User Guide

Omada Controller

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About this Guide

This User Guide provides information for using the Omada Controller. Please read this guide carefully before operation.

For instructions about how to manage each type of devices via the Omada Controller, refer to the relevant user guides:

- Manage the Gateway via the Omada Controller
- Manage Switches via the Omada Controller
- Manage APs via the Omada Controller
- Manage the OLT via the Omada Controller

Intended Readers

This User Guide is intended for network managers familiar with IT concepts and network terminologies.

Conventions

When using this guide, notice that:

- Features available in the controller may vary due to your region, controller type and version, and device model. All images, steps, and descriptions in this guide are only examples and may not reflect your actual experience.
- The information in this document is subject to change without notice. Every effort has been made in the preparation of this document to ensure accuracy of the contents, but all statements, information, and recommendations in this document do not constitute the warranty of any kind, express or implied. Users must take full responsibility for their application of any products.
- This guide uses the specific formats to highlight special messages. The following table lists the notice icons that are used throughout this guide.

In this guide, the following conventions are used:

Controller	Stands for the Omada On-Premises Controller and the Omada Cloud-Based Controller.
On-Premises Controller	Includes the Omada Software Controller (also referred to as the Omada Network Application), Omada Hardware Controller, and Omada Integrated Gateway (Controller).

Cloud-Based Controller / Omada Central	The Omada Cloud-Based Controller is now referred to as the Omada Network system on the Omada Central. Note that the Omada Central integrates the Omada Network system and Omada Guard system. The Omada Network system works as an Omada Controller to manage network devices (gateways, switches, access points, OLTs, and more), while the Omada Guard system works as a VMS system to manage surveillance devices (security cameras, NVRs, and more). This guide involves instructions about the Omada Network system. For instructions about the Omada Guard system, refer to the Omada Guard User Guide.
Gateway	Stands for the Omada Gateway/Router.
Switch	Stands for the Omada/Omada Campus Switch.
AP/EAP	Stands for the Omada/Omada Campus AP.
OLT	Stands for the DeltaStream GPON Optical Line Terminal.
Note:	The note contains the helpful information for a better use of the controller.
Configuration Guidelines:	Provide guidelines for the feature and its configurations.

More Resources

Main Site	https://www.omadanetworks.com/
Video Center	https://support.omadanetworks.com/video/
Documents	https://support.omadanetworks.com/document/
Product Support	https://support.omadanetworks.com/product/
Technical Support	https://support.omadanetworks.com/contact-support/

For technical support, the latest software, and management app, visit https://support.omadanetworks.com/.

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Chapter 1

Omada SDN Solution Overview

Omada SDN (Software-defined Networking) Solution offers centralized and efficient management for configuring enterprise networks comprised of gateways, switches, wireless access points, OLTs (Optical Line Terminals), and more via the On-Premises Controller as well as the Omada Central.

With a reliable network management platform powered by Omada, you can develop comprehensive, software-defined networking across demanding, high-traffic environments with robust wired and wireless solutions.

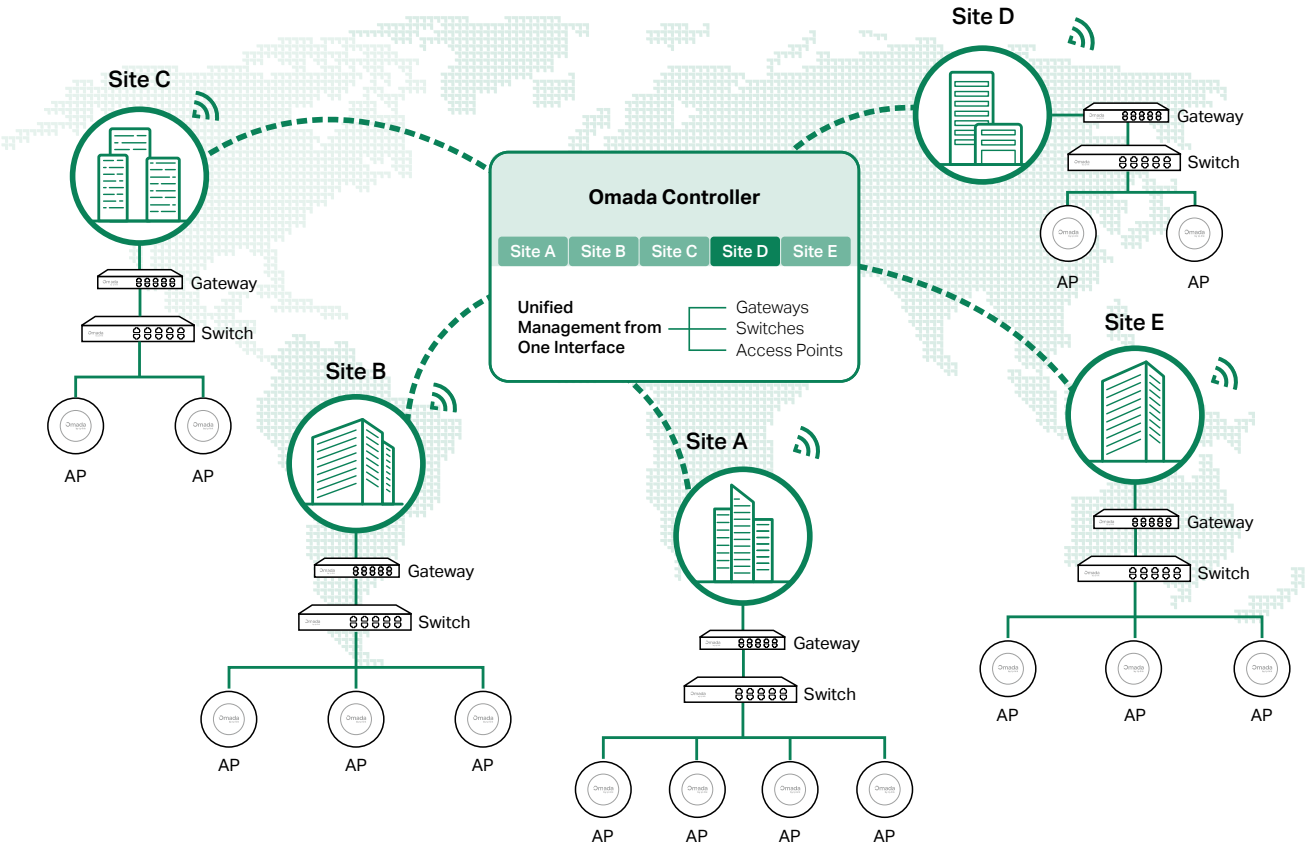
The chapter includes the following sections:

- 1. 1 Overview
- 1. 2 Core Components

1. 1 Overview

Omada SDN Solution is designed to provide business-class networking solutions for demanding, high-traffic environments such as campuses, hotels, malls, and offices. It simplifies deploying and managing large-scale enterprise networks and offers easy maintenance, ongoing monitoring, and flexible scalability.

This figure shows a sample architecture of an SDN enterprise network:



The interconnected elements that work together to deliver a unified enterprise network include: Controller, gateways, switches, access points, and client devices. Beginning with a base of client devices, each element adds functionality and complexity as the network is developing, interconnecting with the elements above and below it to create a comprehensive, secure wired and wireless solution.

The Controller is a command center and management platform at the heart of the network. With a single platform, the network administrators configure and manage enterprise networks comprised of gateways, switches, and wireless access points in batches. This unleashes new levels of management to avoid complex and costly over-provisioning.

1. 2 Core Components

An SDN network consists of the following core components:

- Controller — A command center and management platform at the heart of network solution for the enterprise. With a single platform, the network administrators configure and manage all compatible products which have all your needs covered in terms of routing, switching and Wi-Fi.
- Gateways — Boast excellent data processing capabilities and an array of powerful functions, including IPsec/OpenVPN/PPTP/L2TP VPN, Load Balance, and Bandwidth Control, which are ideal for the business network where a large number of users require a stable, secure connection.
- Switches — Offer flexible and cost-effective network solution with powerful Layer 2 features and PoE options. Advanced features such as Access Control, QoS, LAG and Spanning Tree will satisfy advanced business networks.
- Access Points — Satisfy the mainstream Wi-Fi Standard and address your high-density access needs with Omada's innovation to help you build the versatile and reliable wireless network for all business applications.
- OLTs — Work with GPON APs to enable rapid optical network construction. Leveraging OLTs with single PON ports and optical splitters, GPON APs provide excellent scalability and enable high-density device management.

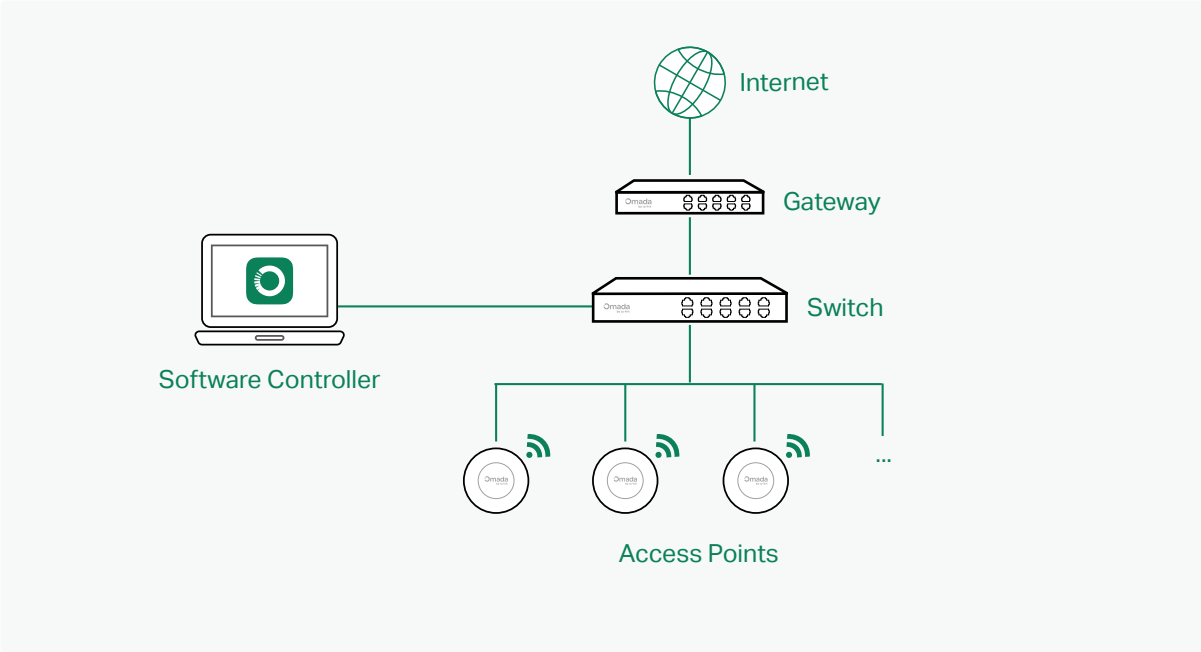
Controller

Tailored to different needs and budgets, Omada Controller offers diverse deployment solutions. Software Controller, Hardware Controller, and Cloud-Based Controller each has their own set of advantages and applications. The controllers differ in forms, but they have almost the same browser–based management interface and serve the same functions of network management.

For more information about the Omada Controller, refer to https://www.omadanetworks.com/business-networking/omada/controller/.

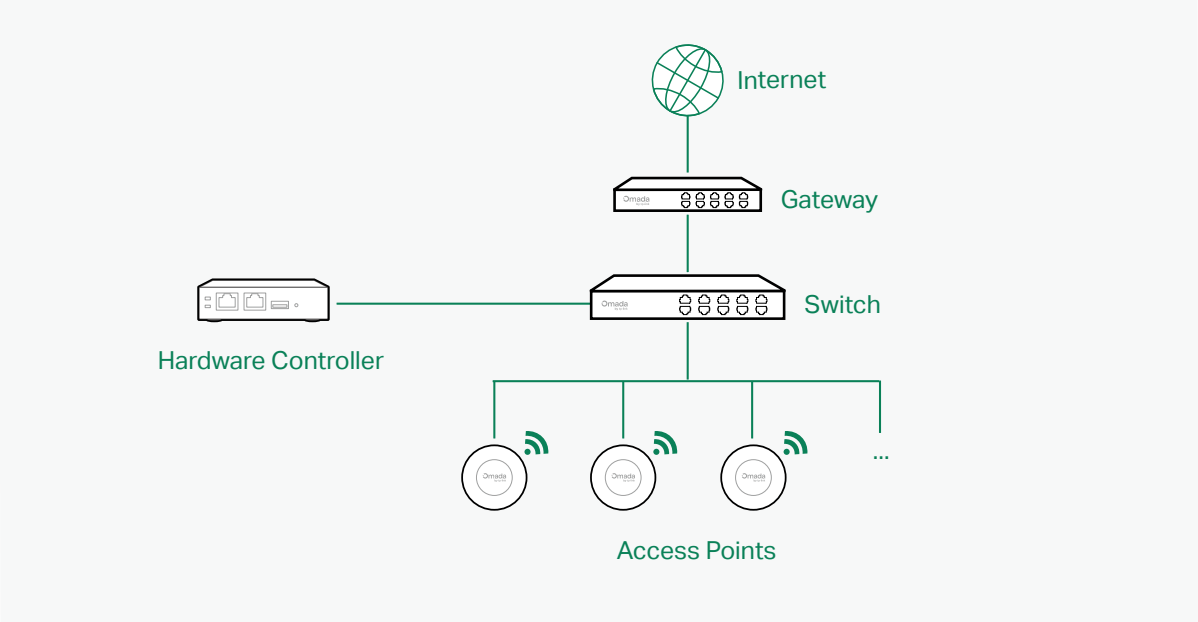
- Software Controller

  Software Controller can be hosted on any computers with Windows or Linux systems on your network.



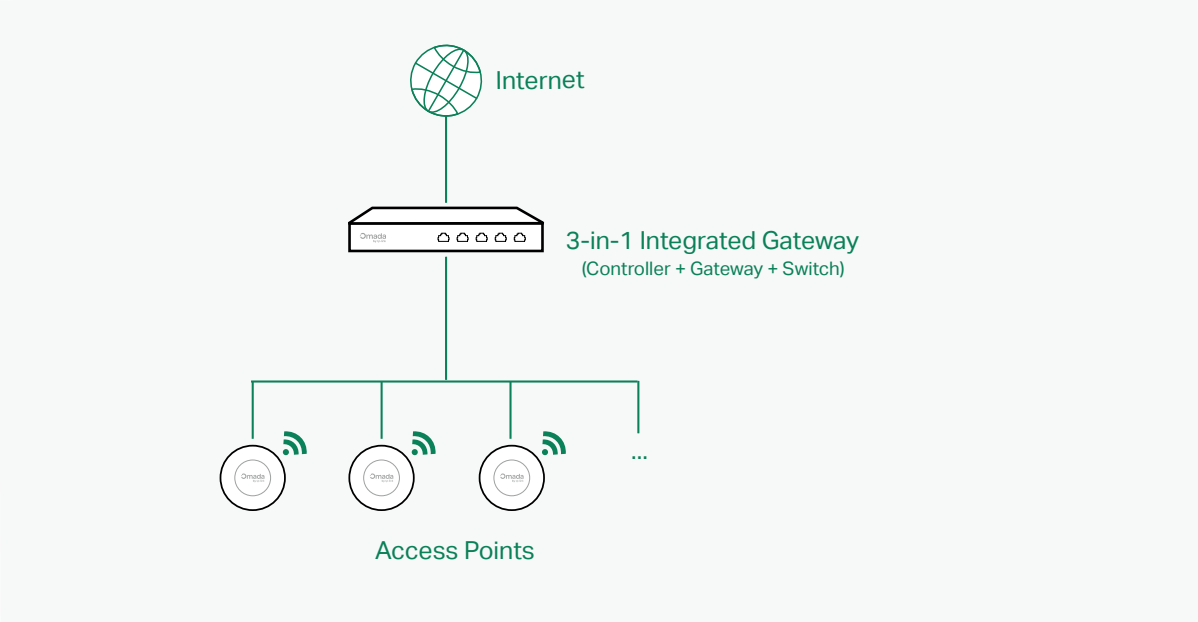
- Hardware Controller

  Hardware Controller is the management device which is pre-installed with the Software Controller. You just need to purchase the device, then the built-in software controller is ready to use. About the size of a mobile phone, the device is easy to deploy and install on your network.



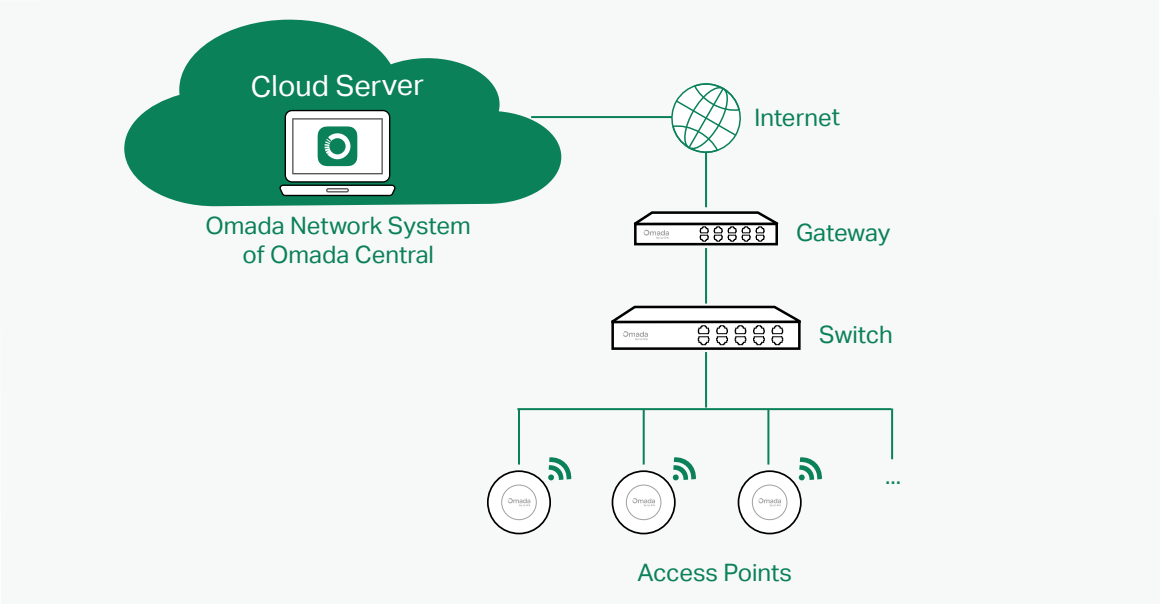
- 3-in-1 Integrated Gateway (Controller)

  3-in-1 Integrated Gateway integrates PoE+ ports and Controller ability. It is the management device which is pre-installed with the Software Controller. You just need to purchase the device, then the built-in software controller is ready to use. It can also work as the Gateway and Switch at the same time, allowing you to connect to access points and PoE-supported devices with ease.



- Cloud-Based Controller (Omada Network System)

  The Cloud-Based Controller is now referred to as the Network system on the Omada Central. It is deployed on the Omada Cloud server, providing the Essentials version for free management of essential features and the Standard version for basic and advanced features through subscription-based licensing.



Gateways

Gateways support Gigabit Ethernet connections on both WAN and LAN ports which keep the data moving at top speed. Including all the routing and network segmentation functions that a business gateway must have, VPN Gateway will be the backbone of the SDN network. Moreover, the gateway provides a secure and easy approach to deploy site-to-site VPN tunnels and access for remote clients.

Managing gateways centrally through the Omada Controller is available on certain models only. For more information, refer to https://www.omadanetworks.com/omada-sdn/product-list/.

Switches

Switches provide high-performance and enterprise-level security strategies and lots of advanced features, which is ideal access-edge for the SDN network.

Managing switches centrally through the Omada Controller is available on certain models only. For more information, refer to https://www.omadanetworks.com/omada-sdn/product-list/.

Access Points

Access Points provide business-class Wi-Fi with superior performance and range, which guarantees reliable wireless connectivity for the SDN network.

Managing access points centrally through the Omada Controller is available on certain models only. For more information, refer to https://www.omadanetworks.com/omada-sdn/product-list/.

OLTs

OLTs and GPON APs are commonly used in all-optical network deployments, especially for FTTH/FTTR applications. As the shift toward fiber-to-the-home and the phase-out of copper accelerates, the OLT + GPON AP combination is emerging as a preferred enterprise networking solution.

Managing OLTs centrally through the Omada Controller is available on certain models only. For more information, refer to https://www.omadanetworks.com/omada-sdn/product-list/.

Chapter 2

Get Started with Omada Controller

This chapter guides you on how to get started with Omada Controller to configure the network. The controllers differ in forms, but they have almost the same browser–based management interface for network management. Therefore, they have almost the same initial setup steps, including building your network topology, deploying your controller, and logging in to the controller. The chapter includes the following sections:

- 2. 1 Set Up Your Software Controller
- 2. 2 Set Up Your Hardware Controller
- 2. 3 Set Up Your Integrated Gateway (Controller)
- 2. 4 Set Up Your Cloud-Based Controller
- 2. 5 Navigate the Controller UI

2. 1 Set Up Your Software Controller

Omada Controller is designed for scalable networks. Deployments and configurations vary according to actual situations. Understanding your network requirements is the first step when planning to provision any project. After you have identified these requirements, follow the steps below to initially set up the Software Controller:

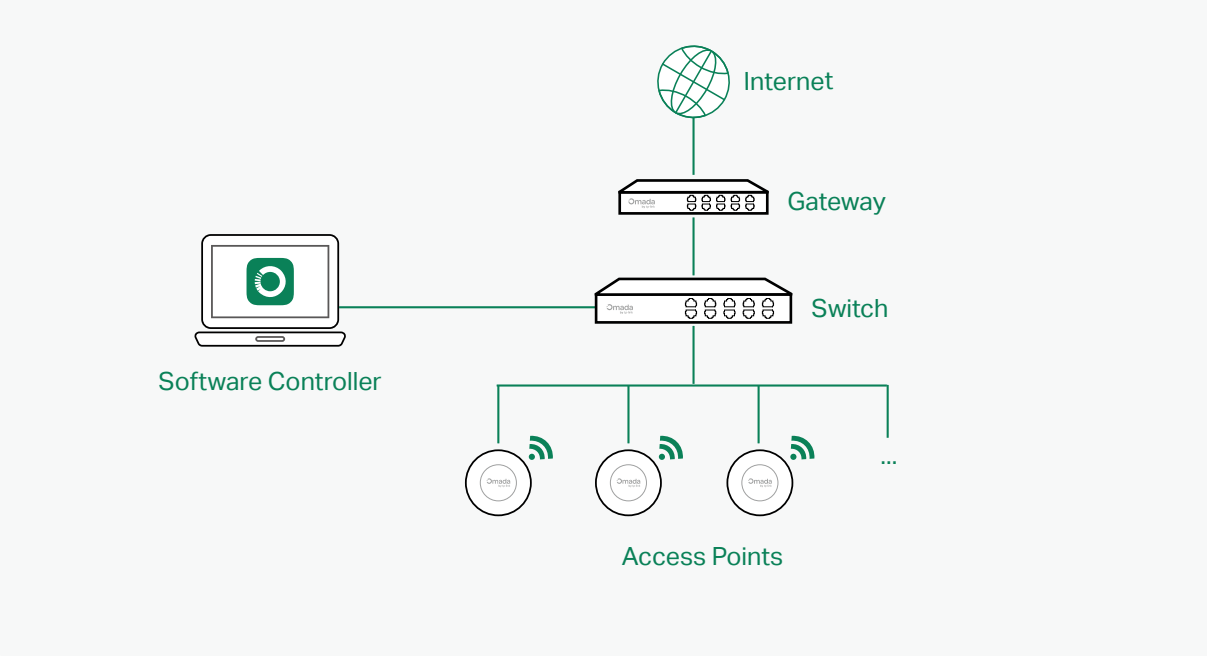
1) Determine the network topology.

2) Install the Software Controller.

3) Start and log in to the controller.

2. 1. 1 Determine the Network Topology

The network topology that you create for the controller varies depending on your business requirements. The following figure shows a typical topology for a high-availability use case.



Note:

When using the Omada Controller, we recommend that you deploy the full topology with compatible devices. If you use third-party devices, Omada Controller cannot discover and manage them.

2. 1. 2 Install the Software Controller

Omada Software Controller is provided for both Windows and Linux operating systems. Determine your operating system and follow the introductions below to install the Software Controller.

Installation on Windows Host

Omada Software Controller can be hosted on any computers with Windows systems on your network. Make sure your PC's hardware and system meet the following requirements, then properly install the Software Controller.

- **Hardware Requirements**

  To guarantee operational stability, we recommend that you use the hardware which meets or exceeds the following specifications:

  CPU: Intel Core i3-8100, i5-6500, or i7-4700 with 2 or more cores and 4 or more threads.

  Memory: 16 GB RAM or more.

- **System Requirements**

  Operating System: Microsoft Windows 10/11/Server. (We recommend that you deploy the controller on a 64-bit operating system to guarantee the software stability.)

  Web Browser: Google Chrome 107 (or above), Mozilla Firefox 106 (or above), or Microsoft Edge 106 (or above). It is recommended to use the latest version.

- **Install the Software Controller**

  Download the installation file of Software Controller from https://support.omadanetworks.com/download/software/omada-controller/. Then follow the instructions to install the controller. After a successful installation, the controller shortcut icon will be created on your desktop.

Installation on Linux Host

Two versions of installation package are provided: **.tar.gz** file and **.deb** file. Both of them can be used in multiple versions of Linux operating system, including Ubuntu and Debian.

Make sure your PC's hardware and system meet the following requirements, then choose the proper installation files to install the Software Controller.

- **Hardware Requirements**

  To guarantee operational stability, we recommend that you use the hardware which meets or exceeds the following specifications:

  CPU: Intel Core i3-8100, i5-6500, or i7-4700 with 2 or more cores and 4 or more threads.

  Memory: 16 GB RAM or more.

- **System Requirements**

  Operating System: 64-bit Linux operating system, including Ubuntu 20.04/22.04/24.04, and Debian 11/12. Only support x64 version.

  Web Browser: Google Chrome 107 (or above), Mozilla Firefox 106 (or above), or Microsoft Edge 106 (or above). It is recommended to use the latest version.

- **Install the Software Controller**

  Download the installation file of Software Controller from https://support.omadanetworks.com/download/software/omada-controller/. Check the prerequisites and follow the steps based on your

file version to install the controller.

- Prerequisites for installing

  To successfully install the Software Controller, ensure that you have performed the following tasks before your installation:

a. Ensure that the Java Runtime Environment (JRE) has been installed in your system. The controller requires that the system has Java 17 installed. Download the file according to your operating system from https://www.java.com/download/linux_manual.jsp and follow the instructions to install the JRE.

   For Ubuntu 20.04 or above, you can use the command: **apt-get install openjdk-17-jre-headless** to get the Java 17 installed.

b. Ensure that MongoDB has been installed in your system. The controller works when the system runs MongoDB 3.6-8.0 LTS versions. Download the file according to your operating system from the https://www.mongodb.com/try/download and follow the instructions to install the MongoDB.

c. Ensure that you have **jsvc** and **curl** installed in your system before installation, which is vital to the smooth running of the system. If your system does not have **jsvc** or **curl** installed, you can install it manually with the command: **apt-get install** or **yum install**. For example, you can use the command: **apt-get install jsvc** or **yum install jsvc** to get **jsvc** installed. And if dependencies are missing, you can use the command: **apt-get -f install** to fix the problem.

- Install the .tar.gz file

a. Make sure your PC is running in the root mode. You can use this command to enter root mode:
   sudo

b. Extract the tar.gz file using the command:
   tar zxvf Omada_Controller_v*x.x.x*_linux_x64_targz.tar.gz

c. Install the Controller using the command:
   sudo bash ./install.sh

- Install the .deb file

a. Make sure your PC is running in the root mode. You can use this command to enter root mode:
   sudo

b. Install the .deb file using the command:
   dpkg -i Omada_Controller_v*x.x.x*_linux_x64.deb

   If dependencies are missing during the installation, you can use the command: **apt-fix-broken install** to fix the problem.

After installing the controller, use the following commands to check and change the status of the controller.

a. **tpeap start** — Start the controller, use the command.

b. **tpeap stop** — Stop running the Controller.

c. **tpeap status** — Show the status of Controller.

For more detailed information about the installation on Linux hosts, refer to How to install Omada

Software Controller on Linux system.

Note:

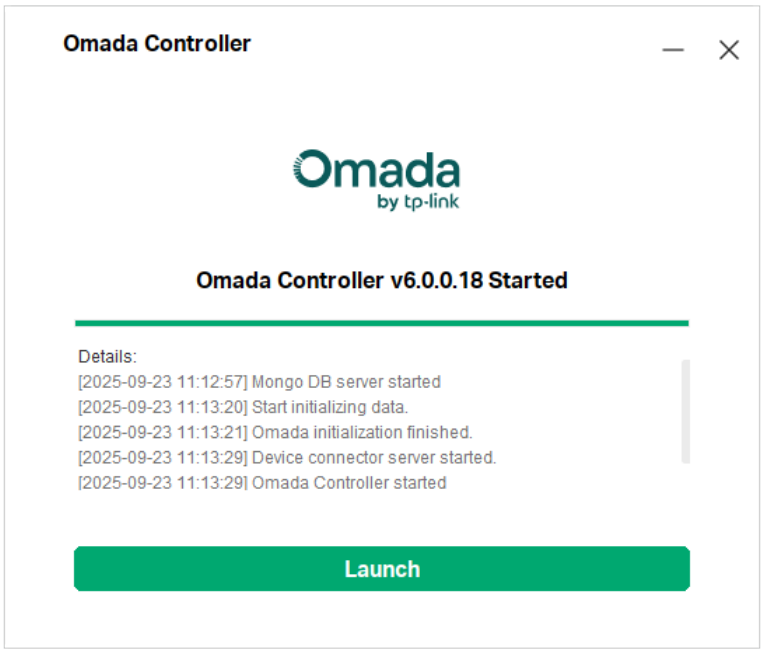
- For installing the .tar.gz, if you want the Controller to run as a user (it runs as root by default) you should modify OMADA_USER value in bin/control.sh.
- To uninstall the Controller, go to the installation path: /opt/tplink/EAPController, and run the command: sudo bash ./uninstall.sh.
- During uninstallation, you can choose whether to back up the database. The backup folder is /opt/tplink/eap_db_backup.
- During installation, you will be asked whether to restore the database if there is any backup database in the folder /opt/tplink/eap_db_backup.

2. 1. 3 Start and Log In to the Software Controller

Launch the Software Controller and follow the instructions to complete basic configurations, and then you can log in to the management interface.

Launch the Software Controller

Double-click the controller shortcut icon and the following window will pop up. After a while, your web browser will automatically open.



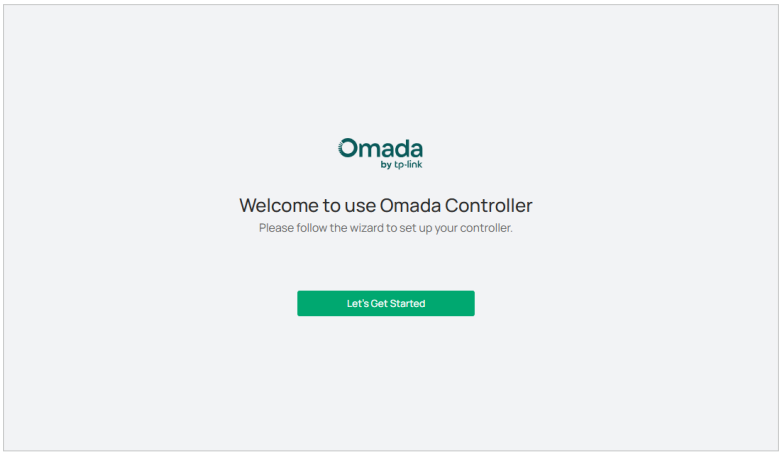
Note:

- If your browser does not open automatically, click Launch. You can also launch a web browser and enter http://127.0.0.1:8088 in the address bar.
- If your web browser opens but prompts a problem with the website's security certificate, click Continue.

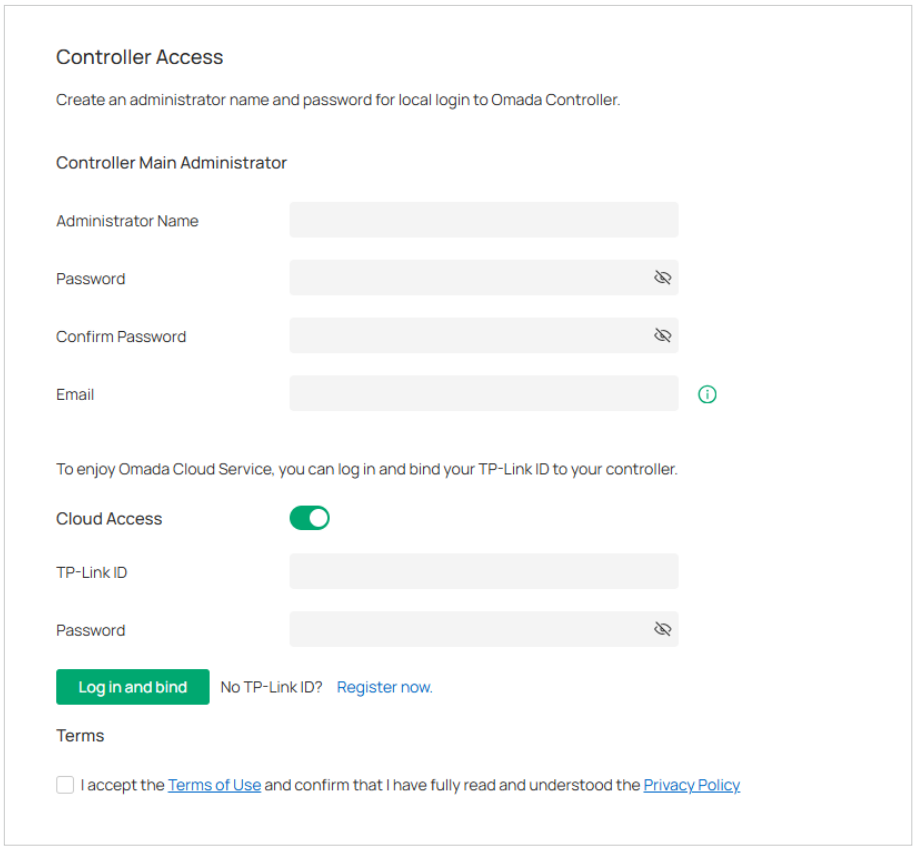
Complete Basic Configurations

In the web browser, you can see the configuration page. Follow the setup wizard to complete the basic settings for the Controller.

1. Click Let's Get Started.



2. Set up controller access settings.



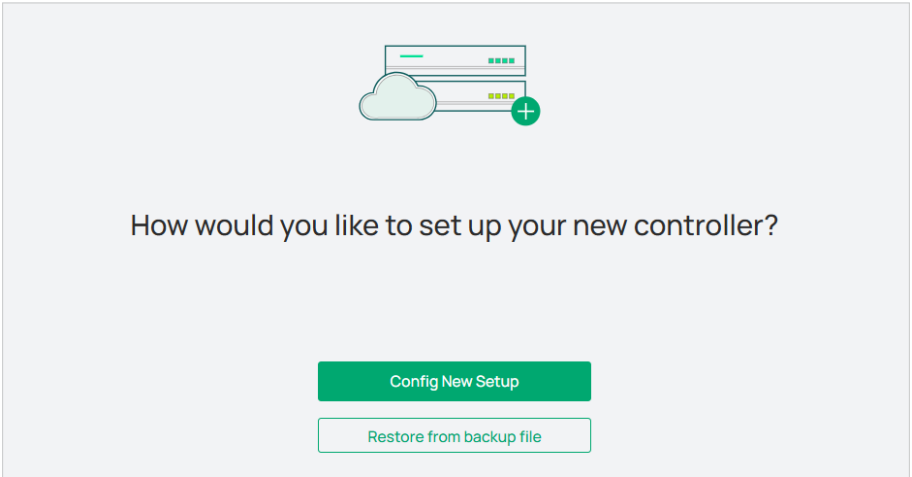
a. Create an Administrator username and password for login to the controller. Specify the email address for resetting your password in case that you forget the password. After logging into the Controller, set a mail server so that you can receive emails and reset your password. For how to set a mail server, refer to the Mail Server section.

b. If you want to access the controller to manage networks remotely, enable Cloud Access, and bind your TP-Link ID to your Controller.

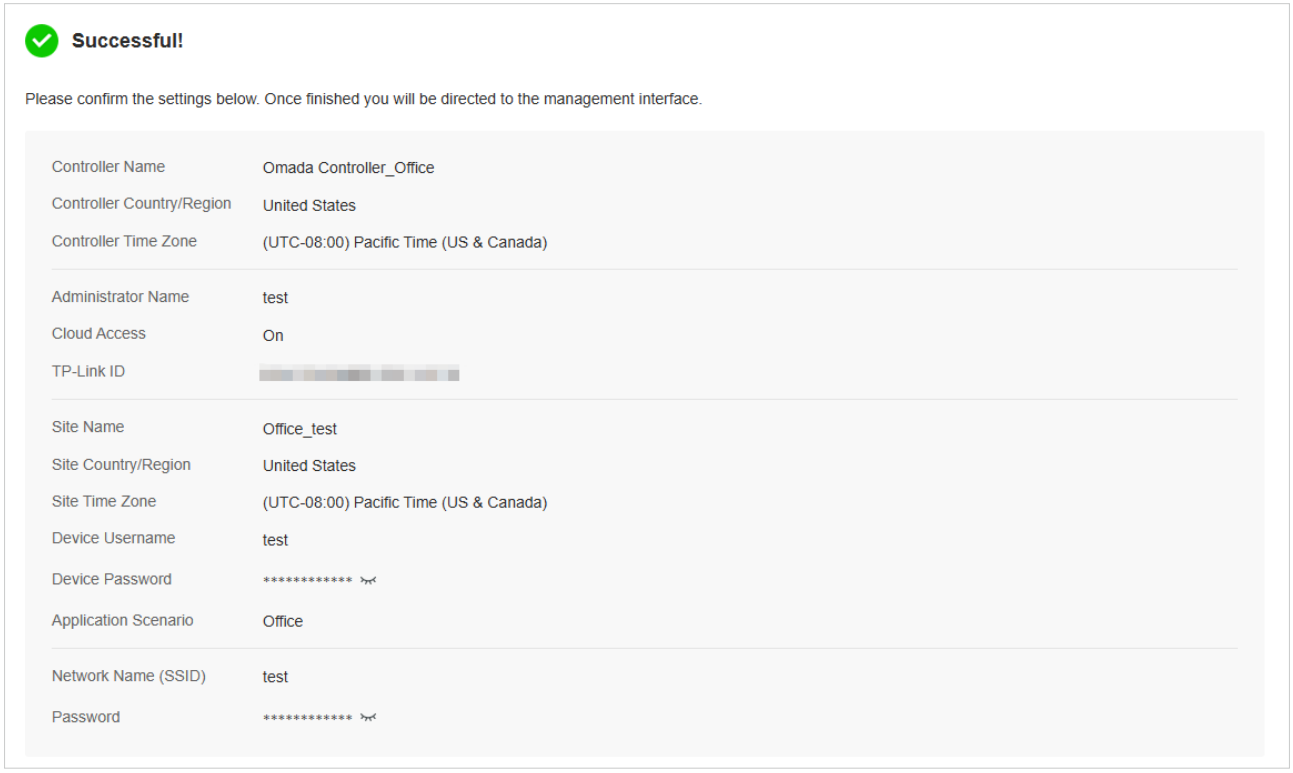
c. Read and agree to the Terms of Use.

d. Click Next.

3. Choose how would you like to set up your new controller. You can configure a new setup or restore from backup file.

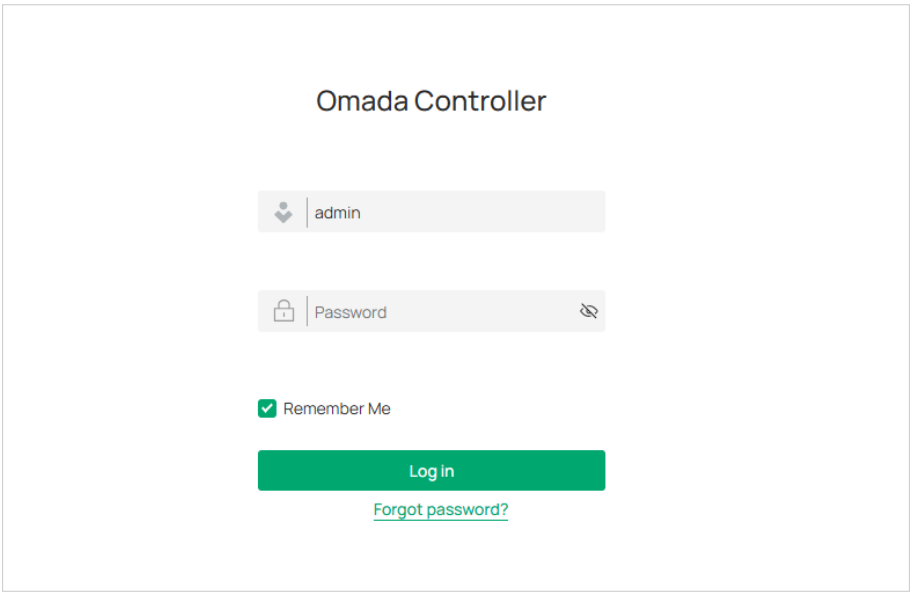


4. Follow the setup wizard to set up the controller.



Log In to the Management Interface

Once the basic configurations are finished, the browser will be redirected to the following page. Log in to the management interface using the username and password you have set in the basic configurations.



Note:

In addition to the Controller Host, other hosts in the same LAN can also manage devices via remote access to the Controller Host. For example, if the IP address of the Controller Host is 192.168.0.100 and the Controller is running normally on this host, you can enter https://192.168.0.100:8043, or http://192.168.0.100:8088 in the web browser of other hosts in the same LAN to log in to the Controller and manage devices. Or you can log in to the Controller using other management devices through Cloud service.

2. 2 Set Up Your Hardware Controller

Omada Controller is designed for scalable networks. Deployments and configurations vary according to actual situations. Understanding your network requirements is the first step when planning to provision any project. After you have identified these requirements, follow the steps below to initially set up the Hardware Controller:

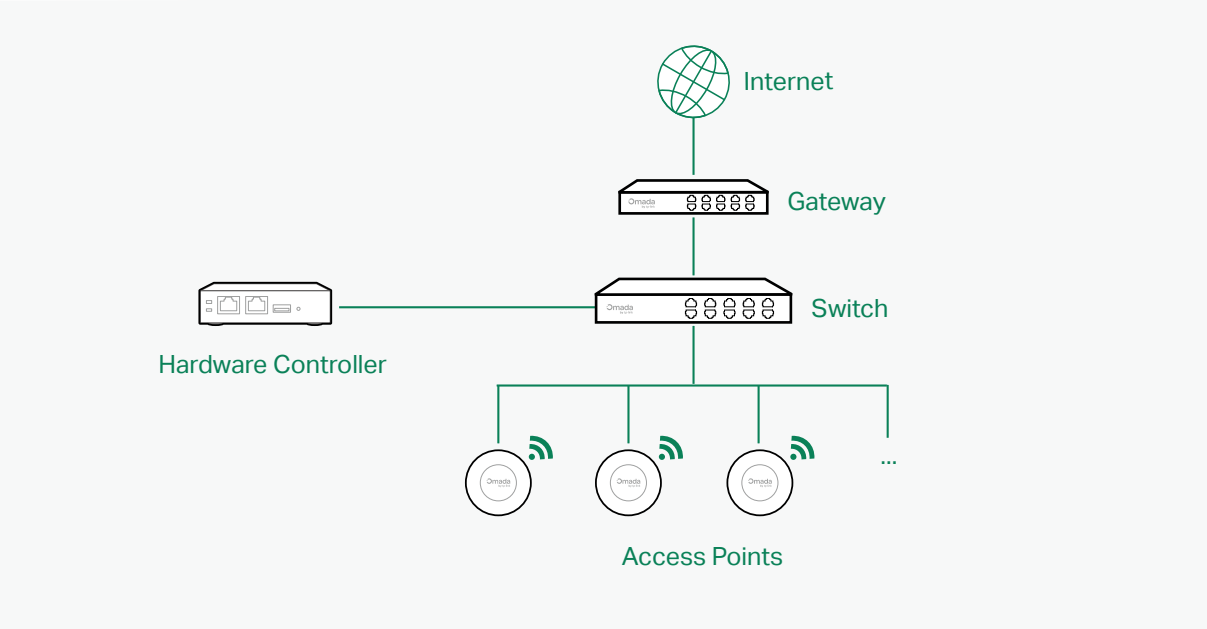
1) Determine the network topology.

2) Deploy the Hardware Controller.

3) Start and log in to the controller.

2. 2. 1 Determine the Network Topology

The network topology that you create for the controller varies depending on your business requirements. The following figure shows a typical topology for a high-availability use case.



Note:

When using the Omada Controller, we recommend that you deploy the full topology with compatible devices. If you use third-party devices, Omada Controller cannot discover and manage them.

2. 2. 2 Deploy the Hardware Controller

Omada Hardware Controller comes with the pre-installed controller software, so installation is not necessary. After deploying the Hardware Controller on your network infrastructure, proceed to configure the controller.

2. 2. 3 Start and Log in to the Controller

Log In to the Management Interface

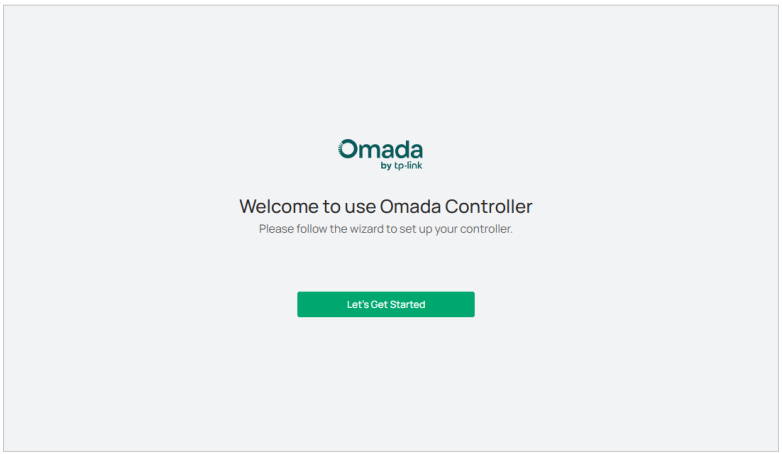
Follow the steps below to enter the management interface of the Hardware Controller:

1. Make sure that your management device has the route to access the controller.
2. Check the DHCP server (typically a gateway) for the IP Address of the controller. If the controller fails to get a dynamic IP address from the DHCP server, the default fallback IP address 192.168.0.253, is used.
3. Launch a web browser and type the IP address of the controller in the address bar, then press **Enter** (Windows) or **Return** (Mac).

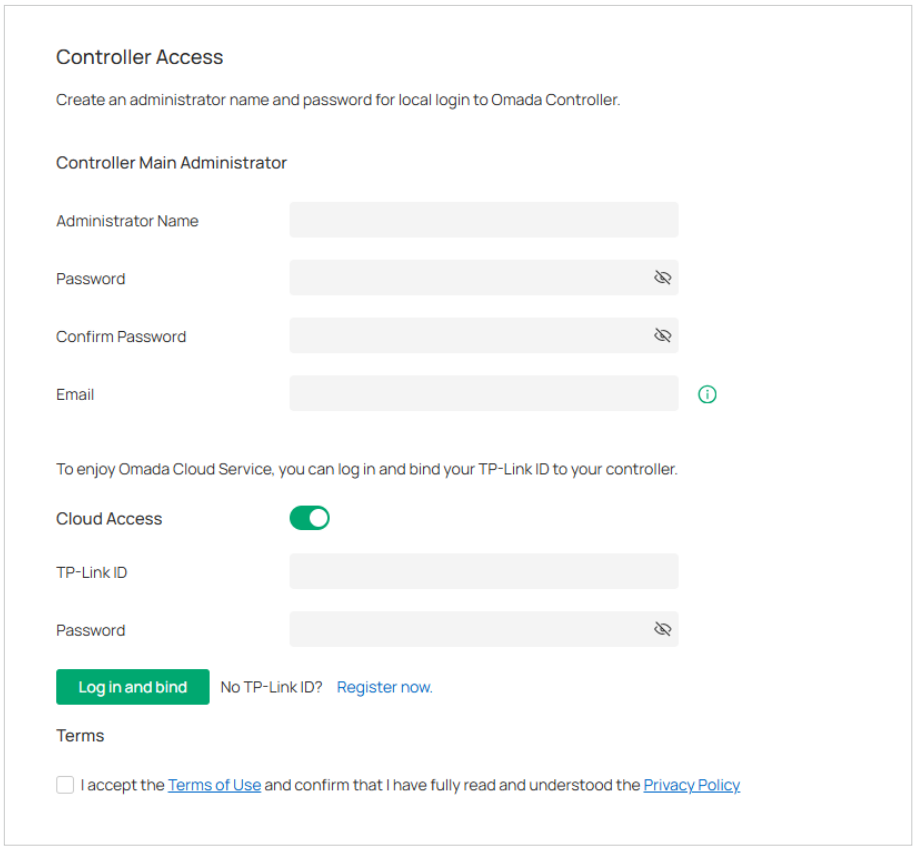
Complete Basic Configurations

In the web browser, you can see the configuration page. Follow the setup wizard to complete the basic settings for the Controller.

1. Click Let's Get Started.



2. Set up controller access settings.



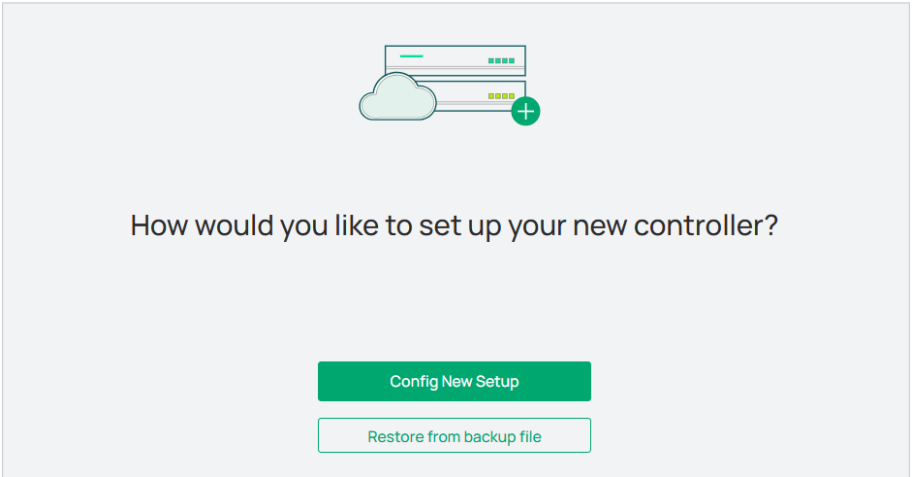
a. Create an Administrator username and password for login to the controller. Specify the email address for resetting your password in case that you forget the password. After logging into the Controller, set a mail server so that you can receive emails and reset your password. For how to set a mail server, refer to the Mail Server section.

b. If you want to access the controller to manage networks remotely, enable Cloud Access, and bind your TP-Link ID to your Controller.

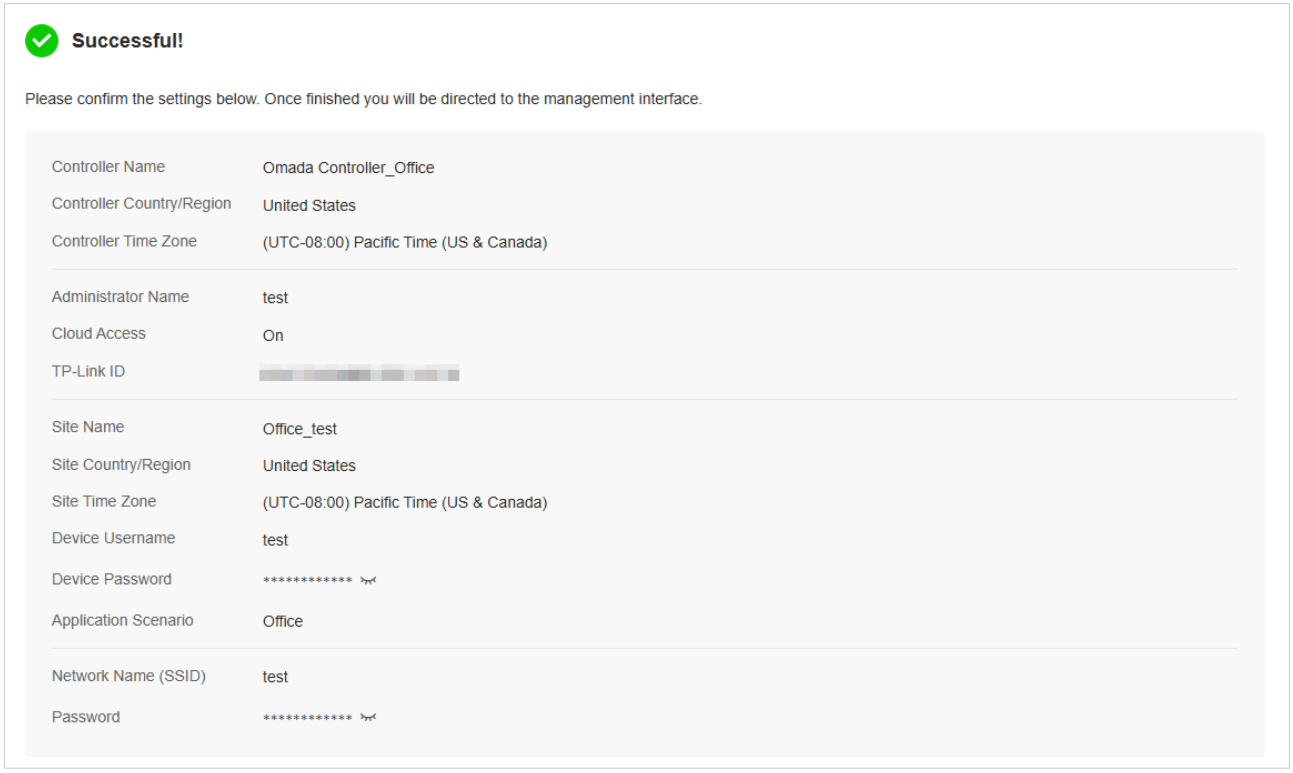
c. Read and agree to the Terms of Use.

d. Click Next.

3. Choose how would you like to set up your new controller. You can configure a new setup or restore from backup file.

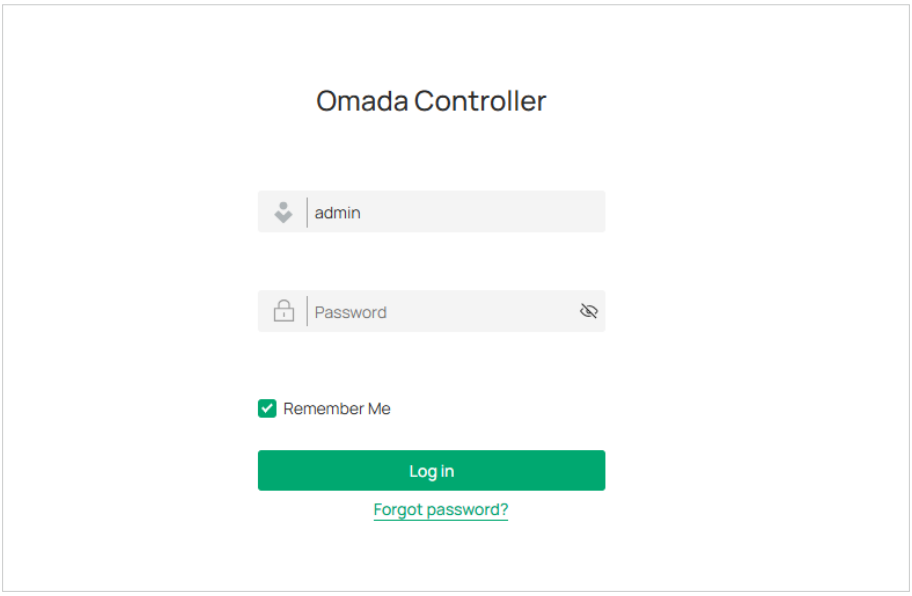


4. Follow the setup wizard to set up the controller.



Log In to the Management Interface

Once the basic configurations are finished, the browser will be redirected to the following page. Log in to the management interface using the username and password you have set in the basic configurations.



Note:

In addition to the Controller Host, other hosts in the same LAN can also manage devices via remote access to the Controller Host. For example, if the IP address of the Controller Host is 192.168.0.100 and the Controller is running normally on this host, you can enter https://192.168.0.100:8043, or http://192.168.0.100:8088 in the web browser of other hosts in the same LAN to log in to the Controller and manage devices. Or you can log in to the Controller using other management devices through Cloud service.

2. 3 Set Up Your Integrated Gateway (Controller)

Omada Controller is designed for scalable networks. Deployments and configurations vary according to actual situations. Understanding your network requirements is the first step when planning to provision any project. After you have identified these requirements, follow the steps below to initially set up the Integrated Gateway (Controller):

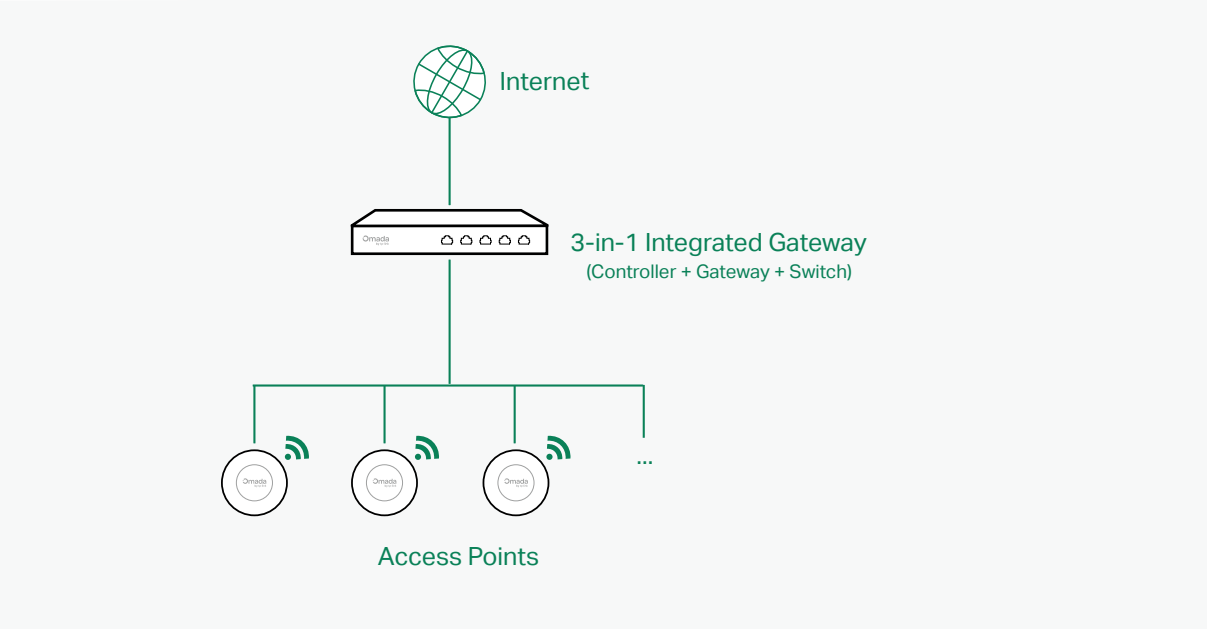
1) Determine the network topology.

2) Deploy the Integrated Gateway (Controller).

3) Start and log in to the controller.

2. 3. 1 Determine the Network Topology

The network topology that you create for the controller varies depending on your business requirements. The following figure shows a typical topology for a high-availability use case.



Note:

When using the Omada Controller, we recommend that you deploy the full topology with compatible devices. If you use third-party devices, Omada Controller cannot discover and manage them.

2. 3. 2 Deploy the Integrated Gateway (Controller)

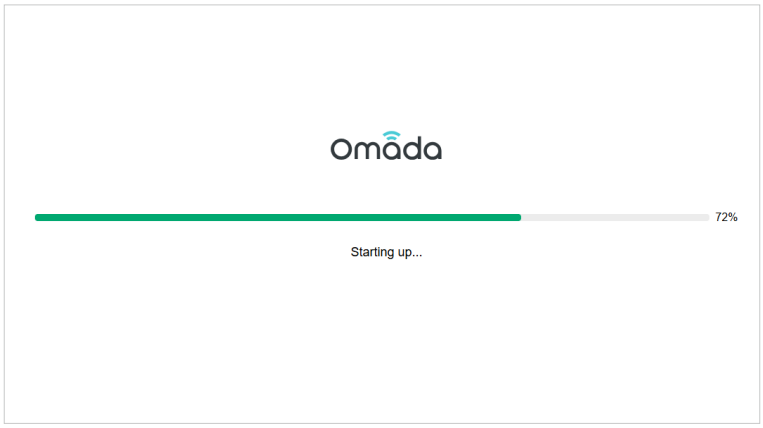
Omada Integrated Gateway (Controller) comes with the pre-installed controller software, so installation is not necessary. After deploying the Integrated Gateway (Controller) on your network infrastructure, proceed to configure the controller.

2. 3. 3 Start and Log in to the Controller

Log In to the Management Interface

Follow the steps below to enter the management interface of the Integrated Gateway (Controller):

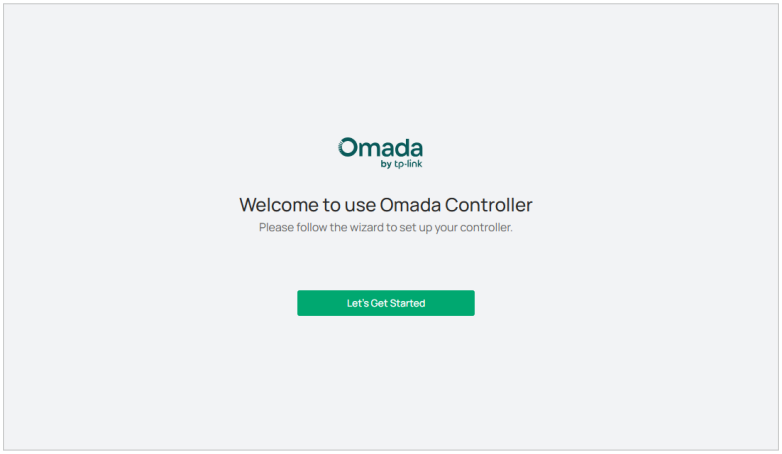
1. Connect a computer to a LAN port of the Integrated Gateway (Controller) with an RJ45 port properly. If your computer is configured with a fixed IP address, change it to obtain an IP address automatically.
2. Launch a web browser and type the default management address 192.168.0.1 in the address bar, then press **Enter** (Windows) or **Return** (Mac). The management interface will start up.



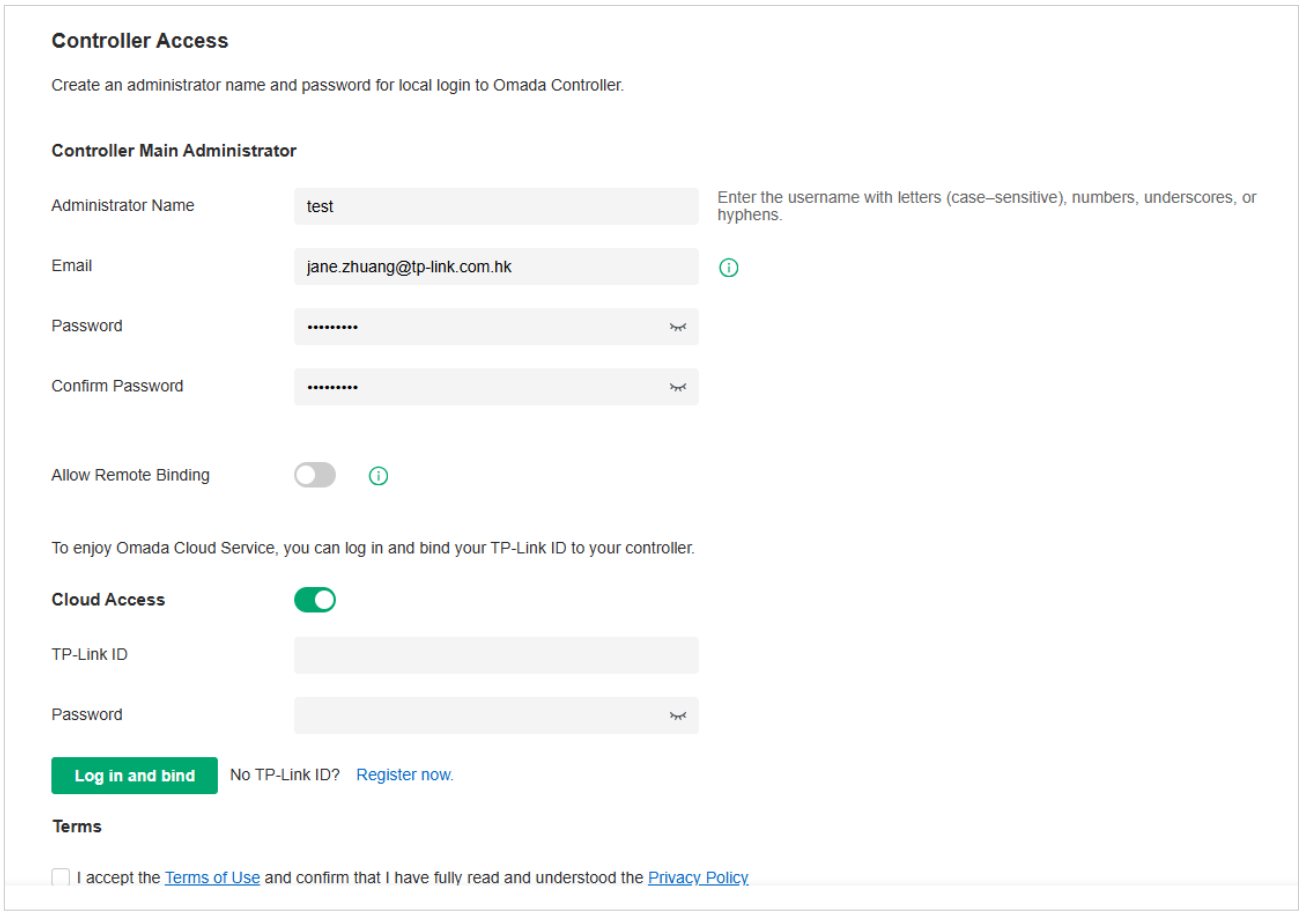
Complete Basic Configurations

In the web browser, you can see the configuration page. Follow the setup wizard to complete the basic settings for the Controller.

1. Click Let's Get Started.



2. Set up controller access settings.



a. Create an Administrator username and password for login to the controller. Specify the email address for resetting your password in case that you forget the password. After logging into the Controller, set a mail server so that you can receive emails and reset your password. For how to set a mail server, refer to the Mail Server section.

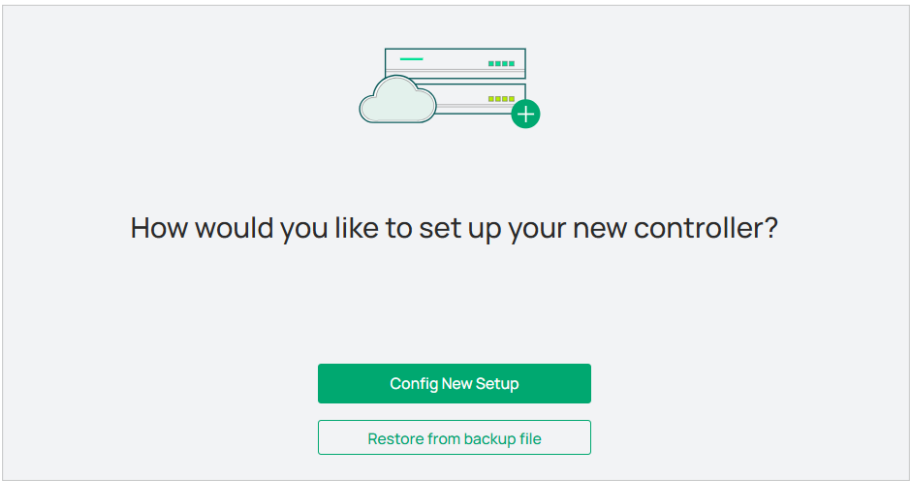
b. If you want to allow the device to connect to the cloud portal remotely, enable Allow Remote Binding.

c. If you want to access the controller to manage networks remotely, enable Cloud Access, and bind your TP-Link ID to your Controller.

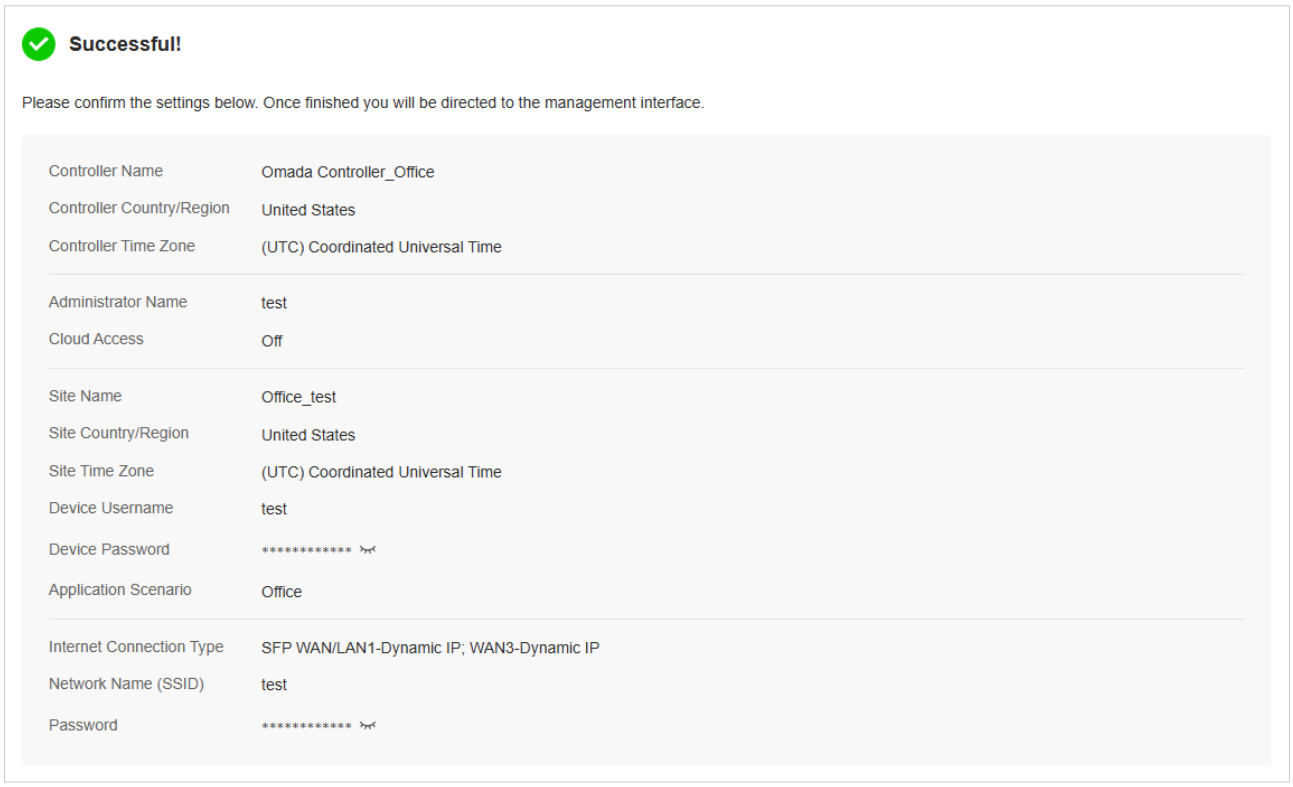
d. Read and agree to the Terms of Use.

e. Click Next.

3. Choose how would you like to set up your new controller. You can configure a new setup or restore from backup file.

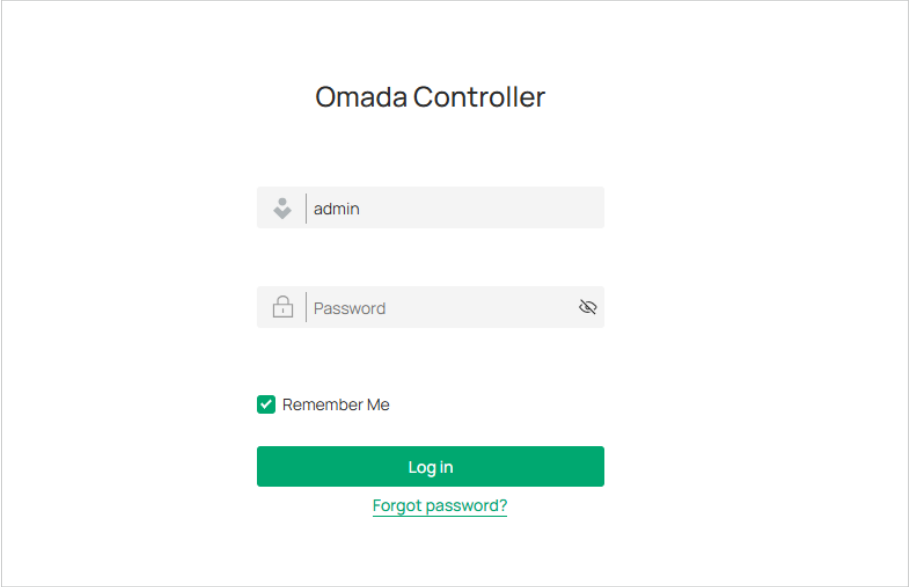


4. Follow the setup wizard to set up the controller. The integrated gateway will be adopted by the build-in controller by default.



Log In to the Management Interface

Once the basic configurations are finished, the browser will be redirected to the following page. Log in to the management interface using the username and password you have set in the basic configurations.


Omada Controller
admin
Password
Remember Me
Log in
Forgot password?

2. 4 Set Up Your Cloud-Based Controller

The Omada Cloud-Based Controller is now referred to as the Omada Network system on the Omada Central.

Omada Central integrates the Omada Network system and Omada Guard system. The Omada Network system works as an Omada Controller to manage network devices (gateways, switches, access points, OLTs, and more), while the Omada Guard system works as a VMS system to manage surveillance devices (security cameras, NVRs, and more). The Omada Central

Omada Central offers the Essentials version for easy and free management of essential features, and the Standard version for basic and advanced features through subscription-based licensing.

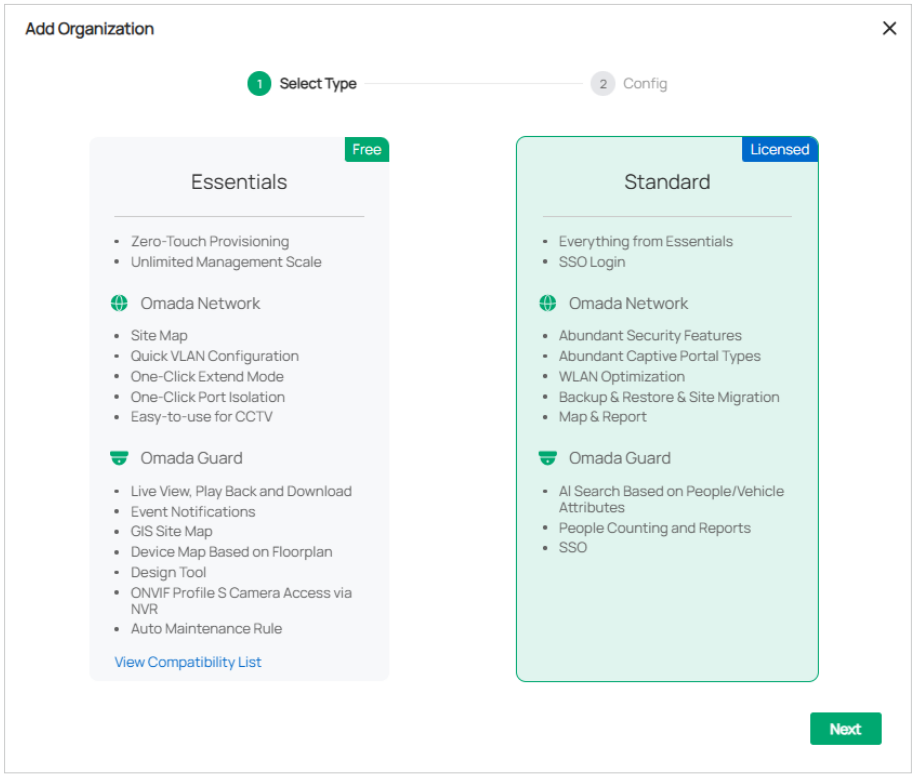
View the compatible device list below to see if your devices can be centrally managed by the Omada Central:

Essentials version: https://www.omadanetworks.com/omada-cloud-essentials/product-list/

Standard version: https://www.omadanetworks.com/omada-cloud-based-controller/product-list/

To set up the Omada Central, follow the steps below:

1. Launch a web browser and enter https://omada.tplinkcloud.com in the address bar. Enter your TP-Link ID and password to log in. If you do not have a TP-Link ID, create a TP-Link ID first.
2. On the Cloud-Based Systems page, click Add Organization and choose the type of your organization.



Essentials	Select this type to create an Essentials organization for easy and free management of essential features. To check whether your devices can be managed by Omada Central Essentials, click View Compatibility List.

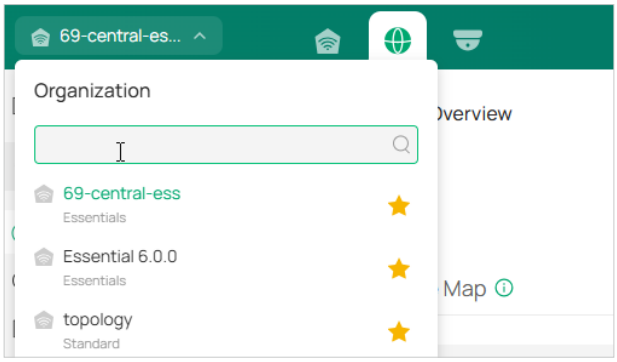
Standard	Select this type to create a Standard organization for basic and advanced features through subscription-based licensing.

3. Follow the instructions to configure set up the organization.

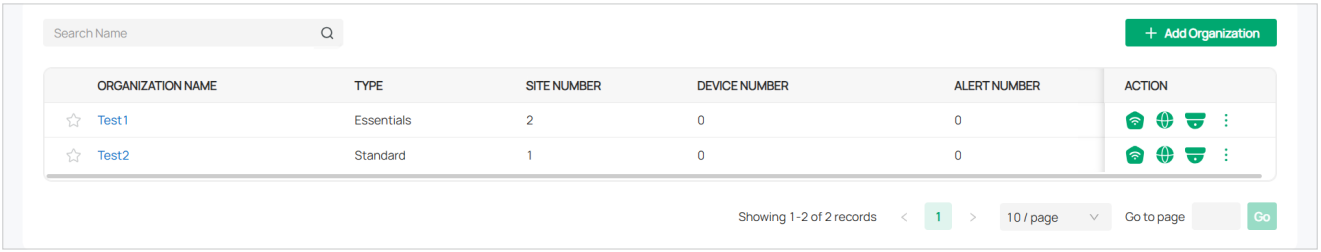
Log In to the Management Interface

After creating an organization, you will automatically access the organization.

You can click the Organization drop-down list in the top left of the screen to manage the organization list or switch organizations.



In the organization list, you can click an organization to access it.



For more instructions, refer to the Omada Central Start Guide.

2. 5 Navigate the Controller UI

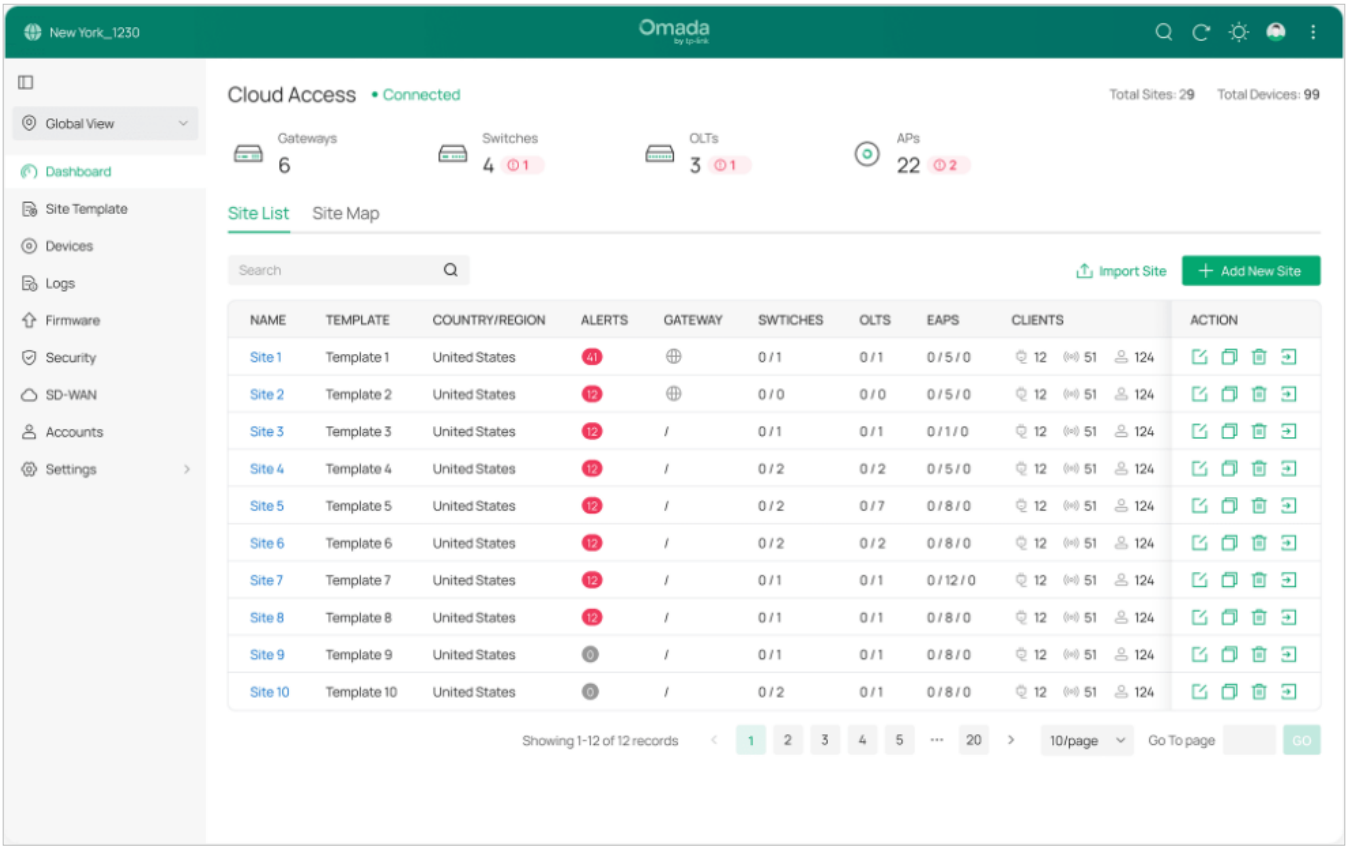
As you start using the management interface of the controller (Controller UI) to configure and monitor your network, it is helpful to familiarize yourself with the Controller UI.

Note: Features available in the Omada Controller may vary due to your region, controller type and version, and device model.

- **Global Overview**

  Know the status of your sites at a glance, and manage sites in the platform. The panel is divided into sections and placed in the order that you are most likely to use them when configuring and monitoring the network.

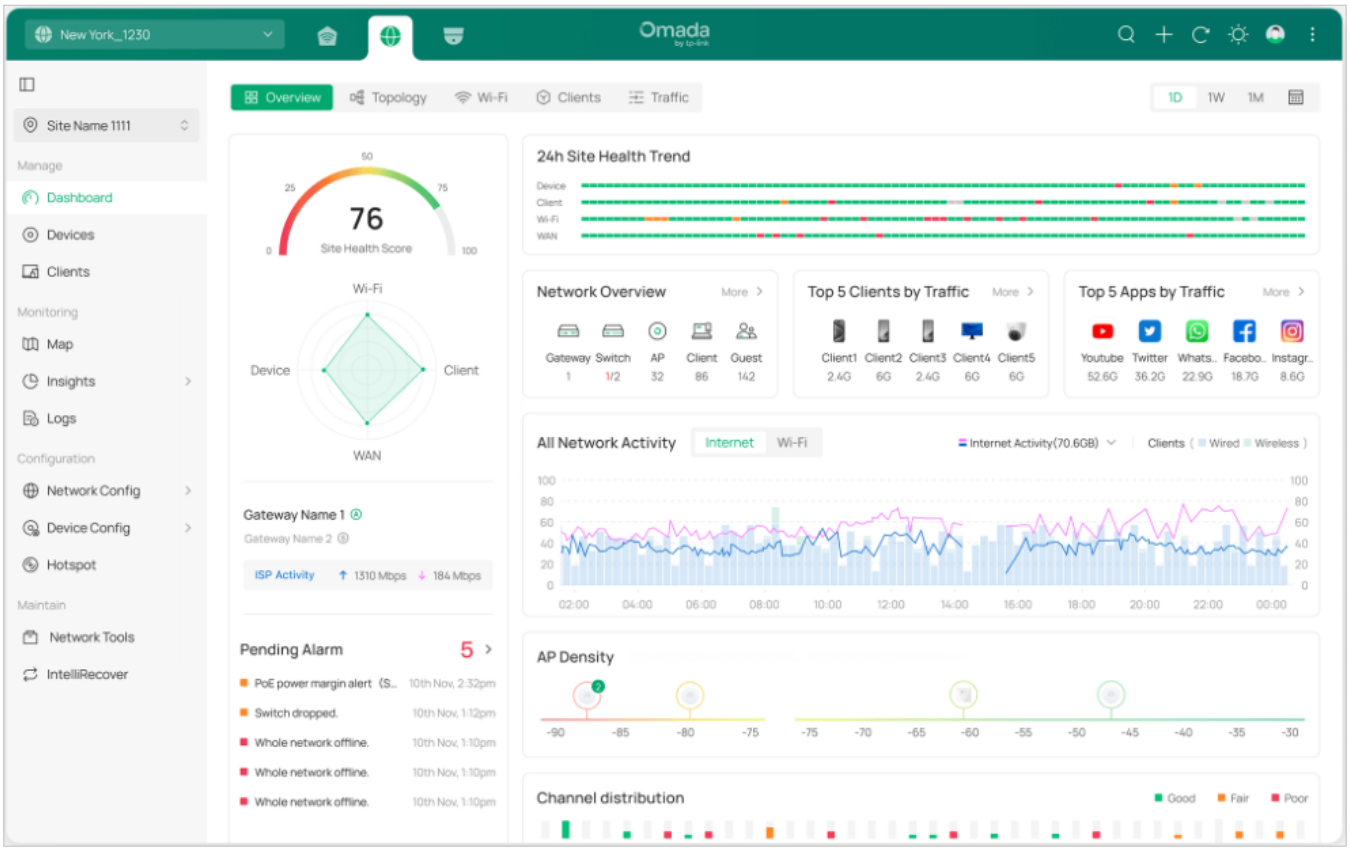
  - Site Monitoring — Keep you informed of accurate, real-time status of every site.
  - Site Management — Manage all sites to deploy the whole network.
  - Account Settings — Manage all administrative accounts.



- **Site Overview**

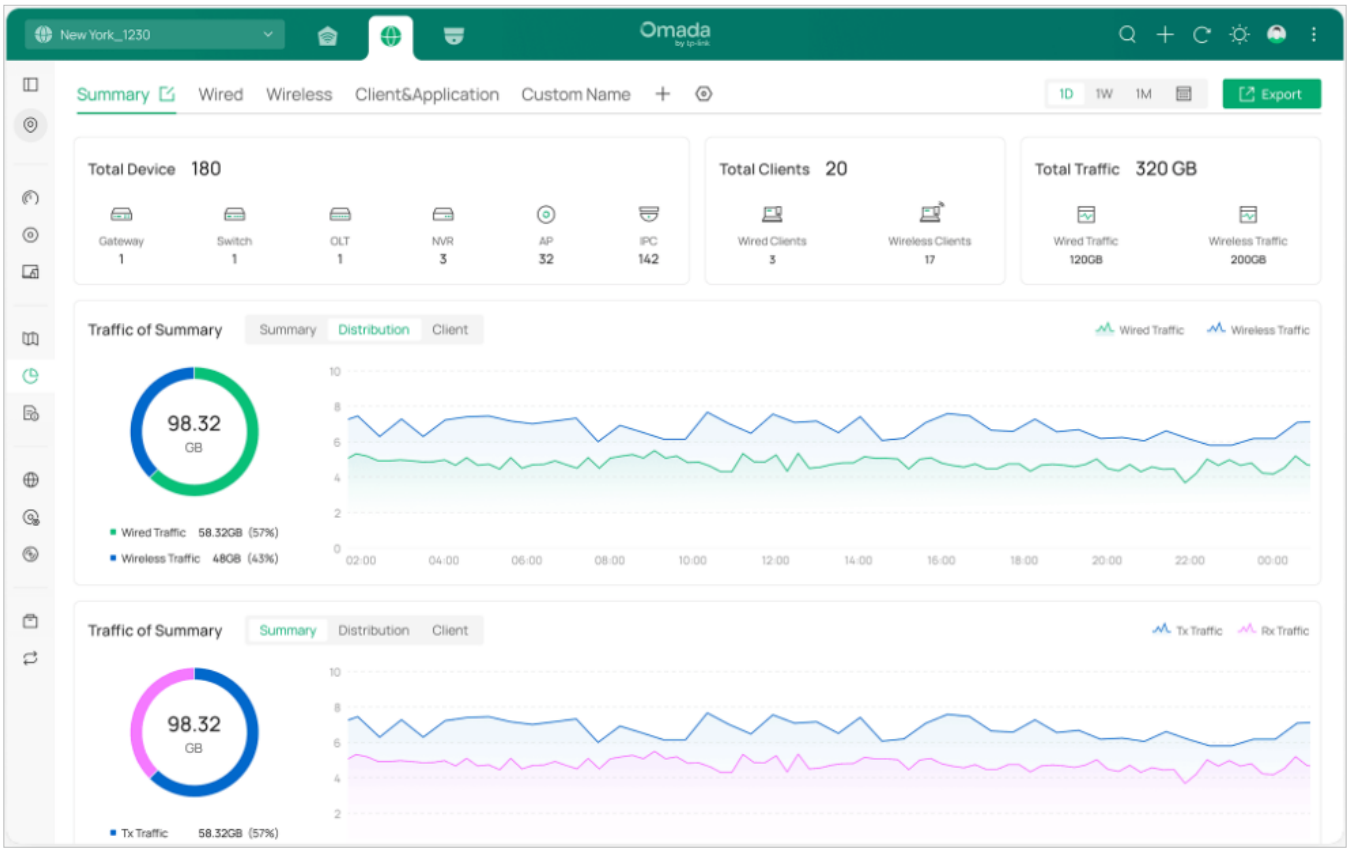
  Know the status of your network at a glance, gain insights, and manage network devices all in the platform. By visualizing data, key information is presented on a single screen, allowing you to quickly understand the status and trends of your business.

  - **Statistics & Monitoring** — Keep you informed of accurate, real-time status of every network device and client.
  - **Configuration** — Configure all network devices, including network configuration, device configuration, and authentication.



- **Monitoring**

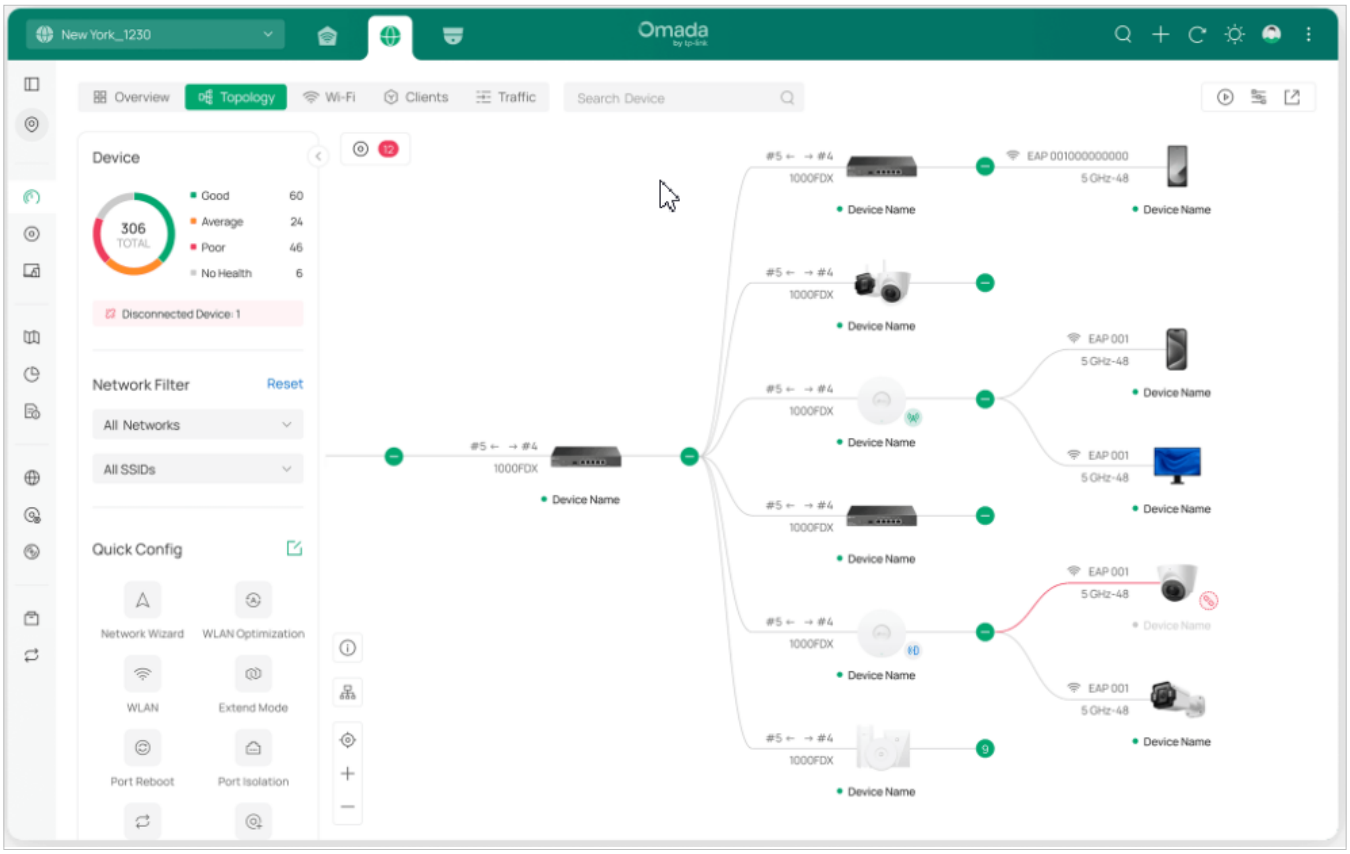
  Network administrators can monitor the status of all network devices and clients in real time. The system provides detailed connection statuses, data usage, and alert logs, ensuring the stability and security of network operations.



- **Configuration**

  Set up and manage network, device, and authentication configurations for the optimal overall network performance.

  - **Network Config** — Manage and optimize network configurations to ensure efficient and secure network connections.
  - **Device Config** — Centrally set up and manage device configurations by device type, improving device performance and stability.



The Controller UI is grouped into task-oriented menus. These menus are located in the left-hand navigation bar of the page. Note that the settings and features that appear in the UI depend on your user account permissions. The following image depicts the main elements of the Controller UI.

- **Elements in top right corner**

  The elements in the top right corner of the screen give quick access to:



Global Search Feature	Click the Search icon and enter the keywords to quickly look up the functions or devices that you want to configure. And you can search for the devices by their MAC addresses and device names.
Refresh Page	Click the Refresh icon to refresh the page.
Theme Settings	Change theme settings to light mode, dark mode, or system theme to improve your overall screen experience.
My Account	Click the Account icon to display account information, Account Settings and Log Out. You can change your password on Account Settings.

More Settings	Click the More icon for more settings. **Feedback**: Click to send your feedback to us. **About**: Click to display the controller info. **Tutorial**: Click to view the quick Getting Started guide which demonstrates the navigation and tools available for the controller. **Old UI Layout/New UI Layout**: Click to switch between the previous UI layout and the new UI layout.

■ Navigation bar in the left

In Global View, the left-hand navigation bar provides access to:

Global/Site View drop-down list	Allows you to access the Global View or access a site quickly. Global View: Know the status of your Site at a glance, and manage sites in the platform. Site View: Know the status of your network at a glance, gain insights, and manage network devices all in the platform.
Dashboard	Displays the sites in the organization and their status. You can switch between the site list view and site map view.
Site Template	Allows you to configure site templates and bind sites to them to facilitate batch configuration and management of sites.
Devices	Displays the devices on all sites and their general information. This list view can change depending on your monitoring need through customizing the columns. You can click any device on the list for device details and settings.
Logs	Displays the logs about systems events and devices. Comprehensive logs make historical information more accurate, readily accessible, and usable, which allows for proactive troubleshooting. And you can determine alert-level events and enable pushing notifications.
Firmware	Allows you to update the firmware of network devices in a one-time or periodic manner.
Security	Allows you to manage threats that the controller discovered to ensure network security. **Note:** This option will be hidden if no device that supports this function is adopted.
SD-WAN	Allows you to easily connect multiple gateways together without complicated VPN configuration. **Note:** This option will be hidden if no device that supports this function is adopted.
Accounts	Allows you to manage all administrative accounts of the controller.
Settings	Allows you to configure global settings in minutes and maintain the Omada network for best performance.

In Site View, the left-hand navigation bar provides access to:

Global/Site View drop-down list	Allows you to access the Global View or access a site quickly. Global View: Know the status of your Site at a glance, and manage sites in the platform. Site View: Know the status of your network at a glance, gain insights, and manage network devices all in the platform.
Dashboard	Displays a summarized view of the network status through different visualizations. The dashboard is a powerful tool that arms you with real-time data for monitoring the network.
Devices	Displays the devices in the site and their general information. This list view can change depending on your monitoring need through customizing the columns. You can click any device on the list for device details and settings.
Clients	Displays a list view of wired and wireless clients, IPCs, and NVRs that are connected to the network. This list view can change depending on your monitoring need through customizing the columns. You can click any entry on the list for more detailed information and settings.
Map	Displays the geographic location of each device and site in Device Map and Site Map. You can also upload images of your location for a visual representation of your network in Heat Map.
Insights	Displays the statistics of various network indicators and their changes over time in Reports and detailed traffic information in Application Analytics.
Logs	Records the activities of the system, devices, users and administrators. Comprehensive logs make historical information more accurate, readily accessible, and usable, which allows for proactive troubleshooting. And you can determine alert-level events and enable pushing notifications.
Network Config	Allows you to manage and optimize network configurations to ensure efficient and secure network connections.
Device Config	Allows you to centrally set up and manage device configurations by device type, improving device performance and stability.
Hotspot	Allows you to centrally monitor and manage the clients authorized by portal authentication.
Network Tools	Provides various network tools for you to test the device connectivity, capture packets for troubleshooting, open Terminal to execute CLI or Shell commands, and perform cable tests.
IntelliRecover	Allows you to monitor the status of PoE devices, automatically repairing abnormal devices.

Chapter 3

Get Started with Omada Network

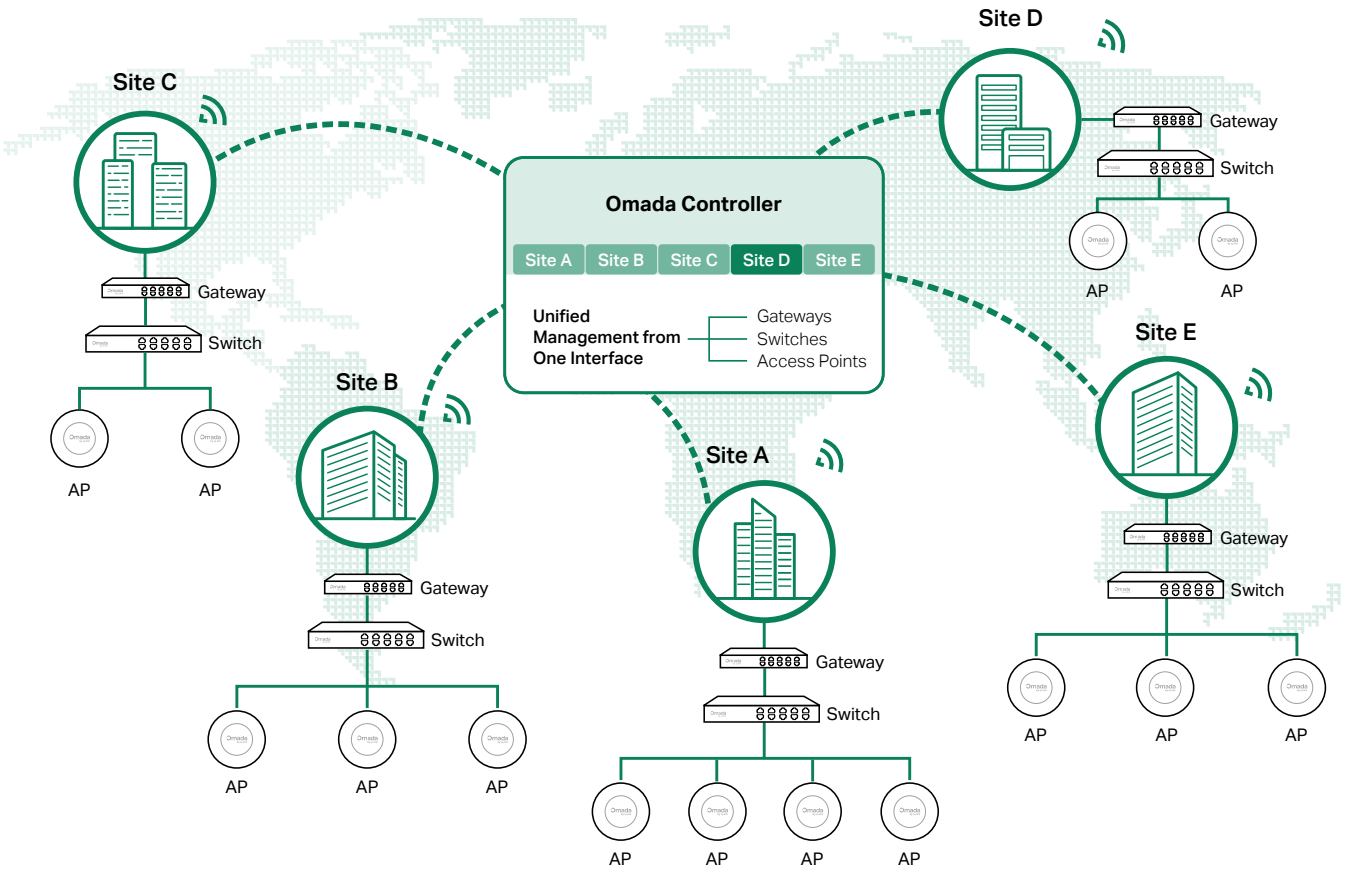
Get started with your network on the Omada Controller by creating sites and adopting devices so that you can configure and monitor your devices centrally while keeping things organized. The chapter includes the following sections:

- 3. 1 Create Sites
- 3. 2 Configure the Site Template
- 3. 3 Adopt Devices

3. 1 Create Sites

Overview

Different sites are logically separated network locations, like different subsidiary companies or departments. It's best practice to create one site for each LAN (Local Area Network) and add all the devices within the network to the site, including the gateway, switches and APs.



Devices at one site need unified configurations, whereas those at different sites are not relative. To make the best of a site, configure features simultaneously for multiple devices at the site, such as VLAN and PoE Schedule for switches, and SSID and WLAN Schedule for APs, rather than set them up one by one.

Configuration

To create and manage a site, follow these steps:

1) Create a site.

2) View and edit the site.

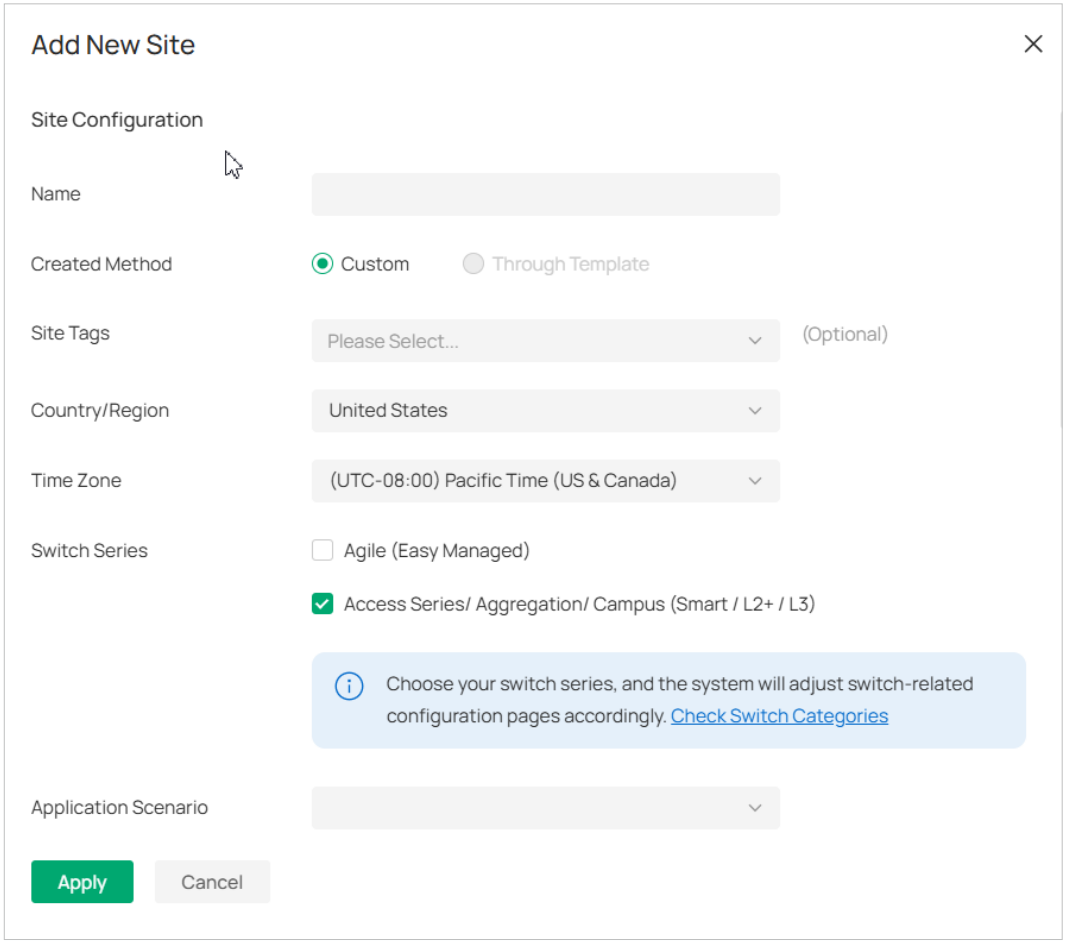
3) Access the site.

Step 1: Create a Site

To create a site, choose one from the following methods according to your needs.

- **Create a site from scratch**

1. Launch the controller and access the Global View.
2. Go to Dashboard > Site List and click Add New Site.



3. Enter a Site Name to identify the site, and configure other parameters according to actual site needs and location.
4. Create a device username and password for login to newly adopted devices.
5. Click Apply. The new site will be added to the Site List.

- **Copy an existing site**

You can quickly create a site based on an existing one by copying its site configuration, wired configuration, and wireless configuration among others. After that, you can flexibly modify the new site configuration to make it different from the old.

1. In the Site List, click the Copy icon in the ACTION column of the site which you want to copy.

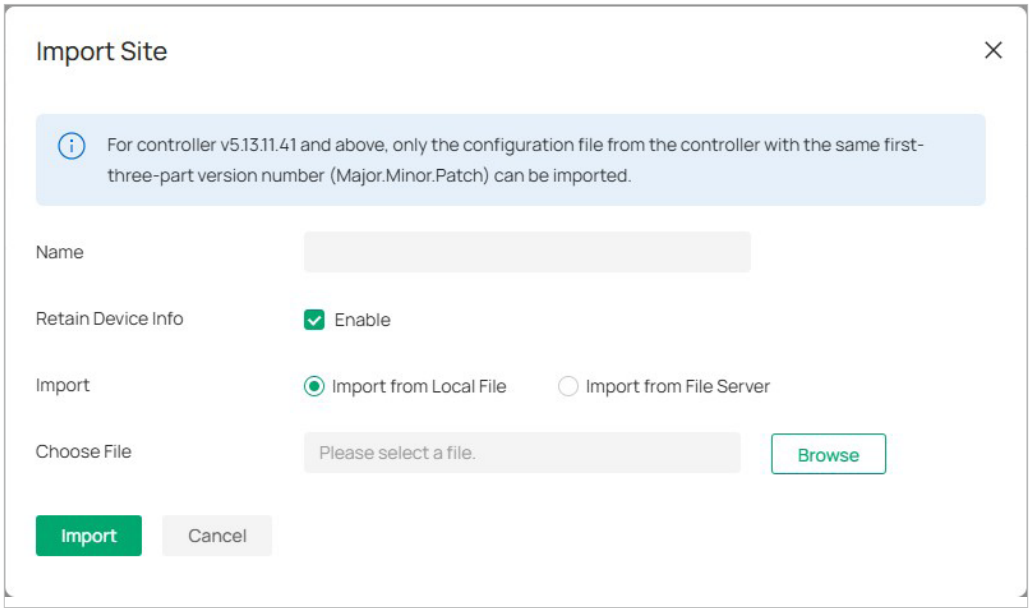


2. Enter a Site Name to identify the new site.
3. Click Apply. The new site will be added to the Site List.

- **Import a site from another controller**

  If you want to migrate seamlessly from an old controller to a new one, import the site configuration file of the old controller into the new. Before that, you need to export the site configuration file from the old controller, which is covered in the Site Migration chapter in this guide.

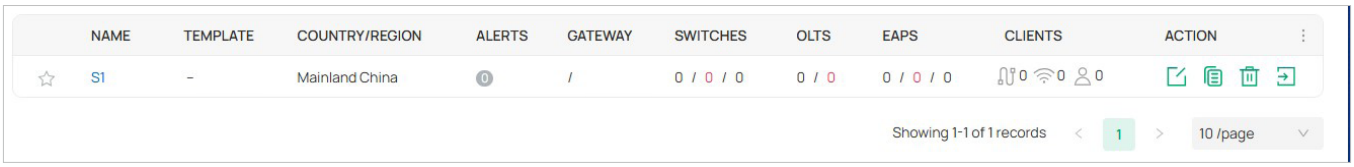
  1. In the Site List, click Import Site.



  2. Enter a Site Name to identify the site, and configure other parameters according to actual site needs.
  3. Browse your file explorer and choose a site configuration file.
  4. Click Import. The new site will be added to the Site List.

Step 2: View and Edit the Site

After you create the site, you can view the site status in the Site List. You can click the icons in the ACTION column to edit, copy, delete and launch the site.



Step 3: Access the Site

To monitor and configure a site, you need first access the site.

Click the Launch icon in the ACTION column of the site to access the site.

Alternatively, select the site from the Global/Site View drop-down list in the left of the page.

Note:

Configuration items in Global View will be applied to the whole system while configuration items in Site View will be applied to the site which you are currently in.

3. 2 Configure the Site Template

Overview

The Site Template feature is implemented at the Controller's Global View to facilitate users to configure and manage sites in bulk. Most of the site's functions are supported to be set up in the Site Templates, such as Internet/LAN/WLAN/ACL/URL Filtering/Portal/MAC Authentication, etc. By binding each site to a different template, you can quickly and easily realize the batch configuration of a large number of sites. For example, if a Controller manages several different sites and needs to make bulk configuration changes for them for business changes or other reasons, you can create Site Templates ahead of time and then apply the target Site Templates directly to the sites to be changed without having to go into each site individually to make adjustments to them. The greater the number of sites, the more the feature will work.

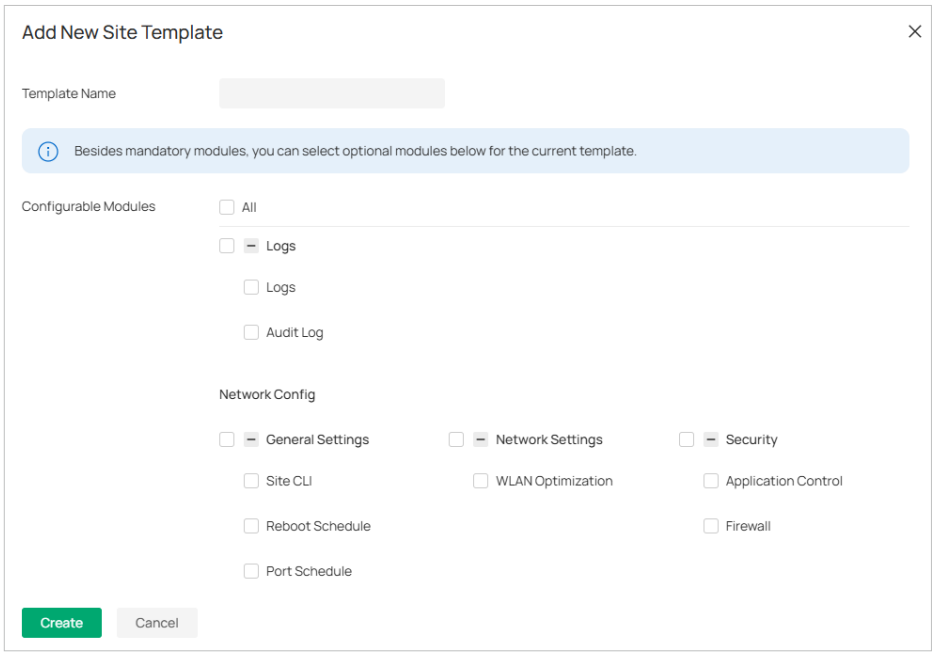
In addition, you can also create Device Template in Site template, then choose to bind the devices with the same model to the related Device template after binding them to Site template, which greatly improves the efficiency of managing and configuring devices. For instance, a large number of SG3452XP v2.20 are deployed on the same site, but the configurations are not exactly the same, in this case, it's possible to create a Device Template for each configuration, i.e. to set up different Ports/VLAN interface/Static Route/Service settings, and then apply each Device Template to the required devices.

Configuration

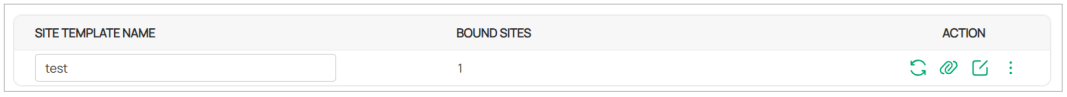
1. Launch the controller and access the Global View.
2. Go to the Site Template page. Click Add New Site Template. Name the template and select the configurable modules according to your needs.

Note:

- Most of the site's Configurable Modules are supported to be set up in the Site Template, some of them are mandatory and some are optional (you can set them up only if they are selected here). Please refer to https://www.omadanetworks.com/support/faq/4341 to know all modules supported in Site Template feature in detail.
- After the Site Template is created, its configurable modules cannot be changed.

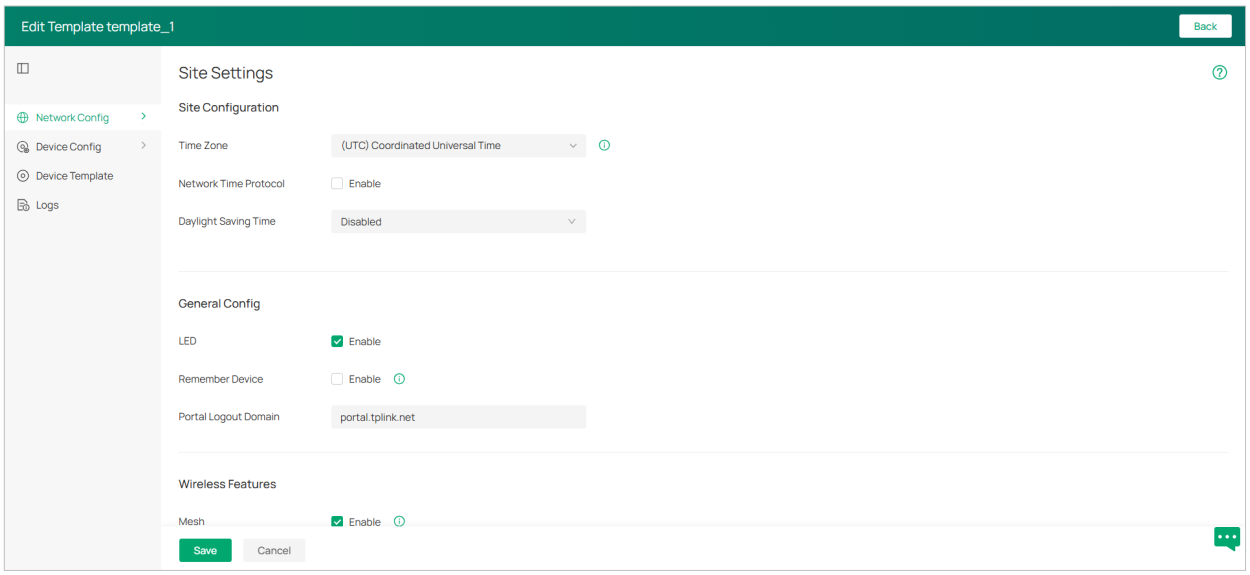


3. Click Create. The created site template will be displayed.

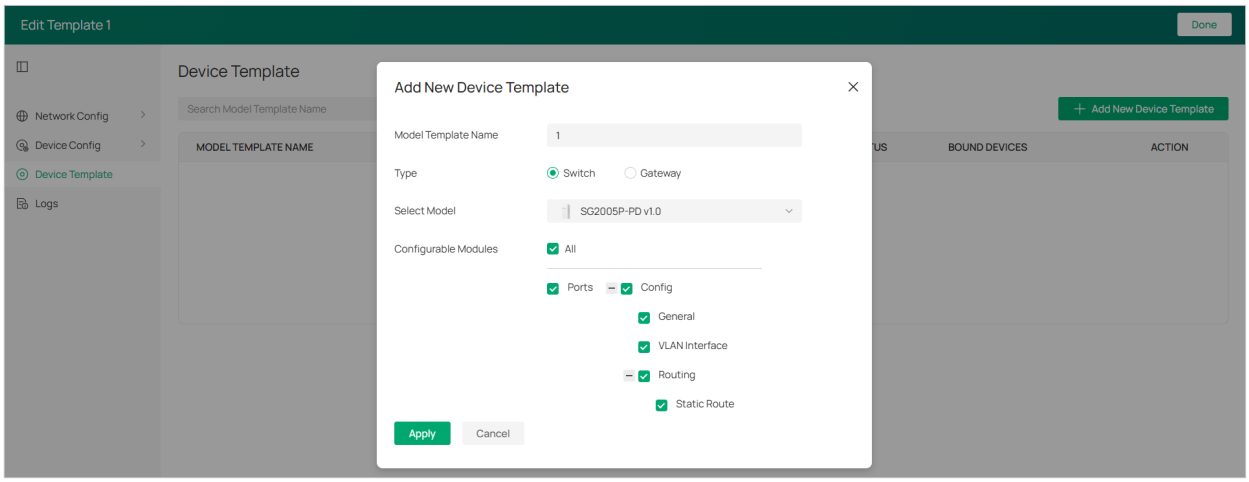


4. Click the edit icon in the Action column of the created site template, set up the network config, device config, and log settings according to site needs.

Note: For configuration of the function modules, refer to the related chapters in this guide.

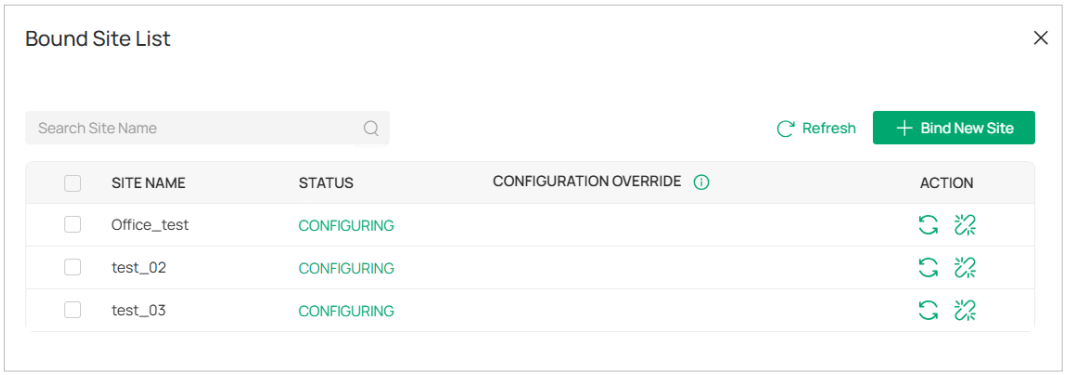


5. In Device Template, you can create a template for specific device type and model, then click the edit icon in the Action column of the created device template to set up device settings. Device template parameters vary by device type and model.



6. Save the settings to go back to the template list.
7. Click the Bound Site List icon in the Action column of the template, and click Bind New Site to bind the template to your desired sites. The template's configuration will be synchronized to the bound sites.

   In the Action column of a site, you can also click the Re-Apply icon to re-apply template settings or click the Unbind icon to unbind the template from the site.

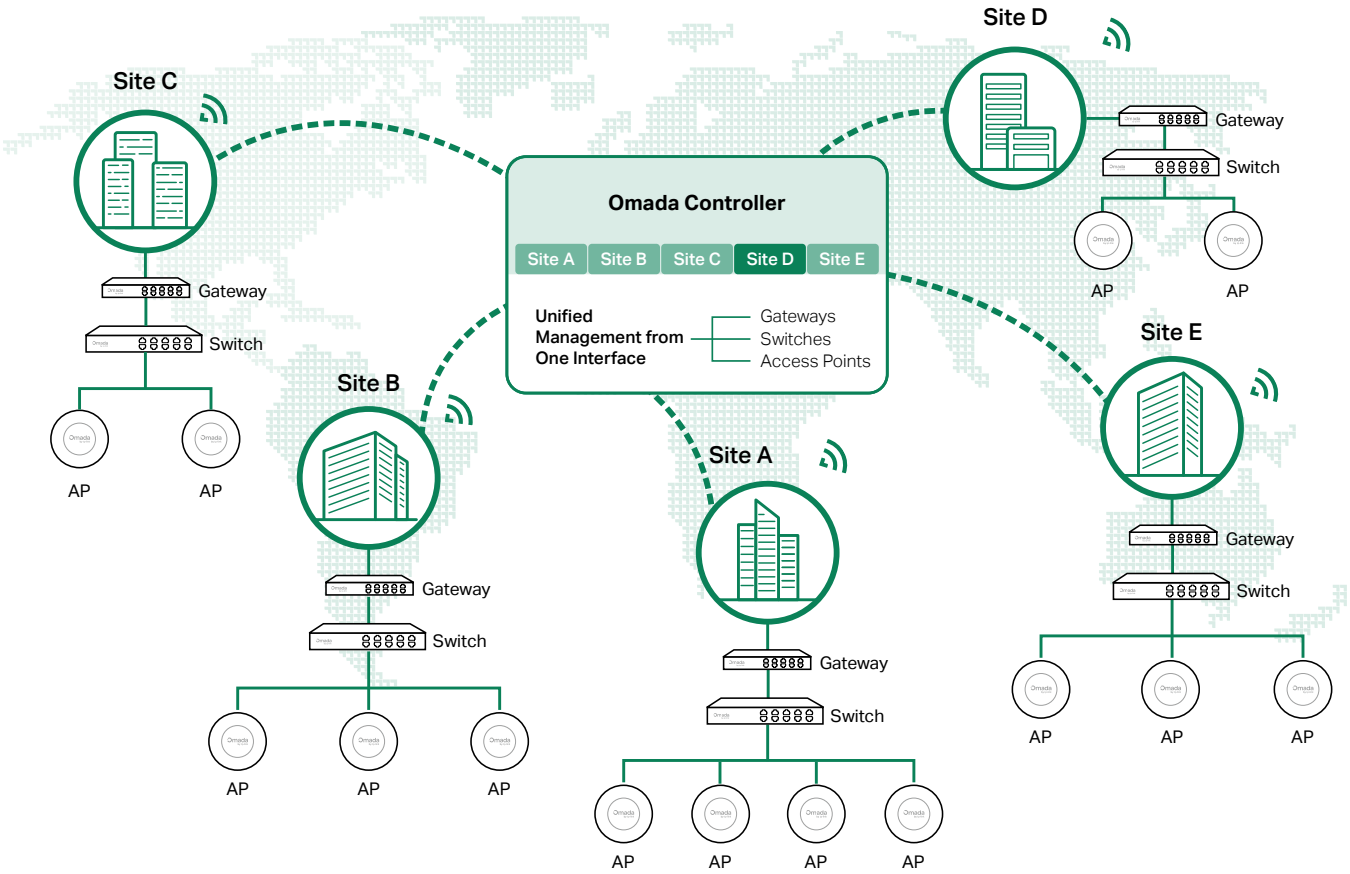


For more configuration instructions about the site template and device template, refer to https://www.omadanetworks.com/support/faq/4341.

3. 3 Adopt Devices

Overview

After you create a site, add your devices to the site by making the controller adopt them. Make sure that your devices in each LAN are added to the corresponding site so that they can be managed centrally.



Configuration

Choose a procedure according to the type of your controller:

- 3. 3. 1 For Software Controller / Hardware Controller
- 3. 3. 2 For Integrated Gateway (Controller)
- 3. 3. 3 For Cloud-Based Controller

3. 3. 1 For Software Controller / Hardware Controller

To adopt the devices on the controller, follow these steps:

1) Prepare for communication between the controller and devices.

2) Prepare for device discovery.

3) Adopt the devices.

Step 1: Prepare for Communication

Note:

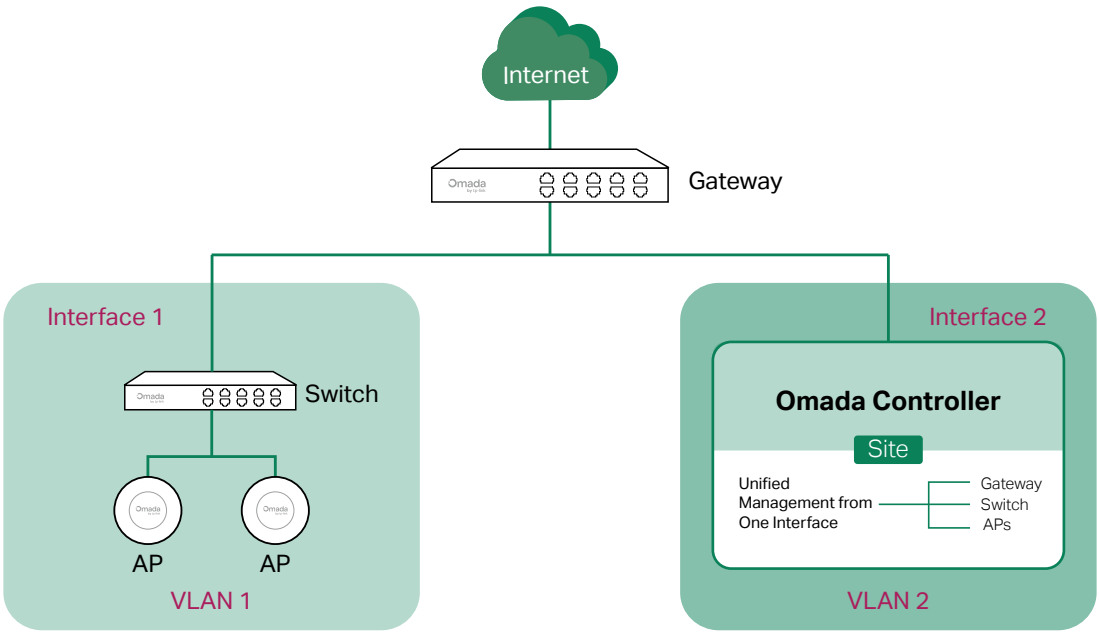
If the controller and devices are in the same LAN, subnet and VLAN, skip this step.

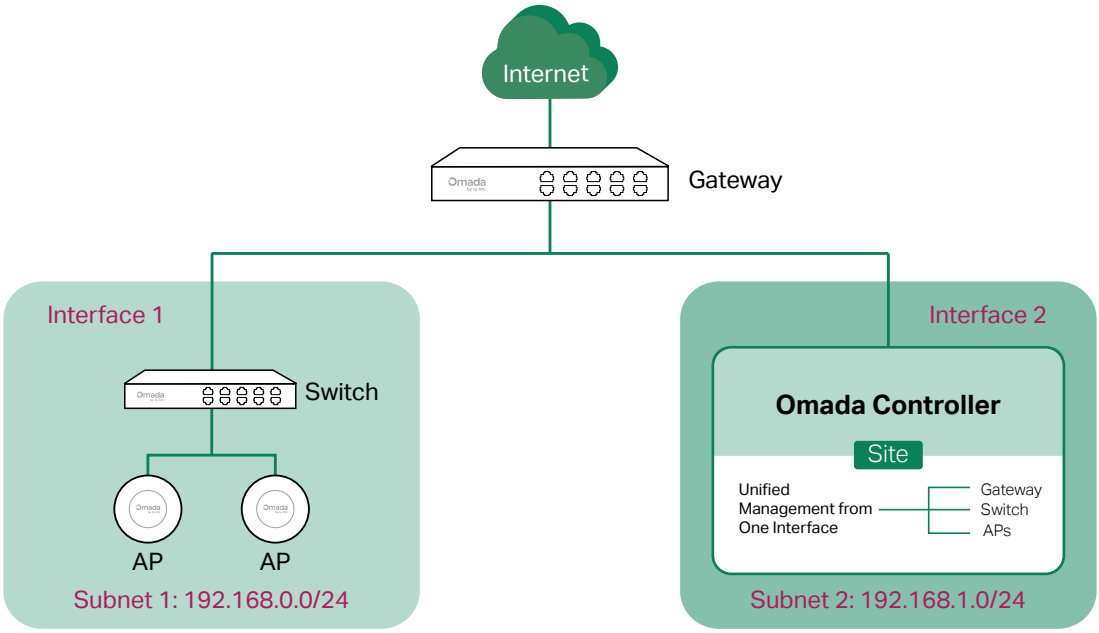
Make sure that the controller can communicate with the devices. Otherwise, the controller cannot discover or adopt the devices by any means. If the controller and devices are in different LANs, subnets or VLANs, use the following techniques to build up the connection according to your scenario.

1. Set up the network.

■ **Scenario 1: Across VLANs or Subnets**

If the controller and devices are in different VLANs or subnets, you need to set up a layer 3 interface for each VLAN or subnet, and make sure the interfaces can communicate with each other.





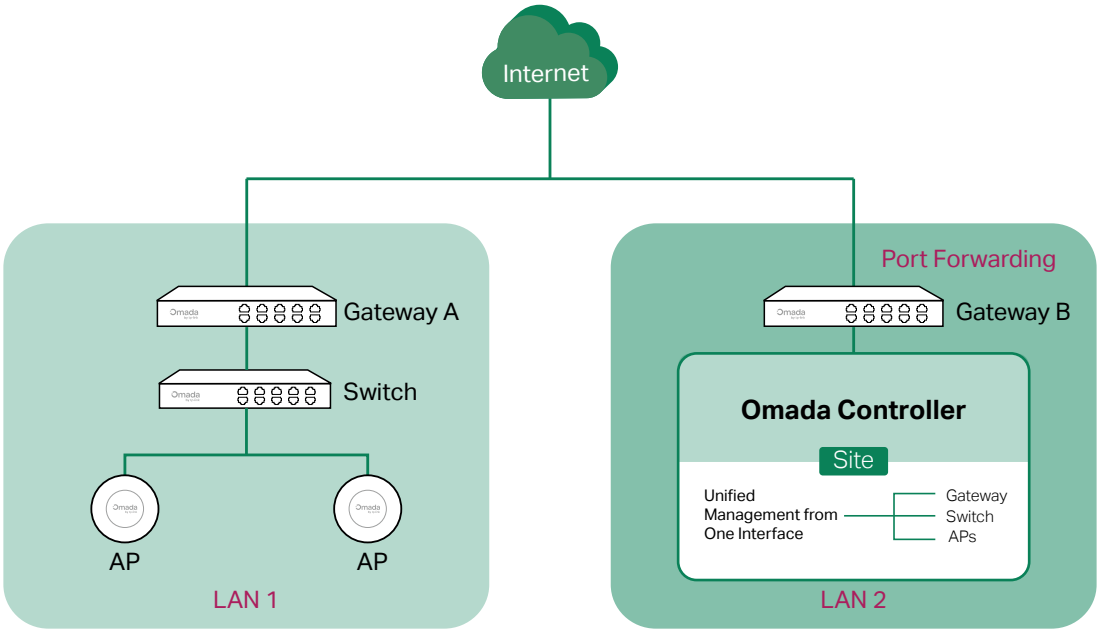
- **Scenario 2: Across LANs**

  If the controller and devices are in different LANs, you need to establish communication across the internet and the gateways.

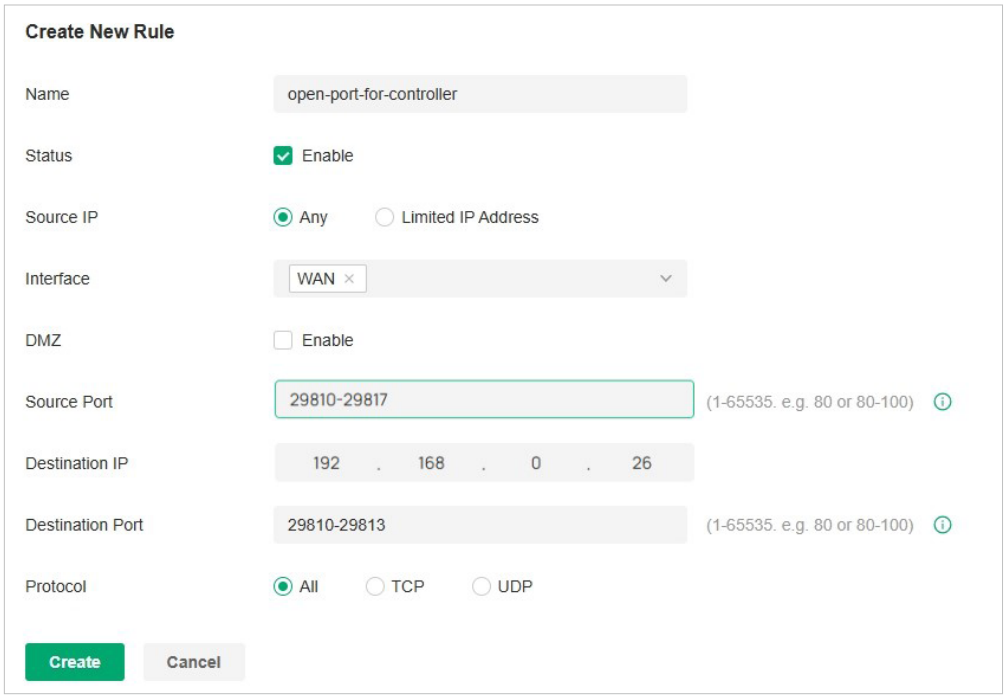
  By default, devices in LAN 1 cannot communicate with the controller in LAN 2, because Gateway B is in front of the controller and block access to it. To make the controller accessible to the devices, you can use Port Forwarding or VPN.

  - Use Port Forwarding

  Configure Port Forwarding on Gateway B and open port 29810-29817 for the controller, which are essential for discovering and adopting devices. If you are using firewalls in the networks, make sure that the firewalls don't block those ports.

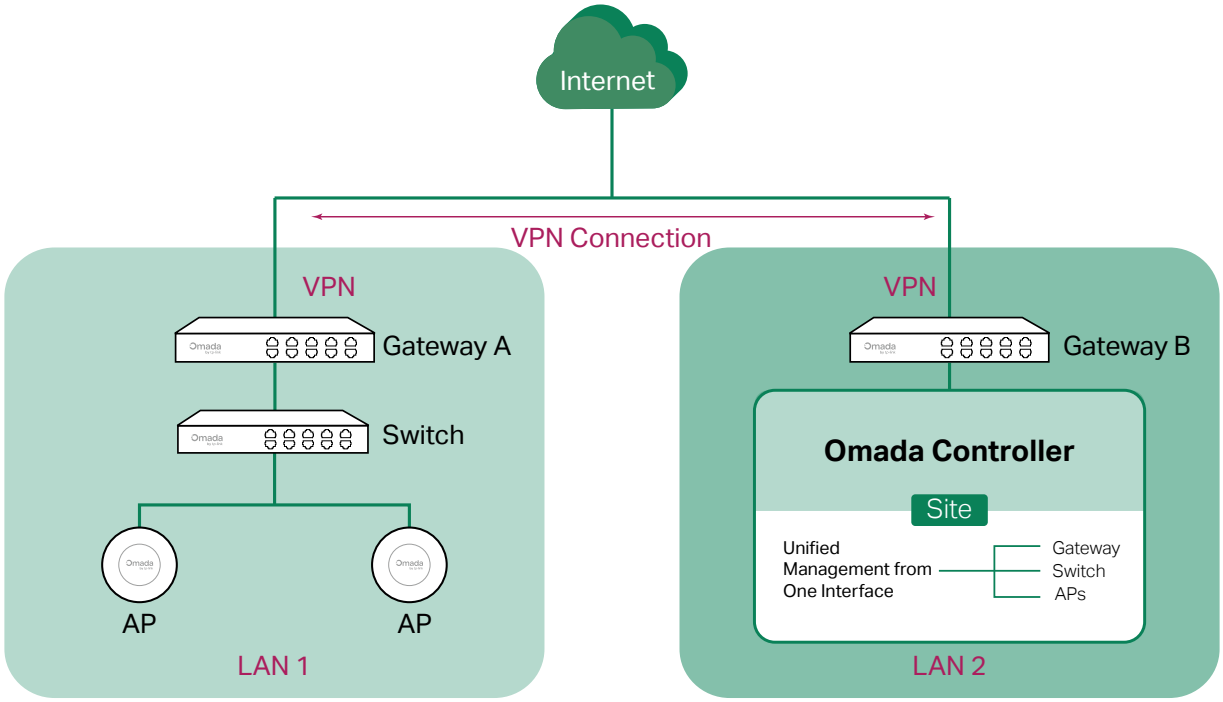


To configure Port Forwarding on Gateway B, you need first adopt Gateway B to a site on the controller. Then access the site and go to Network Config > Transmission > NAT > Port Forwarding. Click Create New Rule to load the following page. Specify a name to identify the Port Forwarding rule, check Enable for Status, select Any as Source IP, select the desired WAN port as Interface, disable DMZ, specify 29810-29817 as Source Port and Destination Port, specify the controller's IP address as Destination IP, and select All as Protocol. Then click Create.



- Use VPN

Set up a VPN connection between Gateway A and Gateway B in Standalone Mode. For details about VPN configuration, refer to the User Guide of the gateways.



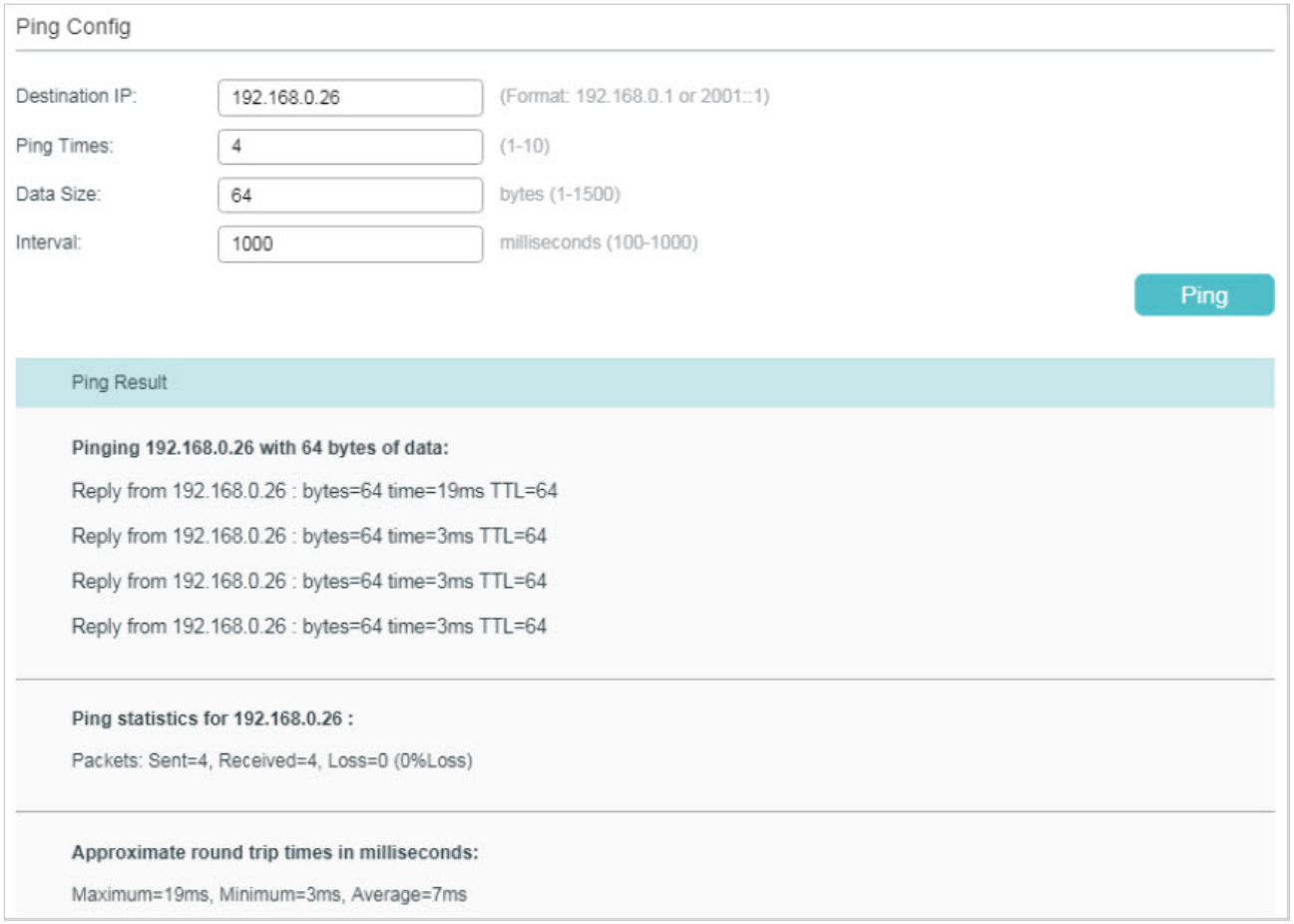
2. (Optional) Test the network.

   If you are not sure whether the controller and devices can establish communication, it's recommended to do the ping test from the devices to the controller.

   Let's take a switch for example. Log into the web page of the switch in Standalone Mode. Then Go to MAINTENANCE > Network Diagnostics > Ping to load the following page, and specify Destination IP as the IP address of the controller (if you have configured Port Forwarding on the controller side, use the public WAN IP address of the gateway instead). Then click Ping.

Note:

To ping the gateway, turn off Block WAN Ping on the **Settings > Network Security > Attack Defense** page.



   If the ping result shows the packets are received, it implies that the controller can communicate with the devices. Otherwise, the controller cannot communicate with the devices, then you need to check your network.

Step 2: Prepare for Device Discovery

Note:

If the controller and devices are in the same LAN, subnet and VLAN, skip this step. In this scenario, the controller can discover the devices directly, and no additional settings are required.

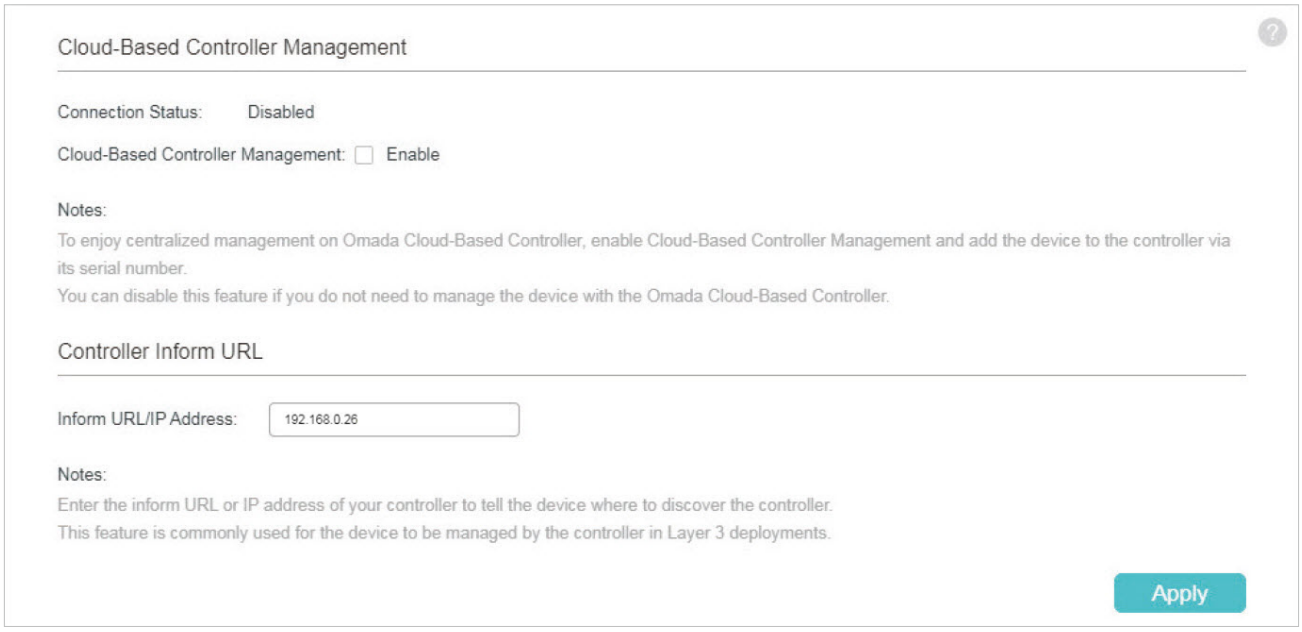
Make sure that the controller can discover the devices.

When the controller and devices are in different LANs, subnets or VLANs, the controller cannot discover the devices directly. You need to choose Controller Inform URL, Discovery Utility, or DHCP Option 138 as the method to help the controller discover the devices.

- **Controller Inform URL**

  Controller Inform URL informs the devices of the controller's URL or IP address. Then the devices make contact with the controller so that the controller can discover the devices.

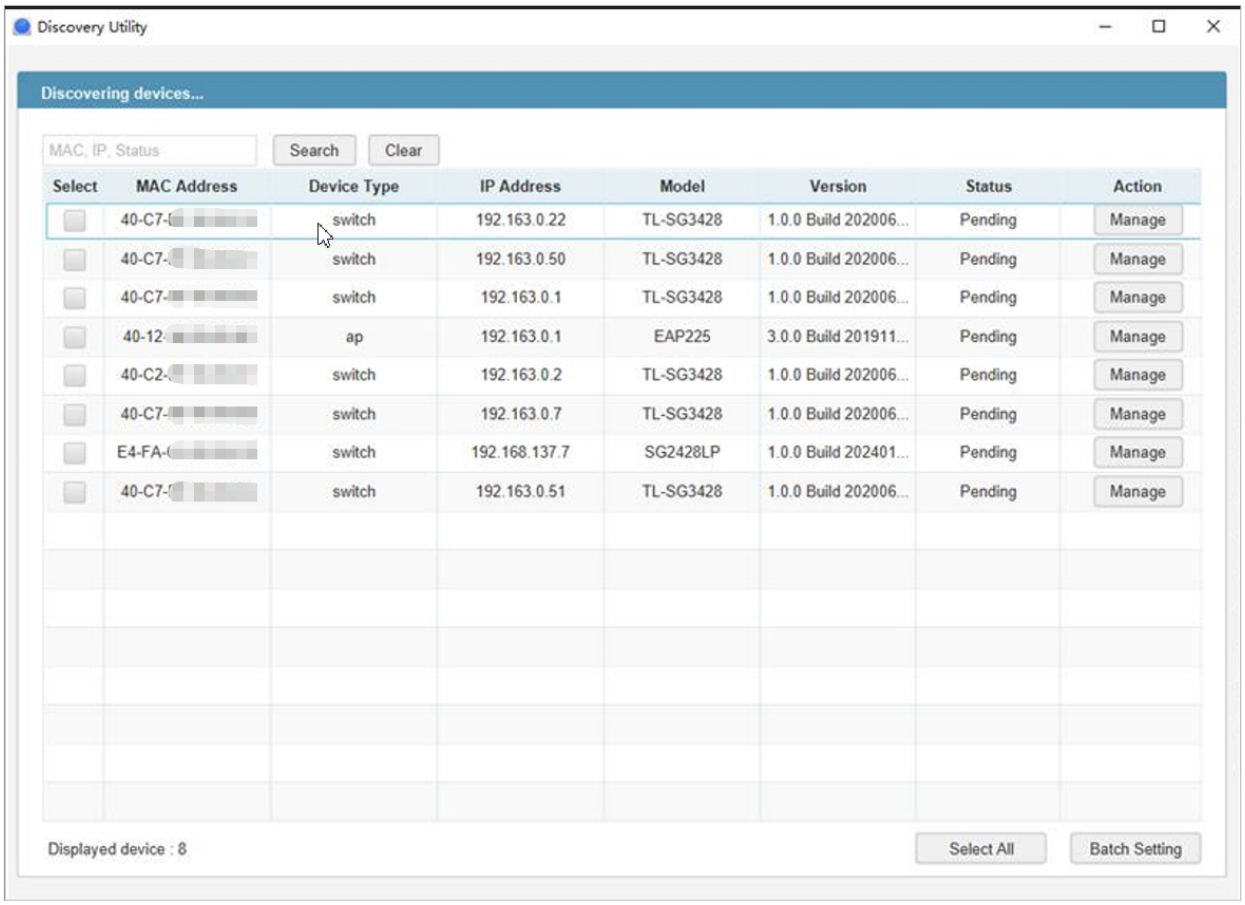
  You can configure Controller Inform URL for devices in Standalone Mode. Let's take a switch for example. Log into the management page of the switch in Standalone Mode and go to SYSTEM > Controller Settings to load the following page. In Controller Inform URL, specify Inform URL/IP Address as the controller's URL or IP address (if you have configured Port Forwarding on the controller side, use the public WAN IP address of the gateway instead). Then click Apply.



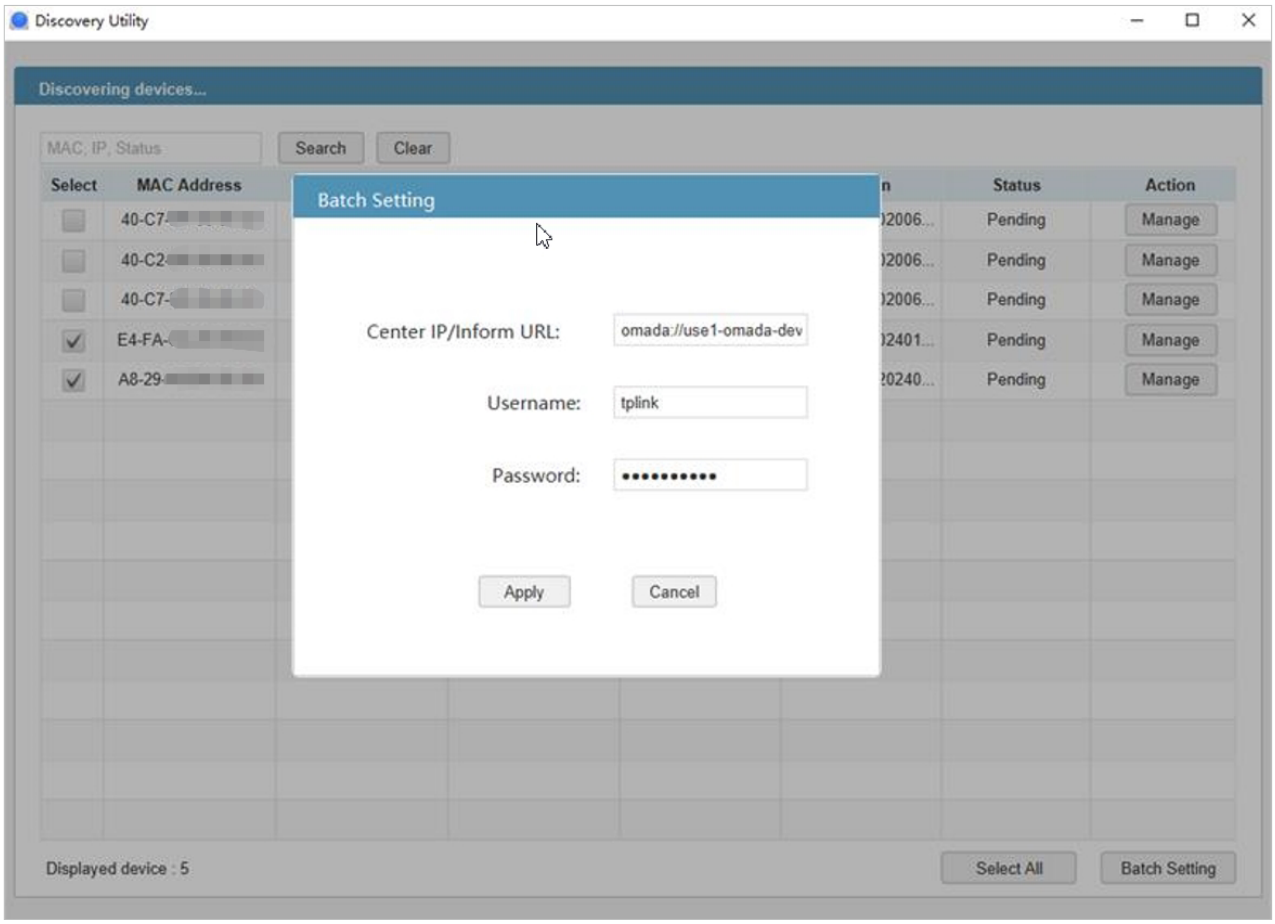
- **Discovery Utility**

  Discovery Utility can discover the devices in the same LAN, subnet and VLAN, and inform the devices of the controller's IP address. Then the devices make contact with the controller so that the controller can discover the devices.

  1. Download Discovery Utility from https://support.omadanetworks.com/product/omada-software-controller/?resourceType=download and then install it on your PC which should be located in the same LAN, subnet and VLAN as your devices.
  2. Open Discovery Utility and you can see a list of devices. Select the devices to be adopted and click Batch Setting.



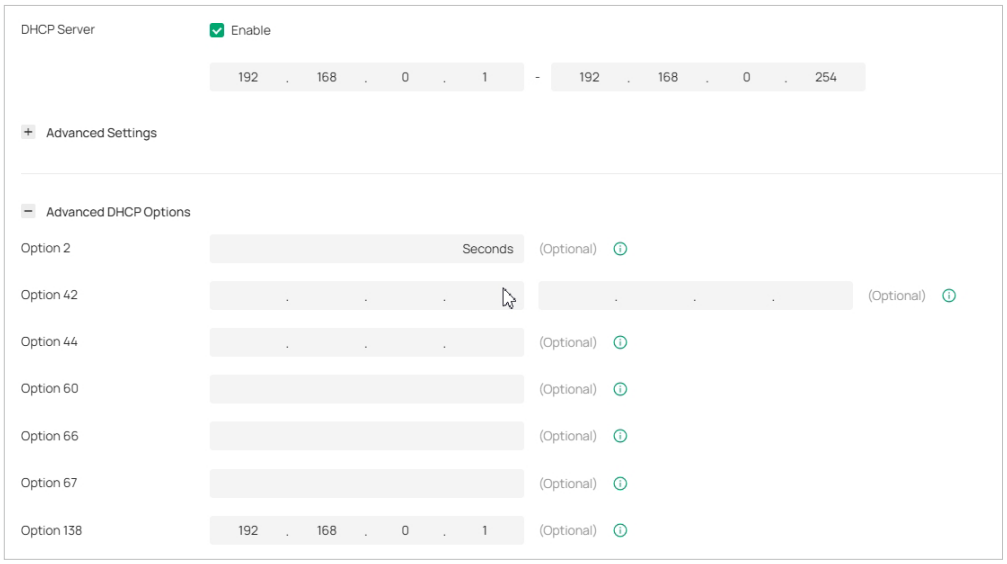
3. Specify Controller Hostname/IP as the IP address of the controller (if you have configured Port Forwarding on the controller side, use the public WAN IP address of the gateway instead), and enter the username and password of the devices. By default, the username and password are both admin. Then click Apply. Wait until the setting succeeds.



- **DHCP Option 138**

  DHCP Option 138 informs a DHCP client, such as a switch or an AP, of the controller's IP address when the DHCP client sends DHCP requests to the DHCP server, which is typically a gateway.

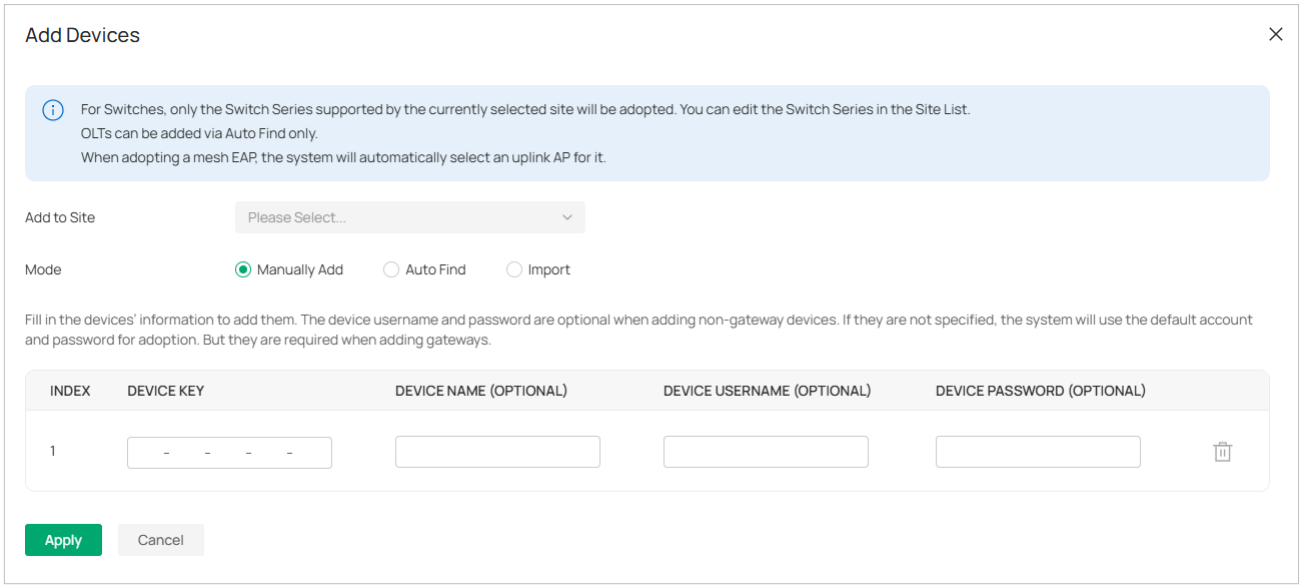
  1. To use DHCP Option 138, you need to adopt the gateway on the controller first, which may require other techniques like Controller Inform URL or Discovery Utility if necessary.
  2. After the gateway is adopted, access the site and go to Network Config > Network Settings > LAN.
  3. Choose the LAN where the DHCP clients are located and click the Edit icon in the upper right.
  4. Enable DHCP Server and configure common DHCP parameters. Then click Advanced DHCP Options and specify Option 138 as the controller's IP address (if you have configured Port Forwarding on the controller side, use the public WAN IP address of the gateway instead).
  5. Configure other parameters and save the settings.



6. To make DHCP Option 138 take effect, you need to renew DHCP parameters for the DHCP clients. One possible way is to disconnect the DHCP clients and then reconnect them.

Step 3: Adopt the Devices

1. Launch the controller and access a site.
2. Go to Devices and click Add Devices. Choose a method to add your devices.



- **Manually Add**

Fill in the devices' information to add them. The device username and password are optional when adding non-gateway devices. If they are not specified, the system will use the default account and password for adoption. But they are required when adding gateways.

- **Auto Find**

Automatically find the compatible devices with Inform URL configured to add them.

- **Import**

  Download the template and fill in your devices' information. Then import the file. Up to 1500 devices can be imported at a time.

3. Once the devices are adopted, they are subject to central management in the site.

3. 3. 2 For Integrated Gateway (Controller)

The integrated gateway has been adopted by the build-in Controller by default during the initial setup.

To adopt other devices on the build-in controller of the Integrated Gateway, follow these steps:

1) Prepare for communication between the controller and devices.

2) Prepare for device discovery.

3) Adopt the devices.

Step 1: Prepare for Communication

Note:

If the controller and devices are in the same LAN, subnet and VLAN, skip this step.

Make sure that the controller can communicate with the devices. Otherwise, the controller cannot discover or adopt the devices by any means. If the controller and devices are in different LANs, subnets or VLANs, use the following techniques to build up the connection according to your scenario.

1. Set up the network.

■ **Scenario 1: Across VLANs or Subnets**

If the controller and devices are in different VLANs or subnets. You need to set up a layer 3 interface for each VLAN or subnet, and make sure the interfaces can communicate with each other.

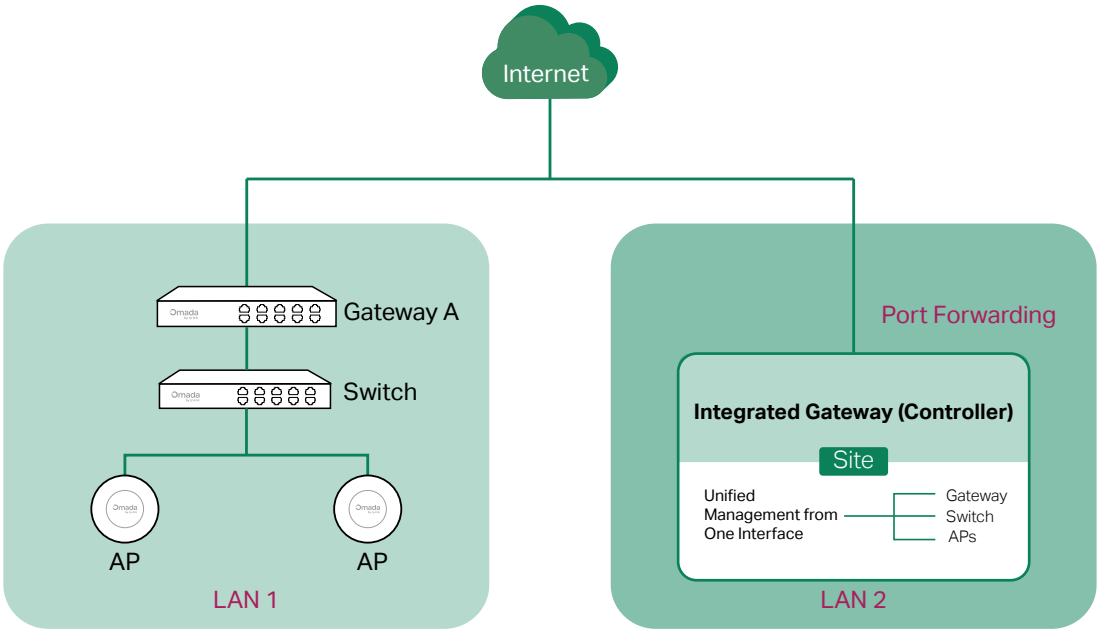
■ **Scenario 2: Across LANs**

As shown in the following figure, the controller and devices are in different LANs. You need to establish communication across the internet and the gateways.

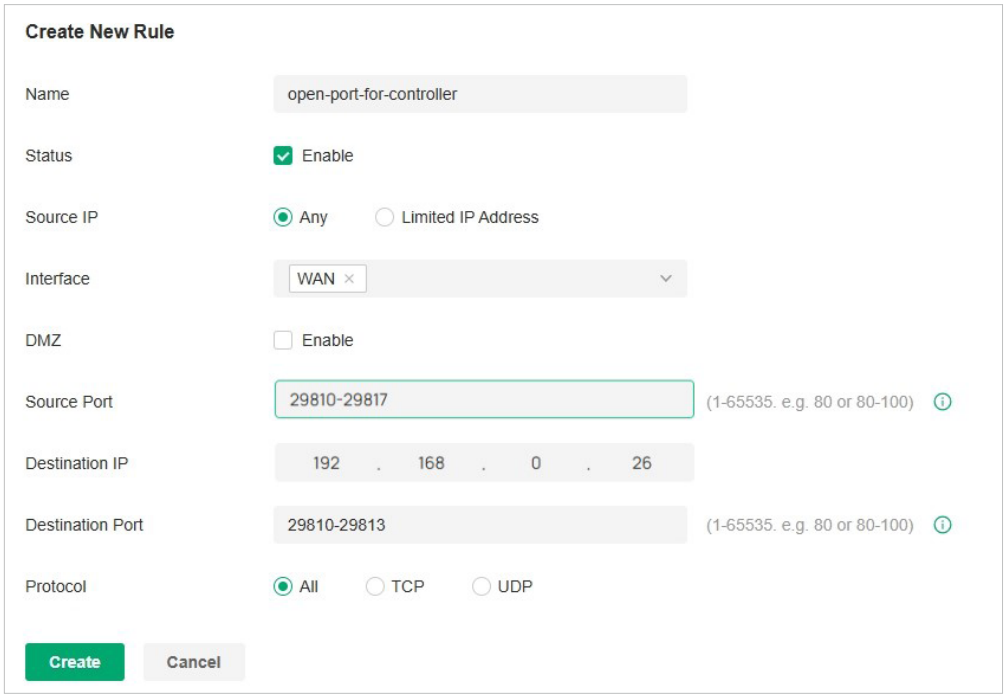
By default, devices in LAN 1 cannot communicate with the controller in LAN 2, because Gateway A blocks their access to the controller. To make the controller accessible to the devices, you can use Port Forwarding or VPN.

- Use Port Forwarding

Configure Port Forwarding and open port 29810-29817 for the controller, which are essential for discovering and adopting devices. If you are using firewalls in the networks, make sure that the firewalls don't block those ports.

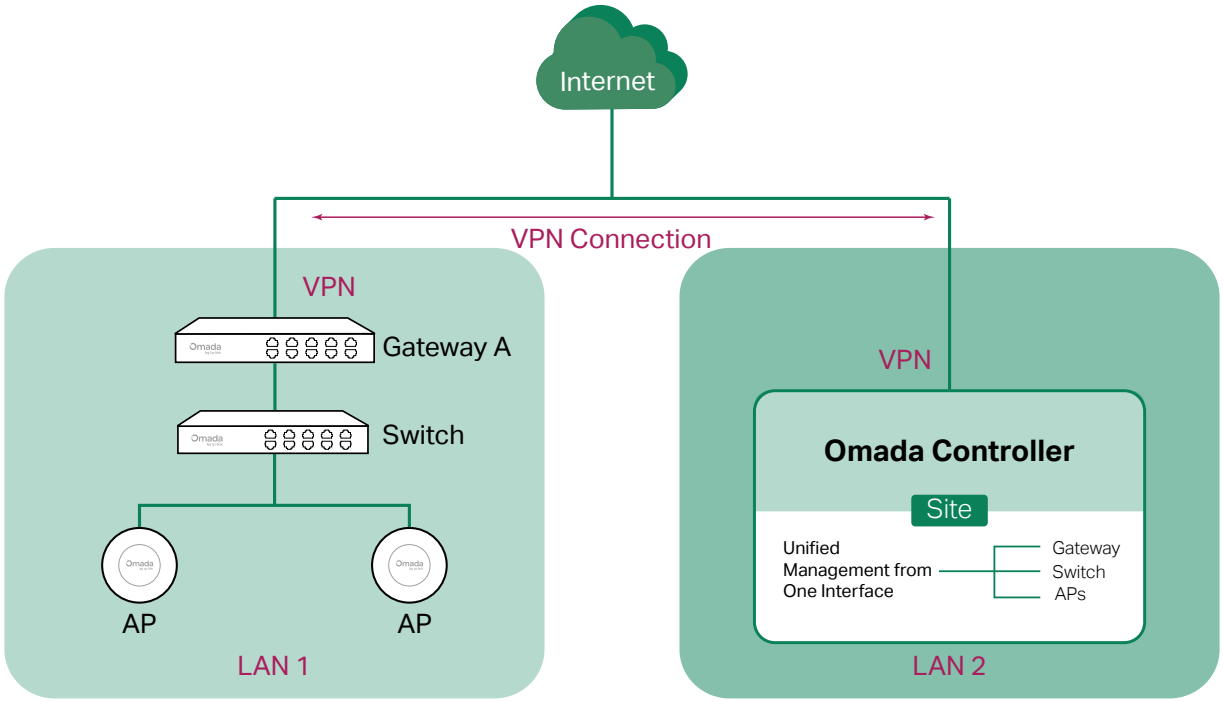


To configure Port Forwarding on the controller, go to Network Config > Transmission > NAT > Port Forwarding. Click Create New Rule to load the following page. Specify a name to identify the Port Forwarding rule, check Enable for Status, select Any as Source IP, select the desired WAN port as Interface, disable DMZ, specify 29810-29817 as Source Port and Destination Port, specify the controller's IP address as Destination IP, and select All as Protocol. Then click Create.



- Use VPN

Set up a VPN connection between Gateway A and the controller. For details about VPN configuration, refer to the corresponding chapter of this guide.



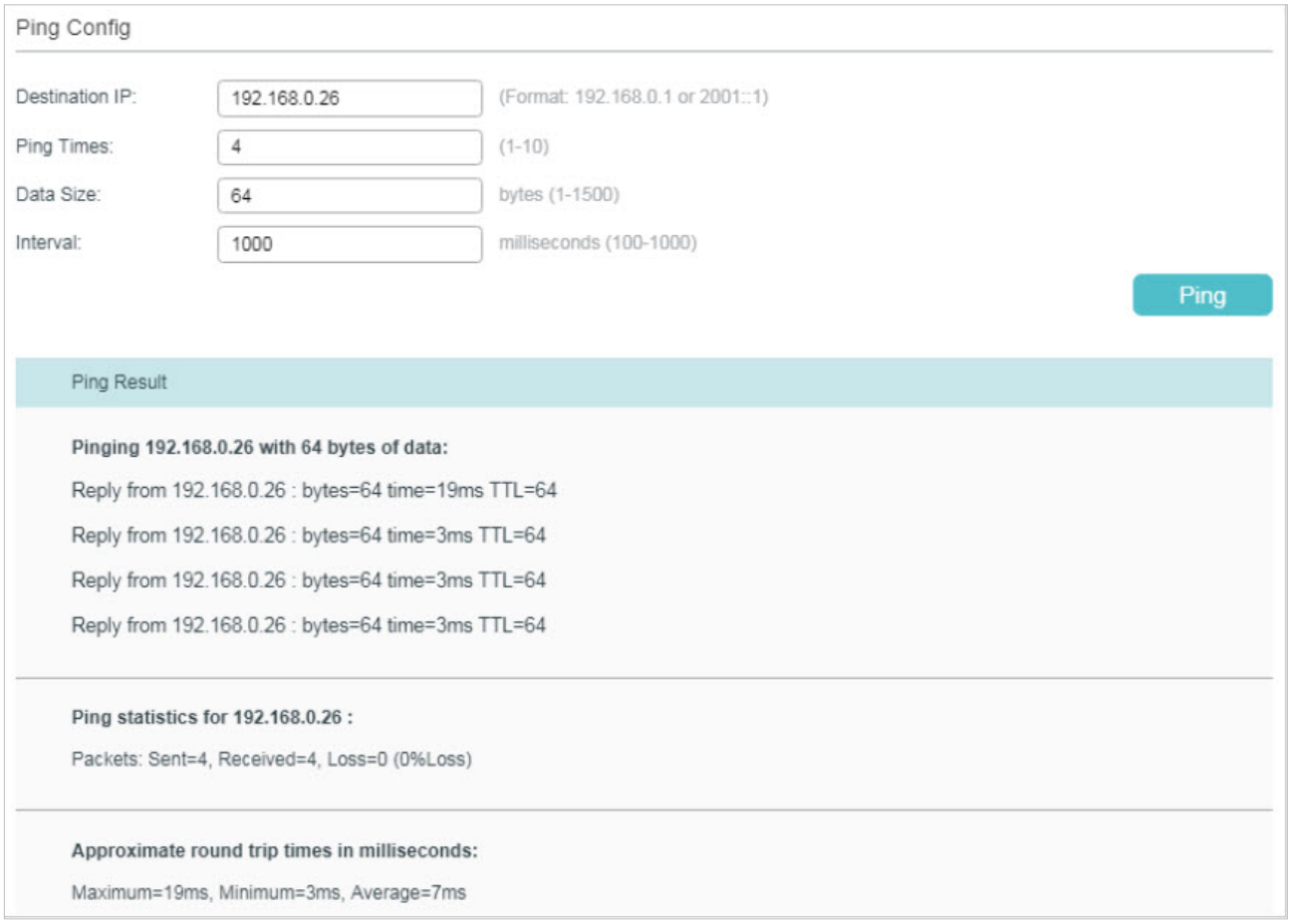
2. (Optional) Test the network.

   If you are not sure whether the controller and devices can establish communication, it's recommended to do the ping test from the devices to the controller.

   Let's take a switch for example. Log into the web page of the switch in Standalone Mode. Then Go to MAINTENANCE > Network Diagnostics > Ping to load the following page, and specify Destination IP as the IP address of the controller (if you have configured Port Forwarding on the controller side, use the public WAN IP address of the gateway instead). Then click Ping.

Note:

To ping a gateway, please turn off Block WAN Ping on the **Settings** > **Network Security** > Attack Defense page.



If the ping result shows the packets are received, it implies that the controller can communicate with the devices. Otherwise, the controller cannot communicate with the devices, then you need to check your network.

Step 2: Prepare for Device Discovery

Note:

If the controller and devices are in the same LAN, subnet and VLAN, skip this step. In this scenario, the controller can discover the devices directly, and no additional settings are required.

Make sure that the controller can discover the devices.

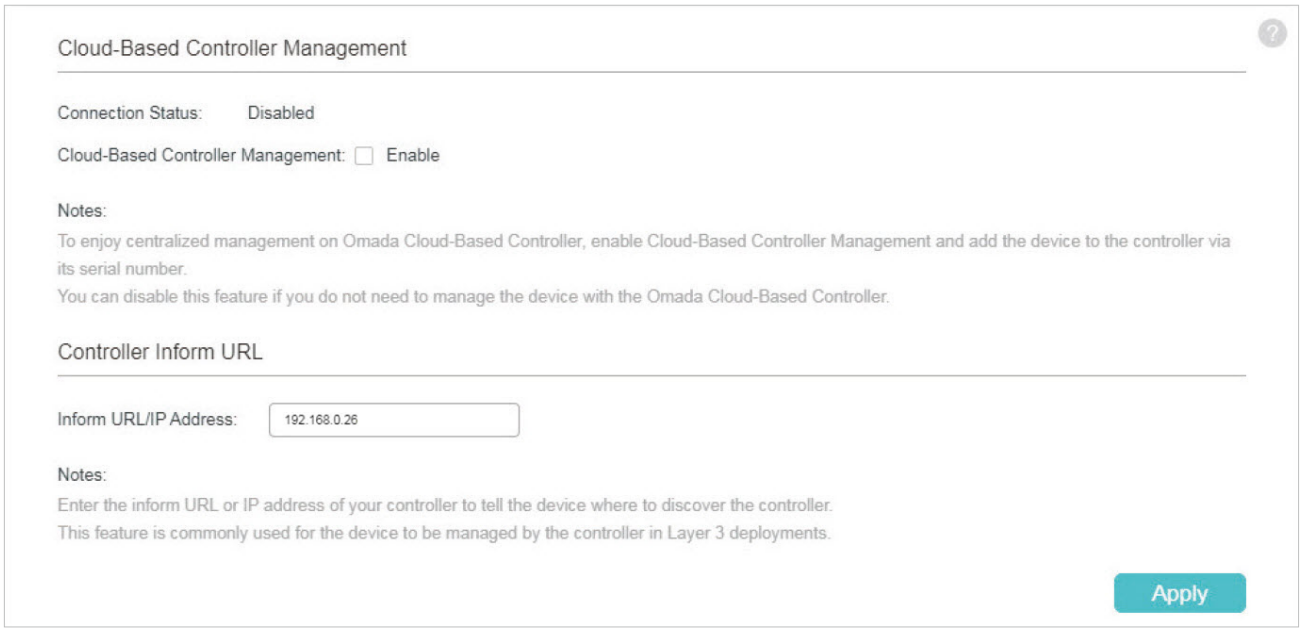
When the controller and devices are in different LANs, subnets or VLANs, the controller cannot discover the devices directly. You need to choose Controller Inform URL, Discovery Utility, or DHCP Option 138 as the method to help the controller discover the devices.

- **Controller Inform URL**

  Controller Inform URL informs the devices of the controller's URL or IP address. Then the devices make contact with the controller so that the controller can discover the devices.

  You can configure Controller Inform URL for devices in Standalone Mode. Let's take a switch for example. Log into the management page of the switch in Standalone Mode and go to SYSTEM > Controller Settings to load the following page. In Controller Inform URL, specify Inform URL/

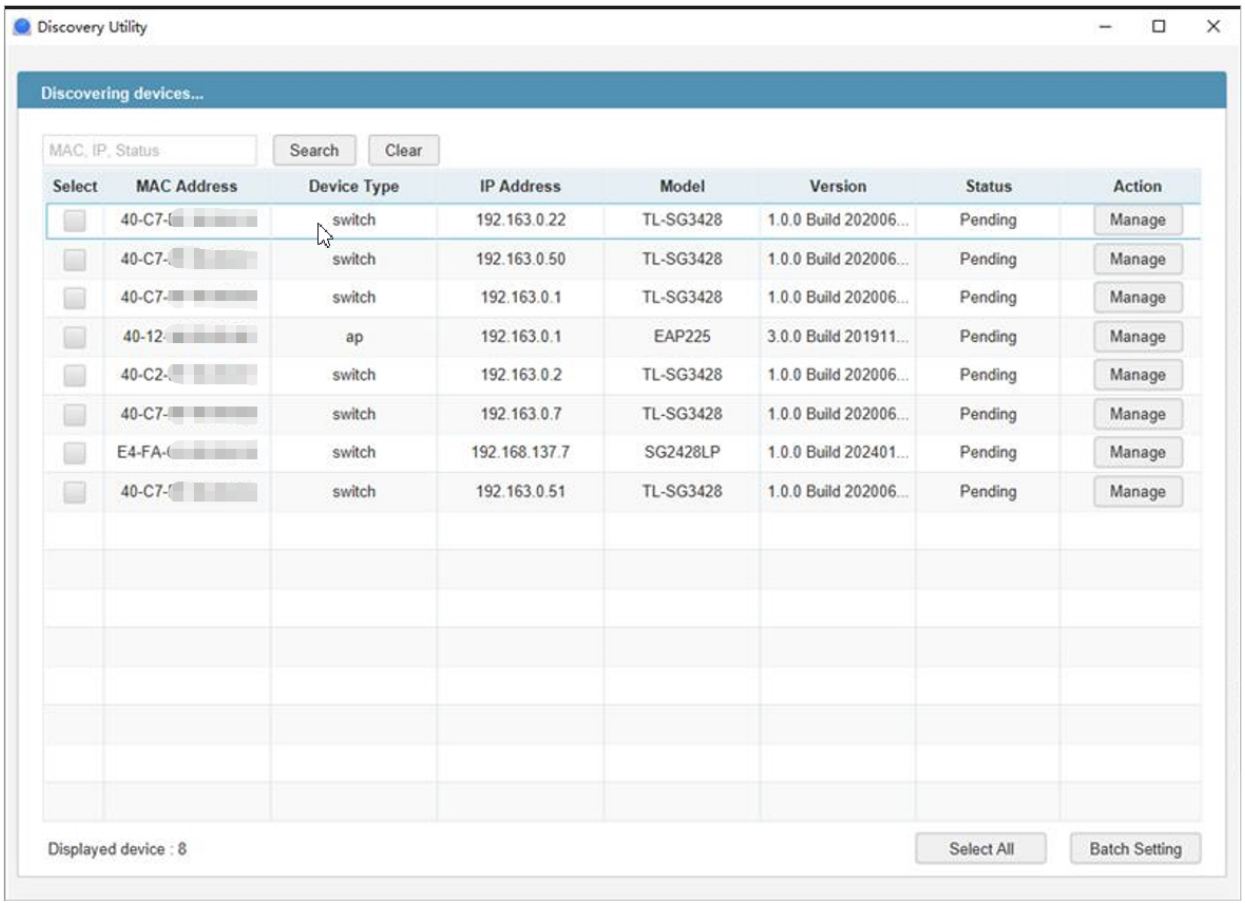
IP Address as the controller's URL or IP address (if you have configured Port Forwarding on the controller side, use the public WAN IP address of the gateway instead). Then click Apply.



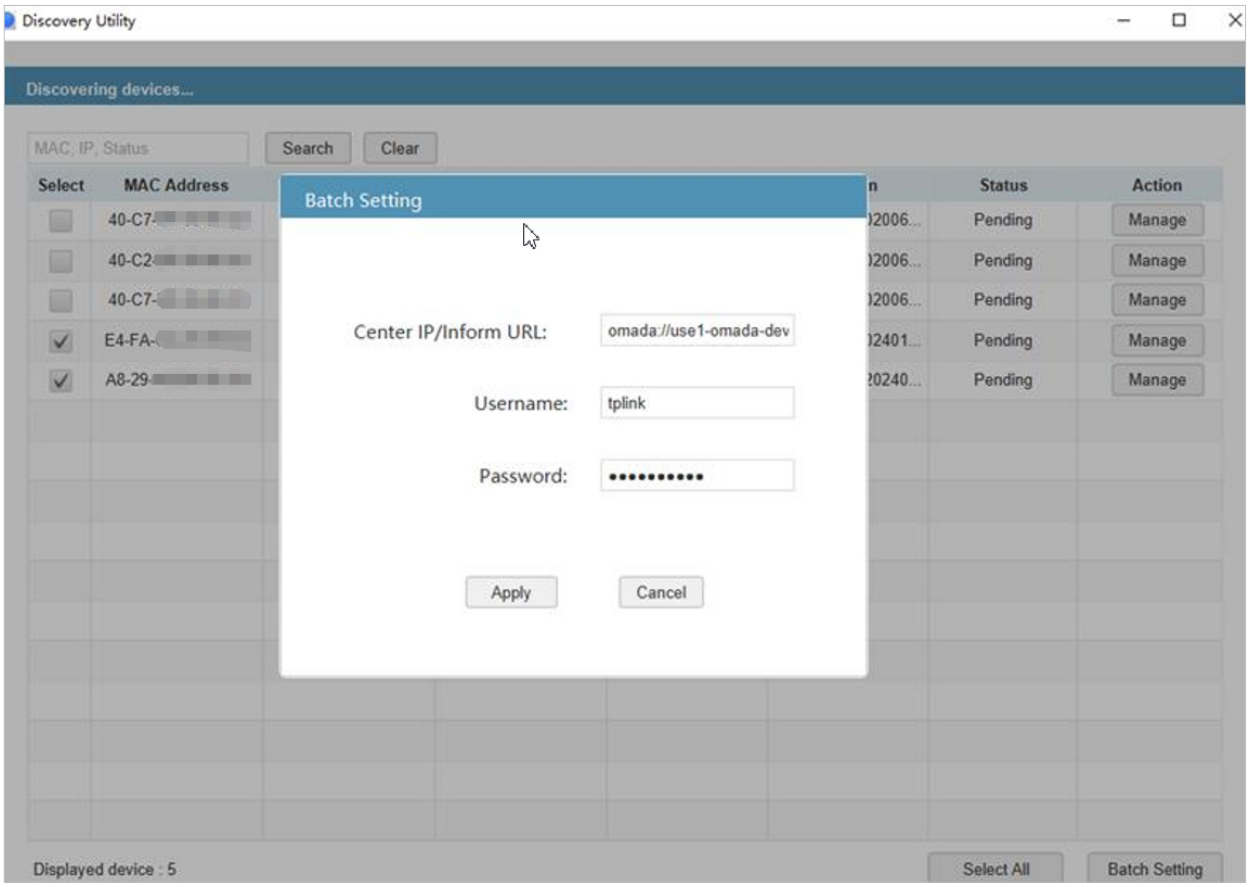
- **Discovery Utility**

  Discovery Utility can discover the devices in the same LAN, subnet and VLAN, and inform the devices of the controller's IP address. Then the devices make contact with the controller so that the controller can discover the devices.

  1. Download Discovery Utility from https://support.omadanetworks.com/product/omada-software-controller/?resourceType=download and then install it on your PC which should be located in the same LAN, subnet and VLAN as your devices.
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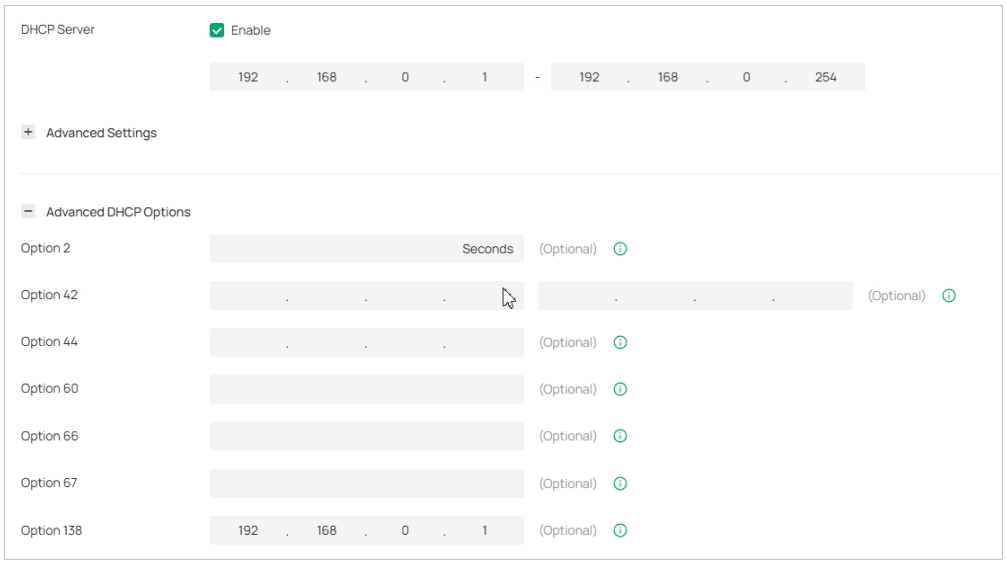
3. Specify Controller Hostname/IP as the IP address of the controller (if you have configured Port Forwarding on the controller side, use the public WAN IP address of the gateway instead), and enter the username and password of the devices. By default, the username and password are both admin. Then click Apply. Wait until the setting succeeds.



- **DHCP Option 138**

  DHCP Option 138 informs a DHCP client, such as a switch or an AP, of the controller's IP address when the DHCP client sends DHCP requests to the DHCP server, which is typically a gateway.

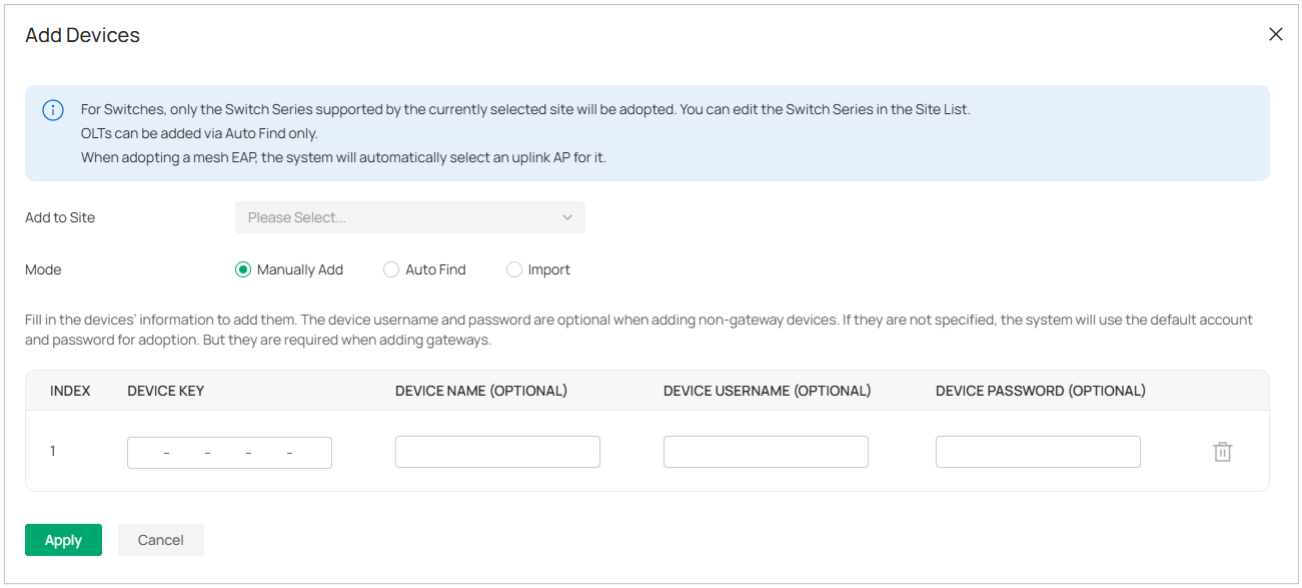
  1. To use DHCP Option 138, you need to adopt the gateway on the controller first, which may require other techniques like Controller Inform URL or Discovery Utility if necessary.
  2. After the gateway is adopted, access the site and go to Network Config > Network Settings > LAN.
  3. Choose the LAN where the DHCP clients are located and click the Edit icon in the upper right.
  4. Enable DHCP Server and configure common DHCP parameters. Then click Advanced DHCP Options and specify Option 138 as the controller's IP address (if you have configured Port Forwarding on the controller side, use the public WAN IP address of the gateway instead).
  5. Configure other parameters and save the settings.



6. To make DHCP Option 138 take effect, you need to renew DHCP parameters for the DHCP clients. One possible way is to disconnect the DHCP clients and then reconnect them.

Step 3: Adopt the Devices

1. Launch the controller and access a site.
2. Go to Devices and click Add Devices. Choose a method to add your devices.



- **Manually Add**

Fill in the devices' information to add them. The device username and password are optional when adding non-gateway devices. If they are not specified, the system will use the default account and password for adoption. But they are required when adding gateways.

- **Auto Find**

Automatically find the compatible devices with Inform URL configured to add them.

- **Import**

  Download the template and fill in your devices' information. Then import the file. Up to 1500 devices can be imported at a time.

3. Once the devices are adopted, they are subject to central management in the site.

3. 3. 3 For Cloud-Based Controller

To adopt the devices on the controller, follow these steps:

1) Connect to the internet.

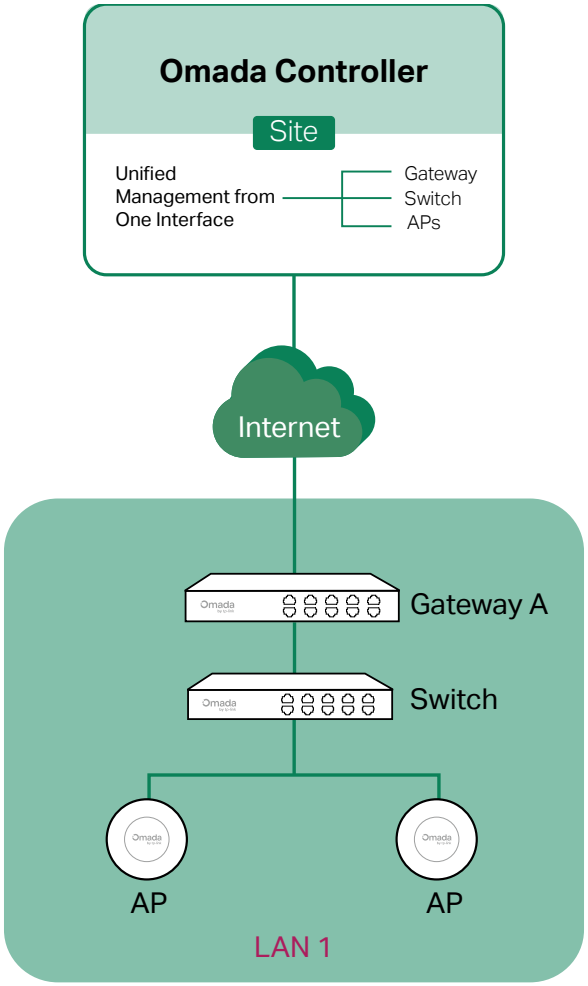
2) Prepare for controller management.

3) Adopt the devices.

Step 1: Connect to the Internet

1. Set up the network.

   Make sure that your devices are connected to the internet.

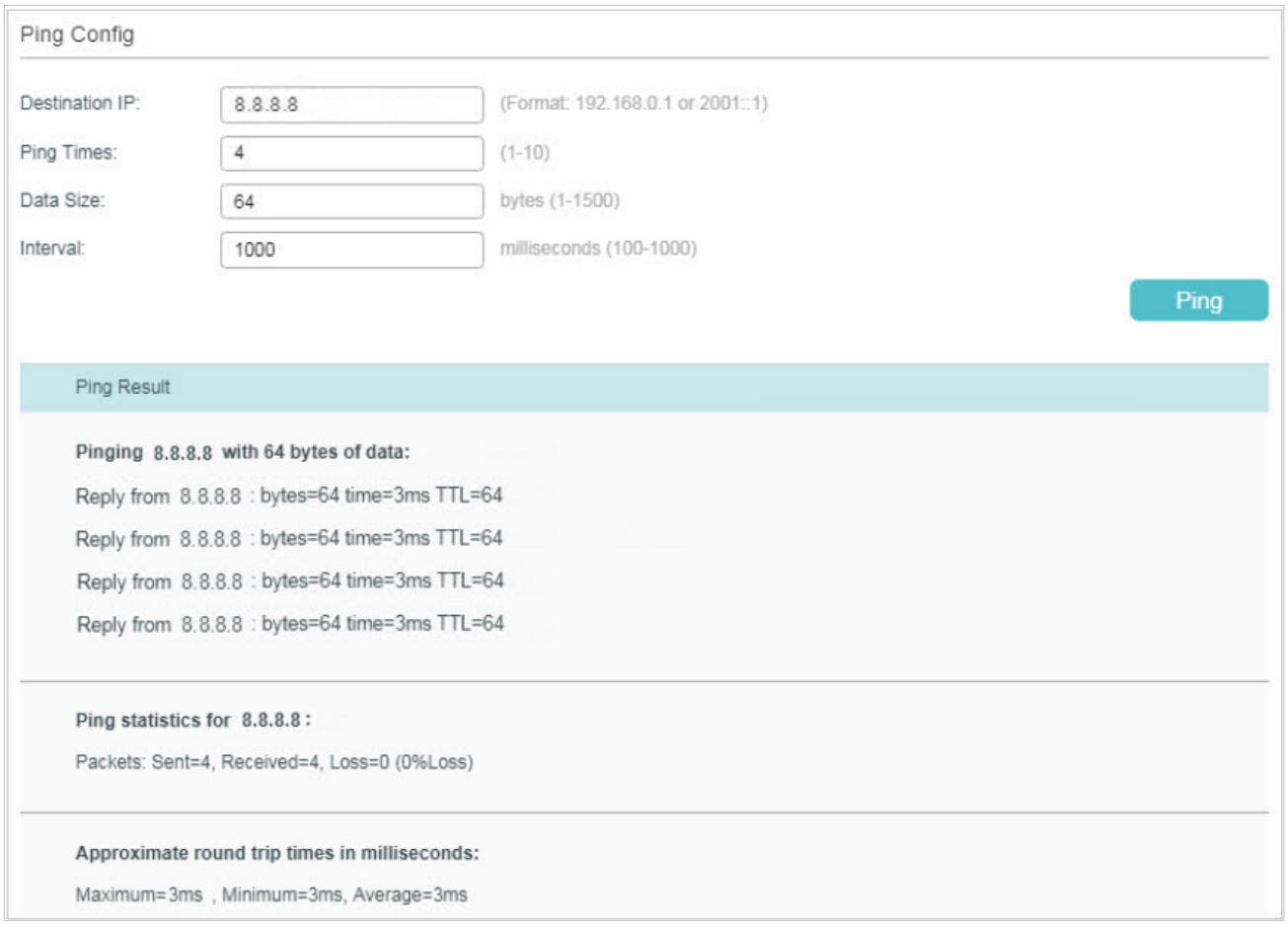


If you are using firewalls in your network, make sure that the firewall doesn't block traffic from the controller. To configure your firewall policy, you may want to know the URL of the controller. After you open the web page of the controller, you can get the URL from the address bar of the browser.

2. (Optional) Test the network.

   If you are not sure whether the devices are connected to the internet, it's recommended to do the ping test from the devices to a public IP address, such as 8.8.8.8.

   Let's take a switch for example. Log into the web page of the switch in Standalone Mode. Go to MAINTENANCE > Network Diagnostics > Ping to load the following page. Specify Destination IP as a public IP address, such as 8.8.8.8. Then click Ping.



   If the ping result shows the packets are received, it implies that the devices are connected to the internet. Otherwise, the devices are not connected to the internet, then you need to check your network.

Step 2: Prepare for Controller Management

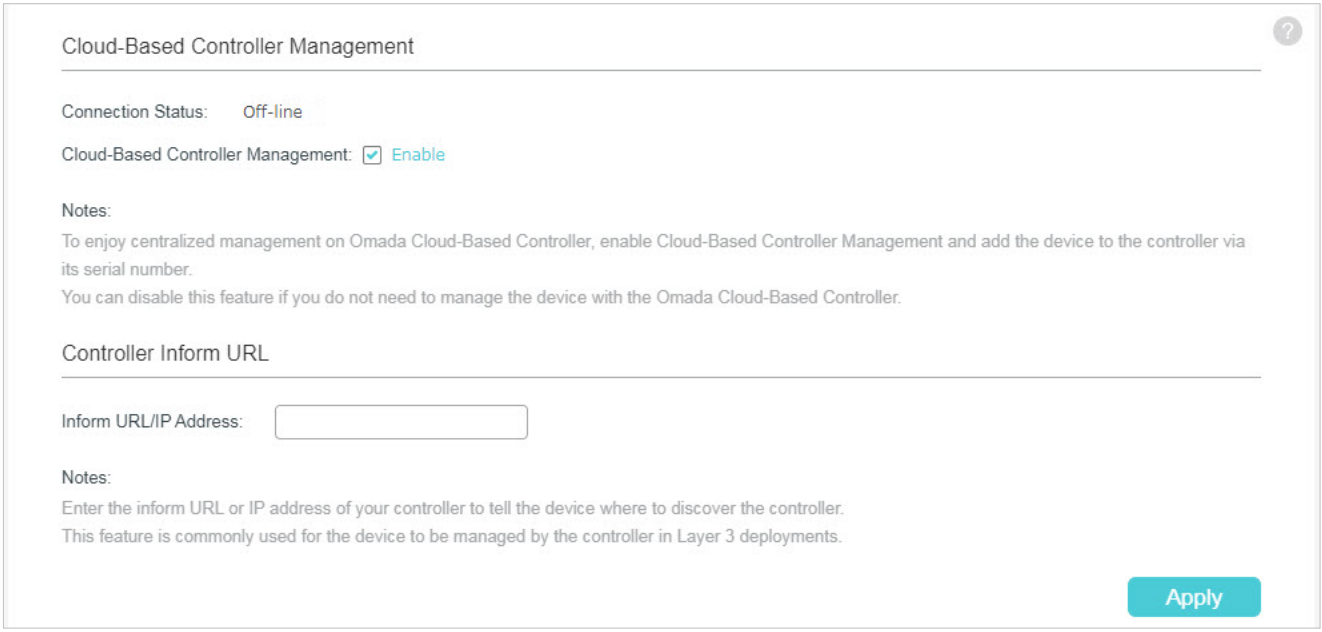
Note:

If your devices are on the factory default setting, skip this step.

The Cloud-Based Controller Management feature allows the devices to be adopted by the Cloud-Based Controller. Make sure Cloud-Based Controller Management is enabled on the devices. For details, refer

to the User Guide of your devices, which can be downloaded from https://support.omadanetworks.com/product/.

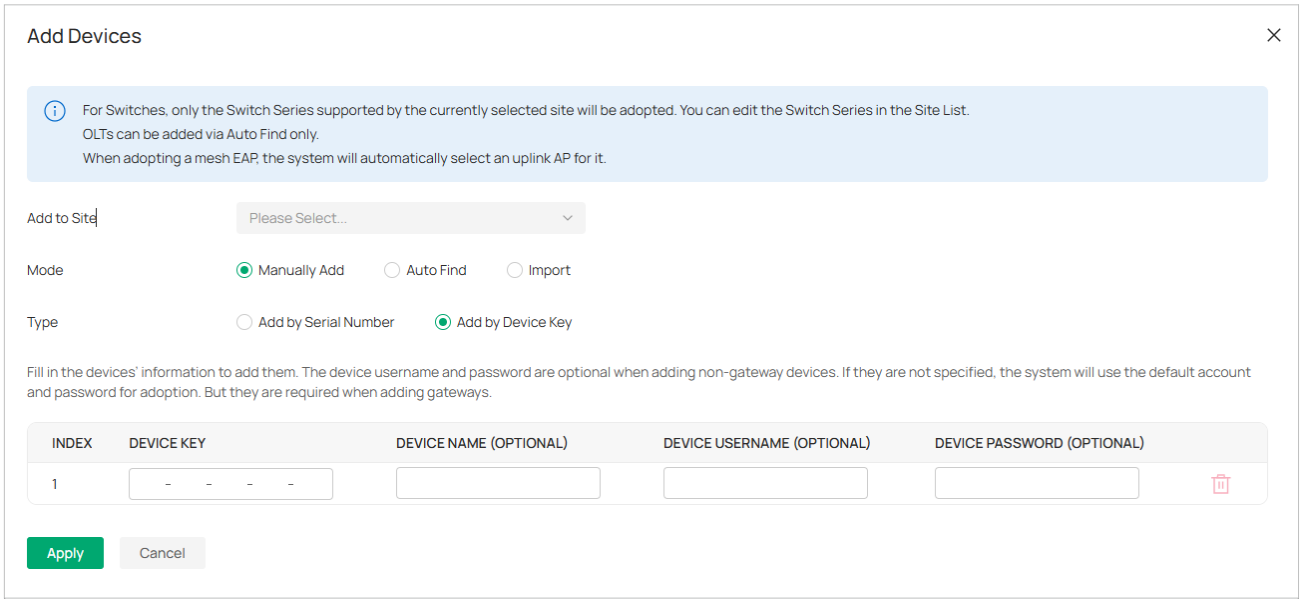
Let's take a switch for example. Log into the web page of the switch in Standalone Mode. Go to SYSTEM > Controller Settings to load the following page. In Cloud-Based Controller Management, enable Cloud-Based Controller Management and click Apply.



Step 3: Adopt the Devices

1. Ensure your devices are compatible with your Cloud-Based Controller.
   - Omada Central Essentials:
     https://www.omadanetworks.com/omada-cloud-essentials/product-list/
   - Omada Central Standard:
     https://www.omadanetworks.com/omada-cloud-based-controller/product-list/
2. Launch an Omada Central organization, go to Omada Network, and access a site.

3. Go to Devices and click Add Devices. Choose a method to add your devices.



- **Manually Add**

  Fill in the devices' information to add them. The device username and password are optional when adding non-gateway devices. If they are not specified, the system will use the default account and password for adoption. But they are required when adding gateways.

- **Auto Find**

  Automatically find the compatible devices with Inform URL configured to add them.

- **Import**

  Download the template and fill in your devices' information. Then import the file. Up to 1500 devices can be imported at a time.

4. Once the devices are adopted, they are subject to central management in the site.

Chapter 4

Configure Controller Settings

Controller settings control the appearance and behavior of the controller and provide methods of data backup, restoration, migration, and more. The chapter includes the following sections:

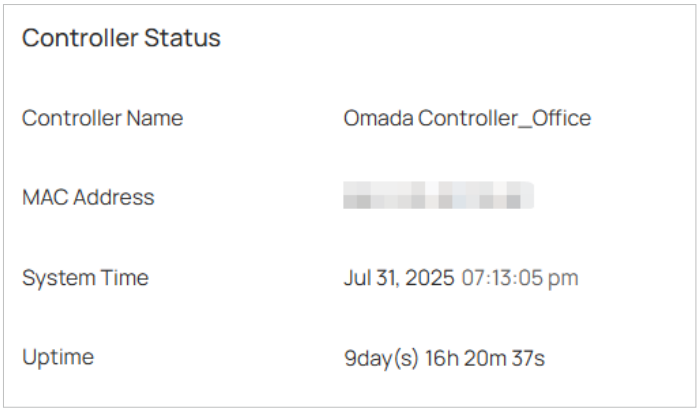
- 4. 1 System Settings
- 4. 2 Controller Settings
- 4. 3 UI Interaction
- 4. 4 History Data Retention
- 4. 5 Server Settings
- 4. 6 Account Security
- 4. 7 Platform Integration
- 4. 8 SAML SSO
- 4. 9 Maintenance
- 4. 10 Migration
- 4. 11 Export Data
- 4. 12 Cloud Access

4. 1 System Settings

Launch the controller and access the Global View. Go to Settings > System Settings.

4. 1. 1 Controller Status

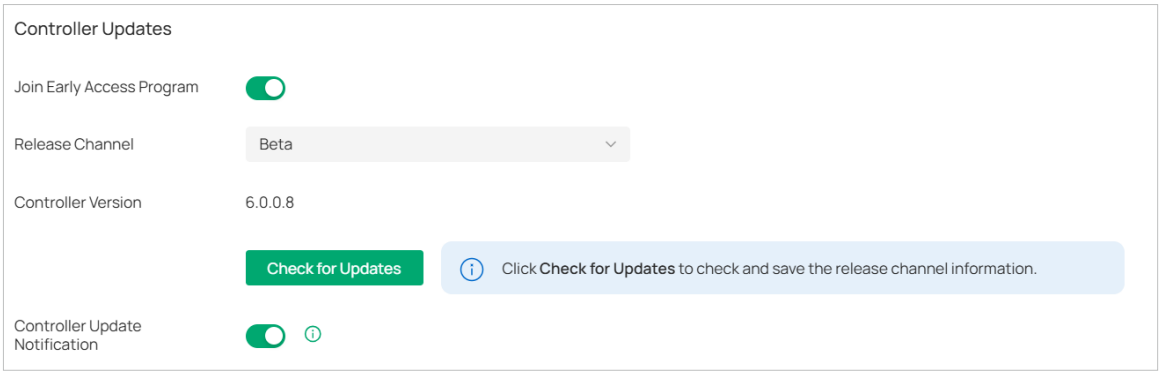
In Controller Status, you can view the controller-related information and status.



Controller Name	Displays the controller name, which identifies the controller. You can specify the controller name in Controller Settings.
MAC Address	Displays the MAC address of the controller.
System Time	Displays the system time of the controller. The system time is based on the time zone which you configure in Controller Settings.
Uptime	Displays how long the controller has been working.

4. 1. 2 Controller Updates

In Controller Updates, you can view the controller version information and check for updates.



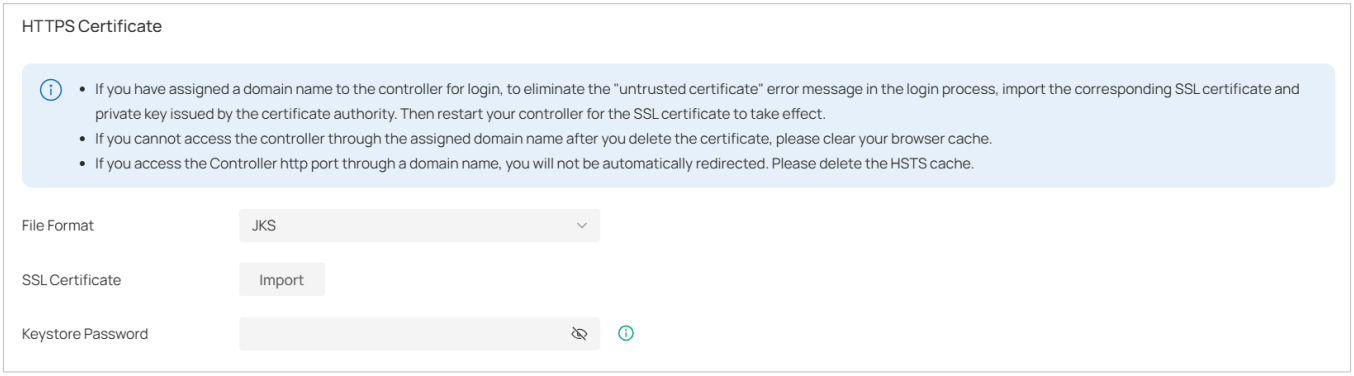
Join Early Access Program	Enable the option to join the program and check for firmware in the Release Channel > Beta for upgrading, so you can try out in-development features and help improve them.
Release Channel	Select the Release Channel of the controller to check whether the corresponding Channel has a newer version.
Controller Version	Display the software version of the controller.
Check for Updates	Click to check for any updates of the controller.
Controller Update Notification	Enable the option and the system will query the cloud for controller firmware updates.

4. 1. 3 HTTPS Certificate

If you have assigned a domain name to the controller for login, to eliminate the "untrusted certificate" error message in the login process, import the corresponding SSL certificate and private key issued by the certificate authority in HTTPS Certificate.

Note:

- HTTPS Certificate configuration is only available for the Software Controller and Hardware Controller.
- You need to restart you controller for the imported SSL certificate to take effect.



File Format	Select the format of your certificate, and import the certificate file.
SSL Certificate	Import the SSL certificate to create an encrypted link between the controller and server. JKS: Import your SSL certificate and enter the Keystore Password if your SSL certificate has the password. Otherwise, leave it blank. PFX: Import your SSL certificate and enter the Private Key Password if your SSL certificate has the password. Otherwise, leave it blank. PEM: Import your SSL certificate and SSL Key.

Note:

For the PEM-formatted certificate:

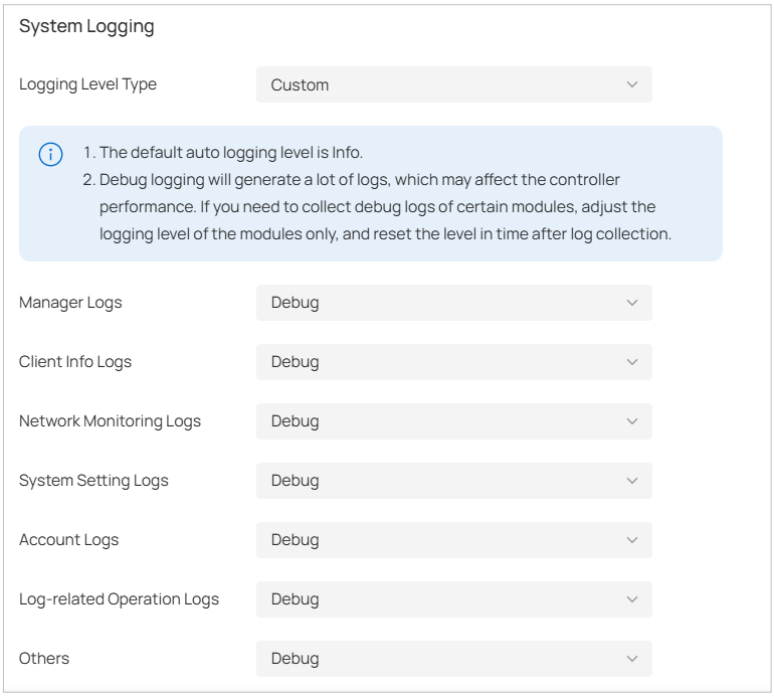
- Starts with: -----BEGIN CERTIFICATE-----
- Ends with: -----END CERTIFICATE-----
- Certificate chain is supported and no blank line is allowed between two certificate chains.

For the PEM-formatted key:

- RSA encryption is required.
- Starts with: -----BEGIN RSA PRIVATE KEY-----
- Ends with: -----END RSA PRIVATE KEY -----
- The key can be placed behind certificate file, and they can be imported together.

4. 1. 4 System Logging

In System Logging, you can customize the log level if needed.



Logging Level Type	Choose whether to customize the log level.
Manager Logs	Select the log level of the manager module, which mainly includes device management and site-related configurations.
Client Info Logs	Select the log level of the client info module, which mainly includes functions related to client monitoring.
Network Monitoring Logs	Select the log level of the network monitoring module, which mainly includes functions related to data monitoring.

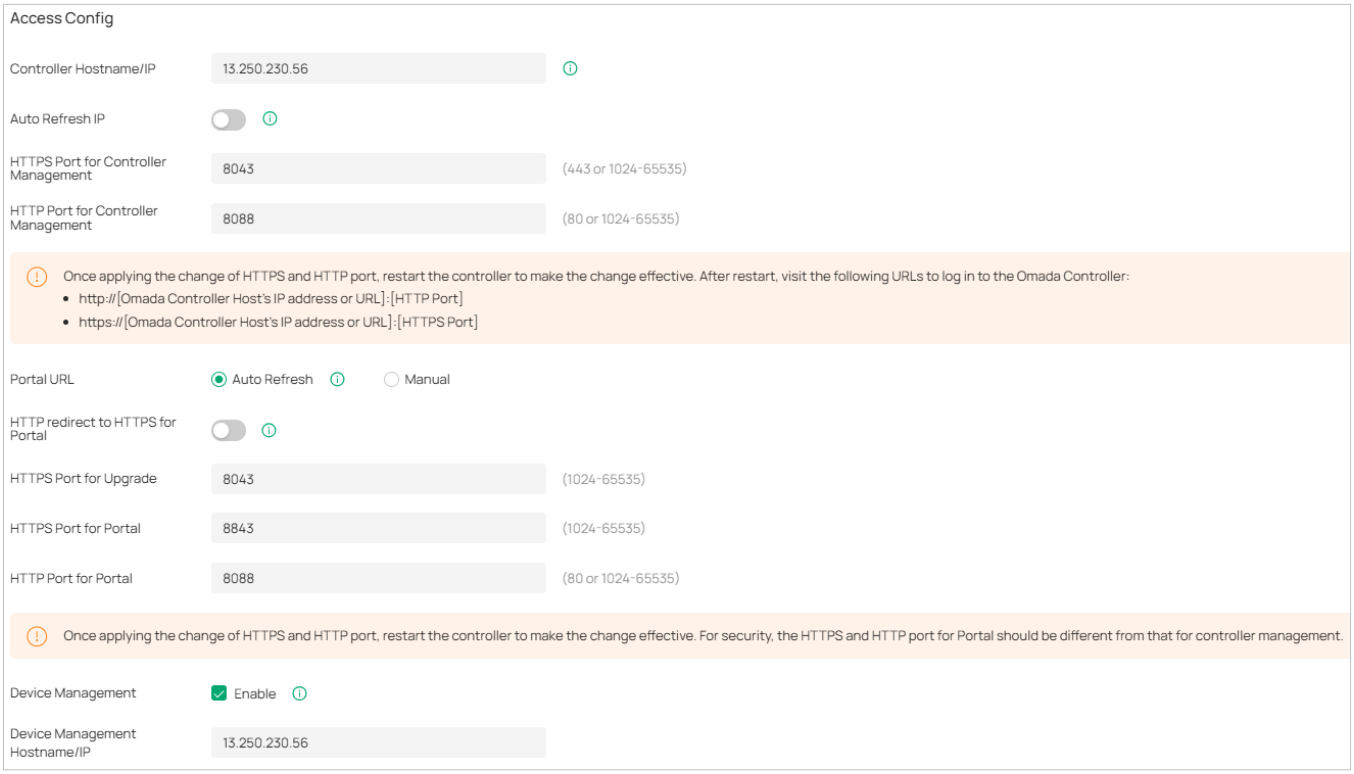
System Setting Logs	Select the log level of the system setting module, which mainly includes system data related functions.
Account Logs	Select the log level of the account module, which mainly includes account-related functions.
Log-related Operation Logs	Select the log level of the log-related operation module, which mainly includes related functions of the log page.
Others	Select the log level of other modules.

4. 1. 5 Access Config

In Access Config, you can specify the port used by the controller for management and portal.

Note:

- Access Config is only available on the on-premises controller.
- Once applying the change of HTTPS and HTTP port, restart the controller to make the change effective.
- For security, the HTTPS and HTTP port for Potal should be different from that for controller management.



Controller Hostname/IP	Enter the hostname or IP address of the controller which will be used as the Controller URL in the notification email for resetting your controller password. You can keep it default and IP address recognized by the controller will be used as the Controller URL.
Auto Refresh IP	(Only for hardware controller) Enable the feature and the hardware controller will refresh its IP address automatically.

HTTPS Port for Controller Management	Specify the HTTPS port used by the controller for management. After setting the port, you can visit https://[Controller Host's IP address or URL]:[HTTPS Port] to log in to the Controller.
HTTP Port for Controller Management	Specify the HTTP port used by the controller for management. After setting the port, you can visit https://[Controller Host's IP address or URL]:[HTTP Port] to log in to the Controller.
Portal URL	Set the Portal URL. Auto Refresh: The device will automatically use the actual IP address of the Controller as the portal redirection destination. Manual: Manually enter a domain name or IP address that clients can access.
HTTP redirect to HTTPS for Portal	If enabled, clients will be redirected to Captive Portal using HTTPS instead of HTTP.
HTTPS Port for Upgrade	Allows for the independent configuration of the port used exclusively for device firmware upgrades, separate from the management login port.
HTTPS Port for Portal	Specify the HTTPS port used by the controller for Portal.
HTTP Port for Portal	Specify the HTTP port used by the controller for Portal.
Device Management	When enabled, the controller will apply the Device Management Hostname/IP you specified to managed devices for remote management.

4. 2 Controller Settings

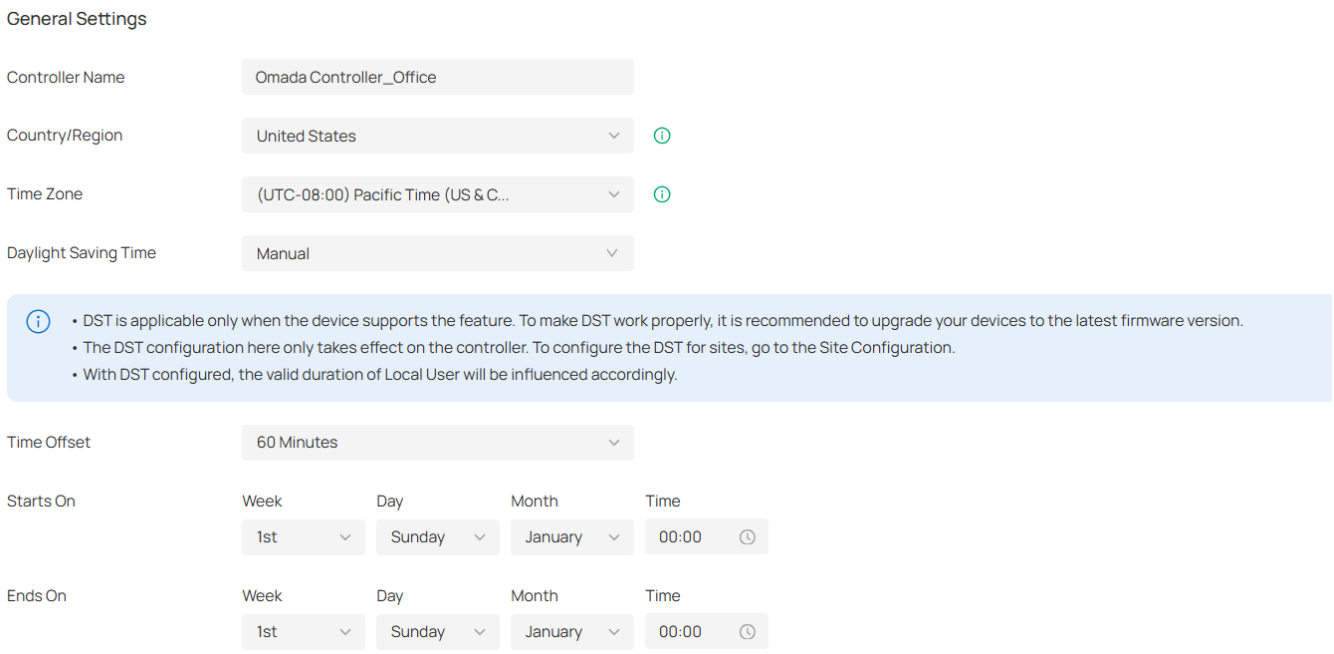
Launch the controller and access the Global View. Go to Settings > Controller Settings (for an on-premises controller) or Settings > Organization Settings (for a Cloud-Based Controller).

4. 2. 1 General Settings

In General Settings, you can configure general settings of the controller.

■ For Hardware Controller and Integrated Gateway (Controller)

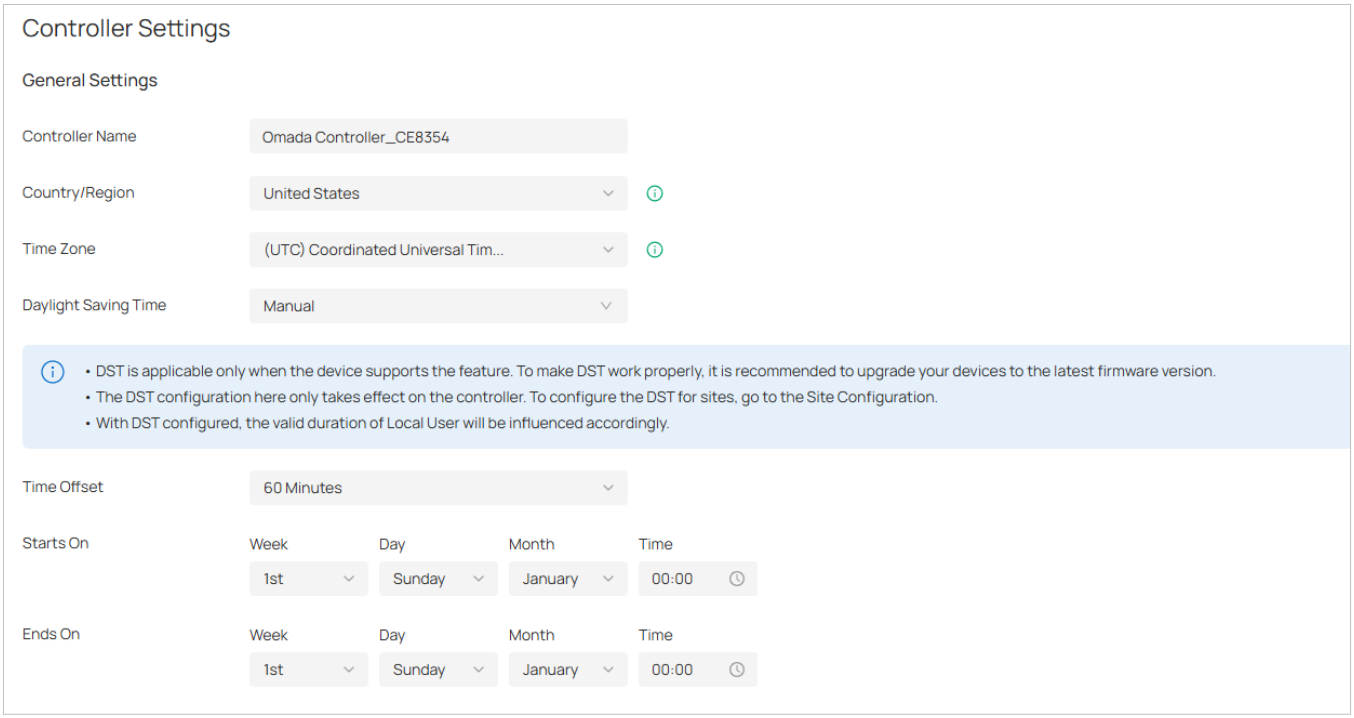
Note: The Country/Region, Time Zone, and Daylight Saving Time settings are the same as those of the default site.



Controller Name	Specify the Controller Name to identify the controller.
Country/Region	Select the location of the controller. The configuration here only takes effect on the controller. To configure the Country/Region for sites, go to the Site Configuration.
Time Zone	Select the Time Zone of the controller according to your region. For controller settings and statistics, time is displayed based on the Time Zone. The configuration here only takes effect on the controller. To configure the Time Zone for sites, go to the Site Configuration.
Daylight Saving Time	Enable the feature if your country/region implements DST (Daylight Saving Time).
Time Offset	Select the time added in minutes when Daylight Saving Time starts.
Starts On	Specify the time when the DST starts. The clock will be set forward by the time offset you specify.

Ends On	Specify the time when the DST ends.The clock will be set back by the time offset you specify.

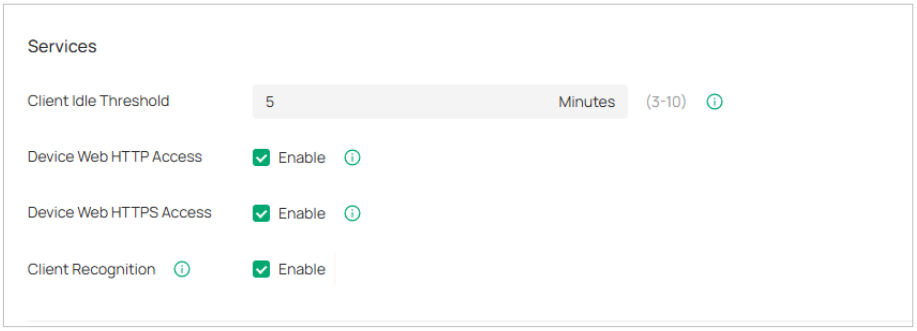
For Software Controller / Cloud-Based Controller



Controller Name	Specify the Controller Name to identify the controller.
Country/Region	Select the location of the controller. The configuration here only takes effect on the controller. To configure the Country/Region for sites, go to the Site Configuration.
Time Zone	Select the Time Zone of the controller according to your region. For controller settings and statistics, time is displayed based on the Time Zone. The configuration here only takes effect on the controller. To configure the Time Zone for sites, go to the Site Configuration.
Daylight Saving Time	Enable the feature if your country/region implements DST (Daylight Saving Time).
Time Offset	Select the time added in minutes when Daylight Saving Time starts.
Starts On	Specify the time when the DST starts. The clock will be set forward by the time offset you specify.
Ends On	Specify the time when the DST ends.The clock will be set back by the time offset you specify.

4. 2. 2 Services

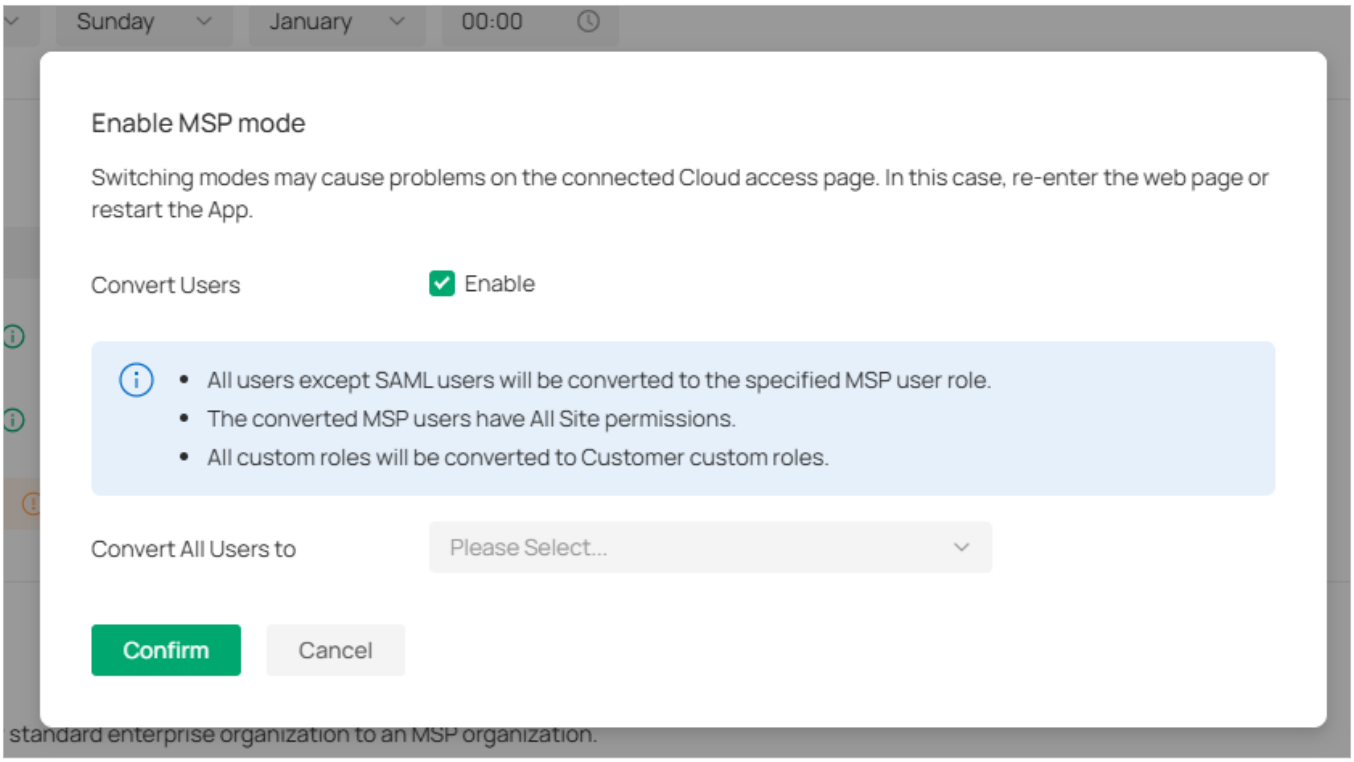
In Services, you can configure remote logging and client idle threshold.



Client Idle Threshold	The controller will consider a client offline (thus disconnect it) when it is idle for longer than the specified threshold. If the specified threshold is too short, clients may be disconnected frequently.
Device Web HTTP Access	This function controls HTTP access to the web pages of managed Omada devices. If it is turned off, HTTP access to the devices' web pages will be unavailable.
Device Web HTTPS Access	This function controls HTTPS access to the web pages of managed Omada devices. If it is turned off, HTTPS access to the devices' web pages will be unavailable.
Client Recognition	With the feature enabled, network devices will report client information in real time to ensure the accuracy of client identification.

4. 2. 3 MSP Mode

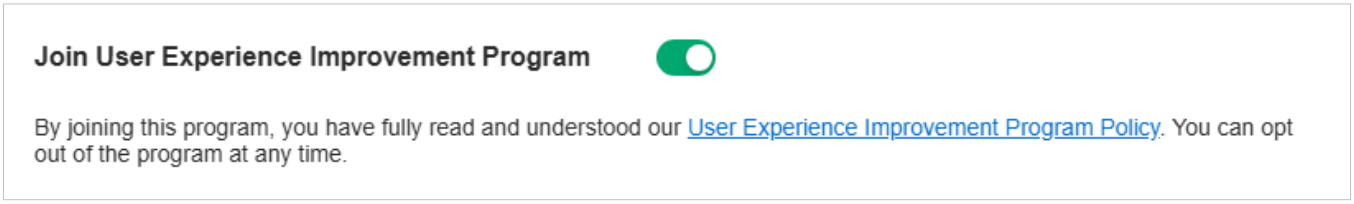
In MSP Mode, you can convert your standard enterprise organization to an MSP organization. For more settings in MSP mode, refer to 10 Manage Customer Networks in MSP Mode.



Convert Users	When enabled, all users except SAML users will be converted to the specified MSP user role. The converted MSP users have All Site permissions. All custom roles will be converted to Customer custom roles.
Convert All Users to	Select to convert all users to MSP Admin or MSP Viewer.

4. 2. 4 Join User Experience Improvement Program

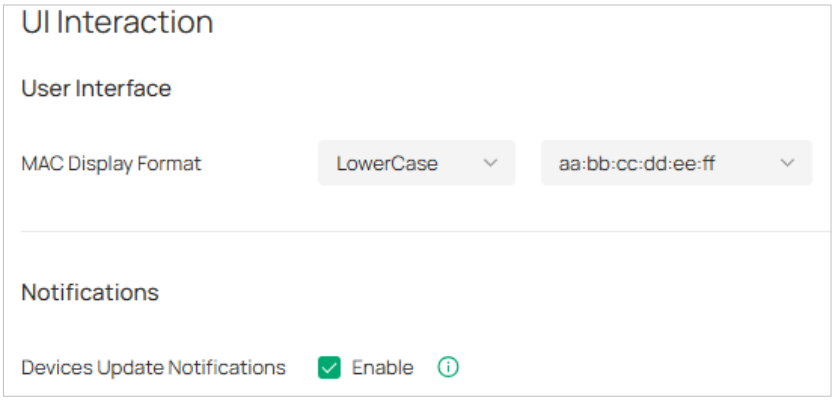
You can participate in the user experience improvement program and help improve the quality and performance of TP-Link products by sending statistics and usage information.



4. 3 UI Interaction

In UI Interaction, you can customize the UI interaction settings of the controller according to your preferences.

Launch the controller and access the Global View. Go to Settings > UI Interaction.

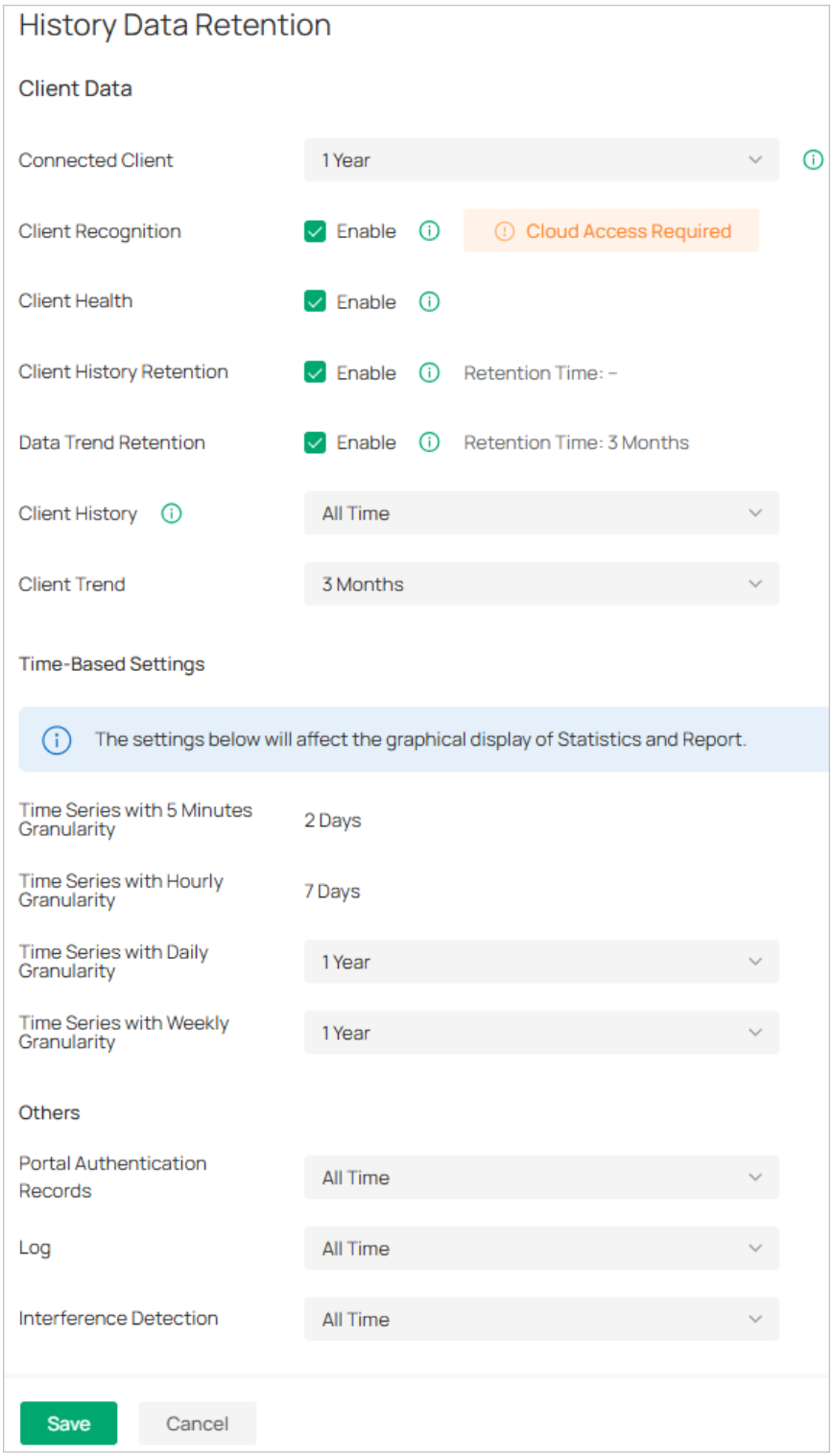


MAC Display Format	Select the case sensitivity and separator style for all physical addresses displayed in the Controller. You can independently choose the character case and the separator type, which now supports colons, hyphens, or no separators.
Devices Update Notification	With this feature enabled, you will receive an update notification when a new firmware version for your device is available.

4. 4 History Data Retention

In History Data Retention, you can specify how the controller retains its data.

Launch the controller and access the Global View. Go to Settings > History Data Retention.



Connected Client	Record connected clients according to the time you specified. When the limit is exceeded, the oldest disconnected known client may be deleted.

Client Recognition	Enables the Controller to identify the Type, Vendor, Model, OS, and Version of connected client devices. Once enabled, these details are displayed in the Client List and Client Details pages. Note: This feature requires Cloud Access to be enabled.
Client Health	Controls the calculation of client-level health metrics. When enabled, the system computes health scores for both Client Health and Wi-Fi Health (specifically for Client Access Time and RSSI dimensions).
Client History Retention	Enables the storage of individual client historical activity logs.
Data Trend Retention	Enables the storage of statistical data trends over time. Default retention is typically 3 months.
Client History	Specify the retention time of client online and offline records.
Client Trend	Sets the specific retention period for aggregate client data trends.
Time Series with 5 Minutes Granularity	Displays the retention time of AP, switch, gateway, and client data. Corresponding to 5-minute statistics.
Time Series with Hourly Granularity	Displays the retention time of AP, switch, gateway, and client data. Corresponding to hourly statistics.
Time Series with Daily Granularity	Specify the retention time of AP, switch, gateway, and client data. Corresponding to daily statistics.
Time Series with Weekly Granularity	Specify the retention time of client data. Corresponding to weekly statistics.
Portal Authentication Records	Specify the retention time of portal authorization records. Corresponding to Hotspot - Authorized Clients.
Log	Specify the retention time of logs.
Interference Detection	Specify the retention time of scanned Interference Detection. Corresponding to Network Tools-Interference Detection.

4. 5 Server Settings

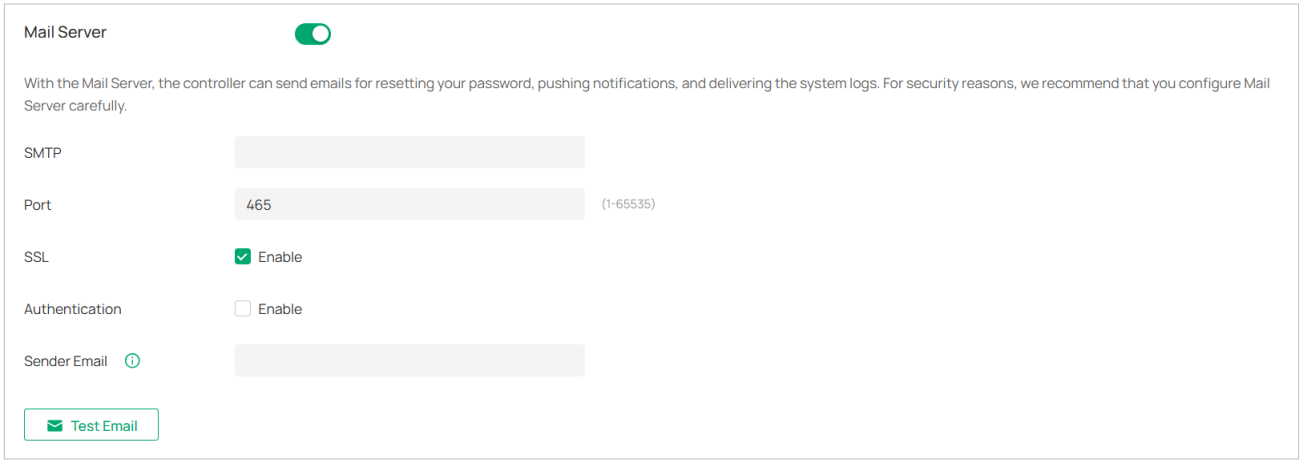
Launch the controller and access the Global View. Go to Settings > Server Settings.

4. 5. 1 Mail Server

With the Mail Server, the controller can send emails for resetting your password, pushing notifications, and delivering the system logs. The Mail Server feature works with the SMTP (Simple Mail Transfer Protocol) service provided by an email service provider.

Configuration

1. Log in to your email account and enable the SMTP (Simple Mail Transfer Protocol) Service. For details, refer to the instructions of your email service provider.
2. Launch the controller and access the Global View. Go to Settings > Server Settings. Enable Mail Server and configure the parameters. Then apply the settings.



SMTP	Enter the URL or IP address of the SMTP server according to the instructions of the email service provider.
Port	Configure the port used by the SMTP server according to the instructions of the email service provider.
SSL	Enable or disable SSL according to the instructions of the email service provider. SSL (Secure Sockets Layer) is used to create an encrypted link between the controller and the SMTP server.
Authentication	Enable or disable Authentication according to the instructions of the email service provider. If Authentication is enabled, the SMTP server requires the username and password for authentication.
Username	When Authentication is enabled, enter your email address as the username.

Authorization Code	When Authentication is enabled, enter the authorization code as the password, which is provided by the email service provider when you enable the SMTP service.
Sender Email	(Optional) Specify the email address of the sender. If you leave it blank, the controller will use your current email address.
Test Emal	Test the Mail Server configuration by sending a test email to an email address that you specify.

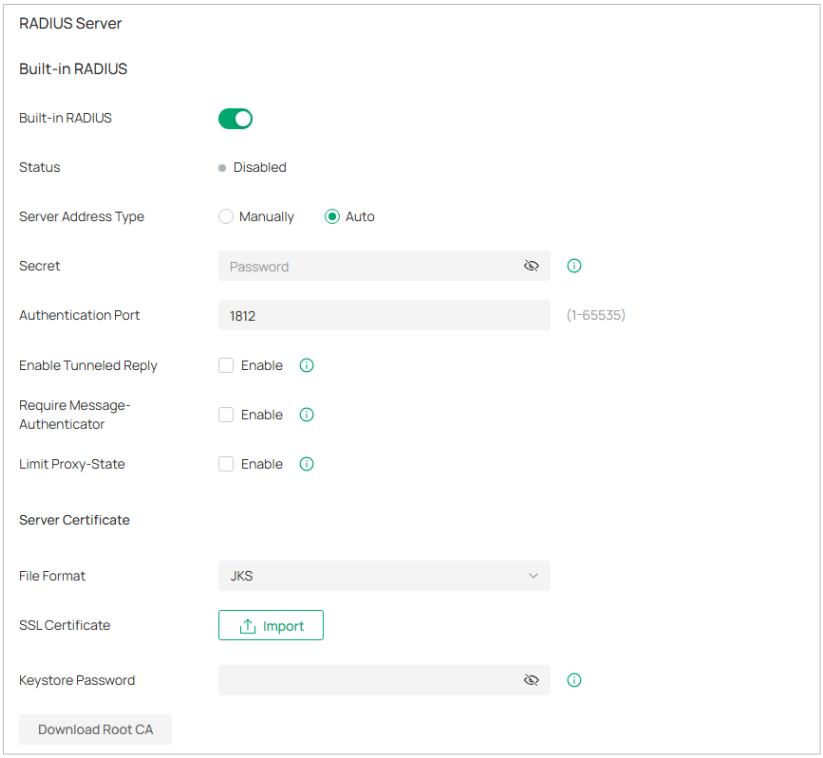
4. 5. 2 Built-in RADIUS

A RADIUS server maintains a database which stores the identity information of legal users. It authenticates users against the database when the users are requesting to access the network, and provides authorization and accounting services for them.

For the on-premises controller, you can set up the built-in RADIUS server for user authentication.

Note:

Built-in RADIUS server is only available for the Software Controller and Hardware Controller. It has been removed from OC200 due to specification restriction.



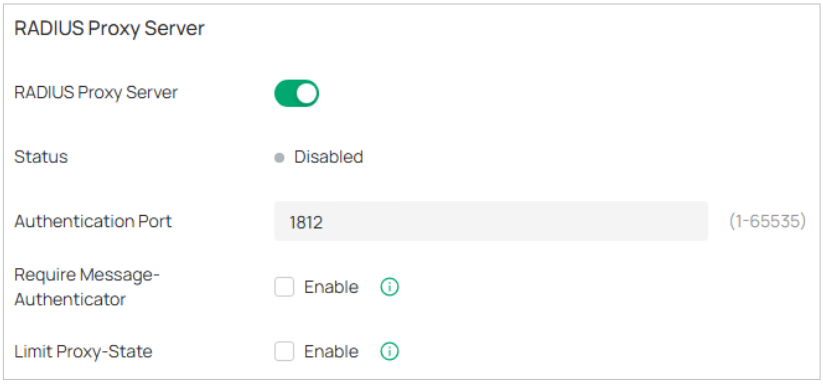
Built-in RADIUS	Toggle on to enable the built-in RADIUS server.
Status	Displays the actual running status of the built-in server

Server Address Type	Specify the built-in server address type. When the controller is on a computer with multiple network adapters, and the type is configured as Auto, the server address will be sent to the device according to the ports connected to the device; when the type is configured as Manual, the user needs to manually configure the server's IP address, which should be the address the device can communicate with
Secret	Specify the RADIUS server key.
Authentication Port	Specify the RADIUS server authentication port.
Enable Tunneled Reply	Enable this option if you want to allow the reply of the Tunneled Reply-related attributes to the device. Only after this switch is enabled can the client be assigned a VLAN
Require Message-Authenticator	When enabled, the built-in RADIUS Server requires all access requests to include the Message-Authenticator attribute. If not included or the validation fails, the message will be discarded.
Limit Proxy-State	When enabled, the built-in RADIUS Server requires all access requests with the Proxy-State attribute to include the Message-Authenticator attribute. If not included or the validation fails, the message will be discarded.
SSL Certificate	Import the SSL certificate to create an encrypted link between the controller and server. JKS: Import your SSL certificate and enter the Keystore Password if your SSL certificate has the password. Otherwise, leave it blank. PFX: Import your SSL certificate and enter the Private Key Password if your SSL certificate has the password. Otherwise, leave it blank. PEM: Import your SSL certificate and SSL Key.
File Format	Select the format of your certificate, and import the certificate file.
Keystore Password	If the certificate you imported has a password, enter the password here. For the PEM-formatted certificate: 1. Starts with: -----BEGIN CERTIFICATE----- Ends with: -----END CERTIFICATE----- 2. Certificate chain is supported and no blank line is allowed between two certificate chains. For the PEM-formatted key: 1. RSA Encryption is required. 2. Starts with: -----BEGIN RSA PRIVATE KEY----- Ends with: -----END RSA PRIVATE KEY ----- 3. The key can be placed behind certificate file, and they can be imported together.

Download Root CA	Export the installable built-in authentication server root certificate. If the user uploads a certificate, the root certificate of the uploaded certificate will be exported; otherwise the default root certificate will be exported. The DNS name of the default root certificate is "Omada".

4. 5. 3 Radius Proxy Server

A Radius proxy authenticates and authorizes users or devices and also tracks the usage of those services. You can configure the Radius Proxy Server for user authentication.



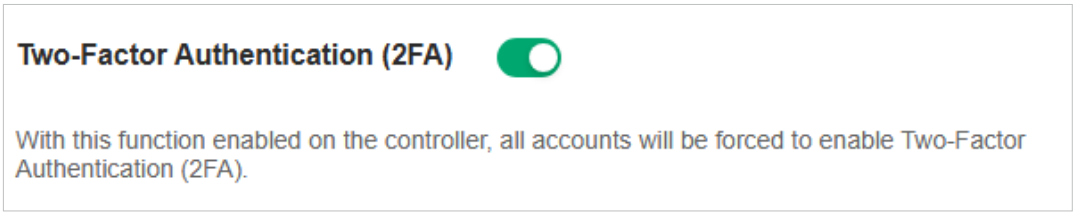
Radius Proxy Server	Toggle on to enable the Radius Proxy Server.
Status	Specify the status of the current radius proxy server.
Authentication Port	Specify the port that the controller listens for to receive radius messages from devices.
Require Message-Authenticator	When enabled, the RADIUS Proxy Server requires all access requests and responses to include the Message-Authenticator attribute. If not included or the validation fails, the message will be discarded.
Limit Proxy-State	When enabled, the RADIUS Proxy Server requires all access requests and responses with the Proxy-State attribute to include the Message-Authenticator attribute. If not included or the validation fails, the message will be discarded.

4. 6 Account Security

Launch the controller and access the Global View. Go to Settings > Account Security.

4. 6. 1 Two-Factor Authentication (2FA)

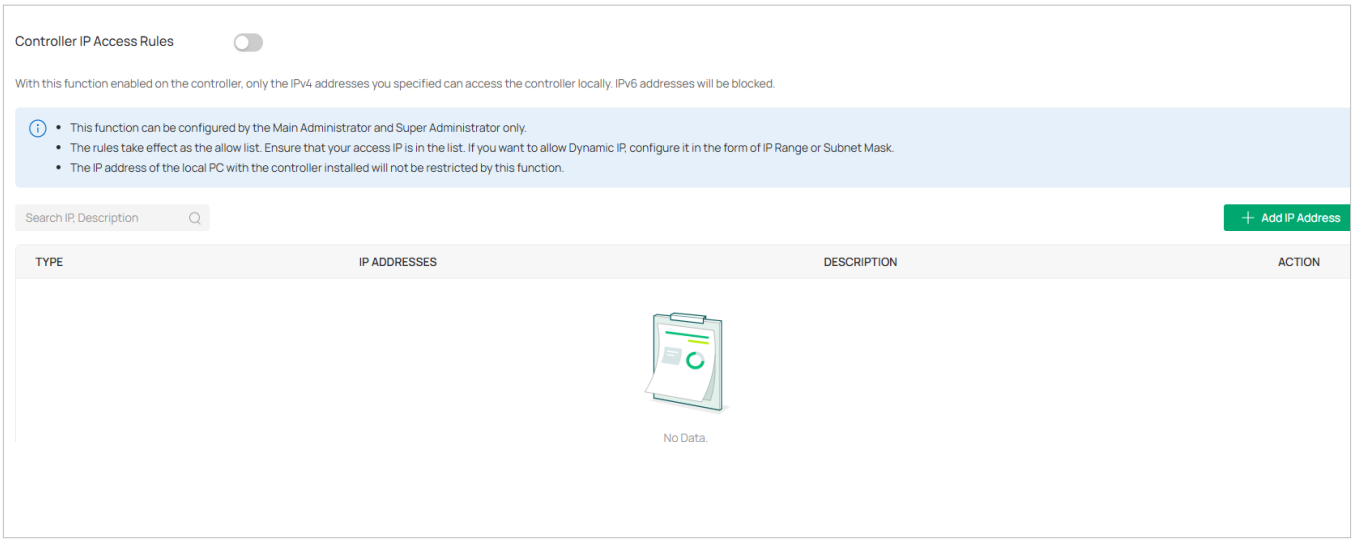
You can enable Two-Factor Authentication (2FA) to improve the security of the controller.



Two-Factor Authentication (2FA)	This function improves the security of the controller by requiring two factors of identification to access resources and data. With this function enabled, all accounts will be forced to enable 2FA upon user login. You can also enable 2FA for accounts on the Accounts > User page.

4. 6. 2 Controller IP Access Rules

You can enable Controller IP Access Rules, so that only the IPv4 addresses you specified can access the controller locally. IPv6 addresses will be blocked.



Type	Specify the IP address type: Single IP Address, Single Subnet Mask, or IP Range.
IP Addresses	Specify the IP addresses that are allowed to access the controller.
Description	Enter a description for identification.

4. 7 Platform Integration

4. 7. 1 Open API

Overview

Omada's Open API supports the REST API of most Controller services. This feature allows Omada users to write custom applications, embed APIs, or combine their own applications. The REST API supports HTTP GET and POST operations by providing specific URLs for each query, and the output of these operations is returned in JSON format.

To access the API securely, the Omada API framework supports the OAuth protocol for authentication and authorization, and supports the authorization code mode and client mode.

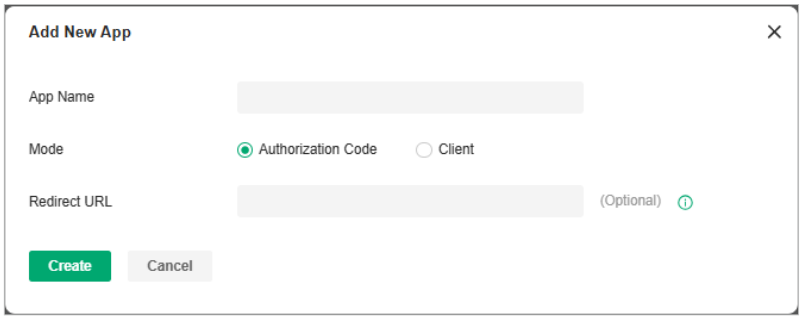
Access Token provides temporary and secure access to the API. For security reasons, Access Token has a limited lifespan. Access Token in authorization code mode uses the refresh API to obtain a new Access Token, and client mode obtains a new token through clientKey and clientSecret.

To use the Open API function, first create a new application, the smallest API access unit, which can be specified as client mode or authorization code mode. After creation, you can configure your own application for Open API access.

Configuration

1. In Global View, go to Settings > Platform Integration > Open API.
2. Click Add New App.
3. Specify the App name, choose the access mode and configure the parameters.
   - **Authorization code mode**

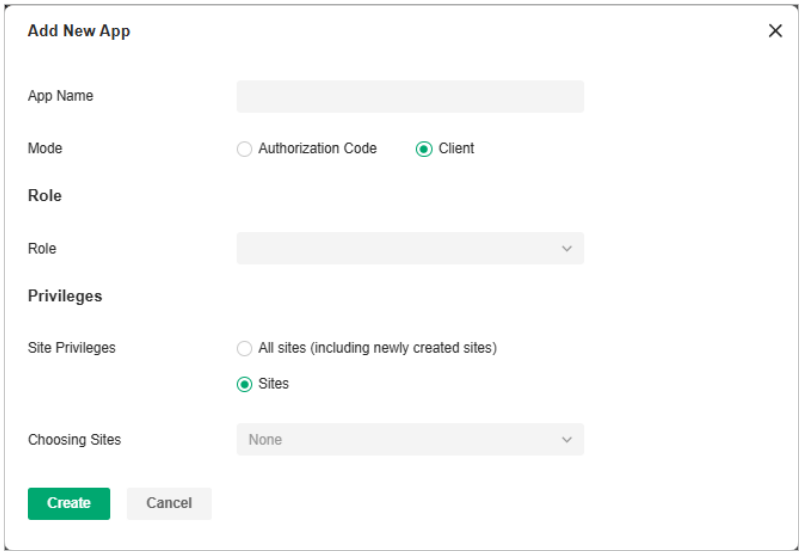
     The authorization code grant type is used to obtain both access tokens and refresh tokens and is optimized for confidential clients. Since this is a redirection-based flow, the client must be capable of interacting with the resource owner's user-agent (typically a web browser) and capable of receiving incoming requests (via redirection) from the authorization server.



Redirect URL	Specify the redirect URL for Oauth2.0 authorization flow.

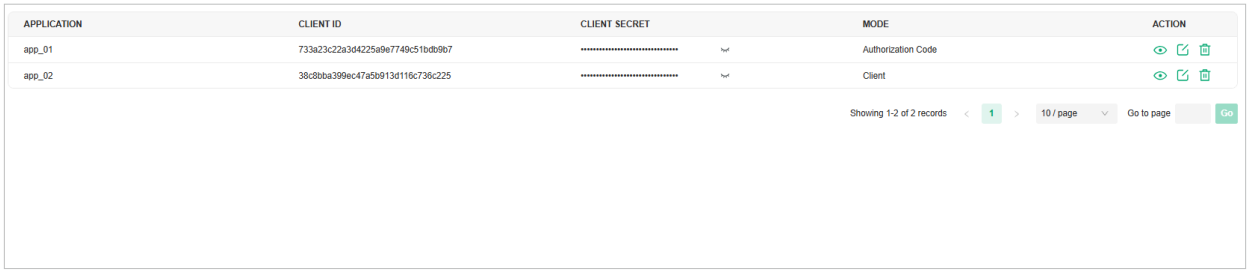
- **Client mode**

The client can request an access token using only its client credentials (or other supported means of authentication) when the client is requesting access to the protected resources under its control, or those of another resource owner that have been previously arranged with the authorization server (the method of which is beyond the scope of this specification).



Role	Specify the authority role of the client through the Open API.
Site Privileges	Specify the site privileges of the client through the Open API.

4. Apply the settings. The application will be added for Open API access.



For more instructions, click Online API Document in the upper right corner of the web page to get the Open API Access Guide.

4. 7. 2 Webhooks

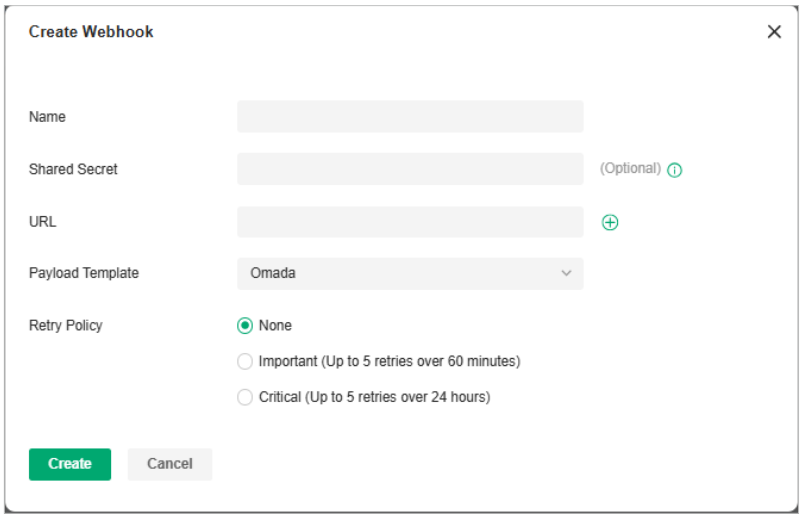
Overview

Webhook is an API concept and one of the usage paradigms of microservice APIs. It is also called a reverse API, that is, the front end does not actively send requests, but is completely pushed by the back

end. In Omada, Webhook is used for the active push function of messages such as alerts.

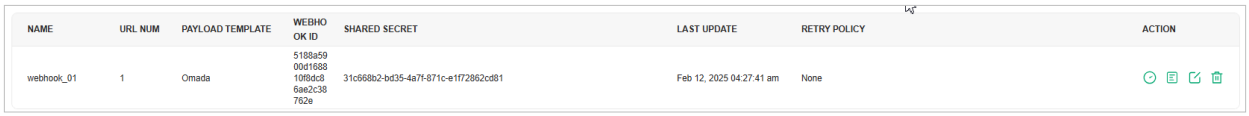
Configuration

1. In Global View, go to Settings > Platform Integration > Webhooks.
2. Click Create New Webhook.



Name	Specify the Webhook entry name.
Shared Secret	Specify the authentication secret key. If it is not filled in, the system will automatically generate a key. If it is manually cleared, the system will no longer generate a key.
URL	Specify the Webhook URL address.
Payload Template	Select a template for message push.
Retry Policy	Specify the Webhook retry policy: None (no retry), Important (up to 5 retries over 60 minutes), and Critical (up to 5 retries over 24 hours).

3. Save the settings. The webhook entry will be added.



You can click the icon in the ACTION column to test the connectivity, view the dispatch logs, and edit, or delete the Webhook entry.

4. 8 SAML SSO

Overview

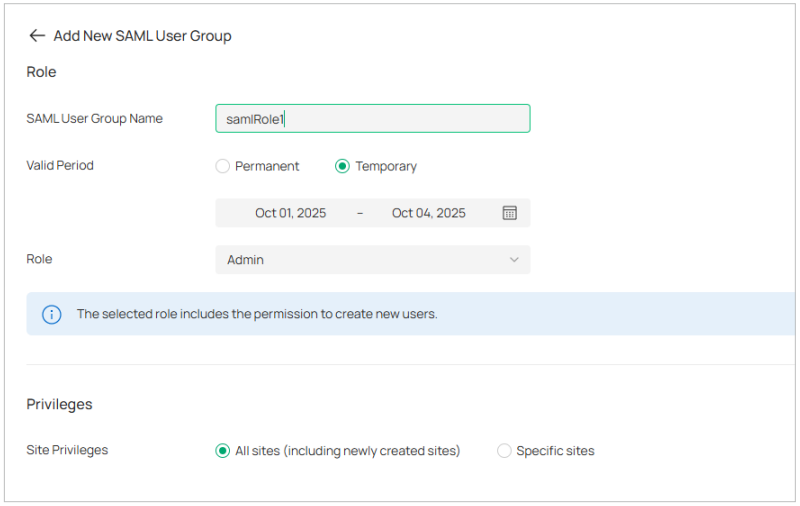
SAML (Security Assertion Markup Language) SSO (Single Sign On) enables clients to access multiple web applications using one set of login credentials. To complete the SAML SSO interconnection, the system administrator needs to configure the IdP (identity provider) information when the current system serves as the SP (service provider), or configure the SP information when the current system serves as the IdP.

Prerequisites

- This chapter takes the configuration of the current system as an example to explain the operation. Other systems also need to be configured. SAML SSO works only after all systems are configured.
- If you need to connect with other systems that serve as the IdP, please obtain the metadata file of the IdP first, then configure the SP.
- If you need to connect with a third-party IdP, please configure the third-party IdP first and obtain its metadata file.

Configuration

1. Configure the SAML user group.
   a. In Global View, go to Accounts > SAML User Group.
   b. Click Add New SAML User Group. Configure the parameters and click Create.



SAML User Group Name	Specify the role name.

Valid Period	Set the validity period of the user. Permanent: The user account will have permissions permanently unless modified or deleted. Temporary: The user account will have permissions only in the period you set. Note that Temporary Users don't have account-related permissions, including permissions such as User Manager, Roles Manager, SAML User Group Manager, SAML Users Manager, and SAML SSO Manager.
Role	Specify the authority role of the account.
Site Privileges	Specify the site privileges of the client through the Open API.

2. Configure the IdP.

   Use a third-party system as the IdP and follow the steps below to configure the parameters:

   a. Create an IdP. Fill in the initial information except the name.

   b. Use the IdP metadata information for SP configuration on the Controller.

   c. Edit the IdP information, including Entity ID, Sign-On URL, and Relay State.

   Note:

   - The above three parameters use the information of View SAML Attribute in SP configuration.
   - Relay State is base64(resourceId_omadaId).

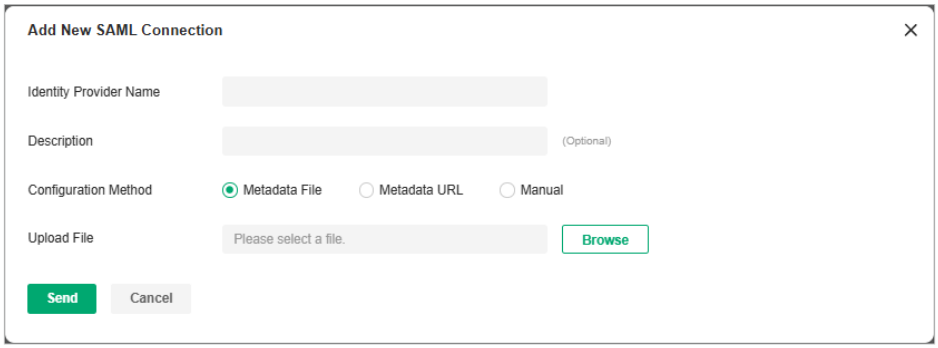
   d. Edit the Attribute, and configure the username and usergroup_name. The usergroup_name is the SAML User Group Name you configured in step 1.

3. Configure the SP.

   Use the Controller as the SP and follow the steps below to configure the parameters:

   a. In Global View, go to Settings > SAML SSO.

   b. Click Add New SAML Connection.



Identity Provider Name	Specify the IdP name.
Description	Enter a description for identification.

Configuration Method	Configure the metadata. You can upload the metadata file, use URL parsing, or manually fill in the information.

c. Click View SAML Attribute to view the SP configuration. This will be used for IdP configuration on the third-party system.

Subsequent Processing

After configuring all systems, verify whether the SAML SSO configuration is successful as follows:

1. In the configured IdP system, find the SP login entry and click to log in.
2. On the login page, enter the Username and Password to log in.
3. Go to the SP system and verify that the user has logged in.

For more instructions, refer to How to Configure SAML SSO on Omada Controller.

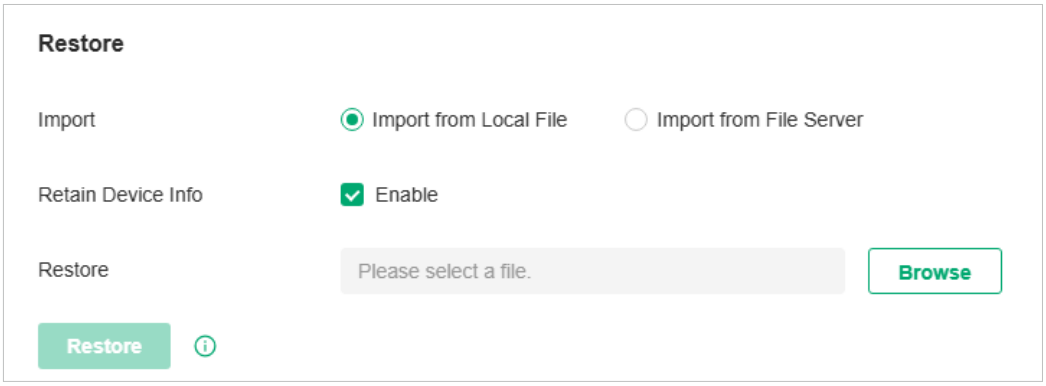
4. 9 Maintenance

You can back up the configuration and data of your controller to prevent any loss of important information.

If necessary, restore the controller to a previous status using the backup file.

4. 9. 1 Restore

Launch the controller and access the Global View. Go to Settings > Maintenance. In Restore, click Browse and select a backup file from your computer or file server. Click Restore.



Note:

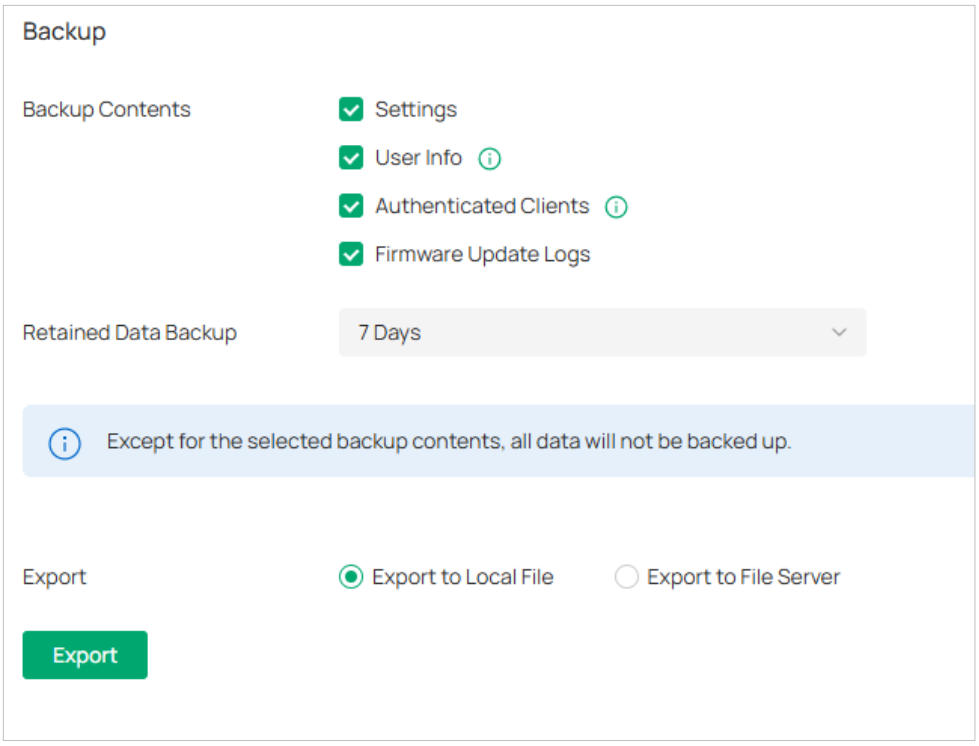
- The controller will be restored to the selected file and all current configurations will be lost.
- Only the configuration file of controller v5.0.x or above is supported.
- The current controller only supports the configuration file of the controller with the same or a smaller first-three-part version number (Major.Minor.Patch).

Import	Select where you store the restore file. Import from Local File: Import the data locally. It is not supported when accessing the controller via cloud. Import from File Server: Import the data from a file server. Select the desired file server type (FTP / TFTP / SFTP / SCP) and configure the parameters.
Retain Device Info	Select this option if you want to retain device information.
Restore	Select the backup file to restore the information.

4. 9. 2 Backup

Launch the controller and access the Global View. Go to Settings > Maintenance. In Backup, click Export to export and save the backup file.

If you want to export the data to a file server, configure the parameters accordingly and click Export.



Backup Contents	Select the data contents to back up. Settings: All the controller settings will be backed up. User Info: All local and cloud user information except for the main admin will be retained. Make sure Cloud Access is enabled on the Controller to be restored. Otherwise the Cloud account will not be retained correctly. Authenticated Clients: The authenticated client information will be backed up and can be used to verify clients for portal authentication. It is recommended to select this option if your network uses portal authentication. Firmware Update Logs: The firmware update logs will be backed up.
Retained Data Backup	Select the length of time in days that data will be backed up. 7 Days/30 Days/60 Days/90 Days/180 Days/365 Days: Back up the data in the recent days. All Time: (Only for Software Controller) Back up all data in the controller.
Export	Select where you want to export the data to. Export to Local File: Export and save the data locally. It is not supported when accessing the controller via cloud. Export to File Server: Export and save the data to a file server. Select the desired file server type (FTP / TFTP / SFTP / SCP) and configure the parameters.

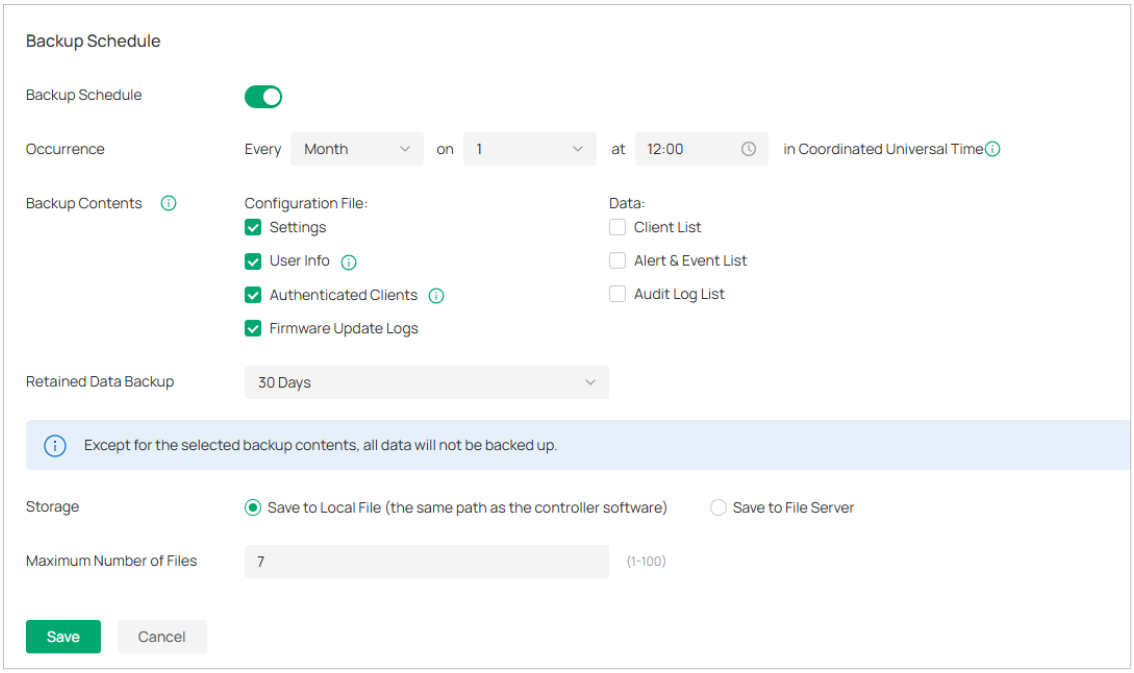
4. 9. 3 Backup Schedule

With Backup Schedule enabled, the controller will be scheduled to back up the configurations and data automatically at the specified time. You can easily restore the configurations and data when needed.

Note:

- On Omada Cloud-Based Controller, there is no need to configure Backup Schedule. It will automatically save the configurations and data on the cloud.

Launch the controller and access the Global View. Go to Settings > Maintenance. In Backup Schedule, enable Backup Schedule and configure the parameters. Click Save.

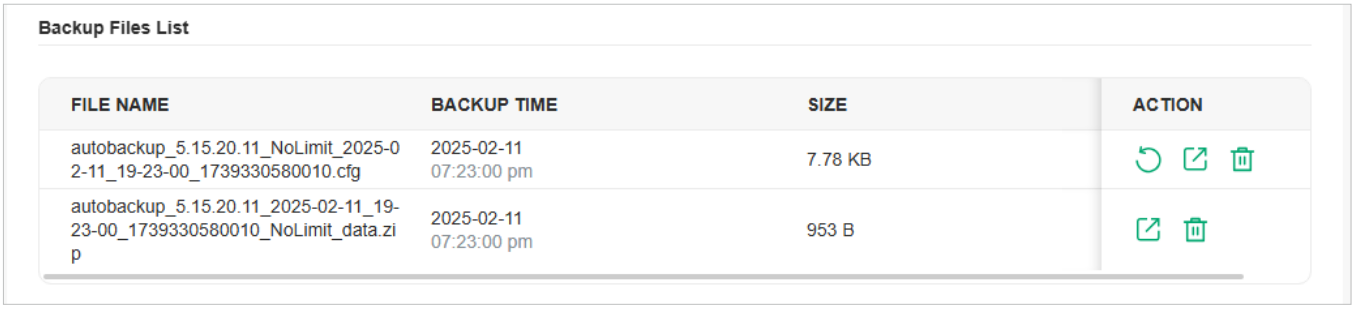


Occurrence	Specify when to perform Auto Backup regularly. Select Every Day, Week, Month, or Year first and then set a time to back up files. Note the time availability when you choose Every Month. For example, if you choose to automatically backup the data on the 31st of every month, Backup Schedule will not take effect when it comes to the month with no 31st, such as February, April, and June.

Backup Contents	Select the data contents to back up. Settings: All the controller settings will be backed up. User Info: All locPast Connectionsal and cloud user information except for the main admin will be retained. Make sure Cloud Access is enabled on the Controller to be restored. Otherwise the Cloud account will not be retained correctly. Authenticated Clients: The authenticated client information will be backed up and can be used to verify clients for portal authentication. It is recommended to select this option if your network uses portal authentication. Firmware Update Logs: The firmware update logs will be backed up. Known Clients: Back up the list of the known clients. Past Connections: Back up the list of the past connections. To export past connections data, you need to first enable Client's History Data in 5.4 History Data Retention. Logs: Back up the list of the logs. Audit Log List: Back up the list of the audit logs.
Retained Data Backup	Select the length of time in days that data will be backed up. 7 Days/30 Days/60 Days/90 Days/180 Days/365 Days: Back up the data in the recent days. All Time: (Only for Software Controller) Back up all data in the controller.
Storage	Select where you want to save the backup file. Save to Local File: The backup file will be saved as a local file. Save to File Server: The backup file will be saved in the specified file server.
Saving Path	(Only for Hardware Controller) Select a path to save the backup files.
Maximum Number of Files	(When selecting Save to Local File) Specify the maximum number of backup files to save.
Type	(When selecting Save to File Server) Specify the file server you are using. Four types of file server are available: FTP, TFTP, SFTP, and SCP.
Server Hostname/IP	(When selecting Save to File Server) Specify the Hostname/IP corresponding to the file server.
Port	(When selecting Save to File Server) Specify the port corresponding to the file server.
FTP Username	(When selecting FTP as File Server) Specify the username of the FTP file server.
FTP Password	(When selecting FTP as File Server) Specify the password of the FTP file server.

SFTP Username	(When selecting SFTP as File Server) Specify the username of the SFTP file server.
SFTP Password	(When selecting SFTP as File Server) Specify the password of the SFTP file server.
SCP Username	(When selecting SCP as File Server) Specify the username of the SCP file server.
SCP Password	(When selecting SCP as File Server) Specify the password of the SCP file server.
File Path	(When selecting Save to File Server) Specify the file path.

You can view the name, backup time and size of backup files in Backup Files List.



To restore, export or delete the backup file, click the icon in the Action column.

	Restore the configurations and data in the backup file. All current configurations will be replaced after the restoration. To keep the backup data safe, please wait until the operation is finished. This will take several minutes.
	Export the backup file. The exported file will be saved in the saving path of your web browser.
	Delete the backup file.

Note:

If the backup file is saved to file server and the type SCP / TFTP is selected, it will not included in the Backup Files List, and it cannot be exported, restored, or deleted.

4. 10 Migration

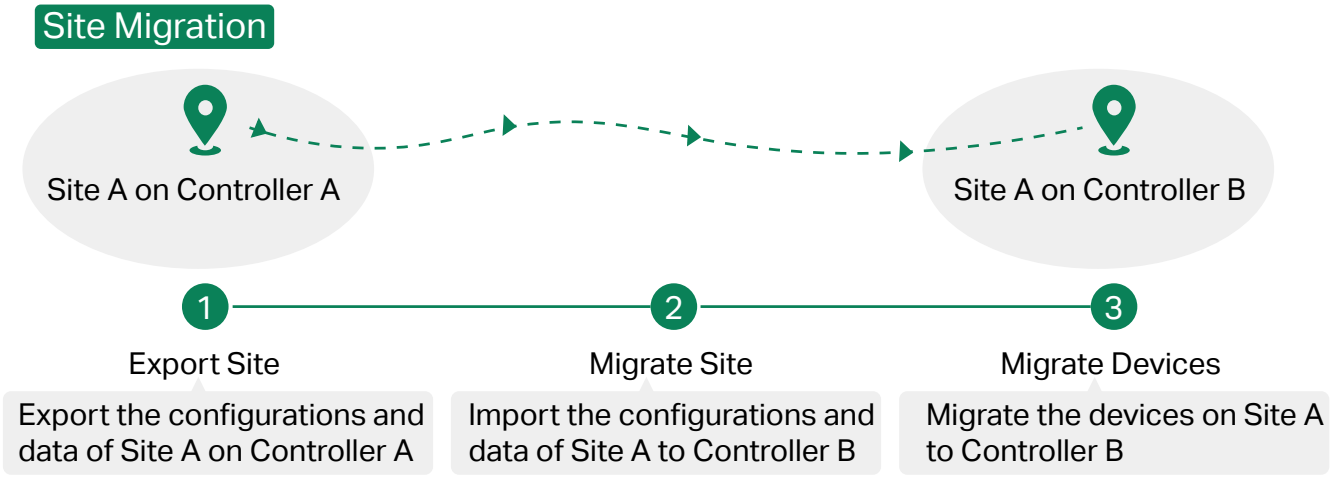
Migration services allow users to migrate the configurations and data to any other controller. Migration services include Site Migration and Controller Migration, covering all the needs to migrate both a single site and the whole controller.

4. 10. 1 Site Migration

Overview

Site Migration allows the administrators to export a site from the current controller to any other controller that has the same version. All the configurations and data of the site will be migrated to the target controller.

The process of migrating configurations and data from a site to another controller can be summarized in three steps: Export Site, Migrate Site and Migrate Devices.



Step 1: Export Site

Export the configurations and data of the site to be migrated as a backup file.

Step 2: Migrate Site

In the target controller, import the backup file of the original site.

Step 3: Migrate Devices

Migrate the devices which are on the original site to the target controller.

Configuration

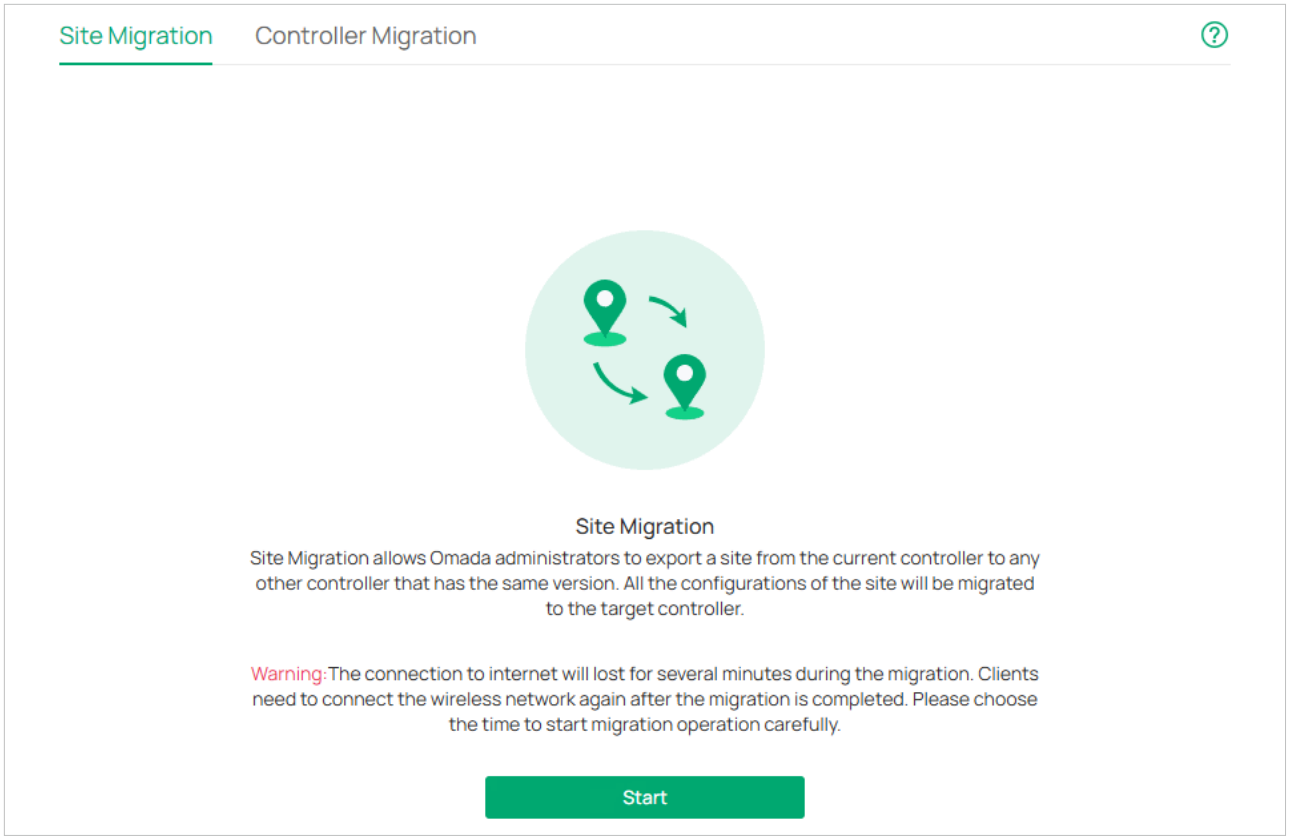
To migrate a site to another controller, follow these steps below.

Note:

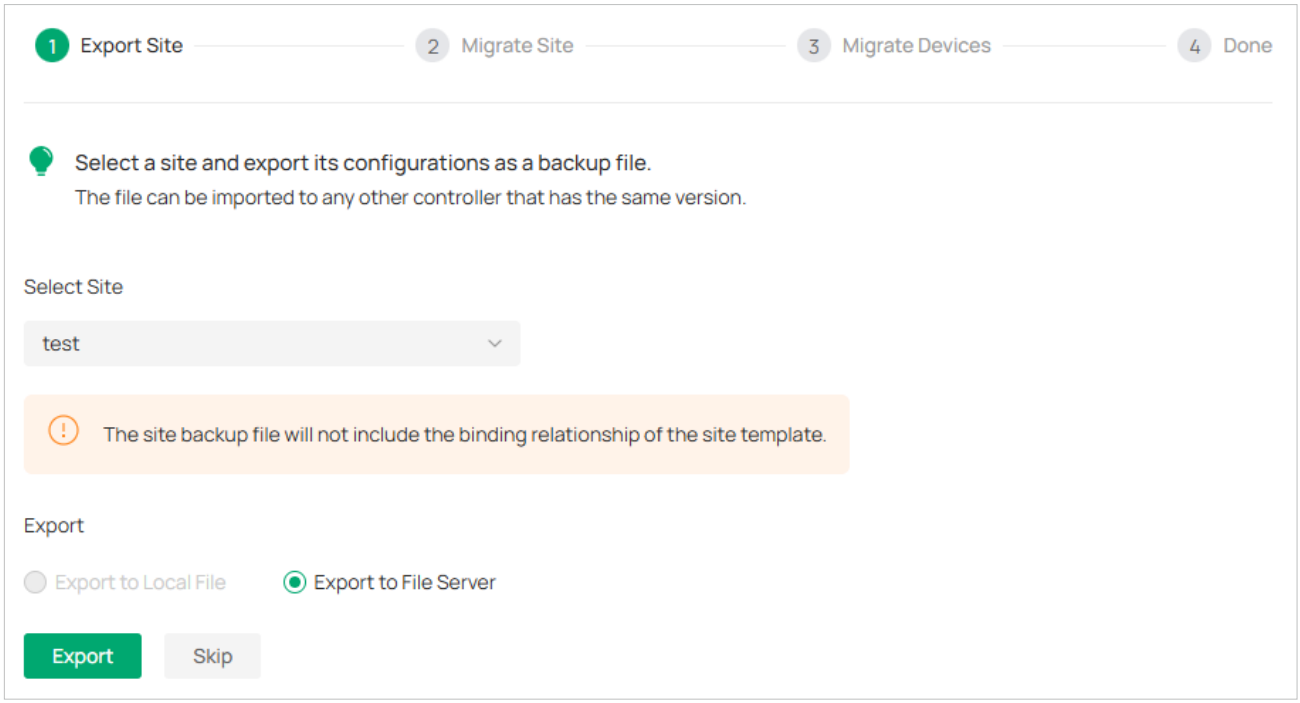
The connection to internet will be lost for several minutes during the migration. Clients need to connect the wireless network again after the migration is completed. Please choose the time to start migration operation carefully.

Step 1: Export Site

1. Launch the controller and access the Global View. Go to Settings > Migration. On the Site Migration tab, click the start button.

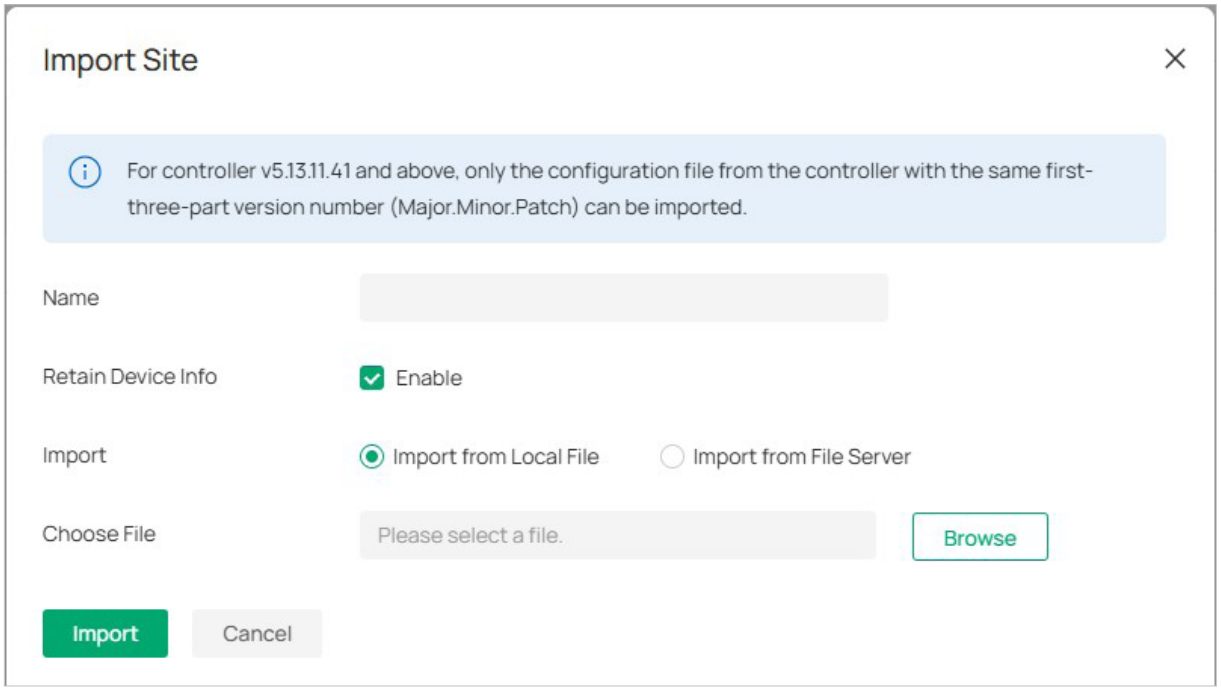


2. Select the site to be imported into the second controller in the Select Site drop-down list. Select where you want to export and save the backup file. Click Export to download the file of the current site. If you have backed up the file, click Skip.

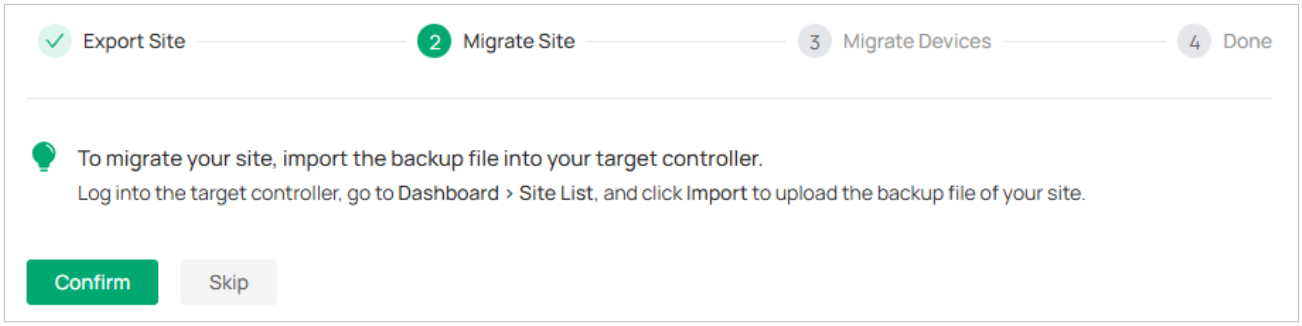


Step 2: Migrate Site

1. Start and log in to the target controller, access the Global View, go to Dashboard > Site List, and click Import Site to upload the backup file of your site, and then the following window will pop up. Note that for organization v5.13.11.41 and above, only the configuration file from the organization with the same first-three-part version number (Major.Minor.Patch) can be imported.



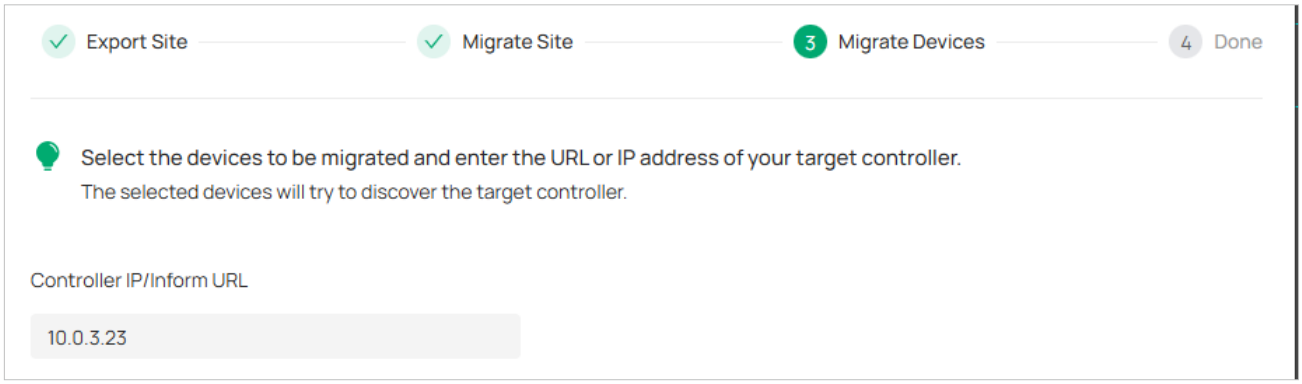
2. Enter a unique name for the new site. Click Browse to upload the file of the site to be imported and click Import to import the site.
3. After the file has been imported to the target controller, go back to the previous controller and click Confirm.



Step 3: Migrate Devices

1. Enter the IP address or URL of your target controller into Controller IP/Inform URL input filed. In this

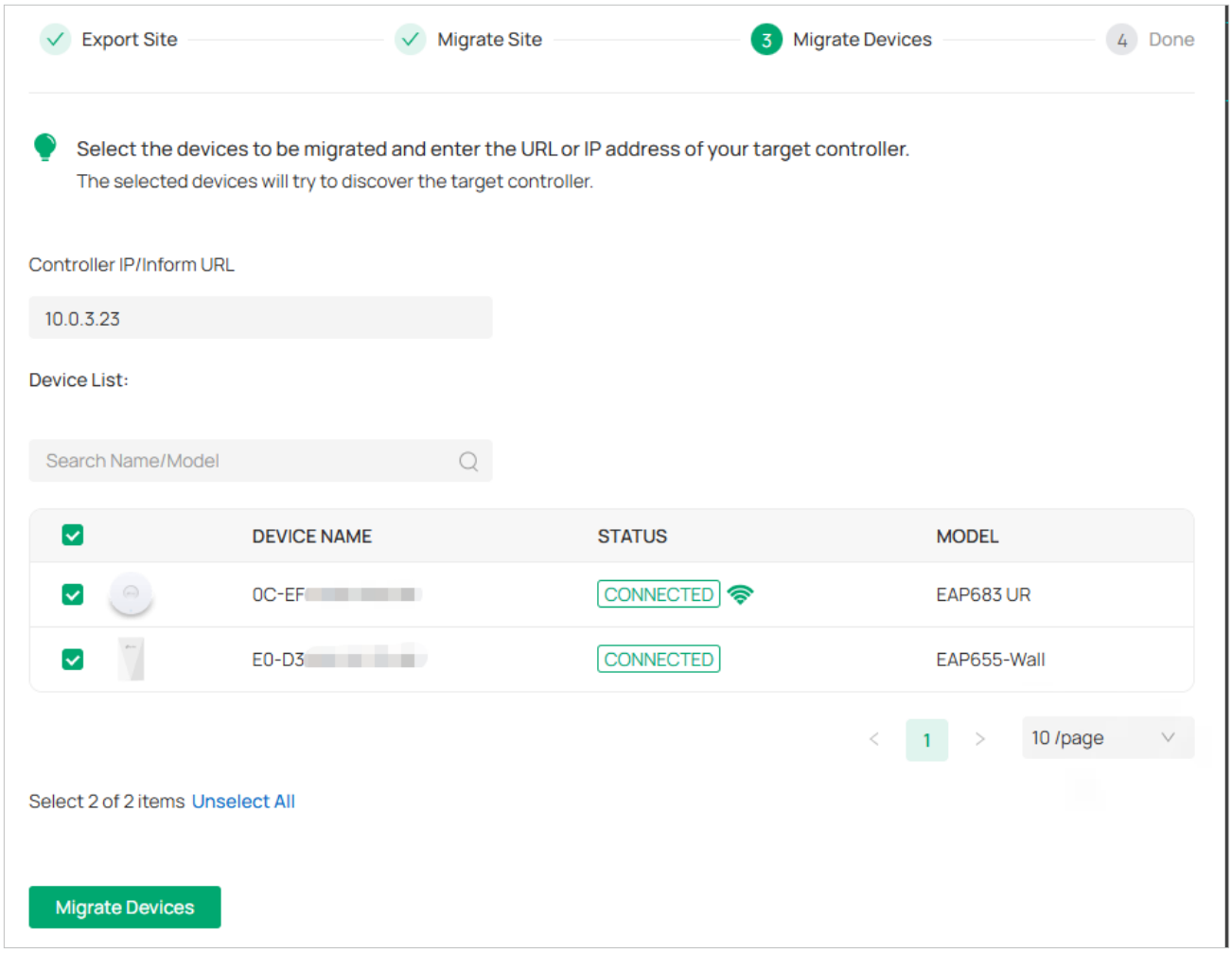
case, the IP address of the target controller is 10.0.3.23.



Note:

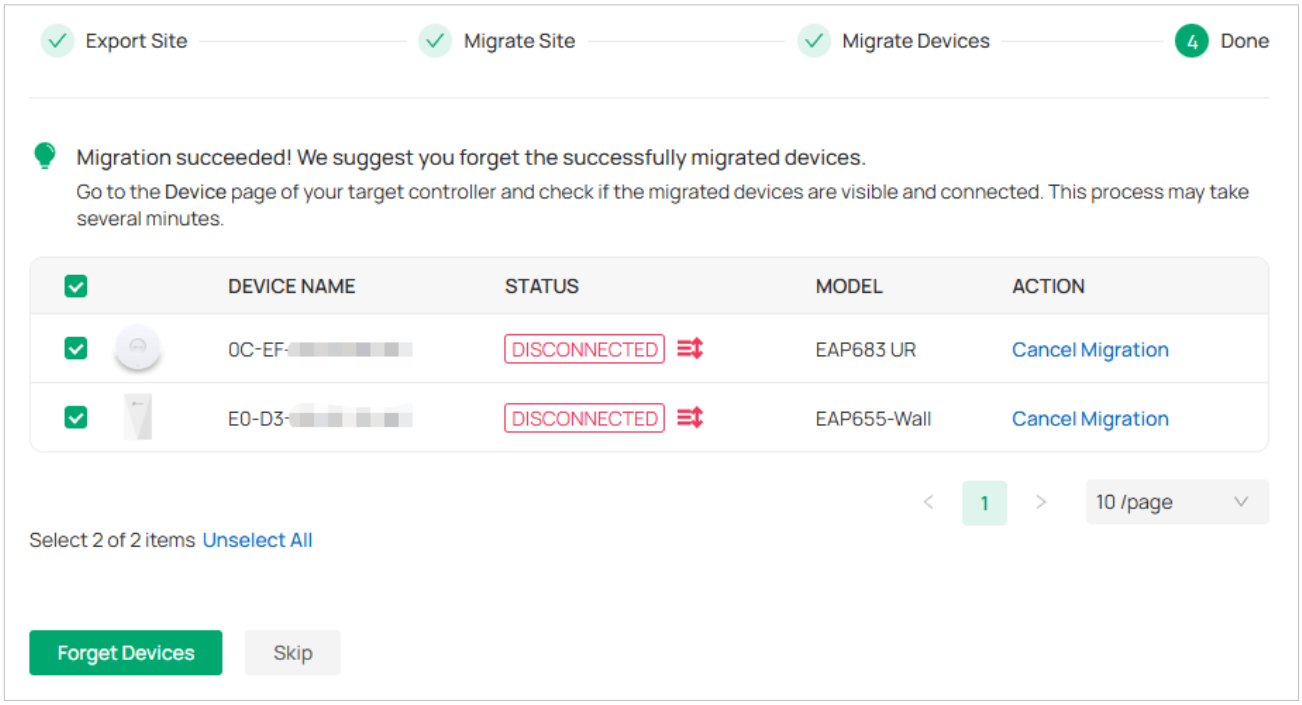
Make sure that you enter the correct IP address or URL of the target controller to establish the communication between managed devices and your target controller. Otherwise the managed devices cannot be adopted by the target controller.

2. Select the devices that are to be migrated by clicking the box next to each device. By default, all the devices are selected. Click Migrate Devices to migrate the selected devices to the target controller.



3. Verify that all the migrated devices are visible and connected on the target controller. When all the migrated devices are in Connected status on the Device page on the target controller, click Forget

Devices to finish the migration process.



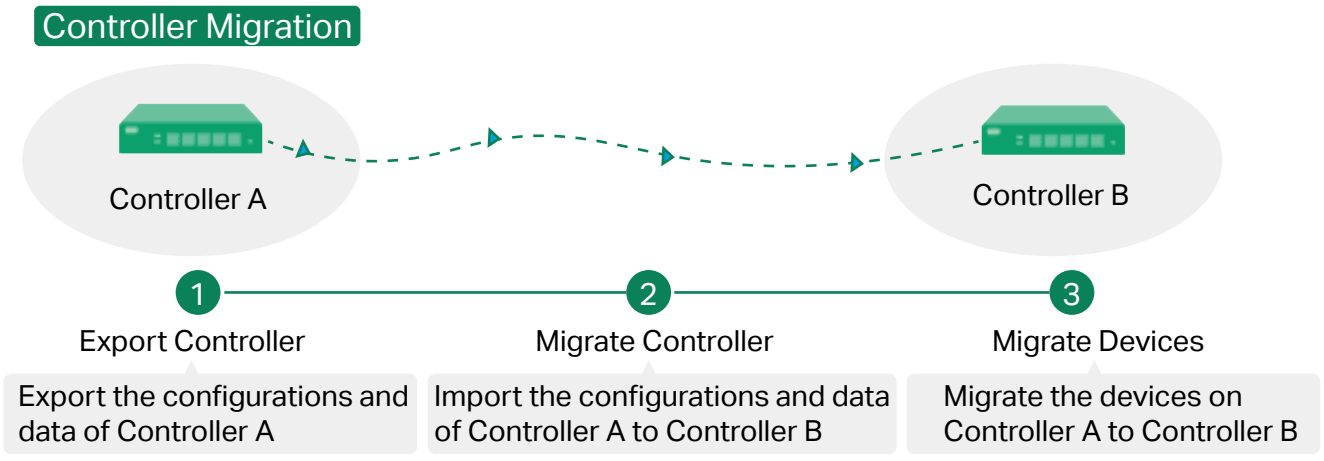
4. When the migration process is completed, all the configuration and data are migrated to the target controller. You can delete the previous site if necessary.

4. 10. 2 Controller Migration

Overview

Controller Migration allows administrators to migrate the configurations and data from the current controller to any other controller that has the same version.

The process of migrating configurations and data from the current controller to another controller can be summarized in three steps: Export Controller, Migrate Controller and Migrate Devices.



Step1: Export Controller

Export the configurations and data of the current controller as a backup file.

Step2: Migrate Controller

In the target controller, import the backup file of the current controller.

Step3: Migrate Devices

Migrate the devices on the current controller to the target controller.

Configuration

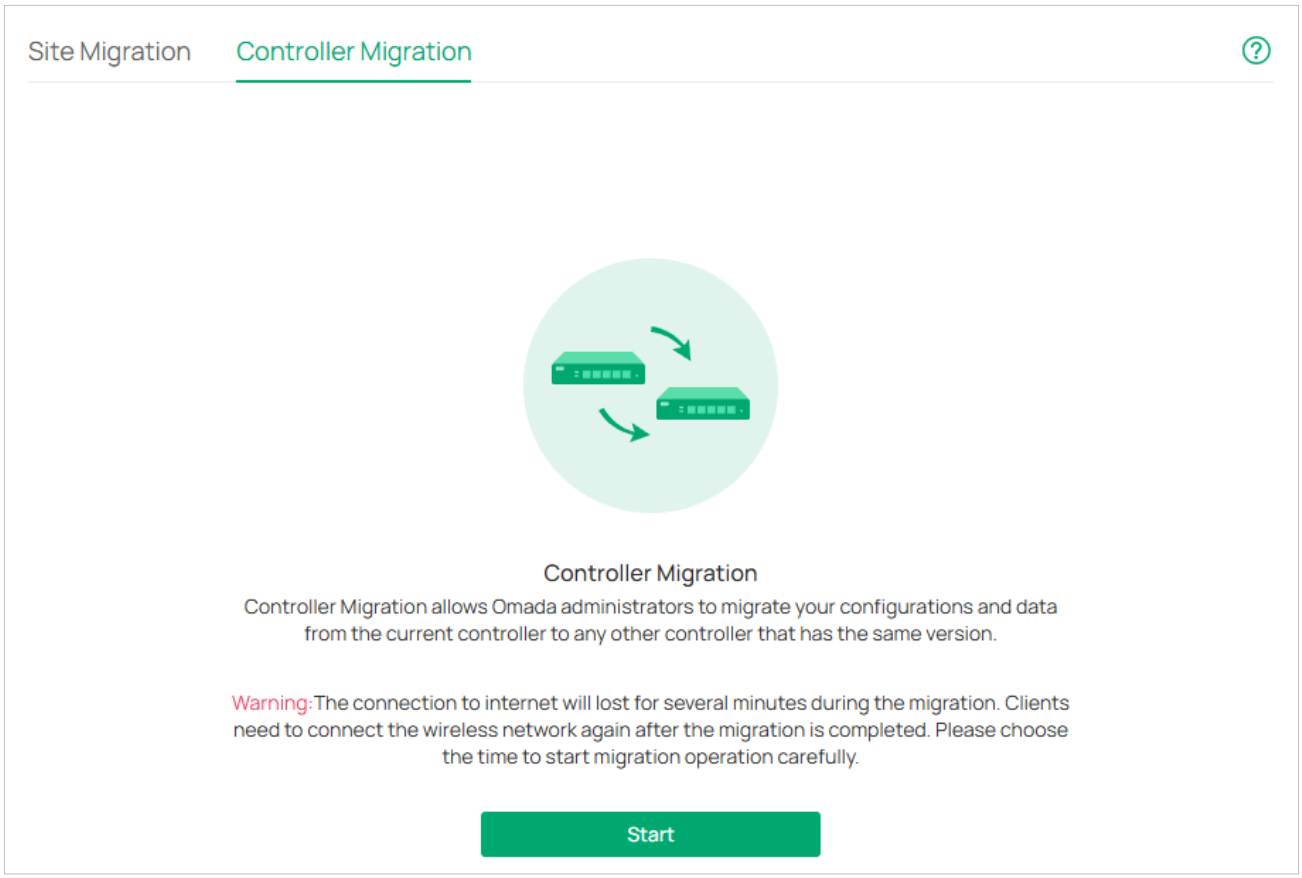
To migrate your controller, follow these steps below.

Note:

The connection to internet will be lost for several minutes during the migration. Clients need to connect the wireless network again after the migration is completed. Please choose the time to start migration operation carefully.

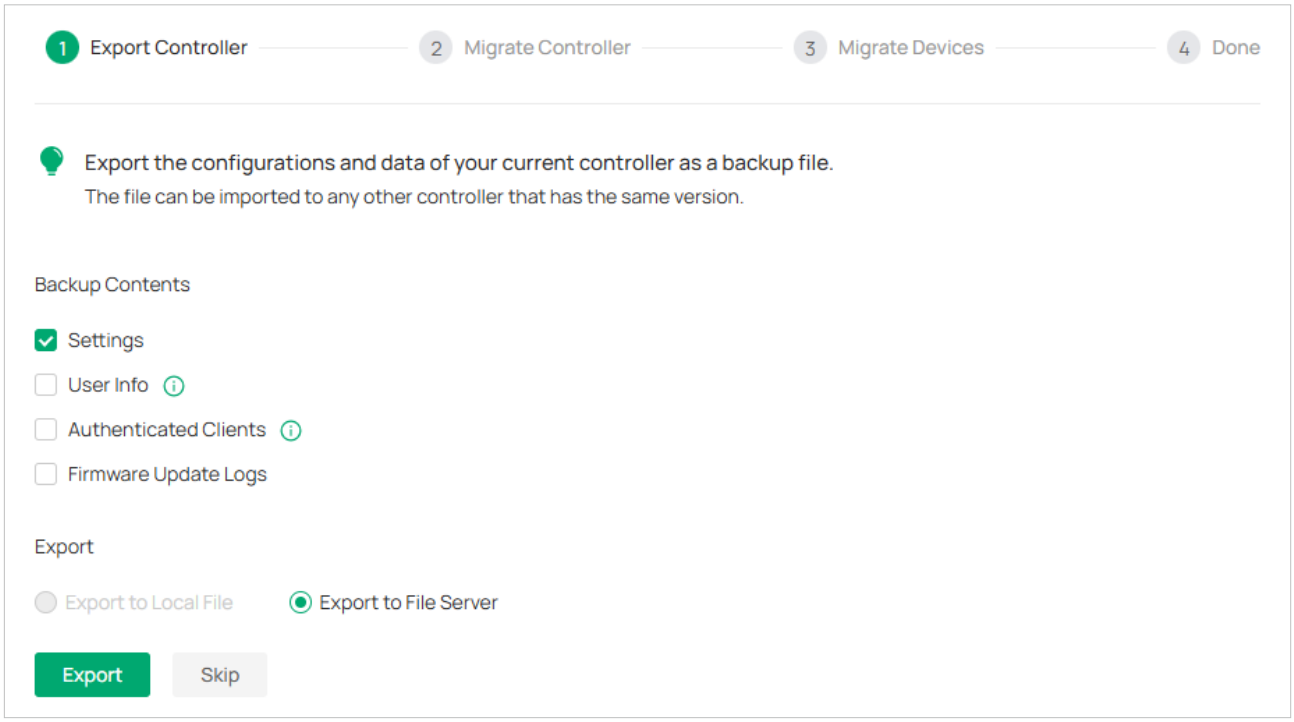
Step1: Export Controller

1. Launch the controller and access the Global View. Go to Settings > Migration. On the Controller Migration tab, click the start button on the following page.



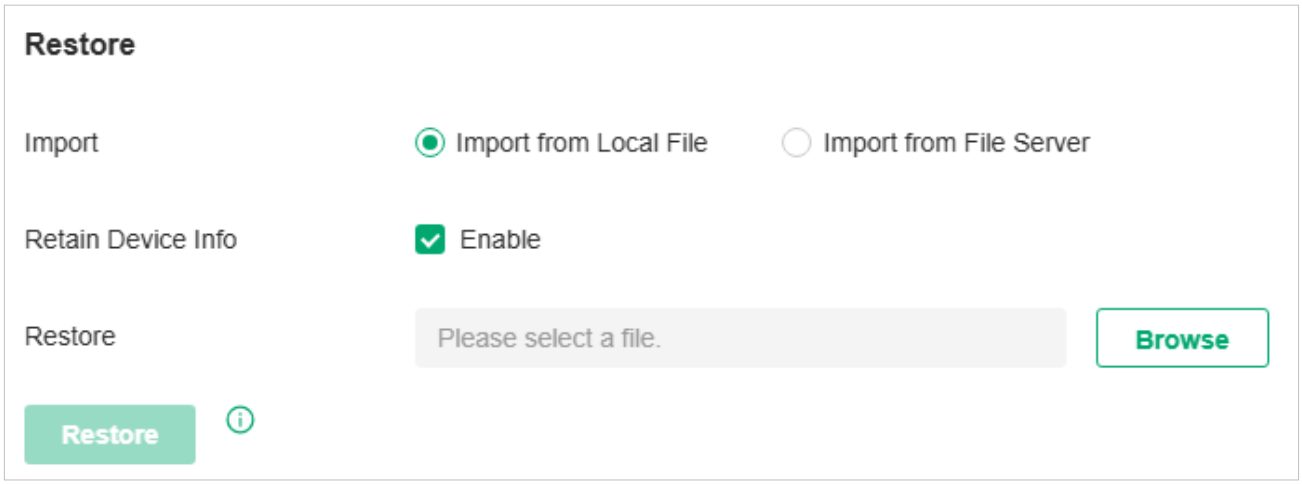
2. Select the length of time in days that data will be backed up in the Retained Data Backup, and where you want to export and save the data. Click Export to export the configurations and data of your

current controller as a backup file. If you have backed up the file, click Skip.



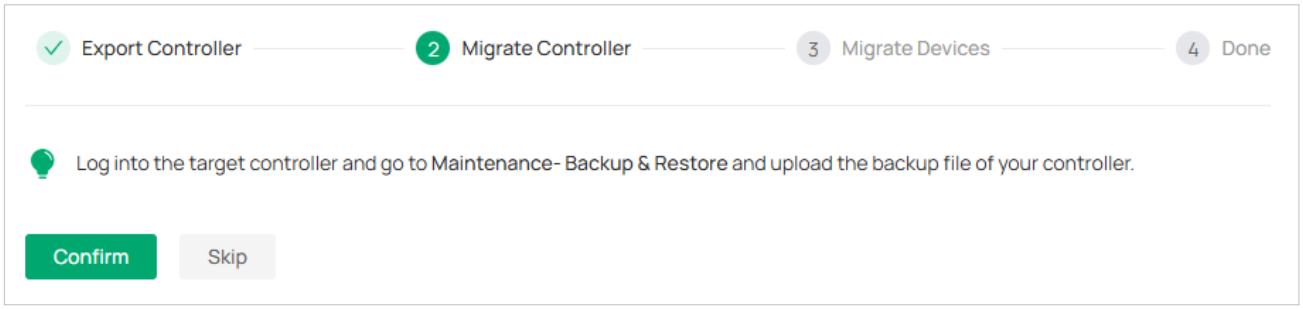
Step2: Migrate Controller

1. Log in to the target controller. Launch the controller and access the Global View. Go to Settings > Maintenance > Restore. Click Browse to locate and choose the backup file of the previous controller. Then click Restore to upload the file.



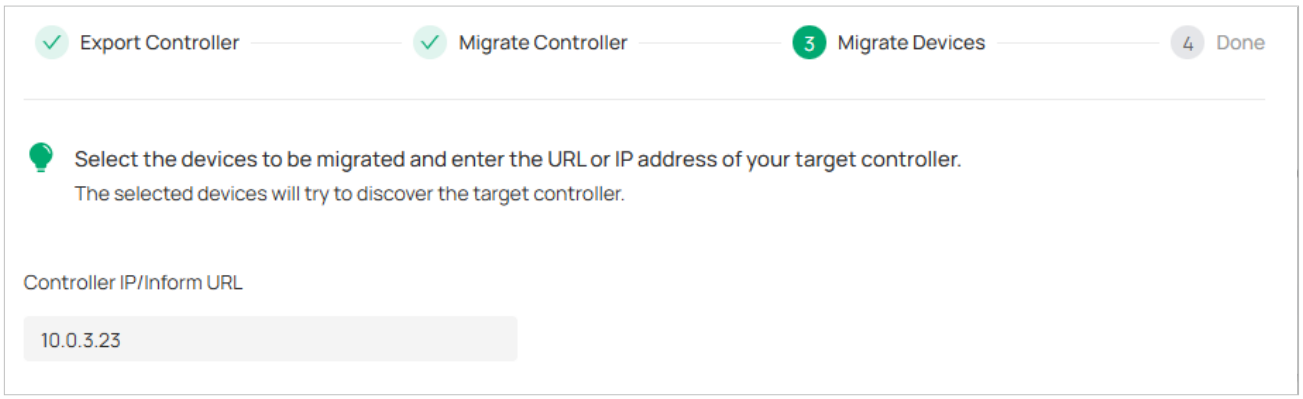
2. After the file has been imported to the target controller, go back to the previous controller and click

Confirm.



Step3: Migrate Devices

1. Enter the IP address or URL of your target controller into Controller IP/Inform URL input filed. In this case, the IP address of the target controller is 10.0.3.23.

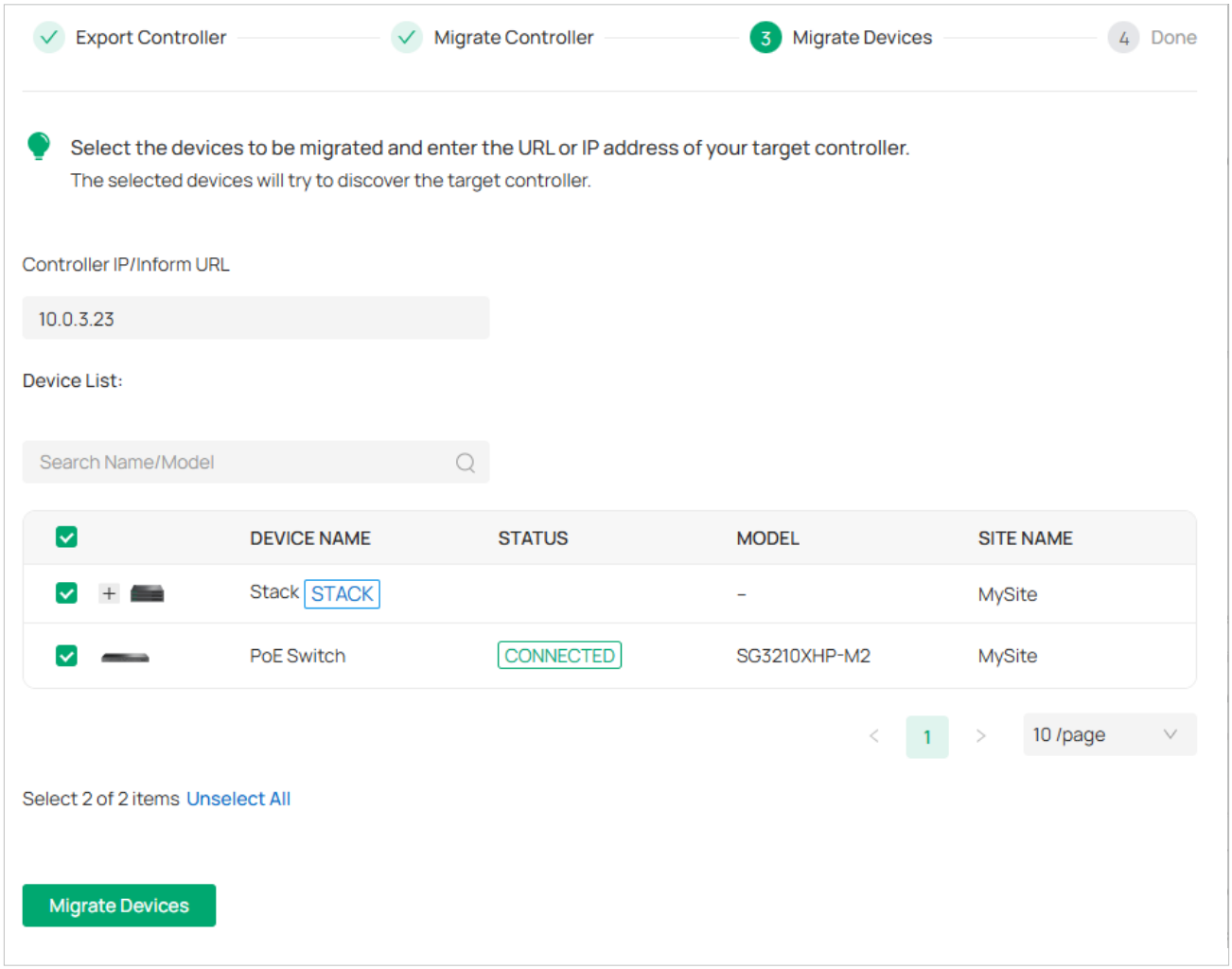


Note:

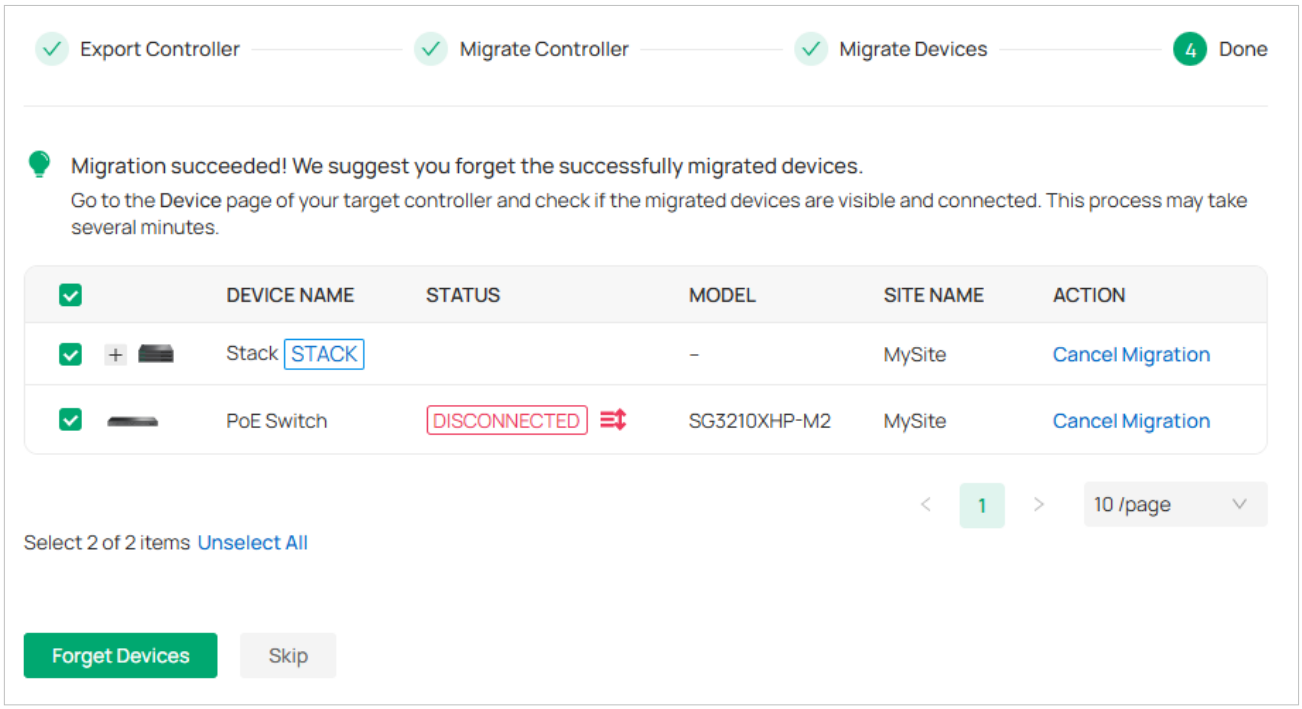
Make sure that you enter the correct IP address or URL of the target controller to establish the communication between managed devices and your target controller. Otherwise the managed devices cannot be adopted by the target controller.

2. Select the devices that are to be migrated by clicking the box next to each device. By default, all the

devices are selected. Click Migrate Devices to migrate the selected devices to the target controller.



3. Verify that all the migrated devices are visible and connected on the target controller. When all the migrated devices are in Connected status on the Device page on the target controller, click Forget Devices to finish the migration process.



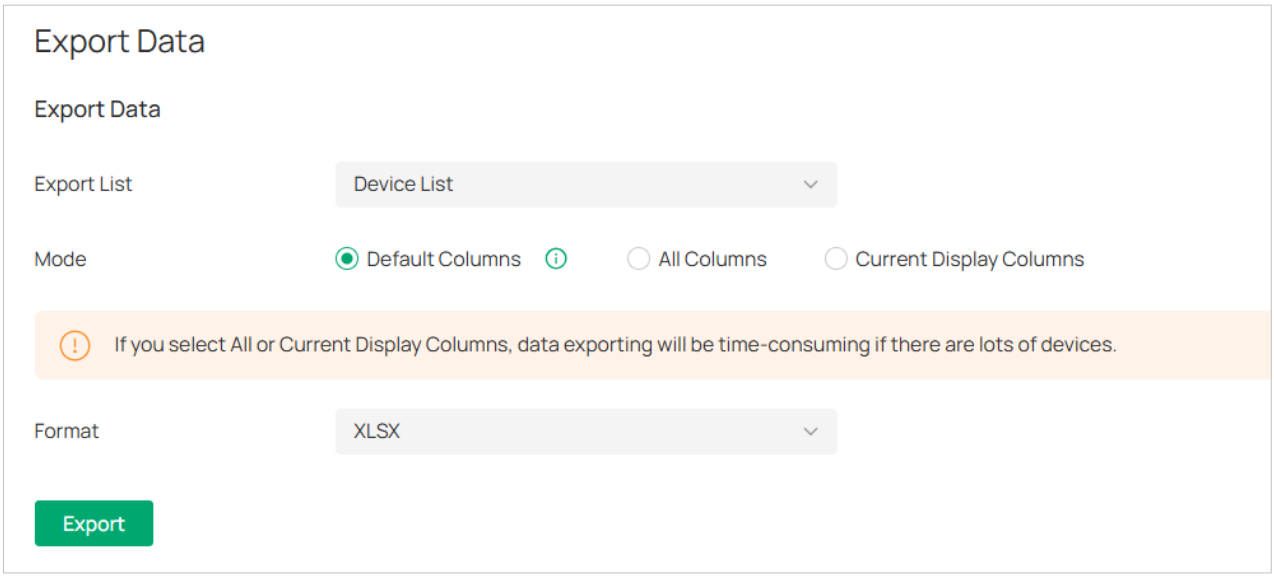
When the migration process is completed, all the configuration and data are migrated to the target controller. You can uninstall the previous controller if necessary.

4. 11 Export Data

4. 11. 1 Export Data

You can export data to monitor or debug your devices.

Launch the controller and access the Global View. Go to Settings > Export Data. Select the type of data from the export list and click Export.

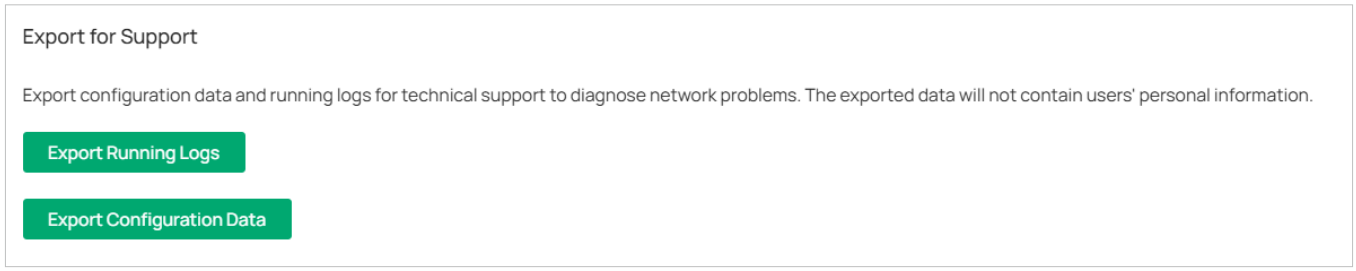


Export List	Device List: Export the list of managed devices. Client List (All): Export the list of all clients that are connected to the networks. Alert & Event List: Export the list of the alerts and events. Audit Log List: Export the list of the audit logs. Authorized Client List: Export the list of authorized clients. Voucher Codes: Export the list of the voucher codes. Client Connection Records: Export the list of the client connection records. Threat Management: Export the list of the threat management data.
Mode	Select the columns to export. We recommend selecting Default Columns, which include commonly needed columns such as DEVICE NAME, MAC ADDRESS, MODEL, etc. If you select All Columns or Current Display Columns, data exporting will be time-consuming if there are lots of devices.
Format	The data can be exported to the file in the format of .CSV or .XLSX.

4. 11. 2 Export for Support

In Export for Support, you can export configuration data and running logs for technical support to

diagnose network problems. The exported data will not contain users' personal information.



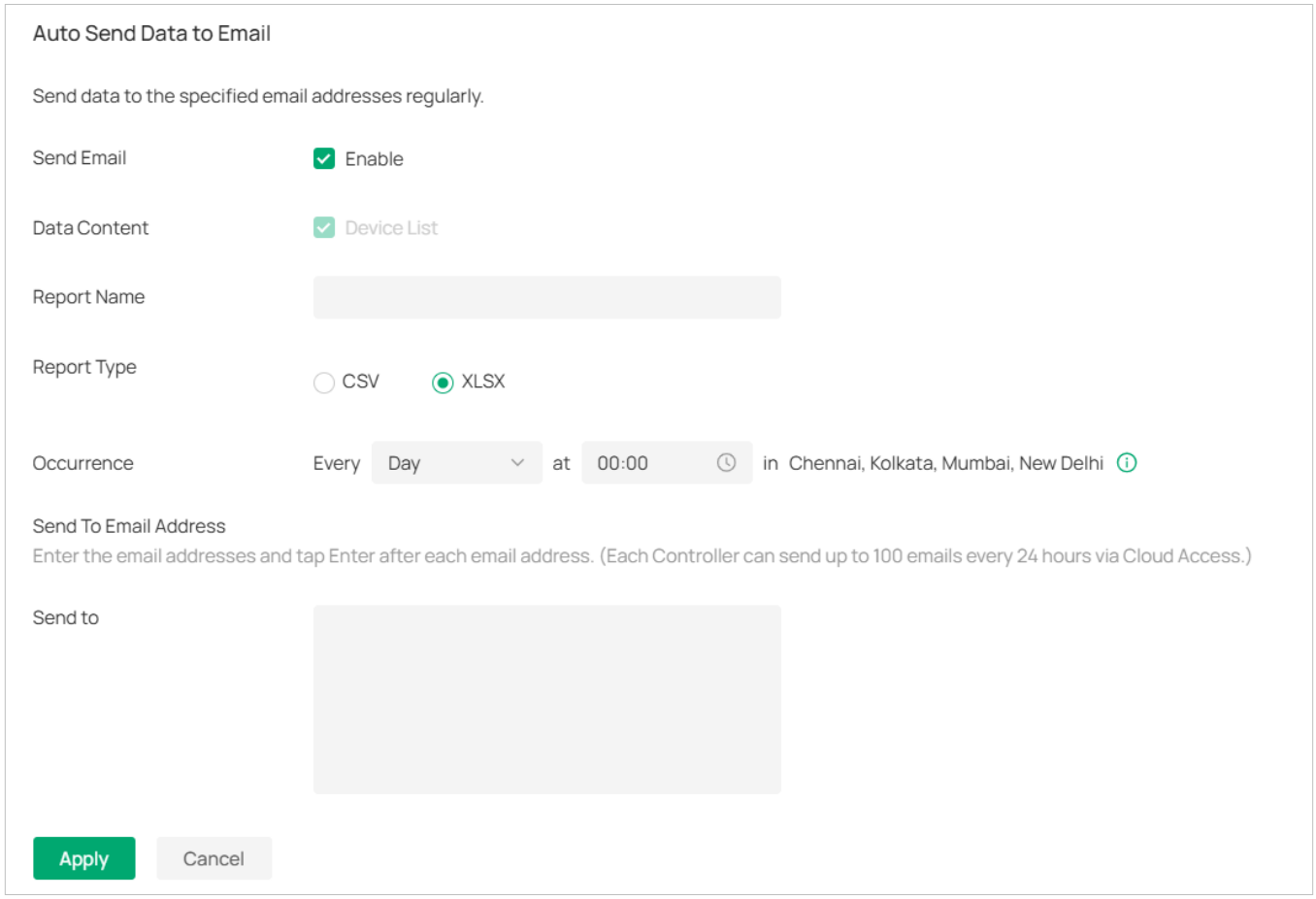
Export Running Logs	Click to export running logs.
Export Configuration Data	Click to export configuration data.

Note:

Configuration data cannot be imported into the controller through restore.

4. 11. 3 Auto Send Data to Email

In Auto Send Data to Email, you can send the data report to the specified email addresses regularly.



Data Content	Specify the data content to send.

Report Name	Specify the name of the data report.
Report Type	Specify the file format of the data report.
Occurrence	Specify the time to send the data report.
Send to	Specify the email to send the data report.

Note:

Cloud Access or SMTP is required to enable the Send Email feature.

4. 12 Cloud Access

Overview

With Cloud Access, it is convenient for you to manage your controller from anywhere, as long as you have access to the internet.

Configuration

To manage your controller from anywhere, follow these steps:

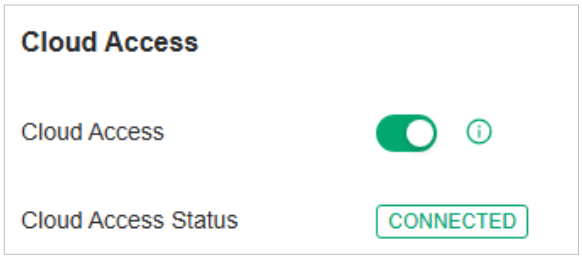
1. Prepare your controller for Cloud Access

■ For Software Controller / Hardware Controller:

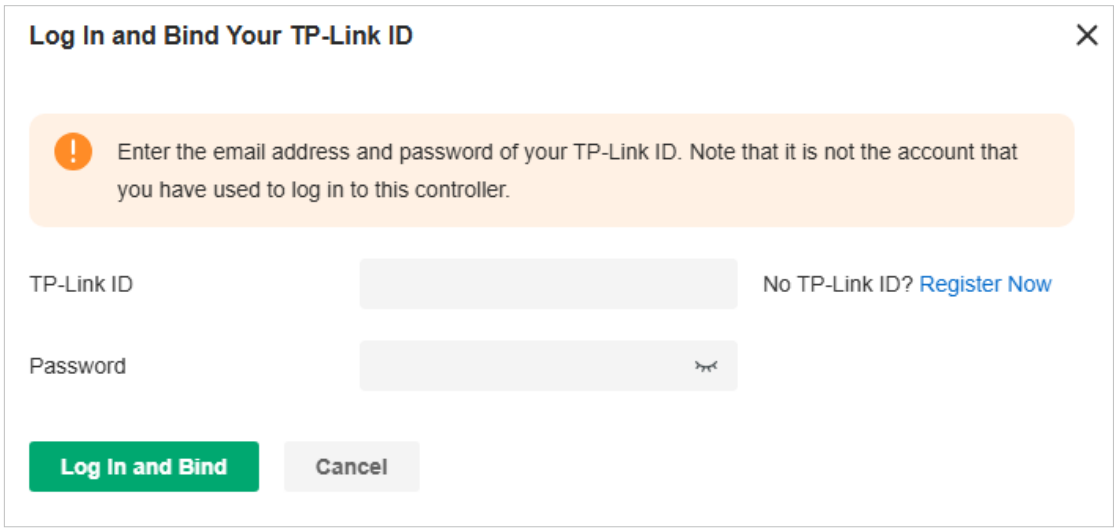
Note:

- Before you start, make sure your Software Controller Host or Hardware Controller has access to the internet.
- If you have enabled cloud access and bound your TP-Link ID in the quick setup wizard, skip this step.

4) Launch the controller and access the Global View. Go to Settings > Cloud Access. Enable Cloud Access.



5) Enter your TP-Link ID and password. Then click Log In and Bind.



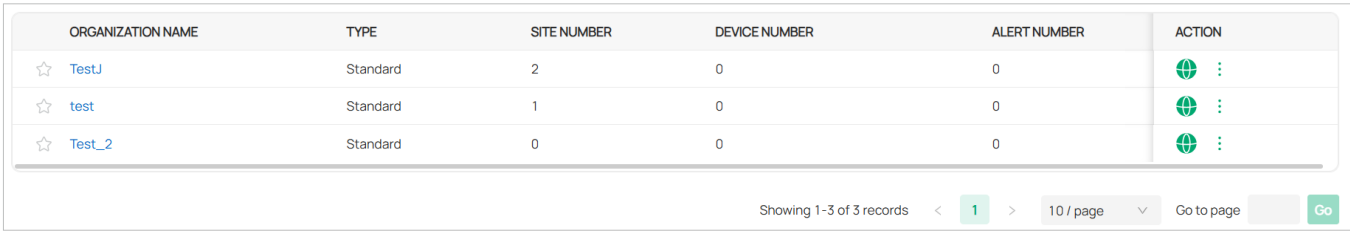
■ For Cloud-Based Controller

Your Cloud-Based Controller is based on the Cloud, so it is naturally accessible through Cloud Service.

No additional preparation is needed.

2. Access your controller through Cloud Service

Go to https://omada.tplinkcloud.com and login with your TP-Link ID and password. A list of controllers that have been bound with your TP-Link ID will appear. Then click the launch icon in the Action column to manage the controller.



Chapter 5

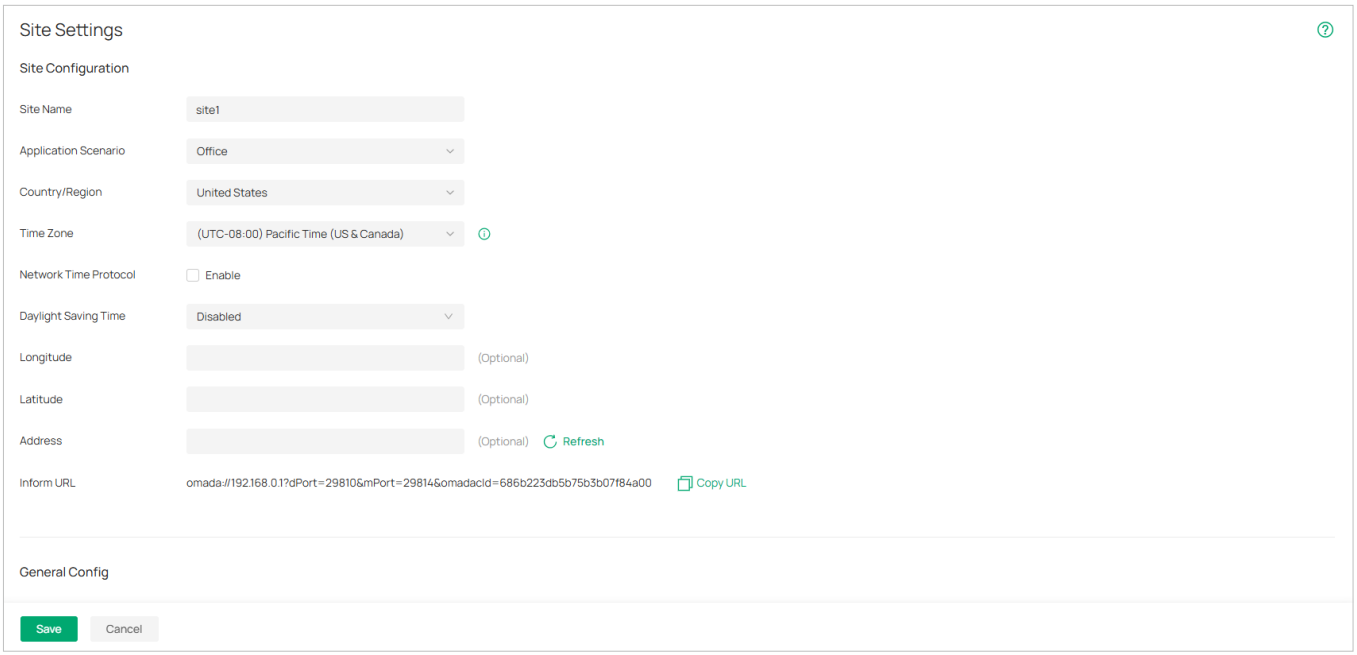
Configure General Network Settings

This chapter guides you on how to configure general network settings with the Omada Controller. The chapter includes the following sections:

- 5. 1 Configure Site Settings
- 5. 2 Configure SSH Settings
- 5. 3 Configure Reboot Schedules
- 5. 4 Configure Port Schedules
- 5. 5 Configure mDNS Settings
- 5. 6 Configure Bonjour Service
- 5. 7 Configure SNMP Settings
- 5. 8 Configure VoIP Settings
- 5. 9 Use CLI Configuration

5. 1 Configure Site Settings

1. Launch the controller and access a site.
2. Go to Network Config > General Settings > Site Settings.



3. Configure the parameters according to actual site needs.

- Site Configuration

In Site Configuration, you can view and modify the site name, location, time zone, and application scenario of the current site.

Site Name	Specify the name of the current site. It should be no more than 64 characters.
Application Scenario	Specify the application scenario of the site. To customize your scenario, click Create New Scenario in the drop-down list.
Country/Region	Select the location of the site.
Time Zone	Select the time zone of the site.
Network Time Protocol	Enter the IP address(es) of the NTP (Network Time Protocol) server. NTP server assigns network time to the AP devices.
Daylight Saving Time	Enable the feature if your country/region implements DST.
Time Offset	Select the time added in minutes when Daylight Saving Time starts.
Starts On	Specify the time when the DST starts. The clock will be set forward by the time offset you specify.
Ends On	Specify the time when the DST ends.The clock will be set back by the time offset you specify.

Longitude / Latitude / Address	Configure the parameters according to where the site is located. These fields are optional.
Inform URL	Site Inform URL adds site information based on the Controller Inform URL to informs devices of the controller's URL or IP address as well as site info. Then the devices make contact with the controller so the controller can discover them and adopt them to the site.

- General Config

In General Config, you can control the LED status of devices in the site, remember all devices in the site, configure the controller to send generated system logs to the log server.

LED	Enable or disable LEDs of all devices in the site. By default, the device follows the LED setting of the site it belongs to. To change the LED setting for certain devices, configure the devices on the Devices page.
Remember Device	When enabled, the controller will remember all devices in the site. After device reset and power-on, the controller will automatically adopt the device if the controller can find it.
LLDP	Enables Link Layer Discovery Protocol (LLDP) for Gateway, Switch, and AP. This allows devices to advertise their identities and capabilities to neighboring neighbors for improved topology mapping.
Portal Logout Domain	Customize the domain name for portal-authenticated clients to open the logout page. If not specified, the default value is the domain name in the configuration file (in \ properties\omada.properties in the controller installation path).
Automatic Gateway Detection	Ensures downstream switches maintain connectivity if the Gateway is changed or the subnet is modified. When enabled, switches in DHCP mode will actively probe for the gateway; if the probe fails while the controller is offline, the switch will immediately force an IP refresh rather than waiting for the DHCP lease to expire.

- Wireless Features

Wireless features include Mesh, Auto Failover, Connectivity Detection, Full-Sector DFS, EAP LLDP, Fast Roaming, Non-Stick Roaming, AI Roaming, Band Steering, Multicast/Broadcast Rate Limit and Beacon Control. They are applicable to wireless devices. With these wireless features configured properly, you can improve the network's stability, reliability and communication efficiency.

Wireless features are recommended to be configured by network administrators with the WLAN knowledge. If you are not sure about your network conditions and the potential impact of all settings, keep Wireless Features as their default configurations.

Mesh	When enabled, APs supporting Mesh can establish the mesh network at the site.
Auto Failover	(For APs in the mesh network) Auto Failover is used to automatically maintain the mesh network. When enabled, the controller will automatically select a new wireless uplink for the AP if the original uplink fails. To enable this feature, enable Mesh first.

Connectivity Detection	(For APs in the mesh network) Specify the method of Connection Detection when mesh is enabled. In a mesh network, the APs can send ARP request packets to a fixed IP address to test the connectivity. If the link fails, the status of these APs will change to Isolated. Auto (Recommended): Select this method and the mesh APs will send ARP request packets to the default gateway for the detection. Custom IP Address: Select this method and specify a desired IP address. The mesh APs will send ARP request packets to the custom IP address to test the connectivity. If the IP address of the AP is in different network segments from the custom IP address, the AP will use the default gateway IP address for the detection.
Full-Sector DFS	(For APs in the mesh network) With this feature enabled, when radar signals are detected on current channel by one AP, the other APs in the mesh network will be also informed. Then all APs in the mesh network will switch to an alternate channel. To enable this feature, enable Mesh first.
EAP LLDP	Click the checkbox to enable EAP LLDP (Link Layer Discovery Protocol) for device discovery and auto-configuration of VoIP devices.
Fast Roaming	(Only for certain models) When enabled, clients supporting 802.11k/v can roam faster between access points. By default, it is disabled.
Non-Stick Roaming	This feature helps disconnect “sticky clients” receiving weak signals from their suboptimal Wireless Device, allowing them to switch to a superior Wireless Device and improve network efficiency. Note that this may cause temporary disconnections or hinder re-association in rare cases.
Ping-Pong Roaming Suppression	This feature prevents clients from frequently roaming between two APs in areas where weak signals overlap, thereby improving connection stability. In rare cases, clients may be unable to connect to certain APs, and AP transmit power may be adjusted dynamically.
AI Roaming	With Fast Roaming enabled, you can enable AI Roaming to facilitate Fast Roaming, which improves roaming experience of the wireless clients that support 802.11k/v. This feature is available for certain models.
Band Steering	Band steering can adjust the number of clients in 2.4 GHz, 5 GHz and 6 GHz bands to provide better wireless experience. When enabled, multi-band clients will be steered to the 5 GHz and 6 GHz band according to the configured parameters. This function can improve the network performance because the 5 GHz and 6 GHz band supports a larger number of non-overlapping channels and is less noisy.
Multicast/Broadcast Rate Limit	With rate limit configured for Other Multicast, multicast services such as multicast video will be affected.

Management Frame Control	Beacons are transmitted periodically by wireless devices to announce the presence of wireless networks for clients. Click ⊕, select the band, and configure the following parameters of Beacon Control. Beacon Interval: Specify how often wireless devices send beacons to clients. By default, it is 100. DTIM Period: Specify how often clients check for buffered data that are still on wireless devices awaiting pickup. By default, clients check for them at every beacon. DTIM (Delivery Traffic Indication Message) is contained in some Beacon frames indicating whether wireless devices have buffered data for clients. An excessive DTIM interval may reduce the performance of multicast applications, so we recommend that you keep the default interval, 1. RTS Threshold: RTS (Request to Send) can ensure efficient data transmission by avoiding the conflict of packets. If a client wants to send a packet larger than the threshold, the RTS mechanism will be activated to delay packets of other clients in the same wireless network. We recommend that you keep the default threshold, which is 2347. If you specify a low threshold value, the RTS mechanism may be activated more frequently to recover the network from possible interference or collisions. However, it also consumes more bandwidth and reduces the throughput of the packet. Airtime Fairness: With this option enabled, each client connecting to a wireless device can get the same amount of time to transmit data so that low-data-rate clients do not occupy too much network bandwidth and network performance improves as a whole. We recommend you enable this function under multi-rate wireless networks. Probe Response Maximum Retransmission: Set the maximum number that the AP retransmits probe responses if it does not receive a client acknowledgment. When a client sends a probe request to detect the network, the AP responds with a probe response. However, factors like interference, long distance, or mobile devices (such as passing clients) may cause response loss and trigger retransmissions. Frequent invalid retransmissions in high-density scenarios will occupy wireless channel resources. It is recommended to keep the default value of 1 to balance reliability and efficiency. Probe Response Threshold: When enabled, the AP will filter probe requests with signal strength below the set threshold and stop responding, which may affect weak signal terminals from discovering the network. It is recommended to enable this feature only in high-density scenarios and select the Auto mode to optimize efficiency. In Auto mode, the AP dynamically calculates the threshold based on historical coverage data to avoid wasting wireless resources for devices in non-target areas. In Custom mode, you need to set the threshold manually.

- Device Account

You can specify a device account for all adopted devices on the site in batches. Once the devices are adopted by the controller, their username and password become the same as settings in Device Account to protect the communication between the controller and devices. By default, the username is admin and the password is generated randomly.

Username / Password	Enter a username and password for all devices in the site. The new username and password will be applied to all the managed devices. For newly adopted devices, once they are adopted by the controller, their username and password becomes the same as settings in device account.

- Auto Send Data to Email

In Export Data, you can export the data of the Controller to monitor or debug the connected devices.

Send Email	Check the box to enable automatic data report.
Data Content	Specify the content of data report.
Report Name	Specify the name of data report.
Report Type	Specify the file format of data report: csv or xlsx.
Occurrence	Set the time to send the data report.
Send To Email Address	Enter the email addresses to send the data reports. Press Enter after each email address to separate them. (Each Controller can send up to 100 emails every 24 hours via Cloud Access.)

5. 2 Configure SSH Settings

Overview

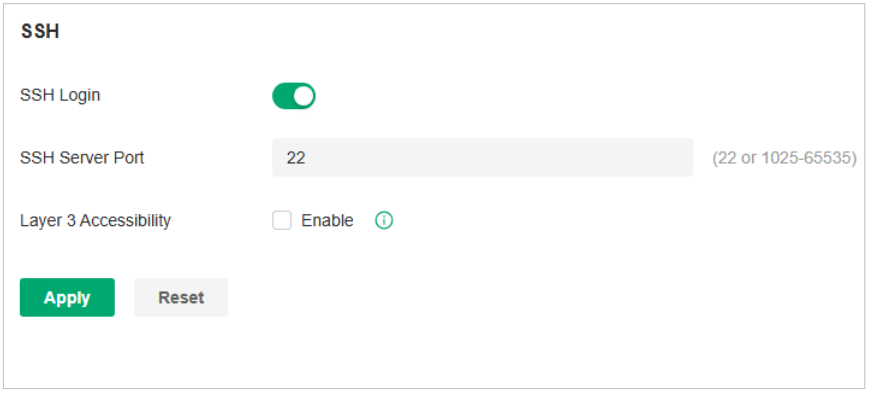
SSH (Secure Shell) provides a method for you to securely configure and monitor network devices via a command-line user interface on your SSH terminal.

Note:

If you use an SSH terminal to manage devices which are managed by the controller, you can only get the User privilege.

Configuration

Launch the controller and access a site. Go to Network Config > General Settings > SSH. Enable SSH Login globally and configure the parameters. Then click Apply.



SSH Server Port	Specify the SSH Sever Port which your network devices use for SSH connections. You need to configure the SSH Server Port correspondingly on your SSH terminal.
Layer 3 Accessibility	With this feature enabled, the SSH terminal from a different subnet can access your devices via SSH. With this feature disabled, only the SSH terminal in the same subnet can access your devices via SSH.

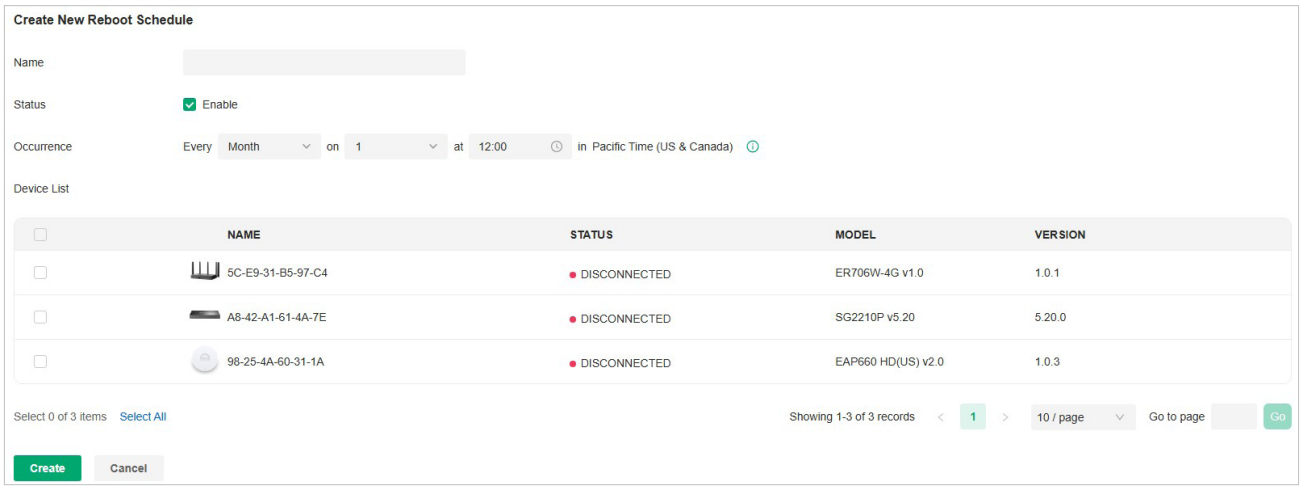
5. 3 Configure Reboot Schedules

Overview

Reboot Schedule can make your devices reboot periodically according to your needs. You can configure Reboot Schedule flexibly by creating multiple Reboot Schedule entries.

Configuration

1. Launch the controller and access a site.
2. Go to Network Config > General Settings > Schedule > Reboot Schedule.
3. Click Create New Reboot Schedule to load the following page and configure the parameters.



Name	Enter the name to identify the Reboot Schedule entry.
Status	Enable or disable the Reboot Schedule entry.
Occurrence	Specify the date and time for the devices to reboot.
Devices List	Select the devices which the Reboot Schedule applies to.

4. Click Create. The new Reboot Schedule entry will be added to the table.

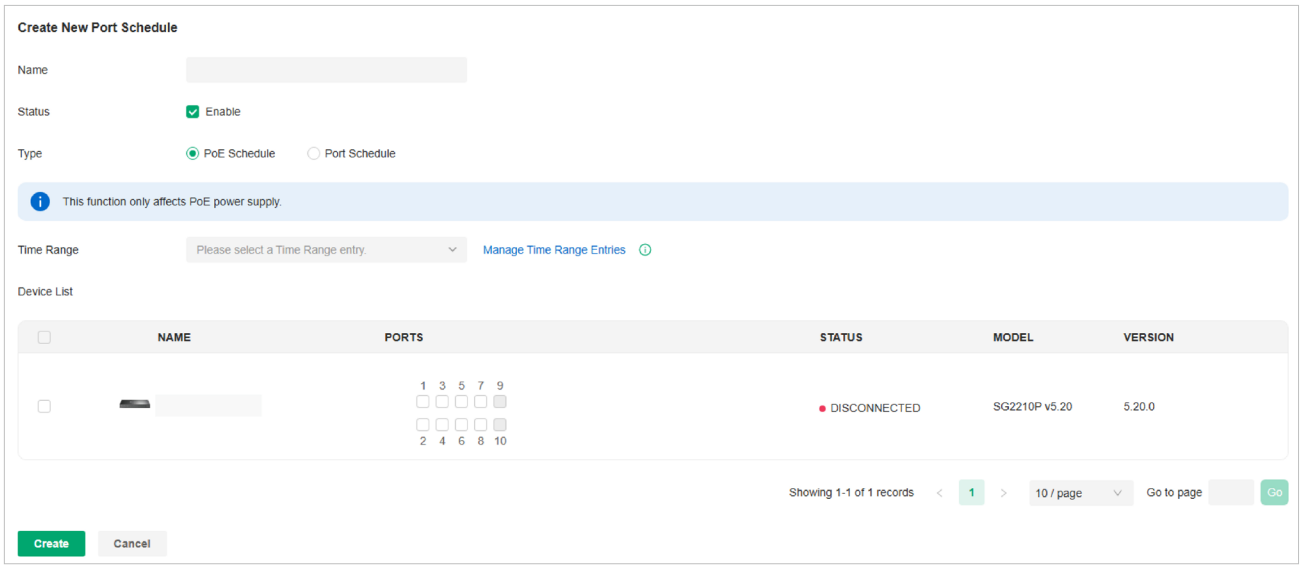
5. 4 Configure Port Schedules

Overview

In Port Schedule, you can set schedules to control the PoE feature of the PoE switch or control the on/off behavior of the switch port. When the PoE feature is disabled, the PoE switches will not supply power to the connected PoE devices during the specified time period, but the switches can still transmit data; when the Port feature is disabled, please check your topology and related configurations to avoid network problems. You can configure PoE or Port Schedule flexibly by creating multiple entries.

Configuration

1. Launch the controller and access a site.
2. Go to Network Config > General Settings > Schedule > Port Schedule.
3. Click Create New Port Schedule to load the following page and configure the parameters.



Name	Enter the name to identify the schedule entry.
Status	Enable or disable the schedule entry.
Type	Type:Specify the schedule type: PoE Schedule: This function only affects PoE power supply. Port Schedule: This function affects LAN connections of ports but does not affect PoE power supply. To avoid network problems, please check your topology and related configurations before turning off ports.

Time Range	When the Type is PoE Schedule, select the time range when the PoE switches will supply power to the powered devices. when the Type is Port Schedule, select the time range when the switches will turn on the designated ports. You can create a Time Range entry by clicking Create New Time Range Entry from the drop down list.
Devices List	When Type is PoE Schedule, select the PoE switch and PoE port to apply the schedule. When Type is Port Schedule, select the switch and port to apply the schedule.

4. Click Create. The new schedule entry will be added to the table.

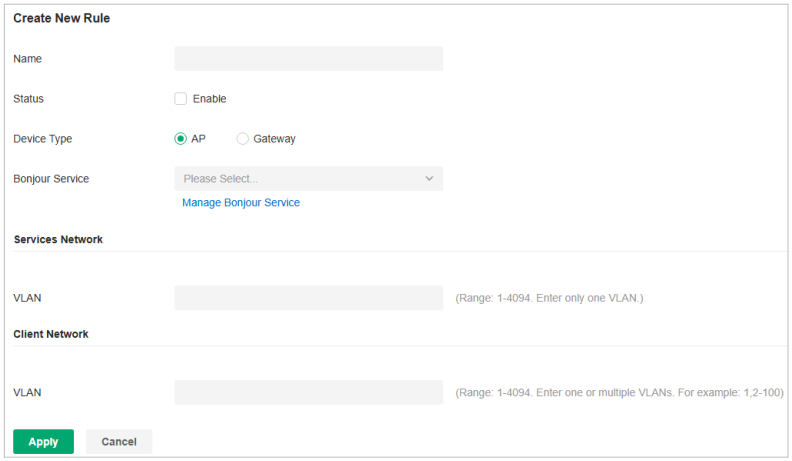
5. 5 Configure mDNS Settings

Overview

mDNS (Multicast DNS) Repeater can help forward mDNS request/reply packets between different VLANs. With this function, you can create a forwarding rule to allow the devices in the specified Client VLAN to discover the mDNS service in the specified Service VLAN. You can also specify the services to be forwarded.

Configuration

1. Launch the controller and access a site. Go to Network Config > General Settings > mDNS.
2. Click Create New Rule. Configure the parameters.



Name	Specify the rule name for identification.
Status	Enable or disable this rule.
Device Type	Specify the device type for which the rule takes effect.
Bonjour Service	Specify the services to be forwarded.
Services Network - VLAN	When Device Type is AP, specify the VLANs where the mDNS services are located. You can enter VLAN ranges or VLAN IDs separated by comma.
Client Network - VLAN	When Device Type is AP, specify the VLANs where the Client devices are located. You can enter VLAN ranges or VLAN IDs separated by comma.
Services Network - Network	When Device Type is Gateway, specify the networks where the mDNS services are located.
Client Network - Network	When Device Type is Gateway, specify the networks where the Client devices are located.

3. Apply the settings.

5. 6 Configure Bonjour Service

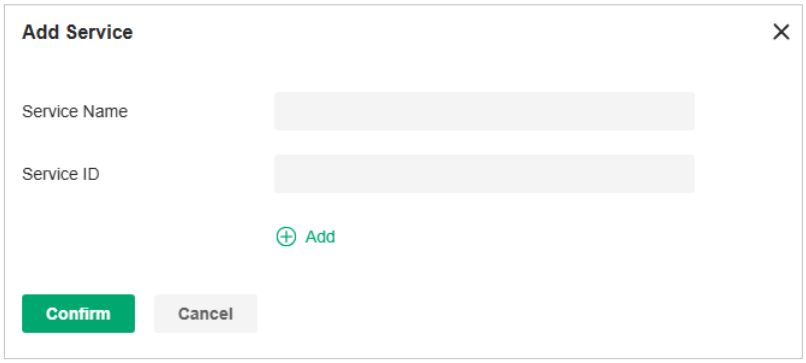
Overview

mDNS (Multicast DNS) Repeater can help forward mDNS request/reply packets between different VLANs. With this function, you can create a forwarding rule to allow the devices in the specified Client VLAN to discover the mDNS service in the specified Service VLAN. You can also specify the services to be forwarded.

Configuration

To configure the Bonjour Service profiles, follow these steps:

1. Launch the controller and access a site.
2. Go to Network Config > General Settings > mDNS > Bonjour Service.
3. Click Create New Bonjour Service to add a new profile .



4. Configure the parameters.

Service Name	Enter a name to identify the profile.
Service ID	Specify the domain name corresponding to the mDNS service. It is used to identify and filter mDNS packets.

5. Click Apply to save the profile.

5. 7 Configure SNMP Settings

Overview

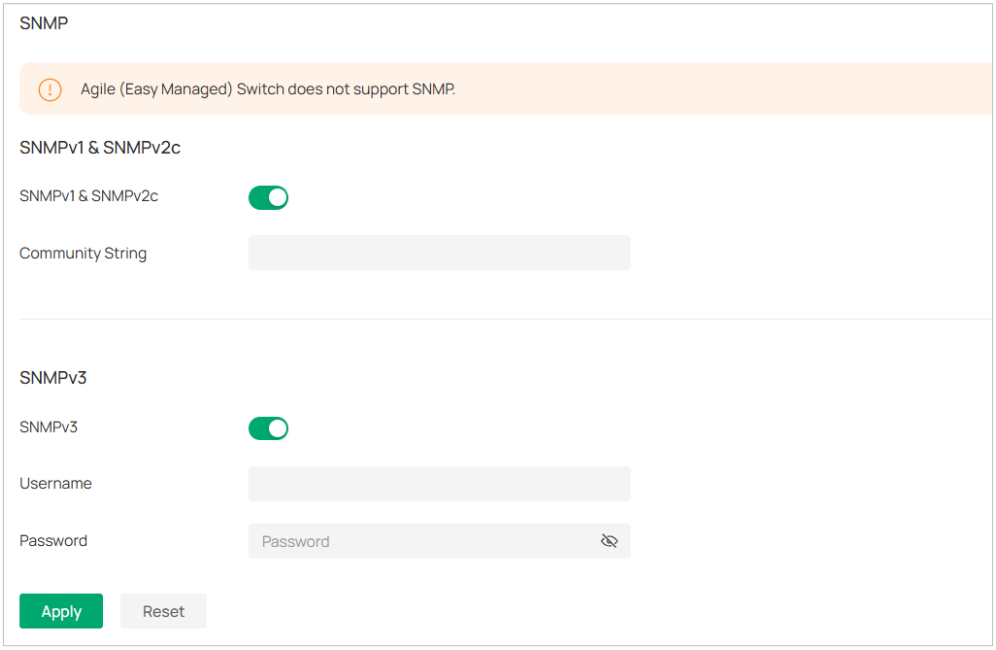
SNMP (Simple Network Management Protocol) provides a convenient and flexible method for you to configure and monitor network devices. Once you set up SNMP for the devices, you can centrally manage them with an NMS (Network Management Station).

The controller supports multiple SNMP versions including SNMPv1, SNMPv2c and SNMPv3.

Note: If you use an NMS to manage devices which are managed by the controller, you can only read but not write SNMP objects.

Configuration

1. Launch the controller and access a site.
2. Go to Network Config > General Settings > SNMP.
3. Configure the parameters. Then click Apply.



SNMPv1 & SNMPv2c	Enable or disable SNMPv1 and SNMPv2c globally.
Community String	With SNMPv1 & SNMPv2c enabled, specify the Community String, which is used as a password for your NMS to access the SNMP agent. You need to configure the Community String correspondingly on your NMS.
SNMPv3	Enable or disable SNMPv3 globally.
Username	With SNMPv3 enabled, specify the username for your NMS to access the SNMP agent. You need to configure the username correspondingly on your NMS.
Password	With SNMPv3 enabled, specify the password for your NMS to access the SNMP agent. You need to configure the password correspondingly on your NMS.

5. 8 Configure VoIP Settings

VoIP (Voice over Internet Protocol) allows you to make voice calls using a broadband Internet connection instead of a regular (or analog) phone line. You can configure the VoIP settings for your devices on Omada Central Essentials.

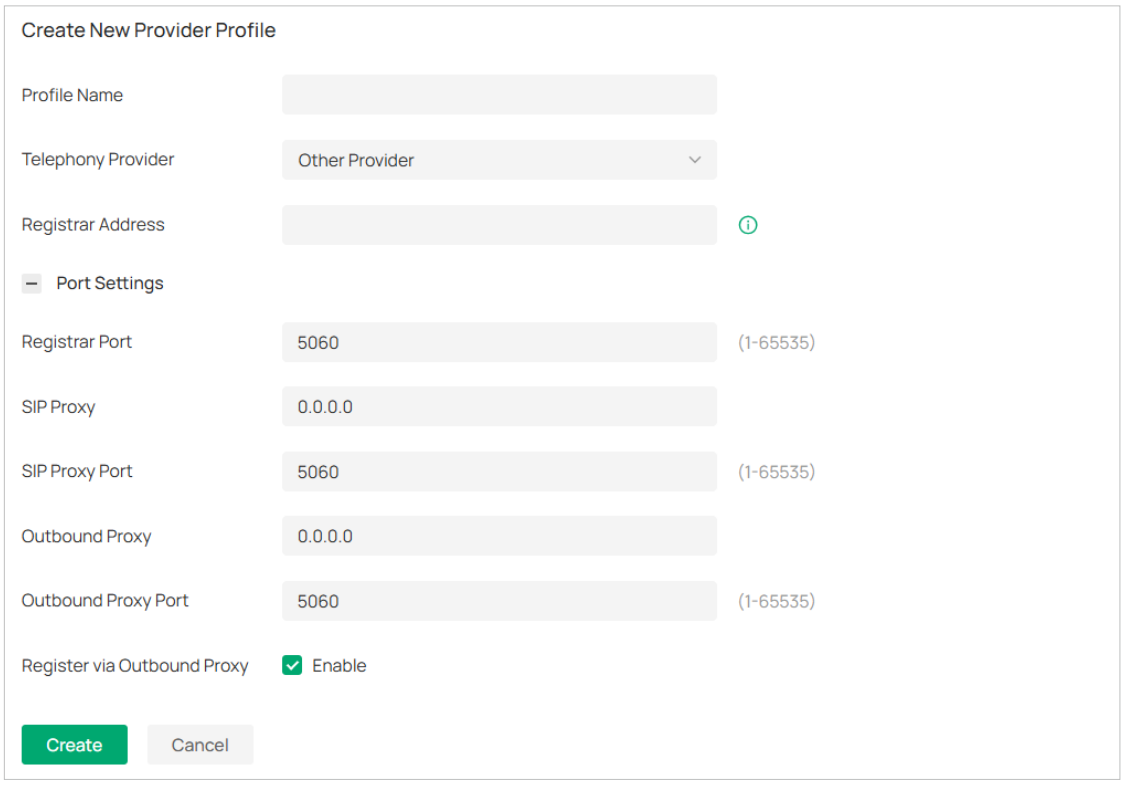
5. 8. 1 Call Settings

Overview

You can create telephony provider profiles, digit map profiles, call blocking profiles, and emergency number settings to facilitate telephony configurations.

Configuration

1. Launch the controller and access a site.
2. Go to Network Config > General Settings > VoIP > Call Settings.
3. Click Create New Provider Profile. Configure the parameters and click Create.



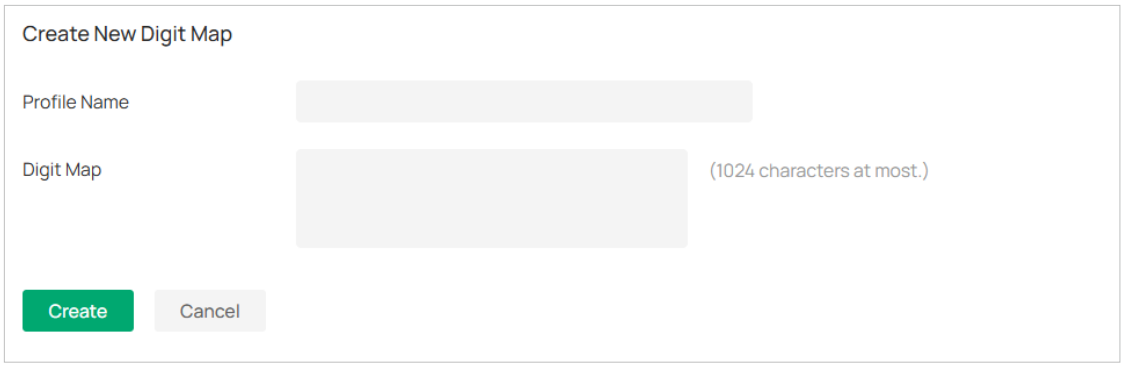
Profile Name	Enter a name to identify the profile.
Telephony Provider	Choose your telephony provider, then enter the parameters specified by your provider. The parameters differ according to your selection. If your provider is not listed, choose Other Provider, then refer to the following to configure the parameters:
Registrar Address	Specify the registrar address specified by your provider. Usually it is a domain name, if not, an IP address.
Registrar Port	Specify the registrar port. Typically 5060, unless your provider specifies a different port.
SIP Proxy	Specify the IP address or URL of the SIP proxy server.
SIP Proxy Port	Specify the SIP proxy port. Typically 5060, unless your provider specifies a different port.
Outbound Proxy	Specify the IP address or URL of the outbound proxy server.
Outbound Proxy Port	Specify the outbound proxy port. Typically 5060, unless your provider specifies a different port.
Register via Outbound Proxy	When enabled, the connected VoIP devices will use the specified Outbound Proxy for SIP registration. When disabled, the connected VoIP devices will use the Registrar Address above for SIP registration.

4. Configure other call settings according to actual site needs.

- Digit Map

A digit map can be used to match digits to control phone numbers from being dialed. A phone number can be dialed out only when its digit sequence matches the digit map.

Click Create New Digit Map. Configure the parameters and click Create.



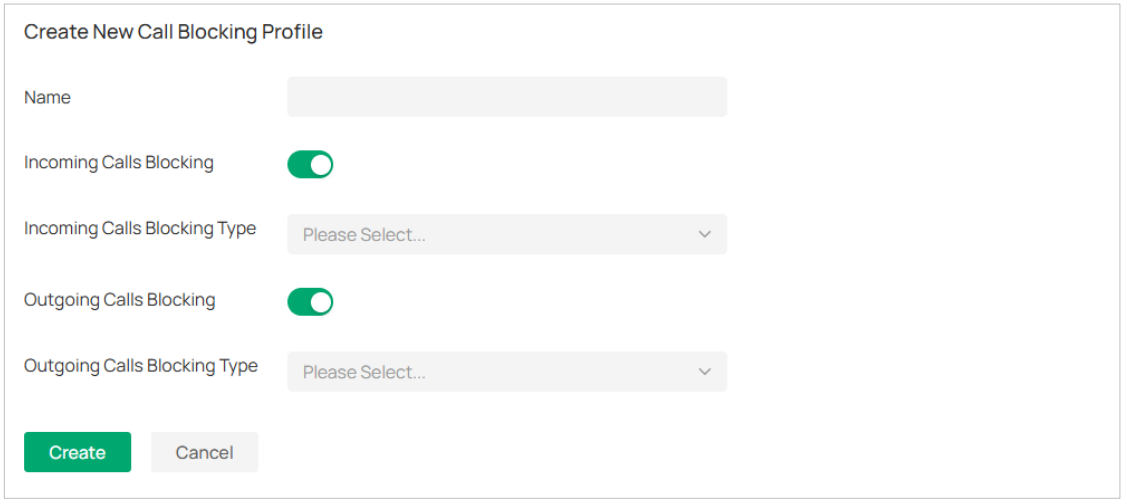
Profile Name	Enter a name to identify the profile.

Digit Map	Enter a digit map by referring to the setting examples.

- Call Blocking

Call Blocking allows the connected VoIP devices to block unwanted incoming and outgoing calls.

Click Create New Call Blocking Profile. Configure the parameters and click Create.



Profile Name	Enter a name to identify the profile.
Incoming Calls Blocking	Enable this option to block unwanted incoming calls.
Incoming Calls Blocking Type	Specify the types of incoming calls to block. Specific Number: Specify one or more phone numbers to block incoming calls from them. Anonymous Number: Block all unknown incoming calls.
Outgoing Calls Blocking	Enable this option to block unwanted outgoing calls.

Outgoing Calls Blocking Type	Specify the types of outgoing calls to block. Mobile: Block outgoing calls to mobile numbers. Landline: Block outgoing calls to landline numbers. Long Distance: Block outgoing calls to long-distance numbers. International: Block outgoing calls to international numbers. Calls with specific number prefix: Specify one or more number prefixes to block outgoing calls to phone numbers with the prefixes.

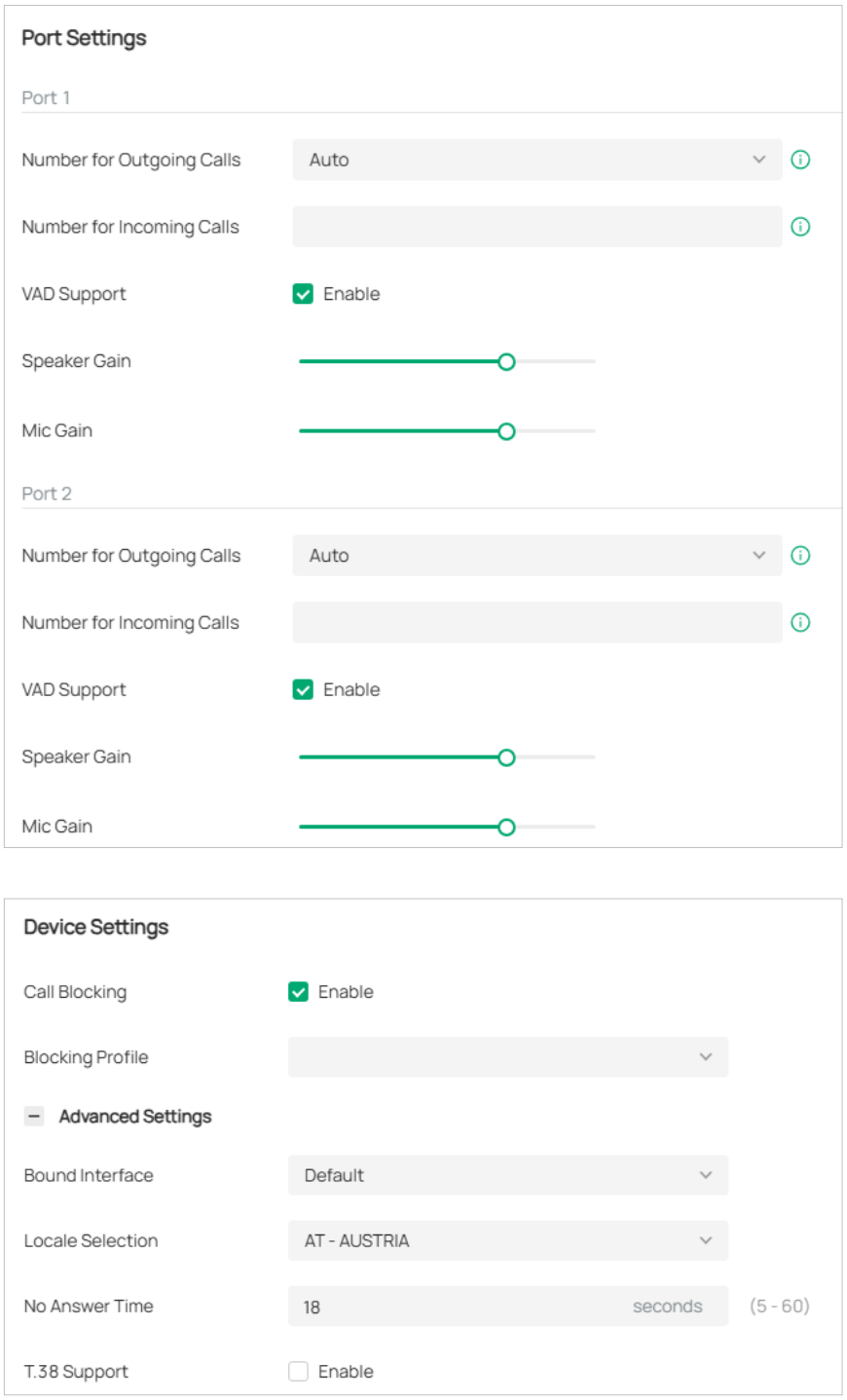
5. 8. 2 VoIP Devices

Overview

In VoIP Devices, you can configure and manage the connected VoIP devices.

Configuration

1. Launch the controller and access a site.
2. Go to Network Config > General Settings > VoIP > VoIP Devices.
3. Click the Telephony Settings icon. Configure the parameters and click Apply.



Number for Outgoing Calls	Select the phone number used by your telephony device to make outgoing calls. The default is Auto, which means the device will automatically select an available phone number to make calls.
Number for Incoming Calls	Select the phone numbers used by your telephony device to receive incoming calls. The default is all registered numbers, which means the device can use all registered numbers to receive calls.

VAD Support	VAD (Voice Activity Detection) saves bandwidth consumption by avoiding transmission of silence packets. It also ensures that the bandwidth is reserved only when voice activity is activated.
Speaker Gain	Adjust the slider to control the speaker sound.
Mic Gain	Adjust the slider to control the microphone sound.
Call Blocking	Enable this function to block unwanted calls.
Blocking Profile	Select a blocking profile to block unwanted calls.
Digit Map Profile	Select a digit map profile to control phone numbers from being dialed. A phone number can be dialed out only when its digit sequence matches the digit map.
Locale Selection	Select your location. The system is embedded with the default location-based parameters such as ring tones.
DSCP for SIP / DSCP for RTP	DSCP (Differentiated Services Code Point) is the first 6 bits in the ToS (Type of Service) byte. DSCP marking allows you to ensure preferential treatment for higher-priority traffic on the network based on the DSCP value. Select DSCP for the SIP (Session Initiation Protocol) and RTP (Real-time Transport Protocol) respectively. If you are unsure, please keep the default value.
DTMF Relay Setting	Select a protocol for DTMF relay setting. If you are unsure of which one to select, please keep the default value.
Registry Expiration Time	Enter the expiration time of the SIP registration.
Registry Retry Interval	Enter the time duration for which the system sends a request to retry registering automatically prior to the Registry Expiration Time. If you are unsure, please keep the default value.
T.38 Support	Select the check box to enable T.38 support that allows fax documents to be transferred in real-time between two standard Group 3 facsimile terminals over the Internet or other networks using IP protocols. This function is only effective between two T.38-enabled terminals.
End with #	Select the check box to use the pound sign (#) as an end-of-dialing.

5. 8. 3 VoIP Phone Number

Overview

On this page, you can configure phone numbers for VoIP-enabled devices on the current

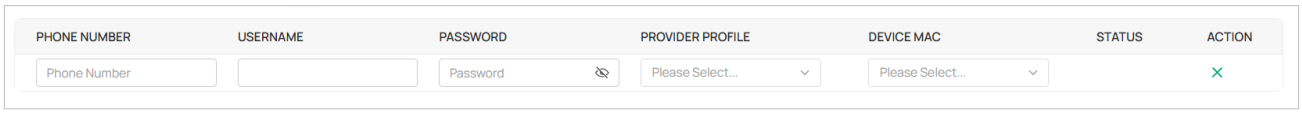
site.

Configuration

1. Launch the controller and access a site.
2. Go to Network Config > General Settings > VoIP > VoIP Phone Number.
3. Choose a method to add phone numbers:

- Add phone numbers separately

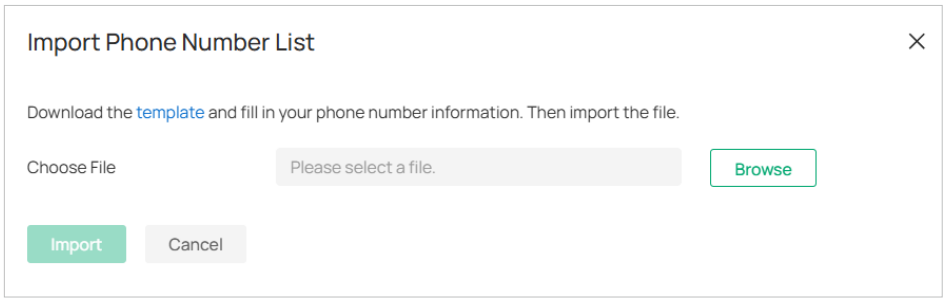
  Click Add. Configure the parameters and click Save.



PHONE NUMBER	The number used to make calls. This number cannot be reused across different devices.
USERNAME	The account name used to register the phone number. Please enter it according to the registration server configuration.
PASSWORD	The authentication password used to register the phone number. Please enter it according to the registration server configuration.
PROVIDER PROFILE	Specify the provider profile associated with the phone number. The phone number will be registered on the corresponding server.
DEVICE MAC	Specify the VoIP device associated with the phone number. Up to eight phone numbers can be added to a device.
STATUS	Displays the phone number's registration status.
ACTION	Edit or delete an added phone number.

- Import phone numbers in batches

  Click Import. Download the template and fill in your phone number information. Then import the file.



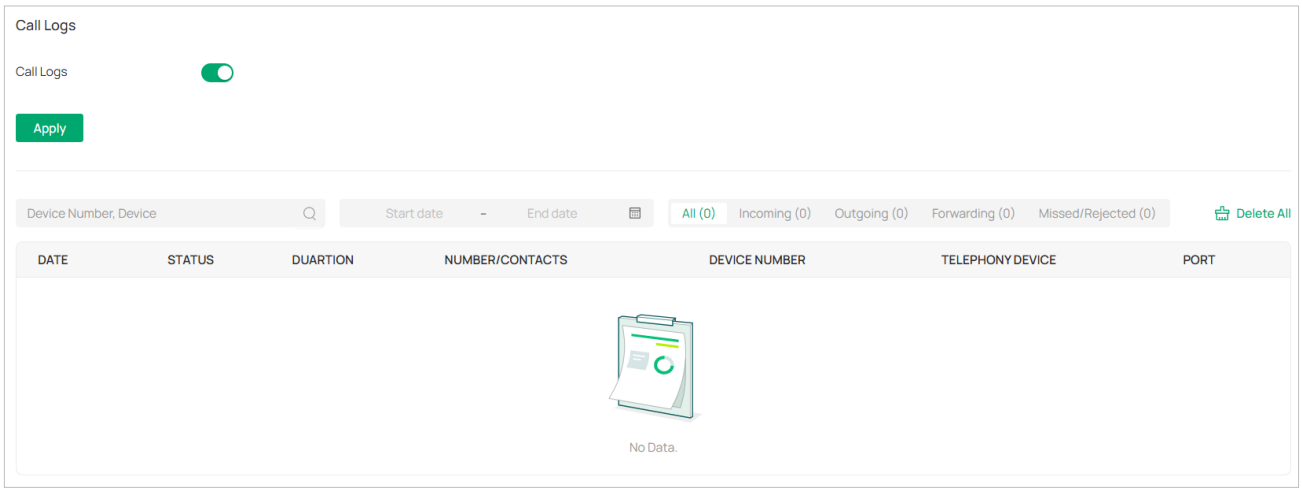
5. 8. 4 Call Logs

Overview

In Call Logs, you can record the details of incoming calls and outgoing calls.

Configuration

1. Launch the controller and access a site.
2. Go to Network Config > General Settings > VoIP > Call Logs.
3. Enable Call Logs and click Apply. The calls will be recorded in the table below.



5. 8. 5 Advanced Settings

Overview

In Advanced Settings, you can configure Telephone Book,Emergency Number, DND (Do Not Disturb), and Call Forwarding.

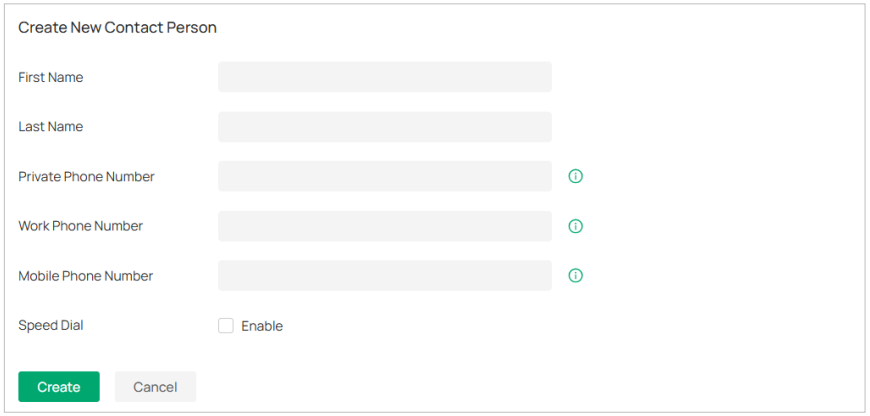
Configuration

1. Launch the controller and access a site.
2. Go to Network Config > General Settings > VoIP > Advanced Settings.
3. Configure the functions according to actual site needs.

- Telephone Book

  In Telephone Book, you can save contact details and assign a speed dial number to the contact.

  Click Create New Contact Person. Configure the parameters and click Create.

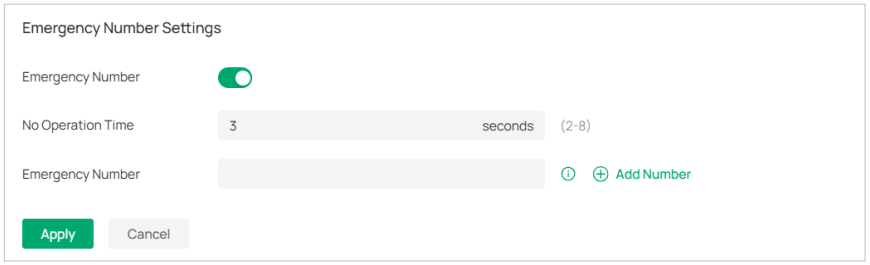


First Name / Last Name	Enter the last name and first name of your contact.
Private Phone Number	Enter the private phone number of your contact.
Work Phone Number	Enter the work phone number of your contact.
Mobile Phone Number	Enter the mobile phone number of your contact.
Speed Dial Number Type	Select the type of number for speed dial. Speed Dial allows you to quickly place a call with fewer numbers to dial.
Speed Dial Number	Set the speed dial number. After saving the settings, you can simply press this number followed by # to place a call.

■ Emergency Number Settings

Emergency number settings can be helpful to make a call for help when emergency occurs.

Enable Emergency Number. Configure the parameters and click Apply.

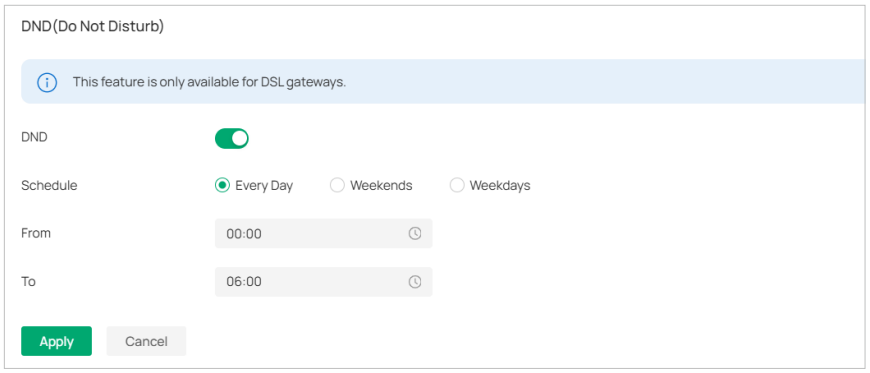


Emergency Number	Enable this function to allow the telephony device to call a specific contact when the handset is picked up but no operation is done within a specific time period.
No Operation Time	Specify the time period before the telephony device makes a call automatically.
Emergency Number	Specify one or more phone numbers for emergency calls. The telephony device will call these numbers in order if the previous call is not answered.

- DND (Do Not Disturb)

DND (Do Not Disturb) allows you to temporarily block all incoming calls based on your specific schedule.

Enable DND. Configure the parameters and click Apply.



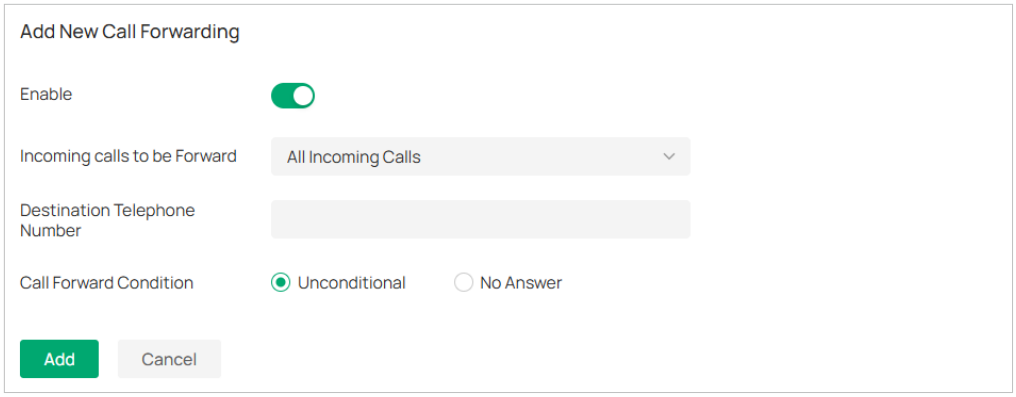
Schedule	Specify the days you want to block the incoming calls.

From / To	Set the start time and end time of the DND period you want to block incoming calls.

- Call Forwarding

Call Forwarding allows you to redirect incoming calls to a designated phone number.

Click Add New Call Forwarding. Enable the function, configure the parameters, and click Add.



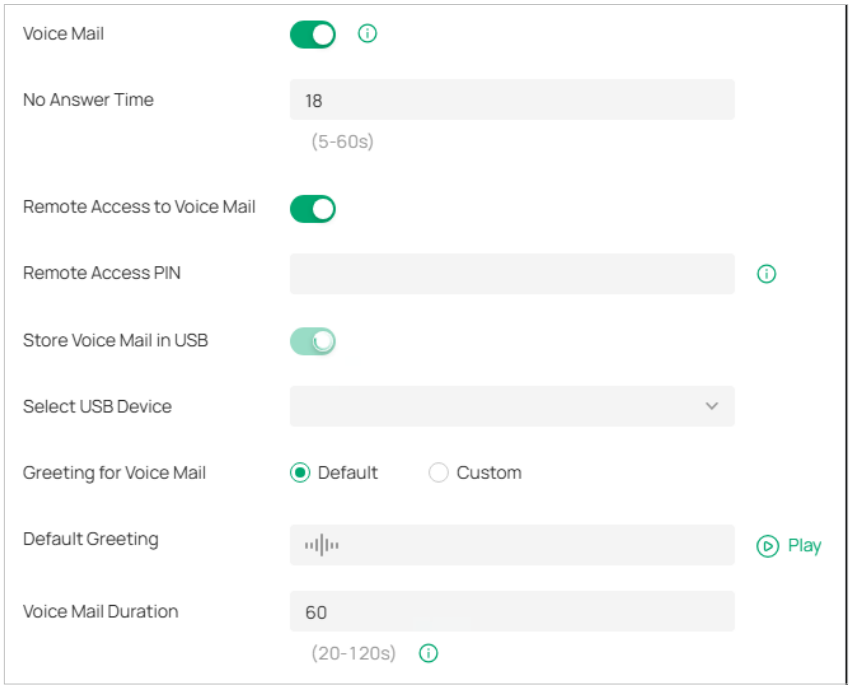
Incoming Calls to be Forwarded	Select a call type to be forwarded. All Incoming Calls: If this option is selected, all incoming calls will be forwarded. Calls to the Telephone Number: If this option is selected, select a telephone number from the list. Any incoming calls to this number will be forwarded. Calls to the Phone: If this option is selected, select a telephony device from the list. Any incoming calls to this device will be forwarded. Calls from a Person in the Telephone Book: If this option is selected, select a contact from the list. Any incoming calls from this contact will be forwarded. Calls from the Telephone Number: If this option is selected, enter a specific telephone number. Any incoming calls from this number will be forwarded.
Destination Telephone Number	Enter a Destination Telephone Number that incoming calls will be redirected to.

Call Forward Condition	Select the Call Forward Condition. Unconditional: All incoming calls will be redirected to the designated telephone number whether the receiver is busy or not. No Answer: Incoming calls that are not answered for the specified time period will be redirected to the designated telephone number.

- Voice Main

Voice Mail allows callers to leave voice messages on an external USB storage device with the appropriate configuration files when calls are not answered. To use this function, plug the USB storage device into the USB port on the gateway. This feature is only available for DSL gateways.

Enable Voice Mail, configure the parameters, and click Apply. The voice mails will be recorded in the Voice Mail List.



No Answer Time	Enter the duration for the incoming calls to go to voicemail or the destination telephone number when there is no response.
Remote Access to Voice Mail	(Optional) If you want to listen to your voice mails remotely, enable Remote Access to Voice Mail.
Remote Access PIN	To access your voice mail remotely, dial the number for incoming calls. When your personal greeting starts, press *. Enter your Remote Access PIN when prompted.

Store Voice Mail in USB	Enable Store Voice Mail in USB. Select a path in the USB storage device to save your voice mail.
Greeting for Voice Mail	Select the Greeting for Voice Mail to use either the default or your custom greeting for the voice mail. You can click the Play icon to play the greeting.
Default Greeting	Click the Play icon to play the greeting.
Voice Mail Duration	Specify the length of each voice mail.

5. 9 Use CLI Configuration

CLI configuration is essentially to configure devices via command lines. It is a supplementary means of GUI configuration. CLI configuration may conflict with GUI configuration.

The Controller supports two types of CLI configuration: Site CLI and Device CLI.

- **Site CLI**

  Site CLI supports batch configuration of devices that support CLI configuration on the site.

- **Device CLI**

  Device CLI supports batch configuration of selected devices.

- **Model CLI**

  Model CLI simplifies management by targeting configurations at the hardware model level.

Currently, CLI configuration only supports switches. Please refer to the CLI Reference Guide of the correspond Omada switch to understand the CLI commands.

If you need to use CLI configuration, please read the precautions and User Guide carefully. You can contact TP-Link technical support if necessary.

After applying the CLI configuration, you can go to **Devices** > **Application Result** to view the configuration results.

General Precautions

1. The GUI and CLI configuration should be planned globally according to the actual network topology and requirements.
2. To avoid conflicts, it is recommended not to use the CLI to configure the existing functions of the GUI.
   a. When adopting a new device, the Controller will apply configurations to the device in the order of GUI, Site CLI, and then Device CLI. If there is a configuration conflict, the configuration applied last takes effect.
   b. CLI profiles (including Site CLI profiles and Device CLI profiles) will only be sent to devices once after applied, unless the “Apply Again” button in the Application Result is clicked to trigger the full configurations application.
   c. When a device upgrades its firmware, the Controller will apply the full configurations to the device in the order of GUI, Site CLI, and then Device CLI.
   d. Since the configurations applied later will overwrite the previous configurations, the configuration results of different devices may be different after the same function has been modified repeatedly via GUI, Site CLI and Device CLI.

3. The Controller will not verify the existing GUI and CLI configurations of devices. Be sure to check the existing configurations before performing new configurations. Otherwise, unexpected results may occur after the configurations are applied, and the devices may even go offline.
4. To avoid configuration conflicts, if you really need to use the CLI to configure a certain function, it is recommended not to configure it via GUI at the same time.
5. To avoid disconnection of devices from the Controller due to configuration errors or conflicts, it is recommended to configure VLAN, VLAN Interface, IP Address, ACL, etc. via GUI, and avoid modifying related configurations via CLI.

Repeated Configurations

When the same function is configured via CLI multiple times, the previous configuration may be overwritten, and the last configuration shall prevail.

a. It is recommended to confirm the currently effective commands via the CLI configuration viewing function “Show Running Config”.

b. If you need to cancel a certain configuration, use the “no” command.

c. If you need to modify a certain configuration, you can enter a new command to overwrite the configuration.

d. Apply the final configuration, and confirm that the function is configured correctly and takes effect via the CLI configuration viewing function.

Execution Failures

If a CLI command fails to be executed, an error will be reported and subsequent commands will be executed. You can view the error details via the error message, and the commands that have been successfully executed before will not be undone. It is recommended to follow the steps below:

a. Use the CLI configuration viewing function (Show Running Config) to confirm the commands that have taken effect. If you need to cancel them, you can enter “no” commands and apply them to devices.

b. Troubleshoot and correct the command error, regenerate the CLI configuration, and apply it to devices.

Command Modification

If you need to modify the commands issued via CLI, please follow the steps below:

a. Use the CLI configuration view function (Show Running Config) to confirm the commands that have taken effect, and sort out the commands that need to be canceled.

b. Enter “no” commands to cancel the configurations, and apply them to devices.

Prohibited Commands

1. CLI commands such as modifying user name and password, managing VLAN, SDM profile, reboot, reset, upgrade, import and export configurations have been prohibited. When using other CLI commands, please also pay attention to avoid affecting the management of the Controller.
2. Device CLI supports the variable function. The variable content does not have too many restrictions, for example, you can enter CLI commands, but it is not recommended to use it in this way.

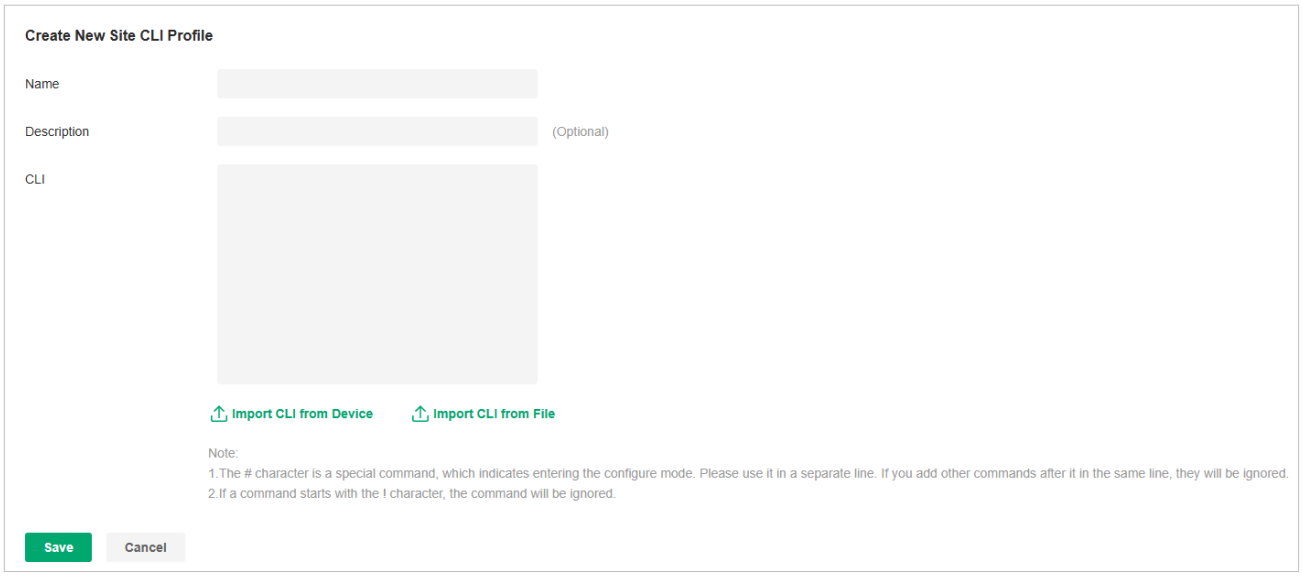
5. 9. 1 Site CLI

Overview

Site CLI enables batch configurations of all devices that support CLI configuration on the site via command lines.

Configuration

1. Go to Network Config > General Settings > CLI Configuration > Site CLI.
2. Click Create New Site CLI Profile and create a CLI profile according to your needs.



Note:

- The # character is a special command, which indicates entering the configure mode. Please use it in a separate line. If you add other commands after it in the same line, they will be ignored.
- If a command starts with the ! character, the command will be ignored.

Name	Specify the name of the CLI profile.

Description	(Optional) Enter a description for identification.
CLI	Enter the command lines manually.
Import CLI from Device	Click and select a device that supports CLI configuration to import its running config.
Import CLI from File	Click and select an existing command file to import command lines.

3. Click Save to add the profile. The new profile is in inactive state and will not be applied to devices.



4. Click Apply to apply the CLI. The profile will change to active state and apply configurations to all devices that support CLI configuration on the site.

Note:

Once the profile becomes active, you will be unable to edit it.

To check whether the profile is successfully applied to devices and takes effect, click View CLI Details to view the configuration results on the Devices > Application Result page.

Note:

Deleting a CLI profile will not take effect on existing configurations on devices. To delete the configurations, use the "no" command.

5. 9. 2 Device CLI

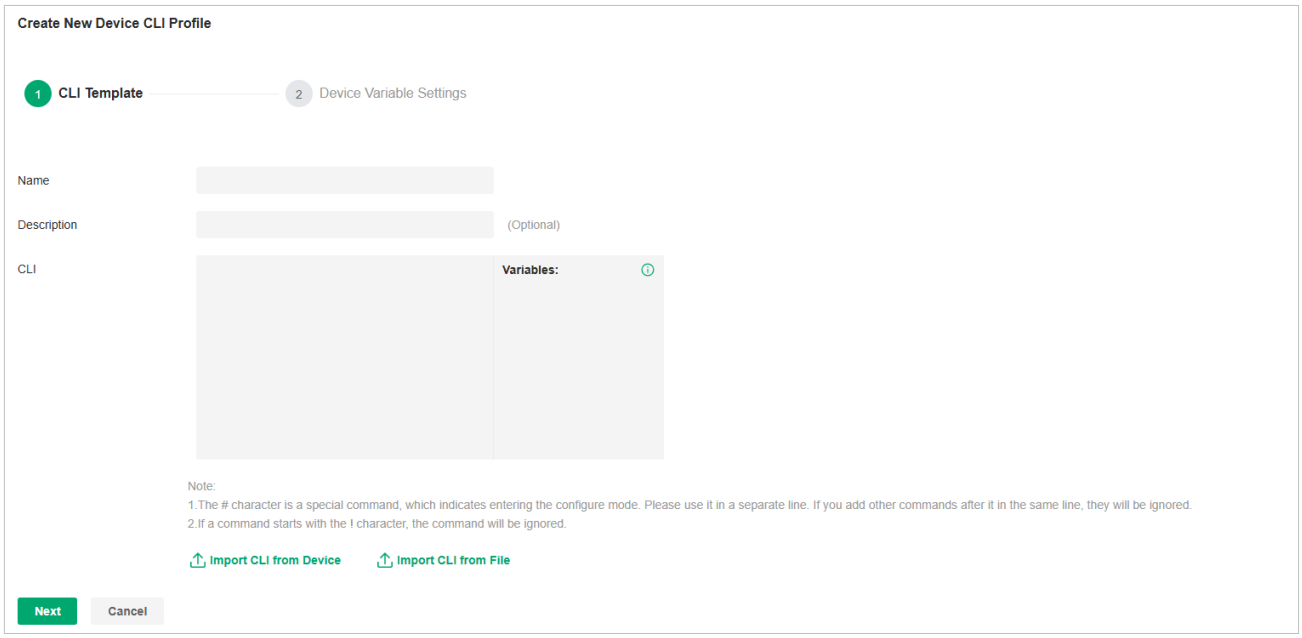
Overview

Device CLI enables batch configuration of specific devices via command lines.

Device CLI supports variables. You can use the %x% format to define a variable x, and then set different values for different switches. When the Controller applies the Device CLI configuration to switches, it will automatically modify the variable %x% to the values you set.

Configuration

1. Go to Network Config > General Settings > CLI Configuration > Device CLI. Click Create New Device CLI Profile and create a CLI profile according to your needs.

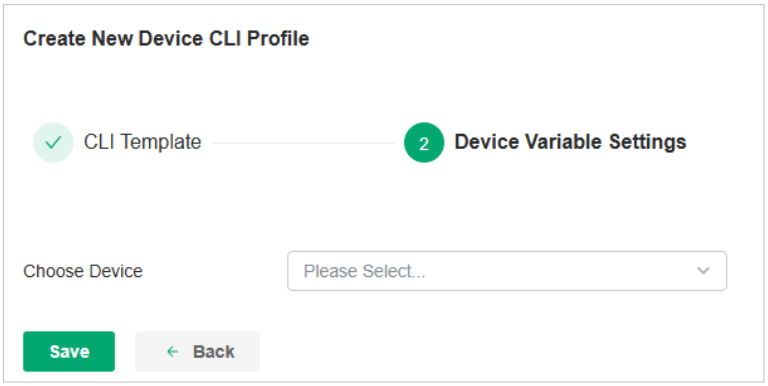


Note:

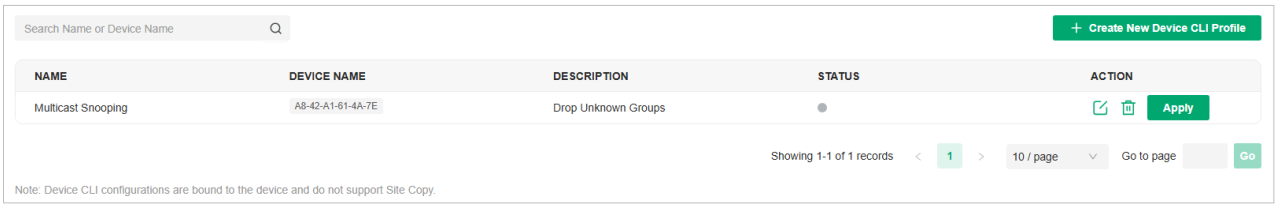
- The # character is a special command, which indicates entering the configure mode. Please use it in a separate line. If you add other commands after it in the same line, they will be ignored.
- If a command starts with the ! character, the command will be ignored.

Name	Specify the name of the CLI profile.
Description	(Optional) Enter a description for identification.
CLI	Enter the command lines manually. You can enter %xxx% in the CLI template to define variables.
Import CLI from Device	Click and select a device that supports CLI configuration to import its running config.
Import CLI from File	Click and select an existing command file to import command lines.

2. Click Next. Select the devices to apply the CLI profile.



3. Click Save to add the profile. The new profile is in inactive state and will not be applied to devices.



4. Click Apply to apply the CLI. The profile will change to active state and apply configurations to the devices you selected.

Note:

Once the profile becomes active, you will be unable to edit it.

To check whether the profile is successfully applied to devices and takes effect, click View CLI Details to view the configuration results on the Devices > Application Result page.

Note:

Deleting a CLI profile will not take effect on existing configurations on devices. To delete the configurations, use the "no" command.

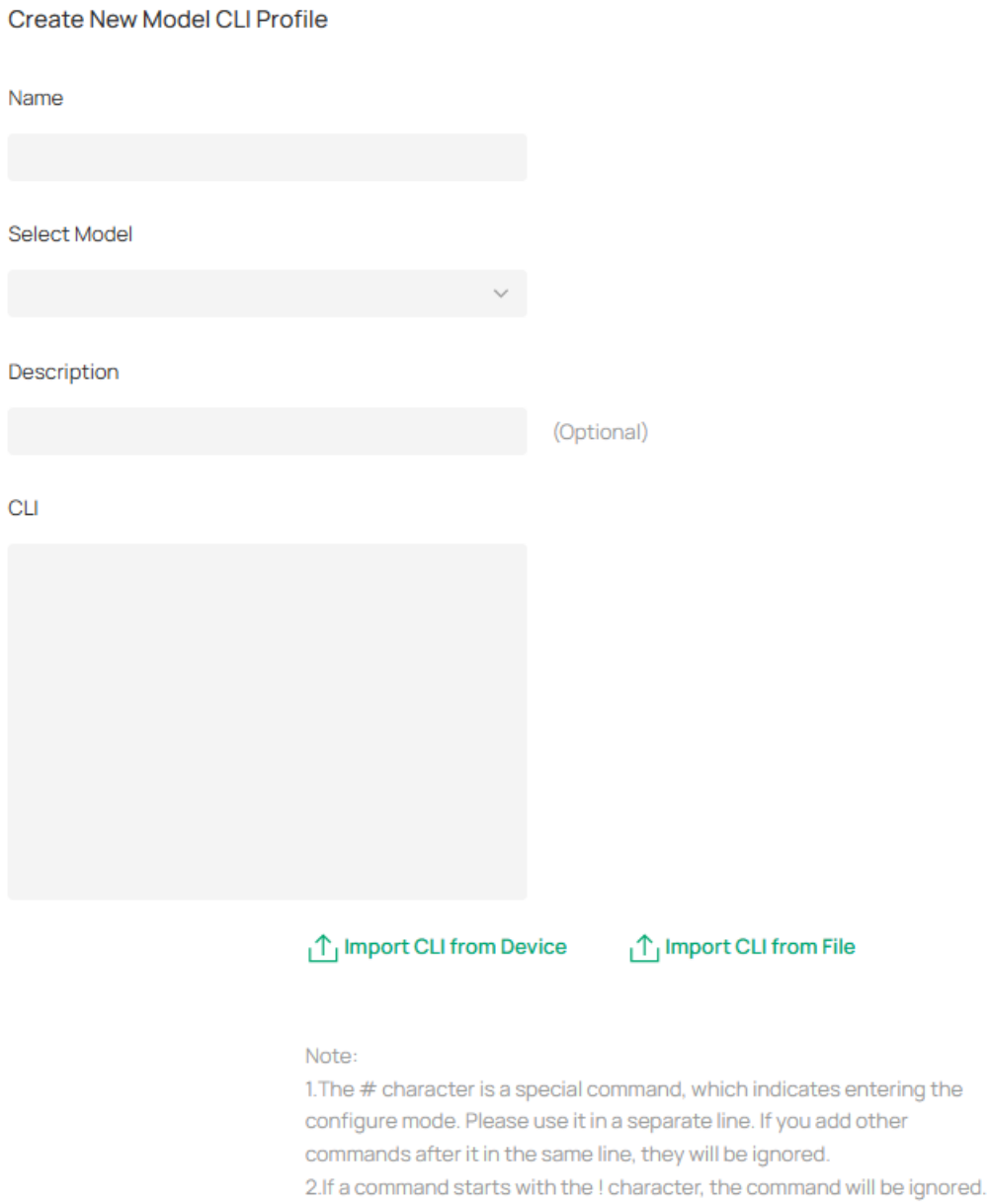
5. 9. 3 Model CLI

Overview

The CLI feature allows advanced administrators to execute batch configurations and fine-tune network settings through direct command entry. This version introduces Model CLI, which simplifies management by targeting configurations at the hardware model level.

Configuration

1. Go to Network Config > General Settings > CLI Configuration > Model CLI. Click Create New Device CLI Profile and create a CLI profile according to your needs.

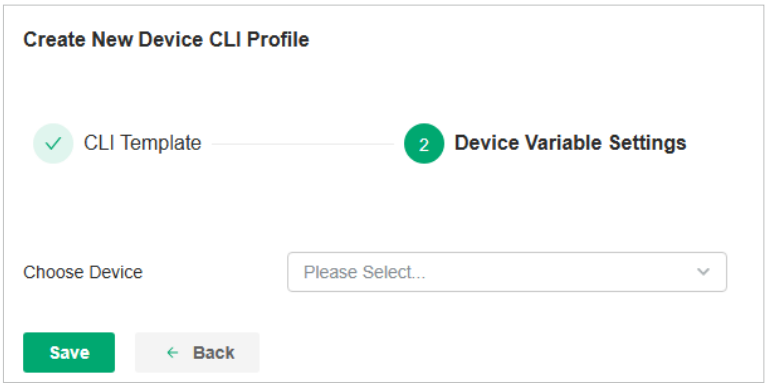


Note:

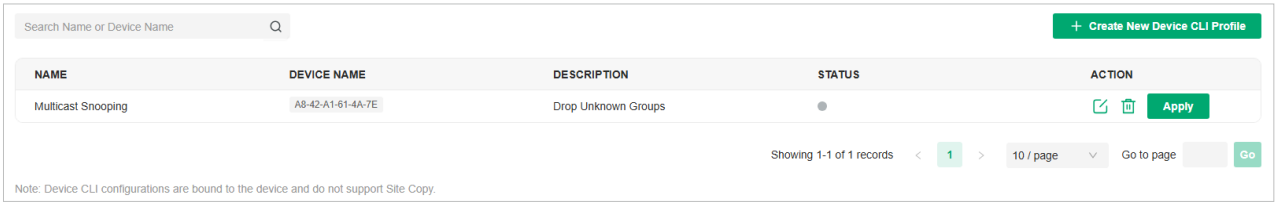
- The # character is a special command, which indicates entering the configure mode. Please use it in a separate line. If you add other commands after it in the same line, they will be ignored.
- If a command starts with the ! character, the command will be ignored.

Name	Specify the name of the CLI profile.
Description	(Optional) Enter a description for identification.
CLI	Enter the command lines manually. You can enter %xxx% in the CLI template to define variables.
Import CLI from Device	Click and select a device that supports CLI configuration to import its running config.
Import CLI from File	Click and select an existing command file to import command lines.

2. Click Next. Select the devices to apply the CLI profile.



3. Click Save to add the profile. The new profile is in inactive state and will not be applied to devices.



4. Click Apply to apply the CLI. The profile will change to active state and apply configurations to the devices you selected.

Note:

Once the profile becomes active, you will be unable to edit it.

To check whether the profile is successfully applied to devices and takes effect, click View CLI Details to view the configuration results on the Devices > Application Result page.

Note:

Deleting a CLI profile will not take effect on existing configurations on devices. To delete the configurations, use the "no" command.

Chapter 6

Configure Wired Networks

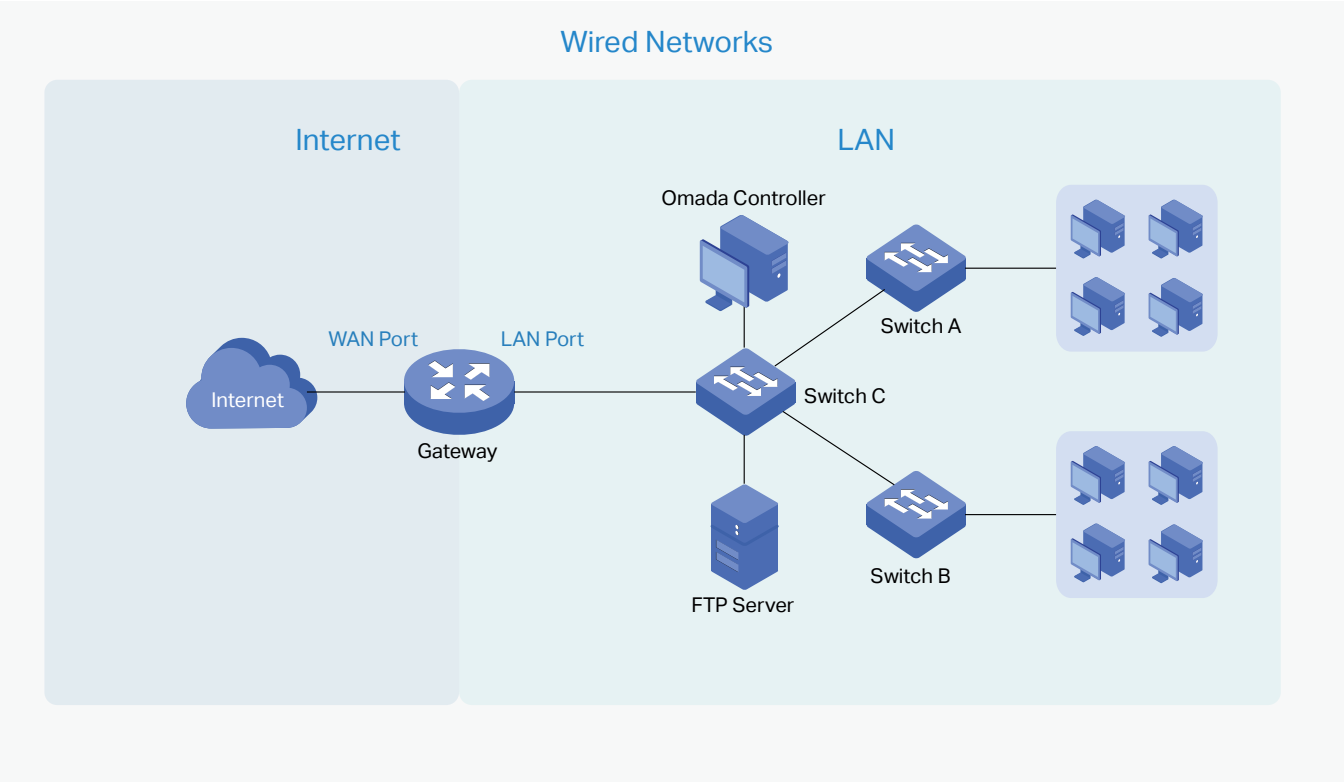
This chapter guides you on how to configure wired networks with the Omada Controller. The chapter includes the following sections:

- 6. 1 Overview
- 6. 2 Set Up an Internet Connection
- 6. 3 Configure LAN Networks
- 6. 4 Configure Multicast Snooping
- 6. 5 Configure Network Isolation
- 6. 6 Configure LAN DNS

6. 1 Overview

Wired networks enable your wired devices and clients including the gateway, switches, APs and PCs to connect to each other and to the internet.

As shown in the following figure, wired networks consist of two parts: Internet and LAN.



For Internet, you determine the number of WAN ports on the gateway and how they connect to the internet. You can set up an IPv4 connection and IPv6 connection to your internet service provider (ISP) according to your needs. The parameters of the internet connection for the gateway depend on which connection types you use. For an IPv4 connection, the following internet connection types are available: Dynamic IP, Static IP, PPPoE, L2TP, and PPTP. For an IPv6 connection, the following internet connection types are available: Dynamic IP (SLAAC/ DHCPv6), Static IP, PPPoE, 6to4 Tunnel, and Pass-Through (Bridge). And, when more than one WAN port is configured, you can configure Load Balancing to optimize the resource utilization if needed.

For LAN, you configure the wired internal network and how your devices logically separate from or connect to each other by means of VLANs and interfaces. Advanced LAN features include IGMP Snooping, DHCP Server and DHCP Options, PoE, Voice Network, 802.1X Control, Port Isolation, Spanning Tree, LLDP-MED, and Bandwidth Control.

6. 2 Set Up an Internet Connection

Configuration

To set up an internet connection, follow these steps:

1) Configure the number of WAN ports on the gateway based on needs.

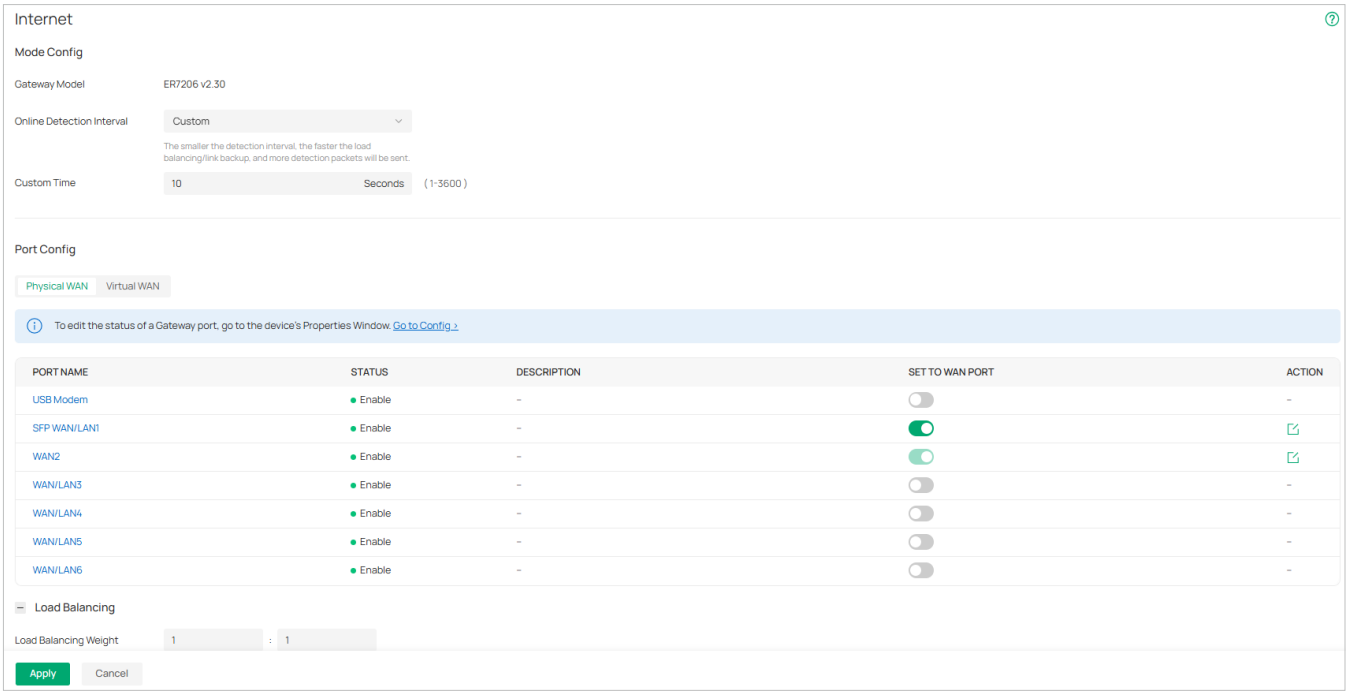
2) Configure WAN Connections. You can set up the IPv4 connection, IPv6 connection, or both.

3) (Optional) Configure Load Balancing if more than one WAN port is configured.

Step 1: Select WAN Mode

- Configure Physical WAN

Launch the controller and access a site. Go to Network Config > Network Settings > Internet to load the following page. In the Port Config > Physical WAN section, toggle the switch on to set the desired ports as WAN ports deployed by the gateway and other parameters. Then click Apply.



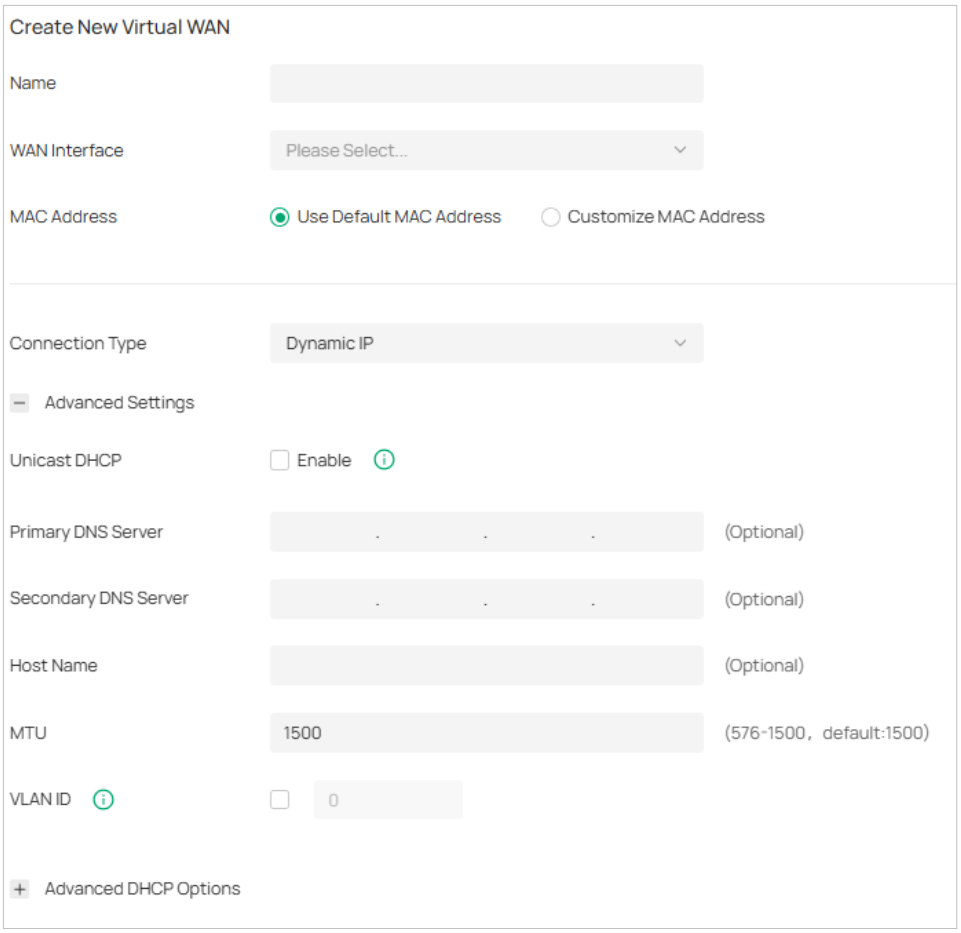
WAN Settings Overrides	(When a gateway is not adopted) With this option disabled, the WAN settings of the newly adopted Omada gateway in standalone mode will take effect on the controller. When this option is turned on, the gateway will use the configurations on the Controller after adoption. Please make sure the configurations are correct. Otherwise the gateway may be unable to access the internet after adoption. If the adopted device does not support some pre-configurations, the relevant configurations will be deleted after adoption.

Gateway Model	(When a gateway is not adopted) Specify the gateway model and version. If you change the gateway, follow the web instructions to select WAN ports and copy WAN port settings. If the number of preconfigured WAN ports does not match the number of WAN ports enabled in the adopted Omada gateway, the gateway will automatically reboot after adoption.
Online Detection Interval	Select how often the WAN ports detect WAN connection status. If you don't want to enable online detection, select Disable. Online Detection results will influence whether Load Balancing and Link Backup features take effect. The smaller the online detection interval, the faster Load Balancing and Link Backup features will respond, and meanwhile more detection packets will be sent.

- (Optional) Configure Virtual WAN

Virtual WAN allows multiple WAN connections to share one physical WAN port. Each virtual WAN can be configured independently to meet your ISP's requirements. This is useful for separating services, assigning different ISPs, or applying distinct routing and traffic policies without additional hardware.

Launch the controller and access a site. Go to Network Config > Network Settings > Internet to load the following page. In the Port Config > Virtual WAN section, click Create New Virtual WAN to create virtual WAN interfaces as needed and other parameters. Then click Apply.



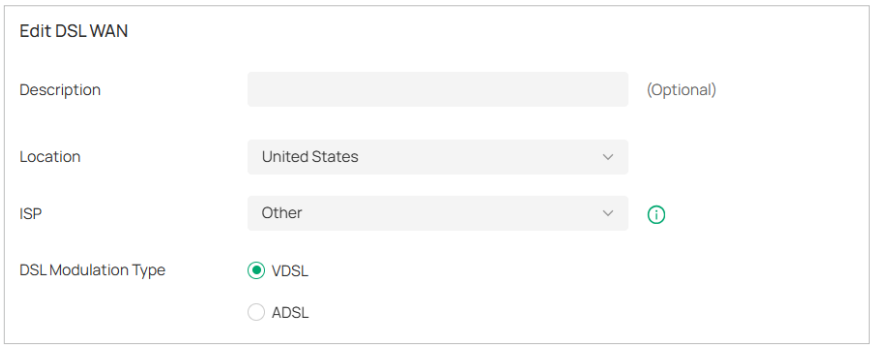
Name	Enter the name to identify the virtual WAN interface.
WAN Interface	Select the physical WAN interface which the virtual WAN interface is mapped to.
MAC Address	Specify the MAC address of the virtual WAN interface if needed. Use Default MAC Address: The virtual WAN interface of the gateway uses the default MAC address to set up the internet connection. It's recommended to use the default MAC address unless required otherwise. Customize MAC Address: The virtual WAN interface of the gateway uses a customized MAC address to set up the internet connection and you need to specify the MAC address. Typically, this is required when your ISP has bound the MAC address with your account or IP address. If you are not sure, contact the ISP.

Step 2: Configure WAN Connections

Note: The number of configurable WAN ports is decided by WAN Mode.

- Set Up DSL WAN Connection

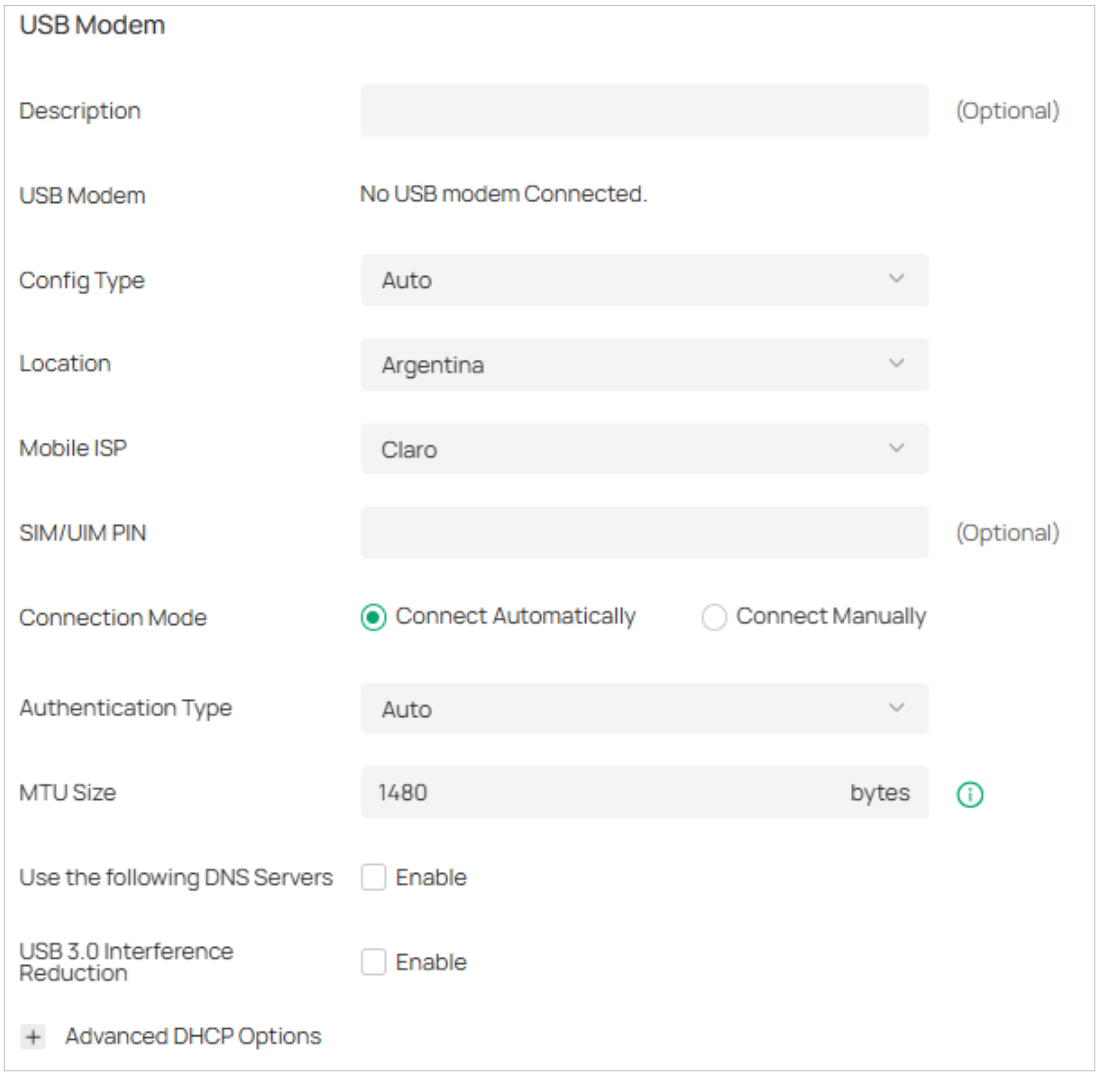
Launch the controller and access a site. Go to Network Config > Network Settings > Internet. In the WAN Ports Config section, click the edit icon of USB Modem and configure the parameters.



Description	Enter a description for identification.
Location	Select your location.
ISP	Select your ISP (internet service provider).
DSL Modulation Type	Select the modulation type for your DSL connection.

- Set Up USB Modem Connection

Launch the controller and access a site. Go to Network Config > Network Settings > Internet. In the WAN Ports Config section, click the edit icon of USB Modem and configure the parameters.



Description	Enter a description for identification.
USB Modem	Display whether a USB modem is connected to the device and the name of the connected USB modem.
Config Type	Select a configuration type for the USB modem. Auto: Use the Location and Mobile ISP information below for configuration. Manually: Enter the Dial Number, APN, Username, and password provided by your Mobile ISP.
Location	Select your location.
Mobile ISP	Select your mobile ISP.

SIM/UIM PIN	(Optional) Enter the PIN of your SIM card. The field is required when the following information appears in the Message: PIN protection is enabled and the PIN is invalid.
Connection Mode	Select the connection mode. Connect Automatically: The gateway will use the USB modem to connect to the internet automatically. Connect Manually: You need to turn on/off the internet manually for the gateway on the device page.
Authentication Mode	Select the Authentication mode for the USB modem. The default value is Auto, and it is recommended to keep the default value.
MTU Size	Specify the MTU (Maximum Transmission Unit) of the USB WAN port. The default value is 1480, and it is recommended to keep the default value. MTU is the maximum data unit transmitted in the physical network.
Use the following DNS Servers	Enable the feature if you want to specify the Primary and Secondary DNS servers manually.
USB 3.0 Interference Reduction	Enable this option if you want to lower the data transfer speed of a USB 3.0 port to improve performance on the 2.4GHz Wi-Fi band. Enabling the feature trades USB 3.0 speed for better wireless stability.

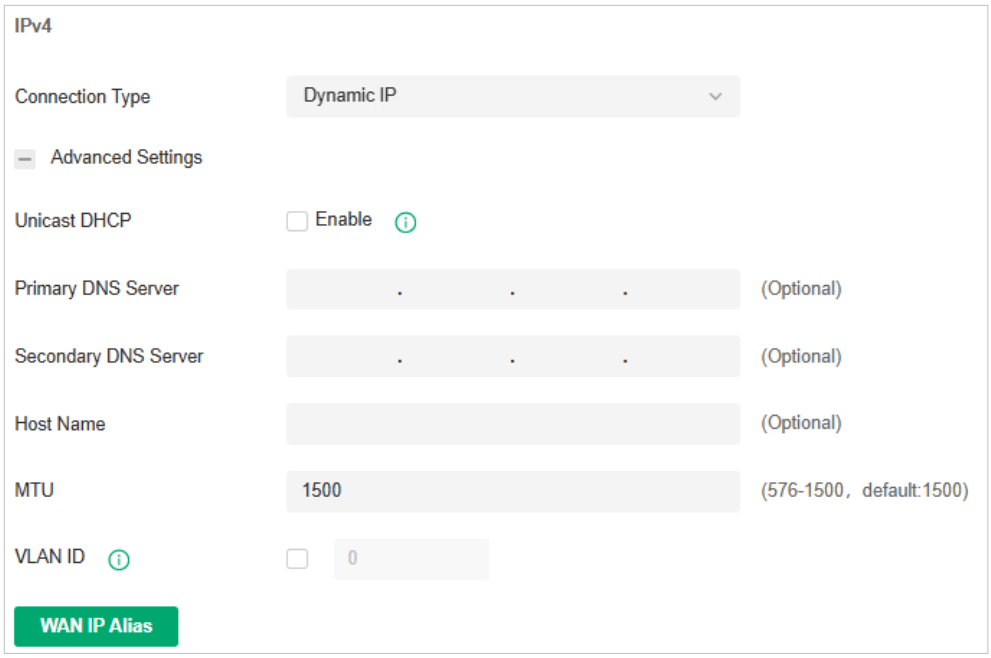
- Set Up IPv4 Connection

Launch the controller and access a site. Go to Network Config > Network Settings > Internet. In the WAN Ports Config section, click the edit icon of a WAN port and configure the Connection Type according to the service provided by your ISP.

Connection Type	Dynamic IP: If your ISP automatically assigns the IP address and the corresponding parameters, choose Dynamic IP. Static IP: If your ISP provides you with a fixed IP address and the corresponding parameters, choose Static IP. PPPoE: If your ISP provides you with a PPPoE account, choose PPPoE. L2TP: If your ISP provides you with an L2TP account, choose L2TP. PPTP: If your ISP provides you with a PPTP account, choose PPTP. MAP-E: If your ISP provides you with a MAP-E account, select MAP-E. DS-Lite: If your ISP provides you with a DS-Lite account, select DS-Lite.

- **Dynamic IP**

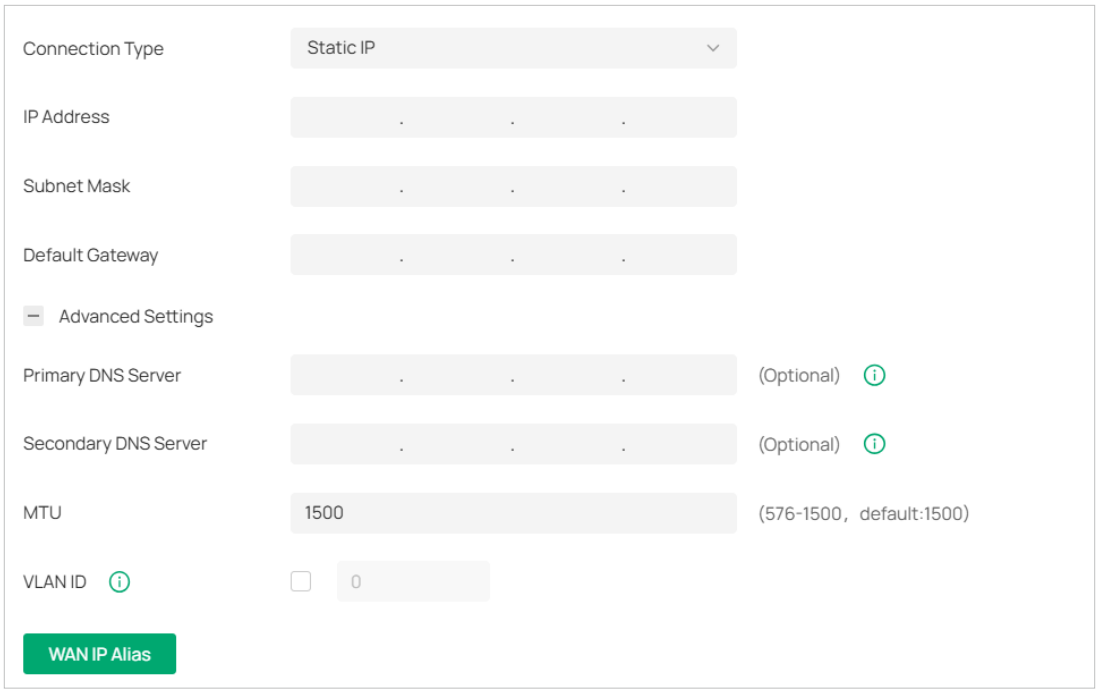
  Choose Connection Type as Dynamic IP and configure the parameters.



Unicast DHCP	With this option enabled, the gateway will require the DHCP server to assign the IP address by sending unicast DHCP packets. Usually you need not to enable the option.
Primary DNS Server / Secondary DNS Server	Enter the IP address of the DNS server provided by your ISP if there is any.
Host Name	Enter a name for the gateway.
MTU	Specify the MTU (Maximum Transmission Unit) of the WAN port. MTU is the maximum data unit transmitted in the physical network. When the connection type is Dynamic IP, MTU can be set in the range of 576-1500 bytes. The default value is 1500.
VLAN ID	Add the WAN port to a VLAN and you need to specify the VLAN ID. Generally, you don't need to manually configure it unless required by your ISP.
VLAN Priority	Priority is only available when Internet VLAN is enabled. The VLAN Priority function helps to prioritize the internet traffic based on your needs. You can determine the priority level for the traffic by specifying the tag. The tag ranges from 0 to 7. None means the packet will be forwarded without any operation.
WAN IP Alias	WAN IP Alias supports configuring multiple IP addresses on one WAN port, and these IP addresses can be used to configure virtual server and other functions.

- **Static IP**

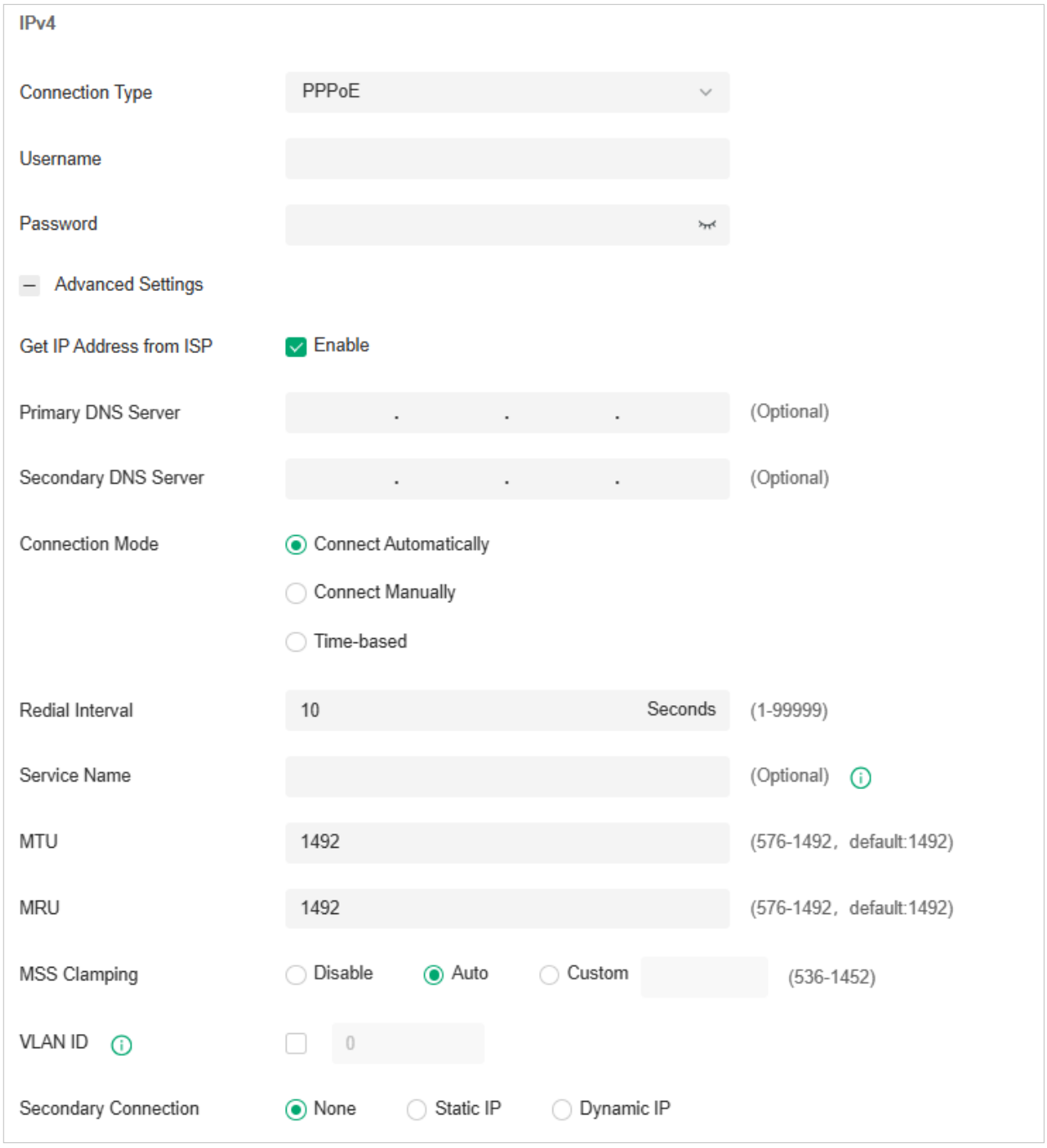
  Choose Connection Type as Static IP and configure the parameters.



IP Address	Enter the IP address provided by your ISP.
Subnet Mask	Enter the subnet mask provided by your ISP.
Default Gateway	Enter the default gateway provided by your ISP.
Primary DNS Server / Secondary DNS Server	Enter the IP address of the DNS server provided by your ISP if there is any.
MTU	Specify the MTU (Maximum Transmission Unit) of the WAN port. MTU is the maximum data unit transmitted in the physical network. When the connection type is Static IP, MTU can be set in the range of 576-1500 bytes. The default value is 1500.
VLAN ID	Add the WAN port to a VLAN and you need to specify the VLAN ID. Generally, you don't need to manually configure it unless required by your ISP.
VLAN Priority	Priority is only available when Internet VLAN is enabled. The VLAN Priority function helps to prioritize the internet traffic based on your needs. You can determine the priority level for the traffic by specifying the tag. The tag ranges from 0 to 7. None means the packet will be forwarded without any operation.
WAN IP Alias	WAN IP Alias supports configuring multiple IP addresses on one WAN port, and these IP addresses can be used to configure virtual server and other functions.

- **PPPoE**

  Choose Connection Type as PPPoE and configure the parameters.



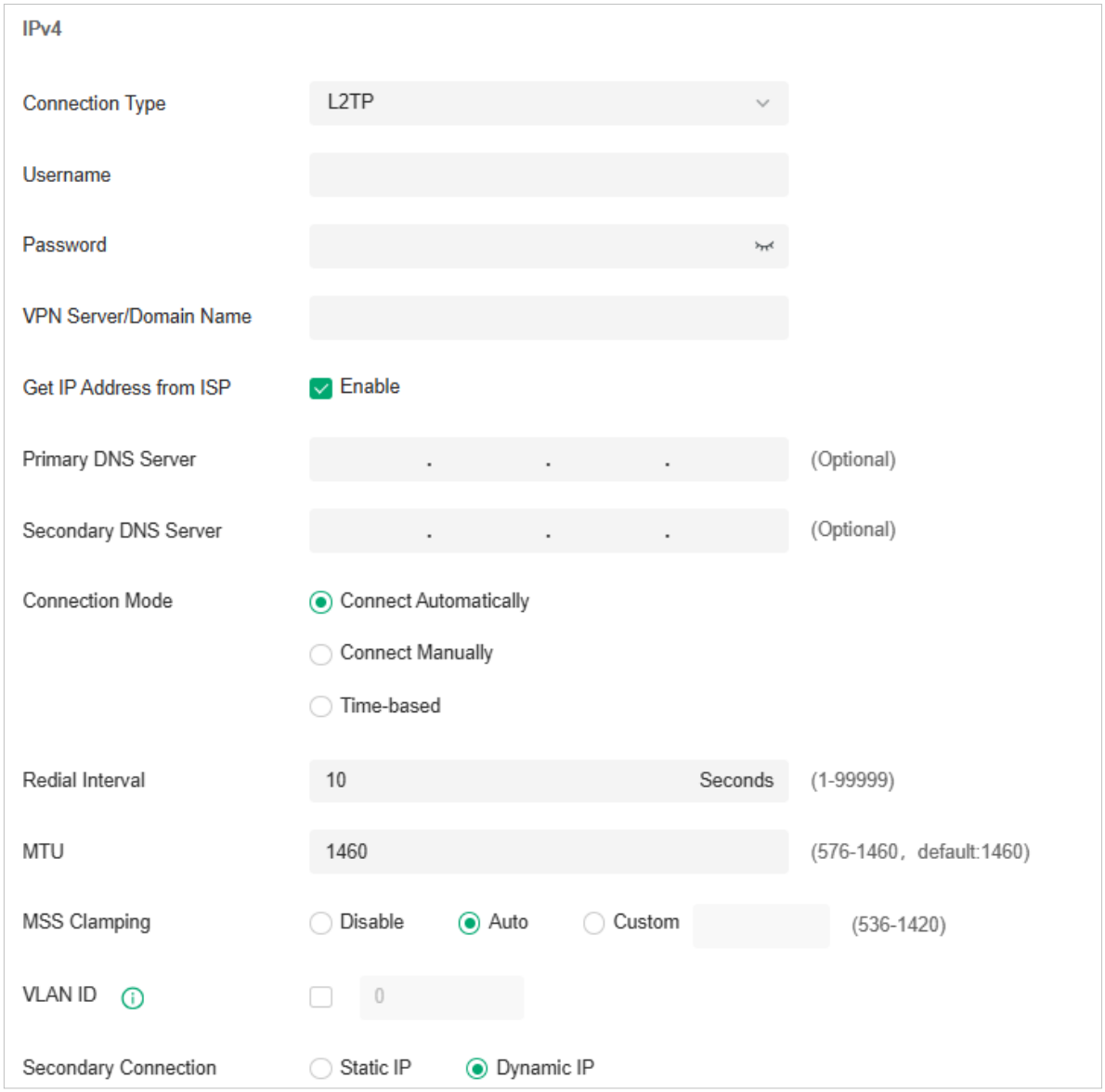
Username	Enter the PPPoE username provided by your ISP.
Password	Enter the PPPoE password provided by your ISP.
Get IP address from ISP	With this option enabled, the gateway gets IP address from ISP when setting up the WAN connection. With this option disabled, you need to specify the IP Address provided by your ISP.

Primary DNS Server / Secondary DNS Server	Enter the IP address of the DNS server provided by your ISP if there is any.
Connection Mode	Connect Automatically: The gateway activates the connection automatically when the connection is down. You need to specify the Redial Interval, which decides how often the gateway tries to redial after the connection is down. Connect Manually: You can manually activate or terminate the connection. Time-Based: During the specified period, the gateway will automatically activate the connection. You need to specify the Time Range when the connection is up.
Redial Interval	Specify how often the gateway tries to redial after the connection is down.
Service Name	Keep it blank unless your ISP requires you to configure it.
MTU	Specify the MTU (Maximum Transmission Unit) of the WAN port. MTU is the maximum data unit transmitted in the physical network. When the connection type is PPPoE, MTU can be set in the range of 576-1492 bytes. The default value is 1492.
MRU	Specify the MRU (Maximum Receive Unit) of the WAN port. MRU is the maximum data unit transmitted in the Data link layer.
MSS Clamping	Specify the upper limit of the value of the MSS (Maximum Segment Size) field negotiated by the sending and receiving parties when establishing TCP connection to avoid IP fragmentation. If the value of the MSS field negotiated by the communication parties exceeds the specified value, the gateway will change the negotiated MSS field to the specified value Disabled: Disable the MSS Clamping function, and the gateway will not intervene in the MSS value negotiated by the communication parties. Auto: Automatically calculate MSS value based on path MTU. Custom: Select this option to specify the MSS value. It should not exceed the MTU value.
VLAN ID	Add the WAN port to a VLAN and you need to specify the VLAN ID. Generally, you don't need to manually configure it unless required by your ISP.
VLAN Priority	Priority is only available when Internet VLAN is enabled. The VLAN Priority function helps to prioritize the internet traffic based on your needs. You can determine the priority level for the traffic by specifying the tag. The tag ranges from 0 to 7. None means the packet will be forwarded without any operation.

Secondary Connection	Secondary connection is required by some ISPs. Select the connection type required by your ISP. None: Select this if the secondary connection is not required by your ISP. Static IP: Select this if your ISP provides you with a fixed IP address and subnet mask for the secondary connection. You need to specify the IP Address and Subnet Mask provided by your ISP. Dynamic IP: Select this if your ISP automatically assigns the IP address and subnet mask for the secondary connection.

- **L2TP**

Choose Connection Type as L2TP and configure the parameters.



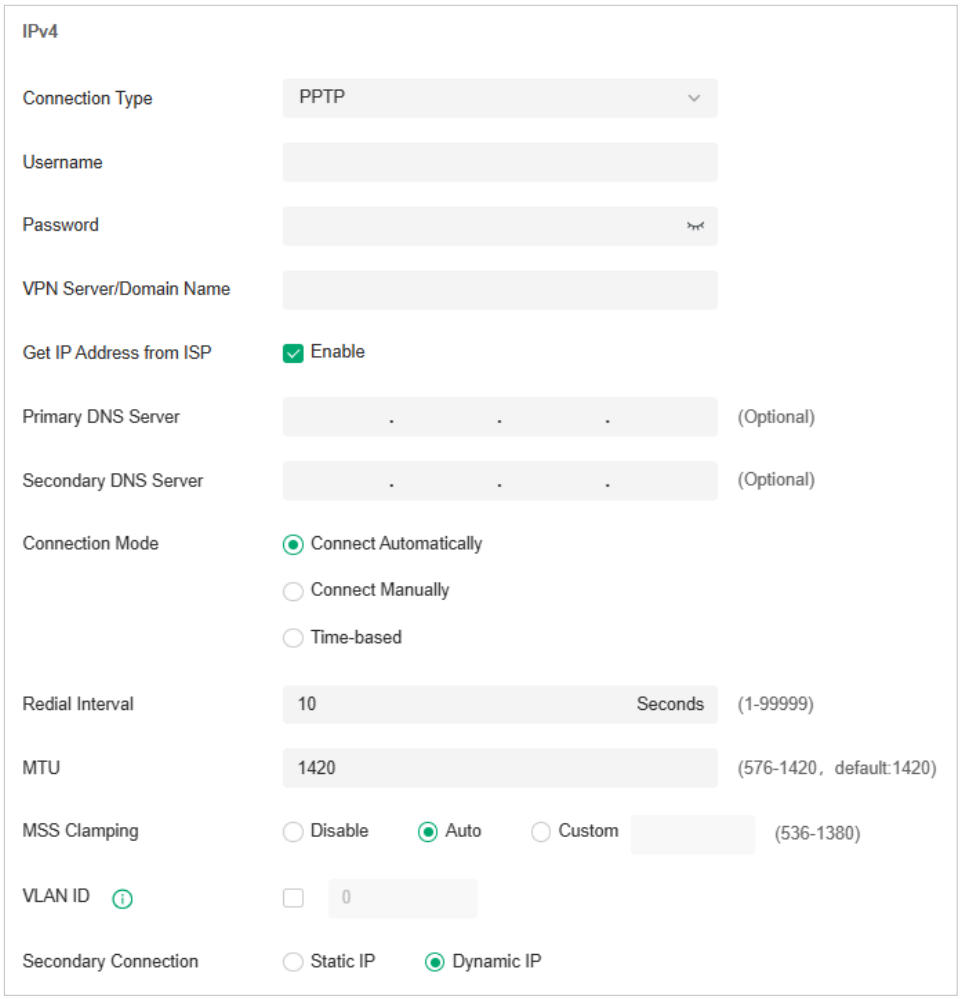
Username	Enter the L2TP username provided by your ISP.
Password	Enter the L2TP password provided by your ISP.

VPN Server / Domain Name	Enter the VPN Server/Domain Name provided by your ISP.
Get IP address from ISP	With this option enabled, the gateway gets IP address from ISP when setting up the WAN connection. With this option disabled, you need to specify the IP address provided by your ISP.
Primary DNS Server / Secondary DNS Server	Enter the IP address of the DNS server provided by your ISP if there is any.
Connection Mode	Connect Automatically: The gateway activates the connection automatically when the connection is down. You need to specify the Redial Interval, which decides how often the gateway tries to redial after the connection is down. Connect Manually: You can manually activate or terminate the connection. Time-Based: During the specified period, the gateway will automatically activate the connection. You need to specify the Time Range when the connection is up.
Redial Interval	Specify how often the gateway tries to redial after the connection is down.
MTU	Specify the MTU (Maximum Transmission Unit) of the WAN port. MTU is the maximum data unit transmitted in the physical network. When the connection type is L2TP, MTU can be set in the range of 576-1460 bytes. The default value is 1460.
MSS Clamping	Specify the upper limit of the value of the MSS (Maximum Segment Size) field negotiated by the sending and receiving parties when establishing TCP connection to avoid IP fragmentation. If the value of the MSS field negotiated by the communication parties exceeds the specified value, the gateway will change the negotiated MSS field to the specified value Disabled: Disable the MSS Clamping function, and the gateway will not intervene in the MSS value negotiated by the communication parties. Auto: Automatically calculate MSS value based on path MTU. Custom: Select this option to specify the MSS value. It should not exceed the MTU value.
VLAN ID	Add the WAN port to a VLAN and you need to specify the VLAN ID. Generally, you don't need to manually configure it unless required by your ISP.
VLAN Priority	Priority is only available when Internet VLAN is enabled. The VLAN Priority function helps to prioritize the internet traffic based on your needs. You can determine the priority level for the traffic by specifying the tag. The tag ranges from 0 to 7. None means the packet will be forwarded without any operation.

Secondary Connection	Select the connection type required by your ISP. Static IP: Select this if your ISP provides you with a fixed IP address and subnet mask for the secondary connection. You need to specify the IP Address, Subnet Mask, Default Gateway (Optional), Primary DNS Server (Optional), and Secondary DNS Server (Optional) provided by your ISP. Dynamic IP: Select this if your ISP automatically assigns the IP address and subnet mask for the secondary connection.

■ PPTP

Choose Connection Type as PPTP and configure the parameters.

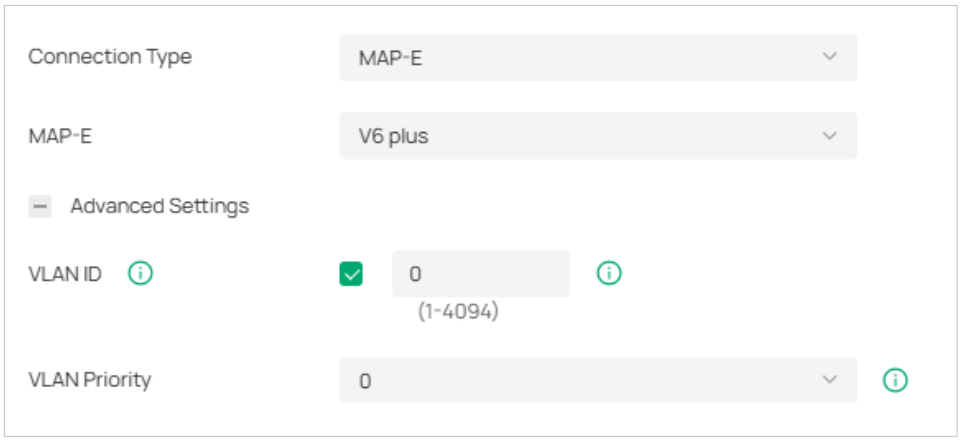


Username	Enter the PPTP username provided by your ISP.
Password	Enter the PPTP password provided by your ISP.
VPN Server / Domain Name	Enter the VPN Server/Domain Name provided by your ISP.

Get IP address from ISP	With this option enabled, the gateway gets IP address from ISP when setting up the WAN connection. With this option disabled, you need to specify the IP address provided by your ISP.
Primary DNS Server / Secondary DNS Server	Enter the IP address of the DNS server provided by your ISP if there is any.
Connection Mode	Connect Automatically: The gateway activates the connection automatically when the connection is down. You need to specify the Redial Interval, which decides how often the gateway tries to redial after the connection is down. Connect Manually: You can manually activate or terminate the connection. Time-Based: During the specified period, the gateway will automatically activate the connection. You need to specify the Time Range when the connection is up.
Redial Interval	Specify how often the gateway tries to redial after the connection is down.
MTU	Specify the MTU (Maximum Transmission Unit) of the WAN port. MTU is the maximum data unit transmitted in the physical network. When the connection type is PPTP, MTU can be set in the range of 576-1420 bytes. The default value is 1420.
MSS Clamping	Specify the upper limit of the value of the MSS (Maximum Segment Size) field negotiated by the sending and receiving parties when establishing TCP connection to avoid IP fragmentation. If the value of the MSS field negotiated by the communication parties exceeds the specified value, the gateway will change the negotiated MSS field to the specified value Disabled: Disable the MSS Clamping function, and the gateway will not intervene in the MSS value negotiated by the communication parties. Auto: Automatically calculate MSS value based on path MTU. Custom: Select this option to specify the MSS value. It should not exceed the MTU value.
VLAN ID	Add the WAN port to a VLAN and you need to specify the VLAN ID. Generally, you don't need to manually configure it unless required by your ISP.
VLAN Priority	Priority is only available when Internet VLAN is enabled. The VLAN Priority function helps to prioritize the internet traffic based on your needs. You can determine the priority level for the traffic by specifying the tag. The tag ranges from 0 to 7. None means the packet will be forwarded without any operation.
Secondary Connection	Select the connection type required by your ISP. Static IP: Select this if your ISP provides you with a fixed IP address and subnet mask for the secondary connection. You need to specify the IP Address, Subnet Mask, Default Gateway (Optional), Primary DNS Server (Optional), and Secondary DNS Server (Optional) provided by your ISP. Dynamic IP: Select this if your ISP automatically assigns the IP address and subnet mask for the secondary connection.

- **MAP-E**

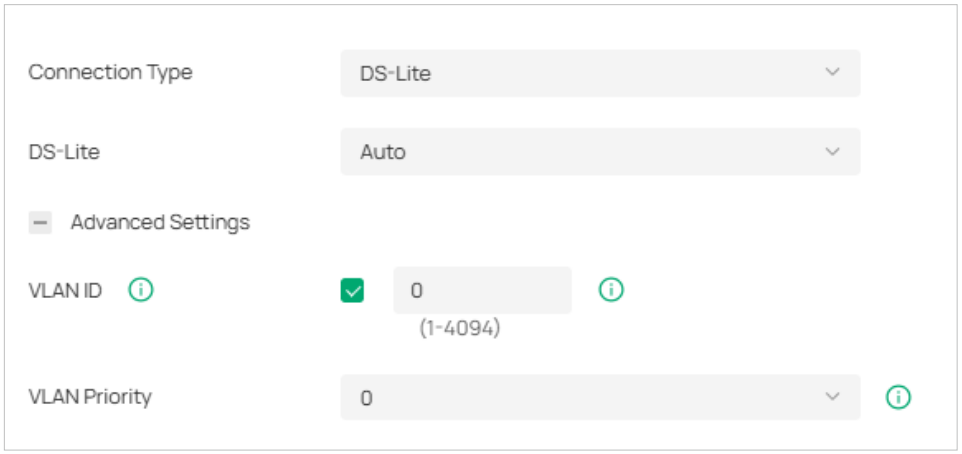
  Choose Connection Type as MAP-E according to your ISP information, click Advanced to configure the parameters as needed. With this connection type configured, some features on this WAN port (such as VPN, SD-WAN, IGMP, DDNS, UPnP, Disable NAT, Port Forwarding, NAT ALGP) will not be available.



MAP-E	V6 plus, IPv6 Option, and OCN virtual connect are supported.
VLAN ID	If the WAN port has VLAN enabled, enter the VLAN ID, and the WAN port will automatically join the VLAN. By default, the egress rule of VLAN is UNTAG, so the packets sent by the WAN port do not carry VLAN tags. If you want the packets sent by the WAN port to carry VLAN tags, configure its egress rule as TAG.
VLAN Priority	Priority is available only when VLAN is enabled. The VLAN Priority feature can prioritize the internet traffic as needed. You can determine the priority level for the traffic by specifying the tag. The tag ranges from 0 to 7.

- **DS-Lite**

  Choose Connection Type as DS-Lite according to your ISP information, click Advanced to configure the parameters as needed. With this connection type configured, some features on this WAN port (such as VPN, SD-WAN, IGMP, DDNS, UPnP, Disable NAT, Port Forwarding, NAT ALGP) will not be available.



DS-Lite	Select the connection type according to your ISP information. Auto: AFTR name will be automatically identified based on your ISP information. Manual: Manually enter the information provided by your ISP, which could be a URL or an IPv6 address. Transix(gw.transix.jp): Provided by Multifeed. IPv4 traffic is tunneled and encapsulated to the carrier's AFTR for centralized NAT translation. Xpass(dgw.xpass.jp): Provided by ARTERIA. Its underlying mechanism aligns with transix, enabling IPv4 access through carrier-grade NAT. V6 connect(dslite.v6connect.net): Provided by Asahi Net. It employs DS-Lite protocol encapsulation for IPv4 traffic, with all NAT state managed by the carrier side.
VLAN ID	If the WAN port has VLAN enabled, enter the VLAN ID, and the WAN port will automatically join the VLAN. By default, the egress rule of VLAN is UNTAG, so the packets sent by the WAN port do not carry VLAN tags. If you want the packets sent by the WAN port to carry VLAN tags, configure its egress rule as TAG.
VLAN Priority	Priority is available only when VLAN is enabled. The VLAN Priority feature can prioritize the internet traffic as needed. You can determine the priority level for the traffic by specifying the tag. The tag ranges from 0 to 7.

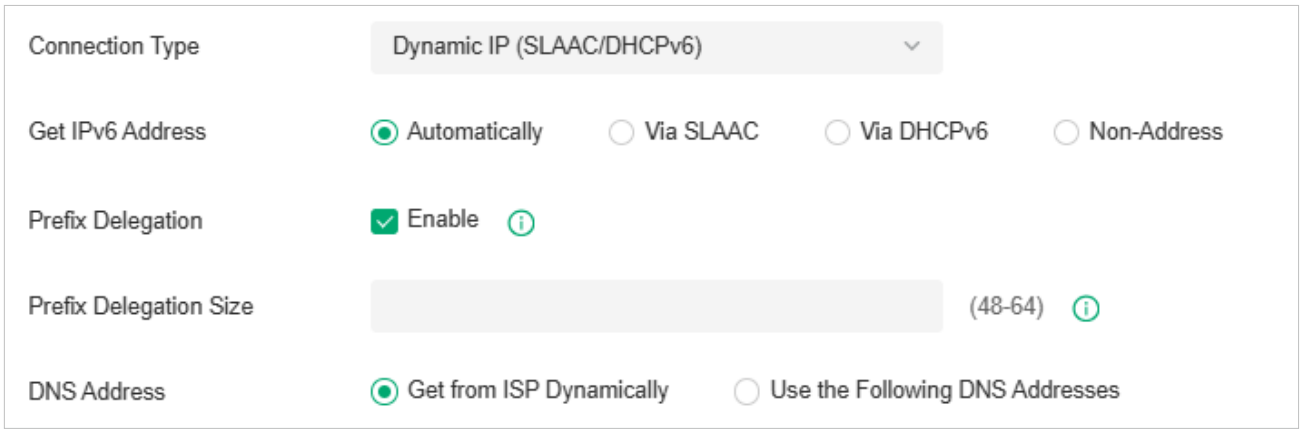
- Set Up IPv6 Connection

For IPv6 connections, check the box to enable the IPv6 connection, select the internet connection type according to the requirements of your ISP.

Connection Type	Dynamic IP (SLAAC/DHCPv6): If your ISP uses Dynamic IPv6 address assignment, either DHCPv6 or SLAAC+Stateless DHCP, select Dynamic IP (SLAAC/DHCPv6). Static IP: If your ISP provides you with a fixed IPv6 address, select Static IP. PPPoE: If your ISP uses PPPoEv6, and provides a username and password, select PPPoE. 6to4 Tunnel: If your ISP uses 6to4 deployment for assigning IPv6 address, select 6to4 Tunnel. 6to4 is an internet transition mechanism for migrating from IPv4 to IPv6, a system that allows IPv6 packets to be transmitted over an IPv4 network. The IPv6 packet will be encapsulated in the IPv4 packet and transmitted to the IPv6 destination through IPv4 network. Pass-Through (Bridge): In Pass-Through (Bridge) mode, the gateway works as a transparent bridge. The IPv6 packets received from the WAN port will be transparently forwarded to the LAN port and vice versa. No extra parameter is required.

- **Dynamic IP (SLAAC/DHCPv6)**

  Choose Connection Type as Dynamic IP (SLAAC/DHCPv6) and configure the parameters.



Get IPv6 Address	Select the proper method whereby your ISP assigns IPv6 address to your gateway. Automatically: With this option selected, the gateway will automatically select SLAAC or DHCPv6 to get IPv6 addresses. Via SLAAC: With SLAAC (Stateless Address Auto-Configuration) selected, your ISP assigns the IPv6 address prefix to the gateway and the gateway automatically generates its own IPv6 address. Also, your ISP assigns other parameters including the DNS server address to the gateway. Via DHCPv6: With DHCPv6 selected, your ISP assigns an IPv6 address and other parameters including the DNS server address to the gateway using DHCPv6. Non-Address: With this option selected, the gateway will not get an IPv6 address.
Prefix Delegation	Select Enable to get an address prefix by DHCPv6 server from your ISP, or Disable to designate an address prefix for your LAN port manually. Clients in LAN will get an IPv6 address with this prefix.
Prefix Delegation Size	With Prefix Delegation enabled, enter the Prefix Delegation Size to determine the length of the address prefix. If you are not sure about the value, you can ask your ISP.
DNS Address	Select whether to get the DNS address dynamically from your ISP or designate the DNS address manually. Get from ISP Dynamically: The DNS address will be automatically assigned by the ISP. Use the Following DNS Addresses: Enter the DNS address provided by the ISP.

- **Static IP**

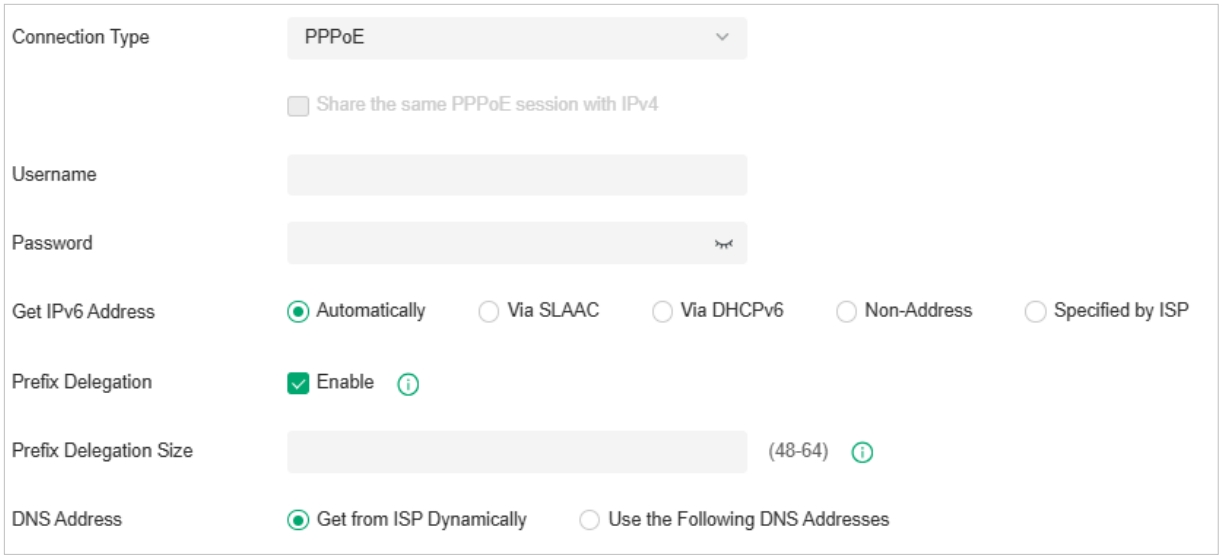
  Choose Connection Type as Static IP and configure the parameters.



IPv6 Address	Enter the static IPv6 address information received from your ISP.
Prefix Length	Enter the prefix length of the IPv6 address received from your ISP.
Default Gateway	Enter the default gateway provided by your ISP.
Primary DNS Server	Enter the IP address of the primary DNS server provided by your ISP.
Secondary DNS Server	(Optional) Enter the IP address of the secondary DNS server, which provides redundancy in case the primary DNS server goes down.

- **PPPoE**

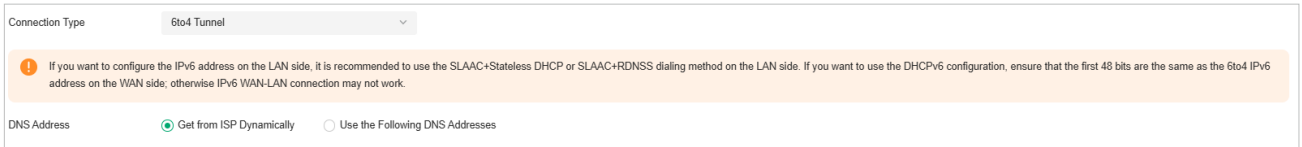
Choose Connection Type as PPPoE and configure the following parameters. Then click Apply.



Share the same PPPoE session with IPv4	If your ISP provides only one PPPoE account for both IPv4 and IPv6 connections, and you have already established an IPv4 connection on this WAN port, you can check the box, then the WAN port will use the PPP session of IPv4 PPPoE connection to get the IPv6 address. In this case, you do not need to enter the username and password of the PPPoE account. If your ISP provides two separate PPPoE accounts for the IPv4 and IPv6 connections, or the IPv4 connection of this WAN port is not based on PPPoE, do not check the box and manually enter the username and password for the IPv6 connection.
Username	Enter the username of your PPPoE account provided by your ISP.
Password	Enter the password of your PPPoE account provided by your ISP.
Get IPv6 Address	Select the proper method whereby your ISP assigns IPv6 address to your gateway. Automatically: With this option selected, the gateway will automatically select the method to get IPv6 addresses between SLAAC and DHCPv6. Via SLAAC: With SLAAC (Stateless Address Auto-Configuration) selected, your ISP assigns the IPv6 address prefix to the gateway and the gateway automatically generates its own IPv6 address. Also, your ISP assigns other parameters including the DNS server address to the gateway. Via DHCPv6: With DHCPv6 selected, your ISP assigns an IPv6 address and other parameters including the DNS server address to the gateway using DHCPv6. Non-Address: With this option selected, the gateway will not get an IPv6 address. Specified by ISP: With this option selected, enter the IPv6 address you get from your ISP.
Prefix Delegation	Select Enable to get an address prefix by DHCPv6 server from your ISP, or Disable to designate an address prefix for your LAN port manually. Clients in LAN will get an IPv6 address with this prefix.
Prefix Delegation Size	With Prefix Delegation enabled, enter the Prefix Delegation Size to determine the length of the address prefix. If you are not sure about the value, you can ask your ISP.
DNS Address	Select whether to get the DNS address dynamically from your ISP or designate the DNS address manually. Get from ISP Dynamically: The DNS address will be automatically assigned by the ISP. Use the Following DNS Addresses: Enter the DNS address provided by the ISP.

- **6to4 Tunnel**

Choose Connection Type as 6to4 Tunnel and configure the parameters.



DNS Address	Select whether to get the DNS address dynamically from your ISP or designate the DNS address manually. Get from ISP Dynamically: The DNS address will be automatically assigned by the ISP. Use the Following DNS Addresses: Enter the DNS address provided by the ISP.

- **Pass-Through (Bridge)**

  Choose Connection Type as Pass-Through (Bridge) and no configuration is required for this type of connection.



- Set Up MAC Address

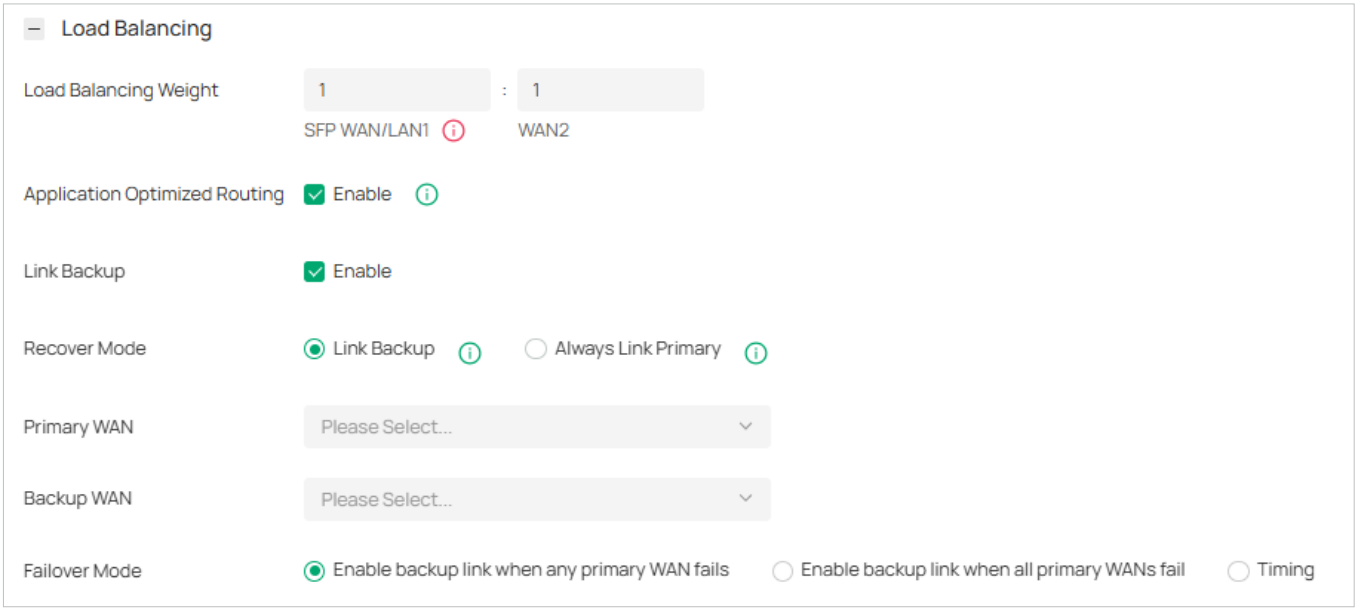
Launch the controller and access a site. Go to Network Config > Network Settings > Internet. In the WAN Ports Config section, click the edit icon of a WAN port and configure the MAC address according to actual needs.

MAC Address	Use Default MAC Address: The WAN port uses the default MAC address to set up the internet connection. It's recommended to use the default MAC address unless required otherwise. Customize MAC Address: The WAN port uses a customized MAC address to set up the internet connection and you need to specify the MAC address. Typically, this is required when your ISP bound the MAC address with your account or IP address. If you are not sure, contact the ISP.

Step 3: (Optional) Configure Load Balancing

Note: Loading Balancing is only available when you configure more than one WAN port.

Launch the controller and access a site. Go to Network Config > Network Settings > Internet. In Load Balancing, configure the following parameters and click Apply.

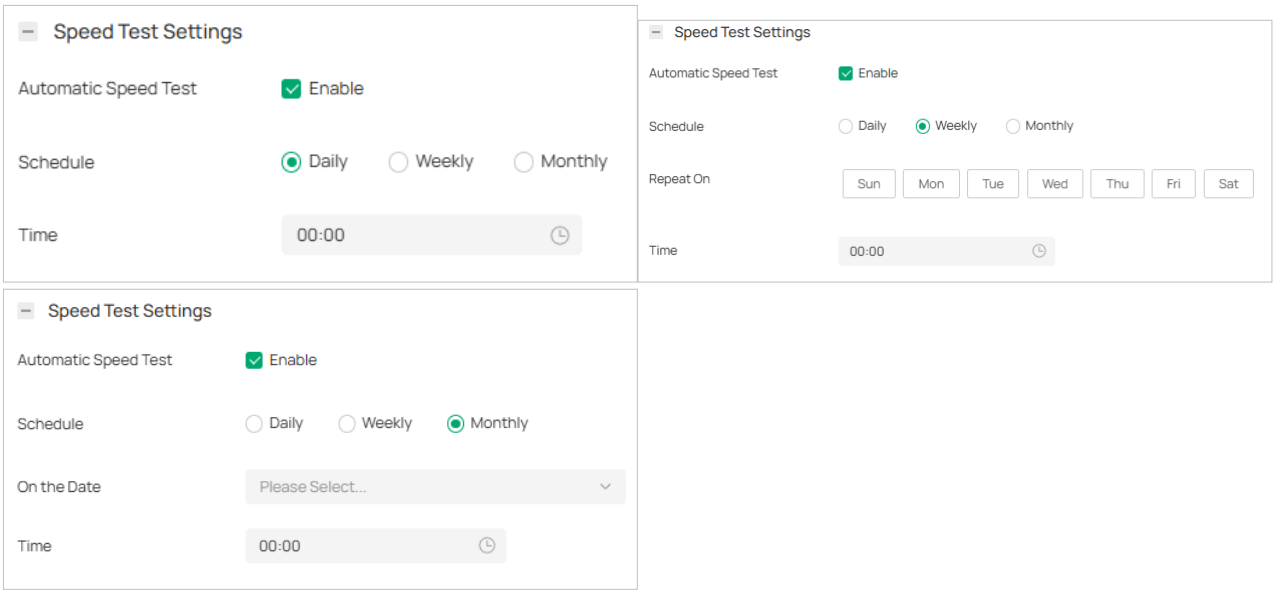


Load Balancing Weight	Specify the ratio of network traffic that each WAN port carries.
Application Optimized Routing	With Application Optimized Routing enabled, the gateway will consider the source IP address and destination IP address (or destination port) of the packets as a whole and record the WAN port they pass through. Then the packets with the same source IP address and destination IP address (or destination port) will be forwarded to the recorded WAN port. This feature ensures that multi-connected applications work properly.
Link Backup	With Link Backup enabled, the gateway will switch all the new sessions from dropped lines automatically to another to keep an always on-line network.
Recover Mode	Link Backup: The system will switch all the new sessions from dropped line automatically to another to keep an always on-link network. Always Link Primary: Traffic is always forwarded through the primary WAN port unless it fails. The system will try to forward the traffic via the backup WAN port when it fails, and switch back when it recovers.
Primary WAN	Specify the primary WAN port. You can choose one or more primary WAN ports to perform load balance.
Backup WAN	Specify a backup WAN which will take over to forward the traffic when the primary WAN fails.
Failover Mode	Select when to enable the backup link. Enable backup link when any primary WAN fails: Link Backup will be enabled when any one of the primary WANs fails. Enable backup link when all primary WANs fail: Link Backup will be enabled only when all primary WANs fail. Timing: Link Backup will be enabled after the specified effective time is reached. When the effective time starts, traffic on the primary WAN will be switched to the backup WAN; when the effective time ends, traffic on the backup WAN will be switched to the primary WAN.

Step 4: (Optional) Speed Test Settings

Configure the speed test setting, and the system will automatically test the speed of all WAN ports according to predefined time.

Launch the controller and access a site. Go to Network Config > Network Settings > Internet. In Speed Test Settings, check the box to enable Automatic Speed Test, specify the test schedule and click Apply.



Schedule	Specify the schedule mode to automatically test the speed.
Daily	When this option is selected, specify the specific time, and the system will automatically test the speed at this specific time every day.
Weekly	With this option is selected, select the day and specify time to repeat, and the system will automatically test the speed at the specific time on the selected day.
Monthly	With this option is selected, select the date of every month and specify time to repeat, and the system will automatically test the speed at the specific time on the selected date each month.

6. 3 Configure LAN Networks

Overview

The LAN page allows you to configure wired internal network. Based on 802.1Q VLAN, Omada Controller provides a convenient and flexible way to separate and deploy the network. The network can be logically segmented by departments, application,or types of users, without regard to geographic locations.

Guidelines

To create a LAN, follow the guidelines:

1) Create a new Network with specific purpose. Select the device to serve as the DHCP Server based on the purpose of the VLAN, configure the VLAN on the selected device, specify the VLAN ID, and set related network parameters.

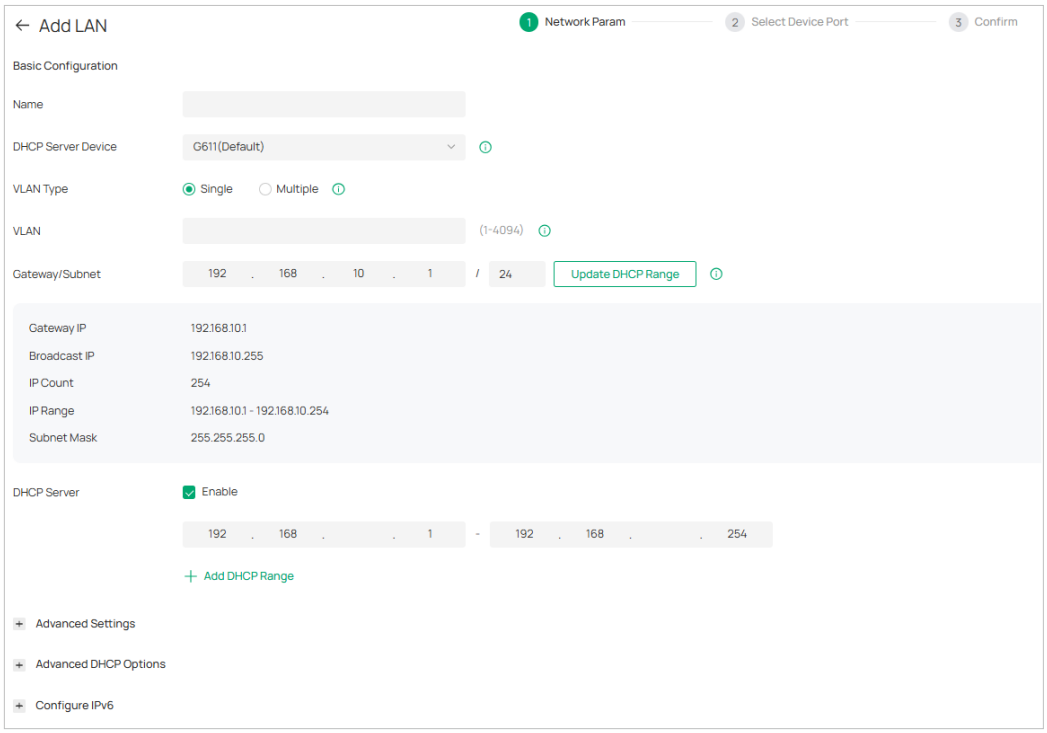
2) Bind the VLAN to the destination device port according to the actual use scenario. It can flexibly divide the network logic boundary to meet different business requirements.

3) Confirm the configuration and apply to activate the VLAN.

4) View the devices that are currently functioning in this VLAN through the topology view or check the configuration of this VLAN on the device ports through the port view.

Configuration

1. Launch the controller and access a site.
2. Go to Network Config > Network Settings > LAN. Click Add to create a network.



3. Set the network name and VLAN type.

Name	Enter a name to identify the network.
VLAN Type	Specify whether to use a single VLAN or multiple VLANs. If the VLAN Type is “Multiple” and the DHCP Server Device Type is “Gateway”, a single network containing multiple VLAN IDs will be created. If the VLAN Type is “Multiple” and the DHCP Server Device Type is “External Device” or “None”, multiple networks will be created, each corresponding to one VLAN.

4. Select the DHCP Server Device type for the network. Parameters to configured will vary by device type.

■ **If you select a gateway, configure the following parameters:**

VLAN	Enter a VLAN ID with the value between 1 and 4094. Each VLAN can be uniquely identified by its VLAN ID, which is transmitted and received as IEEE 802.1Q tag in an Ethernet frame.
Gateway/Subnet	Enter the IP address and subnet mask in the CIDR format. The CIDR Notation here includes the IP address and subnet mask of the default gateway.The summary of the information that you entered will show up below in realtime.
DHCP Server	Click the checkbox to allow the device to serve as the DHCP server for this network. A DHCP server assigns IP addresses, DNS server, default gateway, and other parameters to all devices in the network. Deselect the box if there is already a DHCP server in the network. If selected, set the starting and ending IP addresses of the DHCP address pool in the fields provided.

DHCP Range	For quick operation, click the Update DHCP Range beside the Gateway/Subnet entry to get the IP address range populated automatically, and edit the range according to your needs. You can also click Add DHCP Range to manually add multiple DHCP ranges as needed.

You can expand and configure Advanced Settings if needed.

DNS Server	Select a method to configure the DNS server for the network. Auto: The DHCP server automatically assigns DNS server for devices in the network. It uses the IP address specified in the Gateway/Subnet entry as the DNS server address. Manual: Specify DNS servers manually. Enter the IP address of a server in each DNS server field.
Default Gateway	Enter the IP address of the default gateway. Auto: The DHCP server automatically assigns default gateway for devices in the network. It uses the IP address specified in the Gateway/Subnet entry as the default gateway address. Manual: Specify default gateway manually. Enter the IP address of the default gateway in the field.
Lease Time	Specify how long a client can use the IP address assigned from this address pool.
ARP Detection	When enabled, the gateway will broadcast ARP requests to obtain the status of the dumb terminal. It is recommended that the subnet mask be no less than 24 bits.
Domain Name	Enter the domain name.
Isolate Network	Enable this option if you want to isolate the network.
Snooping	Select the Snooping function to be enabled. IGMP Snooping: Click the checkbox to monitor IGMP (Internet Group Management Protocol) traffic and thereby manage multicast traffic. MLD Snooping: Click the checkbox to monitor MLD (Multicast Listener Discovery) traffic and thereby manage IPv6 multicast traffic.
DHCP Next Server	Specify the server IP address that the DHCP client will use in the next step.
Legal DHCP Servers	With Legal DHCP Server enabled, Omada switches ensure that users get IP addresses only from the DHCP servers whose IP addresses are specified here.
Legal DHCPv6 Servers	With Legal DHCPv6 Server enabled, Omada switches ensure that users get IPv6 addresses only from the DHCPv6 servers whose IPv6 addresses are specified here.
DHCP L2 Relay	With DHCP L2 relay enabled, Omada switches configure the Option 82 field of the DHCP packets and transmit the packets in the LAN.

You can expand and configure Advanced DHCP Options if needed.

Option 2	DHCP clients use DHCP option 2 to configure the time offset. The time offset field specifies the offset of the client's subnet in seconds from Coordinated Universal Time (UTC).
Option 42	DHCP clients use DHCP option 42 to configure the NTP server address.
Option 44	DHCP clients use DHCP option 44 to configure the NetBIOS over TCP/IP name server.
Option 60	Enter the value for DHCP Option 60. DHCP clients use this field to optionally identify the vendor type and configuration of a DHCP client. Mostly it is used in the scenario where the APs apply for different IP addresses from different servers according to the needs.
Option 66	Enter the value for DHCP Option 66. It specifies the TFTP server information and supports a single TFTP server IP address.
Option 67	Option 67 tells the client a path to a file from a TFTP server (option 66) that will be retrieved and used to boot. That file needs to be a basic boot loader that will do any other required work.
Option 138	Enter the value for DHCP Option 138. It is used in discovering the devices by the controller.
Option 252	Option 252 provides a DHCP client a URL to use to configure its proxy settings. It's defined in draft-ietf-wrec-wpad-01. If it was a statement like 'wpad-proxy-url' then only systems that understood it could use it (they'd have to recognize that string and know how to handle it)

You can expand and configure IPv6 connections for the LAN clients if needed. First, determine the method whereby the gateway assigns IPv6 addresses to the clients in the local network. Some clients may support only a few of these connection types, so you should choose it according to the compatibility of clients in the local network.

IPv6 Interface Type	Configure the type of assigning IPv6 address to the clients in the local network. None: IPv6 connection is not enabled for the clients in the local network. DHCPv6: The gateway assigns an IPv6 address and other parameters including the DNS server address to each client using DHCPv6. SLAAC+Stateless DHCP: The gateway assigns the IPv6 address prefix to each client and the client automatically generates its own IPv6 address. Also, the gateway assigns other parameters including the DNS server address to each client using DHCPv6. SLAAC+RDNSS: The gateway assigns the IPv6 address prefix to each client and the client automatically generates its own IPv6 address. Also, the gateway assigns other parameters including the DNS server address to each client using the RDNSS option in RA (Router Advertisement). Pass-Through: Select this type if the WAN ports of the gateway use the Pass-Through for IPv6 connections.
With DHCPv6 selected, configure the following parameters.	
Gateway/Subnet	Enter the IP address and subnet mask in the CIDR format. The CIDR notation here includes the IP address and subnet mask of the default gateway. The summary of the information that you entered will show up below in real time.
DHCP Range	Enter the starting and ending IP addresses of the DHCP address pool in the fields provided. For quick operation, click Update DHCP Range beside the Gateway/Subnet entry to get the IP address range populated automatically, and edit the range according to your needs.
Lease Time	This entry determines how long the assigned IPv6 address remains valid. Either keep the default 1440 minutes or change it if required by your ISP.
DNS Server	Select a method to configure the DNS server for the network. With Auto selected, the DHCP server automatically assigns DNS server for devices in the network. With Manual selected, enter the IP address of a server in each DNS server field.
RA Priority	Specify the router priority to help a host choose its default gateway. If a host receives RA messages from multiple routers, it will select the router with the highest RA priority as the default gateway. In the case of routers with the same priority, it will select the router whose RA message is received first as the default gateway.
RA Valid Lifetime	Specify the validity lifetime of the prefix. The addresses automatically generated with the prefix can be used normally during the valid lifetime, and they will become invalid and be deleted after the valid lifetime expires.
RA Preferred Lifetime	Specify the preferred lifetime for stateless auto-configuration of addresses with the prefix. After the preferred lifetime expires, the addresses automatically configured by the hosts with this prefix will be abolished. A host cannot use an abolished address to establish a new connection, but it can still receive packets whose destination address is an abolished address. The RA Preferred Lifetime must be less than or equal to the RA Valid Lifetime.
With SLAAC+Stateless DHCP selected, configure the following parameters.	

Prefix	Configure the IPv6 address prefix for each client in the local network. Manual Prefix: With Manual Prefix selected, enter the prefix in the Address Prefix field. Get from Prefix Delegation: With Get from Prefix Delegation selected, select the WAN port with Prefix Delegation configured, and the clients will get the address prefix from the Prefix Delegation.
Address Prefix	With Get from Prefix Delegation selected, enter the Address Prefix, which will be added to the prefix to obtain a /64 subnet. The range of IPv6 Prefix ID is determined by the larger value of Prefix Delegation Size and Prefix Delegation Length (obtained from the ISP). Note that if the Prefix Delegation Length is larger than 64, the IPv6 Prefix ID cannot be obtained from Prefix Delegation, please select another method. In site view, go to Network Config > Network Settings > Internet to configure Prefix Delegation Size.
DNS Server	Select a method to configure the DNS server for the network. Auto: With Auto selected, the DHCP server automatically assigns DNS server for devices in the network. Manual: With Manual selected, enter the IP address of a server in each DNS server field.
RA Priority	Specify the router priority to help a host choose its default gateway. If a host receives RA messages from multiple routers, it will select the router with the highest RA priority as the default gateway. In the case of routers with the same priority, it will select the router whose RA message is received first as the default gateway.
RA Valid Lifetime	Specify the validity lifetime of the prefix. The addresses automatically generated with the prefix can be used normally during the valid lifetime, and they will become invalid and be deleted after the valid lifetime expires.
RA Preferred Lifetime	Specify the preferred lifetime for stateless auto-configuration of addresses with the prefix. After the preferred lifetime expires, the addresses automatically configured by the hosts with this prefix will be abolished. A host cannot use an abolished address to establish a new connection, but it can still receive packets whose destination address is an abolished address. The RA Preferred Lifetime must be less than or equal to the RA Valid Lifetime.
With SLAAC+RDNSS selected, configure the following parameters.	
Prefix	Configure the IPv6 address prefix for each client in the local network. Manual Prefix: With Manual Prefix selected, enter the prefix in the Address Prefix field. Get from Prefix Delegation: With Get from Prefix Delegation selected, select the WAN port with Prefix Delegation configured, and the clients will get the address prefix from the Prefix Delegation.
Address Prefix	With Get from Prefix Delegation selected, enter the Address Prefix, which will be added to the prefix to obtain a /64 subnet.

DNS Server	Select a method to configure the DNS server for the network. Auto: With Auto selected, the DHCP server automatically assigns DNS server for devices in the network. Manual: With Manual selected, enter the IP address of a server in each DNS server field.
RA Priority	Specify the router priority to help a host choose its default gateway. If a host receives RA messages from multiple routers, it will select the router with the highest RA priority as the default gateway. In the case of routers with the same priority, it will select the router whose RA message is received first as the default gateway.
RA Valid Lifetime	Specify the validity lifetime of the prefix. The addresses automatically generated with the prefix can be used normally during the valid lifetime, and they will become invalid and be deleted after the valid lifetime expires.
RA Preferred Lifetime	Specify the preferred lifetime for stateless auto-configuration of addresses with the prefix. After the preferred lifetime expires, the addresses automatically configured by the hosts with this prefix will be abolished. A host cannot use an abolished address to establish a new connection, but it can still receive packets whose destination address is an abolished address. The RA Preferred Lifetime must be less than or equal to the RA Valid Lifetime.
With Pass-Through selected, configure the following parameters.	
IPv6 Prefix Delegation Interface	Select the WAN port using Pass-Through (Bridge) for the IPv6 connection.

- **If you select a switch, configure the following parameters:**

VLAN	Enter a VLAN ID with the value between 1 and 4094. Each VLAN can be uniquely identified by its VLAN ID, which is transmitted and received as IEEE 802.1Q tag in an Ethernet frame.
IP Address Mode	Select a method to configure the IP for the DHCP Server Static: Specify the IP of DHCP servers manually. Enter the IP address of server in IP Address/Subnet field. DHCP: The DHCP server is automatically assigned an IP address in the network.
IP Address/Subnet	Enter the IP address and subnet mask in the CIDR format.

DHCP Mode	Select a mode for the clients in the VLAN to obtain their IP address. None: Do not use DHCP to assign IP addresses. DHCP Server: Assign an IP address to the clients through a DHCP server. When DHCP Server is selected, you can specify the DHCP Range, and the IP addresses in the range can be assigned to the clients in the VLAN. Also, it is optional for you to specify the DHCP Option 138, Primary/Seconday DNS, Default Gateway, and Lease Time. DHCP Option 138 informs the DHCP client of the controller's IP address when the client sends a request to the DHCP server, and specify Option 138 as the controller's IP address here. Lease Time decides how long the client can use the assigned IP address. DHCP Relay: It allows clients in the VLAN to obtain IP addresses from a DHCP server ion different subnet. When DHCP Relay is selected, specify the IP address of the DHCP server in Server Address.
DHCP Range	Enter the starting and ending IP addresses of the DHCP address pool in the fields provided.
DNS Server	Specify DNS servers manually. Enter the IP address of a server in each DNS server field.
Default Gateway	Specify default gateway manually. Enter the IP address of the default gateway in the field.
Lease Time	Specify how long a client can use the IP address assigned from this address pool.

You can expand and configure Advanced Settings if needed.

QoS Queue	Click the checkbox to assign the traffic in this network to a queue, and the traffic will be forwarded with a certain priority.
Snooping	Select the Snooping function to be enabled. IGMP Snooping: Click the checkbox to monitor IGMP (Internet Group Management Protocol) traffic and thereby manage multicast traffic. MLD Snooping: Click the checkbox to monitor MLD (Multicast Listener Discovery) traffic and thereby manage IPv6 multicast traffic.
Legal DHCP Servers	With Legal DHCP Server enabled, Omada switches ensure that users get IP addresses only from the DHCP servers whose IP addresses are specified here.
Legal DHCPv6 Servers	With Legal DHCPv6 Server enabled, Omada switches ensure that users get IPv6 addresses only from the DHCPv6 servers whose IPv6 addresses are specified here.
DHCP L2 Relay	With DHCP L2 relay enabled, Omada switches configure the Option 82 field of the DHCP packets and transmit the packets in the LAN.

You can expand and configure Advanced DHCP Options if needed.

DHCP Option 138	Enter the value for DHCP Option 138. It is used in discovering the devices by the Omada Controller.

- **If you select External Device, configure the following parameters:**

Note: This VLAN will be managed by an external device for network services. Please ensure that the external device has correctly configured the interface gateway and DHCP settings for this VLAN.

VLAN Type	Specify whether to use a single VLAN or multiple VLANs. If the VLAN Type is "Multiple" and the DHCP Server Device Type is "Gateway", a single network containing multiple VLAN IDs will be created. If the VLAN Type is "Multiple" and the DHCP Server Device Type is "External Device" or "None", multiple networks will be created, each corresponding to one VLAN.
VLAN	Enter a VLAN ID with the value between 1 and 4094. Each VLAN can be uniquely identified by its VLAN ID, which is transmitted and received as IEEE 802.1Q tag in an Ethernet frame.

You can expand and configure Advanced Settings if needed.

QoS Queue	Click the checkbox to assign the traffic in this network to a queue, and the traffic will be forwarded with a certain priority.
Snooping	Select the Snooping function to be enabled. IGMP Snooping: Click the checkbox to monitor IGMP (Internet Group Management Protocol) traffic and thereby manage multicast traffic. MLD Snooping: Click the checkbox to monitor MLD (Multicast Listener Discovery) traffic and thereby manage IPv6 multicast traffic.

- **If you select None, configure the following parameters:**

Note: This VLAN has no gateway and no DHCP service, and will operate as a pure Layer 2 switching network. Devices within the VLAN need to be manually configured with static IP addresses and can only communicate with other devices in the same VLAN.

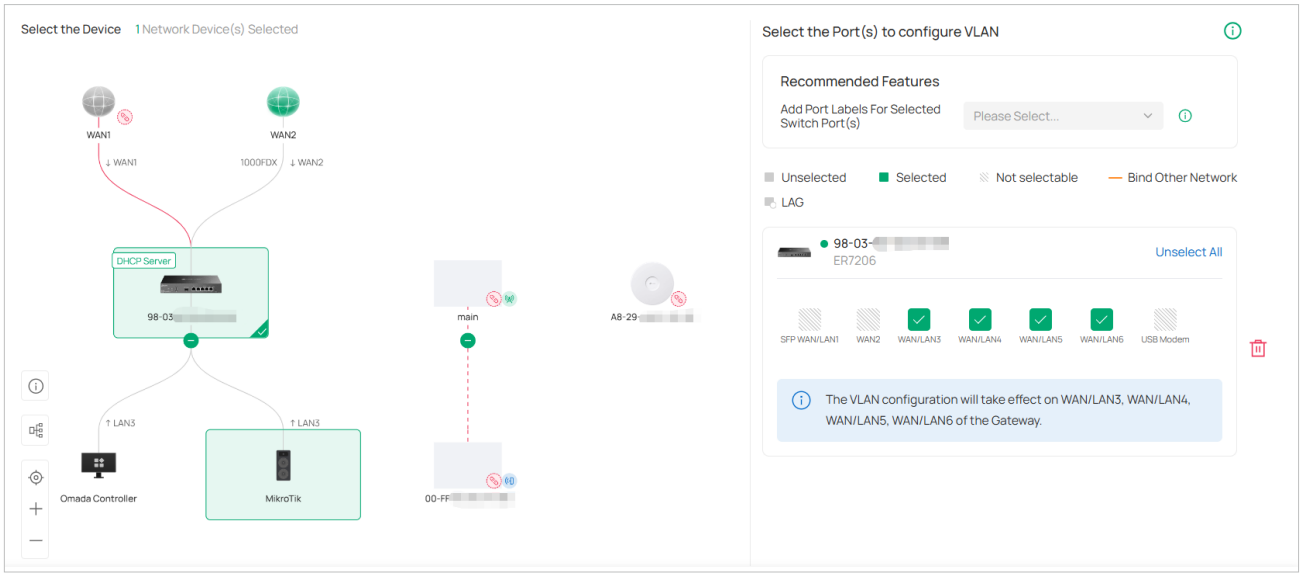
VLAN Type	Specify whether to use a single VLAN or multiple VLANs. If the VLAN Type is "Multiple" and the DHCP Server Device Type is "Gateway", a single network containing multiple VLAN IDs will be created. If the VLAN Type is "Multiple" and the DHCP Server Device Type is "External Device" or "None", multiple networks will be created, each corresponding to one VLAN.
VLAN	Enter a VLAN ID with the value between 1 and 4094. Each VLAN can be uniquely identified by its VLAN ID, which is transmitted and received as IEEE 802.1Q tag in an Ethernet frame.

You can expand and configure Advanced Settings if needed.

QoS Queue	Click the checkbox to assign the traffic in this network to a queue, and the traffic will be forwarded with a certain priority.

Snooping	Select the Snooping function to be enabled. IGMP Snooping: Click the checkbox to monitor IGMP (Internet Group Management Protocol) traffic and thereby manage multicast traffic. MLD Snooping: Click the checkbox to monitor MLD (Multicast Listener Discovery) traffic and thereby manage IPv6 multicast traffic.

6. Click Next. Select the port(s) to configure VLAN. The VLAN determines the Port VLAN Identifier (PVID) for switch ports. If you set the VLAN Type to Multiple in the previous step, select the port(s) to add it to the tagged network.



7. Configure recommended features if needed.

Port Isolation	When enabled, Port Isolation will be applied to the selected ports to enhance security.
Flow Control	When enabled, 802.3 pause frames notify IPCs to temporarily buffer video data during network congestion, preventing frame loss that would occur when packets are dropped. This requires IPC support for the protocol.
Add Port Labels For Selected Switch Port(s)	This option is used to add labels to the selected switch ports, facilitating centralized port management on the Device Config > Switch Ports page.

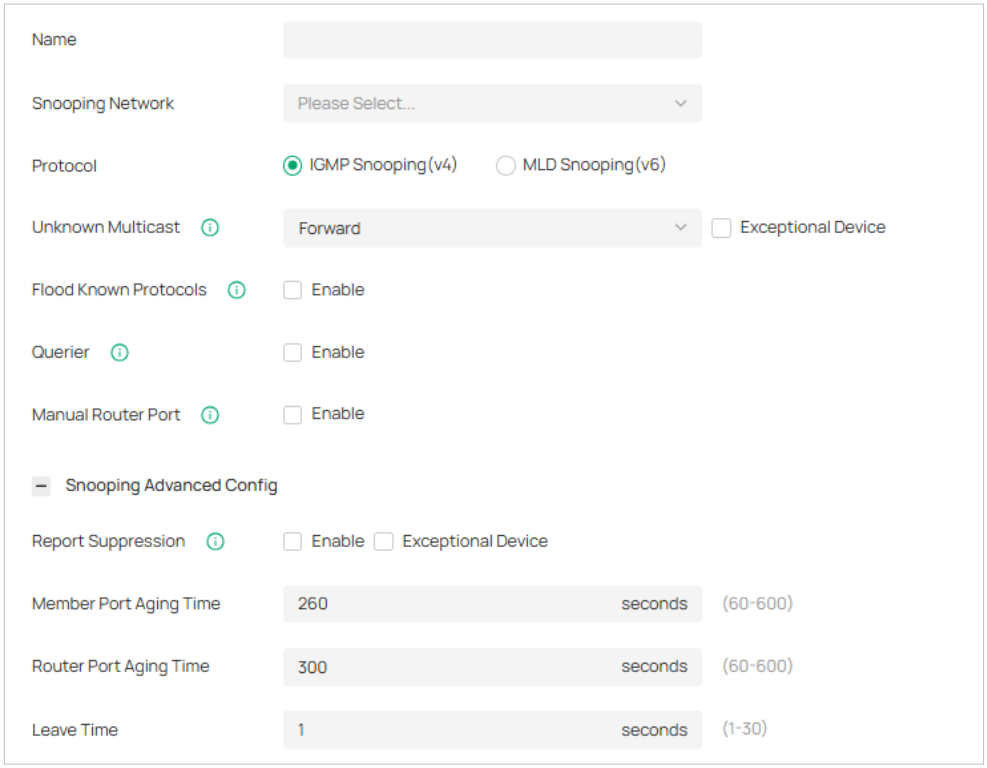
8. Click Next. Confirm your settings and click Apply. The VLAN network will be added to the list.

Now you can view the devices that are currently functioning in this VLAN through the topology view or check the configuration of this VLAN on the device ports through the port view.

6. 4 Configure Multicast Snooping

You can configure Multicast Snooping to optimize multicast traffic management.

1. Launch the controller and access a site.
2. Go to Network Config > Network Settings > LAN > Multicast Snooping. Click +Add.



3. Configure the parameters and apply the settings.

Name	Enter a name to identify the Multicast network.
Snooping Network	Select the target network for multicast configuration, which will automatically enable its multicast snooping.
Protocol	Choose between IGMP (IPv4) or MLD (IPv6) based on network protocol requirements.
Unknown Multicast	Specify handling method for unidentified multicast packets. Forward: Flood unknown multicast traffic within VLAN. Discard: Drop unknown multicast packets. Router Port First: Forward to router ports (static/dynamic) if available; otherwise flood within VLAN. Exceptional Device: When enabled, you can click +Add to add exceptional devices and specify how unknown multicast packets from the selected devices are processed.
Flood Known Protocols	When enabled, IGMP Snooping will be activated, Unknown Multicast will be discarded, and the Switch can transparently transmit SSDP messages.

Querier	Set a switch as the querier for a specific network, and configure more parameters in Advanced Settings.
Manual Router Port	Manually set Static Router Port and Forbidden Router Port. Static Router Port: Select one or more ports to be the Static Router Ports in the network. All multicast data in this network will be forwarded through the static router ports. Forbidden Router Port: Select one or more ports to forbid them from being router ports in the network.
Report Suppression	When enabled, the switch will only forward the first IGMP report message for each multicast group to L3 devices during one query interval. This feature prevents duplicate report messages from being sent to the L3 devices. Exceptional Device: When enabled, you can click +Add to add exceptional devices and these exceptional devices will not apply report suppression.
Member Port Aging Time	Specify the aging time of the member ports in the Network. If the switch does not receive any IGMP membership report messages for a specific multicast group from a dynamic member port, it will no longer consider this port as a member port of this multicast group and delete it from the multicast forwarding table.
Router Port Aging Time	Specify the aging time of the router ports in the Network. If the switch does not receive any IGMP general query message from a dynamic router port within the router port aging time, the switch will no longer consider this port as a router port and delete it from the router port list.
Leave Time	Specify the leave time for the Network. When the switch receives a leave message from a port to leave a multicast group, it will wait for a leave time before removing the port from the multicast group. During the period, if the switch receives any report messages from the port, the port will not be removed from the multicast group. Exceptions are as follows: If the member port ages out before the Leave Time ends and no report messages are received, the port will be removed from the multicast group once its Member Port Aging Time ends. The Leave Time mechanism will not take effect when Fast Leave takes effect.

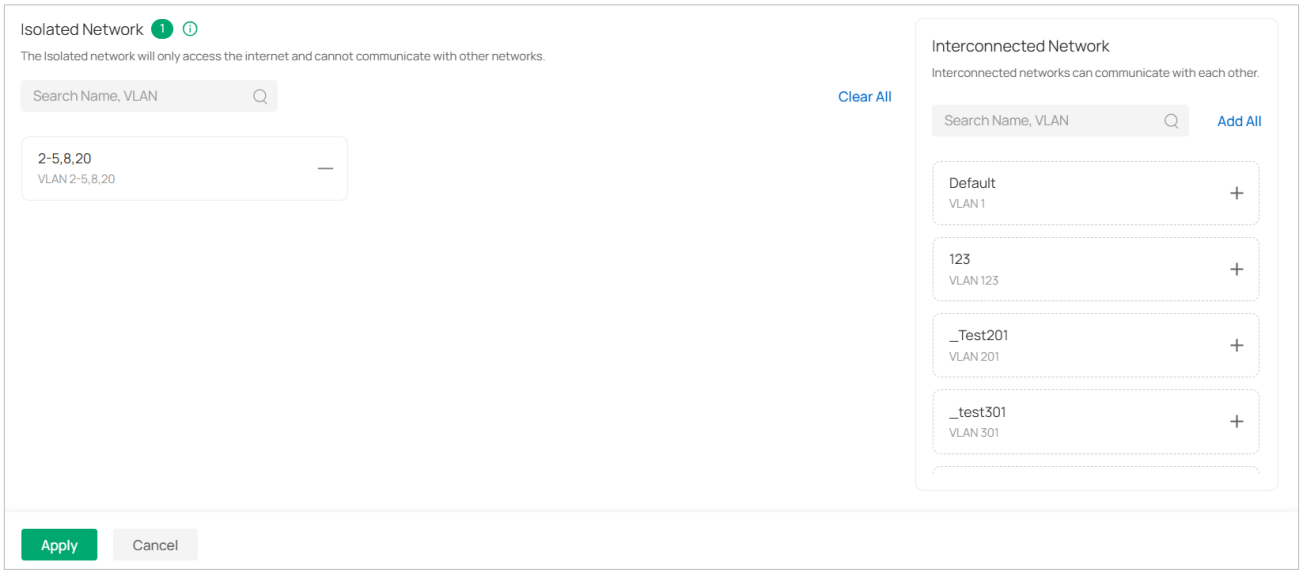
6. 5 Configure Network Isolation

When creating a VLAN, you can configure whether to isolate network segments in the advanced settings.

You can also configure network isolation on the Isolation Settings page to manage communication between VLANs.

Note: Network Isolation is only supported for networks with the Omada Gateway configured as the DHCP Server Device.

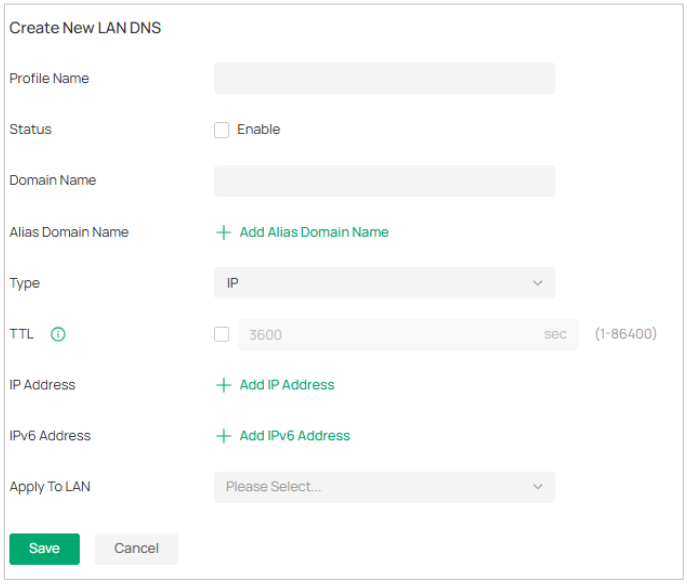
1. Launch the controller and access a site.
2. Go to Network Config > Network Settings > LAN > Isolation Settings.



3. Select the network to be isolated. Click the Add button on the right or drag to move the Network to the Isolated Network area to isolate it.

6. 6 Configure LAN DNS

1. Launch the controller and access a site.
2. Go to Network Config > Network Settings > LAN > LAN DNS.
3. Click Create New LAN DNS to load the following page, set the parameters, and save the settings.



Profile Name	Specify the name of the profile.
Status	Whether to enable this entry.
Domain Name	Enter the domain name.
Alias Domain Name	If a server provides different services and has multiple domain names, you can enter them here.
Type	There are three options, IP, CNAME, and FORWARD. IP: When selected, the gateway will respond to the DNS query of the specified domain name, and use the configured IP address as the DNS response to directly reply to the LAN host. Select this type when there is a web server in the intranet and you want hosts in the LAN to access the web server through private IP addresses instead of public IP addresses. CNAME: When selected, the gateway will map the domain name to the configured CNAME domain name, send it to the DNS server for query, and then reply to the LAN host with the IP corresponding to the CNAME domain name. FORWARD: When selected, the gateway will forward the DNS query of the LAN host to the specified DNS server, and reply the DNS response to the LAN host. The forwarding priority is higher than other public configurations, such as the DNS Server configured on the WAN port.
IP Address	When the Type is IP, it is the IPv4 address of the returned DNS response.

TTL	When the Type is IP, set TTL to specify the amount of time DNS information that is allowed to be cached before it expires and needs to be refreshed. It is recommended to use the default TTL for each record.
IPv6 Address	When the Type is IP, it is the IPv6 address of the returned DNS response.
Apply To LAN	When the Type is IP or CNAME, it is the LAN network to which the rule applies. You can choose to apply all LANs or apply to a single LAN or multiple LANs.
CNAME	When Type is CNAME, set the domain name to which Domain Name and Alias Domain Name need to be mapped.
DNS Server	When the Type is FORWARD, set the Domain Name and Alias Domain Name to be forwarded to a specific DNS Server, up to two DNS Servers can be configured.

Chapter 7

Configure Wireless Networks

Wireless networks enable your wireless clients to access the internet. Once you set up a wireless network, your APs typically broadcast the network name (SSID) in the air, through which your wireless clients connect to the wireless network and access the internet.

A WLAN group is a combination of wireless networks. Configure each group so that you can flexibly apply these groups of wireless networks to different APs according to your needs.

After setting up basic wireless networks, you can further configure WLAN Schedule, 802.11 Rate Control, MAC Filter, and other advanced settings.

This chapter guides you on how to configure wireless networks with the Omada Controller. The chapter includes the following sections:

- 7. 1 Set Up Basic Wireless Networks
- 7. 2 Configure Advanced Settings
- 7. 3 Configure Hotspot 2.0
- 7. 4 Configure WLAN Schedules
- 7. 5 Configure 802.11 Rate Control
- 7. 6 Configure MAC Filtering
- 7. 7 Configure Multicast/Broadcast Management
- 7. 8 DHCP Option 82
- 7. 9 Configure WLAN Optimization

7. 1 Set Up Basic Wireless Networks

Configuration

To create, configure and apply wireless networks, follow these steps:

1) Create a WLAN group.

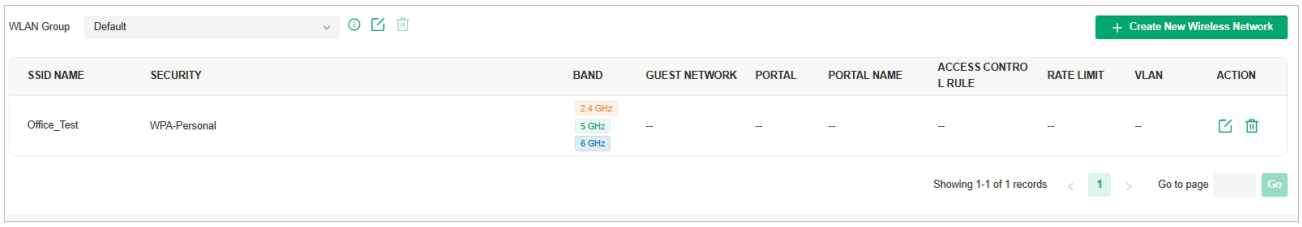
2) Create Wireless Networks

3) Apply the WLAN group to your APs

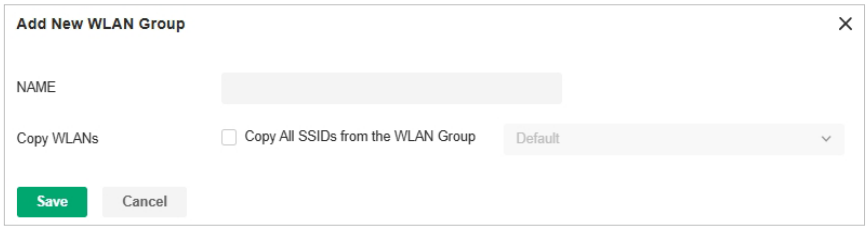
Step 1: Create a WLAN Group

Note: The controller provides a default WLAN group. If you simply want to configure wireless networks for the default WLAN group and apply it to all your APs, skip this step.

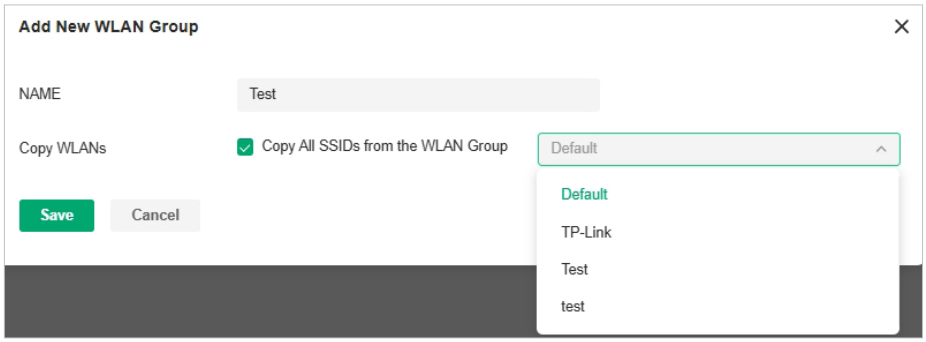
1. Launch the controller and access a site.
2. Go to Network Config > Network Settings > WLAN to load the following page.



3. Select Create New Group from the drop-down list of WLAN Group to load the following page. Enter a name to identify the WLAN group.



4. (Optional) If you want to create a new WLAN group based on an existing one, check Copy All SSIDs from the WLAN Group and select the desired WLAN group. Then you can further configure wireless networks based on current settings.



5. Click Save. The new WLAN Group is added to the WLAN Group list. You can select a WLAN Group from the list to further create and configure its wireless networks. You can click the Edit icon to edit the name of the WLAN Group. You can click the Delete icon to delete the WLAN Group.



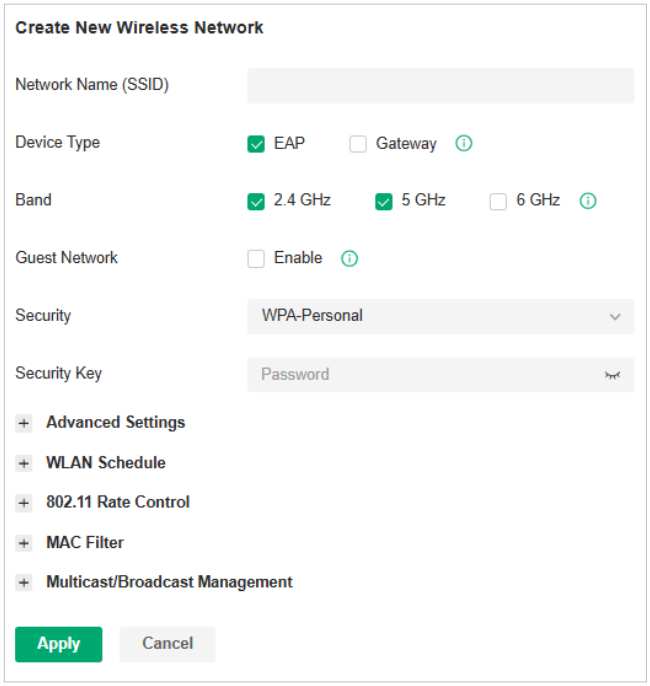
Step 2: Create Wireless Network

1. Select the WLAN group for which you want to configure wireless networks from the drop-down list of WLAN Group.



2. Click Create New Wireless Network to load the following page. Configure the basic parameters for the network.

Note: The 6 GHz band is only available for certain devices.



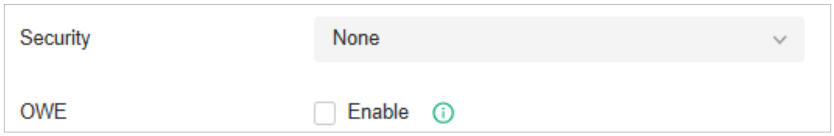
Network Name (SSID)	Enter the network name (SSID) to identify the wireless network. The users of wireless clients choose to connect to the wireless network according to the SSID, which appears on the WLAN settings page of wireless clients.

Device Type	Select the type of devices that the wireless network can apply to.
Band	Enable the radio band(s) for the wireless network. When 6GHz is turned on, Security cannot be PPSK with/without RADIUS since 6GHz does not support them.
Guest Network	With Guest Network enabled, all the clients connecting to the SSID are blocked from reaching any private IP subnet.
Security	Select the encryption method for the wireless network based on needs.

3. Select the security strategy for the wireless network.

- **None**

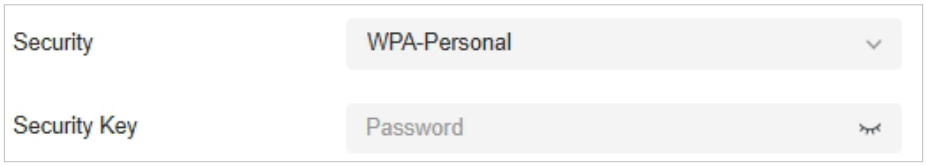
With None selected, the hosts can access the wireless network without authentication, which is applicable to lower security requirements.



OWE	Opportunistic Wireless Encryption, also known as Enhanced Open, is a certification provided by the Wi-Fi Alliance as part of the WPA3 wireless security standard. OWE will enable two wireless APs per radio, one for access of OWE-supported stations, and one for access of other stations. An SSID with OWE enabled will be counted as two SSID entries.

- **WPA-Personal**

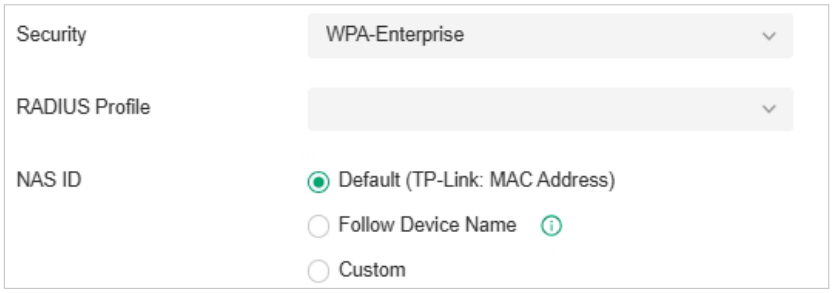
With WPA-Personal selected, traffic is encrypted with a Security Key you set,



Security Key	Specify a security key to encrypt the traffic.

- **WPA-Enterprise**

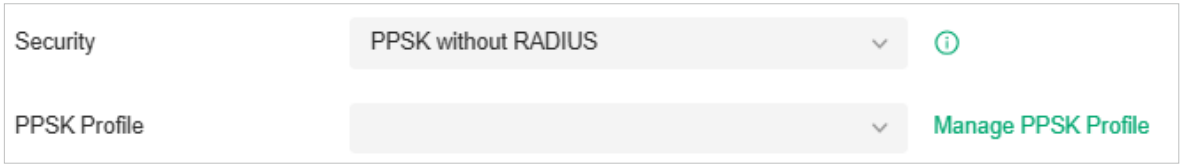
WPA-Enterprise requires an authentication server to authenticate wireless clients, and probably an accounting server to record the traffic statistics.



RADIUS Profile	Select a RADIUS Profile, which records the settings of the authentication server and accounting server. You can create a RADIUS Profile by clicking Create New Radius Profile from the drop-down list of RADIUS Profile. For details, refer to the network profile configuration section in this guide.
NAS ID	Configure a Network Access Server Identifier (NAS ID) for the authentication. Authentication request packets from the controller to the RADIUS server carry the NAS ID. The RADIUS server can classify users into different groups based on the NAS ID, and then choose different policies for different groups. The NAS ID can be a default one (TP-Link: MAC Address), follow the device name, or a customized one.

- **PPSK without RADIUS**

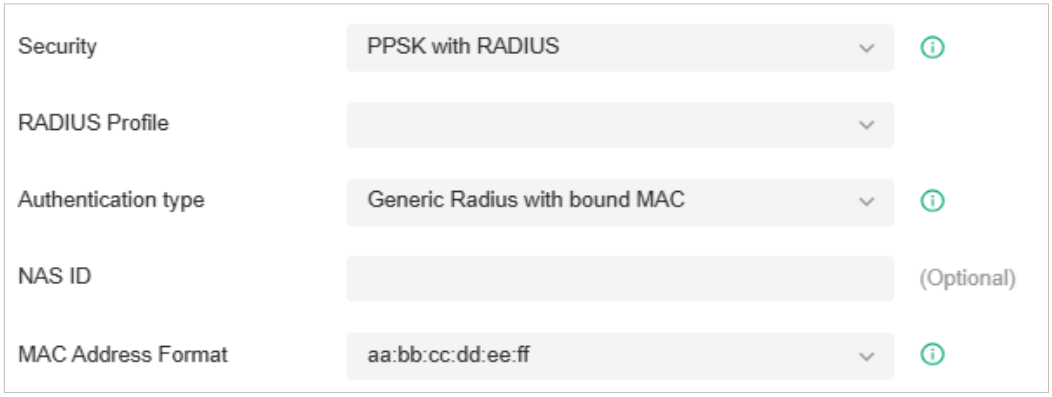
PPSK (private pre-shared key) can provide a unique PSK for each wireless user. Compared with the traditional SSID solution with one password for all users, it is more secure.



PPSK Profile	Select a PPSK Profile, which records the PPSK settings. You can create a PPSK Profile by clicking Create New PPSK Profile from the drop-down list of PPSK Profile. For details, refer to the network profile configuration section in this guide.

- **PPSK with RADIUS**

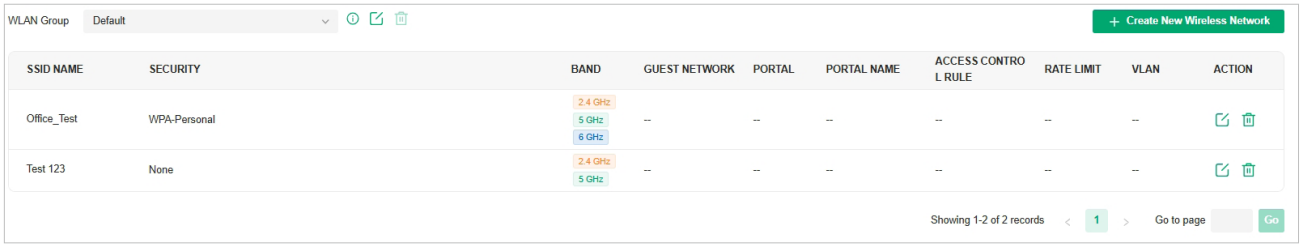
PPSK (private pre-shared key) can provide a unique PSK for each wireless use. PPSK with RADIUS requires an authentication server to authenticate wireless clients and probably an accounting server to record the traffic statistics. The SSID will not be applied to the device firmware not supporting PPSK.



RADIUS Profile	Select a RADIUS Profile, which records the settings of the authentication server and accounting server. You can create a RADIUS Profile by clicking + Create New Radius Profile from the drop-down list of RADIUS Profile. For details, refer to the network profile configuration section in this guide.

Authentication type	Choose the authentication type. Generic Radius with bound MAC: This method uses a device's unique MAC address as the username and password for a RADIUS server to grant or deny network access. This type needs to specify device MAC addresses. EKMS: The EKMS (Eleven Key Matching Service) authentication type is used to connect to the ElevenOS server. Only the EKMS authentication method in PPSK with RADIUS supports domain name. Generic Radius with unbound MAC: This method uses a client's MAC address as the username and password for a RADIUS server to grant or deny network access. This type does not need to specify device MAC addresses.
NAS ID	Configure a Network Access Server Identifier (NAS ID) for the authentication. Authentication request packets from the controller to the RADIUS server carry the NAS ID. The RADIUS server can classify users into different groups based on the NAS ID, and then choose different policies for different groups.
MAC Address Format	Select clients' MAC address format which the controller uses for authentication. Then configure the MAC addresses in the specified format as usernames for the clients on the RADIUS server.

4. (Optional) You can also configure Advanced Settings, WLAN Schedule, 802.11 Rate Control, and MAC Filter, and more according to your needs. Related topics are covered later in this chapter.
5. Click Apply. The new wireless network is added to the wireless network list under the WLAN group. You can click the Edit icon in the ACTION column to edit the wireless network. You can click the Delete icon in the ACTION column to delete the wireless network.



Step 3: Apply the WLAN Group

Note: The controller provides a default WLAN group. If you simply want to configure wireless networks for the default WLAN group and apply it to all your APs, skip this step.

- **Apply to a Single AP**

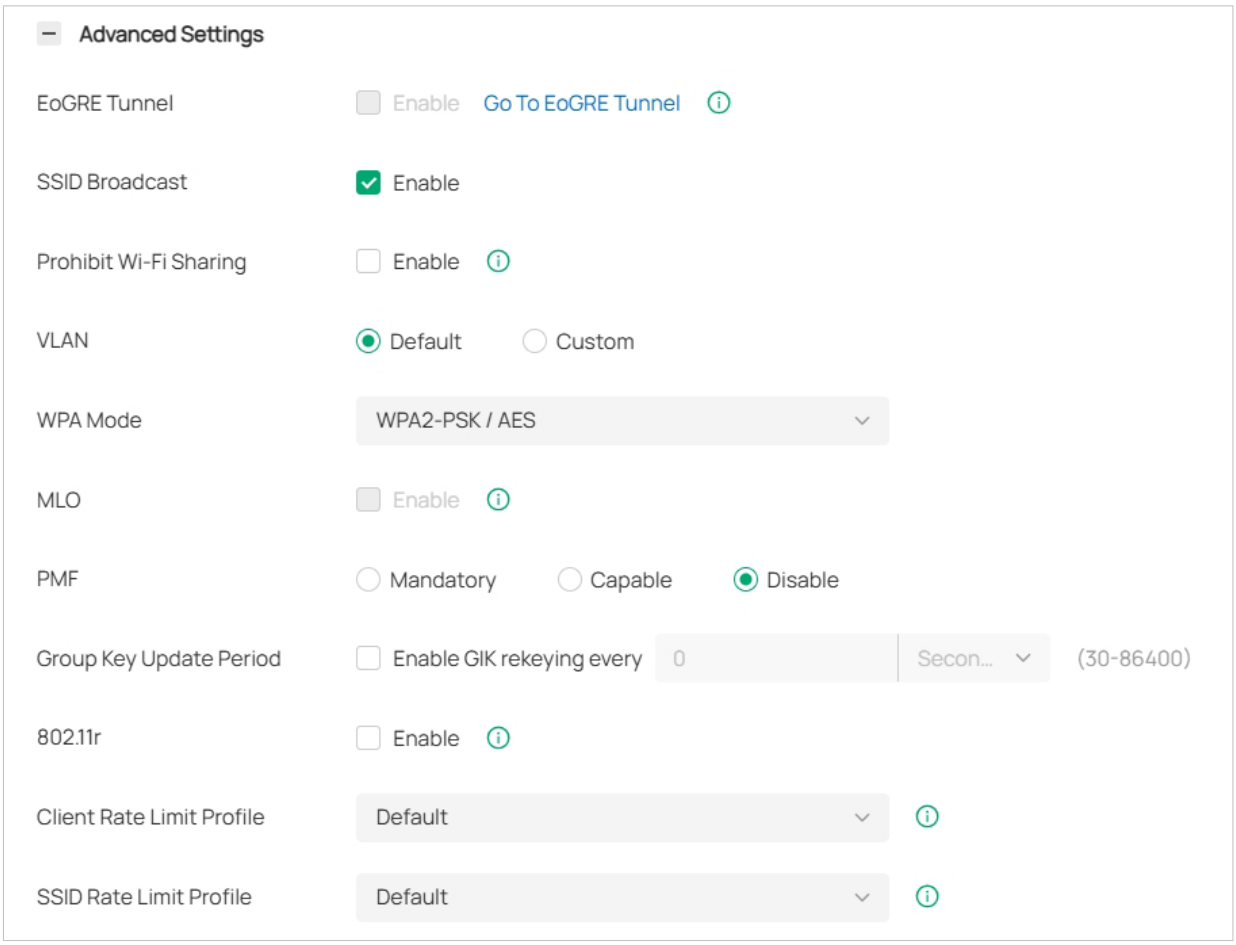
  Go to Devices > Device List. In the device list, click an AP, click Manage Device and go to Config > Wireless > WLANs. Select the WLAN group and apply the settings.

- **Apply to APs in batch**

1. Go to Devices > Device List. Click Batch Action, select Batch Config, check the boxes of your desired APs, and click Config.
2. In the Properties window, go to Wireless > WLANs. Select the WLAN group and apply the settings.

7. 2 Configure Advanced Settings

Launch the controller and access a site. Go to Network Config > Network Settings > WLAN, click the Edit icon in the ACTION column of the wireless network which you want to configure, and click Advanced Settings to load the following page. Configure the parameters and click Apply.



EoGRE Tunnel	Toggle on to enable the EoGRE (Ethernet over GRE) Tunnel for the wireless network. **Note:** If the function is unavailable, go to Device Config > AP > EoGRE Tunnel to enable the feature globally.
SSID Broadcast	With SSID Broadcast enabled, APs broadcast the SSID (network name) in the air so that wireless clients can connect to the wireless network, which is identified by the SSID. With SSID Broadcast disabled, users of wireless clients must enter the SSID manually to connect to the wireless network.
Prohibit Wi-Fi Sharing	When enabled, the connected clients will be prohibited to share the Wi-Fi with other clients.

VLAN	Configure the uplink port VLAN(s) corresponding to the SSID. Default: Using untagged transmission. Custom: Configure an SSID-based VLAN pool by binding one or multiple networks (by network) or manually entering one or multiple VLAN IDs (by VLAN). When a client connects to the SSID, it will be assigned to a VLAN in the VLAN pool you configured. If a device does not support multiple VLANs, the smallest VLAN you configured will be applied to the SSID.
WPA Mode	If you select WPA-Personal or WPA-Enterprise as the security strategy, you can select the WPA Mode including the version of WPA, and the encryption type. Select the version of WPA according to your needs. Select the encryption type. Some encryption type is only available under certain circumstances. AES: AES stands for Advanced Encryption Standard. Auto: APs automatically decide the encryption type in the authentication process.
MLO	MLO (Multi-Link Operation) enables Wi-Fi 7 devices to simultaneously send and receive data across different frequency bands and channels. This ensures fast and reliable connections even in dense network environments.
PMF	Protected Management Frames (PMF) provide protection for unicast and multicast management action frames. When Mandatory is selected, non-PMF-capable clients may fail to connect to the network. Disable: Disables PMF for a network. It is not recommended to use this setting, only in case non-PMF-capable clients experience connection issues with the “Capable” option. Capable: Both types of clients, capable of PMF or not, can connect to the network. Clients capable of PMF will negotiate it with the AP. Mandatory: Only PMF-capable clients can connect to the network.
Group Key Update Period	If you select WPA-Personal or WPA-Enterprise as the security strategy, you can specify whether and how often the security key changes. If you want the security key to change periodically, enable GIK (Group Integrity Key) rekeying and specify the time period.
802.11r	802.11r allows faster roaming when both the AP and client have 802.11r capabilities. However, older devices may be incompatible with the feature.
Client Rate Limit Profile	Specify the profile to limit the download and upload rates of each client to balance bandwidth usage. You can use the default profile or custom a profile.

SSID Rate Limit Profile	Specify the profile to limit the download and upload rates of each wireless band. Bandwidth is shared among all clients connected to the same wireless band of the same AP. You can use the default profile or custom a profile. **Note:** This feature requires new firmware updates for Omada APs, and the rate limit settings will only take effect on those APs running firmware that supports the feature.

7. 3 Configure Hotspot 2.0

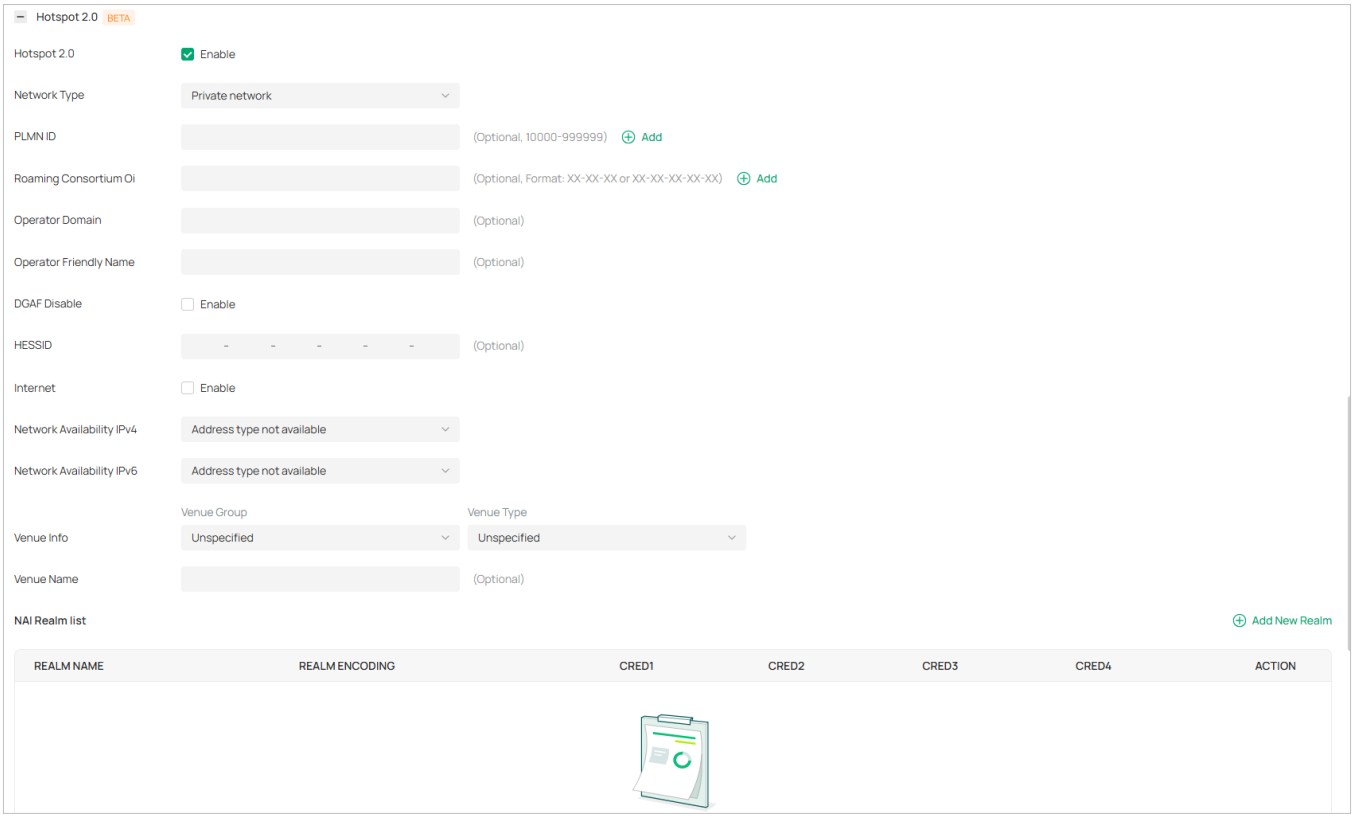
Overview

Hotspot 2.0 is a wireless network technology based on the IEEE 802.11u standard. It provides a simplified network selection mechanism for wireless clients, enabling them to automatically discover and securely access Hotspot 2.0-certified Wi-Fi networks.

Hotspot 2.0 is only available for a wireless network using WPA3-Enterprise encryption.

Configuration

Launch the controller and access a site. Go to Network Config > Network Settings > WLAN, click the Edit icon in the ACTION column of a wireless network that is using WPA3-Enterprise encryption, and click Hotspot 2.0 to load the following page. Enable Hotspot 2.0 and configure the parameters. Then click Apply.



Network Type	Specify the 802.11u network type: public, private, or guest network.
PLMN ID	Enter the PLMN (Public Land Mobile Network) ID of the 802.11u 3GPP cellular network, which consists of the MCC (Mobile Country Code) and MNC (Mobile Network Code). Wireless clients can obtain this information through ANQP queries to determine whether to access the network. This is applicable to networks that have roaming relationships with mobile operators.

Roaming Consortium Oi	Enter the 802.11u roaming organization identifiers. For a network that has roaming relationships with other network operators, you can configure a roaming organization list for wireless clients to automatically identify trusted roaming network partners.
Operator Domain	Enter the domain name of the access network operator. Wireless clients can obtain this information through ANQP queries as the basis for network selection.
Operator Friendly Name	Network operator friendly name. This parameter can be used to define the names of different language environments, so that users of different languages can easily select the network. Currently, only English format input is provided.
DGAF Disable	In DGAF (downstream group-addressed forwarding) disable mode, the AP will not forward downstream multicast and broadcast packets. Downstream multicast and broadcast packets use the same GTK (Group Temporal Key) key, which poses a security risk. The AP will discard these ARP and multicast packets to prevent attackers from exploiting the vulnerability that all clients in the same BSS use the same GTK key to forge group address frames and attack clients. This function is disabled by default. When it is enabled, some multicast services will be unavailable. To ensure normal internet access, the AP will enable the ARP proxy and disable ARP-to-unicast conversion.
HESSID	Homogenous Extended Service Set Identifier. It is used to identify the same type of ESS network set. An area may have multiple Hotspot 2.0 networks. Based on the unique HESSID, wireless clients can identify which networks provide the same service without having to re-acquire network parameters. HESSID should be consistent with one of the BSSIDs of the APs in the zone.
Internet	Internet access support status (network reachability).
Network Availability IPv4	Available type information of IPv4 addresses. When a wireless client accesses a Hotspot 2.0 network, the AP can pass the available types of IPv4 addresses in the network to the client as ANQP parameters, so that the client can understand the types of IP addresses that can be obtained after accessing the network.
Network Availability IPv6	Available type information of IPv6 addresses. When a wireless client accesses a Hotspot 2.0 network, the AP can pass the available types of IPv6 addresses in the network to the client as ANQP parameters, so that the client can understand the types of IP addresses that can be obtained after accessing the network.
Venue Info	Indicates the venue information using the combination of the network's venue group and venue type (using the international building code). When a wireless client attempts to access a Hotspot 2.0 network, it can obtain the location type information of the current network from the AP for network selection.
Venue Name	Network's venue name, identifying the physical location of the network.

NAI Realm list	Add a profile to identify and describe a NAI (Network Access Identifier) realm accessible using the AP, and the method that this NAI realm uses for authentication. Realm name: The name of the NAI realm. Usually the domain name of the service provider. Realm Encoding: NAI realm name format. Two formats are supported: • RFC4282: Realm formatted according to RFC 4282. • UTF-8: UTF-8 formatted string not formatted according to IETF RFC 4282. EAP Method: EAP authentication method supported by the NAI realm. Authentication param: Configure the EAP authentication parameter identifier and authentication parameters.

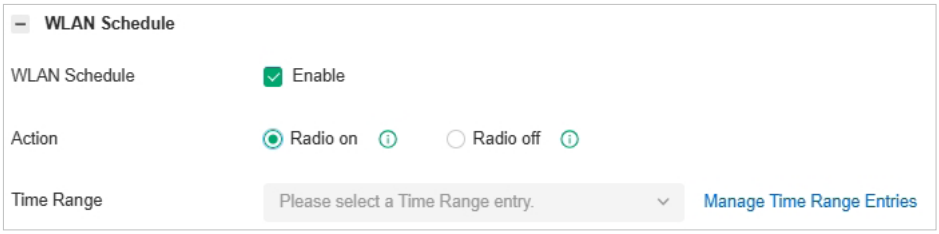
7. 4 Configure WLAN Schedules

Overview

WLAN Schedule can turn on or off your wireless network in the specific time period as you desire.

Configuration

Launch the controller and access a site. Go to Network Config > Network Settings > WLAN, click the Edit icon in the ACTION column of the wireless network which you want to configure, and click WLAN Schedule to load the following page. Enable WLAN schedule and configure the parameters. Then click Apply.



Action	Radio On: Turn on your wireless network within the time range you set, and turn it off beyond the time range. Radio Off: Turn off your wireless network within the time range you set, and turn it on beyond the time range.
Time Range	Select the Time Range for the action to take effect. You can create a Time Range entry by clicking Create New Time Range Entry from the drop-down list of Time Range. For details, refer to the network profile configuration section in this guide.

7. 5 Configure 802.11 Rate Control

Overview

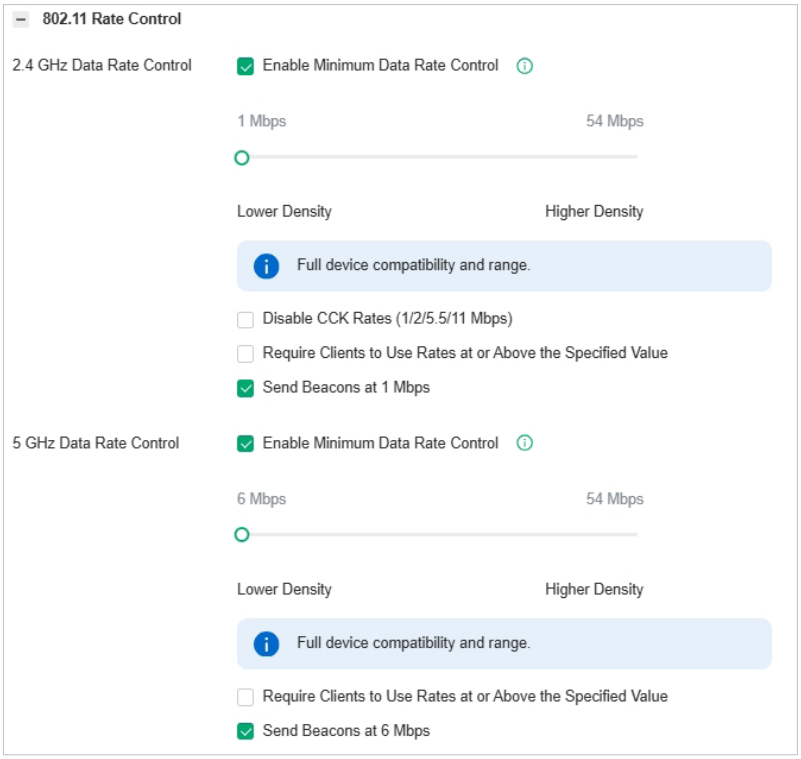
Note: 802.11 Rate Control is only available for certain devices.

802.11 Rate Control can improve performance for higher-density networks by disabling lower bit rates and only allowing the higher. However, 802.11 Rate Control might make some legacy devices incompatible with your networks, and limit the range of your wireless networks.

Configuration

Launch the controller and access a site. Go to Network Config > Network Settings > WLAN, click the Edit icon in the ACTION column of the wireless network which you want to configure, and click 802.11 Rate Control to load the following page. Select one or multiple bands to enable minimum data rate control according to your needs, move the slider to determine what bit rates your wireless network allows, and configure the parameters. Then click Apply.

Note: The 6 GHz band is only available for certain devices.



Disable CCK Rates (1/2/5.5/11 Mbps)	Select whether to disable CCK (Complementary Code Keying), the modulation scheme which works with 802.11b devices. Disable CCK Rates (1/2/5.5/11 Mbps) is only available for 2.4 GHz band.
Require Clients to Use Rates at or Above the Specified Value	Select whether or not to require clients to use rates at or above the value specified on the minimum data rate controller slider.
Send Beacons at 1 Mbps/6 Mbps	Select whether or not to send Beacons at the minimum rate of 1Mbps for 2.4 GHz band or 6Mbps for 5 GHz band.

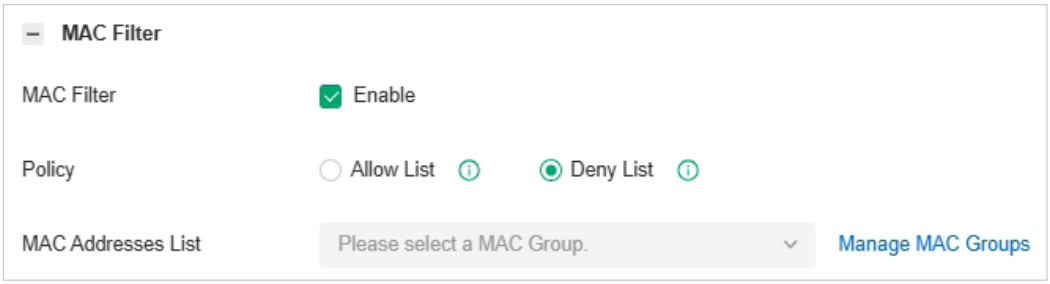
7. 6 Configure MAC Filtering

Overview

MAC Filter allows or blocks connections from wireless clients of specific MAC addresses.

Configuration

Launch the controller and access a site. Go to Network Config > Network Settings > WLAN, click the Edit icon in the ACTION column of the wireless network which you want to configure, and click MAC Filter to load the following page. Enable MAC Filter and configure the parameters .Then click Apply.



Policy	Allow List: Allow the connection of the clients whose MAC addresses are in the specified MAC Address List, while blocking others. Deny List: Block the connection of the clients whose MAC address are in the specified MAC Addresses List, while allowing others.
MAC Address List	Select the MAC Group which you want to allow or block according to the policy. You can create new MAC group by clicking + Create New MAC Group from the drop-down list of MAC Address List. For details, refer to the network profile configuration section in this guide.

7. 7 Configure Multicast/Broadcast Management

Overview

Multicast/Broadcast Management allows packet conversion and multicast filtering.

Configuration

Launch the controller and access a site. Go to Network Config > Network Settings > WLAN, click the Edit icon in the ACTION column of the wireless network which you want to configure, and click Multicast/Broadcast Management to load the following page. Configure the parameters .Then click Apply.



Multicast-to-Unicast Conversion	When the channel utilization is below the set value, the Wireless Device will convert the IPv4/IPv6 multicast packets into unicast packets and send them to the corresponding clients based on the learned multicast relationships. This improves the transmission efficiency of IPv4/IPv6 multicast.
ARP-to-Unicast Conversion	When enabled, the controller will convert ARP packets into unicast packets.
Multicast Filtering	When enabled, the device will filter the multicast packets of the specified protocols. Improper settings may cause network issues
Filtering Protocols	Choose IGMP/mDNS/ND/Others according to your need. Choose Others for MAC-based filtering, which will filter IP multicast packets that are not using IGMP, MLD, mDNS, or ND protocols.
MAC Group	If you want to allow packets from specific addresses to pass through, you can choose MAC Group and Create New MAC Group. Here you can set MAC Group Name and choose different methods to add the MAC Address.

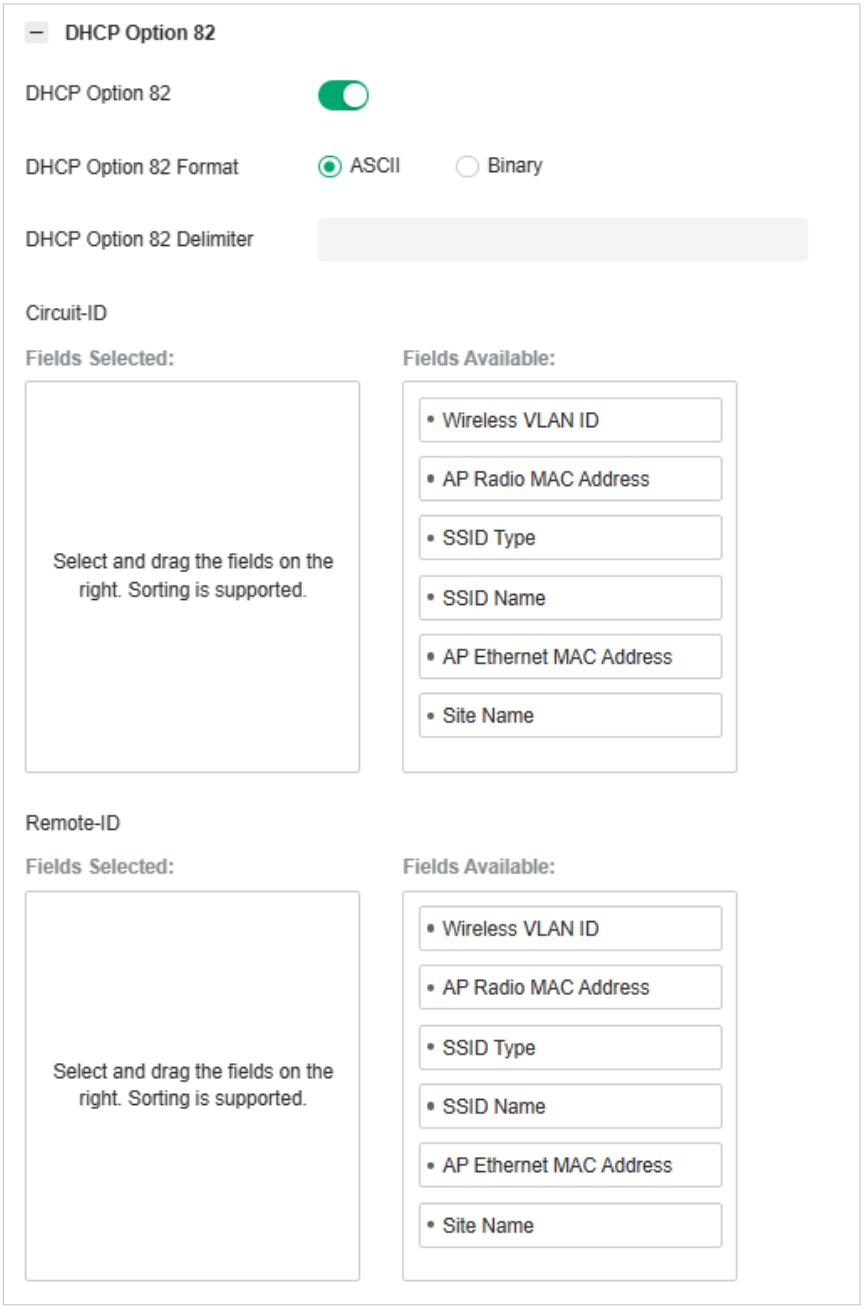
7. 8 DHCP Option 82

Overview

DHCP option 82, also known as the DHCP relay agent information option, provides additional security when using DHCP to assign network addresses. It enables the controller to act as a DHCP relay agent to prevent DHCP client requests from untrusted sources.

Configuration

Launch the controller and access a site. Go to Network Config > Network Settings > WLAN, click the Edit icon in the ACTION column of the wireless network which you want to configure, and click DHCP Option 82 to load the following page. Configure the parameters. Then click Apply.



DHCP Option 82	Toggle on to enable DHCP Option 82.
DHCP Option 82 Format	Select the format of DHCP Option 82: ASCII or Binary.
DHCP Option 82 Delimiter	Enter the delimiter of DHCP Option 82 (single punctuation mark).
Circuit-ID	Identifies the circuit (interface or VLAN) on the switching device on which the request was received.
Remote-ID	Identifies the remote host.

7. 9 Configure WLAN Optimization

Overview

WLAN Optimization helps improve the wireless network performance. With the WLAN Optimization feature, the controller will detect WiFi interference and monitor the wireless environment. Based on the environmental factors including network topology, deployment size, traffic, and client factors, the controller can determine the optimum wireless configurations (such as channel, bandwidth, power, etc.) for the access points (APs), and thus ensures that wireless clients of each AP can enjoy better WiFi experience.

In WLAN Optimization, the results of the last 10 scans are displayed. You can manually run a WLAN optimization immediately or set up auto WLAN optimization.

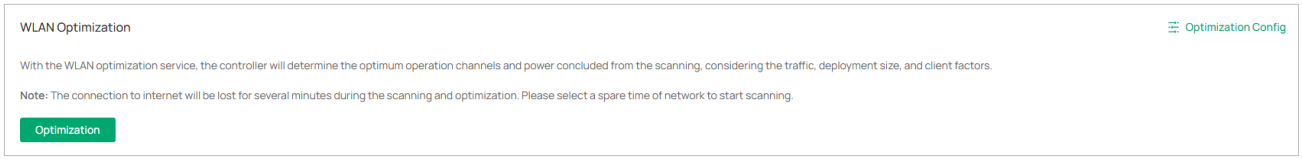
In Optimization History, the past optimization records are displayed, and you can also restore the previous optimization results if needed.

Manually Run a WLAN Optimization

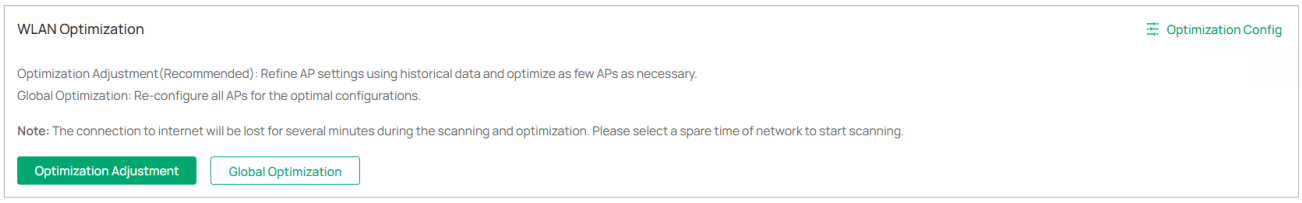
Note: The connection to internet will be lost for several minutes during the scanning and optimization. Please select a spare time of network to start scanning.

1. Launch the controller and access a site. Go to Network Config > Network Settings > WLAN > WLAN Optimization.
2. In the WLAN Optimization section, run a WLAN Optimization.

   • In the initial optimization, click Optimization to run a global optimization to reconfigure wireless settings across all APs.



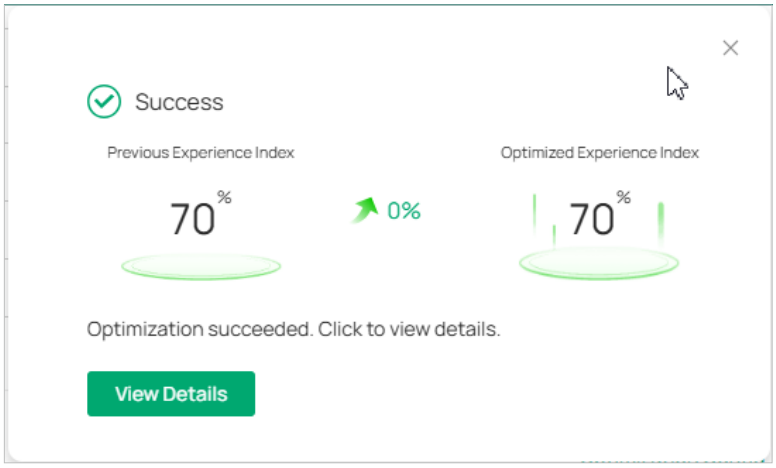
   • In later optimizations, you can click Optimization Adjustment (recommended) or Global Optimization to run an optimization.



Optimization Adjustment	The controller refines the wireless settings of APs based on historical optimization results, historical client behavior, and the current wireless environment, optimizing as few APs as necessary. Wireless connections may be interrupted during optimization. This optimization option is recommended, but it is only available for non-initial optimizations since it requires historical optimization data.

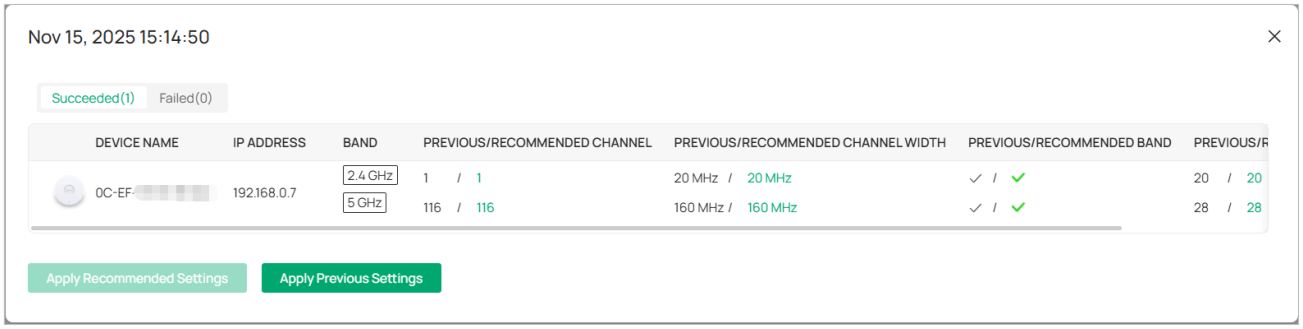
Global Optimization	The controller reconfigures the wireless settings of all APs for optimal overall network performance. Wireless connections may be interrupted during optimization.

3. The controller will scan the wireless environment to conclude the optimum WLAN network configurations and display the result after completing the optimization.



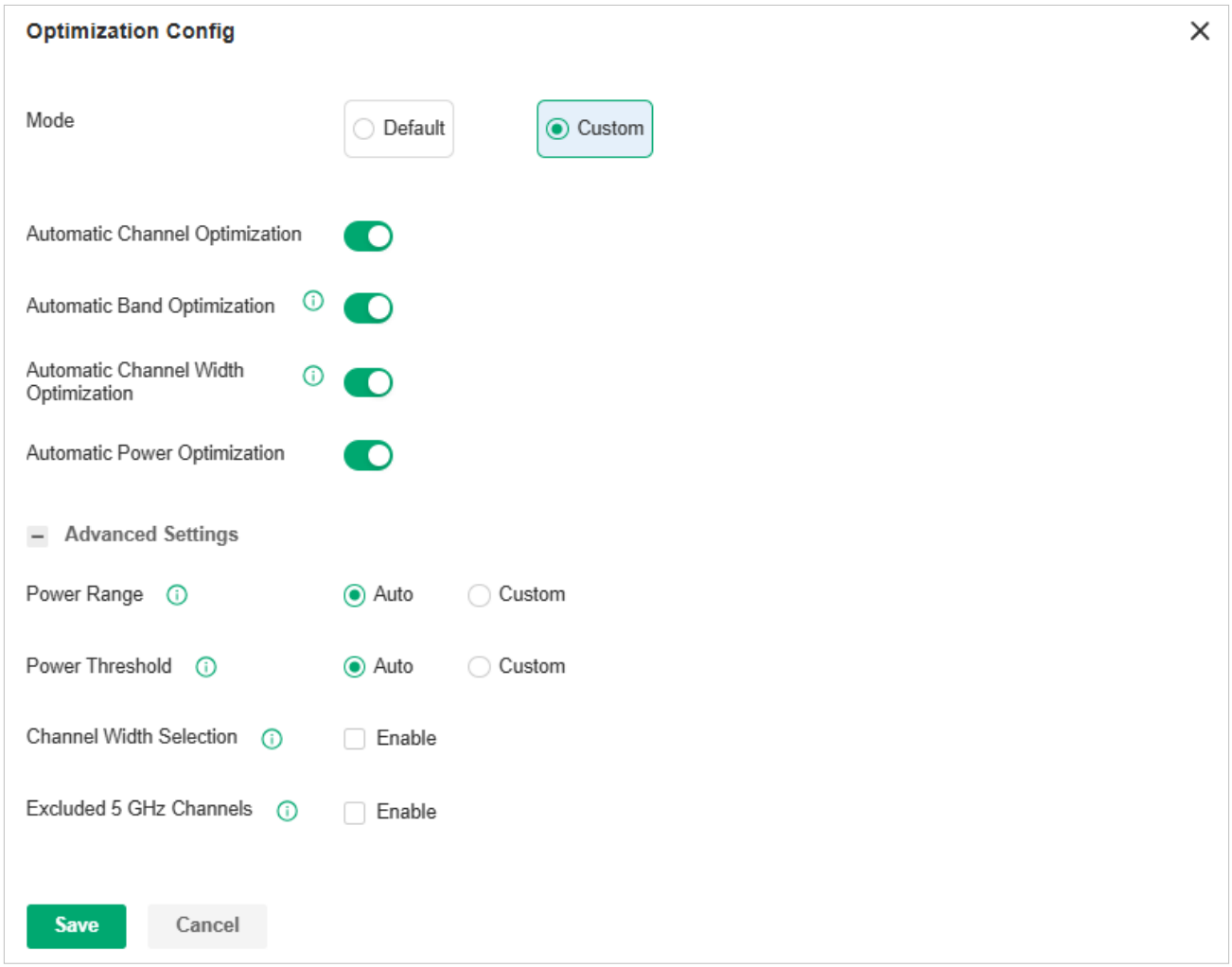
4. Click View Details to display more info. You can click Apply Previous Settings if you want to restore the previous optimization results.

Tip: You can also view the optimization results in the Optimization History.



Customize Optimization Config

If you want to custom optimization configurations, click Optimization Config on the WLAN Optimization page, then set the parameters according to actual needs.

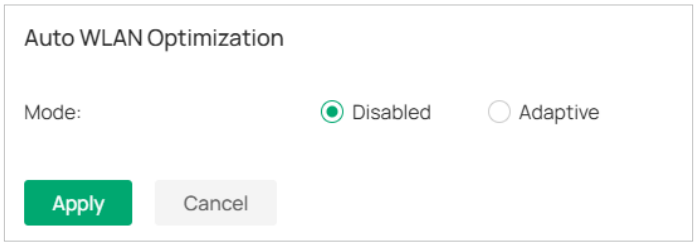


Mode	Specify the optimization mode. Default: The controller will conduct the optimization with the default configurations. Custom: The controller will conduct the optimization with the configurations you set.
Automatic Channel Optimization	Enable this function, and the controller will scan the wireless environment to conclude the optimum operation channels for the APs.
Automatic Band Optimization	Enable this function in a high-density deployment scenario, and the controller will scan the wireless environment and determine whether to turn off some radio bands to reduce network interference, hence improving the performance of the entire network.
Automatic Channel Width Optimization	Enable this function in a high-density deployment scenario, and the controller will scan the wireless environment and determine whether to reduce some radio bandwidth to reduce network interference, hence improving the performance of the entire network.
Automatic Power Optimization	Enable this function, and the controller will scan the wireless environment to conclude the optimum transmission power for the APs.

Power Range	Select Custom if you want to optimize the power within the specified range. You can limit the transmit power range of each wireless device after the power deployment is completed. For high-density deployment, you can try to set a smaller power range. An over-low value may lead to limited coverage, while an over-high value may lead to strong interference. (Note: The deployment may fail if the minimum power you select exceeds the maximum power of the AP to be deployed.)
Power Threshold	Select Custom if you want to optimize the power within the specified threshold. You can adjust the power deployment override threshold according to the actual deployment height and spacing of wireless devices, achieving optimal wireless coverage after RF optimization. The larger the threshold, the larger the adjusted overall power value.
Channel Width Selection	Select the channel width for each band, and the optimization will maintain the selected channel width.
Excluded 5 GHz Channels	When enabled, you can specify the channels so they will not execute the automatic optimization.

Set Up Auto WLAN Optimization

1. Launch the controller and access a site. Go to Network Config > Network Settings > WLAN > WLAN Optimization.
2. In the Auto WLAN Optimization section, specify the auto optimization mode.



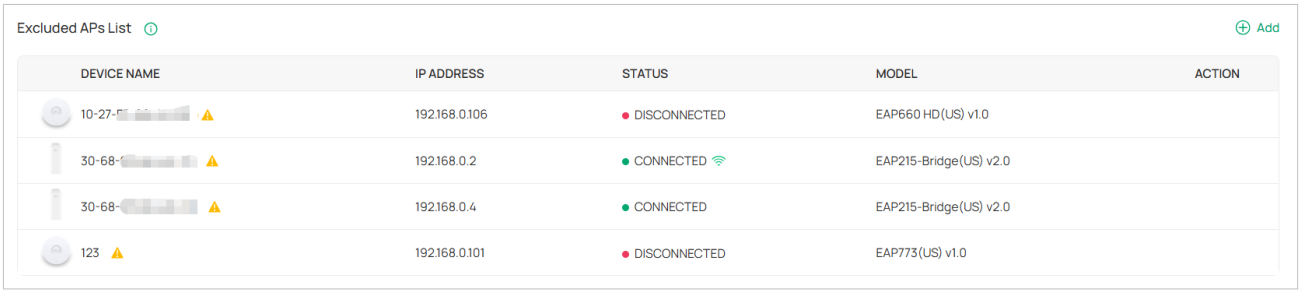
Mode	Specify the auto optimization mode. Disabled: Do not optimize WLAN performance automatically. Adaptive: The controller intelligently optimizes the wireless network based on the global network monitoring data from the controller and the network conditions reported by the devices.

3. Apply the settings. Adaptive optimizations will be automatically triggered once the topology or Wi-Fi environment changes.

Exclude APs from WLAN Optimization

If you want to exclude cetain APs from WLAN optimization, locate the Excluded APs List on the WLAN Optimization page, click Add to add the APs.

Some APs will be added to the list automatically, including APs in the mesh network and APs with unsupported firmware.


Excluded APs List
Add
DEVICE NAME
IP ADDRESS
STATUS
MODEL
ACTION
10-27-
192.168.0.106
DISCONNECTED
EAP660 HD(US) v1.0
30-68-
192.168.0.2
CONNECTED
EAP215-Bridge(US) v2.0
30-68-
192.168.0.4
CONNECTED
EAP215-Bridge(US) v2.0
123
192.168.0.101
DISCONNECTED
EAP773(US) v1.0

Chapter 8

Configure Network Authentication

Authentication is a portfolio of features designed to authorize network access to clients, which enhances the network security. Omada provides authentication services covering all the needs to authenticate both wired and wireless clients.

This chapter guides you on how to configure network authentication with the Omada Controller. The chapter includes the following sections:

- 8. 1 Configure Portal Authentication
- 8. 2 Configure 802.1X Authentication
- 8. 3 Configure MAC-Based Authentication

8. 1 Configure Portal Authentication

Overview

Portal authentication provides authentication service to the clients that only need temporary access to the network, such as the customers in a restaurant or in a supermarket. To access the network, these clients need to enter the authentication login page and use the correct login information to pass the authentication. In addition, you can customize the authentication login page and specify a URL which the authenticated clients will be redirected to.

Portal authentication takes effect on SSIDs and LAN networks. APs authenticate wireless clients which connect to the SSID with Portal configured, and the gateway authenticates wired clients which connect to the network with Portal configured. To make Portal authentication available for wired and wireless clients, ensure that both the gateway and APs are connected and working properly.

The controller provides several types of Portal authentication:

- **No Authentication**

  With this authentication type configured, clients can pass the authentication and access the network without providing any login information. Clients just need to accept the terms (if configured) and click the Login button.

- **Simple Password**

  With this authentication type configured, clients are required to enter the correct password to pass the authentication. All clients use the same password which is configured in the controller.

- **Hotspot**

  With this authentication type configured, clients can access the network after passing any type of the authentication:

  - **Voucher**

    Clients can use the unique voucher codes generated by the controller within a predefined time usage. Voucher codes can be printed out from the controller, so you can print the codes and distribute them to your costumers to tie the network access to consumption.

  - **Local User**

    Clients are required to enter the correct username and password of the login account to pass the authentication.

  - **SMS**

    Clients can get verification codes using their mobile phones and enter the received codes to pass the authentication.

  - **RADIUS**

    Clients are required to enter the correct username and password which are stored in the RADIUS server to pass the authentication.

- **Form Auth**

  Clients are required to fill in a survey created by the network administrator to pass the authentication. It can be used for collecting feedback from your clients.

- **RADIUS Server**

  Clients are required to enter the correct username and password created on the RADIUS server to pass the authentication.

- **External Portal Server**

  The option of External Portal Server is designed for the developers. They can customize their own authentication type like Google account authentication according to the interface provided by the Controller.

- **Google**

  Clients will be redirected to the Google login page and are required to complete the Google account login to pass the authentication.

Portal authentication can work with Access Control Policy, which grant specific network access to the users with valid identities. You can determine that the clients which didn't pass Portal authentication can only access the network resources allowed by Access Control Policy.

- **Pre-Authentication Access**

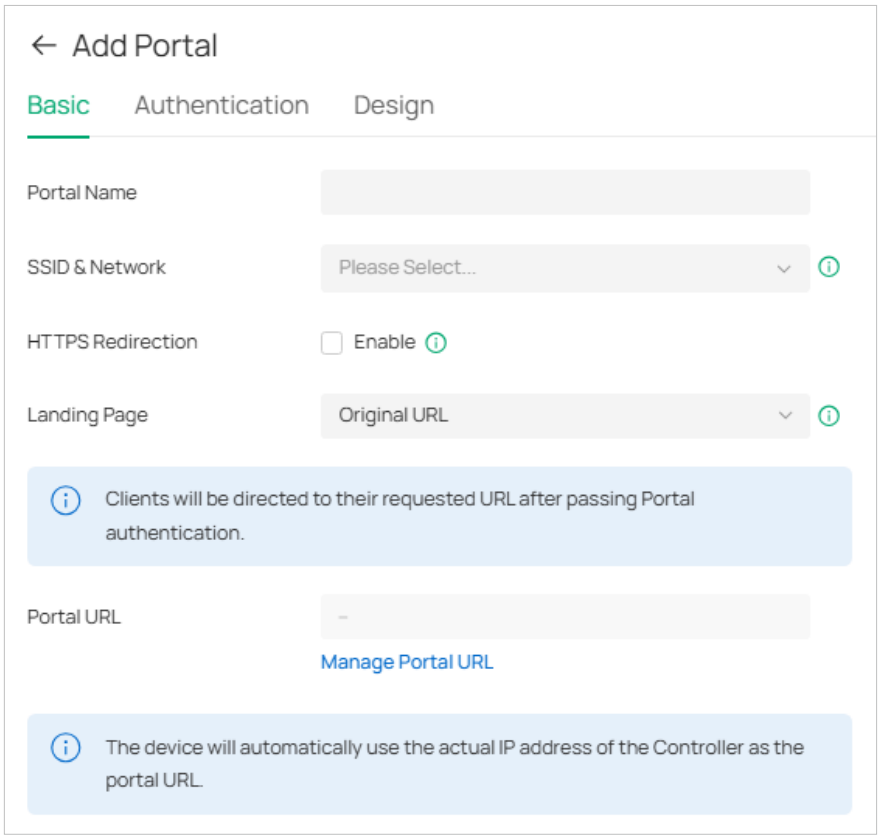
  Pre-Authentication Access allows unauthenticated clients to access the specific network resources.

- **Authentication-Free Client**

  Authentication-Free Clients allows the specific clients to access the specific network resources without authentication.

Create New Portal

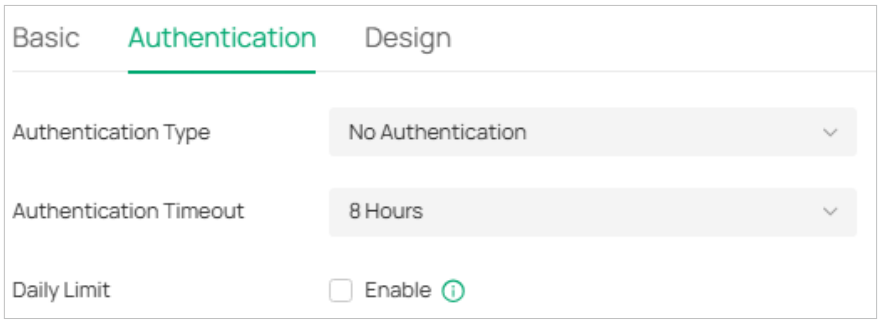
1. Launch the controller and access a site.
2. Go to Network Config > Authentication > Portal.
3. On Portal tab, click Create New Portal.



4. Specify the portal name. Select the SSIDs and LAN networks for the portal to take effect. The clients connected to the selected SSIDs or LAN networks will have to log into a web page to establish verification before accessing the network.
5. Configure redirection and landing settings.

HTTPS Redirection	Click the checkbox to enable HTTPS Redirection. With this feature enabled, the unauthorized clients will be redirected to the Portal page when they are trying to browse HTTPS websites. With this feature disabled, the unauthorized clients cannot browse HTTPS websites and are not redirected to the Portal page.
Landing Page	Select which page the client will be redirected to after a successful authentication. The Original URL: Clients are directed to the URL they request for after they pass Portal authentication. The Promotional URL: Clients are directed to the specified URL after they pass Portal authentication. Success Page: Clients will see the Portal success page after passing Portal authentication.
Portal URL	Displays the URL address that will be used for this Portal authentication page.

6. Go to Authentication section. Select the Authentication Type and configure authentication settings.



■ No Authentication

Authentication Timeout	Select the login duration. Clients will be off-line after the authentication timeout.
Daily Limit	Click the checkbox to enable Daily Limit. With this feature enabled, after authentication times out, clients cannot get authenticated again until the next day. With this feature disabled, after authentication times out, clients can get authenticated again without limit.

■ Simple Password

Password	Specify the password for the portal.
Authentication Timeout	Select the login duration. Clients will be off-line after the authentication timeout.

■ Hotspot

Type	Select one or more authentication types according to your needs. Clients can access the network after passing any type of the authentication.

With different types of Hotspot selected, configure the related parameters.

- **Voucher Portal**

Voucher	Select Voucher and click Voucher Manager to manage the voucher codes. Refer to the voucher configuration chapter in this guide for detailed information about how to create vouchers.

- **Local User Portal**

Local User	Select Local User and click User Management to manage the information of the login accounts. Refer to the account configuration chapter in this guide for detailed information about how to create Local Users.

- **SMS Portal**

  Select SMS and configure the required parameters in the SMS section.

SMS	Clients can get verification codes using their mobile phones and enter the received codes to pass the authentication.
Twilio SID	Enter the Account SID for Twilio API Credentials.
Auth Token	Enter the Authentication Token for Twilio API Credentials.
Operating Phone Number	Enter the phone number that is used to send verification messages to the clients.
Maximum User Numbers	Click the checkbox and enter the maximum number of users allowed to be authenticated using the same phone number at the same time.
Authentication Timeout	Select the login duration. The client needs to log in again on the web authentication page to access the network.
Preset Country Code	Enter the default country code that will be filled automatically on the authentication page.

- **RADIUS Portal**

  Select RADIUS and configure the required parameters in the RADIUS section.

Authentication Timeout	Clients are required to enter the correct username and password which are stored in the RADIUS server to pass the authentication.
RADIUS Profile	Select the RADIUS profile you have created. If no RADIUS profiles have been created, click Create New RADIUS Profile from the drop-down list or Manage RADIUS Profile to create one. The RADIUS profile records the information of the RADIUS server which provides a method for storing the authentication information centrally.
Portal Logout	Check the box to allow clients to log out of the portal by accessing a URL (portal.tplink.net/portal/logout by default). You can change the default URL by editing portal.logout.domain in the omada.properties file. Some devices may require firmware update to support Portal Logout. Please refer to Configuration Result for details.
NAS ID	Configure a Network Access Server Identifier (NAS ID) on the portal. Authentication request packets from the controller to the RADIUS server carry the NAS ID. The RADIUS server can classify users into different groups based on the NAS ID, and then choose different policies for different groups.
Disconnected Requests	With the feature enabled, the controller will listen on the receiver port for disconnect requests from the RADIUS server. When the controller receives the disconnect requests in correct format, the controller will terminate the RADIUS authentication session of the clients. Note that the feature is available only when the controller is accessible to the RADIUS server.
Receiver Port	Specify the port on which the controller listens when there are disconnect requests from the RADIUS server. Make sure that the specified port is not in use.
Status	The entry displays the status of the receiver port, including Running, Disabled, and Error. Running means that the port is available, Disabled means that the port is closed, and Error means that the port is already in use.

- **Configuring Form Authentication**

  Select Form Auth and click Create New Survey in the Form Authentication section. Then follow the on-screen instructions to create a survey by adding the type and number of questions you need. You can click Preview to view how the survey looks like on website and phone.

  Click Publish and then the created survey can be used for form authentication. A survey cannot be edited after it is published.

Survey Name	Specify a name for the survey for identification.
Duration	Specify how long clients can use the network after they pass the form authentication.

  Created surveys will be displayed for you to choose for the form authentication.

RADIUS Server

Authentication Timeout	Select the login duration. Clients will be off-line after the authentication timeout.
RADIUS Profile	Select the RADIUS profile you have created. If no RADIUS profiles have been created, click Create New RADIUS Profile from the drop-down list or click Manage RADIUS Profile to create one. The RADIUS profile records information of the RADIUS server including the IP address, port and so on.
NAS ID	Configure a Network Access Server Identifier (NAS ID) on the portal. Authentication request packets from the controller to the RADIUS server carry the NAS ID. The RADIUS server can classify users into different groups based on the NAS ID, and then choose different policies for different groups.
Disconnected Requests	With the feature enabled, the controller will listen on the receiver port for disconnect requests from the RADIUS server. When the controller receives the disconnect requests in correct format, the controller will terminate the RAIDIUS authentication session of the clients. Note that the feature is available only when the controller is accessible to the RADIUS server.
Receiver Port	Specify the port on which the controller listens when there are disconnect requests from the RADIUS server. Make sure that the specified port is not in use.
Status	The entry displays the status of the receiver port, including Running, Disabled, and Error. Running means that the port is available, Disabled means that the port is closed, and Error means that the port is already in use.
Authentication Mode	Select the authentication protocol for the RADIUS server.
Portal Customization	Select Local Web Portal or External Web Portal. The authentication login page of Local Web Portal is provided by the built-in portal server of the controller. The External Web Portal is provided by external portal server. Enter the authentication login page's URL provided by the external portal server in the External Web Portal URL field.

External LDAP Server

Authentication Timeout	Select the login duration. Clients will be off-line after the authentication timeout.
LDAP Profile	Select the LDAP profile you have created. If no LDAP profiles have been created, click Create New LDAP Profile from the drop-down list or click Manage LDAP Profile to create one. The LDAP profile records information of the LDAP server including the server address, port and so on.
Portal Customization	Select Local Web Portal or External Web Portal. The authentication login page of Local Web Portal is provided by the built-in portal server of the controller. The External Web Portal is provided by external portal server. Enter the authentication login page's URL provided by the external portal server in the External Web Portal URL field.

External Portal Server

Custom Portal Server	Specify the IP address or URL that redirect to an external portal server.

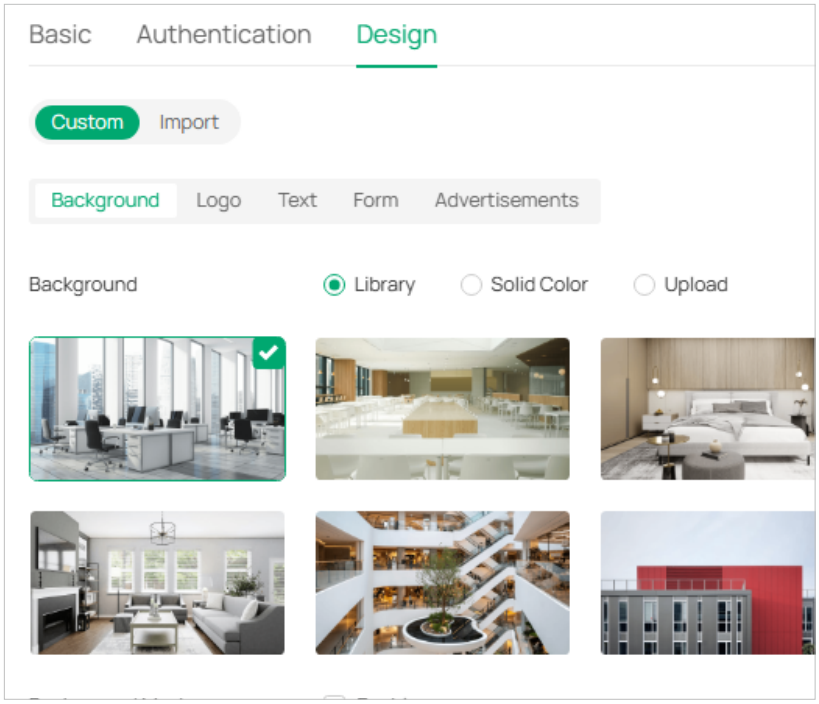
Google

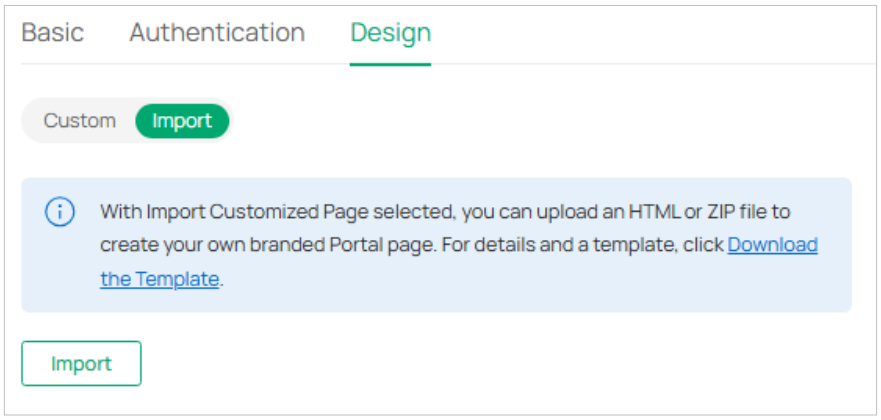
Authentication Timeout	Select the login duration. Clients will be off-line after the authentication timeout.
Client ID	Enter the Client ID provided by Google to integrate with Google OAuth 2.0.
Client Secret	Enter the Client Secret provided by Google to integrate with Google OAuth 2.0.

(Optional) Portal Customization

When creating or editing a portal entry, you can customize the Portal page in the Design section.

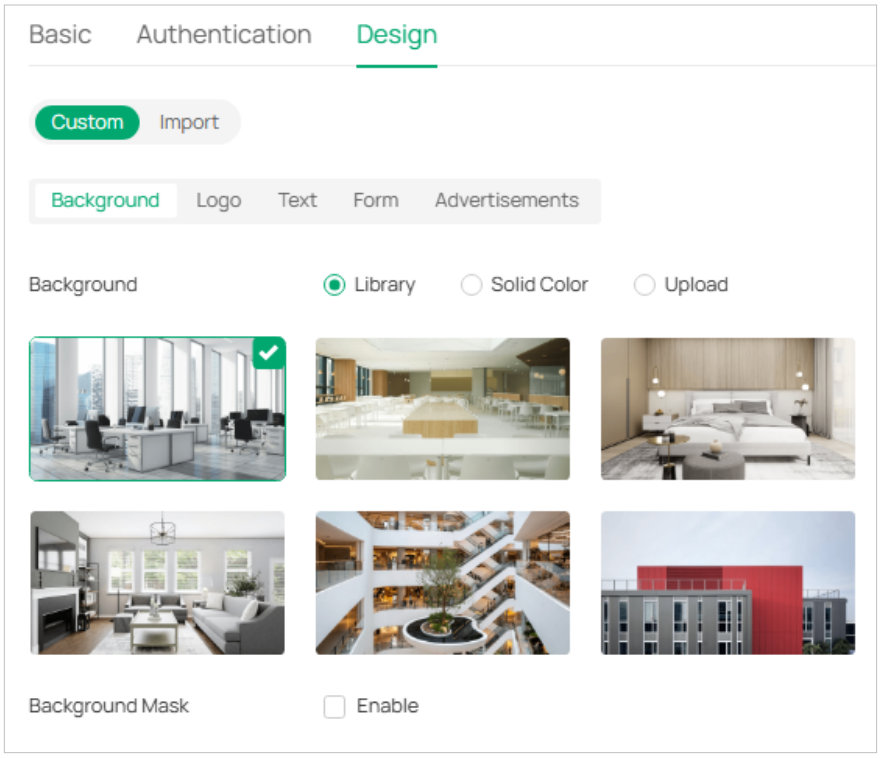
Note: Portal Customization is not available when you configure external authentication types.





Custom	Edit the related parameters to customize the portal page based on the provided page.
Import	Click Import to import your unique Portal page for branding it as per your business.

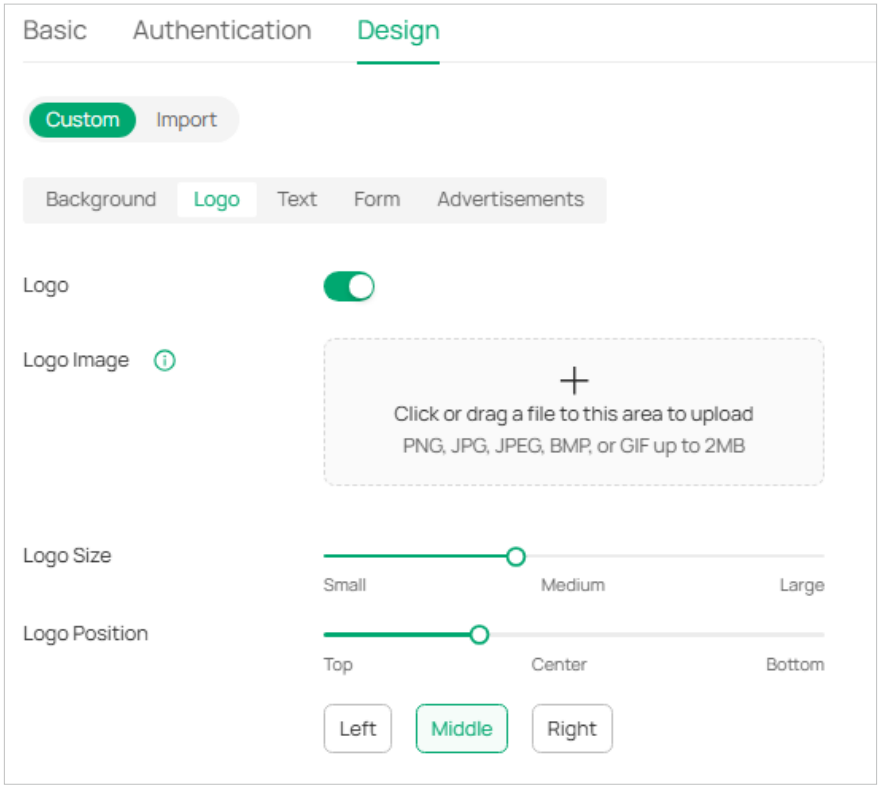
■ Background



Background	Select the background type. Library: Select a background picture from the image library. Solid Color: Configure your desired background color by entering the hexadecimal HTML color code manually or through the color picker. Upload: Click Choose and select a picture from your PC as the background. Unified Image: With this feature enabled, the background picture will be the same for both the web and mobile portal pages. With this feature disabled, you can upload separate background pictures for the web and mobile portal pages respectively.

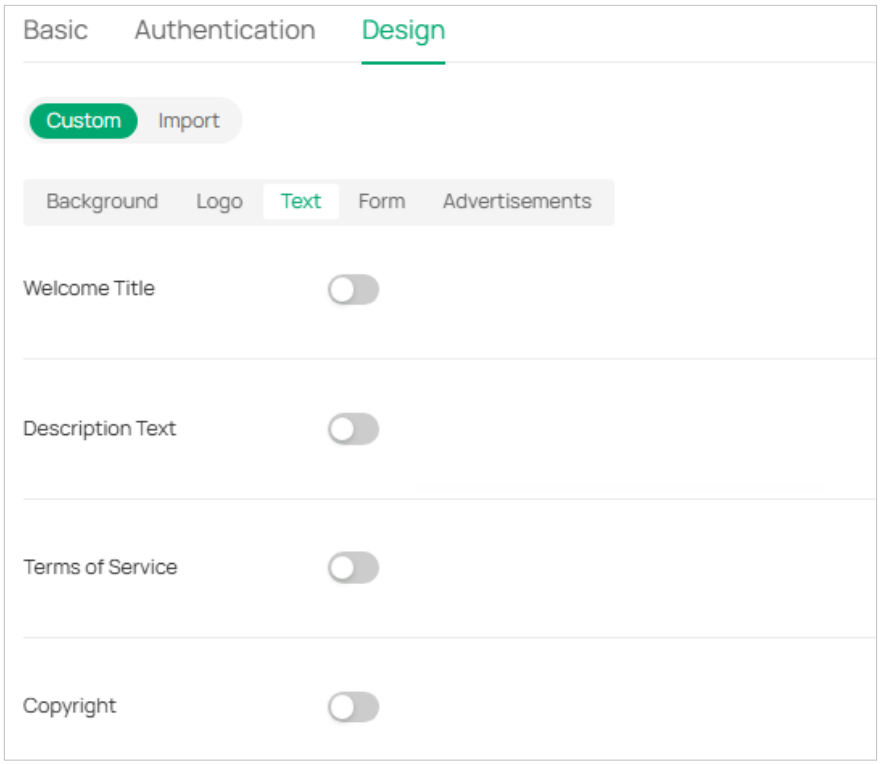
Background Mask	Enable the background mask to add a overlay on the background.

Logo



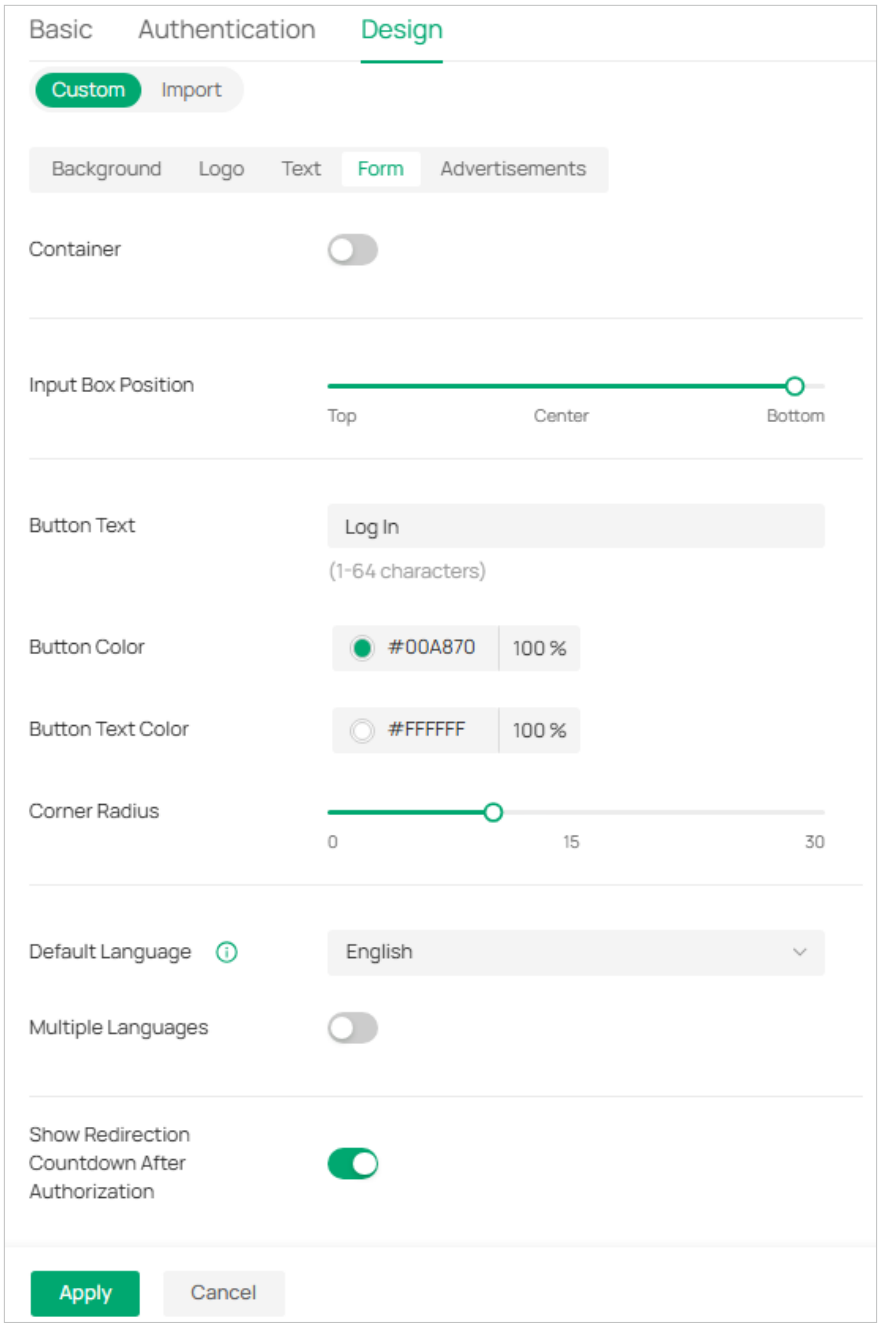
Logo	Click the checkbox to enable the log to display on the Portal page.
Logo Image	Select a picture from your PC as the logo.
Logo Size	Adjust the logo size on the Portal page.
Logo Position	Adjust the logo position on the Portal page.

Text



Welcome Title	Enable the toggle and enter content as the welcome information. You can specify the desired text font size and configure the text color by entering the hexadecimal HTML color code manually or through the color picker.
Description Text	Enable the toggle and enter content as the description information. You can specify the desired text font size and configure the text color by entering the hexadecimal HTML color code manually or through the color picker.
Terms of Service	Enable the toggle and enter text as the terms of service in the following box. Click Add Terms to enter the name and context of the terms which will appear after a client clicks the link in Terms of Service.You can specify the desired text font size and configure the text color by entering the hexadecimal HTML color code manually or through the color picker.
Copyright	Enable the toggle and enter content as the copyright information. You can specify the desired text font size and configure the text color by entering the hexadecimal HTML color code manually or through the color picker.

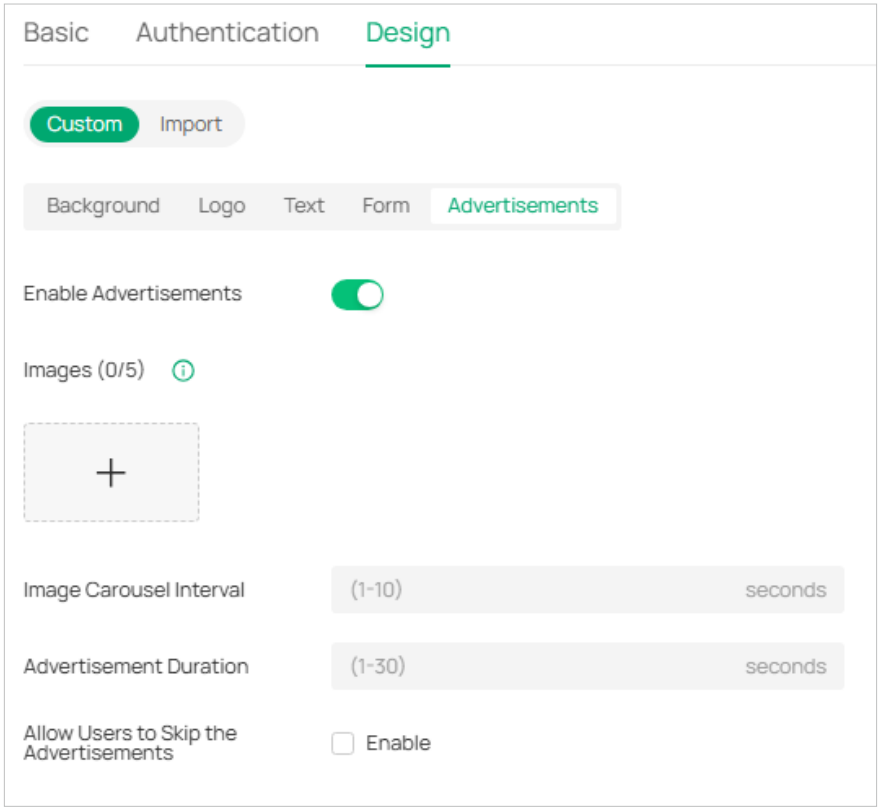
Form



Container	Enable the toggle to add a container to the page. You can select All or Half as the container type. Configure the container color by entering the hexadecimal HTML color code manually or through the color picker, adjust the corner radius, and enable background blur for the container.
Input Box Color	Configure your desired background color for the input box by entering the hexadecimal HTML color code manually or through the color picker.
Input Text Color	Configure your desired text color for the input box by entering the hexadecimal HTML color code manually or through the color picker.
Stroke Color	Configure your desired color for the input box stroke by entering the hexadecimal HTML color code manually or through the color picker.

Corner Radius	Adjust the input box corner radius.
Input Box Position	Adjust the input box position on the Portal page.
Button Text	Enter content as the button text.
Form Auth Button Text	Enter content as the form auth button text.
Button Color	Configure your desired background color for the button by entering the hexadecimal HTML color code manually or through the color picker.
Button Text Color	Configure your desired text color for the button by entering the hexadecimal HTML color code manually or through the color picker.
Corner Radius	Adjust the input box corner radius.
Default Language	Select the default language displayed on the Portal page. The controller automatically adjusts the language displayed on the Portal page according to the system language of the clients. If the language is not supported, the controller will use the default language specified here.
Multiple Languages	With this feature enabled, the portal page will support multiple languages. The default language follows the browser setting, and users can manually switch languages on the page.
Show Redirection Countdown After Authorization	With this feature enabled, a countdown for the redirection will be displayed after successful authentication.

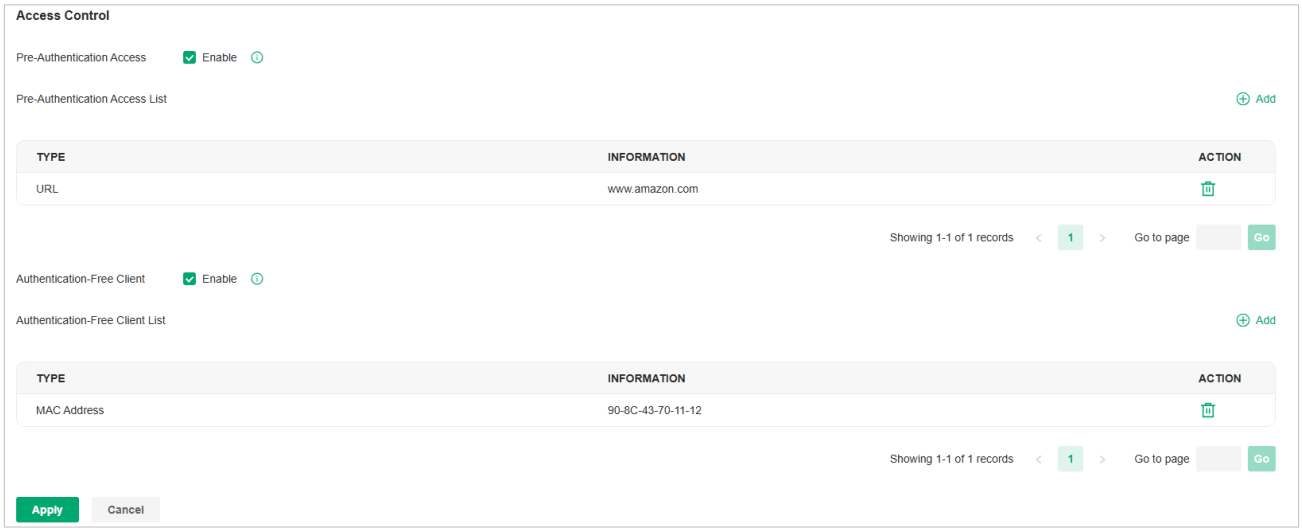
■ Advertisements



Enable Advertisements	Enable the toggle to enable the Advertisement feature. With this feature enabled, you can add advertisement pictures on the authentication page. These advertisement pictures will be displayed before the login page appears.
Images	Select pictures from your PC as the advertisement pictures. When several pictures are added, they will be played in a loop.
Image Carousel Interval	Enter the picture carousel interval. For example, if this value is set as 5 seconds, the first picture will be displayed for 5 seconds, followed by the second picture for 5 seconds, and so on.
Advertisement Duration	Enter the duration time for the advertisement pictures. For this duration, the pictures will be played in a loop. If the duration time is not enough for all the pictures, the rest will not be displayed.
Allow Users to Skip the Advertisements	Click the checkbox to allow users to skip the advertisement.

(Optional) Access Control

On Access Control tab, you can configure access control rules if needed.



Pre-Authentication Access	Click the checkbox to enable Pre-Authentication Access. With this feature enabled, unauthenticated clients are allowed to access the subnets and web resources specified in the Pre-Authentication Access List below.
Pre-Authentication Access List	Click Add to configure the IP range or URL which unauthenticated clients are allowed to access.
Authentication-Free Policy	Click the checkbox to enable Authentication-Free Policy. With this feature enabled, you can allow certain clients to access the internet without Portal authentication.
Authentication-Free Client List	Click Add and enter the IP address or MAC address of Authentication-Free clients.

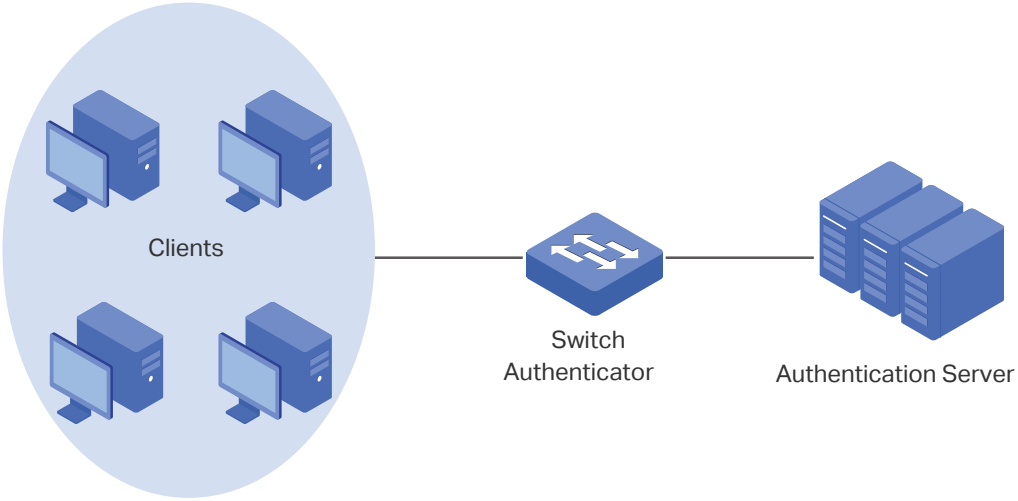
8. 2 Configure 802.1X Authentication

Overview

802.1X provides port-based authentication service to restrict unauthorized clients from accessing to the network through publicly accessible switch ports. An 802.1X-enabled port allows only authentication messages and forbids normal traffic until the client passes the authentication.

Based on authenticated identity, 802.1X can also deliver customized services. For example, 802.1X and VLAN Assignment together make it possible to assign different authenticated users to different VLANs automatically.

802.1X authentication uses client-server model which contains three device roles: client/supplicant, authenticator and authentication server. This is described in the figure below:



- **Client**

  A client, usually a computer, is connected to the authenticator via a physical port. We recommend that you install TP-Link 802.1X authentication client software on the client hosts, enabling them to request 802.1X authentication to access the LAN.

- **Authenticator**

  An authenticator is usually a network device that supports 802.1X protocol. As the above figure shows, the switch is an authenticator.

  The authenticator acts as an intermediate proxy between the client and the authentication server. The authenticator requests user information from the client and sends it to the authentication server; also, the authenticator obtains responses from the authentication server and sends them to the client. The authenticator allows authenticated clients to access the LAN through the connected ports but denies the unauthenticated clients.

- **Authentication Server**

  The authentication server is usually the host running the RADIUS server program. It stores information of clients, confirms whether a client is legal and informs the authenticator whether a client is authenticated.

Based on authenticated identity, 802.1X can also deliver customized services. For example, 802.1X and VLAN Assignment together make it possible to assign different authenticated users to different VLANs automatically.

Configuring Switch 802.1X

To complete the 802.1X configuration for a switch, follow these steps:

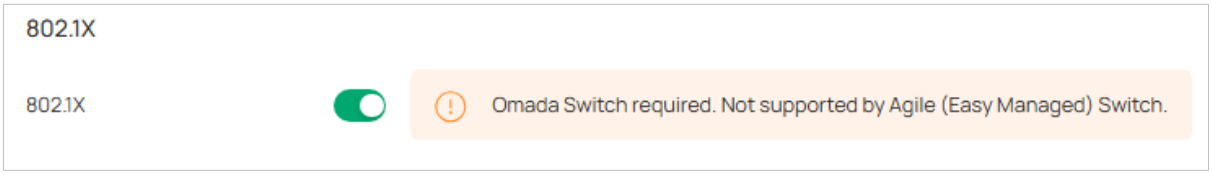
1) Enable 802.1X.

2) Select the RADIUS profile you have created and configure other parameters.

3) Select the ports on which 802.1X Authentication will take effect.

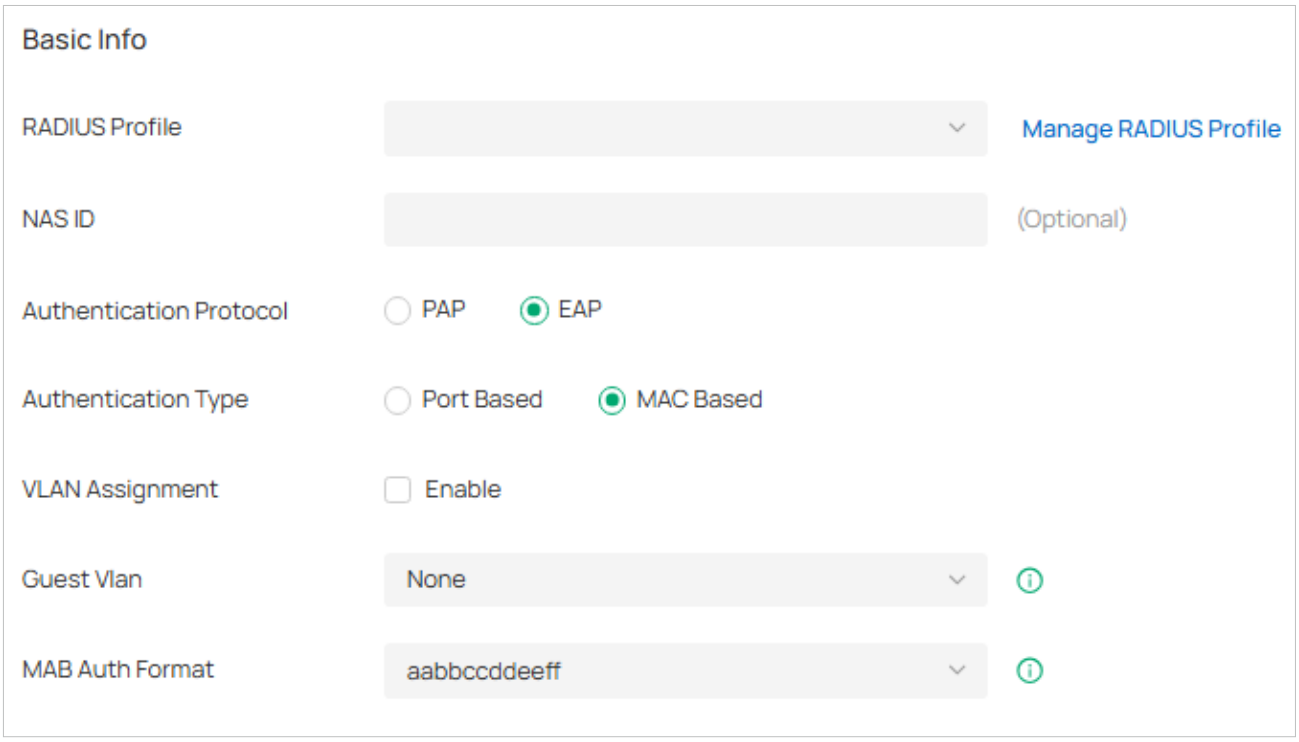
Step 1: Enable 802.1X

Launch the controller and access a site. Go to Network Config > Authentication > Switch 802.1X. Click to enable 802.1X.



Step 2: Configure RADIUS Profile and Parameters

Select the RADIUS profile you have created. If no RADIUS profiles have been created, click Create New RADIUS Profile from the drop-down list or Manage RADIUS Profile to create one. The RADIUS profile records the information of the RADIUS server which acts as the authentication server during 802.1X authentication.

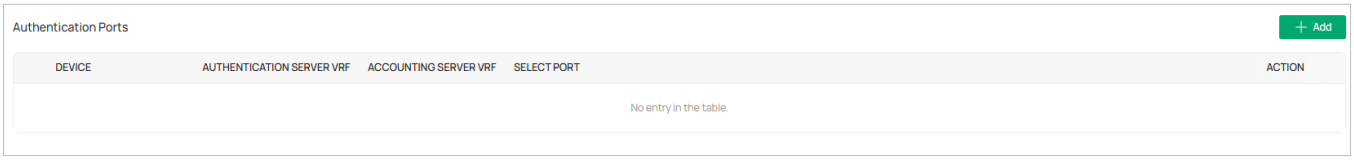


NAS ID	(Optional) Configure a Network Access Server Identifier (NAS ID) for authentication. Authentication request packets from the controller to the RADIUS server carry the NAS ID. The RADIUS server can classify users into different groups based on the NAS ID, and then choose different policies for different groups.

Authentication Protocol	Select the authentication protocol for exchanging messages between the switch and RADIUS server. As a bridge between the client and RADIUS server, the switch forwards messages for them. It uses AP packets to exchange messages with the client, and processes the messages according to the specified authentication protocol before forwarding them to the RADIUS server. PAP: The AP packets are converted to other protocol (such as RADIUS) packets, and transmitted to the RADIUS server. EAP: The AP packets are encapsulated in other protocol (such as RADIUS) packets, and transmitted to the authentication server. To use this authentication mechanism, the RADIUS server should support AP attributes.
Authentication Type	Select the 802.1X authentication type. Port Based: After a client connected to the port gets authenticated successfully, other clients can access the network via the port without authentication. MAC Based: Clients connected to the port need to be authenticated individually. The RADIUS server distinguishes clients by their MAC addresses.
VLAN Assignment	This feature allows the RADIUS server to send the VLAN configurations to the port dynamically. After the port is authenticated, the RADIUS server assigns the VLAN based on the username of the client connecting to the port. The username-to-VLAN mappings must be already stored in the RADIUS server database.
Guest Vlan	Assign a VLAN for guest clients whose authentication fails or times out.
MAB Auth Format	Select clients' MAC address format which the controller uses for authentication. Then configure the MAC addresses in the specified format as usernames for the clients on the RADIUS server.

Step 3: Select the Ports

1. Click + Add to select the switch.





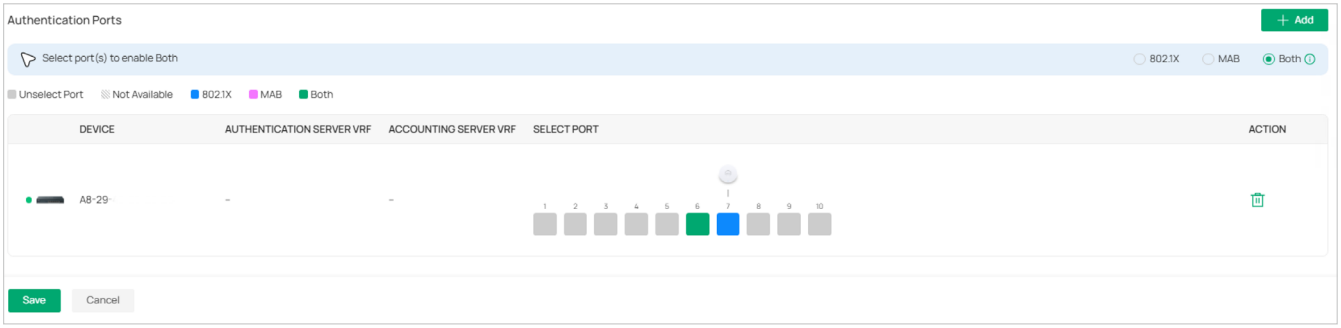
2. Select the ports to enable 802.1X authentication or MAB for them.

To enable 802.1X authentication for switch ports, click 802.1X and select the corresponding ports. The ports will be marked as ■.

To enable MAB for switch ports, click MAB and select the corresponding ports. The ports will be marked as ■.

To enable both 802.1X and MAB for switch ports, click Both and select the corresponding ports. The ports will be marked as ■.

Note: You can enable MAB only on 802.1X-enabled ports.



Note:

- You are not recommended to enable 802.1X authentication on the switch ports which connects to network devices without 802.1X capability like the gateway.
- The switch authenticates wired clients which connect to the port with 802.1X enabled. And the gateway authenticates wired clients which connect to the network with Portal configured. Wired clients should pass Portal and 802.1X authentication to access the internet when both are configured.

Configuring EAP 802.1X

To complete the 802.1X configuration for an AP, follow these steps:

1) Enable 802.1X.

2) Select the RADIUS profile you have created and configure other parameters.

3) Select the ports on which 802.1X Authentication will take effect.

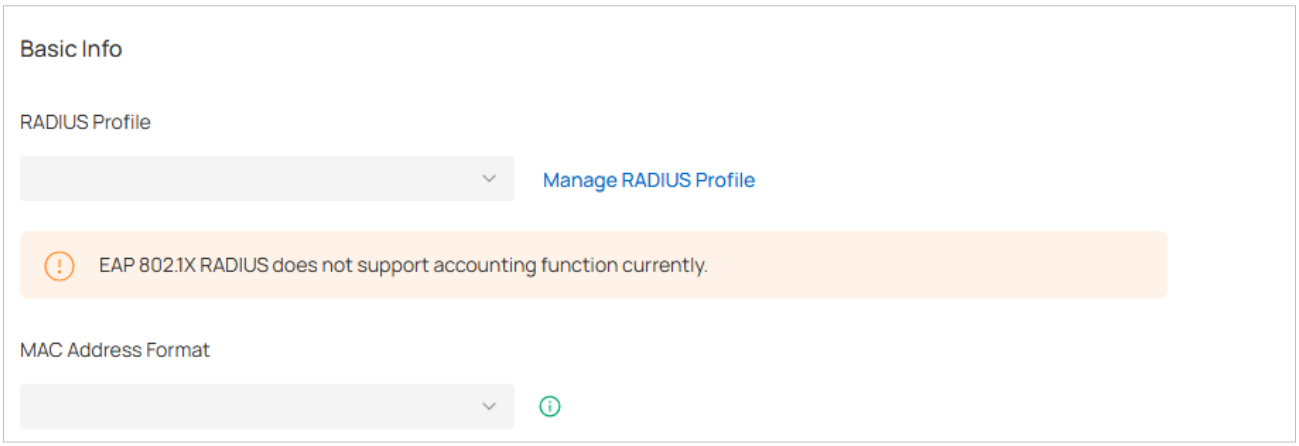
Step 1: Enable 802.1X

Launch the controller and access a site. Go to Network Config > Authentication > EAP 802.1X. Click to enable 802.1X.



Step 2: Configure RADIUS Profile and Parameters

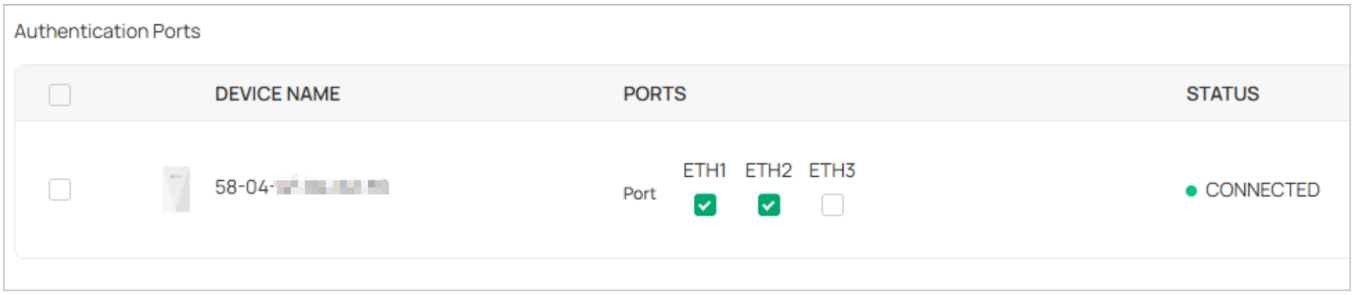
Select the RADIUS profile you have created. If no RADIUS profiles have been created, click Create New RADIUS Profile from the drop-down list or Manage RADIUS Profile to create one. The RADIUS profile records the information of the RADIUS server which acts as the authentication server during 802.1X authentication.



MAC Address Format	Select clients' MAC address format which the controller uses for authentication. Then configure the MAC addresses in the specified format as usernames for the clients on the RADIUS server.

Step 3: Select the Ports

Select the ports to enable 802.1X authentication for them.



8. 3 Configure MAC-Based Authentication

Overview

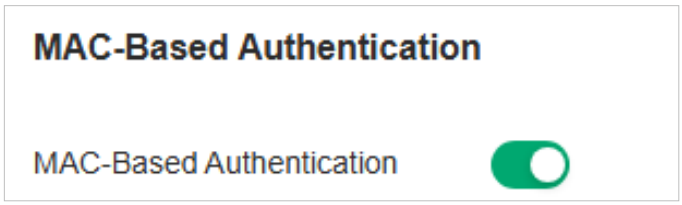
MAC-Based Authentication allows or disallows clients access to wireless networks based on the MAC addresses of the clients. In this authentication method, the controller takes wireless clients' MAC addresses as their usernames and passwords for authentication. The RADIUS server authenticates the MAC addresses against its database which stores the allowed MAC addresses. Clients can access the wireless networks configured with MAC-based authentication after passing authentication successfully.

Note:

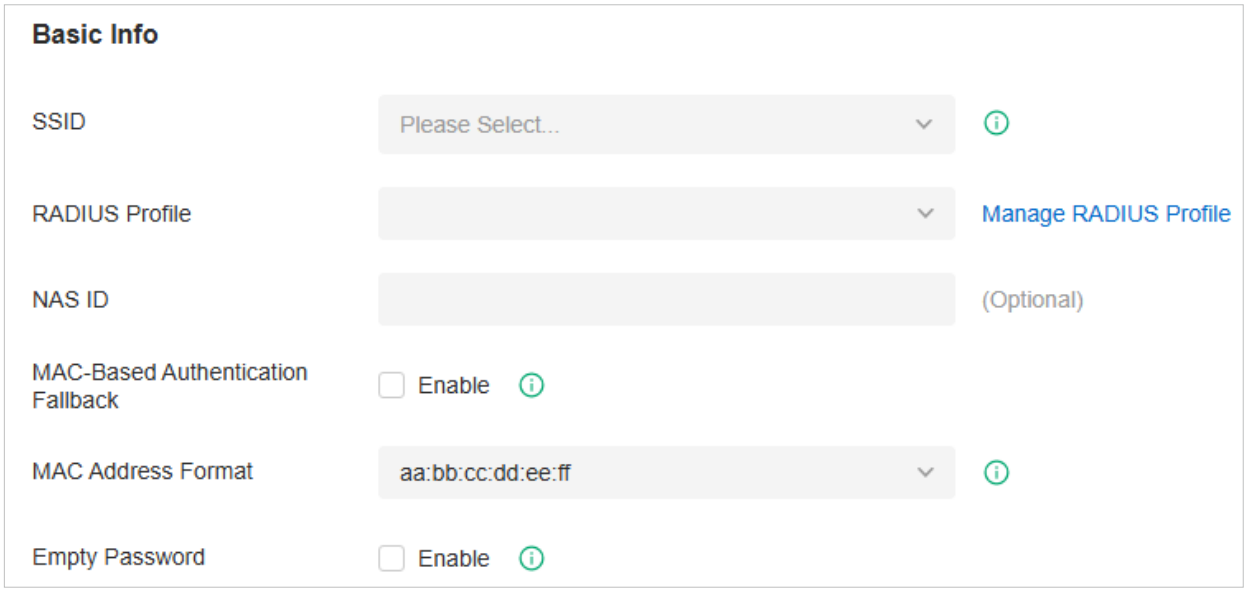
Both MAC-Based Authentication and Portal authentication can authenticate wireless clients. If both are configured on a wireless network, a wireless client needs to pass MAC-Based Authentication first and then Portal authentication for internet access. You can enable MAC-Based Authentication Fallback to allow clients bypass MAC-Based Authentication, which means the client needs to pass either of the two authentication. The client tries MAC-Based Authentication first, and is allowed to try portal authentication if it failed the MAC-Based Authentication.

Configuration

1. Launch the controller and access a site.
2. Go to Network Config > Authentication > MAC-Based Authentication. Click to enable MAC-Based Authentication.



3. In the Basic Info, select the SSIDs, RADIUS Profile and other required parameters. Refer to the following table to configure the required parameters and click Apply.



SSID	Select one or more SSIDs for MAC-based authentication to take effect.
RADIUS Profile	Select the RADIUS profile you have created. If no RADIUS profiles have been created, click Create New RADIUS Profile from the drop-down list or Manage RADIUS Profile to create one. The RADIUS profile records the information of the RADIUS server which acts as the authentication server during MAC-Based Authentication.
NAS ID	Configure a Network Access Server Identifier (NAS ID) for the authentication. Authentication request packets from the controller to the RADIUS server carry the NAS ID. The RADIUS server can classify users into different groups based on the NAS ID, and then choose different policies for different groups.
MAC-Based Authentication Fallback	For the wireless network configured with both MAC-Based Authentication and Portal, if you enable this feature, a wireless client needs to pass only one authentication. The client tries MAC-Based Authentication first, and is allowed to try Portal authentication if it failed the MAC-Based Authentication. If you disable this feature as default, a wireless client needs to pass both the MAC-Based Authentication and portal authentication for internet access, and will be denied if it fails either of the authentication.
MAC Address Format	Select clients' MAC address format which the controller uses for authentication. Then configure the MAC addresses in the specified format as usernames for the clients on the RADIUS server.
Empty Password	Click to allow a blank password for MAC-Based Authentication. With this option disabled, the password will be the same as the username.

Chapter 9

Configure VPN Networks

VPN (Virtual Private Network) provides a means for secure communication between remote computers across a public wide area network (WAN), such as the internet. The gateway supports various VPN types.

This chapter guides you on how to configure VPN networks with the Omada Controller. The chapter includes the following sections:

- 9. 1 VPN Overview
- 9. 2 Configure VPN Server
- 9. 3 Configure VPN Client
- 9. 4 User Management
- 9. 5 Configure the Site-to-Site VPN
- 9. 6 View VPN Status

9. 1 VPN Overview

VPN (Virtual Private Network) gives remote LANs or users secure access to LAN resources over a public network such as the internet. Virtual indicates the VPN connection is based on the logical end-to-end connection instead of the physical end-to-end connection. Private indicates users can establish the VPN connection according to their requirements and only specific users are allowed to use the VPN connection.

The core of VPN connection is to realize tunnel communication, which fulfills the task of data encapsulation, data transmission and data decompression via the tunneling protocol. The gateway supports common tunneling protocols that a VPN uses to keep the data secure:

- **IPsec**

IPsec (IP Security) can provide security services such as data confidentiality, data integrity and data authentication at the IP layer. IPsec uses IKE (Internet Key Exchange) to handle negotiation of protocols and algorithms based on the user-specified policy, and to generate the encryption and authentication keys to be used by IPsec. IPsec can be used to protect one or more paths between a pair of hosts, between a pair of security gateways, or between a security gateway and a host.

- **PPTP**

PPTP (Point-to-Point Tunneling Protocol) is a network protocol that enables the secure transfer of data from a remote client to a private enterprise server by creating a VPN across TCP/IP-based data networks. PPTP uses the username and password to validate users.

- **L2TP**

L2TP (Layer 2 Tunneling Protocol) provides a way for a dialup user to make a virtual Point-to-Point Protocol (PPP) connection to an L2TP network server (LNS), which can be a security gateway. L2TP sends PPP frames through a tunnel between an L2TP access concentrator (LAC) and the LNS. Because of the lack of confidentiality inherent in the L2TP protocol, it is often implemented along with IPsec. L2TP uses the username and password to validate users.

- **OpenVPN**

OpenVPN uses OpenSSL for encryption of UDP and TCP for traffic transmission. OpenVPN uses a client-server connection to provide secure communications between a server and a remote client over the internet. One of the most important steps in setting up OpenVPN is obtaining a certificate which is used for authentication. The controller supports generating the certificate which can be downloaded as a file on your computer. With the certificate imported, the remote clients are checked out by the certificate and granted access to the LAN resources.

- **WireGuard VPN**

WireGuard VPN is a secure, fast and modern VPN protocol. It is based on the UDP protocol and uses modern encryption algorithms to improve work efficiency.

- **SSL VPN**

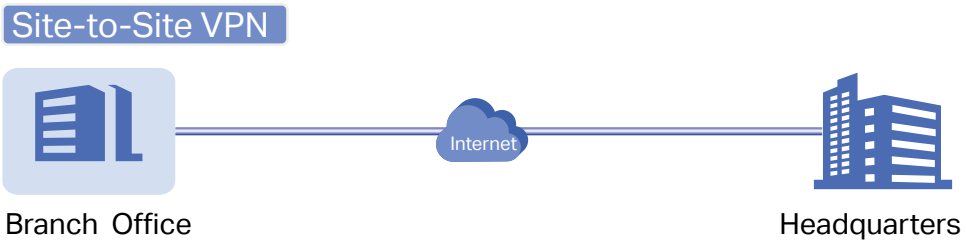
SSL VPN uses username and password for authentication and login. A network administrator can assign different resources to different types of users, and meanwhile associate the users with

multiple resources, making it easy to manage and limit the services the users can access through the VPN.

There are many variations of virtual private networks, with the majority based on two main models:

- **Site-to-Site VPN**

  A Site-to-Site VPN creates a connection between two networks at different geographic locations. Typically, headquarters set up Site-to-Site VPN with the subsidiary to provide the branch office with access to the headquarters' network.



  The gateway supports the following types of Site-to-Site VPNs:

  - Auto WireGuard

    The controller automatically creates a WireGuard VPN tunnel between two sites on the same controller. The VPN connection is bidirectional. That is, creating an Auto WireGuard VPN from site A to site B also provides connectivity from site B to site A, and nothing is needed to be configured on site B.

  - Manual WireGuard

    Create a WireGuard VPN tunnel between two peer gateways over internet, from a local gateway to a remote gateway that supports WireGuard. Omada managed gateway on this site is the local peer gateway.

  - Auto IPsec

    The controller automatically creates an IPsec VPN tunnel between two sites on the same controller. The VPN connection is bidirectional. That is, creating an Auto IPsec VPN from site A to site B also provides connectivity from site B to site A, and nothing is needed to be configured on site B.

  - Manual IPsec

    You create an IPsec VPN tunnel between two peer gateways over internet manually, from a local gateway to a remote gateway that supports IPsec. The gateway on this site is the local peer gateway.

- **Client-to-Site VPN**

  A Client-to-Site VPN creates a connection to the LAN from a remote host. It is useful for teleworkers and business travelers to access their central LAN from a remote location without compromising privacy and security.

  The first step to build a Client-to-Site VPN connection is to determine the role of the gateways and which VPN tunneling protocol to use:

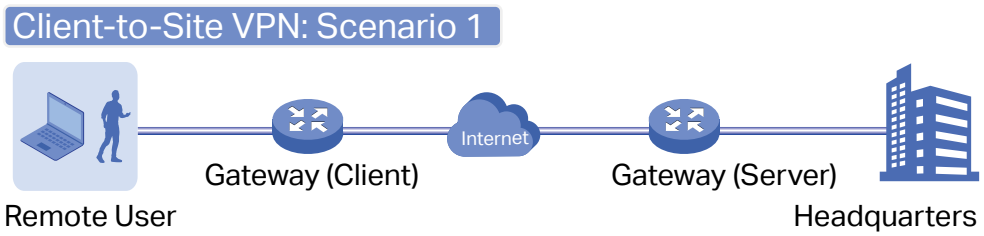
- VPN Server

  The gateway on the central LAN works as a VPN server to provide a remote host with access to the local network. The gateway which functions as a VPN server can use WiredGuard, OpenVPN, IPSec, SSL VPN, L2TP, or PPTP as the tunneling protocol.

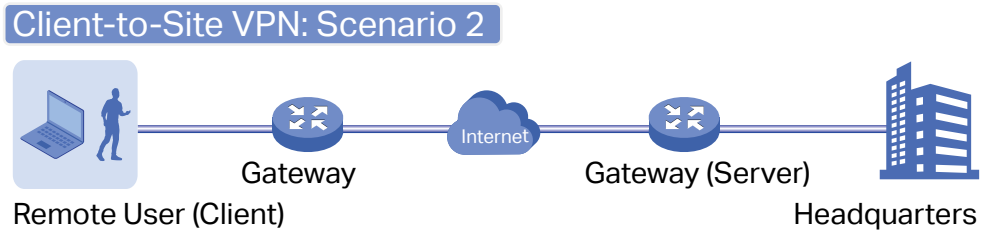
- VPN Client

  Either the remote user's gateway or the remote user's laptop or PC works as the VPN client.

  When the remote user's gateway works as the VPN client, the gateway helps create VPN tunnels between its connected hosts and the VPN server. The gateway which functions as a VPN client can use WireGuard, OpenVPN, L2TP, or PPTP as the tunneling protocol.



When the remote user's laptop or PC works as the VPN client, the laptop or PC uses a VPN client software program to create VPN tunnels between itself and the VPN server. The VPN client software program can use WireGuard, L2TP, PPTP, IPsec, or OpenVPN as the tunneling protocol.



Note:

In scenario 1, you need to configure VPN client and VPN server separately on the gateways, while remote hosts can access the local networks without running VPN client software.

In scenario 2, you need to configure VPN server on the gateway, and then configure the VPN client software program on the remote user's laptop or PC, while the remote user's gateway doesn't need any VPN configuration.

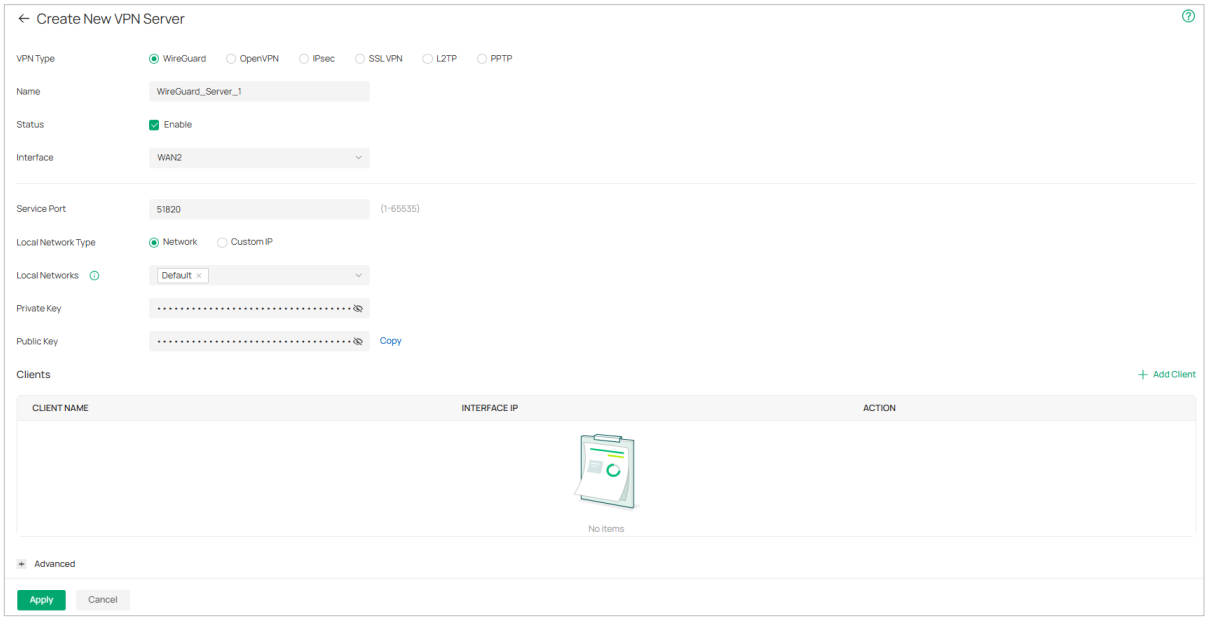
9. 2 Configure VPN Server

A VPN server provides secure network access for VPN clients. The gateway works as a VPN server to provide a remote host with access to the local network via tunneling protocols, including WireGuard, OpenVPN, IPsec, SSL VPN, L2TP and PPTP.

9. 2. 1 Configuring the gateway as a WireGuard VPN server
9. 2. 2 Configuring the gateway as an OpenVPN server
9. 2. 3 Configuring the gateway as an IPsec VPN server
9. 2. 4 Configuring the gateway as an SSL VPN server
9. 2. 5 Configuring the gateway as an L2TP VPN server
9. 2. 6 Configuring the gateway as a PPTP VPN server

9. 2. 1 Configuring the gateway as a WireGuard VPN server

1. Launch the controller and access a site.
2. Go to Network Config > VPN > VPN. Click Create New VPN Server to load the following page.

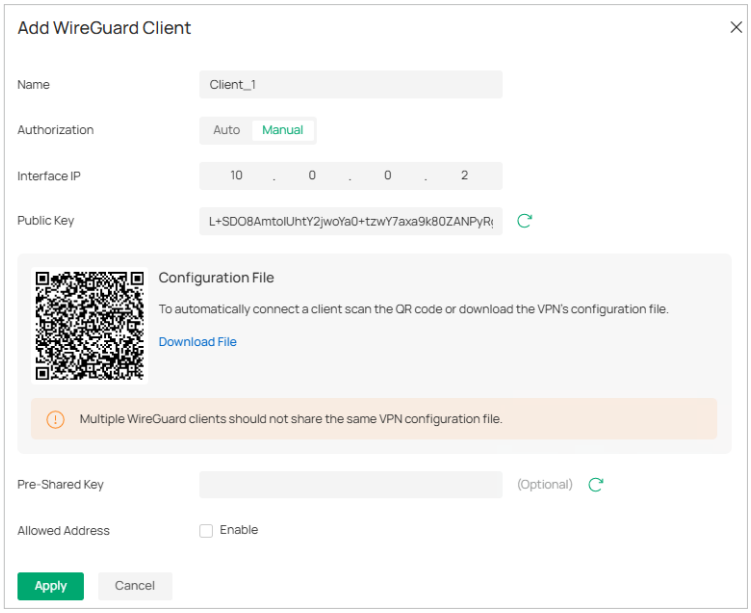


3. Select the VPN type as WireGuard. Refer to the following table to configure the required parameters.

Name	Enter a name to identify the VPN server.
Status	Click the checkbox to enable the VPN server.
Interface	Select a WAN interface whose IP will serve as the client's endpoint and be written into the client's configuration file. The client will access the WireGuard Server through this WAN interface and establish a connection.
Service Port	Specify the port number that the WireGuard interface listens to.

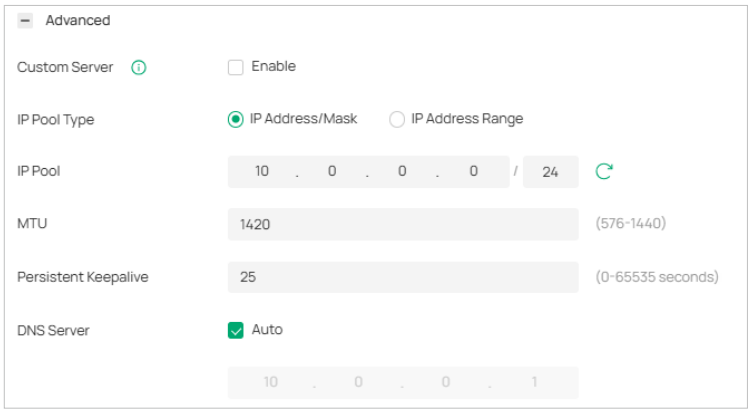
Local Network Type	Specify whether to apply the VPN policy to specific local networks or IP addresses. Network: Specify the local networks of the VPN tunnel. The VPN policy will be only applied to the selected local networks. Custom IP: Specify the IP addresses of the VPN tunnel. The VPN policy will be only applied to the specified IP addresses.
Private Key	Specify the private key of the WireGuard interface. The value will be automatically generated on the device.
Public Key	Specify the public key of the WireGuard interface. This field will be automatically generated based on the private key.

4. In the Clients section, click Add Client, configure the following parameters, and click Apply.



Name	Specify the name that identifies the WireGuard client.
Authorization	Choose to automatically generate a WireGuard client configuration, or manually customize the client entries. If you choose to manually customize the client entries, you need to configure the Interface IP, Public Key, Pre-Shared Key and Allowed Address.
Interface IP	Specify the IP address of the WireGuard client. The IP address is automatically assigned in sequence by the IP Pool.
Public Key	Specify the public key of the client.
Preshared Key	Check the box to specify an optional shared key.
Allowed Address	Check the box to specify the address segment that allows traffic to pass through. Generally, you can fill in the subnet address of the peer. If this option is not enabled, the system will use the client's Interface IP.

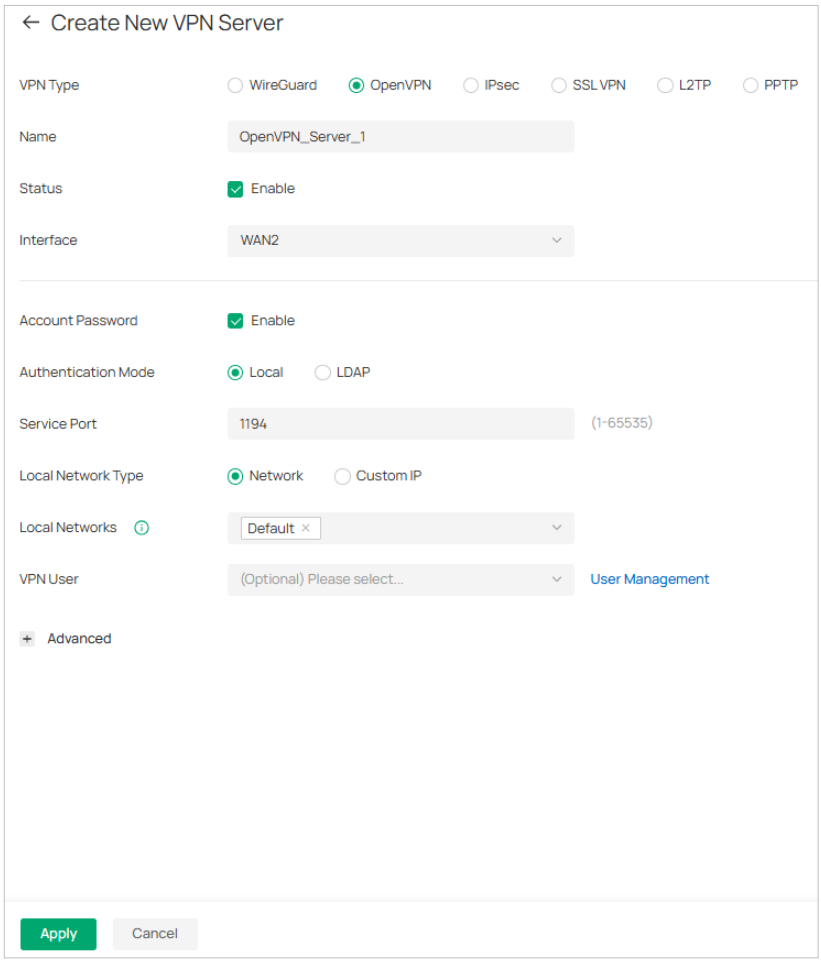
5. Click Advanced to configure the following parameters as needed, and click Apply.



Custom Server	When enabled, the customized server address (IP address or domain name) can be written into the certificate for the client to identify and connect to the WireGuard server.
IP Pool Type	Specify the format of the IP pool.
IP Pool	If you select IP Address/Mask type, enter the IP Address and subnet Mask to decide the range of VPN IP pool. If you select IP Address Range type, enter the start and end IP addresses of the VPN IP pool.
MTU	Specify the MTU value of the WireGuard interface. The recommended value is as follows: For static/dynamic dialing: 1420 For PPPoE/L2TP/PPTP dialing: WAN port MTU - 80
Persistent Keepalive	Specify the tunnel keepalive packet interval.
DNS Server	When enabled, the system will automatically generate the DNS server information and send it to the client. By default, the device's default LAN gateway (IPsec, L2TP, PPTP) or the virtual IP assigned to the current server by IP Pool (OpenVPN, SSL VPN, WireGuard) will be used as the DNS address.
Primary/Secondary DNS Server	Specify the DNS address to be assigned to the VPN client (eg 8.8.8.8). You can enter the gateway's LAN IP.

9. 2. 2 Configuring the gateway as an OpenVPN server

1. Launch the controller and access a site.
2. Go to Network Config > VPN > VPN. Click Create New VPN Server to load the following page.

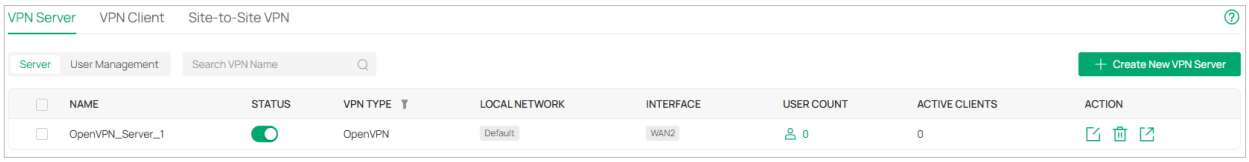


3. Select the VPN type as OpenVPN. Refer to the following table to configure the required parameters.

Name	Enter a name to identify the VPN server.
Status	Click the checkbox to enable the VPN server.
Interface	Select the WAN port on which the VPN tunnel is established. Each WAN port supports only one OpenVPN tunnel when the gateway works as a OpenVPN server.
Account Password	Specify whether VPN clients need to enter a user account to access the VPN tunnel. When enabled, you need to create accounts on the User Management page.
Authentication Mode	Specify the authentication method used by the OpenVPN server. Local: Use a built-in authentication server to authenticate when the tunnel is created. If you don't have an additional external server, you can choose local authentication. LDAP: Use an external LDAP server to authenticate when the tunnel is created. When this option is specified, select an LDAP entry that you have configured in Profiles > LDAP Profile.

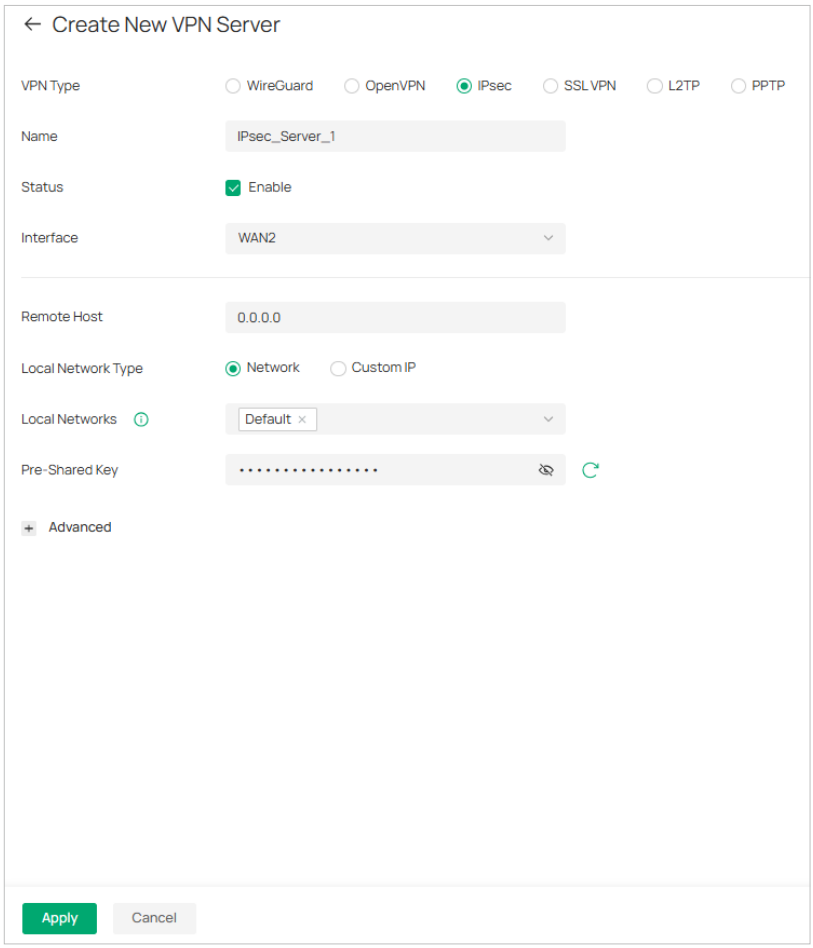
Service Port	Enter a VPN service port to which a VPN device connects.
Local Network Type	Specify whether to apply the VPN policy to specific local networks or IP addresses. Network: Specify the local networks of the VPN tunnel. The VPN policy will be only applied to the selected local networks. Custom IP: Specify the IP addresses of the VPN tunnel. The VPN policy will be only applied to the specified IP addresses.
VPN User	Select a user associated to the VPN server. Click Add User to add a new user. You can manage the users on the User Management page.
Click Advanced to configure the following parameters as needed.	
Tunnel Mode	Select the tunnel mode: Split or Full. Split: Only the traffic of the specified local network can pass through the tunnel. Full: Allow all client traffic to pass through the tunnel..
IP Pool	Enter the IP address and subnet mask to decide the range of the VPN IP pool. The VPN server will assign IP address to the remote host when the tunnel is established. You can specify any reasonable IP address that will not cause overlap with the IP address of the LAN on the local peer gateway.
Primary DNS Server	Enter the IP address of the primary DNS server provided by your ISP.
Secondary DNS Server	(Optional) Enter the IP address of the secondary DNS server, which provides redundancy in case the primary DNS server goes down.
Change UDP Protocol to TCP	Enable this option so the OpenVPN protocol will switch from the default UDP protocol to the TCP protocol.

a. Click Apply to save the settings. After clicking Apply to save the VPN server configuration, you will see the server entry and click the export icon in the Action column to export the OpenVPN file that ends in .ovpn which is to be used by the remote client. The exported OpenVPN file contains the certificate and configuration information.



9. 2. 3 Configuring the gateway as an IPsec VPN server

1. Launch the controller and access a site.
2. Go to Network Config > VPN > VPN. Click Create New VPN Sever to load the following page.



3. Select the VPN type as IPsecVPN. Refer to the following table to configure the required parameters and click Apply.

Name	Enter a name to identify the VPN server.
Status	Click the checkbox to enable the VPN server.
Interface	Specify the WAN port on which the IPsec tunnel is established.
Remote Host	Enter an IP address or a domain name of the host on the remote peer of the VPN tunnel. 0.0.0.0 represents any IP address.
Local Network Type	Specify whether to apply the VPN policy to specific local networks or IP addresses. Network: Specify the local networks of the VPN tunnel. The VPN policy will be only applied to the selected local networks. Custom IP: Specify the IP addresses of the VPN tunnel. The VPN policy will be only applied to the specified IP addresses.

Pre-Shared Key	Enter the pre-shared key(PSK). Both peer gateways must use the same pre-shared secret key for authentication. A pre-shared key is a string of characters that is used as an authentication key. Both VPN peers create a hash value based on the same pre-shared key and other information. The hash values are then exchanged and verified to authenticate the other party. The pre-shared keys should be long and random for security. Short or predictable pre-shared keys can be easily broken in brute-force attacks. To maintain a high level of security, administrators are recommended to update the pre-shared key periodically.

4. Click Advanced to configure the following parameters as needed.

IP Pool	Enter the IP address and subnet mask to decide the range of the VPN IP pool. The VPN server will assign IP address to the remote host when the tunnel is established. You can specify any reasonable IP address that will not cause overlap with the IP address of the LAN on the local peer gateway.
Primary DNS Server	Enter the IP address of the primary DNS server provided by your ISP.
Secondary DNS Server	(Optional) Enter the IP address of the secondary DNS server, which provides redundancy in case the primary DNS server goes down.

Besides, Advanced settings include Phase-1 settings and Phase-2 settings. Phase-1 is used to set up a secure encrypted channel which the two peers can negotiate Phase-2, and then establish the IKE Security Associations (IKE SA). Phase-2 is used to negotiate about a set of parameters that define what traffic can go through the VPN, and how to encrypt and authenticate the traffic, then establish the IPsec Security Associations (IPsec SA).

Refer to the following table to complete the configurations according to your actual needs and click Apply.

For Phase-1 Settings:

Phase-1 Settings	The IKE version you select determines the available Phase-1 settings and defines the negotiation process . Both VPN gateways must be configured to use the same IKE version and Phase-1 settings.
Internet Key Exchange Version	Select the version of Internet Key Exchange (IKE) protocol which is used to set up security associations for IPsec. Both IKEv1 and IKEv2 are supported with gateways, but IKEv1 is available only when the VPN policy is applied to a single Remote Subnet and a single Local Network. Note that both VPN peers must be configured to use the same IKE version.

Proposal	Specify the proposal for IKE negotiation phase-1. An IKE proposal lists the encryption algorithm, authentication algorithm and Diffie-Hellman (DH) groups to be negotiated with the remote IPsec peer. Authentication algorithms verify the data integrity and authenticity of a message. Encryption algorithms protect the data from being read by a third-party. Diffie-Hellman (DH) groups determine the strength of the key used in the key exchange process. Note that both VPN peers must be configured to use the same Proposal.
Exchange Mode	Specify the IKE Exchange Mode when IKEv1 is selected. Main Mode: This mode provides identity protection and exchanges more information, which applies to scenarios with higher requirements for identity protection. Aggressive Mode: This mode establishes a faster connection but with lower security, which applies to scenarios with lower requirements for identity protection.
Negotiation Mode	Specify the IKE Negotiation Mode as Initiator Mode or Responder Mode. Initiator Mode: This mode means that the local device initiates a connection to the peer. Responder Mode: This mode means that the local device waits for the connection request initiated by the peer.
Local ID Type	Specify the type of Local ID which indicates the authentication identifier sent to the peer for IKE negotiation. IP Address: Select IP Address to use the IP address for authentication. Name: Select Name, and then enter the name in the Local ID field to use the name as the ID for authentication. Note that the type and value of Local ID should be the same as Remote ID given for the remote peer of the VPN tunnel.
Local ID	When the Local ID Type is configured as Name, enter a name for the local device as the ID in IKE negotiation. The name should be in the format of FQDN (Fully Qualified Domain Name).
Remote ID Type	Specify the type of Remote ID which indicates the authentication identifier received from the peer for IKE negotiation. IP Address: Select IP Address to use the IP address for authentication. Name: Select Name, and then enter the name in the Remote ID field to use the name as the ID for authentication. Note that the type and value of Remote ID should be the same as Local ID given for the remote peer of the VPN tunnel.

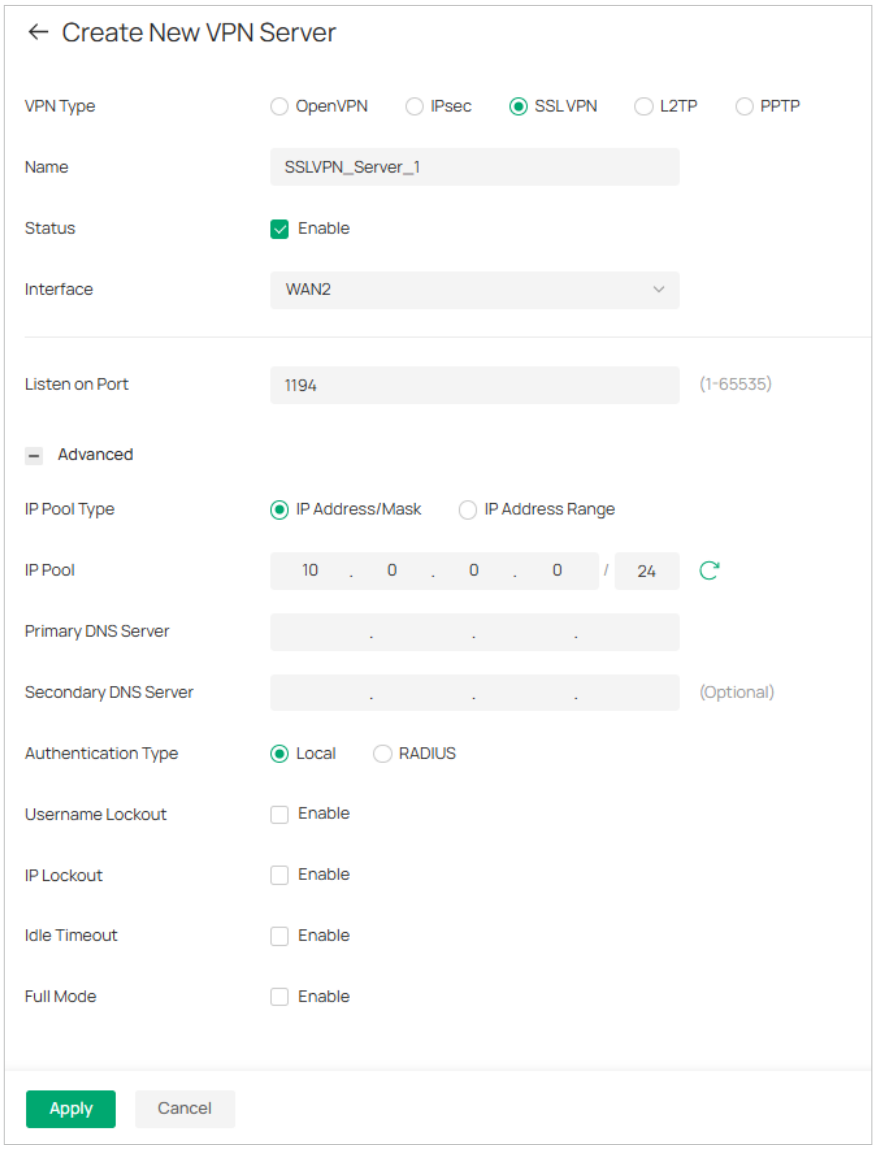
Remote ID	When the Remote ID Type is configured as Name, enter a name of the remote peer as the ID in IKE negotiation. The name should be in the format of FQDN (Fully Qualified Domain Name).
SA Lifetime	Specify ISAKMP SA (Security Association) Lifetime in IKE negotiation. If the SA lifetime expired, the related ISAKMP SA will be deleted.
DPD	Check the box to enable DPD (Dead Peer Detect) function. If enabled, the IKE endpoint can send a DPD request to the peer to inspect whether the IKE peer is alive.
DPD Interval	Specify the interval between sending DPD requests with DPD enabled. If the IKE endpoint receives a response from the peer during this interval, it considers the peer alive. If the IKE endpoint does not receive a response during the interval, it considers the peer dead and deletes the SA.

For Phase-2 Settings:

Phase-2 Settings	The purpose of Phase 2 negotiations is to establish the Phase-2 SA (also called the IPsec SA). The IPsec SA is a set of traffic specifications that tell the device what traffic to send over the VPN, and how to encrypt and authenticate that traffic.
Encapsulation Mode	Specify the Encapsulation Mode as Tunnel Mode or Transport Mode. When both ends of the tunnel are hosts, either mode can be chosen. When at least one of the endpoints of a tunnel is a security gateway, such as a gateway or firewall, Tunnel Mode is recommended to ensure safety.
Proposal	Specify the proposal for IKE negotiation phase-2. An IPsec proposal lists the encryption algorithm, authentication algorithm and protocol to be negotiated with the remote IPsec peer. Note that both peer gateways must be configured to use the same Proposal.
PFS	Select the DH group to enable PFS (Perfect Forward Security) for IKE mode, then the key generated in phase-2 will be irrelevant with the key in phase-1, which enhance the network security. With None selected, it means PFS is disabled and the key in phase-2 will be generated based on the key in phase-1.
SA Lifetime	Specify IPsec SA (Security Association) Lifetime in IKE negotiation. If the SA lifetime expired, the related IPsec SA will be deleted.

9. 2. 4 Configuring the gateway as an SSL VPN server

1. Launch the controller and access a site. Go to Network Config > VPN > VPN. Click Create New VPN Sever to load the following page.



2. Configure the VPN Server.

   a. Select the VPN type as SSL VPN. Refer to the following table to configure the required parameters.

Name	Enter a name to identify the VPN server.
Status	Click the checkbox to enable the VPN server.
Interface	Select the port for the SSL VPN server to listen on, and the VPN tunnel will take effect on the port.
Listen on Port	Specify the port for the SSL VPN server to listen on.

   b. Click Advanced to configure the following parameters as needed.

IP Pool Type	Specify the format of the IP pool, and then specify the IP pool address. If you select IP Address/Mask, enter the IP Address and subnet Mask to decide the range of VPN IP pool. If you select IP Address Range, enter the start and end IP addresses of the VPN IP pool.
Primary/Secondary DNS Server	Specify the DNS address to be assigned to the VPN client (eg 8.8.8.8). You can enter the gateway's LAN IP.
Authentication Type	Select the authentication for the clients: Local or RADIUS. If you selected RADIUS, configure the following parameters: User Group: Specify the default user group in radius authentication mode. When the VPN server cannot find the value of the CLASS attribute in the authentication success message, it will assign the default resource permissions according to the user group. You can manage the VPN user group on the User Management > User Group page. RADIUS Server: Select a RADIUS server profile. Authentication Type: Select the authentication protocol for the RADIUS server. Max Requests: Specify the maximum number of requests sent when no response is received. Request Timeout: Specify the maximum interval for request timeout. After timeout, the request will be sent again. NAS IP: Specify the IP address for the gateway to communicate with the RADIUS server.
Username Lockout	When enabled, you can lock out a username in case of excessive login attempts. Max Login Attempts: Specify the maximum failed login attempts for a username. If the number of attempts reaches this amount, the username will be locked out. Lockout Duration: Specify how long the username will be locked out.
IP Lockout	When enabled, you can lock out an IP address in case of excessive login attempts. Max Login Attempts: Specify the maximum failed login attempts for a login IP. If the number of attempts reaches this amount, the login IP will be locked out. Lockout Duration: Specify how long the login IP will be locked out.
Idle Timeout	When enabled, the VPN tunnel will close automatically if there is no traffic for the specified amount of time.
Full Mode	When enable, all traffic will go through the SSL VPN tunnel. When disabled, only the resource-related traffic will go through the tunnel.

c. Click Apply to save the settings.

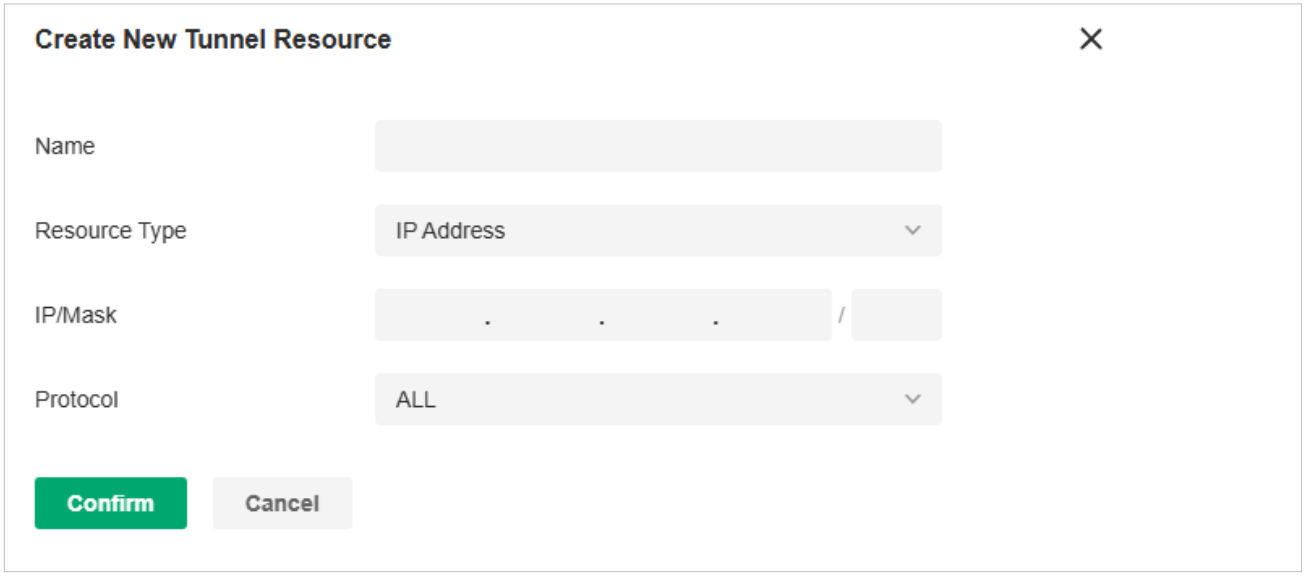
3. Configure the Resource Management

In Tunnel Resources, you can configure the resources the clients can access through the VPN tunnel, including IP range and domain name.

In Resource Group, you can add the multiple tunnel resources to a group for better management. By default, two resource groups are provided: Group_ALL (indicates all resources) and Group_LAN (indicates all LAN resources).

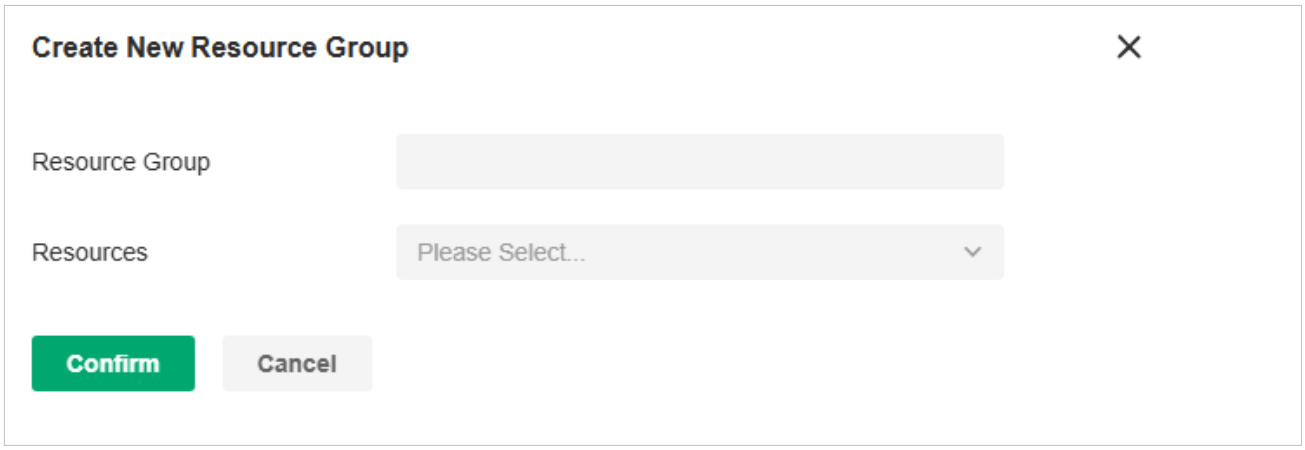
a. Launch the controller and access a site. Go to Network Config > VPN > VPN Server > User Management > User Group, and click Resource Management.

b. In Tunnel Resources, click Create New Tunnel Resource to load the following page. Configure the parameters and click Confirm.



Name	Specify a name for the entry.
Resource Type	Select the type for the resources: IP Address or Domain Name. If you selected IP Address, configure the following parameters: IP/Mask: Specify IP range the clients can access. Protocol: Select the protocol type that the client can access in the IP range, and the gateway will filter illegal packets through firewall rules. By default, the value is ALL, and it means there is no restriction on the client. If you selected Domain Name, specify domain name the clients can access.

c. In Resource Group, click Create New Resource Group to load the following page. Configure the parameters and click Confirm.



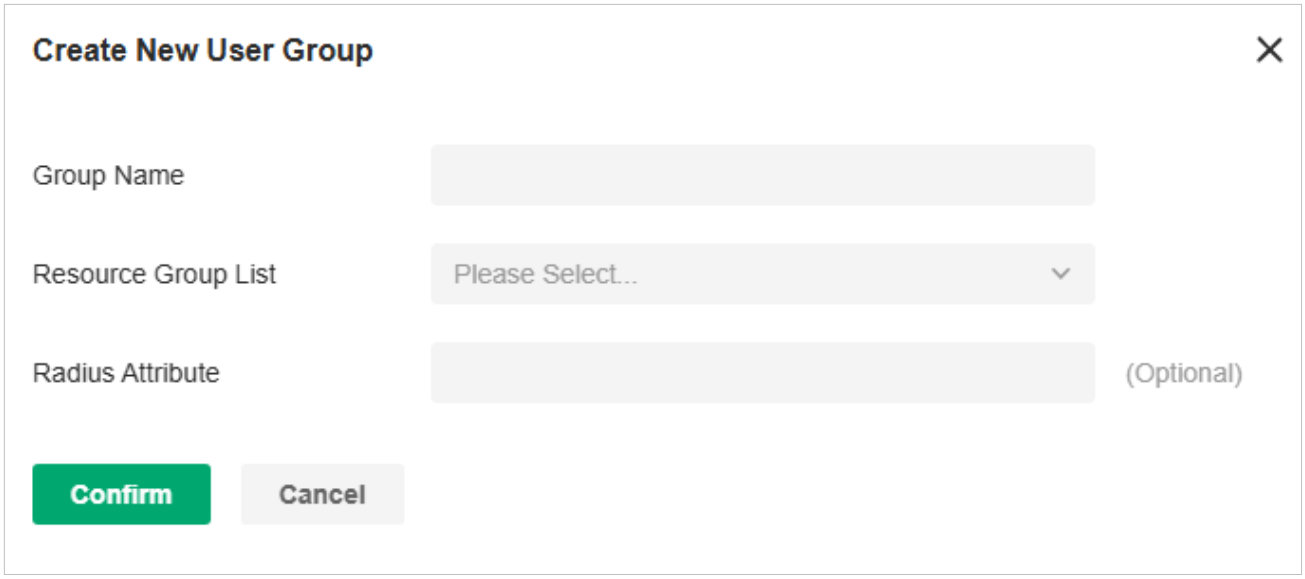
Resource Group	Specify a name for the resource group.
Resources	Select the resources for the group.

4. Configure the User Group

In User Group, you can add multiple users to a group for better management.

a. Launch the controller and access a site. Go to Network Config > VPN > VPN Server > User Management > User Group.

b. Click Create New User Group to load the following page. Configure the parameters and click Confirm.



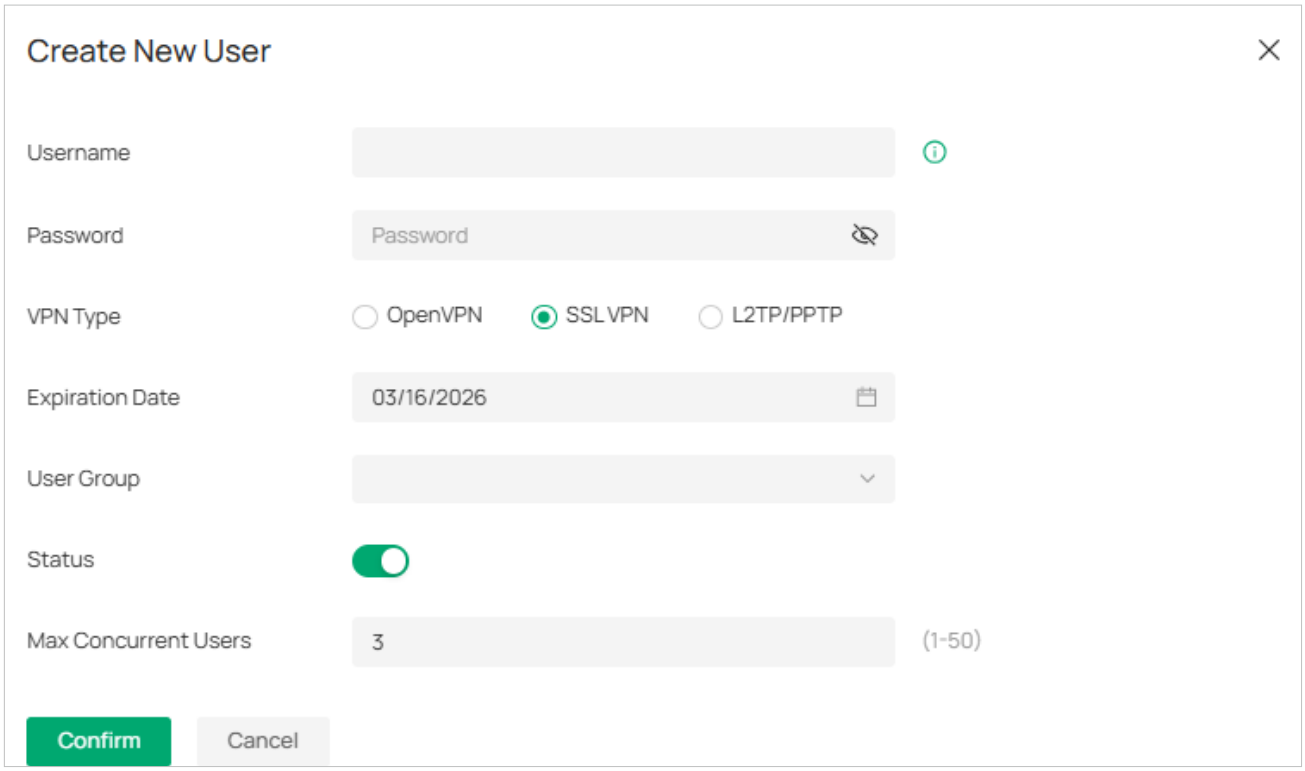
Group Name	Specify a name for the user group.
Resource Group List	Select the resource group for the user group.
Radius Attribute	Only valid in radius authentication mode. It maps the user group with radius grouping information (which is carried by the CLASS attribute 25).

5. Configure the User List

In User List, you can view and configure all user settings of the SSL VPN.

a. Launch the controller and access a site. Go to Go to Network Config > VPN > VPN Server > User Management > User List.

b. Click Create New User to load the following page. Configure the parameters and click Confirm.



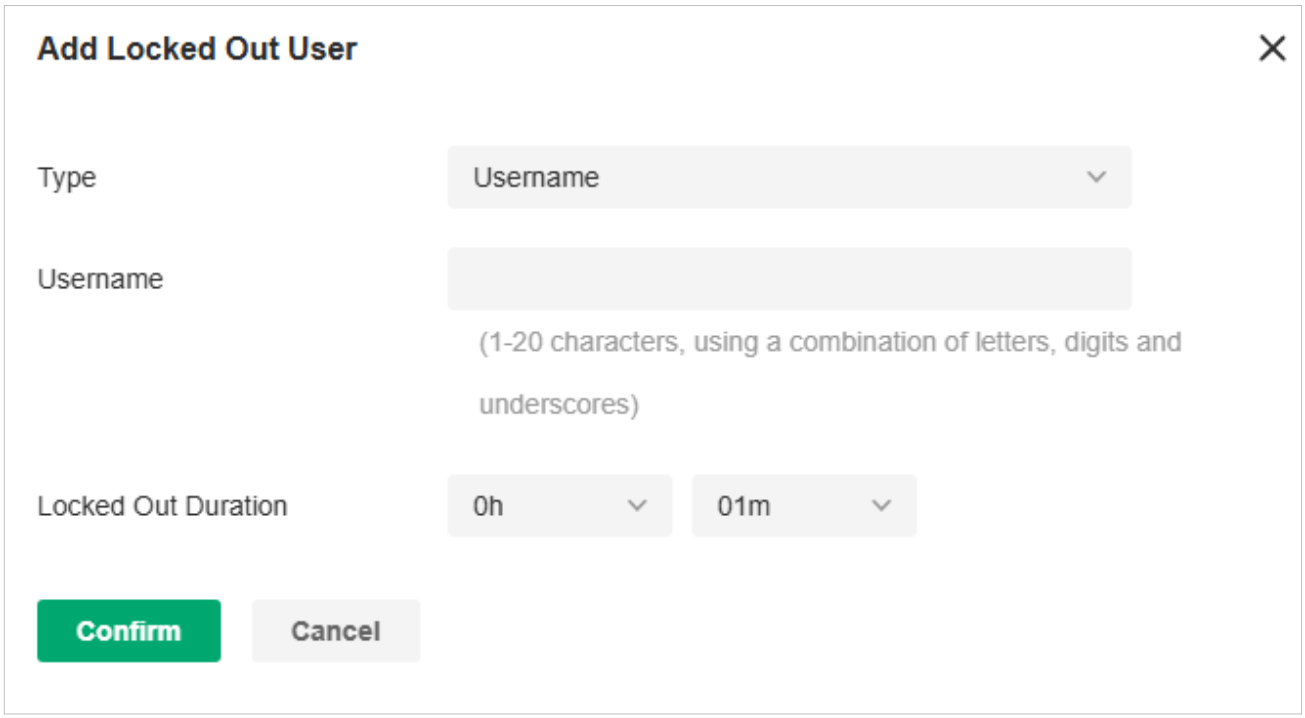
Username	Specify the username a client used for login.
Password	Specify the password a client used for login.
VPN Type	Choose the VPN Type as SSL VPN.
Expiration Date	Specify when the user account will expire.
User Group	Select which group the user belongs to. A user can only be added to one user group.
Status	Click the checkbox to enable this entry.
Max Concurrent Users	Specify the maximum number of clients using the username for login concurrently. If the number reaches this amount, new login attempts will be rejected.

6. Configure the Locked Out User.

In Locked Out User, you can view the currently locked out users, and add, delete or edit an entry.

a. Launch the controller and access a site. Go to Network Config > VPN > VPN Server > User Management > Locked Out User.

b. Click Add Locked Out User to load the following page. Configure the parameters and click Confirm.



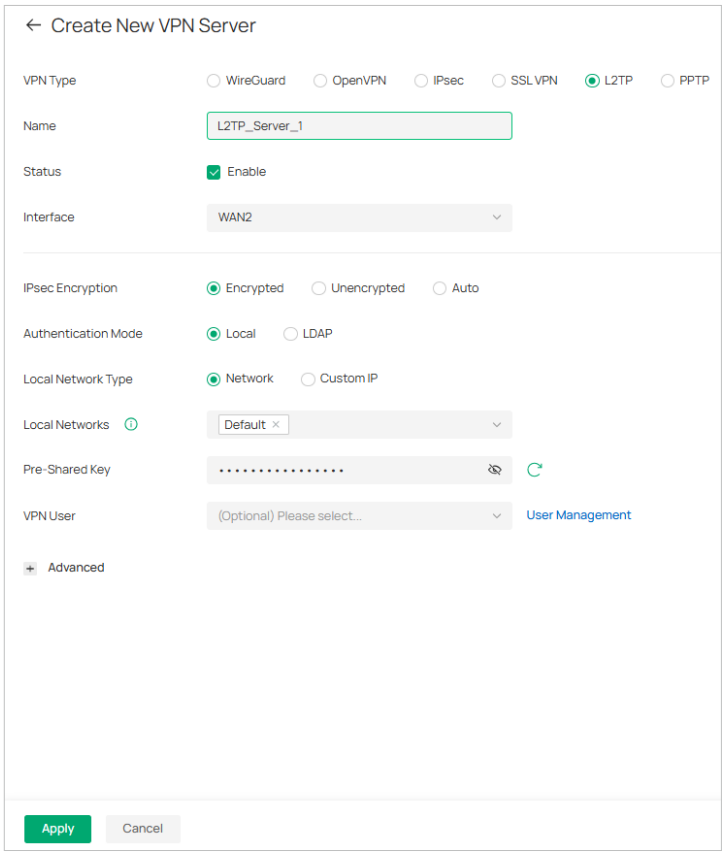
Type	Specify the locked out type. If you selected Username, specify the username of a locked out user. If you selected IP Address, specify the IP address of a locked out user.
Lockout Duration	Specify how long the entry will be locked out.

7. Go to Network Config > VPN > VPN Server, and click the Export icon to export the VPN configuration file. The VPN configuration file will be exported for clients to access the VPN.



9. 2. 5 Configuring the gateway as an L2TP VPN server

1. Launch the controller and access a site.
2. Go to Network Config > VPN > VPN. Click Create New VPN Sever to load the following page.



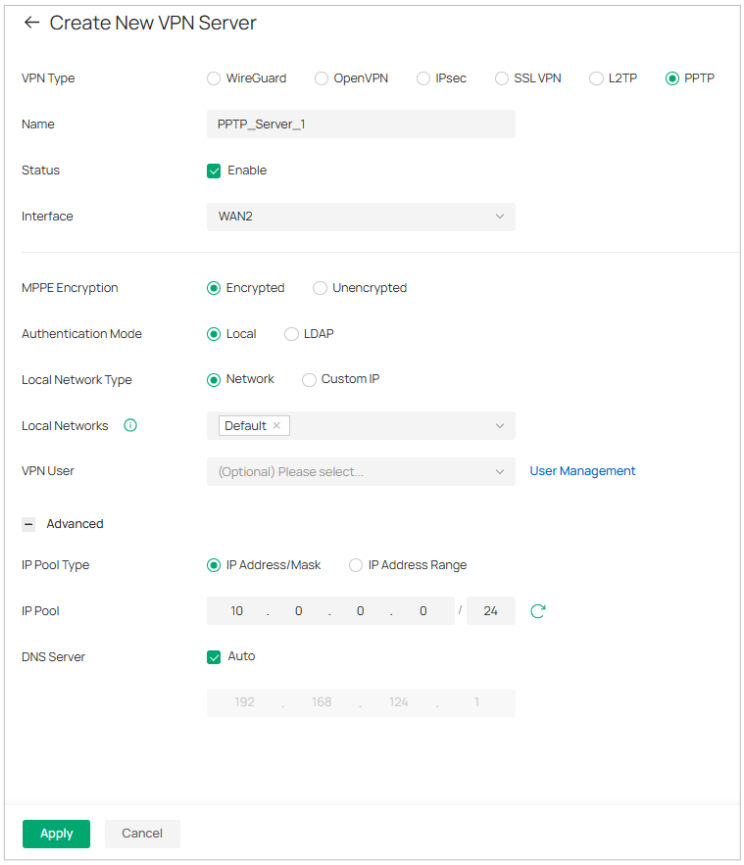
3. Select the VPN type as L2TP. Refer to the following table to configure the required parameter, and click Apply to save the settings..

Name	Enter a name to identify the VPN server.
Status	Click the checkbox to enable the VPN server.
Interface	Specify the WAN port used for L2TP tunnel.
IPsec Encryption	Specify whether to enable the encryption for the tunnel. Encrypted: Select Encrypted to encrypt the L2TP tunnel by IPsec (L2TP over IPsec). With Encrypted selected, enter the Pre-shared Key for IKE authentication. VPN server and VPN client must use the same pre-shared secret key for authentication. Unencrypted: With Unencrypted selected, the L2TP tunnel will not be encrypted by IPsec. Auto: With Auto selected, the L2TP server will determine whether to encrypt the tunnel according to the client 's encryption settings. And enter the Pre-shared Key for IKE authentication. VPN server and VPN client must use the same pre-shared secret key for authentication.

Authentication Mode	Select the authentication mode: Local or LDAP. Local: Use a built-in authentication server to authenticate when the tunnel is created. If you don't have an additional external server, you can choose local authentication. LDAP: Use an external LDAP server to authenticate when the tunnel is created.
Local Network Type	Specify whether to apply the VPN policy to specific local networks or IP addresses. Network: Specify the local networks of the VPN tunnel. The VPN policy will be only applied to the selected local networks. Custom IP: Specify the IP addresses of the VPN tunnel. The VPN policy will be only applied to the specified IP addresses.
Pre-shared Key	Enter the pre-shared secret key when IPsec Encryption is selected as Encrypted and Auto. Both peer gateways must use the same pre-shared secret key for authentication.
VPN User	Select a user associated to the VPN server. Click Add User to add a new user. You can manage the users on the User Management page..
Click Advanced to configure the following parameters as needed.	
IP Pool Type	Specify the format of the IP pool.
IP Pool	If you selected IP Address/Mask type, enter the IP address and subnet mask to decide the range of the VPN IP pool. If you select IP Address Range type, enter the start and end IP addresses of the VPN IP pool.
DNS Sever	When Auto is checked, the system will automatically generate the DNS server information and send it to the client. By default, the device's default LAN gateway (IPsec, L2TP, PPTP) or the virtual IP assigned to the current server by IP Pool (OpenVPN, SSL VPN, WireGuard) will be used as the DNS address.
Primary DNS Server	Enter the IP address of the primary DNS server provided by your ISP.
Secondary DNS Server	(Optional) Enter the IP address of the secondary DNS server, which provides redundancy in case the primary DNS server goes down.

9. 2. 6 Configuring the gateway as a PPTP VPN server

1. Launch the controller and access a site.
2. Go to Network Config > VPN > VPN. Click Create New VPN Sever to load the following page.



3. Select the VPN type as PPTP. Refer to the following table to configure the required parameter, and click Apply to save the settings..

Name	Enter a name to identify the VPN policy.
Status	Click the checkbox to enable the VPN policy.
Interface	Specify the WAN port used for L2TP tunnel.
MPPE Encryption	Specify whether to enable MPPE (Microsoft Point-to-Point Encryption) for the tunnel. Encrypted: With Encrypted selected, the PPTP tunnel will be encrypted by MPPE. Unencrypted: With Unencrypted selected, the PPTP tunnel will be not encrypted by MPPE.
Authentication Mode	Select the authentication mode: Local or LDAP. Local: Use a built-in authentication server to authenticate when the tunnel is created. If you don't have an additional external server, you can choose local authentication. LDAP: Use an external LDAP server to authenticate when the tunnel is created.

Local Network Type	Specify whether to apply the VPN policy to specific local networks or IP addresses. Network: Specify the local networks of the VPN tunnel. The VPN policy will be only applied to the selected local networks. Custom IP: Specify the IP addresses of the VPN tunnel. The VPN policy will be only applied to the specified IP addresses.
VPN User	Select a user associated to the VPN server. Click Add User to add a new user. You can manage the users on the User Management page..
Click Advanced to configure the following parameters as needed.	
IP Pool Type	Specify the format of the IP pool.
IP Pool	If you selected IP Address/Mask type, enter the IP address and subnet mask to decide the range of the VPN IP pool. If you select IP Address Range type, enter the start and end IP addresses of the VPN IP pool.
DNS Sever	When Auto is checked, the system will automatically generate the DNS server information and send it to the client. By default, the device's default LAN gateway (IPsec, L2TP, PPTP) or the virtual IP assigned to the current server by IP Pool (OpenVPN, SSL VPN, WireGuard) will be used as the DNS address.
Primary DNS Server	Enter the IP address of the primary DNS server provided by your ISP.
Secondary DNS Server	(Optional) Enter the IP address of the secondary DNS server, which provides redundancy in case the primary DNS server goes down.

9. 3 Configure VPN Client

A VPN client securely connects to the VPN server. The gateway works as a VPN client to help create VPN tunnels between its connected hosts and the VPN server via tunneling protocols, including WireGuard, OpenVPN, L2TP and PPTP. Remote hosts connected to the gateway can access the local networks without running VPN client software.

9. 3. 1 Configuring the gateway as an L2TP VPN client

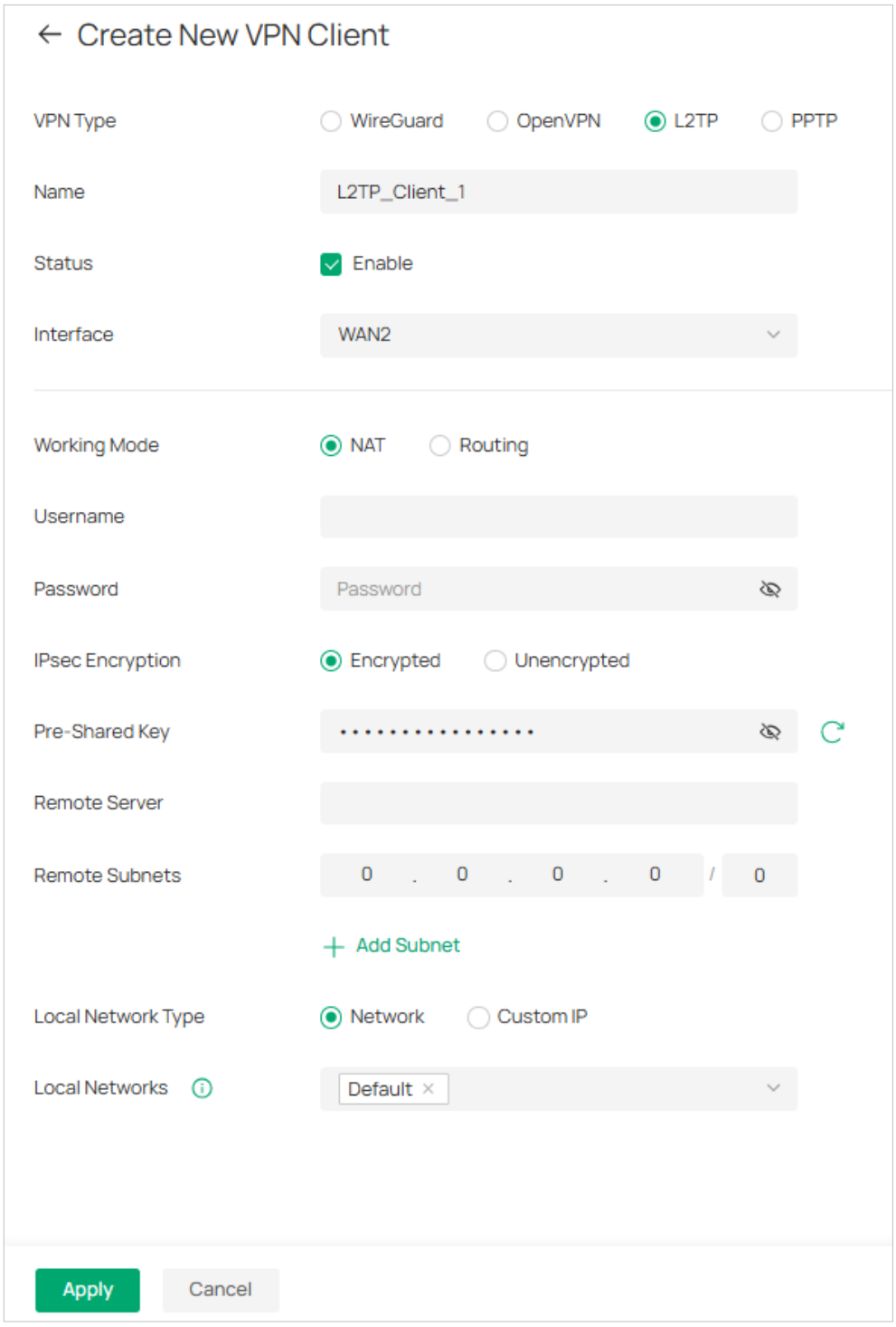
9. 3. 2 Configuring the gateway as a PPTP VPN client

9. 3. 3 Configuring the gateway as a WireGuard client

9. 3. 4 Configuring the gateway as an OpenVPN client

9. 3. 1 Configuring the gateway as an L2TP VPN client

1. Launch the controller and access a site.
2. Go to Network Config > VPN > VPN Client. Click Create New VPN Client to load the following page.



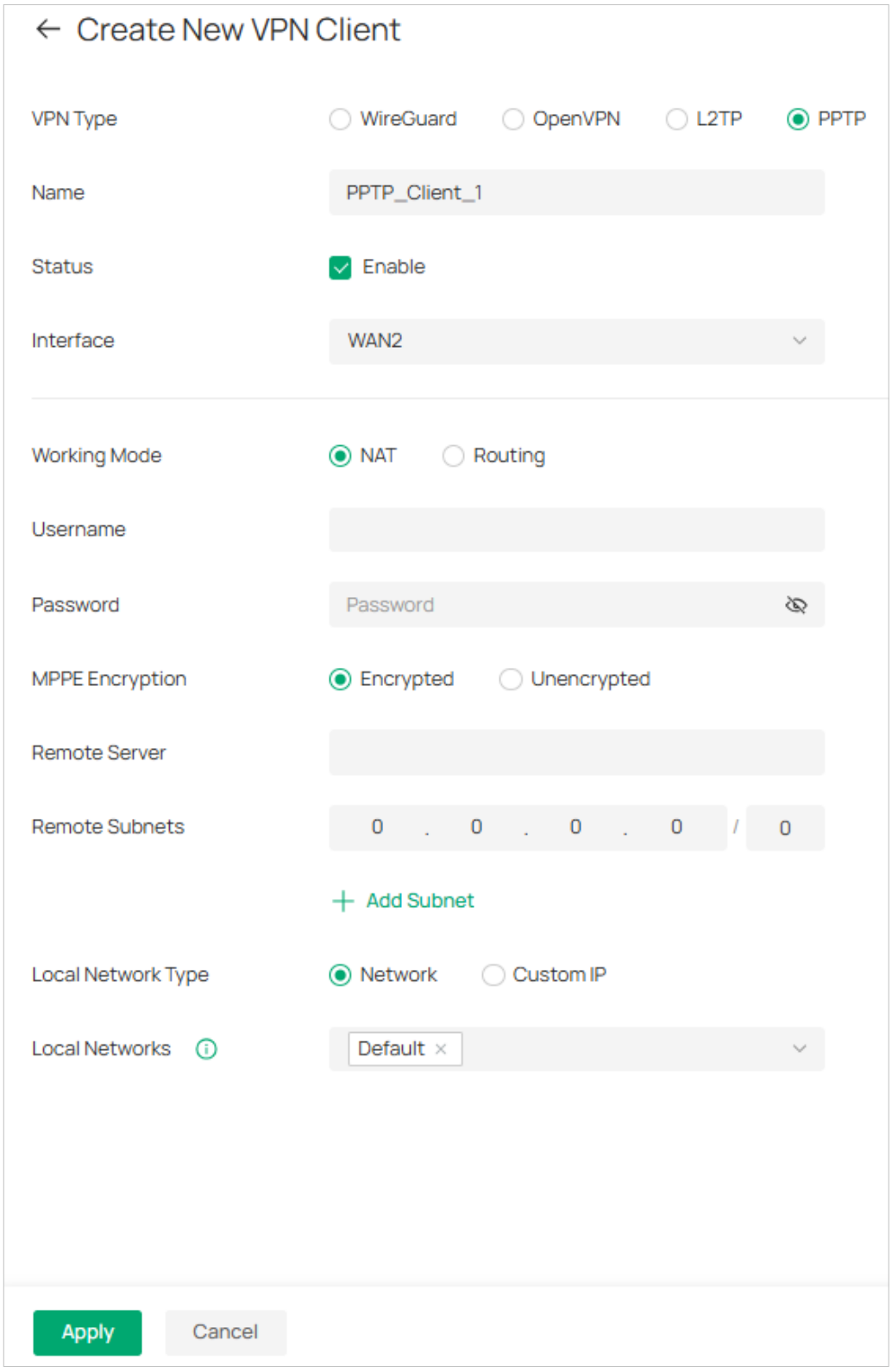
3. Select the VPN type as L2TP. Refer to the following table to configure the required parameter, and click Apply to save the settings.

Name	Enter a name to identify the VPN client.
Status	Click the checkbox to enable the VPN client.
Interface	Specify the WAN port used for L2TP tunnel..

Working Mode	Specify the Working Mode as NAT or Routing. NAT: With NAT (Network Address Translation) mode selected, the L2TP client uses the assigned IP address as its source addresses of original IP header when forwarding L2TP packets. Routing: With Routing selected, the L2TP client uses its own IP address as its source addresses of original IP header when forwarding L2TP packets.
Username	Enter the username used for the VPN tunnel. This username should be the same as that of the L2TP server.
Password	Enter the password of user. This password should be the same as that of the L2TP server.
IPsec Encryption	Specify whether to enable the encryption for the tunnel. Encrypted: Select Encrypted to encrypt the L2TP tunnel by IPsec (L2TP over IPsec). With Encrypted selected, enter the Pre-shared Key for IKE authentication. VPN server and VPN client must use the same pre-shared secret key for authentication. Unencrypted: With Unencrypted selected, the L2TP tunnel will be not encrypted by IPsec.
Pre-shared Key	When the IPsec Encryption is configured as Encrypted, specify the Pre-shared Key for IKE authentication.
Remote Server	Enter the IP address or domain name of the L2TP server.
Remote Subnets	Enter the LAN Subnets of VPN Server which you can access via VPN connection. You can click Add Subnet to add multiple subnets.
Local Network Type	Specify whether to apply the VPN policy to specific local networks or IP addresses. Network: Specify the local networks of the VPN tunnel. The VPN policy will be only applied to the selected local networks. Custom IP: Specify the IP addresses of the VPN tunnel. The VPN policy will be only applied to the specified IP addresses.

9. 3. 2 Configuring the gateway as a PPTP VPN client

1. Launch the controller and access a site.
2. Go to Network Config > VPN > VPN Client. Click Create New VPN Client to load the following page.



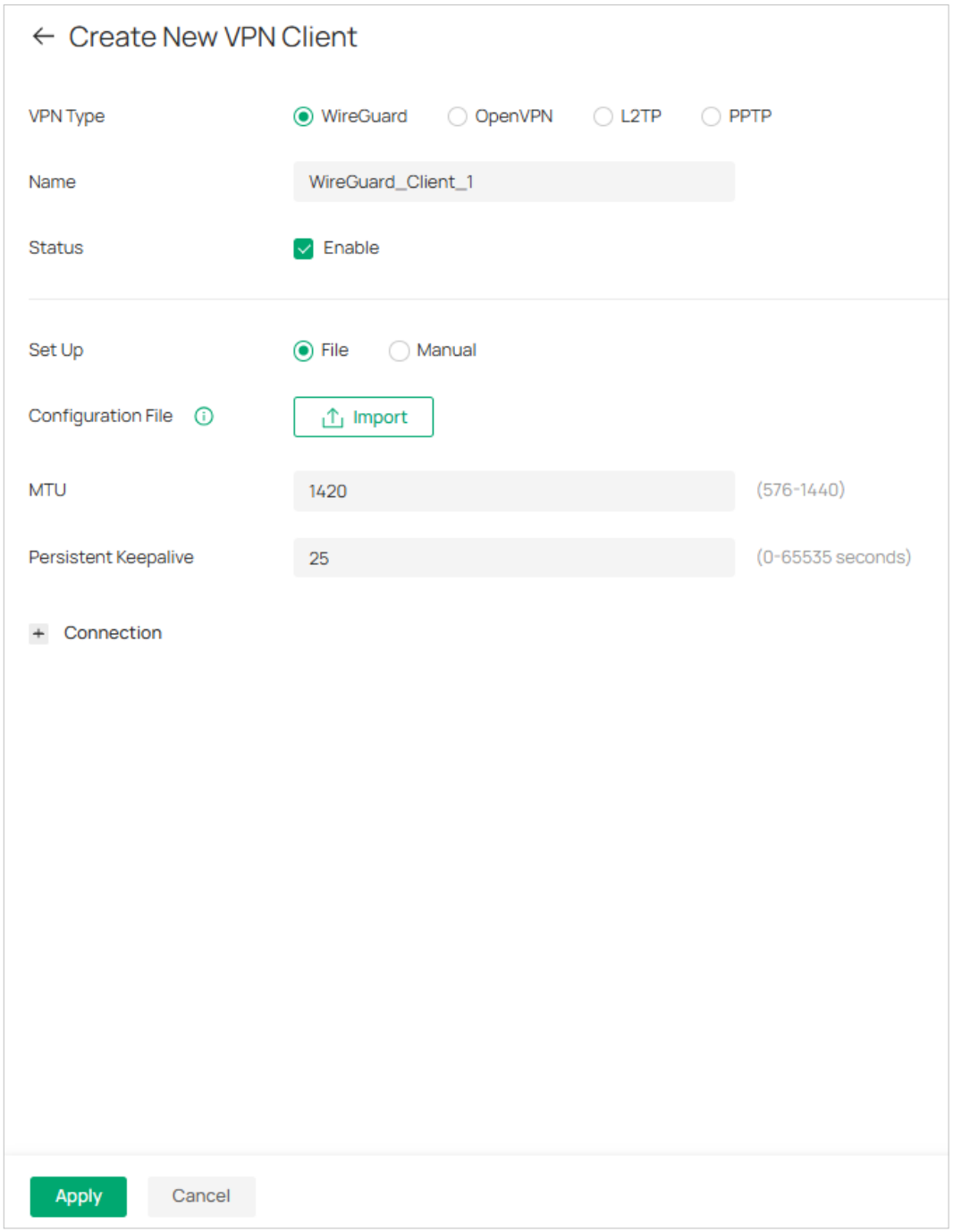
3. Select the VPN type as PPTP. Refer to the following table to configure the required parameter, and click Apply to save the settings.

Name	Enter a name to identify the VPN policy.
Status	Click the checkbox to enable the VPN policy.

Interface	Specify the WAN port used for PPTP tunnel..
Working Mode	Specify the Working Mode as NAT or Routing. NAT: With NAT (Network Address Translation) mode selected, the PPTP client uses the assigned IP address as its source addresses of original IP header when forwarding PPTP packets. Routing: With Routing selected, the PPTP client uses its own IP address as its source addresses of original IP header when forwarding PPTP packets.
Username	Enter the username used for the VPN tunnel. This username should be the same as that of the PPTP server.
Password	Enter the password of user. This password should be the same as that of the PPTP server.
MPPE Encryption	Specify whether to enable the encryption for the tunnel. Encrypted: Select Encrypted to encrypt the PPTP tunnel by MPPE. Unencrypted: With Unencrypted selected, the PPTP tunnel will be not encrypted by MPPE.
Remote Server	Enter the IP address or domain name of the PPTP server.
Remote Subnets	Enter the LAN Subnets of VPN Server which you can access via VPN connection. You can click Add Subnet to add multiple subnets.
Local Network Type	Specify whether to apply the VPN policy to specific local networks or IP addresses. Network: Specify the local networks of the VPN tunnel. The VPN policy will be only applied to the selected local networks. Custom IP: Specify the IP addresses of the VPN tunnel. The VPN policy will be only applied to the specified IP addresses.

9. 3. 3 Configuring the gateway as a WireGuard client

1. Launch the controller and access a site.
2. Go to Network Config > VPN > VPN Client. Click Create New VPN Client to load the following page.



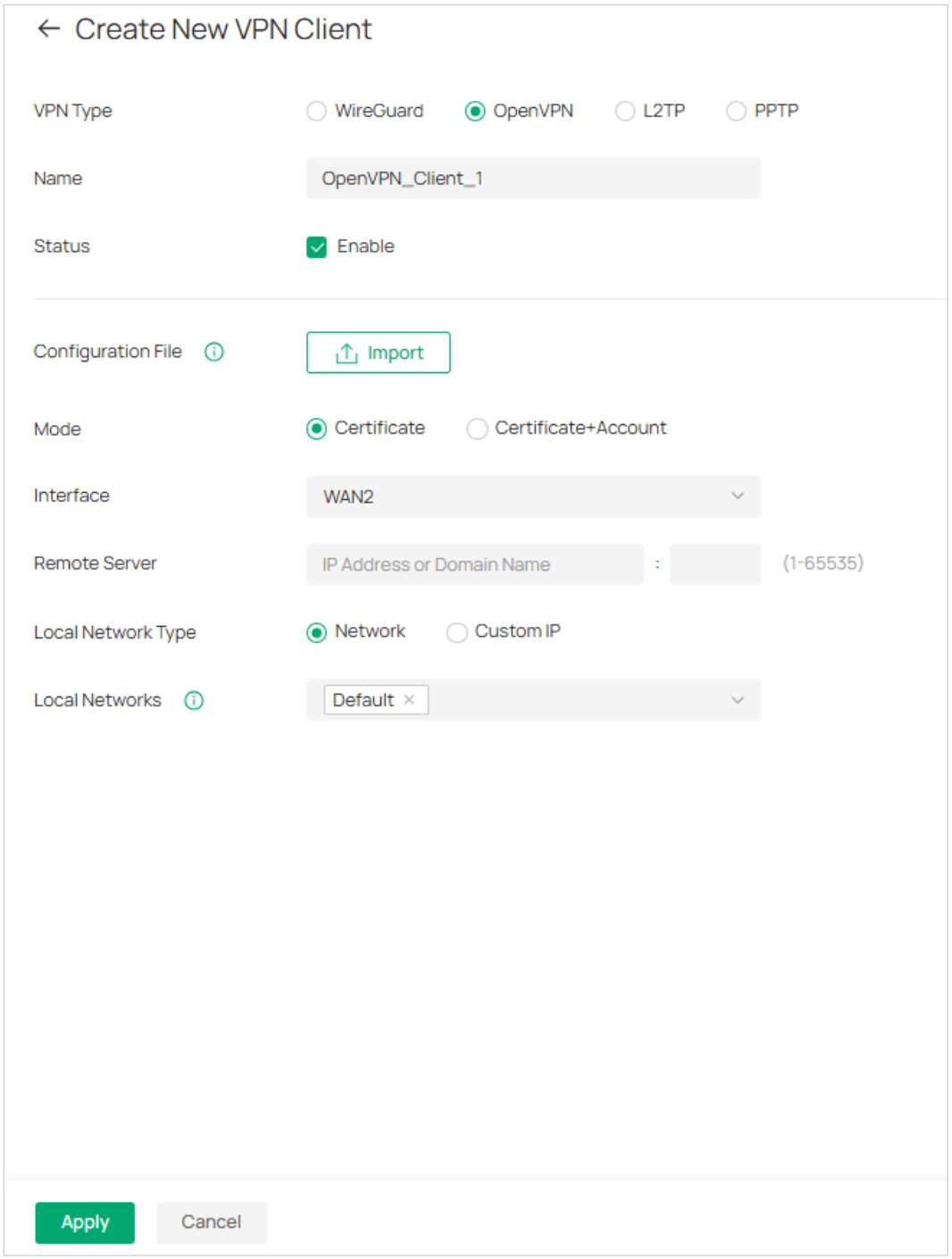
3. Select the VPN type as WireGuard. Refer to the following table to configure the required parameter, and click Apply to save the settings.

Name	Enter a name to identify the VPN client.
Status	Click the checkbox to enable the VPN client.
Set Up	Choose to set up the client via a configuration file or manually. If you choose to set up the client manually, you need to manually configure the Connection parameters.
Configuration File	If you choose to set up the client via a configuration file, click the Import button to import the WireGuard file that ends in .conf generated by the WireGuard server. Only one file can be imported.

MTU	Specify the MTU value of the WireGuard interface. The recommended value is as follows: For static/dynamic dialing: 1420 For PPPoE/L2TP/PPTP dialing: WAN port MTU - 80
Persistent Keepalive	Specify the tunnel keepalive packet interval
Click Connection to expand the parameters.	
Private Key	Specify the private key of the WireGuard interface. The value will be automatically generated on the device, and you can also modify it manually.
Public Key	Specify the public key of the WireGuard interface. This field will be automatically generated based on the private key.
Tunnel IP	Specify the IP address of the WireGuard interface.
Remote Server	Specify the IP address or domain name of the server.
Public Server Key	Specify the public key of the server.
Pre-Shared Key	Specify an optional shared key.
Primary/Secondary DNS Server	Specify the DNS dns server.
Allowed Server Address	Specify the address segment that allows traffic to pass through. Generally, you can fill in the subnet address of the peer.
Local Network Type	LSelect the type to set the local network for VPN Policy, there are two types: Network and Custom IP.
Local Networks	Select the local networks to apply the VPN Policy. The VPN Policy will only apply to the selected or filled local network.
Client Port	Specify the port number that the WireGuard interface listens to.

9. 3. 4 Configuring the gateway as an OpenVPN client

1. Launch the controller and access a site.
2. Go to Network Config > VPN > VPN Client. Click Create New VPN Client to load the following page.



3. Select the VPN type as OpenVPN. Refer to the following table to configure the required parameter, and click Apply to save the settings.

Name	Enter a name to identify the VPN client.
Status	Click the checkbox to enable the VPN client.
Configuration File	Click the Import button to import the OpenVPN file that ends in .ovpn generated by the OpenVPN server. Only one file can be imported. If the certificate file and configuration file are generated singly by the OpenVPN server, combine two files and import the whole file.

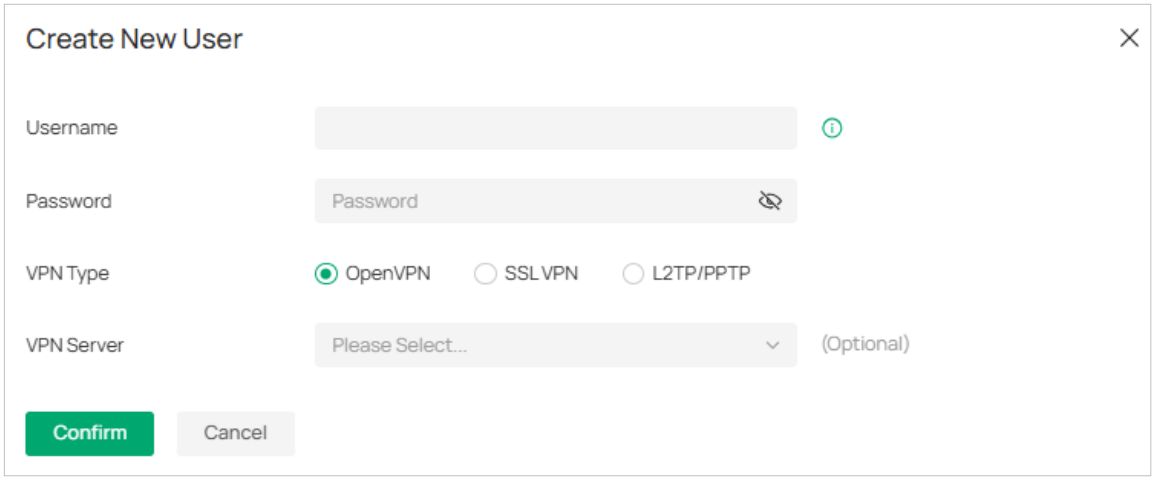
Mode	Select the access mode according to VPN requirements. Certificate: Select this option if the VPN tunnel only requires the certificate. Certificate+Account: Select this option if the VPN tunnel requires the certificate and VPN user account. If selected, configure the following parameters: Username: Enter the username for the VPN tunnel. Password: Enter the password for the VPN tunnel.
Remote Server	Enter the IP address or domain name of the OpenVPN server.
Local Network Type	Specify whether to apply the VPN policy to specific local networks or IP addresses. Network: Specify the local networks of the VPN tunnel. The VPN policy will be only applied to the selected local networks. Custom IP: Specify the IP addresses of the VPN tunnel. The VPN policy will be only applied to the specified IP addresses.

9. 4 User Management

After configuring the gateway as an OpenVPN, SSL VPN, L2TP or PPTP server, you can create VPN connection accounts for remote devices to connect to the VPN server.

To configure the users, follow these steps:

1. Launch the controller and access a site.
2. Go to Network Config > VPN > VPN Server > User Management. Click Create New User to add a new entry of VPN User.



3. Specify the parameters and click Confirm.

Username	Specify the account name used for the VPN tunnel.
Password	Specify the account password used for the VPN tunnel. Your VPN clients will use the account name and password for authentication.
VPN Type	Choose the VPN user you want to add.
For OpenVPN type	
VPN Server	Select the OpenVPN server to which the user belongs. Only the server with the username and password authentication option enabled can be selected.
For SSLVPN type	
Expiration Date	Specify when the user will expire.
User Group	Select which group the user belongs to. A user can only be added to one user group.
Status	Toggle on to enable the user entry.
Max Concurrent Users	Specify the maximum number of clients using the username for login concurrently. After the maximum number is reached, new login attempts will be rejected.
For L2TP/PPTP type	

VPN Server	Select the L2TP/PPTP server to which the user belongs. Only the server with the username and password authentication option enabled can be selected.
Local IP Address	Specify the local virtual IP address for the VPN server. Please avoid using the IP address in the DHCP range, which may cause IP confliction, you can enter the LAN IP of the gateway. To find out the DHCP Range, go to Network Settings > MENU.LAN > VLAN and view the information of the desired network.
Mode	Specify the network mode. There are two modes: Client: Select this option when the L2TP/PPTP client is a single host. It's commonly used to access the internal service from outside. Network Extension Mode: Select this option when the L2TP/PPTP client is a VPN gateway. The tunneling request is always initiated by a device. It's commonly used for access between two offices.
Max Concurrent Users	Specify the maximum number of connections that the tunnel can support. Wihen Client Mode is enabled, it can be used to limit the number of devices connected at the same time.
Remote Subnets	Specify a remote network. (This is the IP address range of the LAN on the remote peer of the L2TP/PPTP tunnel.) It's the combination of IP address and subnet mask. It takes effect when Network Extension Mode is enabled.

To edit or delete the VPN users, click the icon in the Action column. You can further filter the entries based on the VPN Server.

9. 5 Configure the Site-to-Site VPN

You can establish a secure connection between two locations to enable communication between networks. The gateway supports the following types of Site-to-Site VPNs.

9. 5. 1 Configuring Auto IPsec VPN

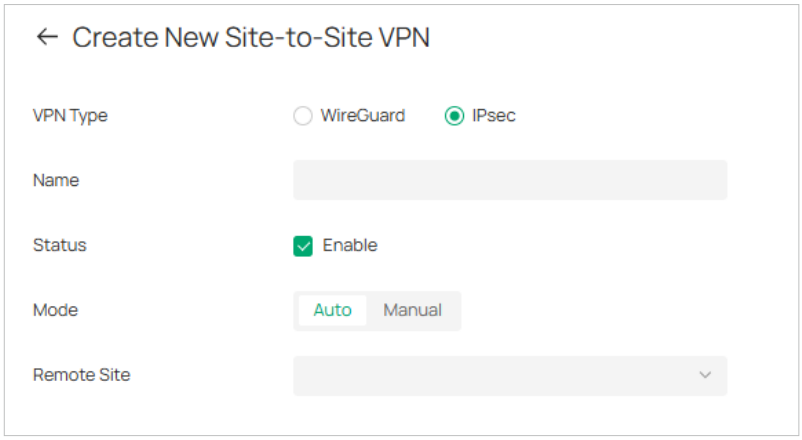
9. 5. 2 Configuring Manual IPsec VPN

9. 5. 3 Configuring Auto WireGuard VPN

9. 5. 4 Configuring Manual WireGuard VPN

9. 5. 1 Configuring Auto IPsec VPN

1. Launch the controller and access a site.
2. Go to Network Config > VPN > VPN. Click Create New Site-to-Site VPN to load the following page.

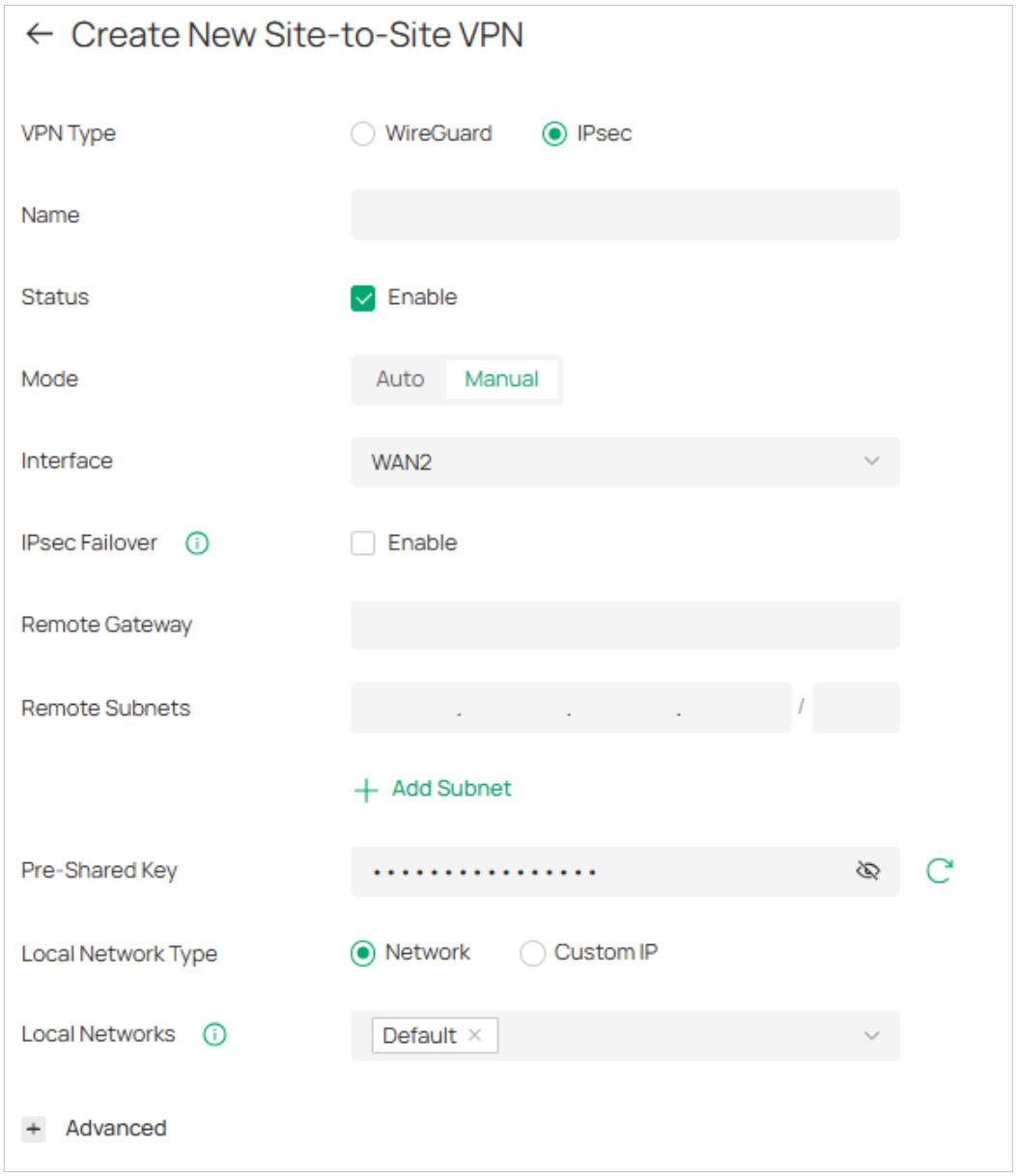


3. Select the VPN type as IPsec and refer to the following table to configure the required parameters and click Apply.

Name	Enter a name to identify the VPN tunnel.
Status	Click the checkbox to enable the VPN tunnel.
Mode	Select the Mode as Auto. The controller automatically creates an IPsec VPN tunnel between two sites on the same controller. The VPN connection is bidirectional. That is, creating an Auto IPsec VPN from site A to site B also provides connectivity from site B to site A, and nothing is needed to be configured on site B.
Remote Site	Select the site on the other end of the Auto IPsec VPN tunnel. Make sure that the selected remote site has an Omada managed gateway within the same controller.

9. 5. 2 Configuring Manual IPsec VPN

1. Launch the controller and access a site.
2. Go to Network Config > VPN > VPN. Click Create New Site-to-Site VPN to load the following page.

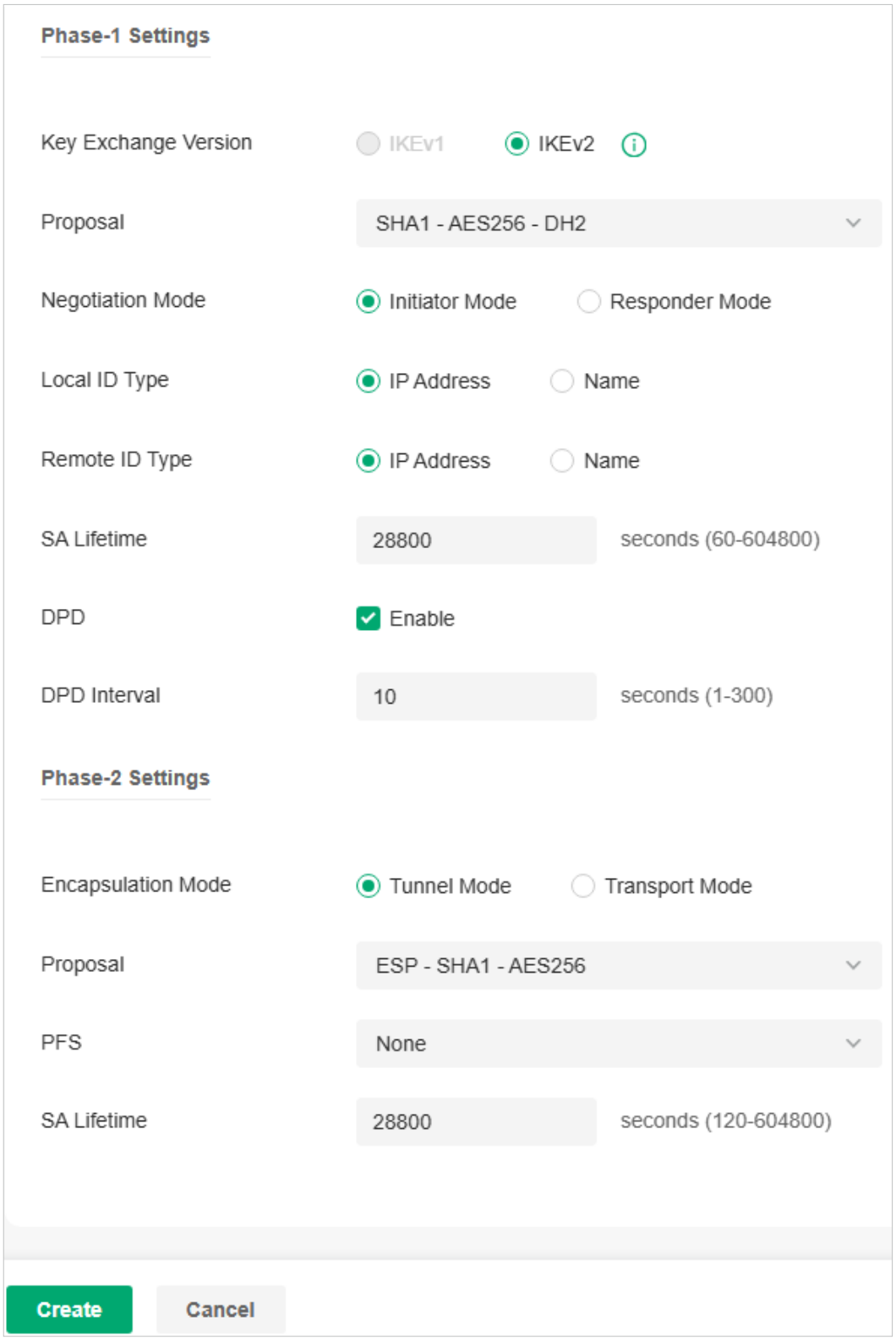


3. Select the VPN type as IPsec and refer to the following table to configure the required parameters and click Apply.

Name	Enter a name to identify the VPN tunnel.
Status	Click the checkbox to enable the VPN tunnel.
Mode	Select the Mode as Manual. Create an IPsec VPN tunnel between two peer gateways over internet, from a local gateway to a remote gateway that supports IPsec. Omada managed gateway on this site is the local peer gateway.
Interface	Specify the WAN port on which the IPsec tunnel is established.

IPsec Failover	Check the box to enable the IPsec Failover as needed. Backup WAN: Specify the IPsec secondary interface. Automatic Failback: Select this function to automatically switch back to the primary connection when it is reachable. Gateway Failover TimeoutWhen selected, the system will query whether the primary connection is reachable within the configured time, and if yes, it will switch back to the primary connection.
Remote Gateway	Enter an IP address or a domain name (1 to 253 characters) as the remote gateway. 0.0.0.0 represents any IP address. Only when the negotiation mode is set to Responder Mode in Phase-1 Settings can you enter 0.0.0.0.
Remote Subnets	Specify the remote network. It's always the IP address range of LAN on the remote peer of the VPN tunnel. It's the combination of IP Address and subnet mask. Traffic to the remote network will be forwarded via IPsec tunnel.
Pre-Shared Key	Enter the pre-shared key(PSK). Both peer gateways must use the same pre-shared secret key for authentication. A pre-shared key is a string of characters that is used as an authentication key. Both peer gateways create a hash value based on the same pre-shared key and other information. The hash values are then exchanged and verified to authenticate the other party. The pre-shared keys should be long and random for security. Short or predictable pre-shared keys can be easily broken in brute-force attacks. To maintain a high level of security, administrators are recommended to update the pre-shared key periodically.
Local Network Type	Specify whether to apply the VPN policy to specific local networks or IP addresses. Network: Select the local networks to apply the VPN Policy. The VPN Policy will only apply to the selected or filled local network. Custom IP: Specify the IP addresses of the VPN tunnel. The VPN policy will be only applied to the specified IP addresses.

4. Click Advanced Settings to load the following page.



Advanced settings include Phase-1 settings and Phase-2 settings. Phase-1 is used to set up a secure encrypted channel which the two peers can negotiate Phase-2, and then establish the IKE Security Associations (IKE SA). Phase-2 is used to negotiate about a set of parameters that define what traffic can go through the VPN, and how to encrypt and authenticate the traffic, then establish the IPsec Security Associations (IPsec SA).

Refer to the following table to complete the configurations according to your actual needs and click Create.

For Phase-1 Settings:

Phase-1 Settings	The IKE version you select determines the available Phase-1 settings and defines the negotiation process . Both VPN gateways must be configured to use the same IKE version and Phase-1 settings.
Internet Key Exchange Version	Select the version of Internet Key Exchange (IKE) protocol which is used to set up security associations for IPsec. Both IKEv1 and IKEv2 are supported with gateways, but IKEv1 is available only when the VPN policy is applied to a single Remote Subnet and a single Local Network. Note that both peer gateways must be configured to use the same IKE version.
Proposal	Specify the proposal for IKE negotiation phase-1. An IKE proposal lists the encryption algorithm, authentication algorithm and Diffie-Hellman (DH) groups to be negotiated with the remote IPsec peer. Authentication algorithms verify the data integrity and authenticity of a message. Encryption algorithms protect the data from being read by a third-party. Diffie-Hellman (DH) groups determine the strength of the key used in the key exchange process. Note that both peer gateways must be configured to use the same Proposal.
Exchange Mode	Specify the IKE Exchange Mode when IKEv1 is selected. Main Mode: This mode provides identity protection and exchanges more information, which applies to scenarios with higher requirements for identity protection. Aggressive Mode: This mode establishes a faster connection but with lower security, which applies to scenarios with lower requirements for identity protection.
Negotiation Mode	Specify the IKE Negotiation Mode as Initiator Mode or Responder Mode. Initiator Mode: This mode means that the local device initiates a connection to the peer. Responder Mode: This mode means that the local device waits for the connection request initiated by the peer.
Local ID Type	Specify the type of Local ID which indicates the authentication identifier sent to the peer for IKE negotiation. IP Address: Select IP Address to use the IP address for authentication. Name: Select Name, and then enter the name in the Local ID field to use the name as the ID for authentication. Note that the type and value of Local ID should be the same as Remote ID given for the remote peer of the VPN tunnel.

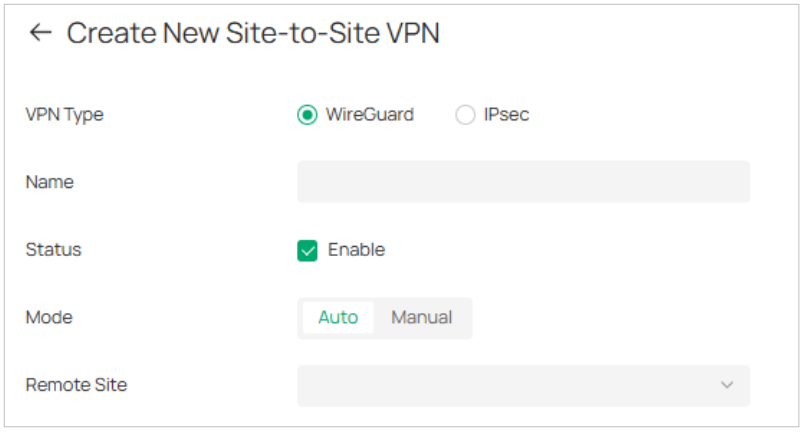
Local ID	When the Local ID Type is configured as Name, enter a name for the local device as the ID in IKE negotiation. The name should be in the format of FQDN (Fully Qualified Domain Name).
Remote ID Type	Specify the type of Remote ID which indicates the authentication identifier received from the peer for IKE negotiation. IP Address: Select IP Address to use the IP address for authentication. Name: Select Name, and then enter the name in the Remote ID field to use the name as the ID for authentication. Note that the type and value of Remote ID should be the same as Local ID given for the remote peer of the VPN tunnel.
Remote ID	When the Remote ID Type is configured as Name, enter a name of the remote peer as the ID in IKE negotiation. The name should be in the format of FQDN (Fully Qualified Domain Name).
SA Lifetime	Specify ISAKMP SA (Security Association) Lifetime in IKE negotiation. If the SA lifetime expired, the related ISAKMP SA will be deleted.
DPD	Check the box to enable DPD (Dead Peer Detect) function. If enabled, the IKE endpoint can send a DPD request to the peer to inspect whether the IKE peer is alive.
DPD Interval	Specify the interval between sending DPD requests with DPD enabled. If the IKE endpoint receives a response from the peer during this interval, it considers the peer alive. If the IKE endpoint does not receive a response during the interval, it considers the peer dead and deletes the SA.

For Phase-2 Settings:

Phase-2 Settings	The purpose of Phase 2 negotiations is to establish the Phase-2 SA (also called the IPsec SA). The IPsec SA is a set of traffic specifications that tell the device what traffic to send over the VPN, and how to encrypt and authenticate that traffic.
Encapsulation Mode	Specify the Encapsulation Mode as Tunnel Mode or Transport Mode. When both ends of the tunnel are hosts, either mode can be chosen. When at least one of the endpoints of a tunnel is a security gateway, such as a gateway or firewall, Tunnel Mode is recommended to ensure safety.
Proposal	Specify the proposal for IKE negotiation phase-2. An IPsec proposal lists the encryption algorithm, authentication algorithm and protocol to be negotiated with the remote IPsec peer. Note that both peer gateways must be configured to use the same Proposal.
PFS	Select the DH group to enable PFS (Perfect Forward Security) for IKE mode, then the key generated in phase-2 will be irrelevant with the key in phase-1, which enhance the network security. With None selected, it means PFS is disabled and the key in phase-2 will be generated based on the key in phase-1.
SA Lifetime	Specify IPsec SA (Security Association) Lifetime in IKE negotiation. If the SA lifetime expired, the related IPsec SA will be deleted.

9. 5. 3 Configuring Auto WireGuard VPN

1. Launch the controller and access a site.
2. Go to Network Config > VPN > VPN. Click Create New Site-to-Site VPN to load the following page.

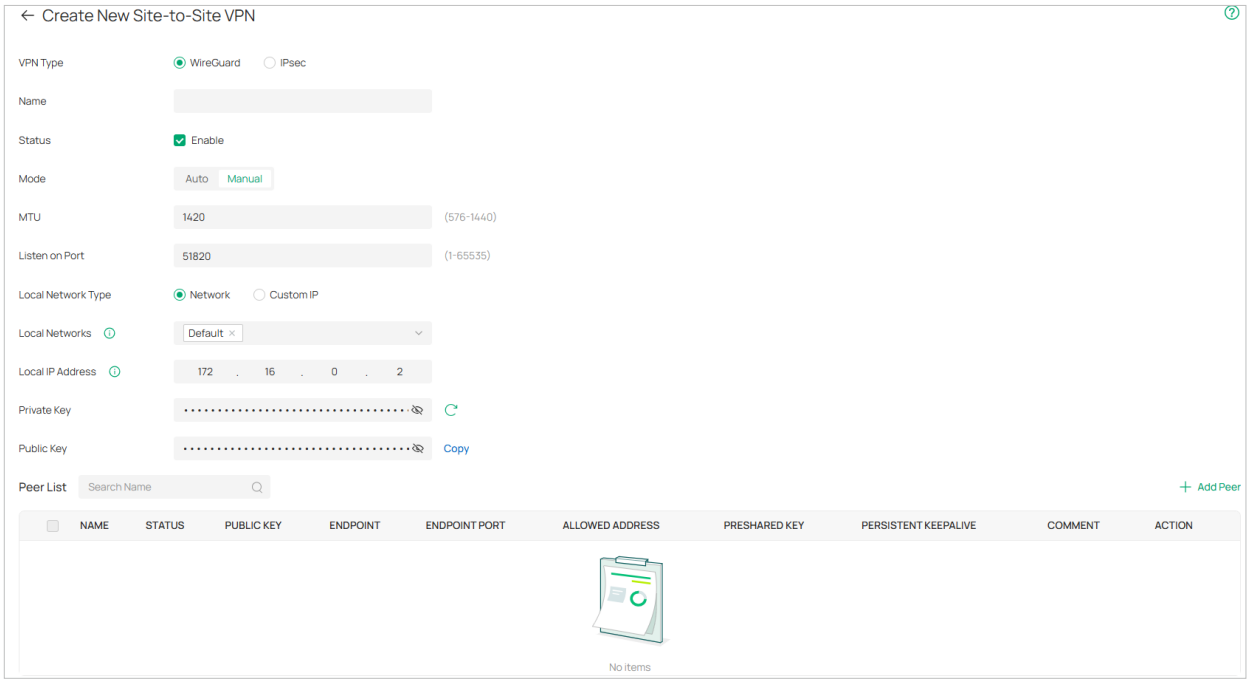


3. Select the VPN type as WireGuard and refer to the following table to configure the required parameters and click Apply.

Name	Enter a name to identify the VPN tunnel.
Status	Click the checkbox to enable the VPN tunnel.
Mode	Select the Mode as Auto. The controller automatically creates a WireGuard VPN tunnel between two sites on the same controller. The VPN connection is bidirectional. That is, creating an Auto WireGuard VPN from site A to site B also provides connectivity from site B to site A, and nothing is needed to be configured on site B.
Remote Site	Select the site on the other end of the Auto WireGuard VPN tunnel. Make sure that the selected remote site has an Omada managed gateway within the same controller.

9. 5. 4 Configuring Manual WireGuard VPN

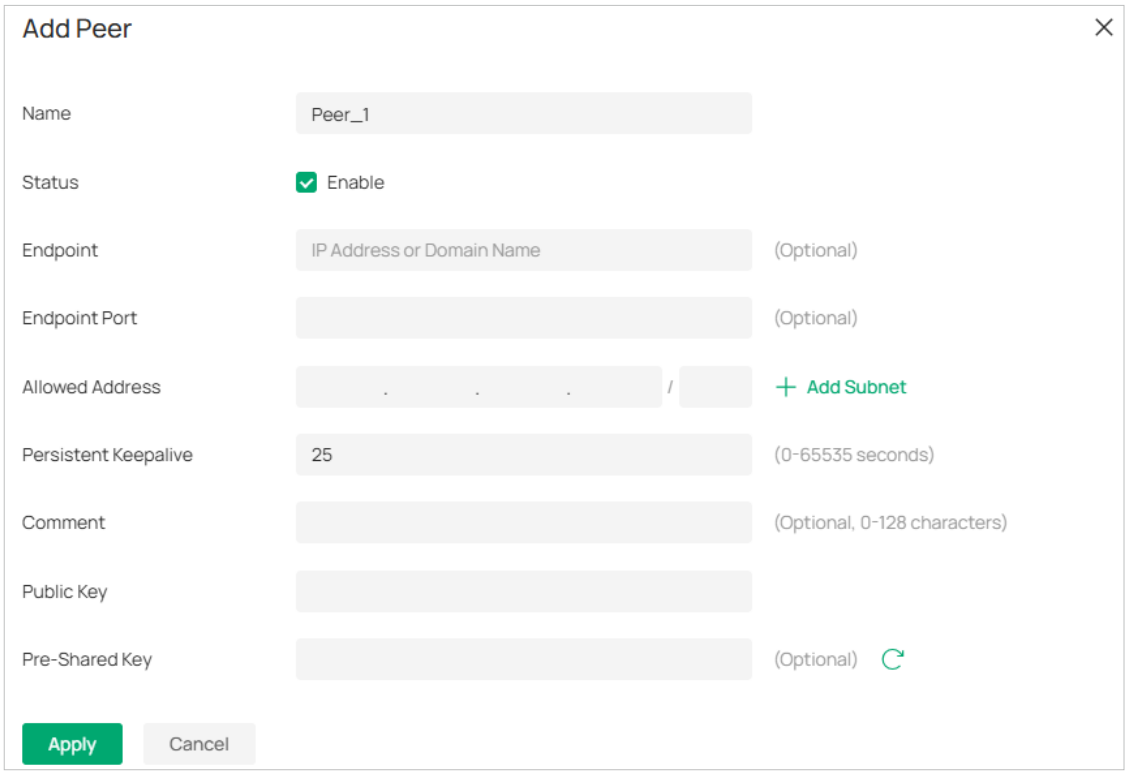
1. Launch the controller and access a site.
2. Go to Network Config > VPN > VPN. Click Create New Site-to-Site VPN to load the following page.



3. Select the VPN type as WireGuard and refer to the following table to configure the required parameters and click Apply.

Name	Enter a name to identify the VPN tunnel.
Status	Click the checkbox to enable the VPN tunnel.
Mode	Select the Mode as Manual. Create a WireGuard VPN tunnel between two peer gateways over internet, from a local gateway to a remote gateway that supports WireGuard. Omada managed gateway on this site is the local peer gateway.
MTU	Specify the MTU value of the WireGuard interface. The recommended value is as follows: For static/dynamic dialing: 1420 For PPPoE/L2TP/PPTP dialing: WAN port MTU - 80
Listen on Port	Specify the port number that the WireGuard interface listens to.
Local Network Type	Specify whether to apply the VPN policy to specific local networks or IP addresses. Network: Select the local networks to apply the VPN Policy. The VPN Policy will only apply to the selected or filled local network. Custom IP: Specify the IP address of the WireGuard interface. Select a reserved address to avoid IP conflicts.
Private Key	Specify the private key of the WireGuard interface. The value will be automatically generated on the device, and you can also modify it manually.
Public Key	Specify the public key of the WireGuard interface. This field will be automatically generated based on the private key.

4. In the Peer List, click Add Peer and configure the following parameters, and then click Apply.



Name	Enter a name to identify the WireGuard peer.
Status	Specify whether to enable the peer.
Endpoint	Specify the IP address or domain name of the peer..
Endpoint Port	Specify the port number of the peer.
Allowed Address	Specify the address segment that allows traffic to pass through. Generally, you can fill in the subnet address of the peer.
Persistent Keepalive	Specify the tunnel keepalive packet interval.
Comment	Enter the description of the peer.
Public Key	Specify the public key of the peer.
Pre-Shared Key	Specify an optional shared key.

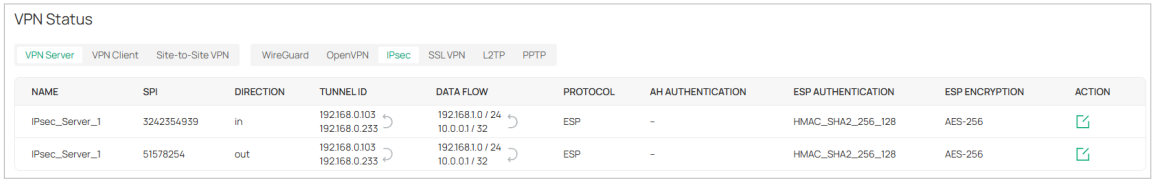
5. Click Apply to save the settings.

9. 6 View VPN Status

Once the VPN tunnel is established, you can check the VPN status.

To view the VPN status, follow these steps:

1. Launch the controller and access a site.
2. Go to Network Config > VPN > VPN Status.



3. Click the desired tab to display the connection status and information of the VPN tunnel.

VPN Server-WireGuard	
NAME	Displays the name of the VPN policy.
IP POOL	The IP Pool of each VPN policy.
SERVER ADDRESS	Displays the address of the VPN server. By default, it is bound to the selected WAN IP.
PORT	Displays the service port currently monitored by the VPN server.
ACTIVE CLIENTS	Displays the number of active clients currently connected to the VPN server.
CLIENTS	Click to display the details client information.
VPN Server-OpenVPN	
USER	Displays the account name of OpenVPN client.
INTERFACE	INTERFACE: The WAN port used by the VPN tunnel.
LOCAL IP	Displays the assigned virtual local IP address of the tunnel.
REMOTE LOCAL IP	Displays the assigned virtual remote local IP address of the tunnel.
DNS	Displays the DNS address of the tunnel.
DOWNLOAD PKTS	Displays the number of packets received by the VPN server.
DOWNLOAD BYTES	Displays the downstream throughput.
UPLOAD PKTS	Displays the number of packets sent by the VPN server.
UPLOAD BYTES	Displays the upstream throughput.
UPTIME	Displays how long the tunnel has been up.

ACTION	TERMINATE: Disconnects a client.
VPN Server-IPsec	
NAME	Displays the name of the VPN policy.
SPI	Displays the SPI (Security Parameter Index) of the SA, including outgoing SPI and incoming SPI. The SPI of each SA is unique.
DIRECTION	Displays the direction (in: incoming/out: outgoing) of the SA.
TUNNEL ID	Displays the IP addresses of the local and remote peers.
DATA FLOW	Displays the Local Subnet and Remote Subnet/host covered by the SA.
PROTOCOL	Displays the authentication protocol and encryption protocol used by the SA.
AH AUTHENTICATION	Displays the AH authentication algorithm used by the SA.
ESP AUTHENTICATION	Displays the ESP authentication algorithm used by the SA.
ESP ENCRYPTION	Displays the ESP encryption algorithm used by the SA.
VPN Server-SSL VPN	
USERNAME	Displays the username a client used for login.
LOGIN IP	Displays the IP address of a client.
VIRTUAL IP	Displays the virtual IP address assigned to a client by the SSL VPN server.
LOGIN TIME	Displays the time when a client logged in.
STATISTICS	Displays the total upload and download traffic of a client.
ACTION	Lock or disconnect a client. LOCK: Disconnects the client and adds them to Locked Out Users. Locked-out users cannot log in again. To enable Username Lockout or IP Lockout, go to the VPN > VPN Server Page. DISCONNECT: Disconnects a client.
VPN Server-L2TP/PPTP	
USER	Displays the account name of the VPN tunnel.
INTERFACE	The WAN port used by the VPN tunnel.
LOCAL IP	Displays the assigned virtual local IP address of the tunnel.
REMOTE LOCAL IP	Displays the assigned virtual remote local IP address of the tunnel.
DNS	Displays the DNS address of the tunnel.

DOWNLOAD PKTS	Displays the number of packets received by the VPN server.
DOWNLOAD BYTES	Displays the downstream throughput.
UPLOAD PKTS	Displays the number of packets sent by the VPN server.
UPLOAD BYTES	Displays the upstream throughput.
UPTIME	Displays how long the tunnel has been up.
ACTION	TERMINATE: Disconnects a client.
VPN Client-WireGuard	
NAME	Displays the name of the VPN policy.
REMOTE SERVER	The IP address or domain name of VPN server.
LISTEN PORT	The port number that the WireGuard interface listens to.
SERVER	Click to check the detailed information of the connected VPN server.
VPN Client-OpenVPN/L2TP/PPTP	
INTERFACE	The WAN port used by the VPN tunnel.
TUNNE	Displays the name of the VPN policy.
REMOTE LOCAL IP	Displays the remote local IP address of the tunnel.
DNS	Displays the DNS address of the tunnel.
DOWNLOAD PKTS	Displays the number of packets received by the peer.
DOWNLOAD BYTES	Displays the amount of data received by the peer.
UPLOAD PKTS	Displays the number of packets sent by the peer.
UPLOAD BYTES	Displays the amount of data sent by the peer.
UPTIME	Displays how long the tunnel has been up.
Site-to-Site VPN-WireGuard	
NAME	Displays the name of the VPN policy.
LISTEN PORT	The port number that the WireGuard interface listens to.
PEER CONNECTED/ DISCONNECTED	The number of connected/disconnected peers.
PEERS	Click to display the detailed information of the peers.

Site-to-Site VPN-IPsec	
NAME	Displays the name of the VPN policy.
SPI	Displays the SPI (Security Parameter Index) of the SA, including outgoing SPI and incoming SPI. The SPI of each SA is unique.
DIRECTION	Displays the direction (in: incoming/out: outgoing) of the SA.
TUNNEL ID	Displays the IP addresses of the local and remote peers.
DATA FLOW	Displays the Local Subnet and Remote Subnet/host covered by the SA.
PROTOCOL	Displays the authentication protocol and encryption protocol used by the SA.
AH AUTHENTICATION	Displays the AH authentication algorithm used by the SA.
ESP AUTHENTICATION	Displays the ESP authentication algorithm used by the SA.
ESP ENCRYPTION	Displays the ESP encryption algorithm used by the SA.

Chapter 10

Configure Network Transmission Settings

Transmission helps you control network traffic in multiple ways. You can add policies and rules to control transmission routes and limit the session and bandwidth.

This chapter guides you on how to configure network transmission settings with the Omada Controller. The chapter includes the following sections:

- 10. 1 Configure Routing Settings
- 10. 2 Configure NAT Settings
- 10. 3 Configure DHCP Reservation
- 10. 4 Configure Bandwidth Control
- 10. 5 Configure Session Limit
- 10. 6 Configure Gateway QoS
- 10. 7 Configure Switch QoS
- 10. 8 Configure OUI Based VLAN

10. 1 Configure Routing Settings

Overview

- **Static Route**

  Network traffic is oriented to a specific destination, and Static Route designates the next hop or interface where to forward the traffic.

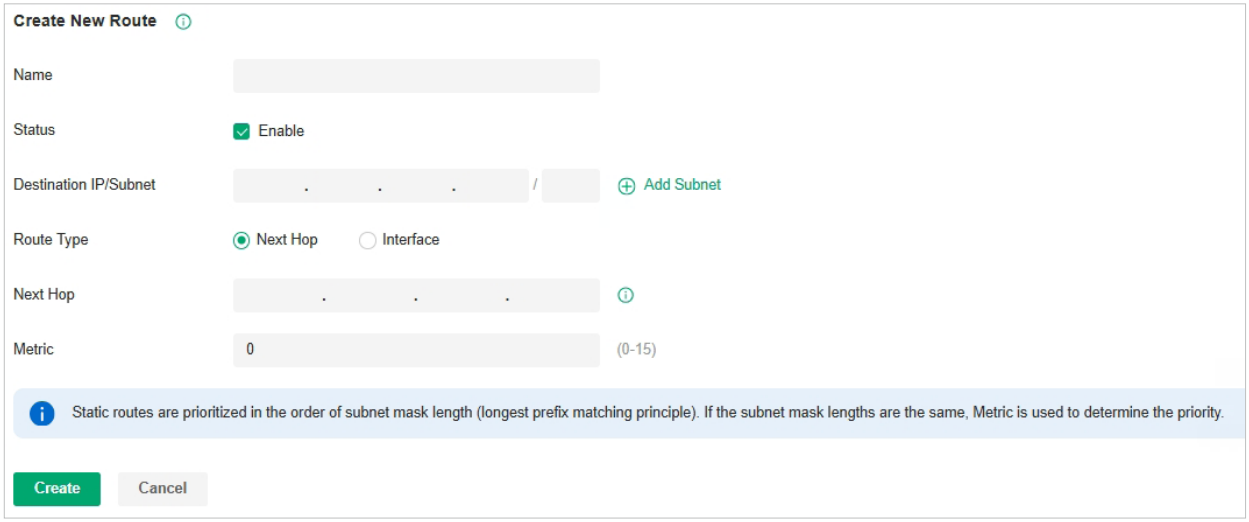
- **Policy Routing**

  Policy Routing designates which WAN port the gateway uses to forward the traffic based on the source, the destination, and the protocol of the traffic.

Configuration

- **Static Route**

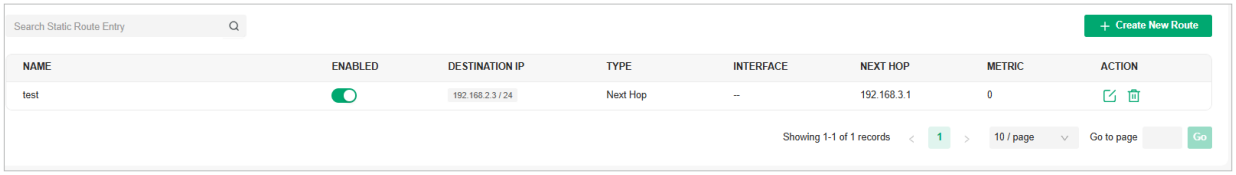
  1. Launch the controller and access a site.
  2. Go to Network Config > Transmission > Routing > Static Route.
  3. Click Create New Route to load the following page and configure the parameters.



Name	Enter the name to identify the Static Route entry.
Status	Enable or disable the Static Route entry.
Destination IP/Subnet	Destination IP/Subnet identifies the network traffic which the Static Route entry controls. Specify the destination of the network traffic in the format of 192.168.0.1/24. You can click Add Subnet to specify multiple Destination IP/Subnets and click the Delete icon to delete them.

Route Type	Next Hop: With Next Hop selected, your devices forward the corresponding network traffic to a specific IP address. You need to specify the IP address as Next Hop. Interface: With Interface selected, your devices forward the corresponding network traffic through a specific interface. You need to specify the Interface according to your needs.
Metric	Define the priority of the Static Route entry. A smaller value means a higher priority. If multiple entries match the Destination IP/Subnet of the traffic, the entry of higher priority takes precedence. In general, you can simply keep the default value.

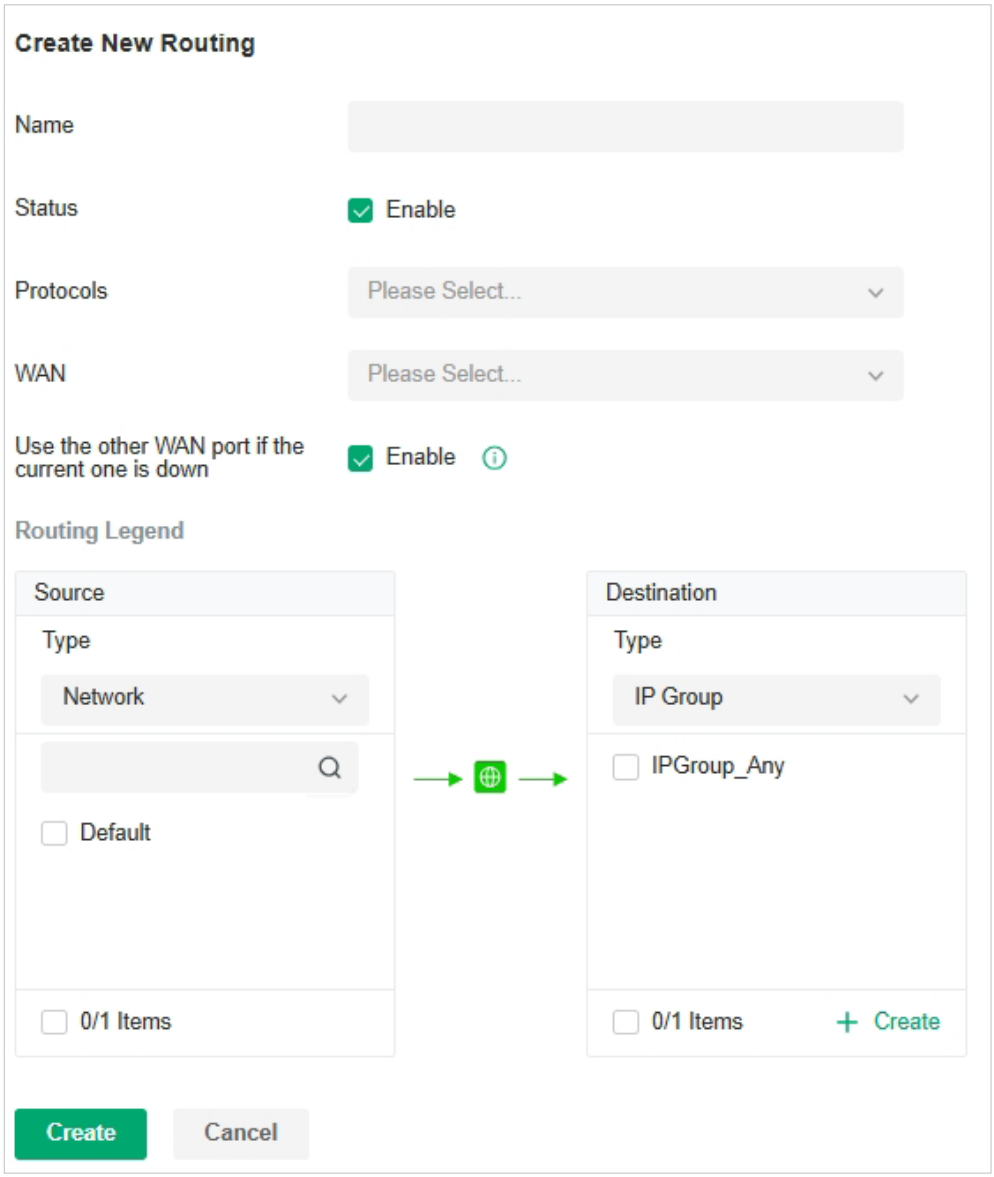
4. Click Create. The new Static Route entry is added to the table. You can click the Edit icon to edit the entry. You can click the Delete icon to delete the entry.



■ Policy Routing

1. Launch the controller and access a site.
2. Go to Network Config > Transmission > Routing > Policy Routing.

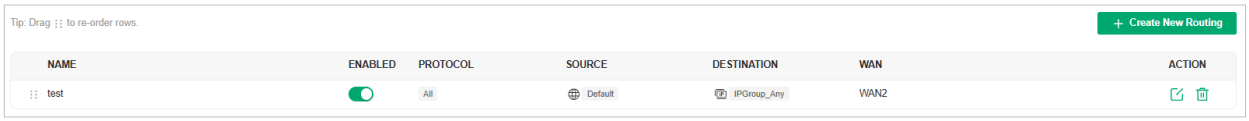
3. Click Create New Routing to load the following page and configure the parameters.



Name	Enter the name to identify the Policy Routing entry.
Status	Enable or disable the Policy Routing entry.
Protocols	Select the protocols of the traffic which the Policy Routing entry controls. The Policy Routing entry takes effect only when the traffic matches the criteria of the entry including the protocols.
WAN	Select the WAN port to forward the traffic through. If you want to forward the traffic through the other WAN port when the current WAN is down, enable Use the other WAN port if the current WAN is down.

Routing Legend	The Policy Routing entry takes effect only when the traffic using specified protocols matches the source and destination which are specified in the Routing Legend. Select the type of the traffic source and destination. Network: Select the network interfaces for the traffic source or destination. IP Group: Select the IP Group for the traffic source or destination. You can click + Create to create a new IP Group. IP-Port Group: Select the IP-Port Group for the traffic source or destination. You can click + Create to create a new IP-Port Group. Location Group: Select the Location Group for the traffic destination. You can click + Create to create a new Location Group. Domain Group: Select the Domain Group for the traffic destination. You can click + Create to create a new Domain Group.

4. Click Create. The new Policy Routing entry is added to the table. You can click the Edit icon to edit the entry. You can click the Delete to delete the entry.



10. 2 Configure NAT Settings

Overview

- **Port Forwarding**

  You can configure Port Forwarding to allow internet users to access local hosts or use network services which are deployed in the LAN.

  Port Forwarding helps establish network connections between a host on the internet and the other in the LAN by letting the traffic pass through the specific port of the gateway. Without Port Forwarding, hosts in the LAN are typically inaccessible from the internet for the sake of security.

- **ALG**

  ALG (Application Layer Gateway Service) manages specific application protocols and serves as an intermediary between the internet and an application server. ALG ensures that certain application-level protocols function appropriately through your gateway.

- **One-to-One NAT**

  One-to-One NAT will establish a correspondence between a private IP and a public IP, allowing access to the device with the private IP through the corresponding public IP.

- **Disable NAT**

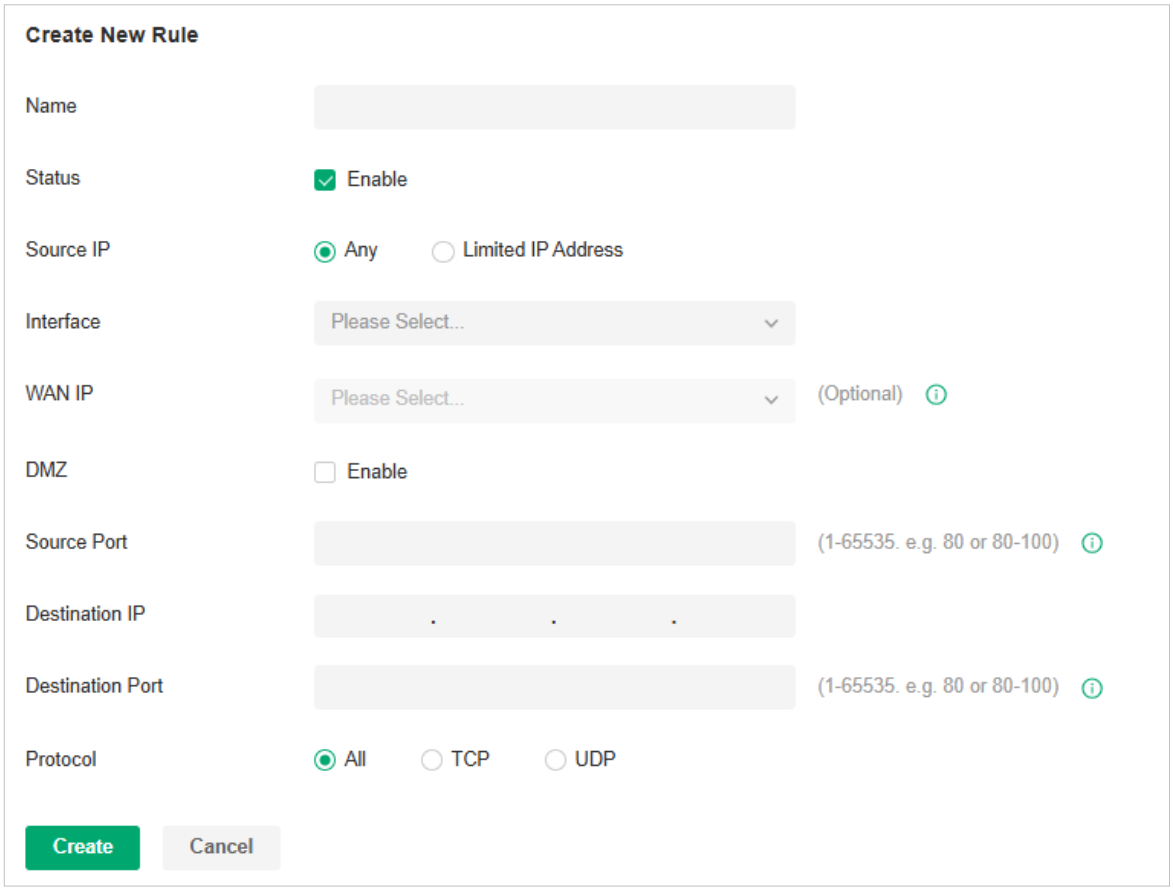
  Disable NAT allows internal devices to obtain public IP addresses.

Configuration

- **Port Forwarding**

  1. Launch the controller and access a site.
  2. Go to Network Config > Transmission > NAT > Port Forwarding.

3. Click Create New Rule to load the following page and configure the parameters.



Name	Enter the name to identify the Port Forwarding rule.
Status	Enable or disable the Port Forwarding rule.
Source IP	Any: The rule applies to traffic from any source IP address. Limited IP Address: The rule only applies to traffic from specific IP addresses. With this option selected, specify the IP addresses and subnets according to your needs.
Interface	Select the interface which the rule applies to. Traffic which is received through the interface is forwarded according to the rule.
DMZ	With DMZ enabled, all the traffic is forwarded to the Destination IP in the LAN, port to port. You need to specify the Destination IP. With DMZ disabled, only the traffic which matches the Source Port and the Protocol is forwarded. The traffic is forwarded to the Destination Port of the Destination IP in the LAN. You need to specify the Source Port, Destination IP, Destination Port, and Protocol.
Source Port	The gateway uses the Source Port to receive the traffic from the internet. Only the traffic which matches the Source Port and the Protocol is forwarded.
Destination IP	The traffic is forwarded to the host of the Destination IP in the LAN.

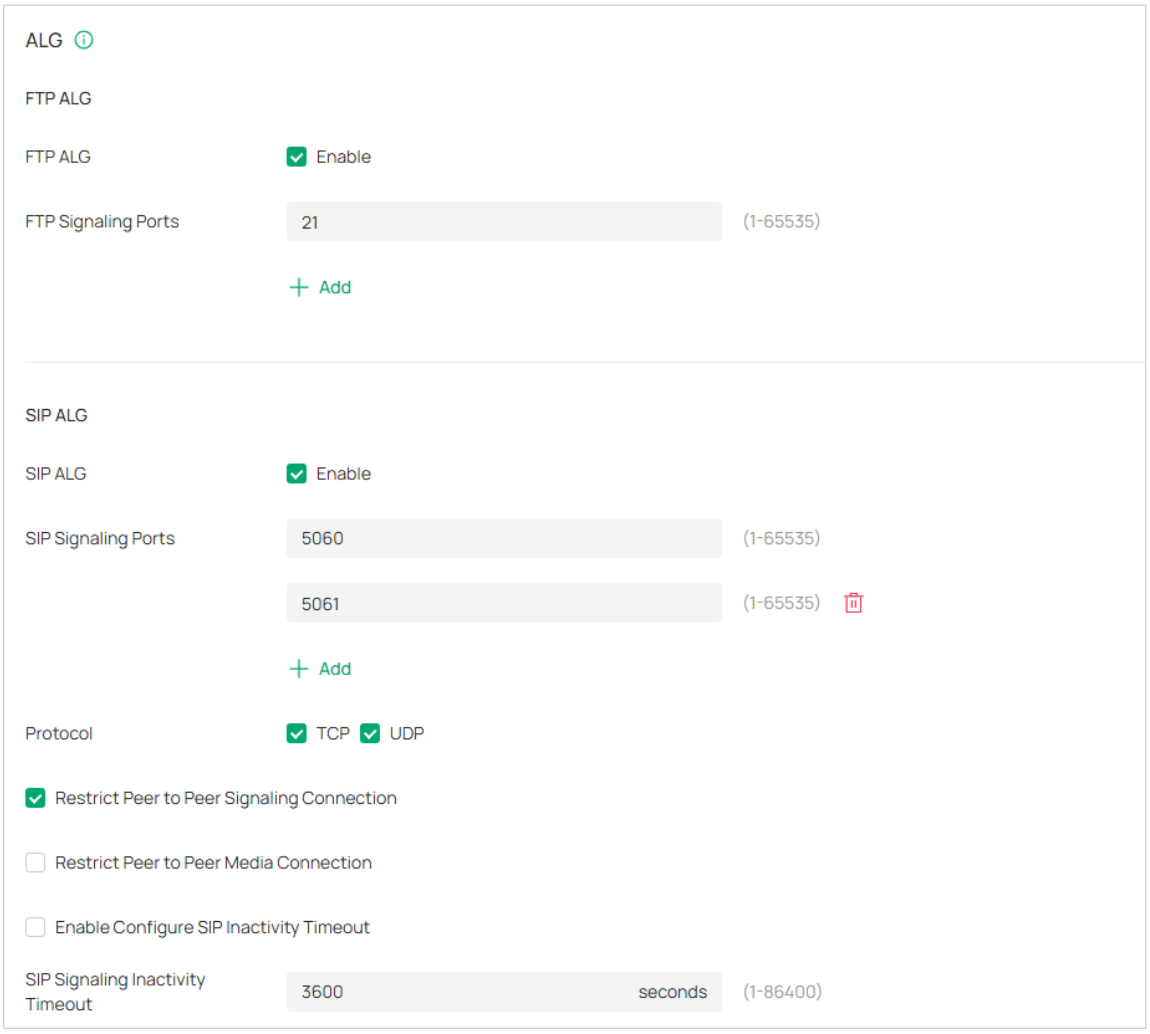
Destination Port	The traffic is forwarded to the Destination Port of the host in the LAN.
Protocol	Network traffic is transmitted using either TCP or UDP protocol. Only the traffic which matches the Source Port and the Protocol is forwarded. If you want both TCP traffic and UDP traffic to be forwarded, select All.

4. Click Create. The new Port Forwarding entry is added to the table. You can click the Edit icon to edit the entry. You can click the Delete icon to delete the entry.



■ ALG

1. Launch the controller and access a site.
2. Go to Network Config > Transmission > NAT > ALG.
3. Enable or disable certain types of ALG based on needs and click Apply.

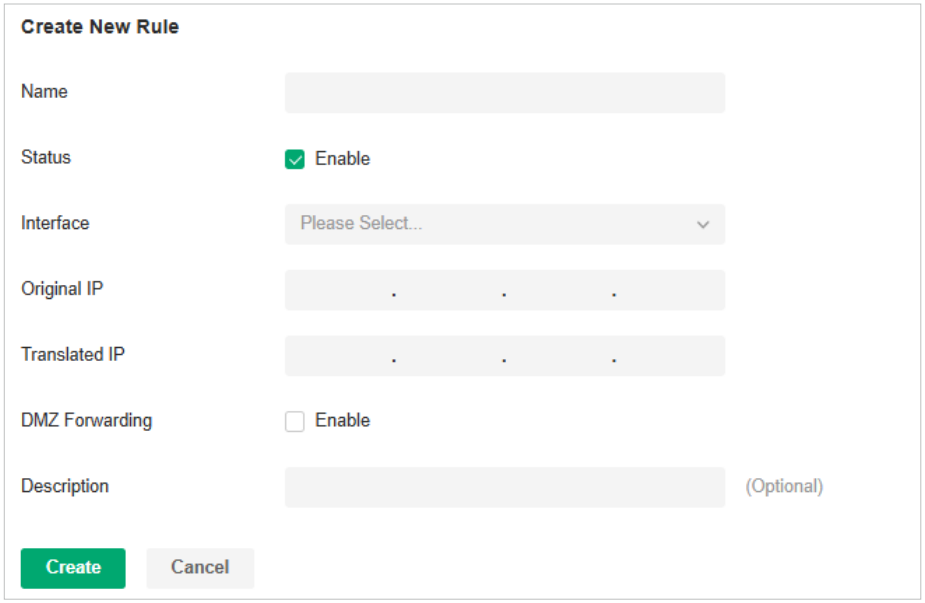


FTP ALG	FTP (File Transfer Protocol) ALG allows the FTP server and client to transfer data using the FTP protocol in the following scenarios: • The FTP server is in the LAN, while the FTP client is on the internet. • The FTP server is on the internet, while the FTP client is in the LAN.
FTP Signaling Ports	If you want to change the listening port for FTP signaling messages, configure this item. You can add new listening ports by clicking the + button (up to 8 ports are supported).
SIP	If the SIP client or server modifies the IP and port of SIP signaling messages, disable this feature.
SIP ALG	SIP (Session Initiation Protocol) ALG allows the IP phones and multimedia devices to set up connections using the SIP protocol in the following scenarios: • One of the endpoints is in the LAN, while the other is on the internet. • The endpoints are in different LANs.
SIP Signaling Ports	If you want to modify the listening ports for SIP signaling messages, configure this item. You can add new listening ports by clicking the + button (up to 8 ports supported).
TCP	Enable this option if your SIP signaling uses the TCP protocol and the device needs to modify the IP address and port in SIP messages. This helps subsequent media data traverse the device's NAT and establish a session.
UDP	Enable this option if your SIP signaling uses the UDP protocol and the device needs to modify the IP address and port in SIP signaling messages. This helps subsequent media data traverse the device's NAT and establish a session.
Restrict Peer to Peer Signaling Connection	Enable this option if you want SIP signaling connections to only arrive from registered IP addresses. SIP signaling connections from unregistered IP addresses will be discarded.
Restrict Peer to Peer Media Connection	Enable this option if you want SIP media connections to only arrive from registered IP addresses. SIP media connections from unregistered IP addresses will be discarded. The restriction may become invalid if you actively send media streams to unregistered IP addresses.
Enable Configure SIP Inactivity Timeout	Enable this option if you want to apply timeout limits to SIP signaling and media connections on the device. These timeout settings will override the SIP session timeout specified in SIP registration response packets.
SIP Signaling Inactivity Timeout	Modify this item if you want to adjust the timeout duration for SIP signaling sessions (1 – 86,400 seconds). Most SIP clients periodically send registration packets to the SIP server to keep sessions active. If your SIP client lacks this mechanism and no calls are made during the timeout period, the device will delete the signaling session after the timeout expires. This item only takes effect for remote clients and UDP protocol.
SIP Media Inactivity Timeout	Modify this item if you want to adjust the timeout duration for SIP media sessions (1 – 86,400 seconds). If no media packets are transmitted during the timeout period, the device will terminate the media session. Afterward, you will lose audio and must initiate a new call to resume communication. This item only takes effect for remote clients.

H.323 ALG	H.323 ALG allows the IP phones and multimedia devices to set up connections using the H.323 protocol in the following scenarios: • One of the endpoints is in the LAN, while the other is on the internet. • The endpoints are in different LANs.
PPTP ALG	PPTP (Point-to-point Tunneling Protocol) ALG allows the PPTP server and client to set up a PPTP VPN in the following scenarios: • The PPTP server is in the LAN, while the PPTP client is on the internet. • The PPTP server is on the internet, while the PPTP client is in the LAN. • The PPTP server and PPTP client are in different LANs.
IPsec ALG	IPsec (IP Security Protocol) ALG allows the IPsec endpoints to set up an IPsec VPN in the following scenarios: • One of the endpoints is in the LAN, while the other is on the internet. • The endpoints are in different LANs.

■ One-to-One NAT

1. Launch the controller and access a site.
2. Go to Network Config > Transmission > NAT > One-to-One NAT.
3. Click Create New Rule to load the following page and configure the parameters.



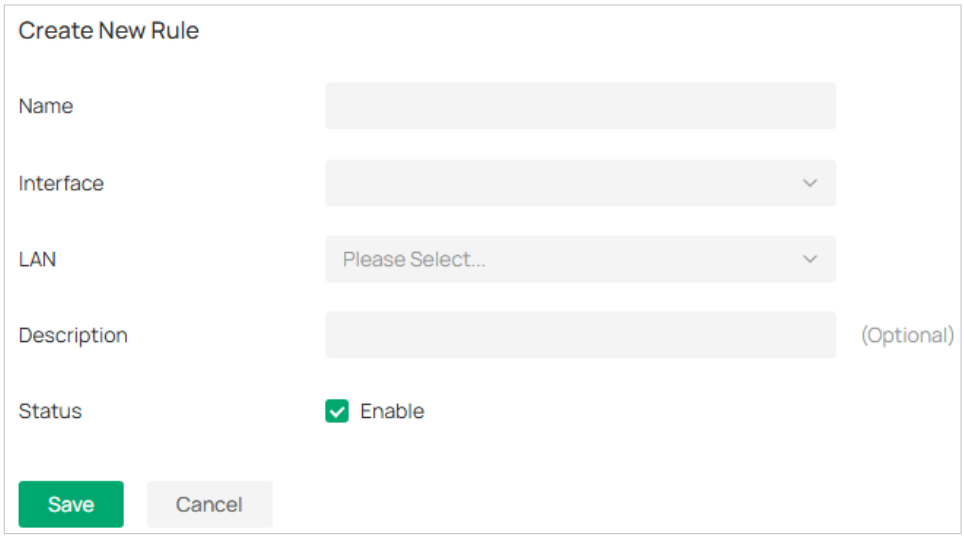
Name	Enter the name to identify the one-to-one NAT rule.
Status	Enable or disable the one-to-one NAT rule.
Interface	Specify the effective interface for the rule only when the connection type is Static IP.

Original IP	Specify the original IP address for the rule, which means the device's private IP. The original IP address cannot be the broadcast address, network segment or interface IP. With One-to-One NAT enabled, the original IP will map to the translated IP.
Translated IP	Specify the translated IP address for the rule, which means the public IP of device. The translated IP address cannot be the broadcast address, network segment or interface IP. With One-to-One NAT enabled, the original IP will map to the translated IP.
DMZ Forwarding	Choose to enable DMZ Forwarding. The packets transmitted to the translated IP address will be forwarded to the host with the original IP address if DMZ Forwarding is enabled.
Description	(Optional) Enter a description for identification.

4. Click Create to add the one-to-one NAT rule.

■ Disable NAT

1. Launch the controller and access a site.
2. Go to Network Config > Transmission > NAT > Disable NAT.
3. Click Create New Rule to load the following page and configure the parameters.



Name	Enter a name to identify the port forwarding rule.
Status	Click the checkbox to enable the port forwarding rule.
Interface	Select the interface to which the rule applies. When the traffic is received through the selected WAN port, it will be forwarded according to the rule.
LAN	Specify the effective LAN network for the rule.
Description	(Optional) Enter a description for identification.

4. Click Create to add the Disable NAT rule.

10. 3 Configure DHCP Reservation

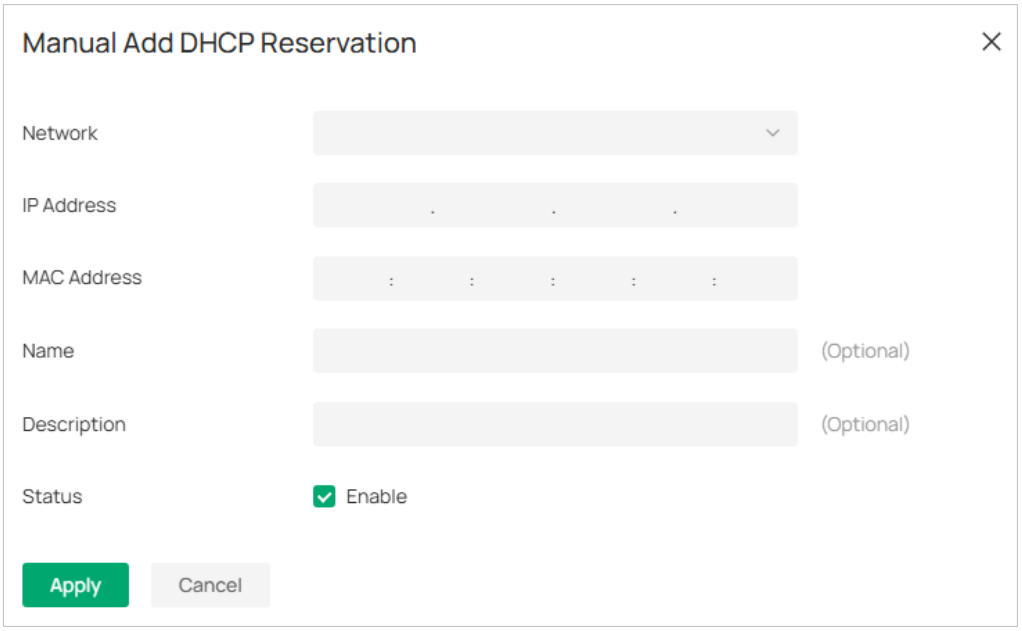
Overview

DHCP Reservation allows you to reserve specific IP addresses for devices/clients in your network, and centrally manage the IP addresses. Besides the gateway, the switch now also supports the DHCP reservation function; meanwhile, for gateways with this function, the DHCP Options field content can be reserved for clients/devices.

Configuration

- **To manually add DHCP Reservation entries:**

1. Launch the controller and access a site.
2. Go to Network Config > Transmission > DHCP Reservation.
3. Click Mannual Add and configure the parameters. Then click Apply.

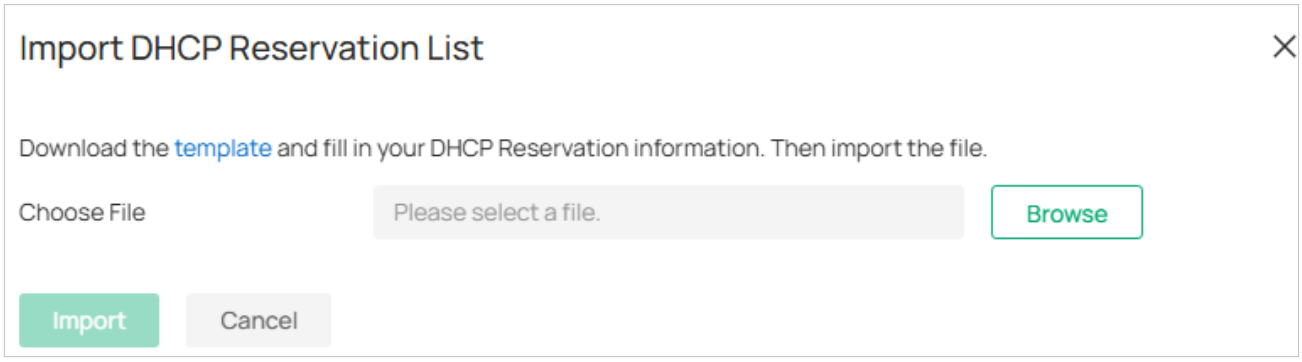


Network	Select the network the DHCP reservation entry is used for.
Server Device	Specify the server that assigns IP addresses. If the selected network has multiple servers, select the server closest to clients. If the selected network has only one server, no selection is required.
MAC Address	Specify the MAC address of the device for which you want to reserve an IP address.
Name	Identify the client/device for which the IP or DHCP Option is reserved.
IP Address	Specify the fixed IP address for the device.
Description	Enter a description for the entry for identification.

Status	Enable or disable the entry.
Advanced DHCP Options	Configure the advanced DHCP Option. The IP is not required after filling in the DHCP Option field. Option 60: Enter the value for DHCP Option 60. DHCP clients use this field to optionally identify the vendor type and configuration of a DHCP client. Mostly it is used in the scenario where the APs apply for different IP addresses from different servers according to the needs. Option 66: Enter the value for DHCP Option 66. It specifies the TFTP server information and supports a single TFTP server IP address. Option 138: Enter the value for DHCP Option 138. It is used in discovering the devices by the Omada Central System.
Export to IP-MAC Binding	Enter TRUE or FALSE to select whether to import the reserved entries into IP-MAC binding. Entries with Option reserved should be filled as FALSE.
Server Type	Specify the type of the server, which is either gateway or switch.
Server Mac	MAC address of the server. If the server is a stackable switch, fill in the MAC address of the primary switch.
Server Stack Name	Fill in the stack group name if the server is a stackable switch.

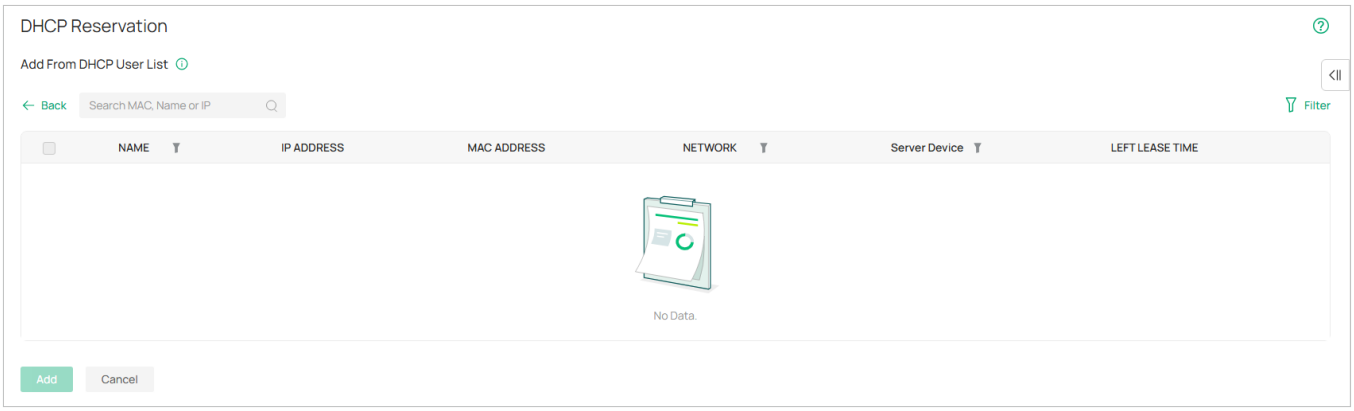
- **To import DHCP Reservation List:**

1. Launch the controller and access a site.
2. Go to Network Config > Transmission > DHCP Reservation.
3. Click Import and import the customized template. You can download the template, then edit and upload it for batch import.



- **To add from DHCP user list:**

1. Launch the controller and access a site.
2. Go to Network Config > Transmission > DHCP Reservation.
3. Click Add From DHCP User List and select from the list. Then click Add.



■ **To filter DHCP Reservation List:**

1. Launch the controller and access a site.
2. Go to Network Config > Transmission > DHCP Reservation.
3. Click Filter and filter the list by type or network.

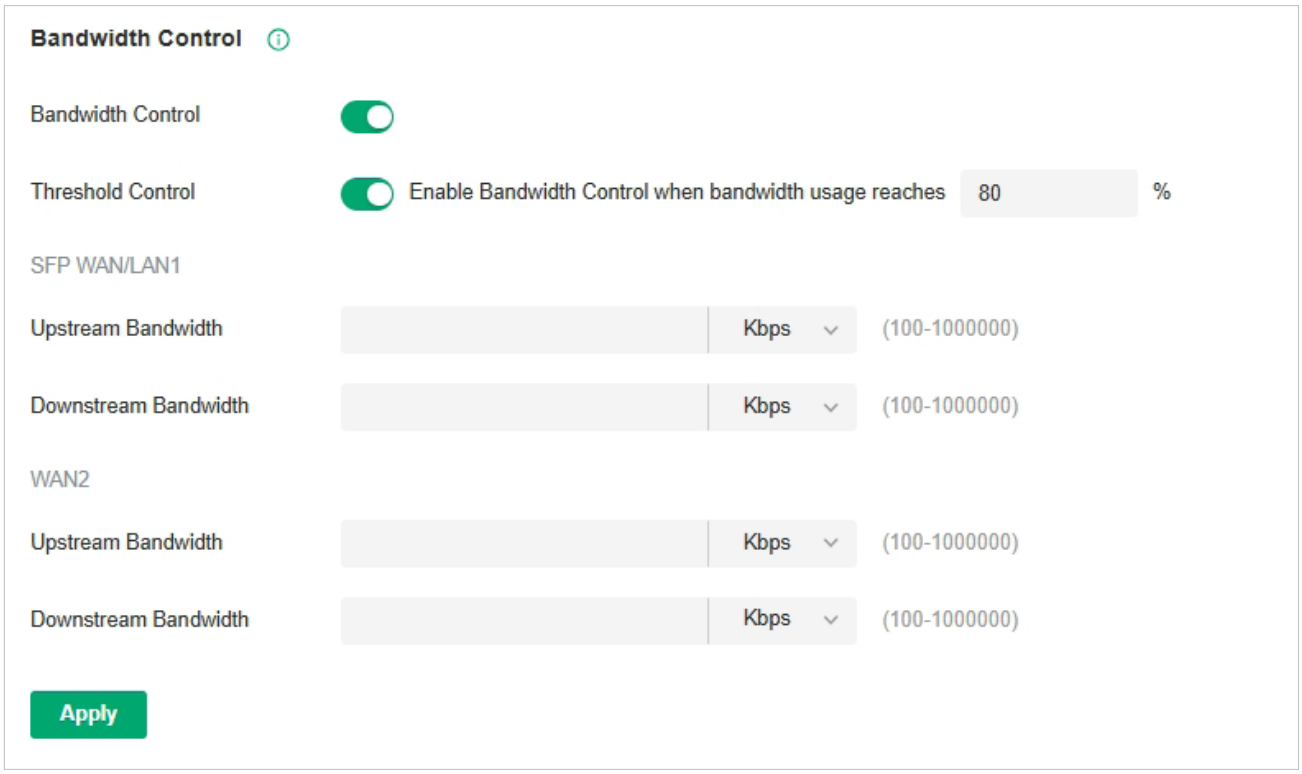
10. 4 Configure Bandwidth Control

Overview

Bandwidth Control optimizes network performance by limiting the bandwidth of specific sources.

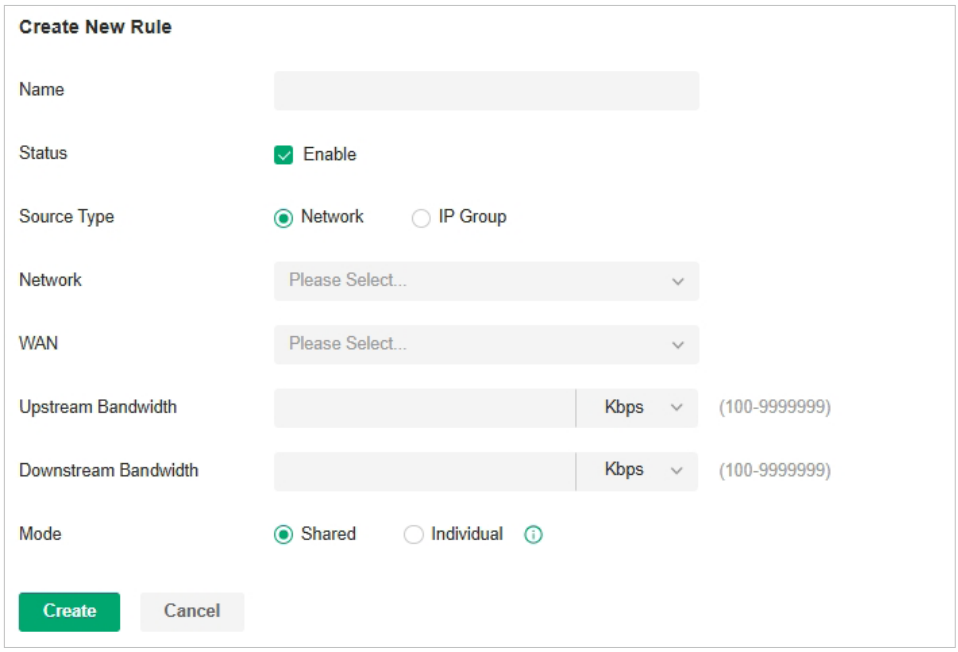
Configuration

1. Launch the controller and access a site.
2. Go to Network Config > Transmission > Bandwidth Control.
3. In Bandwidth Control, enable Bandwidth Control globally and configure the parameters. Then click Apply.



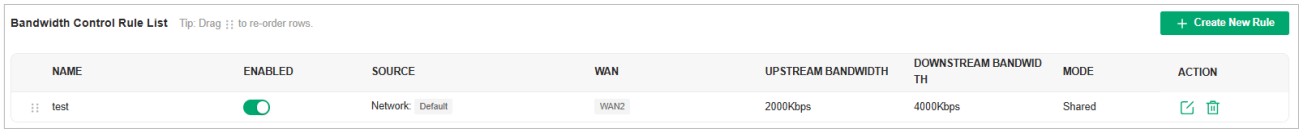
Threshold Control	With Threshold Control enabled, Bandwidth Control takes effect only when total bandwidth usage reaches the specified percentage. You need to specify the total Upstream Bandwidth and Downstream Bandwidth of the WAN ports. It's recommended to use the Test Speed tool to decide the actual Upstream Bandwidth and Downstream Bandwidth.

4. In Bandwidth Control Rule List, click Create New Rule to load the following page and configure the parameters.



Name	Enter the name to identify the Bandwidth Control rule.
Status	Enable or disable the Bandwidth Control rule.
Source Type	Network: Limit the maximum bandwidth of specific LAN networks. With this option selected, select the networks, which you can customize in Wired Networks > LAN Networks. For detailed configuration, refer to the wired network configuration chapter in this guide. IP Group: Limit the maximum bandwidth of specific IP Groups. With this option selected, select the IP Groups, which you can customize in Profiles > Groups. For detailed configuration of IP groups, refer to the network profile configuration section in this guide.
WAN	Select the WAN port which the rule applies to.
Upstream Bandwidth	Specify the limit of Upstream Bandwidth, which the specific local hosts use to transmit traffic to the internet through the gateway.
Downstream Bandwidth	Specify the limit of Downstream Bandwidth, which the specific local hosts use to receive traffic from the internet through the gateway.
Mode	Specify the bandwidth control mode for the specific local hosts. Shared: The total bandwidth for all the local hosts is equal to the specified values. Individual: The bandwidth for each local host is equal to the specified values.

5. Click Create. The new Bandwidth Control rule is added to the list. You can click the Edit icon to edit the rule. You can click the Delete icon to delete the rule.



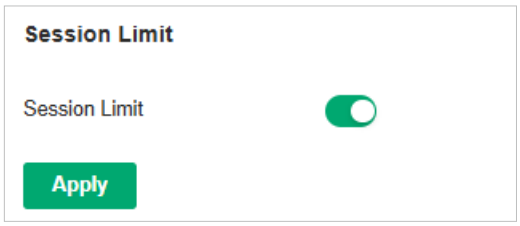
10. 5 Configure Session Limit

Overview

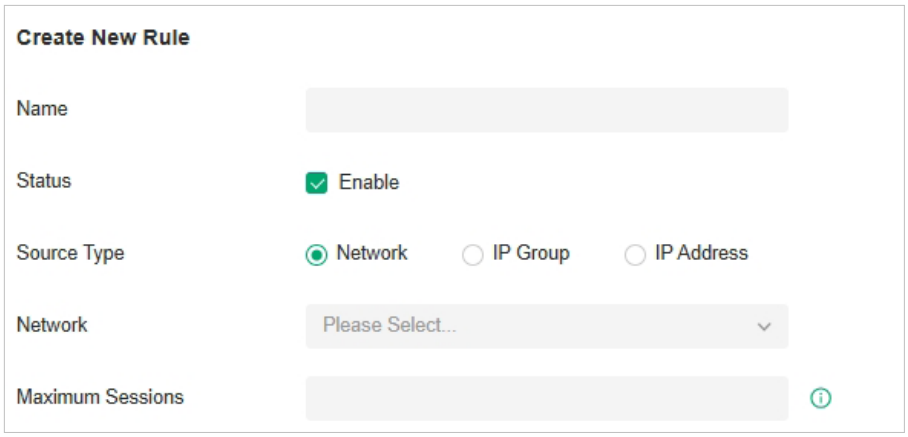
Session Limit optimizes network performance by limiting the maximum sessions of specific sources.

Configuration

1. Launch the controller and access a site.
2. Go to Network Config > Transmission > Session Limit.
3. In Session Limit, enable Session Limit globally and click Apply.



4. In Session Limit Rule List, click Create New Rule to load the following page and configure the parameters.



Name	Enter the name to identify the Session Limit rule.
Status	Enable or disable the Session Limit rule.
Source Type	Network: Limit the maximum sessions of specific LAN networks. With this option selected, select the networks, which you can customize in Wired Networks > LAN Networks. For detailed configuration, refer to the wired network configuration chapter in this guide. IP Group: Limit the maximum sessions of specific IP Groups. With this option selected, select the IP Groups, which you can customize in Profiles > Groups. For detailed configuration of IP groups, refer to the network profile configuration section in this guide.

Maximum Sessions	Enter the maximum sessions of the specific sources.

5. Click Save. The new Session Limit rule is added to the list. You can click the Edit icon to edit the rule. You can click the Delete icon to delete the rule.



10. 6 Configure Gateway QoS

■ Gateway QoS Service

In Gateway QoS Service, you can define service entries that will appear as matching conditions for you to choose when configuring the rules of related modules like QoS. The default entries cannot be edited or deleted. You can add other entries if your service is not in the list.

1. Launch the controller and access a site.
2. Go to Network Config > Transmission > Gateway QoS.
3. Click Create New Gateway QoS Service.

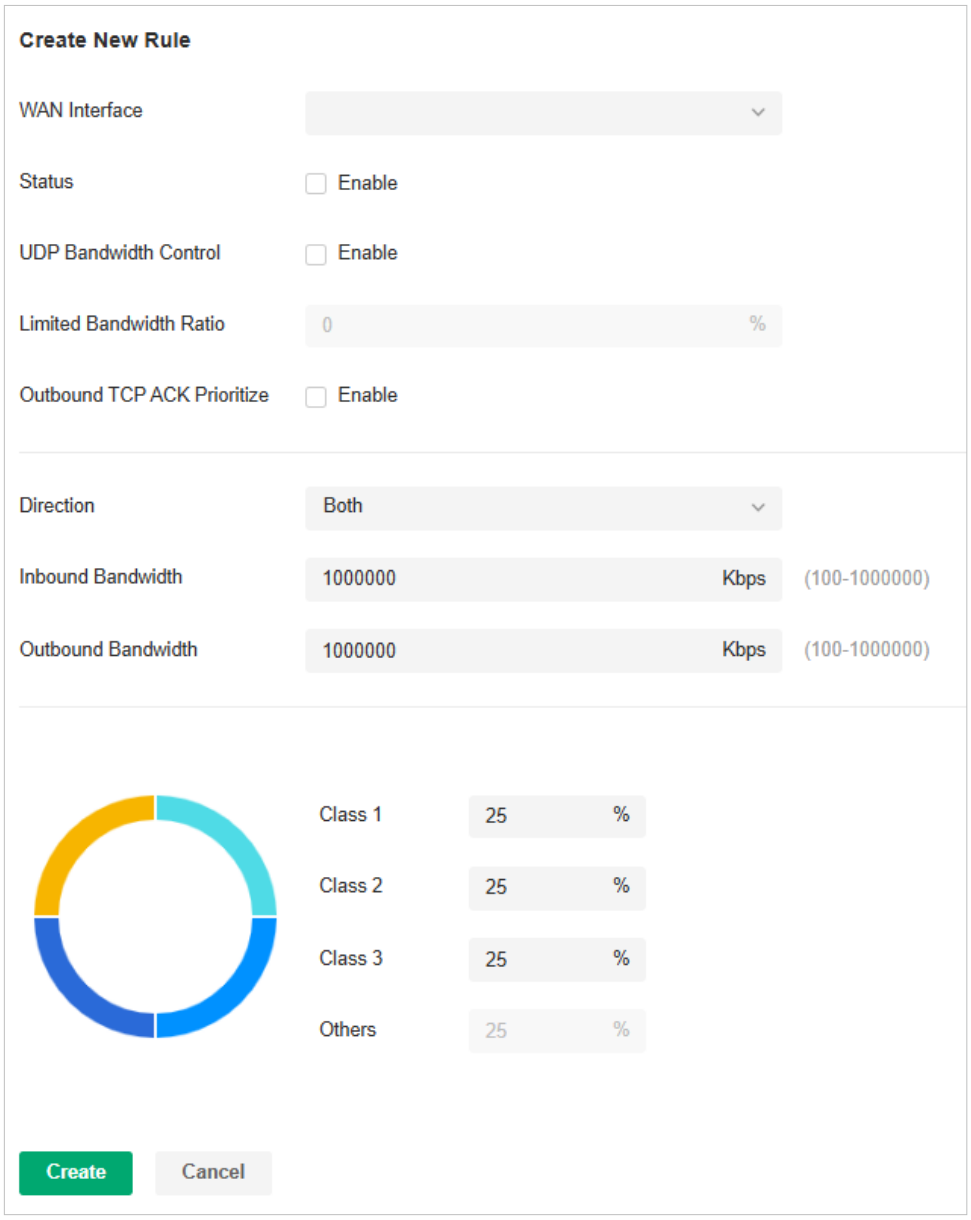


Service Name	Enter a name for the service. Only letters, digits or underscores are allowed.
Protocol	Specify the protocol for the service. The system predefined protocols include TCP, UDP, TCP/UDP and ICMP. For other protocols, select the option Other.
Source Port Range	Specify the source port range for the service. Packets whose source port and destination port are both in the range are considered as the target packets.
Destination Port Range	Specify the destination port range for the service. Packets whose source port and destination port are both in the range are considered as the target packets.
Description	Enter a brief description for the service to facilitate your management.

■ Bandwidth Control

This page allows you to configure rules to limit various data flows. In this way, you can optimize the network performance by reasonably utilizing the bandwidth.

1. Launch the controller and access a site.
2. Go to Network Config > Transmission > Gateway QoS > Bandwidth Control.
3. Click Create New Rule.



4. Configure the parameters and click Apply.

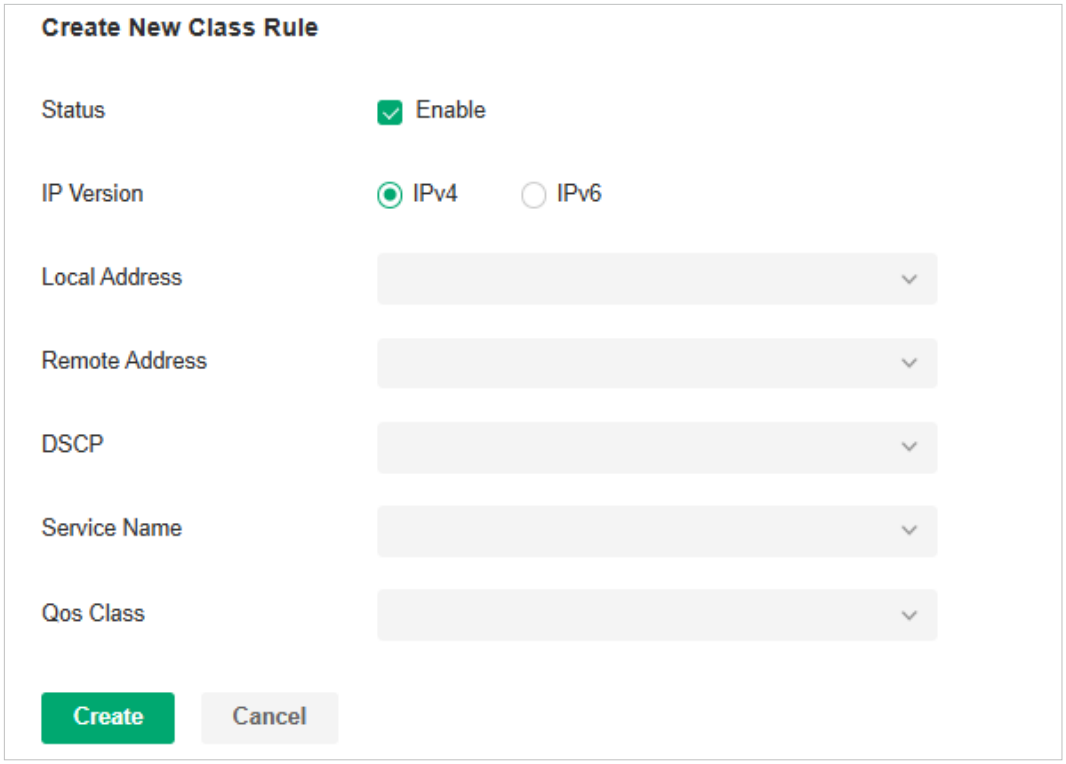
WAN Interface	Select the WAN port. You can configure the QoS rule for a WAN port only when the port is enabled.
Status	Enable or disable QoS for the current entry.
UDP Bandwidth Control	Check the box to enable UDP bandwidth control.
Limited Bandwidth Ratio	When UDP Bandwidth Control is enabled, specify the bandwidth ratio of UDP at each level of class1/2/3/other.
Outbound TCP ACK Prioritize	Check the box to prioritize outbound TCP ACK packets. This function ensures that traffic is not slowed down by remote hosts waiting for ACK packets before sending further traffic.
Direction	Specify the direction of the controlled traffic. “out” means control sending packets. “in” means receiving packets. “both” means both are controlled.

Inbound/Outbound Bandwidth	Enter the maximum threshold of the inbound/outbound bandwidth.
Class1/Class2/Class3/ Others	Specify the proportion of the maximum bandwidth that Class1, Class2, Class3 and Others can occupy to limit the bandwidth usage of specific classification traffic.

Class Rule

This page allows you to add or delete class rules. Rules will be matched from top to bottom according to the rule sequence number. When the traffic matches a rule, it will be assigned to the corresponding class and will not continue to match down.

1. Launch the controller and access a site.
2. Go to Network Config > Transmission > Gateway QoS > Class Rule.
3. Click Create New Class Rule.



4. Configure the parameters and click Apply.

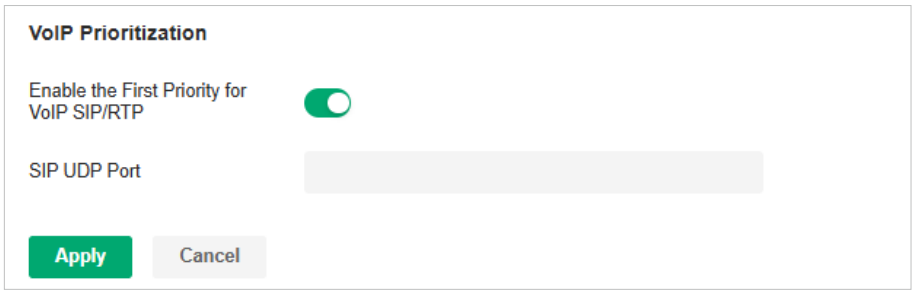
Status	Check the box to enable the rule.
IP Version	Specify the protocol version: IPv4 or IPv6.
Local Address	Match the source IP address of the traffic. For IPv4 protocol, you can use the IP Group object configured in the Profiles > Groups module. For the IPv6 protocol, you can use the IPv6 Group object configured in the Profiles > Groups module.
Remote Address	Match the destination IP address of the traffic. For IPv4 protocol, you can use the IP Group object configured in the Profiles > Groups module. For the IPv6 protocol, you can use the IPv6 Group object configured in the Profiles > Groups module.

DSCP	Match the DSCP value of the traffic: BE, CS, AF, or EF.
Service Name	Match the port number of the traffic. Select the service type object defined in the Preference > Service Type module.
QoS Class	Select the category of traffic that meets the rule.

VoIP Prioritization

This page allows you to configure VoIP prioritization.

1. Launch the controller and access a site.
2. Go to Network Config > Transmission > Gateway QoS > VoIP Prioritization.
3. Enable the first priority for VoIP SIP/RTP and enter the SIP UDP port. Then apply the settings.

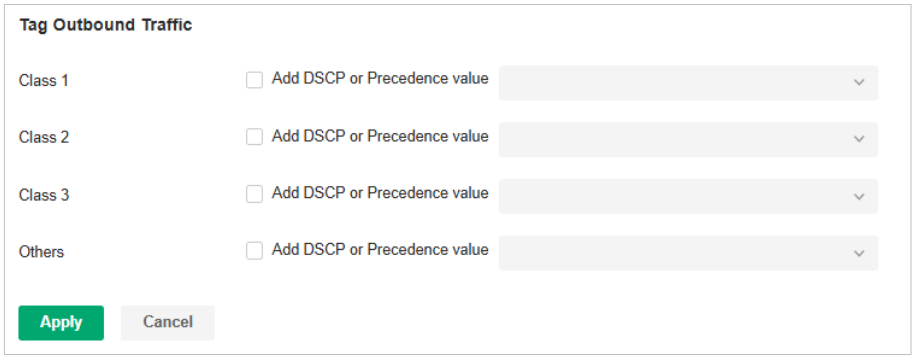


Enable the First Priority for VoIP SIP/RTP	Check the box to enable prioritize VoIP traffic.
SIP UDP Port	Enter the UDP port ID of the VoIP traffic.

Tag Outbound Traffic

This page allows you to add a DSCP or Precedence value for traffic in different classes.

1. Launch the controller and access a site.
2. Go to Network Config > Transmission > Gateway QoS > Tag Outbound Traffic.
3. Check the box for your desired class and select the DSCP or Precedence value.



Class 1/2/3/Others	Check the box and select the DSCP or Precedence value for traffic.

10. 7 Configure Switch QoS

Overview

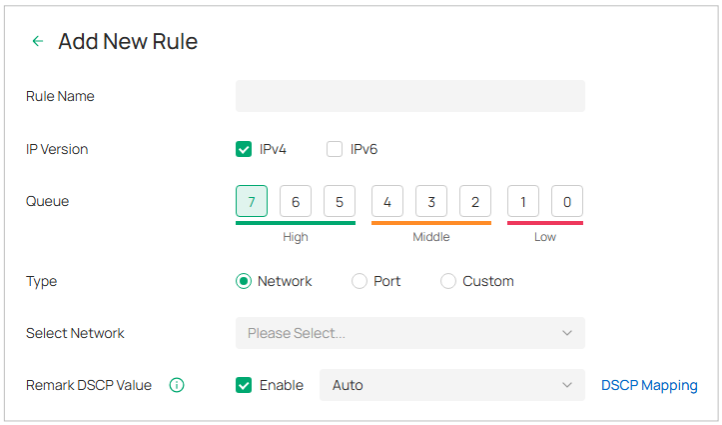
Switch Qos intelligently schedules network resources by configuring traffic categories (queues). When network bandwidth contention occurs, the system will prioritize forwarding high-priority data to prevent key applications such as voice and video from being affected by congestion.

Configuration

■ DSCP Mapping

DSCP is a 6-bit field in the IP header, with a value range of 0 to 63. It labels packets with a "service class" marker, allowing network devices to implement QoS policies. By default, Omada maps DSCP values to different Queues according to industry standards to enforce QoS policies.

1. Launch the controller and access a site.
2. Go to Network Config > Transmission > Switch QoS.
3. In DSCP Mapping, you can view or edit the mapping relationships between DSCP values and Queues. You can also click Add New Rule to add a new rule based on your needs.



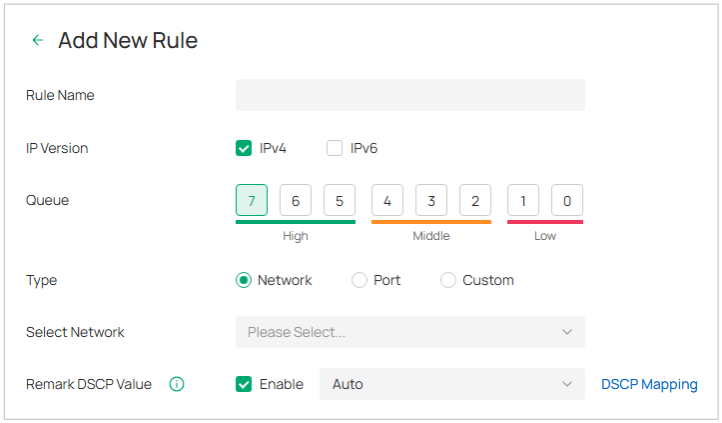
Rule Name	Specify the name of the rule.
IP Version	Select whether the rule applies to IPv4 or IPv6 packets.
Queue	Select the queue to which the rule is mapped.
Type	Select the type of rule. When Network is selected, you can choose the corresponding network. When Port is selected, you can choose the corresponding port. When Custom is selected, you can configure matching conditions such as Network, Protocol, Source Port, Destination Port, and DSCP to identify traffic. You can also specify the switch ports where the rule applies.

Remark DSCP Value	It is recommended to enable this feature. Modifying the DSCP value of traffic ensures that its forwarding priority across the entire network aligns with the configured Queue value. When set to Auto, the appropriate DSCP value is automatically adjusted based on the Queue value configured in the Rule.

■ Queue Scheduling

The Queue Scheduling function is used to configure the scheduling method for different queues when congestion occurs.

1. Launch the controller and access a site.
2. Go to Network Config > Transmission > Switch QoS.
3. In Queue Scheduling, you can view or edit the priority scheduling method for Queues.. You can also click Add New Rule to add a new rule based on your needs.



Rule Name	Specify the name of the rule.
IP Version	Select whether the rule applies to IPv4 or IPv6 packets.
Queue	Select the queue to which the rule is mapped.
Type	Select the type of rule. When Network is selected, you can choose the corresponding network. When Port is selected, you can choose the corresponding port. When Custom is selected, you can configure matching conditions such as Network, Protocol, Source Port, Destination Port, and DSCP to identify traffic. You can also specify the switch ports where the rule applies.
Remark DSCP Value	It is recommended to enable this feature. Modifying the DSCP value of traffic ensures that its forwarding priority across the entire network aligns with the configured Queue value. When set to Auto, the appropriate DSCP value is automatically adjusted based on the Queue value configured in the Rule.

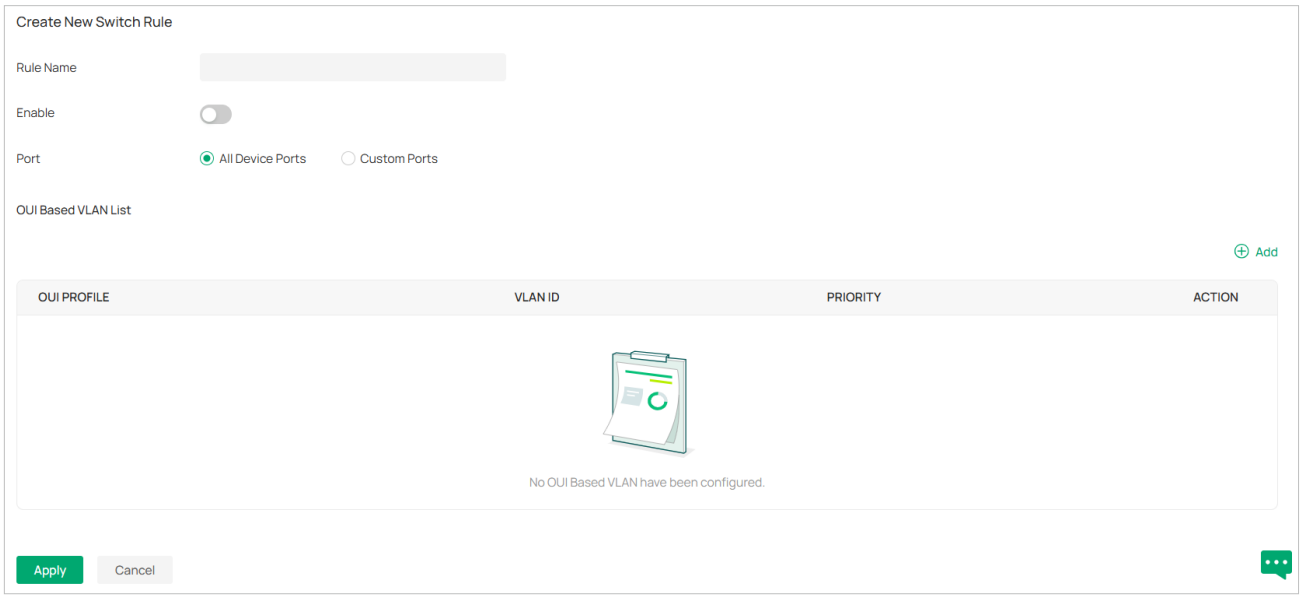
10. 8 Configure OUI Based VLAN

Overview

The OUI Based VLAN function can perform VLAN and priority division and processing on device data packets starting with specific MAC addresses based on OUIs.

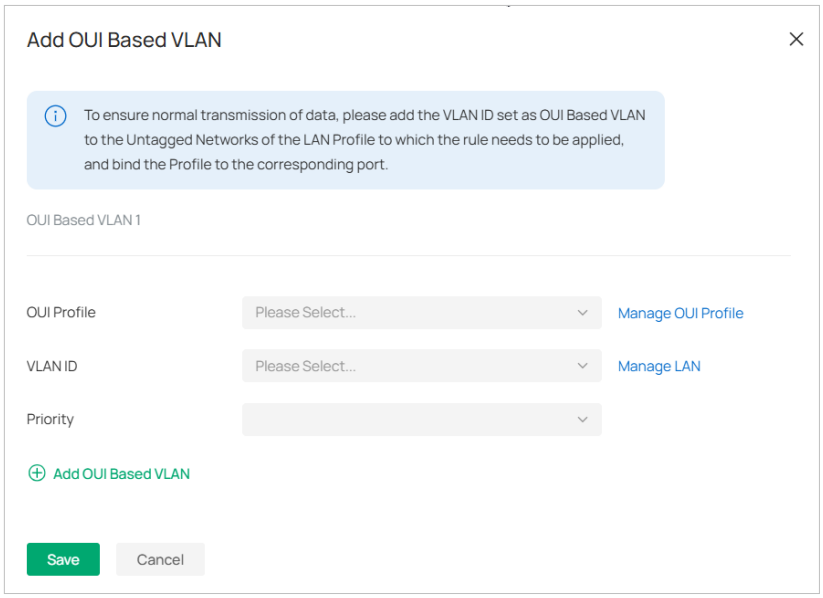
Configuration

1. Launch the controller and access a site.
2. Go to Network Config > Transmission > OUI Based VLAN.
3. Click Create New Switch Rule.



4. Specify the rule name and enable the function.
5. Specify the effective ports. You can choose all device ports or specify some ports of some switches for the rule to take effect.
6. In the OUI Based VLAN List, Click Add to add an OUI Based VLAN.

Note: To ensure normal transmission of data, please add the VLAN ID set as OUI Based VLAN to the Untagged Networks of the LAN Profile to which the rule needs to be applied, and bind the Profile to the corresponding port.



OUI Profile	Specify the corresponding OUI Profile.
VLAN ID	Specify the corresponding OUI Based VLAN ID.
Priority	Specify the priority, and the corresponding data packet will be marked with this priority for transmission.

Chapter 11

Configure Network Profiles

Profiles section is used to configure and record your custom settings for site configurations. After creating the profiles, you can apply them to multiply configurations for different sites, saving you from repeatedly setting up the same information.

This chapter guides you on how to configure network profiles with the Omada Controller. The chapter includes the following sections:

- 11. 1 Create Groups
- 11. 2 Create Time Range Profiles
- 11. 3 Create Rate Limit Profiles
- 11. 4 Create PPSK Profiles
- 11. 5 Create RADIUS Profile Profiles
- 11. 6 Create LDAP Profiles
- 11. 7 Configure APN Profiles

11. 1 Create Groups

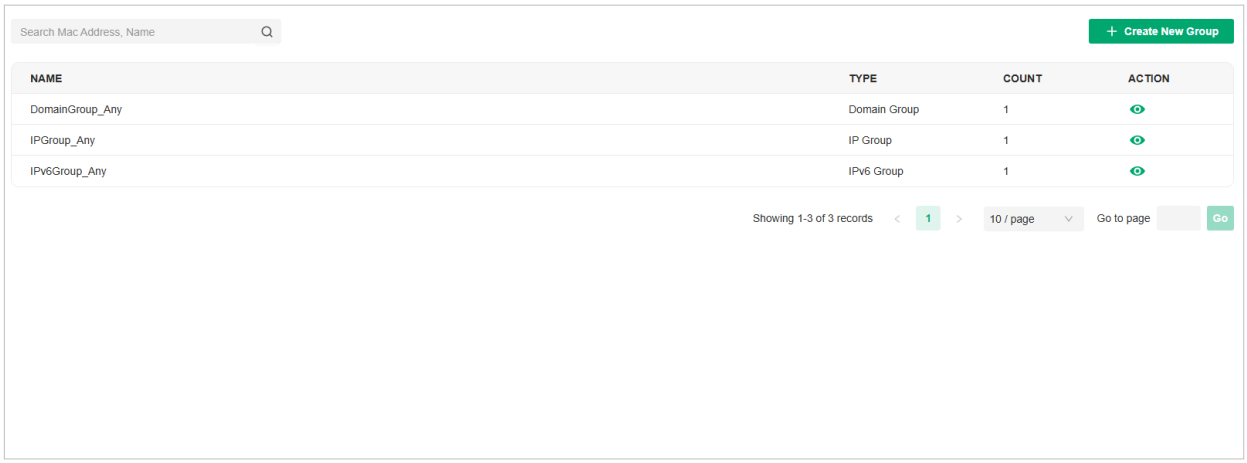
Overview

Groups section allows you to customize client groups based on IP, IP-Port, MAC Address, or Domain. You can set different rules for the groups profiles which can be shared and applied to ACL, Routing, NAT, etc. in site configuration.

Configuration

To configure the group profiles, follow these steps:

1. Launch the controller and access a site.
2. Go to Network Config > Profile > Groups.
3. Click Create New Group to add a new group profile.



4. Enter a name, select the type, and configure the corresponding parameters for the new group profile.

- **To create an IP group:**

  Choose the IP Group type and specify IP subnets.

- **To create an IPv6 group:**

  Choose the IPv6 Group type and specify IPv6 addresses.

- **To Create an IP-Port group:**

  Choose the IP-Port Group type and specify the IP-Port type and ports, while it is optional to specify IP subnets. If you only specify ports without entering any IP subnets, it means the group contains the specified ports for all IP addresses.

- **To create an IPv6-Port group:**

  Choose the IPv6-Port Group type and specify the IP-Port type and ports, while it is optional to specify IPv6 addresses. If you only specify ports without entering any IPv6 addresses, it means the group contains the specified ports for all IPv6 addresses.

- **To configure a MAC group:**

  Choose the MAC Group type and add MAC addresses in the MAC Address List.

- **To configure a location group:**

  Choose the Location Group type and select locations. You can enter a description for identification.

- **To configure a domain group:**

  Choose the Domian Group type and specify the domain names. You can specify up to 16 domain names for the group. The domain name can be complete, such as www.baidu.com and www.twitter.com; it can also contain wildcards, such as *.google.com, which will match domain names such as www.google.com, pam.google.com and google.com in special cases.

- **To configure an OUI profile group:**

  Choose the OUI Profile Group type and add OUIs in the OUI List.

5. Click Apply to save the entry.

   You can view and edit the list, and export the MAC group if needed. You can apply the customized profiles during site configuration.



11. 2 Create Time Range Profiles

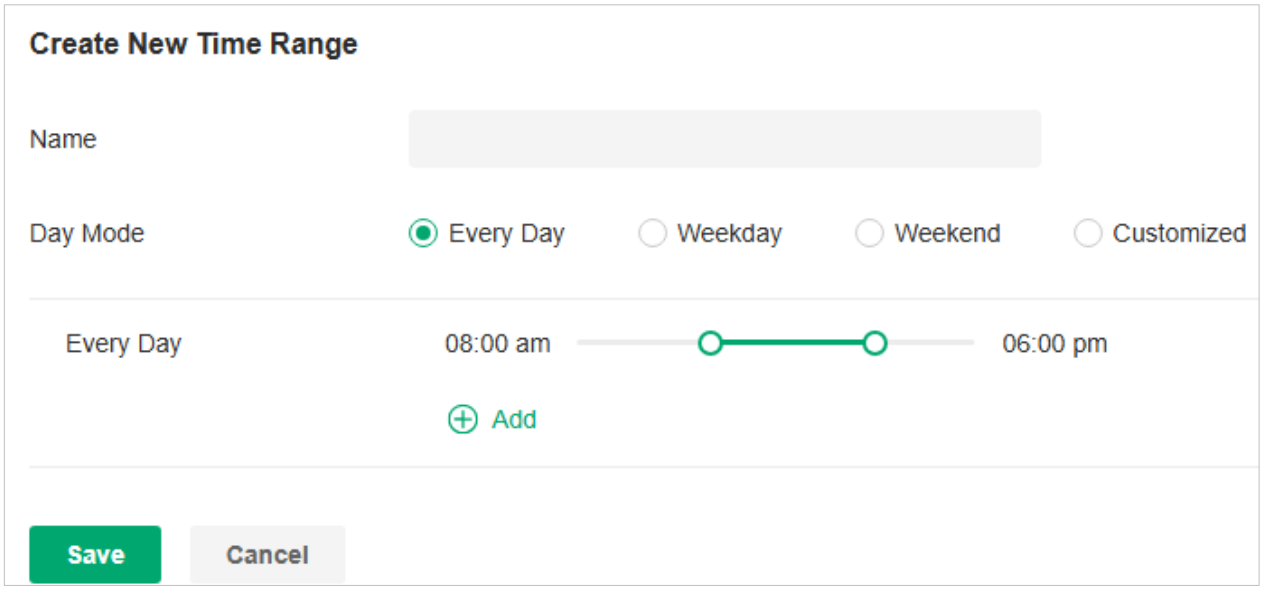
Overview

Time Range section allows you to customize time-related configurations. You can set different time range templates which can be shared and applied to wireless schedule, PoE schedule, etc. in site configuration.

Configuration

To configure the time range profiles, follow these steps:

1. Launch the controller and access a site.
2. Go to Network Config > Profile >Time Range.
3. Click Create New Time Range to add a new time range entry. By default, there is no entry in the list.

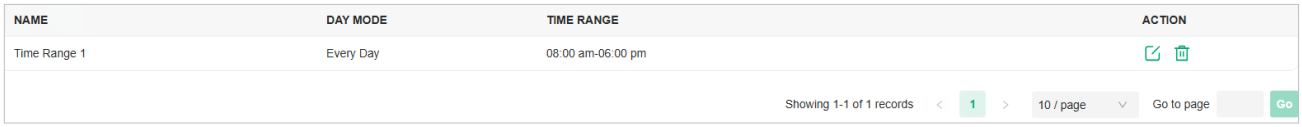


4. Enter a Name for the new entry, select the Day Mode, and specify the time range. Click +Add to add a new time period.

Name	Enter a name for the new entry, and it is a string with 1 to 64 ASCII symbols.

Day Mode	Select Every Day, Weekday, Weekend, or Customized first before specifying the time range for each day. Every Day: You only need to set the time range once, and it will repeat every day. Weekday: You only need to set the time range once, and it will repeat every weekday from Monday to Friday. Weekend: You only need to set the time range once, and it will repeat every Saturday and Sunday. Customized: You are able to set different time range for the chosen day(s) based on your needs. When a day is not chosen, the WiFi is open all day by default.

5. Save the entry. Now you can apply them to site configuration. Now you can apply the customized profiles during site configuration.



11. 3 Create Rate Limit Profiles

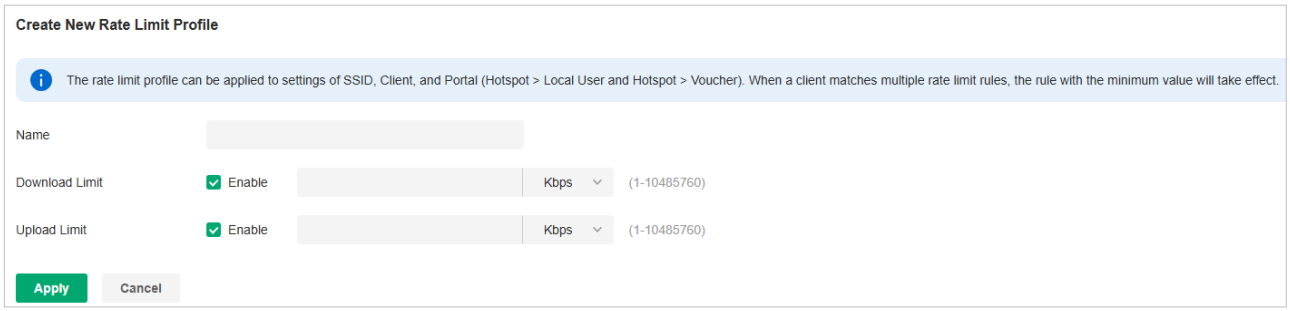
Overview

Rate Limit allows you to customize rate-related configurations. You can set different rate limit templates. They can be bound with wireless network to limit the upload/download rate of clients connected the SSID, and applied to specific types of Portal, such as Local User and Voucher. After creating the profiles, you can apply them to multiple configurations, saving you from repeatedly setting up the same information.

Configuration

To configure the rate limit profiles, follow these steps:

1. Launch the controller and access a site.
2. Go to Network Config > Profile > Rate Limit.
3. By default, there is an entry with no limits, and it can not be deleted. You can click Create New Rate Limit Profile to add a new group entry.



4. Enter a name and specify the download/upload rate limit for the new entry. After saving the newly added entry, you can apply them to other configurations such as Portal and Wireless Settings.

Name	Enter a name to identify the created rate limit profile.
Download Limit	Enable the download limit, and specify the rate limit correspondingly in Kbps or Mbps.
Upload Limit	Enable the upload limit, and specify the rate limit correspondingly in Kbps or Mbps.

5. Click Apply to save the entry. Now you can apply the customized profiles during site configuration.

11. 4 Create PPSK Profiles

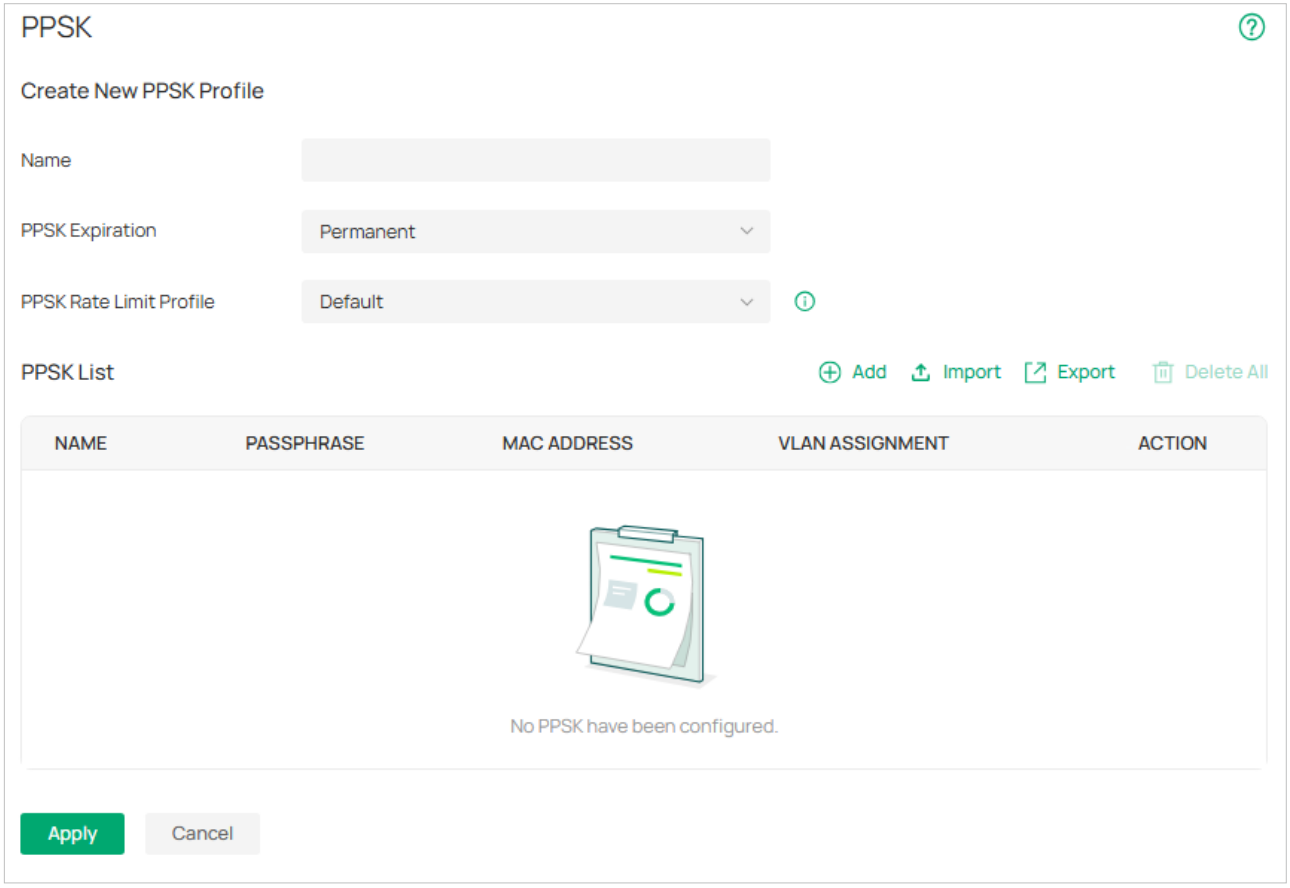
Overview

PPSK is a security solution for you to manage individual client devices without much complexity. With PPSK, each user is assigned with a unique passphrase for authentication. Also, it allows the binding of a passphrase and the device MAC address(es), and thus only the specified device can be authenticated using the passphrase. In PPSK, you can create a PPSK list and apply it to multiple wireless networks, saving you from repeatedly setting up the same information.

Configuration

To configure the PPSK profiles, follow these steps:

1. Launch the controller and access a site.
2. Go to Network Config > Profile > PPSK. Click Create New PPSK Profile to add a new PPSK profile .



3. Enter a name for the new profile. Set the PPSK expiration and specify the PPSK Rate Limit Profile.

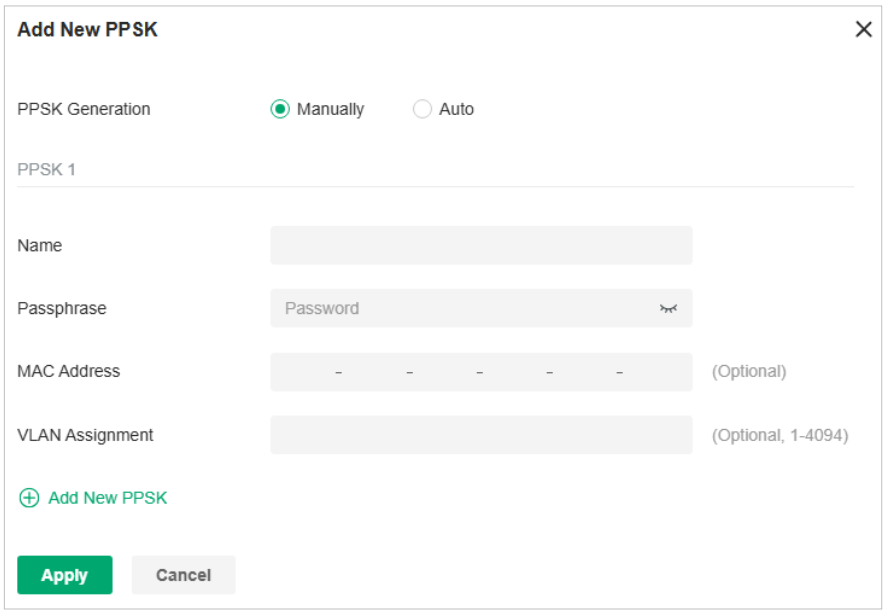
Name	Enter a name to identify the RADIUS entry.

PPSK Expiration	Sets the time range during which clients can access the network via PPSK. Permanent: Clients can permanently access the network via PPSK. Valid Dates: Clients can access the network via PPSK during the specified dates. Start: Time when access begins. End: Time when access ends. Validity Length: Clients can access the network via PPSK for a set time period. Validity After ID Creation: Time when access begins. Daily: Clients can access the network via PPSK during a set time period each day. Start Time: Time when access begins each day. End Time: Time when access ends each day.
PPSK Rate Limit Profile	Specify a profile to limit the upload and download rates of clients accessed via PPSK, ensuring balanced bandwidth usage. You can use the default profile or create a custom one. Download Limit: Set the download rate for each client accessed via PPSK to receive traffic. Upload Limit: Set the upload rate for each client accessed via PPSK to transmit traffic.

4. Add new entries to the PPSK profile.

- **Method 1: Add entries manually**

  Click Add and select Manually for PPSK Generation. Configure the parameters.



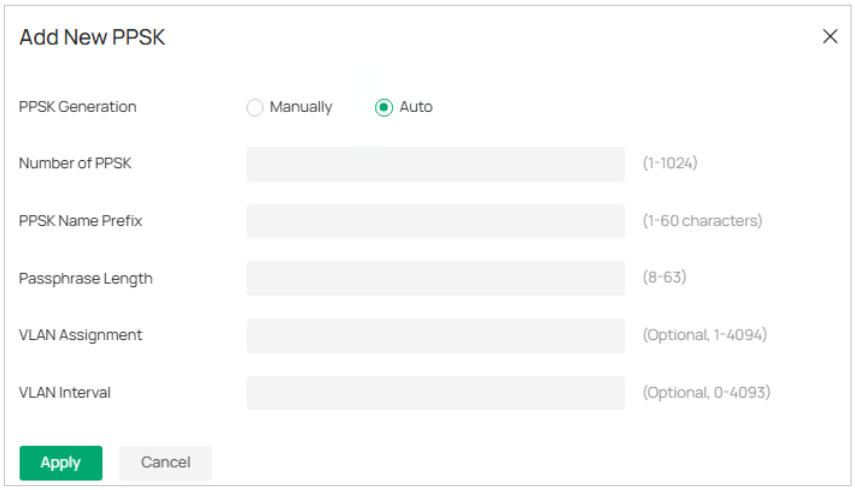
Name	Enter a name to identify the created PPSK.
Passphrase	Enter a passphrase, and the client will use the passphrase for authentication.
MAC Address	(Optional) Enter the MAC address of the device that can use the passphrase for authentication.

VLAN Assignment	(Optional) Enter the VLAN ID, and the client who uses the passphrase for authentication will be assigned to the specified VLAN.

Apply the settings. The new PPSK entry will be created.

- **Method 2: Add entries automatically**

  Click Add and select Auto for PPSK Generation. Configure the parameters and apply the settings.

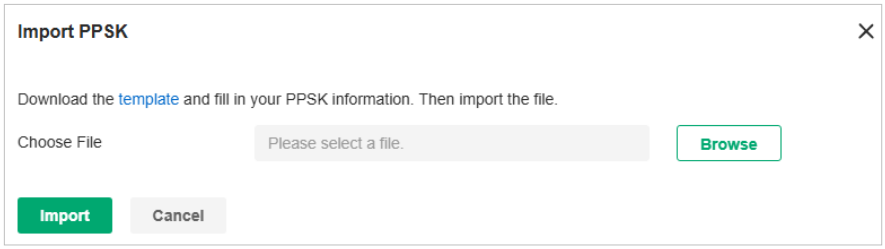


Number of PPSK	Enter the number of PPSK entries to create.
PPSK Name Prefix	Enter the prefix of the names for the created PPSK entries.
Passphrase Length	Enter the passphrase length.
VLAN Assignment	(Optional) Enter the VLAN ID, and the client who uses the passphrase for authentication will be assigned to the specified VLAN.
VLAN Interval	(Optional) Specify the step size between VLAN IDs.

Apply the settings. New PPSK entries will be created automatically.

- **Method 3: Export and Import entries in batch**

  After creating PPSK entries, you can click Export to save them to a file locally, then access another site and click Import to import them in batches from the file.



5. Click Apply to save the entry. Now you can apply the customized profiles during site configuration.

11. 5 Create RADIUS Profile Profiles

Overview

RADIUS (Remote Authentication Dial In User Service) is a client/server protocol that provides for the AAA (Authentication, Authorization, and Accounting) needs of modern IT environments.

In authentication services including 802.1X, Portal and MAC-Based Authentication, compatible devices operate as clients of RADIUS to pass user information to designated RADIUS servers. A RADIUS server maintains a database which stores the identity information of legal users. It authenticates users against the database when the users are requesting to access the network, and provides authorization and accounting services for them.

A RADIUS profile records your custom settings of a RADIUS server. After creating a RADIUS profile, you can apply it to multiple authentication policies like Portal and 802.1X, saving you from repeatedly entering the same information.

Configuration

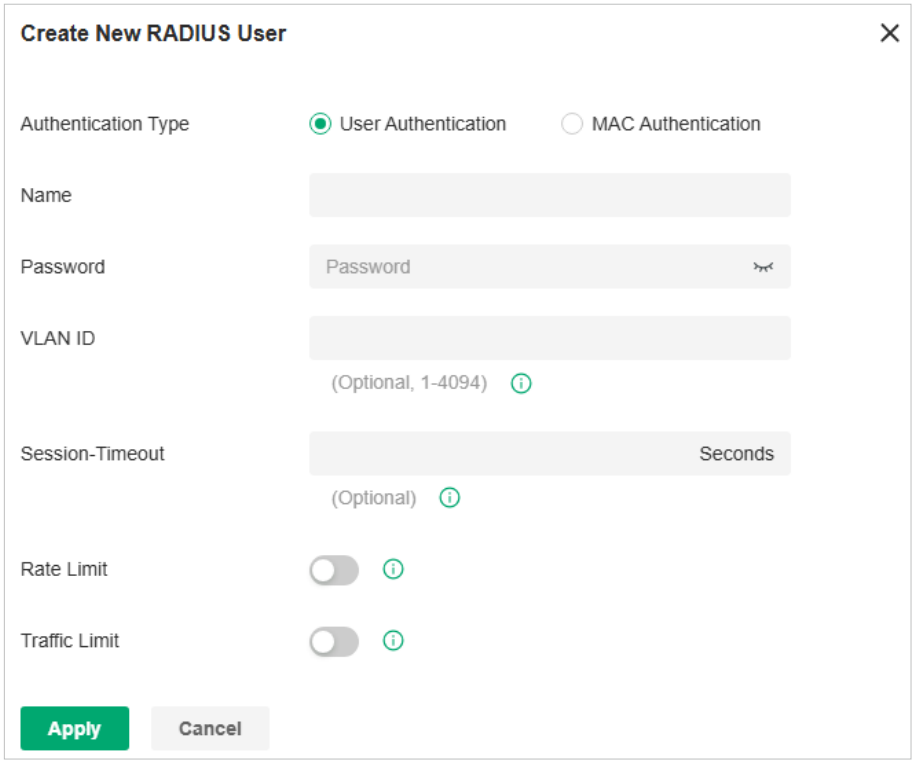
- **Configure the Built-in RADIUS Profile (for on-premise controllers only)**

  a. Launch the controller and access a site.

  b. Go to Network Config > Profile > RADIUS Profile.

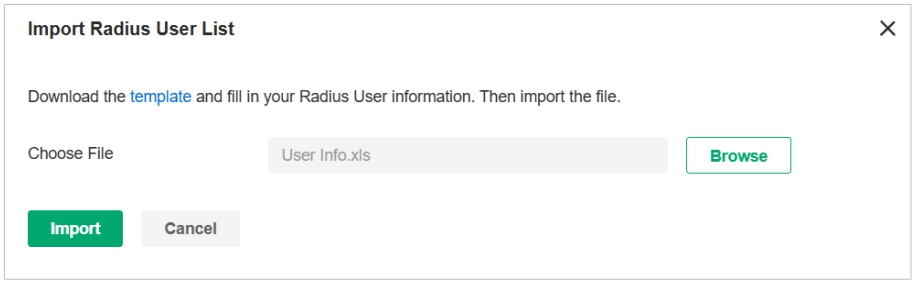
  c. An on-premise controller provides a Built-in RADIUS Profile. Click the edit icon of the profile, then add or import RADIUS users.

  To add a new RADIUS user, click Add New RADIUS User and configure the parameters.



Authentication Type	Select the Authentication Type. User Authentication: Select this option and enter the user Name and Password for authentication. MAC Authentication: Select this option and enter the MAC Address for authentication.
VLAN ID	Enter a VLAN ID to assign VLANs to users.
Session-Timeout	Configure the authentication expiration time for users.
Rate Limit	When enabled, you can set limits for Uplink Rate and Downlink Rate of each client to balance bandwidth usage. This function applies to the portal service only.
Traffic Limit	When enabled, you can set limits for Uplink Traffic and Downlink Traffic of each client. This function applies to the portal service only.

To import RADIUS users in batches, click Import, download the template and fill in your Radius User information. Then import the file.

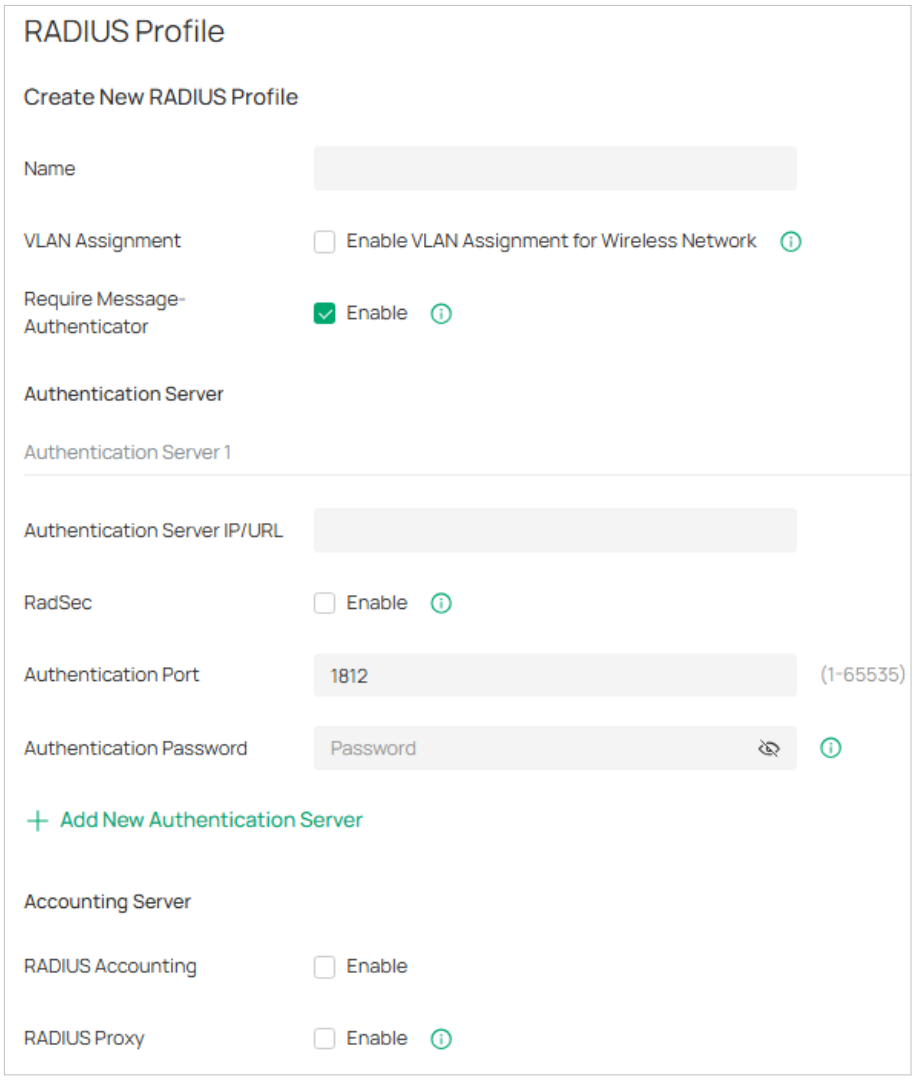


- **Create New RADIUS Profile**

a. Launch the controller and access a site.

b. Go to Network Config > Profile > RADIUS Profile.

c. Click Create New RADIUS Profile. Configure the parameters and save the settings.



Name	Enter a name to identify the RADIUS profile.
VLAN Assignment	This feature allows the RADIUS server to place a wireless user into a specific VLAN based on the credentials supplied by the user. To use the feature, you should create the specific VLAN first. And the user-to-VLAN mappings must be already stored in the RADIUS server database. **Note:** 1. VLAN Assignment is not currently supported when a client is authenticated by Portal with External RADIUS Server or RADIUS Hotspot. 2. VLAN Assignment is applicable only when the device supports the feature. To make this feature work properly, it is recommended to upgrade your devices to the latest firmware version.
Require Message-Authenticator	When enabled, the Client verifies the Message-Authenticator field in requests to enhance authentication security. Please ensure the server supports Message Authenticator.
Authentication Server IP/URL	Enter the IP/URL address of the authentication server.

RadSec	RadSec secures RADIUS communications. If enabled, a TLS-encrypted transmission tunnel will be established between the client and the RADIUS server to transmit RADIUS messages. RadSec is applicable only when the device supports the feature. To make this feature work properly, it is recommended to upgrade your devices to the latest firmware version. If there are old devices in the device list that do not support this feature, it is recommended to configure a backup server that is not enabled with this feature.
Authentication Port	Enter the UDP destination port on the authentication server for authentication requests.
Authentication Password	Enter the password that will be used to validate the communication between network devices and the RADIUS authentication server.
RADIUS Accounting	Click the checkbox to enable RADIUS Accounting to meet billing needs. This feature is only available for APs with Portal to account for wireless clients.
Interim Update	Click the checkbox to enable Interim Update. By default, the RADIUS accounting process needs only start and stop messages to the RADIUS accounting server. With Interim Update enabled, network devices will periodically send an Interim Update (a RADIUS Accounting Request packet containing an “interim-update” value) to the RADIUS server. An Interim Update updates the user’s session duration and current data usage.
Interim Update Interval	Enter an appropriate interval between the updates of users’ session duration and current data usage.
Accounting Server IP	Enter the IP address of the RADIUS accounting server.
Accounting Port	Enter the UDP destination port on the RADIUS server for accounting requests.
Accounting Password	Enter the password that will be used to validate the communication between network devices and the RADIUS accounting server.
Radius Proxy	With this option enabled, the Controller will act as a proxy to forward the device’s authentication messages to the corresponding RADIUS server.
RADIUS CoA	If enabled, TP-Link devices will act as a RADIUS Dynamic Authorization Server and will respond to RADIUS Change-of-Authorization and Disconnect messages sent by the RADIUS servers. This option is only supported by AP PPSK, AP MAC-Based Authentication, and AP WPA-Enterprise.
CoA Password	CoA password is used to authenticate CoA and Disconnect messages sent by the RADIUS servers. The password must be the same as the secret used by RADIUS servers to send the CoA and Disconnect messages.

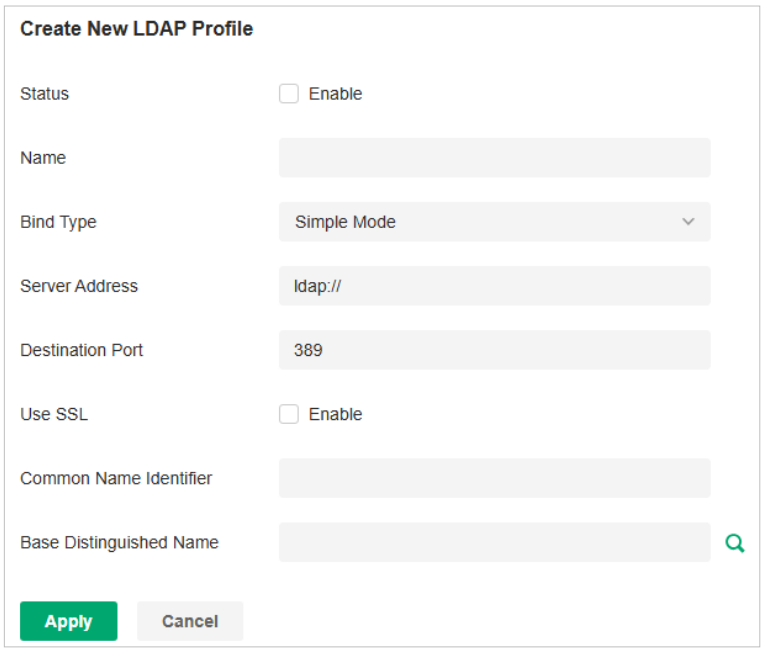
11. 6 Create LDAP Profiles

Overview

The Lightweight Directory Access Protocol (LDAP) is an industry standard protocol for maintaining and accessing directory information over a network. LDAP Authentication allows you to bind the device to an LDAP server and use that server to authenticate LAN clients. Google LDAP profile is designed for use with Google Workspace's Secure LDAP.

Configure a Common LDAP Profile

1. Launch the controller and access a site.
2. Go to Network Config > Profile > LDAP Profile.
3. Click Create New LDAP Profile to add a new profile .



4. Configure the parameters.

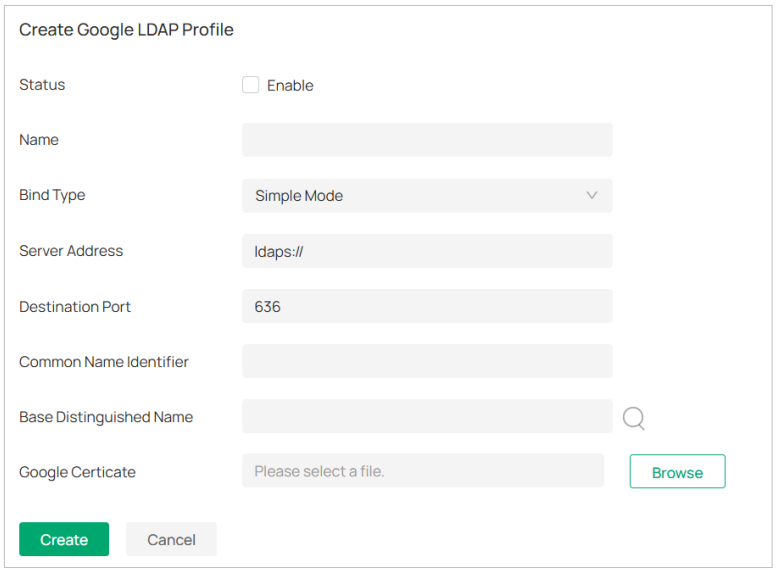
Status	Check the box to enable LDAP Authentication.
Name	Specify the profile name.
Bind Type	Select the LDAP Authentication mode: Anonymous Mode, Simple Mode, or Regular Mode.
Server Address	Enter the IP address of the LDAP server.
Destination Port	Enter the port ID of the LDAP server. By default, the port ID is 389 when SSL is disabled and 636 when SSL is enabled.
Use SSL	Determine whether to use SSL for LDAP communication.

Regular DN	Specify the distinguished name (DN) of the administrator account. This parameter is required in Regular mode.
Regular Password	Specify the password of the administrator account. This parameter is required in Regular mode.
Common Name Identifier	Specify the common name for user authentication. It is usually “cn”. Determine based on the actual situation of the directory.
Base Distinguished Name	Specify the user identifier for user authentication. You can click the icon next to it to search and select from the LDAP directory tree.
Additional Filter	Specify the filter for user authentication. It is not supported in Simple Mode and is optional in other modes.
Group Distinguished Name	Specify the group identifier for user authentication. It is not supported in Simple Mode and is optional in other modes.

5. Click Apply to save the profile. Now you can select the predefined entry of LDAP profile when configuring rules of related modules like LDAP Server.

Configure a Google LDAP Profile

1. Download the Google Certificate.
   a. Sign in to your Google Admin console.
   b. Go to Apps > LDAP.
   c. Select a client.
   d. Click the Authentication card.
   e. Click GENERATE NEW CERTIFICATES.
   f. Download the certificate from the Certificates window.
2. Launch the controller and access a site.
3. Go to Network Config > Profile > LDAP Profile > Google LDAP Profiles.
4. Click Create Google LDAP Profile to add a new profile .



5. Configure the parameters.

Status	Check the box to enable LDAP Authentication.
Name	Specify the profile name.
Bind Type	Select the LDAP Authentication mode: Simple Mode or Regular Mode.
Server Address	Enter the IP address of the LDAP server.
Destination Port	Enter the port ID of the LDAP server. By default, the port ID is 636.
Common Name Identifier	Specify the common name for user authentication. It is usually “uid”. Determine based on the actual situation of the directory.
Base Distinguished Name	Specify the user identifier for user authentication. You can click the icon next to it to search and select from the LDAP directory tree.
Google Certificate	Upload the Google certificate you downloaded.

6. Click Apply to save the profile. Now you can select the predefined entry of LDAP profile when configuring rules of related modules like LDAP Server.

11. 7 Configure APN Profiles

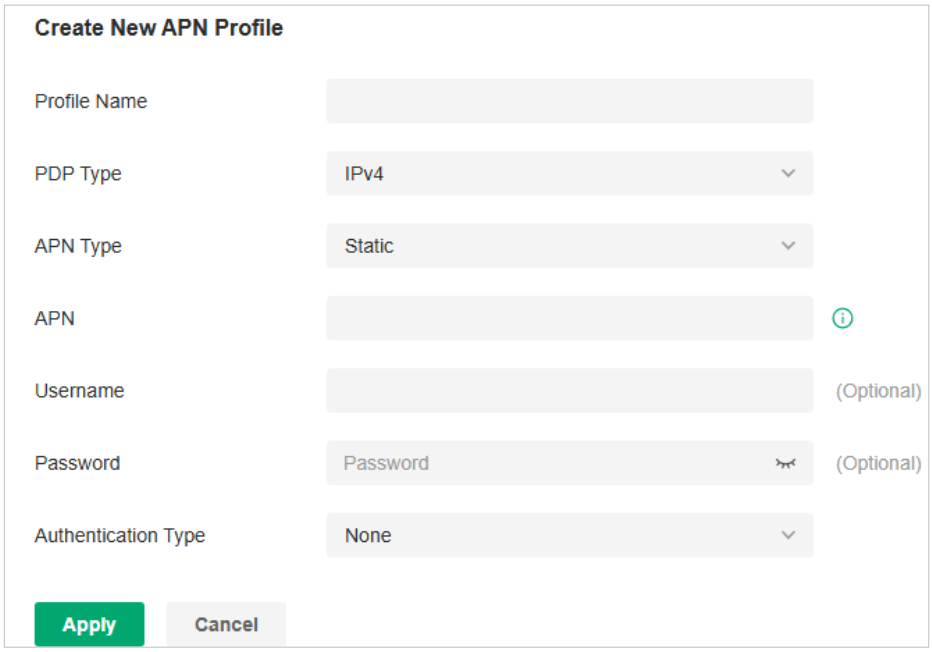
Overview

APN is a network access technology required when using the SIM card to access the internet. It determines which access method the SIM card uses to access the internet.

Configuration

To configure the APN profiles, follow these steps:

1. Launch the controller and access a site.
2. Go to Network Config > Profile > APN Profile. You can also go to Network Config > Network Settings > Internet > LTE if a LTE model has been adopted or pre-configured.
3. Click Create New APN Profile to add a new profile .



4. Configure the parameters.

Profile Name	Specify the name of the profile.
PDP Type	Select the PDP (Packet Data Protocol) type: IPv4, IPv6, or IPv4 & IPv6.
APN Type	Select the APN type: Static or Dynamic.
APN	When APN Type is Static, specify the APN (access point name) provided by your ISP.
Username	Enter the username provided by your ISP. This field is case-sensitive.
Password	Enter the password provided by your ISP. This field is case-sensitive.

Authentication Type	Some ISPs need a specific authentication type, please confirm it with your ISP or keep the default value. None: No authentication is required. PAP: Password Authentication Protocol. The protocol allows a device to establish authentication with a peer using a two-way handshake. Select this option if your ISP requires this authentication type. CHAP: Challenge Handshake Authentication Protocol. The protocol allows a device to establish authentication with a peer using a three-way handshake and periodically checking the peer's identity. Select this option if your ISP requires this authentication type.
Apply to SIM	(For models with dual SIM cards) Select the SIM card to which the APN profile will be applied.

5. Click Apply to save the profile. Now you can select the predefined entry of APN profile when configuring rules of related modules.

Chapter 12

Configure Network Security

Network Security is a portfolio of features designed to improve the usability and ensure the safety of your network and data. It implements policies and controls on multiple layers of defenses in the network.

This chapter guides you on how to configure network security with the Omada Controller. The chapter includes the following sections:

- 12. 1 Configure ACL
- 12. 2 Configure URL Filtering
- 12. 3 Configure Application Control
- 12. 4 Configure IDS/IPS for Threat Management
- 12. 5 Configure the Firewall
- 12. 6 Configure Attack Defense
- 12. 7 Configure DAI
- 12. 8 Configure DHCP Snooping

12. 1 Configure ACL

Overview

ACL (Access Control List) allows a network administrator to create rules to restrict access to network resources. ACL rules filter traffic based on specified criteria such as source IP addresses, destination IP addresses, and port numbers, and determine whether to forward the matched packets. These rules can be applied to specific clients or groups whose traffic passes through the gateway, switches and APs.

The system filters traffic against the rules in the list sequentially. The first match determines whether the packet is accepted or dropped, and other rules are not checked after the first match. Therefore, the order of the rules is critical. By default, the rules are prioritized by their created time. The rule created earlier is checked for a match with higher priority. To reorder the rules, select a rule and drag it to a new position. If no rules match, the device forwards the packet because of an implicit Permit All clause.

The system provides three types of ACL:

- **Gateway ACL**

  After Gateway ACLs are configured on the controller, they can be applied to the gateway to control traffic which is sourced from LAN ports and forwarded to the WAN ports.

  You can set the Network, IP address, port number of a packet as packet-filtering criteria in the rule.

- **Switch ACL**

  After Switch ACLs are configured on the controller, they can be applied to the switch to control inbound and outbound traffic through switch ports.

  You can set the Network, IP address, port number and MAC address of a packet as packet-filtering criteria in the rule.

- **EAP ACL**

  After EAP ACLs are configured on the controller, they can be applied to the APs to control traffic in wireless networks.

  You can set the Network, IP address, port number and SSID of a packet as packet-filtering criteria in the rule.

Configuration

To complete the ACL configuration, follow these steps:

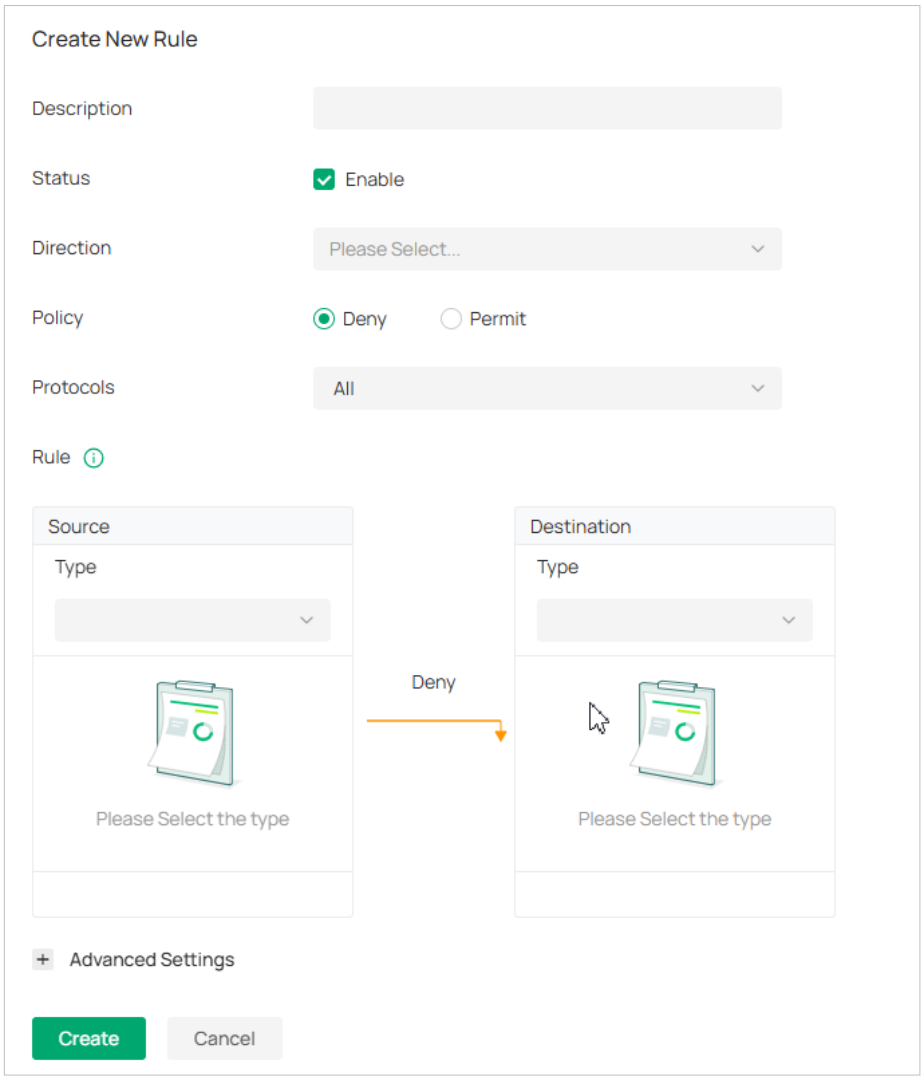
1) Create an ACL with the specified type.

2) Define packet-filtering criteria of the rule, including protocols, source, and destination, and determine whether to forward the matched packets.

- **Configuring Gateway ACL**

1. Launch the controller and access a site.

2. Go to Network Config > Security > ACL. On Gateway ACL tab, click Create New Rule to load the following page.



3. Define packet-filtering criteria of the rule, including protocols, source, and destination, and determine whether to forward the matched packets. Refer to the following table to configure the required parameters and click Create.

Description	Enter a description to identify the ACL.
Status	Click the checkbox to enable the ACL.
Direction	Select the direction of ACL application traffic. LAN->LAN: Control packet forwarding between LAN side devices. LAN->WAN: Control packet forwarding in the LAN-WAN direction. [SFP WAN/LAN1] IN / [WAN2] IN / [USB Modem] IN: Control packet coming in from a specific WAN port. The options vary by model.

Policy	Select the action to be taken when a packet matches the rule. Permit: Forward the matched packet. Deny: Discard the matched packet.
Protocols	Select one or more protocol types to which the rule applies from the drop-down list. The default is All, indicating that packets of all protocols will be matched. When you select one of TCP and UDP or both of them, you can set the IP address and port number of a packet as packet-filtering criteria in the rule.

From the Source drop-down list, choose one of these options to specify the source of the packets to which this ACL applies:

Network	Select the network you have created. If no networks have been created, you can select the default network (LAN), or go to Network Config > Network Settings > LAN to create one. The gateway will examine whether the packets are sourced from the selected network.
! Network	Select a network you have created and the settings will not applied to that network.
SSID	Select the SSID you have created. If no SSIDs have been created, go to Network Config > Network Settings > WLAN to create one.The system will examine whether the SSID of the packet is the SSID selected here.
IP Group	Select the IP Group you have created. If no IP Groups have been created, click +Create on this page or go to Network Config > Profile > Groups to create one. The gateway will examine whether the source IP address of the packet is in the IP Group.
! IP Group	Select an IP group you have created and the settings will not applied to that IP group.
IP-Port Group	Select the IP-Port Group you have created. If no IP-Port Groups have been created, click +Create on this page or go to Network Config > Profile > Groups to create one. The gateway will examine whether the source IP address and port number of the packet are in the IP-Port Group.
! IP-Port Group	Select an IP-Port group you have created and the settings will not applied to that IP-Port group.
IPv6 Group	IPv6 Group:Select the IPv6 Group you have created. If no IPv6 Groups have been created, click + Create on this page or go to Network Config > Profile > Groups to create one. The system will examine whether the source IPv6 address of the packet is in the IPv6 Group.
! IPv6 Group	Select an IPv6 group you have created and the settings will not applied to that IPv6 group.
IPv6-Port Group	IPv6-Port Group:Select the IPv6-Port Group you have created. If no IPv6-Port Groups have been created, click + Create on this page or go to Network Config > Profile > Groups to create one. The system will examine whether the source IPv6 address and port number of the packet are in the IPv6-Port Group.
! IPv6-Port Group	Select an IPv6-Port group you have created and the settings will not applied to that IPv6-Port group.

Location	Select one or multiple locations from the list as the source address, and the system will judge whether the source IP of the data packet belongs to the selected locations.
Location Group	Select a location group you have created, and the system will judge whether the source IP of the data packet belongs to this location group. If no location group has been created, click the create button to create one, or go to Network Config > Profile > Groups to create one.

From the Destination drop-down list, choose one of these options to specify the destination of the packets to which this ACL applies:

IP Group	Select the IP Group you have created. If no IP Groups have been created, click +Create on this page or go to Network Config > Profile > Groups to create one. The gateway will examine whether the destination IP address of the packet is in the IP Group.
! IP Group	Select an IP group you have created and the settings will not applied to that IP group.
IP-Port Group	Select the IP-Port Group you have created. If no IP-Port Groups have been created, click +Create on this page or go to Network Config > Profile > Groups to create one. The gateway will examine whether the destination IP address and port number of the packet are in the IP-Port Group.
! IP-Port Group	Select an IP-Port group you have created and the settings will not applied to that IP-Port group.
IPv6 Group	Select the IPv6 Group you have created. If no IPv6 Groups have been created, click + Create on this page or go to Network Config > Profile > Groups to create one. The system will examine whether the destination IPv6 address of the packet is in the IPv6 Group.
! IPv6 Group	Select an IPv6 group you have created and the settings will not applied to that IPv6 group.
IPv6-Port Group	Select the IPv6-Port Group you have created. If no IPv6-Port Groups have been created, click + Create on this page or go to Network Config > Profile > Groups to create one. The system will examine whether the destination IPv6 address and port number of the packet are in the IPv6-Port Group.
! IPv6-Port Group	Select an IPv6-Port group you have created and the settings will not applied to that IPv6-Port group.
Location	Select one or multiple locations from the list as the destination address, and the system will judge whether the destination IP of the data packet belongs to the selected locations.
Location Group	Select a location group you have created, and the system will judge whether the destination IP of the data packet belongs to this location group. If no location group has been created, click the create button to create one, or go to Network Config > Profile > Groups to create one.
Gateway Management Page	This option will allow/block LAN network devices to access the gateway management page.

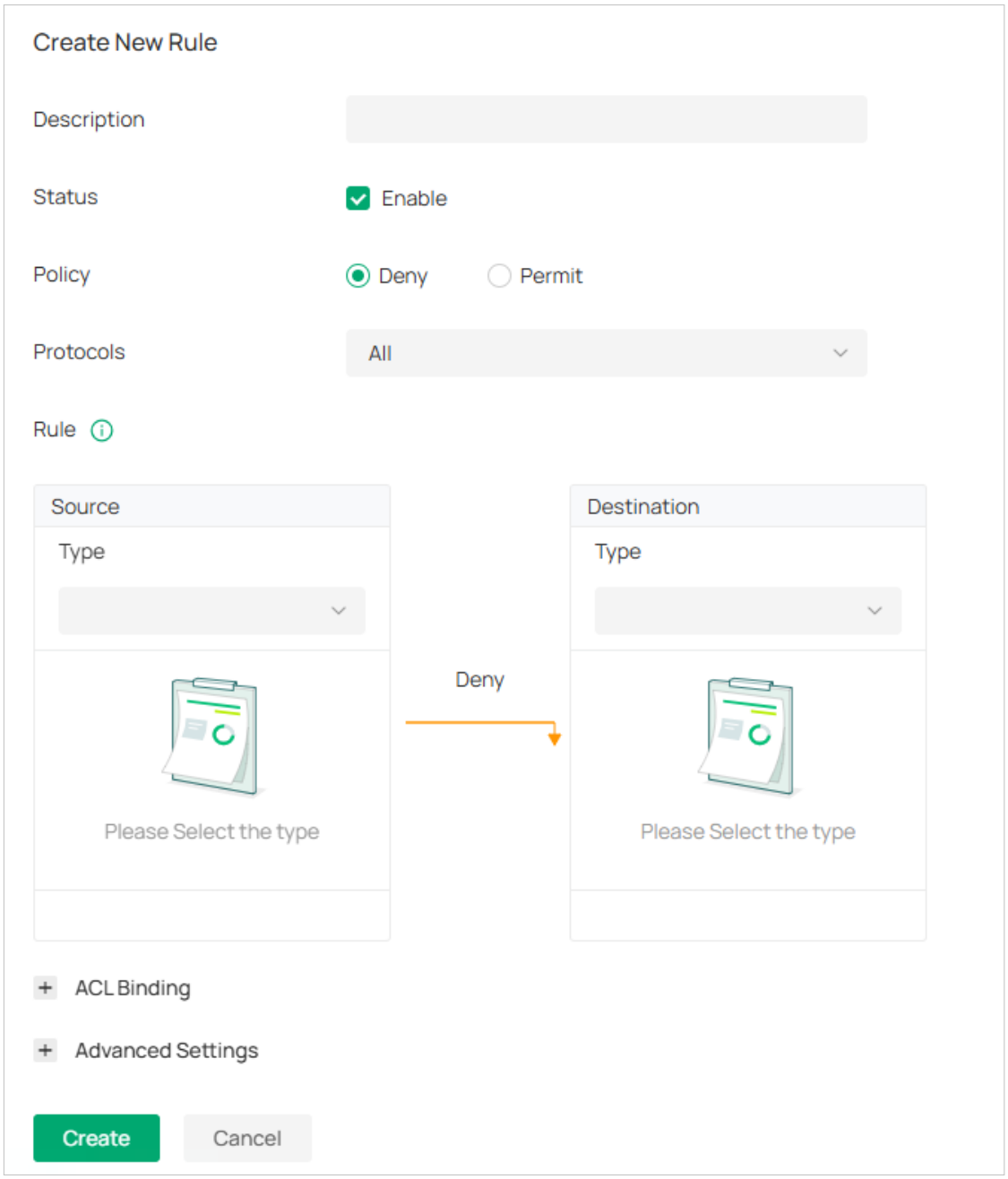
Domain Group	Select a domain group you have created, and the system will judge whether the destination domain of the data packet belongs to this domain group. If no domain group has been created, click the create button to create one, or go to Network Config > Profile > Groups to create one.

Set the advanced settings according to your needs:

Time Range	Select the checkbox to enable time-based ACL. You can create a time range or select an existing time range for the ACL rule to take effect.
Bi-Directional	When Direction is LAN->LAN, you can enable this option to configure bi-directional traffic rule.
States Type	Determine the type of stateful ACL rule. It is recommended to use the default Auto type. Auto (Match Sate New/Established/Related): Match the new, established, and related connection states. Manual: If selected, you can manually specify the connection states to match. Match State New: Match the connections of the initial state. For example, a SYN packet arrives in a TCP connection, or the gateway only receives traffic in one direction. Match State Established: Match the connections that have been established. In other words, the firewall has seen the bidirectional communication of this connection. Match State Invalid: Match the connections that do not behave as expected. Match State Related: Match the associated sub-connections of a main connection, such as a connection to a FTP data channel.

- **Configuring Switch ACL**

1. Launch the controller and access a site.
2. Go to Network Config > Security > ACL. Under the Switch ACL tab, click Create New Rule to load the following page.



3. Define packet-filtering criteria of the rule, including protocols, source, and destination, and determine whether to forward the matched packets. Refer to the following table to configure the required parameters.

Description	Enter a description to identify the ACL.
Status	Click the checkbox to enable the ACL.
Policy	Select the action to be taken when a packet matches the rule. Permit: Forward the matched packet. Deny: Discard the matched packet.

Protocols	Select one or more protocol types to which the rule applies from the drop-down list. The default is All, indicating that packets of all protocols will be matched. When you select one of TCP and UDP or both of them, you can set the IP address and port number of a packet as packet-filtering criteria in the rule.
Time Range	Select the checkbox to enable time-based ACL. You can create a time range or select an existing time range for the ACL rule to take effect.
Ethertype	Click the checkbox if you want the switch to check the ethertype of the packets, and configure the Ethertype based on needs.
Bi-Directional	Click the checkbox to enable the switch to create another symmetric ACL with the name "xxx_reverse", where "xxx" is the name of the current ACL. The two ACLs target at packets with the opposite direction of each other.

From the Source drop-down list, choose one of these options to specify the source of the packets to which this ACL applies:

Network	Select the network you have created. If no networks have been created, you can select the default network (LAN), or go to Network Config > Network Settings > LAN to create one. The switch will examine whether the packets are sourced from the selected network.
IP Group	Select the IP Group you have created. If no IP Groups have been created, click +Create on this page or go to Network Config > Profile > Groups to create one. The switch will examine whether the source IP address of the packet is in the IP Group.
IP-Port Group	Select the IP-Port Group you have created. If no IP-Port Groups have been created, click +Create on this page or go to Network Config > Profile > Groups to create one. The switch will examine whether the source IP address and port number of the packet are in the IP-Port Group.
MAC Group	Select the MAC Group you have created. If no MAC Groups have been created, click +Create on this page or go to Network Config > Profile > Groups to create one. The switch will examine whether the source MAC address of the packet is in the MAC Group.
IPv6 Group	Select the IPv6 Group you have created. If no IPv6 Groups have been created, click +Create on this page or go to Network Config > Profile > Groups to create one. The switch will examine whether the source IP address of the packet is in the IPv6 Group.
IPv6-Port Group	Select the IPv6-Port Group you have created. If no IPv6-Port Groups have been created, click +Create on this page or go to Network Config > Profile > Groups to create one. The switch will examine whether the source IP address and port number of the packet are in the IPv6-Port Group.

From the Destination drop-down list, choose one of these options to specify the destination of the packets to which this ACL applies:

Network	Select the network you have created. If no networks have been created, you can select the default network (LAN), or go to Network Config > Network Settings > LAN to create one. The switch will examine whether the packets are forwarded to the selected network.

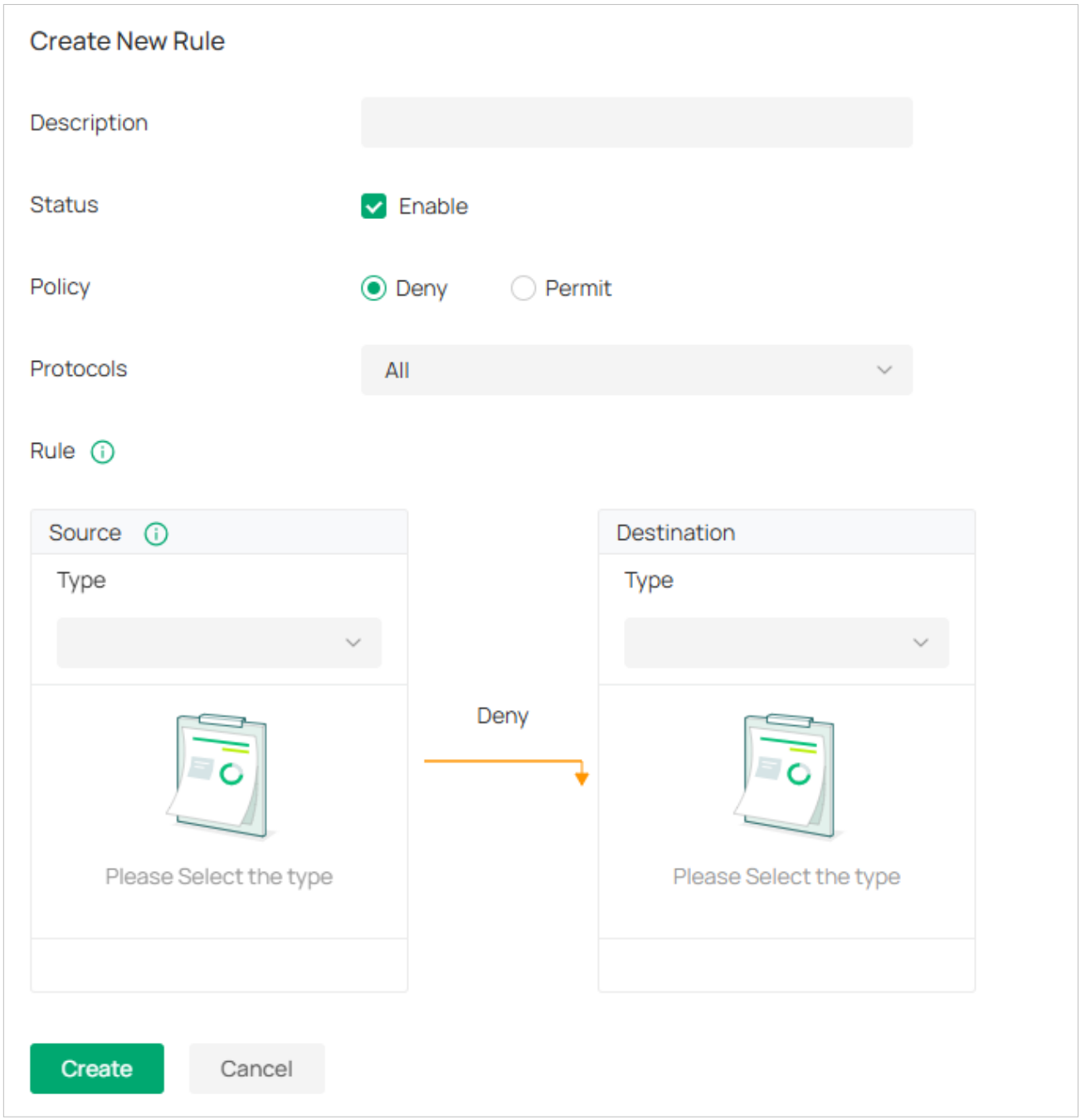
IP Group	Select the IP Group you have created. If no IP Groups have been created, click +Create on this page or go to Network Config > Profile > Groups to create one. The switch will examine whether the destination IP address of the packet is in the IP Group.
IP-Port Group	Select the IP-Port Group you have created. If no IP-Port Groups have been created, click +Create on this page or go to Network Config > Profile > Groups to create one. The switch will examine whether the destination IP address and port number of the packet are in the IP-Port Group.
MAC Group	Select the MAC Group you have created. If no MAC Groups have been created, click +Create on this page or go to Network Config > Profile > Groups to create one. The switch will examine whether the destination MAC address of the packet is in the MAC Group.
IPv6 Group	Select the IPv6 Group you have created. If no IPv6 Groups have been created, click +Create on this page or go to Network Config > Profile > Groups to create one. The switch will examine whether the destination IP address of the packet is in the IPv6 Group.
IPv6-Port Group	Select the IPv6-Port Group you have created. If no IPv6-Port Groups have been created, click +Create on this page or go to Network Config > Profile > Groups to create one. The switch will examine whether the destination IP address and port number of the packet are in the IPv6-Port Group.

4. Bind the switch ACL to a switch port or a VLAN and click Create. Note that a switch ACL takes effect only after it is bound to a port or VLAN.

Binding Type	Specify whether to bind the ACL to ports or a VLAN. Ports: Select All Ports or Custom Ports as the interfaces to be bound with the ACL. With All ports selected, the rule is applied to all ports of the switch. With Custom ports selected, the rule is applied to the selected ports of the switch. Click the ports from the Device List to select the binding ports.  VLAN: Select a VLAN and specify the switches as the interface to be bound with the ACL. If no VLANs have been created, you can select the default VLAN 1 (LAN), or go to Network Config > Network Settings > LAN to create one.

■ Configuring EAP ACL

1. Launch the controller and access a site.
2. Go to Network Config > Security > ACL. Under the E tab, click Create New Rule to load the following page.



3. Define packet-filtering criteria of the rule, including protocols, source, and destination, and determine whether to forward the matched packets. Refer to the following table to configure the required parameters and click Create.

Description	Enter a description to identify the ACL.
Status	Click the checkbox to enable the ACL.
Policy	Select the action to be taken when a packet matches the rule. Permit: Forward the matched packet. Deny: Discard the matched packet.

Protocols	Select one or more protocol types to which the rule applies from the drop-down list. The default is All, indicating that packets of all protocols will be matched. When you select one of TCP and UDP or both of them, you can set the IP address and port number of a packet as packet-filtering criteria in the rule.

From the Source drop-down list, choose one of these options to specify the source of the packets to which this ACL applies:

Network	Select the network you have created. If no networks have been created, you can select the default network (LAN), or go to Network Config > Network Settings > LAN to create one. The AP will examine whether the packets are sourced from the selected network.
IP Group	Select the IP Group you have created. If no IP Groups have been created, click +Create on this page or go to Network Config > Profile > Groups to create one. The AP will examine whether the source IP address of the packet is in the IP Group.
IP-Port Group	Select the IP-Port Group you have created. If no IP-Port Groups have been created, click +Create on this page or go to Network Config > Profile > Groups to create one. The AP will examine whether the source IP address and port number of the packet are in the IP-Port Group.
SSID	Select the SSID you have created. If no SSIDs have been created, go to Network Config > Network Settings > WLAN to create one. The AP will examine whether the SSID of the packet is the SSID selected here.
IPv6 Group	Select the IPv6 Group you have created. If no IPv6 Groups have been created, click +Create on this page or go to Network Config > Profile > Groups to create one. The AP will examine whether the source IP address of the packet is in the IPv6 Group.
IPv6-Port Group	Select the IPv6-Port Group you have created. If no IPv6-Port Groups have been created, click +Create on this page or go to Network Config > Profile > Groups to create one. The AP will examine whether the source IP address and port number of the packet are in the IPv6-Port Group.

From the Destination drop-down list, choose one of these options to specify the destination of the packets to which this ACL applies:

Network	Select the network you have created. If no networks have been created, you can select the default network (LAN), or go to Network Config > Network Settings > LAN to create one. The AP will examine whether the packets are forwarded to the selected network.
IP Group	Select the IP Group you have created. If no IP Groups have been created, click +Create on this page or go to Network Config > Profile > Groups to create one. The AP will examine whether the destination IP address of the packet is in the IP Group.
IP-Port Group	Select the IP-Port Group you have created. If no IP-Port Groups have been created, click +Create on this page or go to Network Config > Profile > Groups to create one. The AP will examine whether the destination IP address and port number of the packet are in the IP-Port Group.
IPv6 Group	Select the IPv6 Group you have created. If no IPv6 Groups have been created, click +Create on this page or go to Network Config > Profile > Groups to create one. The AP will examine whether the destination IP address of the packet is in the IPv6 Group.

IPv6-Port Group	Select the IPv6-Port Group you have created. If no IPv6-Port Groups have been created, click +Create on this page or go to Network Config > Profile > Groups to create one. The AP will examine whether the destination IP address and port number of the packet are in the IPv6-Port Group.

12. 2 Configure URL Filtering

Overview

URL Filtering allows a network administrator to create rules to block or allow certain websites, which protects it from web-based threats, and deny access to malicious websites.

In URL filtering, the system compares the URLs in HTTP, HTTPS and DNS requests against the lists of URLs that are defined in URL Filtering rules, and intercepts the requests that are directed at a blocked URLs. These rules can be applied to specific clients or groups whose traffic passes through the gateway and APs.

The system filters traffic against the rules in the list sequentially. The first match determines whether the packet is accepted or dropped, and other rules are not checked after the first match. Therefore, the order of the rules is critical. By default, the rules are prioritized based on the sequence they are created. The rule created earlier is checked for a match with a higher priority. To reorder the rules, select a rule and drag it to a new position. If no rules match, the device forwards the packet because of an implicit Permit All clause.

Note that URL Filtering rules take effects with a higher priority over ACL rules. That is, the system will process the URL Filtering rule first when the URL Filtering rule and ACL rules are configured at the same time.

Configuration

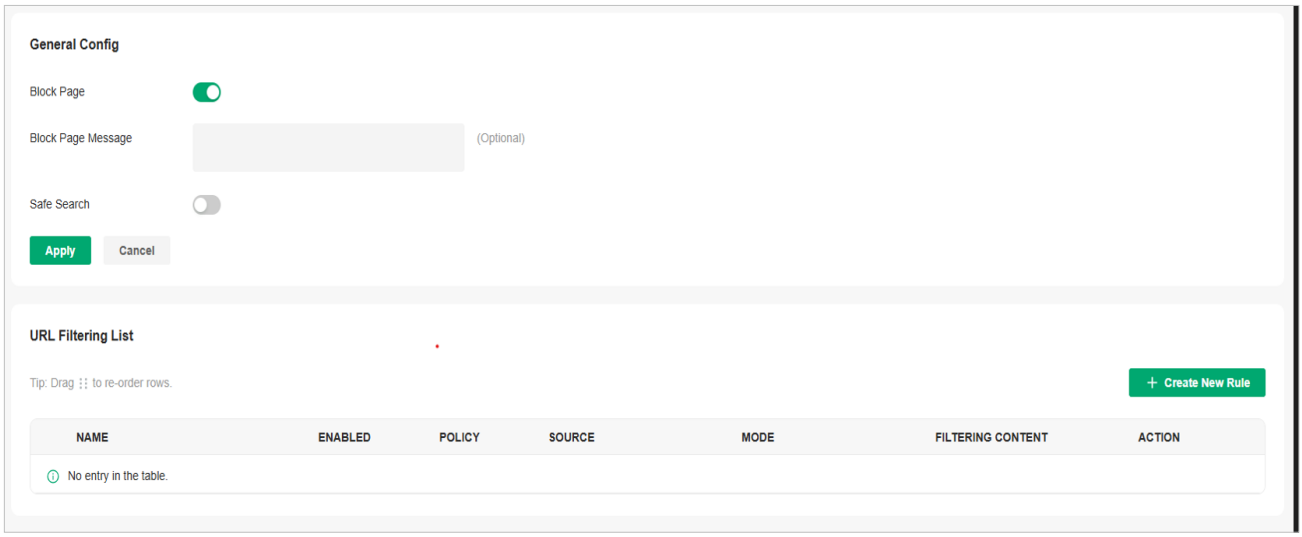
To complete the URL Filtering configuration, follow these steps:

1) Create a new URL Filtering rule with the specified type.

2) Define filtering criteria of the rule, including source, and URLs, and determine whether to forward the matched packets.

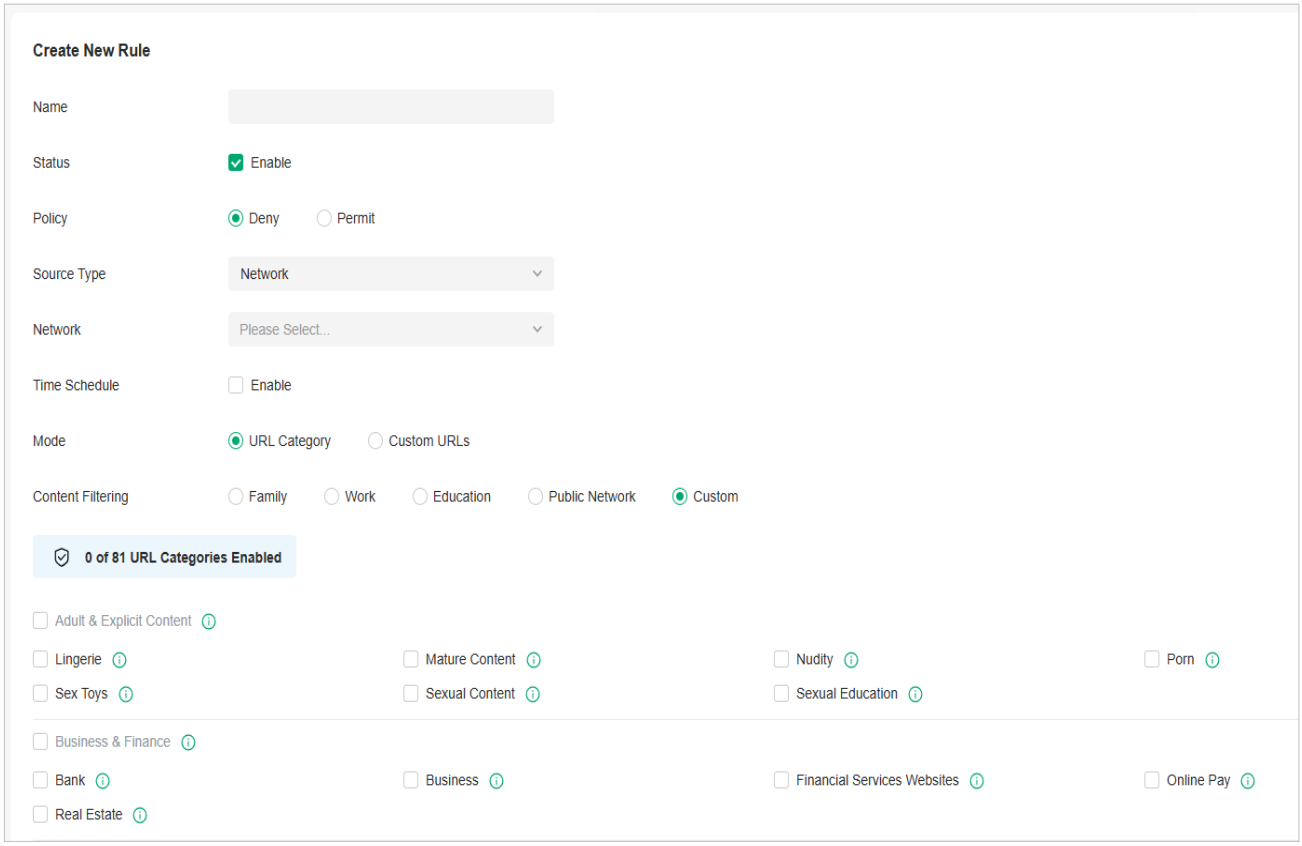
- **Configuring Gateway Rules**

1. Launch the controller and access a site.
2. Go to Network Config > Security > URL Filtering.
3. Under the Gateway Rules tab, configure the parameters.



Block Page	When enabled, users attempting to access blocked websites will be redirected to a specific page indicating that the website is blocked by access policy.
Block Page Message	When a user tries to access a blocked URL, the block page message will display to tell why access is denied. This can effectively remind users to comply with network usage regulations.
Safe Search	Check this option to enable Safe Search globally. This feature can filter search results to block inappropriate content. It is suitable for family and educational environments.

5. Click Create New Rule to load the following page.

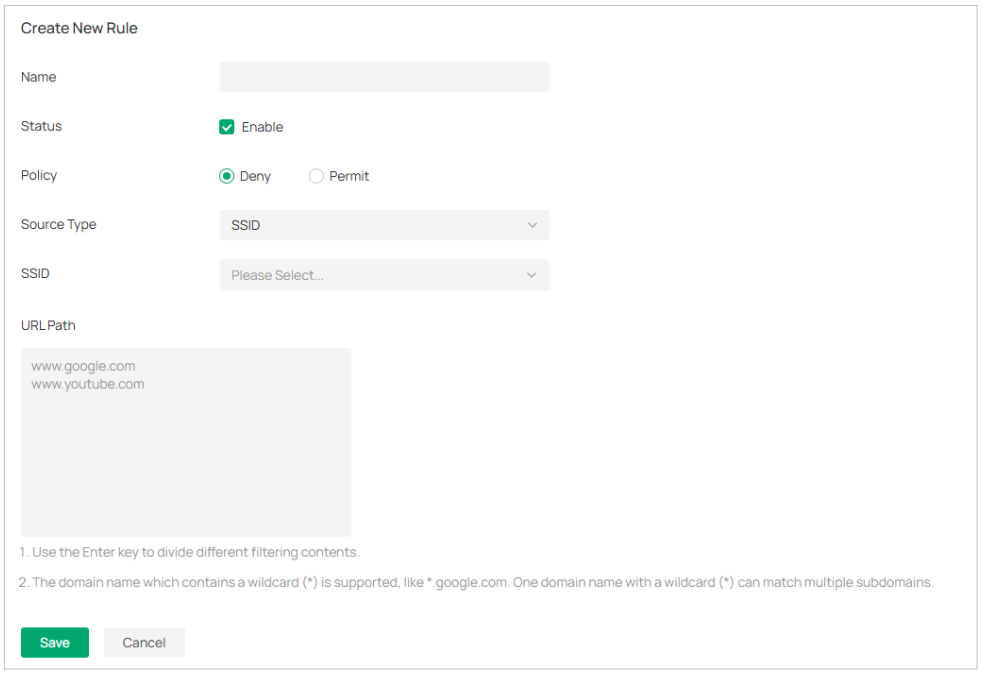


6. Define filtering criteria of the rule, including source and URLs, and determine whether to forward the matched packets. Refer to the following table to configure the required parameters and click Save.

Name	Enter a name to identify the URL Filtering rule.
Status	Click the checkbox to enable the URL Filtering rule.
Policy	Select the action to be taken when a packet matches the rule. Deny: Discard the matched packet and the clients cannot access the URLs. Permit: Forward the matched packet and clients can access the URLs.
Source Type	Select the source of the packets to which this rule applies. Network: With Network selected, select the network you have created from the Network drop-down list. If no networks have been created, you can select the default network (LAN), or go to Network Config > Network Settings > LAN to create one. The gateway will filter the packets sourced from the selected network. IP Group: With IP Group selected, select the IP Group you have created from the IP Group drop-down list. If no IP Groups have been created, click +Create New IP Group on this page or go to Network Config > Profile > Groups to create one. The gateway will examine whether the source IP address of the packet is in the IP Group.
Time Schedule	Enable this option and set a time schedule if needed.
Mode	Choose a mode for the filtering content to match the URL. URL Category: Frequently used URLs such as news, entertainment, and shopping are divided into different categories. This mode is suitable for most common scenarios, but if you find that the required URLs are not in the filtering category, you can add the specific URLs in the custom URL mode. Custom URLs: Manually enter the URL you want to filter. This mode lets you precisely control content access.
Content Filtering	Select a preset scenario. Family: Suitable for homes Work: Suitable for offices. Education: Suitable for schools and educational institutions. Public Network: Suitable for public places. Custom: You can customize filtering rules according to the specific needs of different scenarios.

■ Configuring AP Rules

1. Launch the controller and access a site.
2. Go to Network Config > Security > URL Filtering. On EAP Rules tab, click Create New Rule to load the following page.



3. Define filtering criteria of the rule, including source and URLs, and determine whether to forward the matched packets. Refer to the following table to configure the required parameters and click Save.

Name	Enter a name to identify the URL Filtering rule.
Status	Click the checkbox to enable the URL Filtering rule.
Policy	Select the action to be taken when a packet matches the rule. Deny: Discard the matched packet and the clients cannot access the URLs. Permit: Forward the matched packet and clients can access the URLs.
Source Type	Select the SSID of the packets to which this rule applies.
URL Path	Enter the URL address using up to 128 characters. URL address should be given in a valid format. The URL which contains a wildcard(*) is supported. One URL with a wildcard(*) can match mutiple subdomains. For example, with *.tp-link.com specified, community.tp-link.com will be matched.

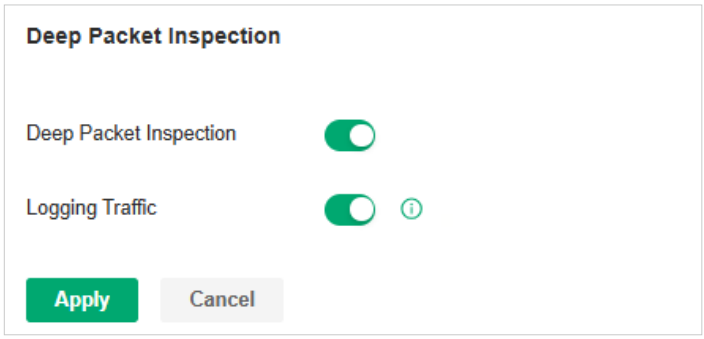
12. 3 Configure Application Control

Overview

DPI (Deep Packet Inspection) helps you identify, analyze, and control the traffic at the application layer in the network. DPI engine includes the latest application identification signatures to track which applications are using the most bandwidth. You can better manage and distribute network traffic usage through DPI.

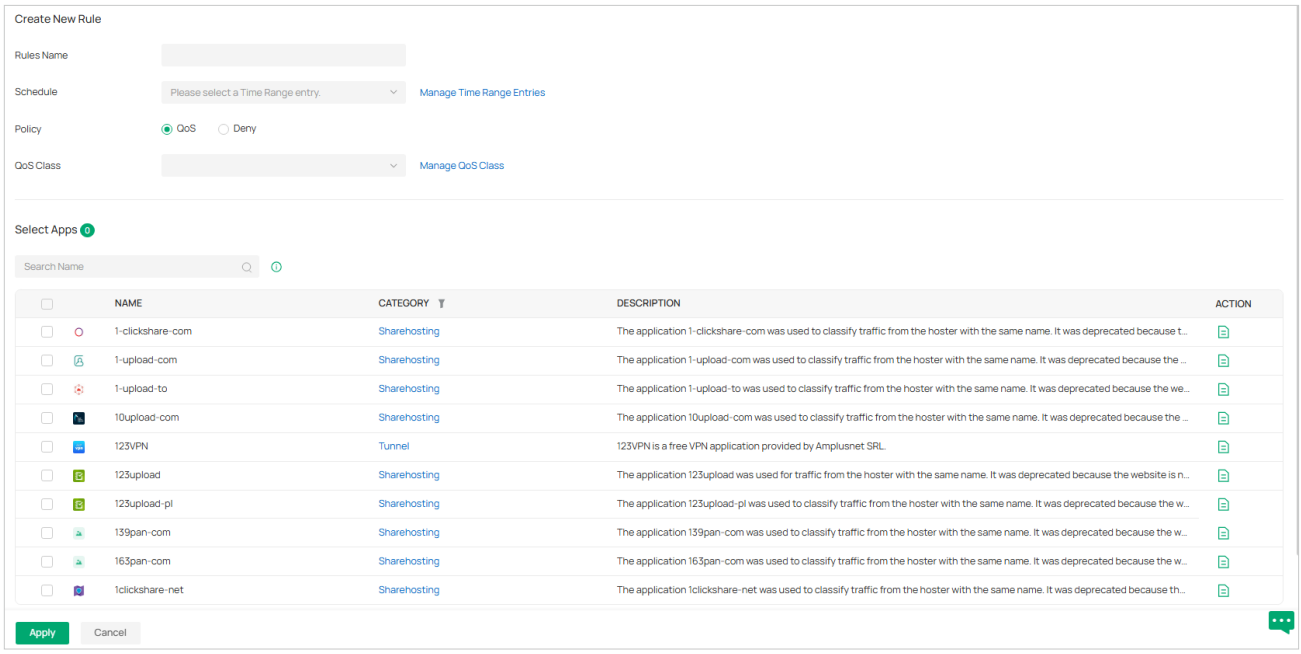
Configuration

1. Launch the controller and access a site.
2. Go to Network Config > Security > Application Control.
3. On the Deep Packet Inspection page, enable Deep Packet Inspection and Logging Traffic, then apply the settings.



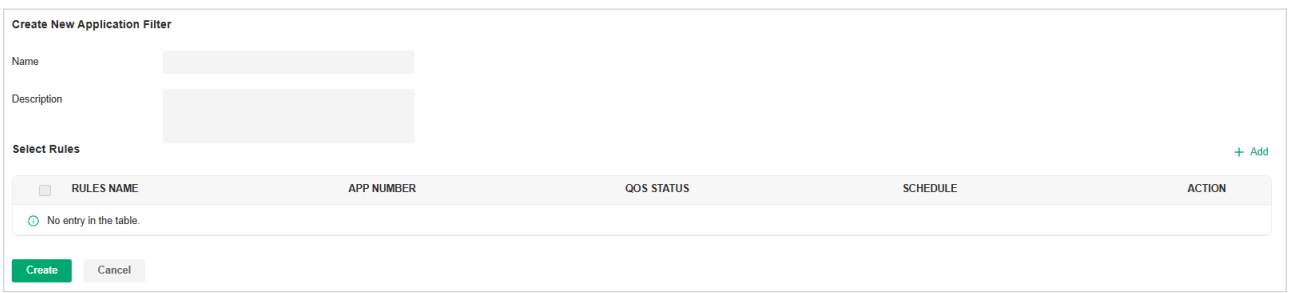
Deep Packet Inspection	When enabled, the device will send the forwarded traffic to a professional local DPI engine for analysis, so as to judge and identify the type of traffic.
Logging Traffic	When enabled, the device will collect and save the results of traffic analysis. You can check the results on the Insights > Application Analytics page.

4. Apply the settings.
5. On the Rules Management page, click Create New Rule. You can predefine one or more rules, and APP control strategy that can be referenced, and realize block or QoS actions for specified Apps within a specified time period.



Rules Name	Specify the name of the rule.
Schedule	Specify the time period when the rule takes effect. You can create new time range according to your needs.
Policy	Select a policy to process the traffic of the selected apps. QoS: Select this option if you want to apply a QoS strategy to the selected apps. Deny: Select this option if you want to block the traffic of the selected apps.
QoS Class	Select the corresponding QoS class for the selected apps. The traffic of the selected apps will be forwarded based on the specific percentage of bandwidth.
Select Apps	Select the Apps for the rule.

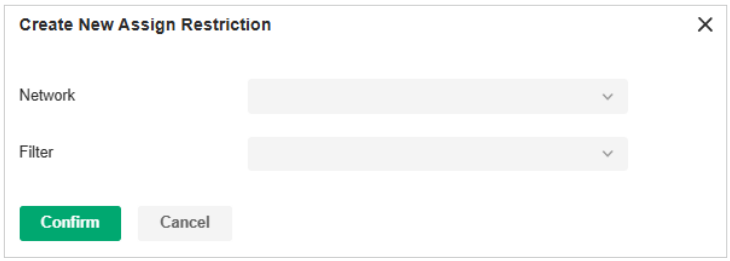
6. On the Application Filter page, click Create New Application Filter. You can apply the defined rules and divide multiple rules into one filter set for easy management.



Name	Specify the name of the filter.

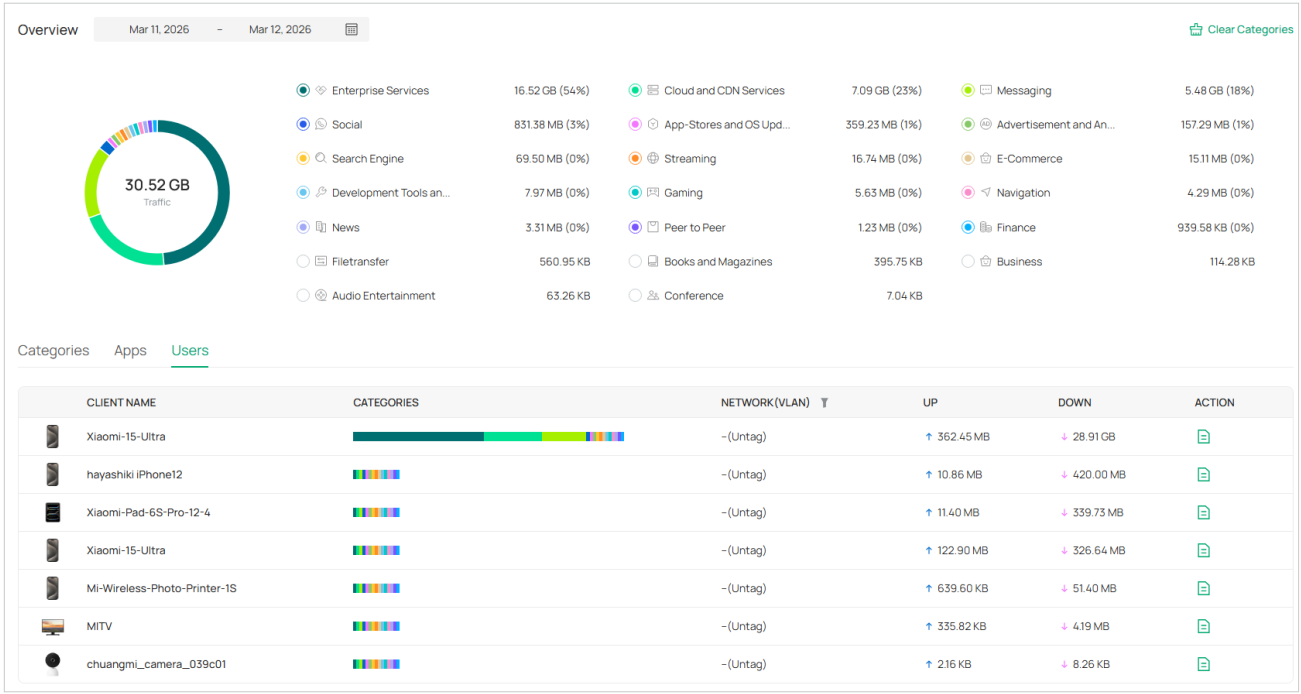
Description	Enter a description for identification.
Select Rules	Select the rules for the filter.

7. On the Deep Packet Inspection page, click Create New Assign Restriction. Select a network to apply a pre-defined filter.



Network	Select a network to apply the filter.
Filter	Select a pre-defined filter.

8. Save the settings. You can view the results of traffic analysis on the Insights > Application Analytics page.



If you want to clear DPI data of a time period, go to the Deep Packet Inspection page, click the Clear Data button and specify the period.

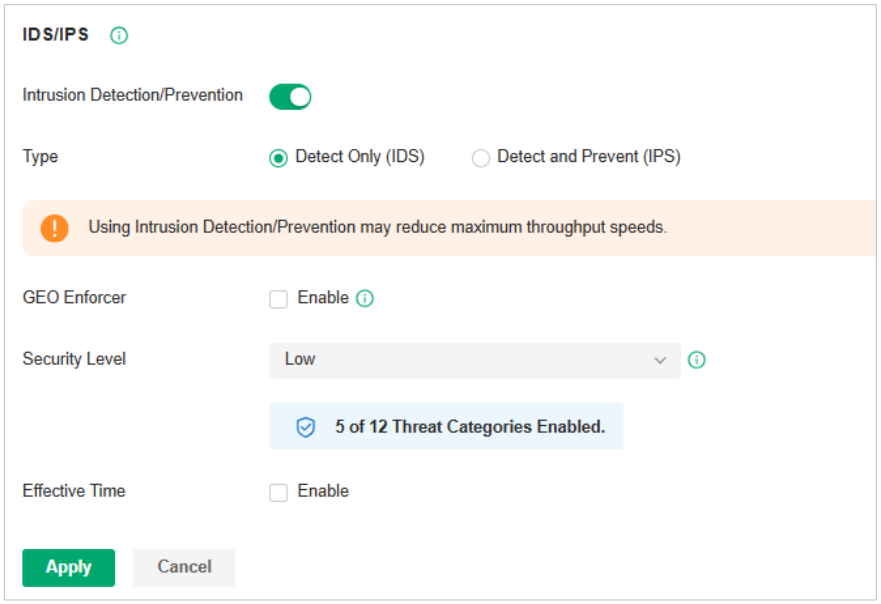
12. 4 Configure IDS/IPS for Threat Management

IDS/IPS is a security mechanism that detects intrusions based on attack characteristics. It can detect malware, Trojan horses, worms, ActiveX and other attacks to protect the network security of users.

Note: Using Intrusion Detection/Prevention may reduce maximum throughput speeds.

12. 4. 1 Configure IDS/IPS

1. Launch the controller and access a site.
2. Go to Network Config > Security > IDS/IPS.
3. Enable Intrusion Detection/Prevention and configure the parameters.



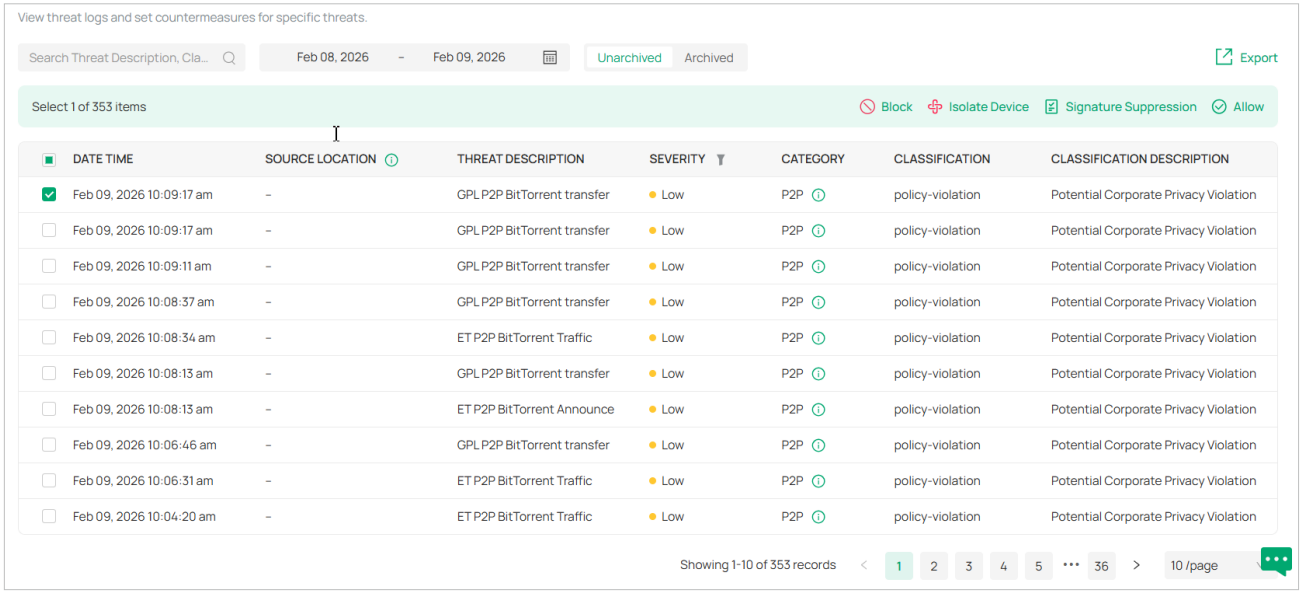
Type	Specify the working mode. In IDS mode, the system will only report the threat log. In IPS mode, the system will block the corresponding connection for 300s after a threat is detected.
GEO Enforcer	Enable geographic location identification of threat logs.
Security Level	Choose the protection level. A higher protection level means more threat types are detected, while a lower protection level only detects some important threats. You can also customize the protection level.
Effective Time	Specify the effective time period of the IDS/IPS module.

4. Apply the settings.

When the system discovers a threat, the corresponding threat log will be displayed on the Threat Management page in the current site and the Security page in Global View.

12. 4. 2 Manage Threats in a Site

1. Launch the controller and access a site.
2. Go to Network Config > Security > IDS/IPS > Threat Management.
3. Click a threat that the system discovered, then you can choose a specified response strategy for the corresponding attack IP: Block, Isolate Device, Signature Suppression, or Allow.



Block	Drop traffic to/from the external IP address and the specific internal IP address. If you block an entry, it will be added to the Block List at Network Config > Security > IDS/IPS.
Isolate Device	Drop traffic to/from the external IP address and any internal IP address.
Signature Suppression	Mute the alerting on certain signatures. This will also disable blocking on traffic matching the designated suppression rule. If you suppress the signature of an entry, it will be added to the Signature Suppression list at Network Config > Security > IDS/IPS.
Allow	Trust the IP address so that the traffic, depending on the direction selected, will not get blocked to or from the identified IP address. If you allow an entry, it will be added to the Allow List at Network Config > Security > IDS/IPS.

4. You can further check and edit processed entries at Network Config > Security > IDS/IPS.

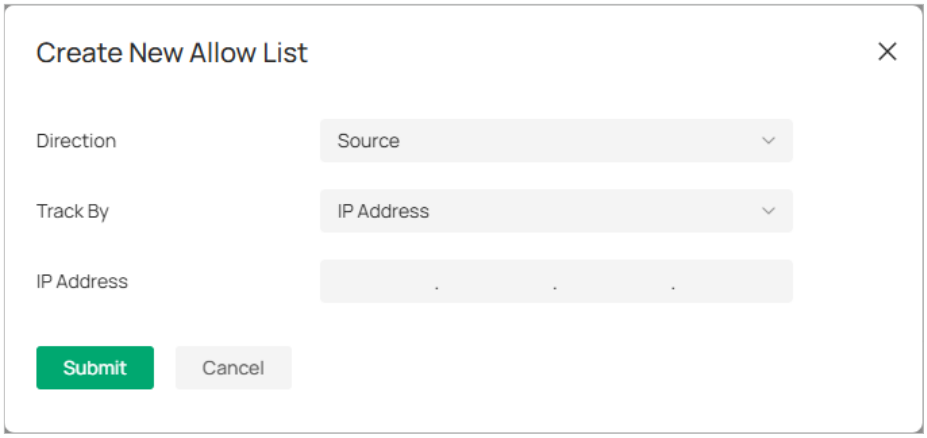
- **Block List**

  The Block List page displays all block entries added through the Threat Management page. You can choose to block all traffic of the source IP in the threat log, or block all traffic between the source IP and the destination IP in the threat log.

- **Allow List**

  On the Allow List page, you can add, view, and edit the exemption entries of IDS/IPS detection, so that the specified objects will no longer trigger threat logs.

  Click Create New Allow List and configure the parameters.



Direction	Specify the location of the object (target) exempt from triggering the threat: source, destination, or both directions.
Track By	Specify the type of object (target) exempt from triggering the threat: IP address, Network, or Subnet.
IP Address/Network/ Subnet	Specify the value of the object.

- **Signature Suppression**

  The Signature Suppression page displays all the signature suppression entries added through the Threat Management page, and the objects with signature suppressed will no longer trigger specific threat logs.

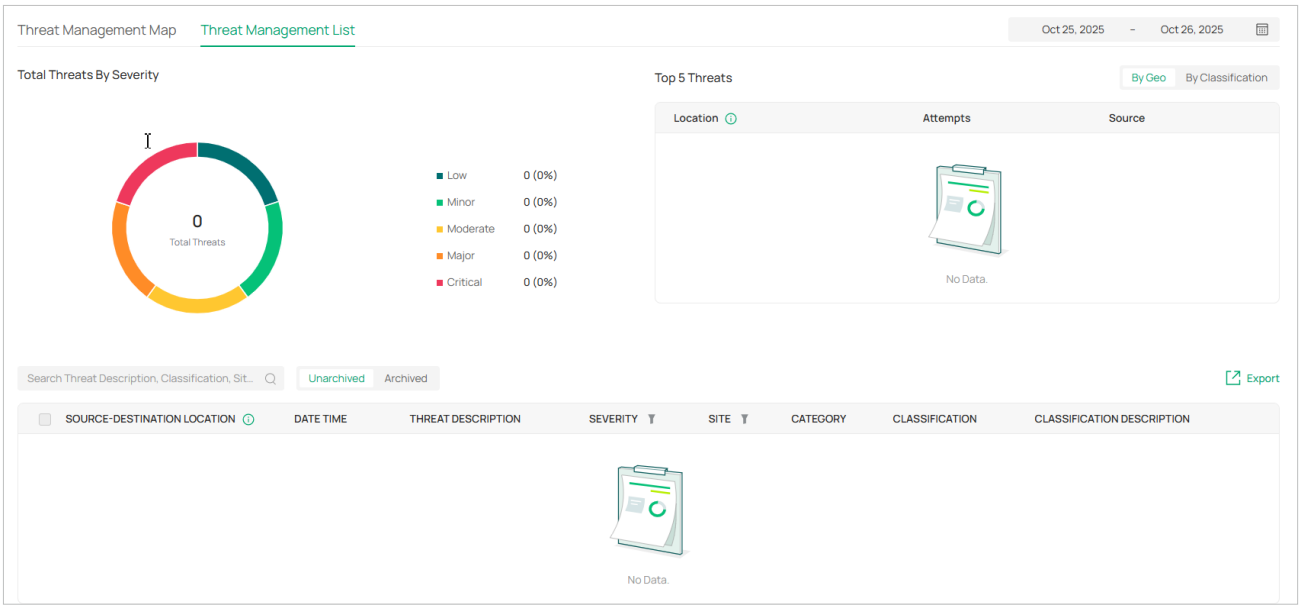
12. 4. 3 Manage Threats Globally

The Security page allows you to manage threats that the controller discovered to ensure network security.

To manage threats globally, go to Security in Global view. You can manage threats in a list or map.

- **Threat Management List**

In the Threat Management List, you can check top threats by severity, locations of top threats, and unarchived and archived threats.



In the unarchived threat list, click an entry, then you can choose a specified response strategy for the corresponding attack IP: Block, Isolate Device, Signature Suppression, or Allow.

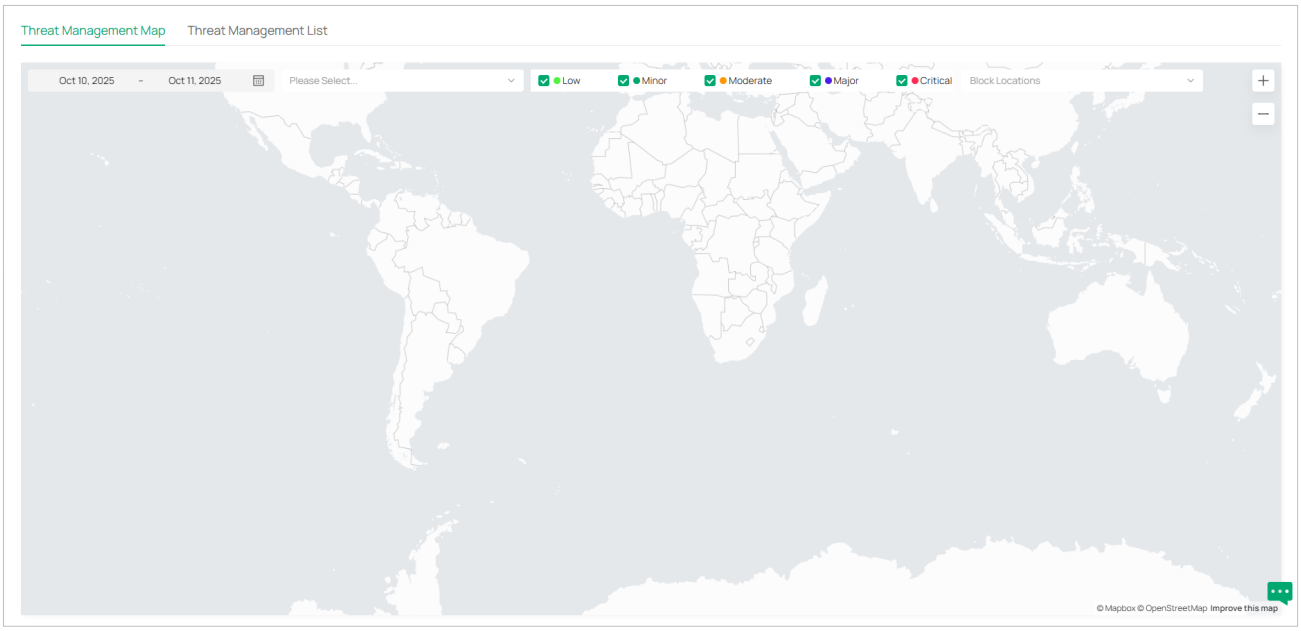
Block	Drop traffic to/from the external IP address and the specific internal IP address. If you block an entry, it will be added to the Block List at Network Config > Security > IDS/IPS.
Isolate Device	Drop traffic to/from the external IP address and any internal IP address.
Signature Suppression	Mute the alerting on certain signatures. This will also disable blocking on traffic matching the designated suppression rule. If you suppress the signature of an entry, it will be added to the Signature Suppression list at Network Config > Security > IDS/IPS.
Allow	Trust the IP address so that the traffic, depending on the direction selected, will not get blocked to or from the identified IP address. If you allow an entry, it will be added to the Allow List at Network Config > Security > IDS/IPS.

■ Threat Management Map

In the Threat Management Map, you can view the threat sources and numbers of attacks that the system has discovered. You can click a number in the map to view attack details.

You can right-click a location to block its attack events and manage the Block Locations list.

If excessive attacks have been detected, you can choose specific severity levels to display.


Threat Management Map
Threat Management List
Oct 10, 2025 - Oct 11, 2025
Please Select...
Low
Minor
Moderate
Major
Critical
Block Locations
© Mapbox © OpenStreetMap Improve this map

12. 5 Configure the Firewall

Overview

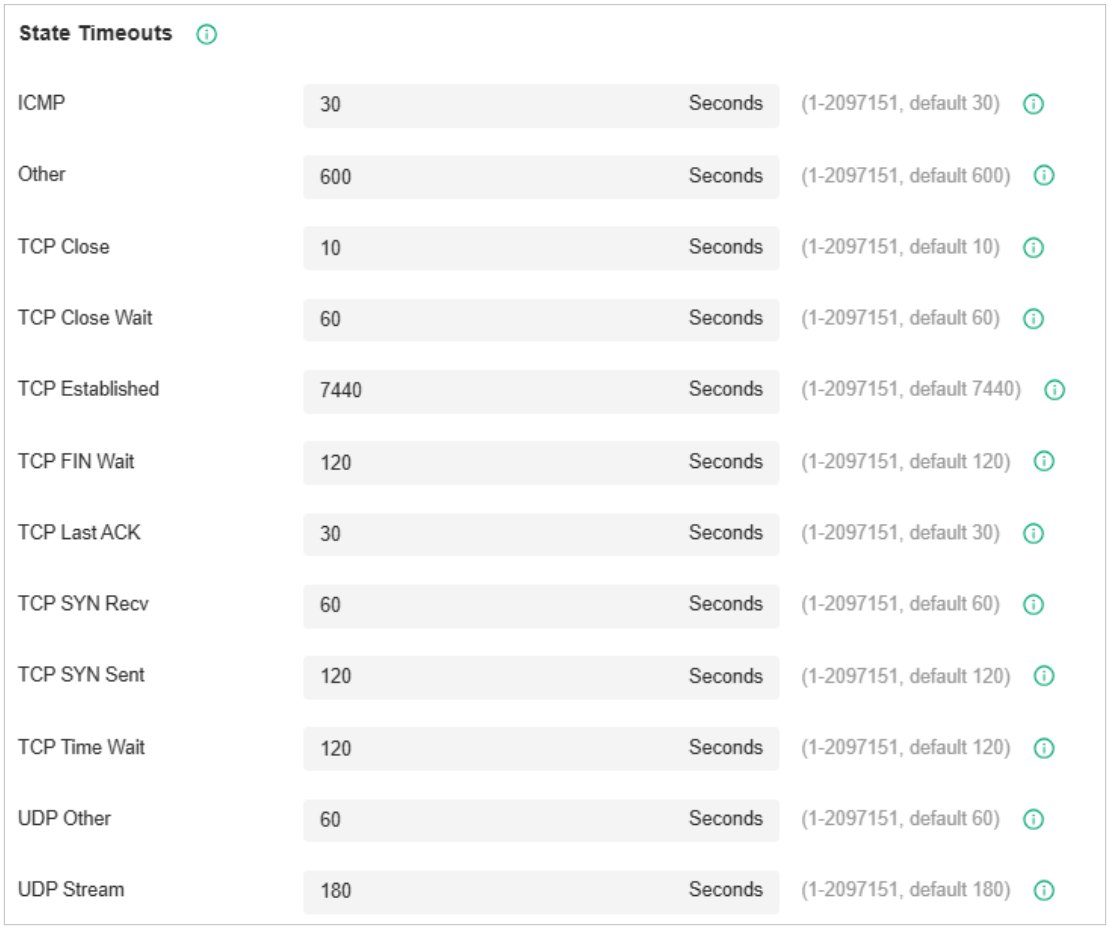
Firewall is used to enhance the network security.

In State Timeouts, you can specify a number of timeouts for sessions including TCP, UDP, and ICMP connection. The packets will be forwarded within the specified timeout. When there is no response after the specified time, the session or status will be closed. State timeout will help close inactive sessions and thus avoid network malfunction.

In Firewall Options, you can further configure the gateway to prevent attacks like SYN flood attacks and broadcast ping.

Configuring State Timeouts

1. Launch the controller and access a site.
2. Go to Network Config > Security > Firewall.
3. In the Sate Timeouts, set the time limit for the different sessions.

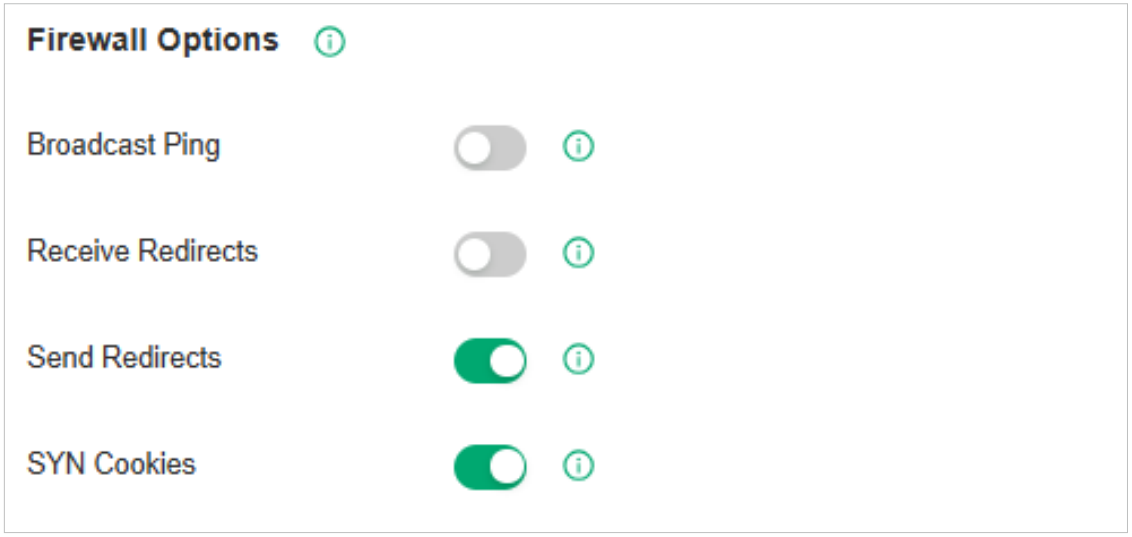


ICMP	The ICMP session will be closed if there is no response after the set time.
Other	The sessions for protocols excluding TCP, UDP, and ICMP will be closed if there is no response after the set time.

TCP Close	The TCP Close status will be closed if there is no response after the set time.
TCP Close Wait	The TCP Close Wait status will be closed if there is no response after the set time.
TCP Established	The TCP Established status will be closed if there is no response after the set time.
TCP FIN Wait	The TCP FIN Wait status will be closed if there is no response after the set time.
TCP Last ACK	The TCP Last ACK status will be closed if there is no response after the set time.
TCP SYN Recv	The TCP SYN (Synchronize) Recv status will be closed if there is no response after the set time.
TCP SYN Sent	The TCP SYN (Synchronize) Sent status will be closed if there is no response after the set time.
TCP Time Wait	The TCP Time Wait status will be closed if there is no response after the set time.
UDP Other	The UDP connections with traffic in only one direction will be stopped if there is no response after the set time.
UDP Stream	The UDP connections with bidirectional traffic will be stopped if there is no response after the set time.

Configuring Firewall Options

1. Launch the controller and access a site.
2. Go to Network Config > Security > Firewall.
3. In the Firewall Options, set the time limit for the different sessions.



Broadcast Ping	With it enabled, the gateway will reply to broadcast pings.
Receive Redirects	With it enabled, the gateway will accept ICMP redirects.

Send Redirects	With it enabled, the gateway will send ICMP redirects.
SYN Cookies	With it enabled, the SYN cookies will be used to resist SYN flood attacks that want to open ports on the gateway.

12. 6 Configure Attack Defense

Overview

Attacks initiated by utilizing inherent bugs of communication protocols or improper network deployment have negative impacts on networks. In particular, attacks on a network device can cause the device or network paralysis.

With the Attack Defense feature, the gateway can identify and discard various attack packets in the network, and limit the packet receiving rate. In this way, the gateway can protect itself and the connected network against malicious attacks.

The gateway provides two types of Attack Defense:

- **Flood Defense**

If an attacker sends a large number of fake packets to a target device, the target device is busy with these fake packets and cannot process normal services. Flood Defense detects flood packets in real time and limits the receiving rate of the packets to protect the device.

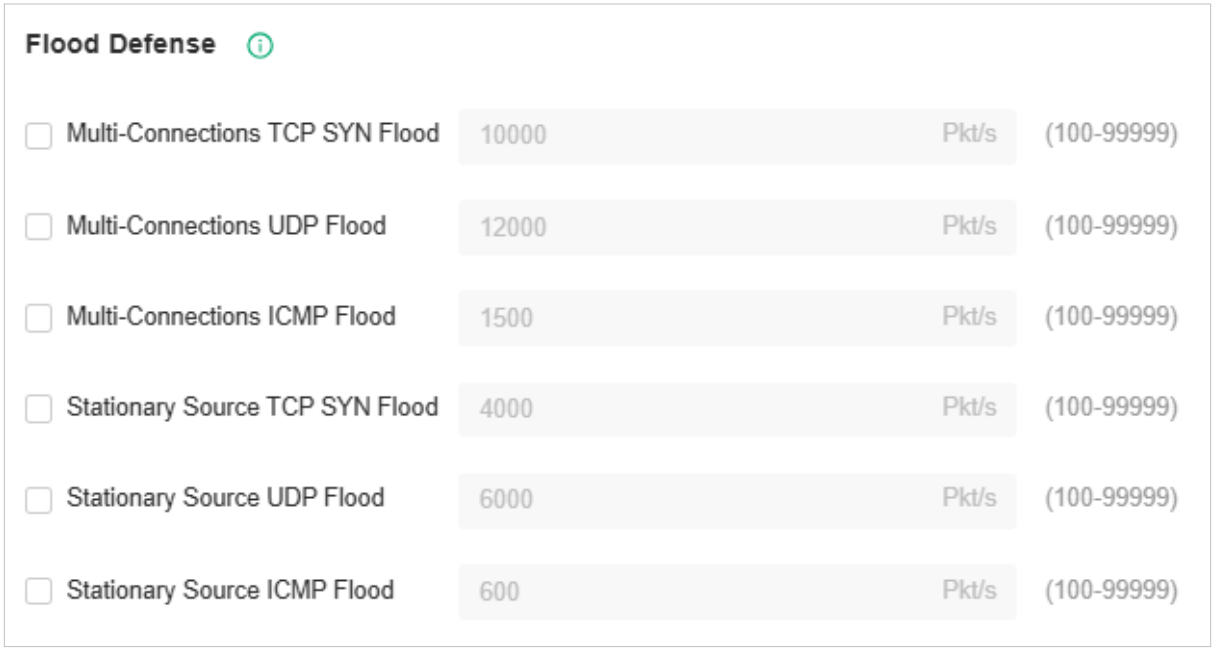
Flood attacks include TCP SYN flood attacks, UDP flood attacks, and ICMP flood attacks.

- **Packet Anomaly Defense**

Anomalous packets are packets that do not conform to standards or contain errors that make them unsuitable for processing. Packet Anomaly Defense discards the illegal packets directly.

Configuring Flood Defense

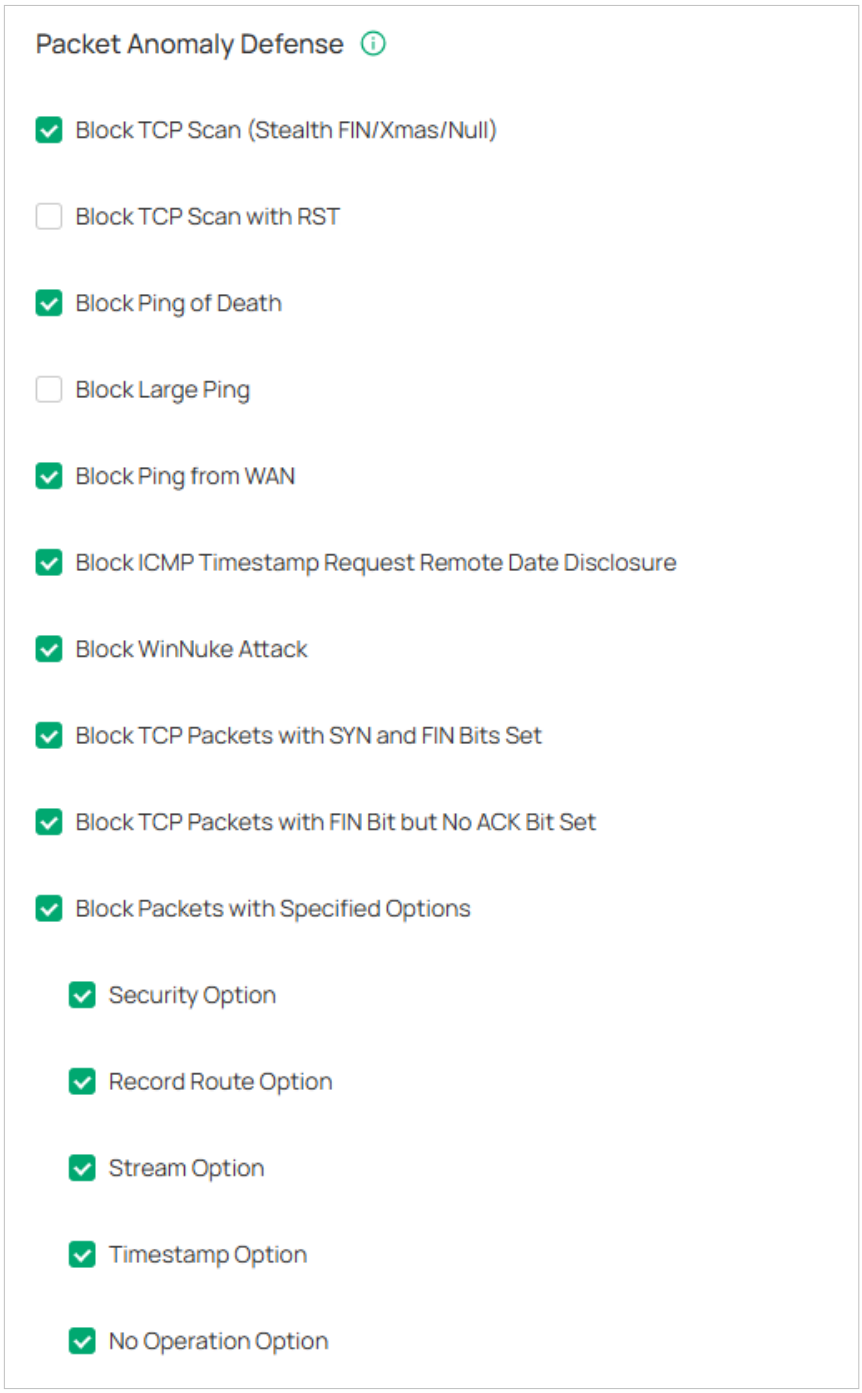
1. Launch the controller and access a site.
2. Go to Network Config > Security > Firewall > Attack Defense.
3. In the Flood Defense, click the checkbox and set the corresponding limit of the rate at which specific packets are received.



Multi-Connections TCP SYN Flood	A TCP SYN flood attack occurs when the attacker sends the target system with a succession of SYN (synchronize) requests. When the system responds, the attacker does not complete the connections, thus leaving the connection half-open and flooding the system with SYN messages. No legitimate connections can then be made. With this feature enabled, the gateway limits the rate of receiving TCP SYN packets from all the clients to the specified rate.
Multi-Connections UDP Flood	A UDP flood attack occurs when the attacker sends a large number of UDP packets to a target host in a short time, the target host is busy with these UDP packets and cannot process normal services. With this feature enabled, the gateway limits the rate of receiving UDP packets from all the clients to the specified rate.
Multi-Connections ICMP Flood	If an attacker sends many ICMP Echo messages to the target device, the target device is busy with these Echo messages and cannot process other data packets. Therefore, normal services are affected. With this feature enabled, the system limits the rate of receiving ICMP packets from all the clients to the specified rate.
Stationary Source TCP SYN Flood	A TCP SYN flood attack occurs when the attacker sends the target system with a succession of SYN (synchronize) requests. When the system responds, the attacker does not complete the connections, thus leaving the connection half-open and flooding the system with SYN messages. No legitimate connections can then be made. With this feature enabled, the gateway limits the rate of receiving TCP SYN packets from a single client to the specified rate.
Stationary Source UDP Flood	A UDP flood attack occurs when the attacker sends a large number of UDP packets to a target host in a short time, the target host is busy with these UDP packets and cannot process normal services. With this feature enabled, the gateway limits the rate of receiving UDP packets from a single client to the specified rate.
Stationary Source ICMP Flood	If an attacker sends many ICMP Echo messages to the target device, the target device is busy with these Echo messages and cannot process other data packets. Therefore, normal services are affected. With this feature enabled, the system limits the rate of receiving ICMP packets from a single clients to the specified rate.

Configuring Packet Anomaly Defense

1. Launch the controller and access a site.
2. Go to Network Config > Security > Firewall > Attack Defense.
3. In the Packet Anomaly Defense, click the checkbox and set the corresponding limit of the rate at which specific packets are received.



Block TCP Scan (Stealth FIN/Xmas/Null)	With this option enabled, the gateway will block the anomalous packets in the following attack scenarios: Stealth FIN Scan: The attacker sends the packet with its SYN field and the FIN field set to 1. The SYN field is used to request initial connection whereas the FIN field is used to request disconnection. Therefore, the packet of this type is illegal. Xmas Scan: The attacker sends the illegal packet with its TCP index, FIN, URG and PSH field set to 1. Null Scan: The attacker sends the illegal packet with its TCP index and all the control fields set to 0. During the TCP connection and data transmission, the packets with all control fields set to 0 are considered illegal.

Block TCP Scan with RST	With this option enabled, the gateway will respond to RST messages. It is disabled by default.
Block Ping of Death	With this option enabled, the gateway will block Ping of Death attack. Ping of Death attack means that the attacker sends abnormal ping packets which are smaller than 64 bytes or larger than 65535 bytes to cause system crash on the target computer.
Block Large Ping	With this option enabled, the gateway will block the ping packets which are larger than the specified value (1024 packets by default) to protect the system from Large Ping attack.
Block Ping from WAN	With this option enabled, the gateway will block the ICMP request from WAN.
Block ICMP Timestamp Request Remote Date Disclosure	With this option enabled, the device will block all ICMP Timestamp (Type 13) packets.
Block WinNuke Attack	With this option enabled, the gateway will block WinNuke attacks. WinNuke attack refers to a remote DoS (denial-of-service) attack that affects some Windows operating systems, such as the Windows 95. The attacker sends a string of OOB (Out of Band) data to the target computer on TCP port 137, 138 or 139, causing system crash or Blue Screen of Death.
Block TCP Packets with SYN and FIN Bits Set	With this option enabled, the gateway will filter the TCP packets with both SYN Bit and FIN Bit set.
Block TCP Packets with FIN Bit but No ACK Bit Set	With this option enabled, the gateway will filter the TCP packets with FIN Bit set but without ACK Bit set.
Block Packets with Specified Options	With this option enabled, the gateway will filter the packets with specified IP options including Security Option, Loose Source Route Option, Strict Source Route Option, Record Route Option, Stream Option, Timestamp Option, and No Operation Option. You can choose the options according to your needs.

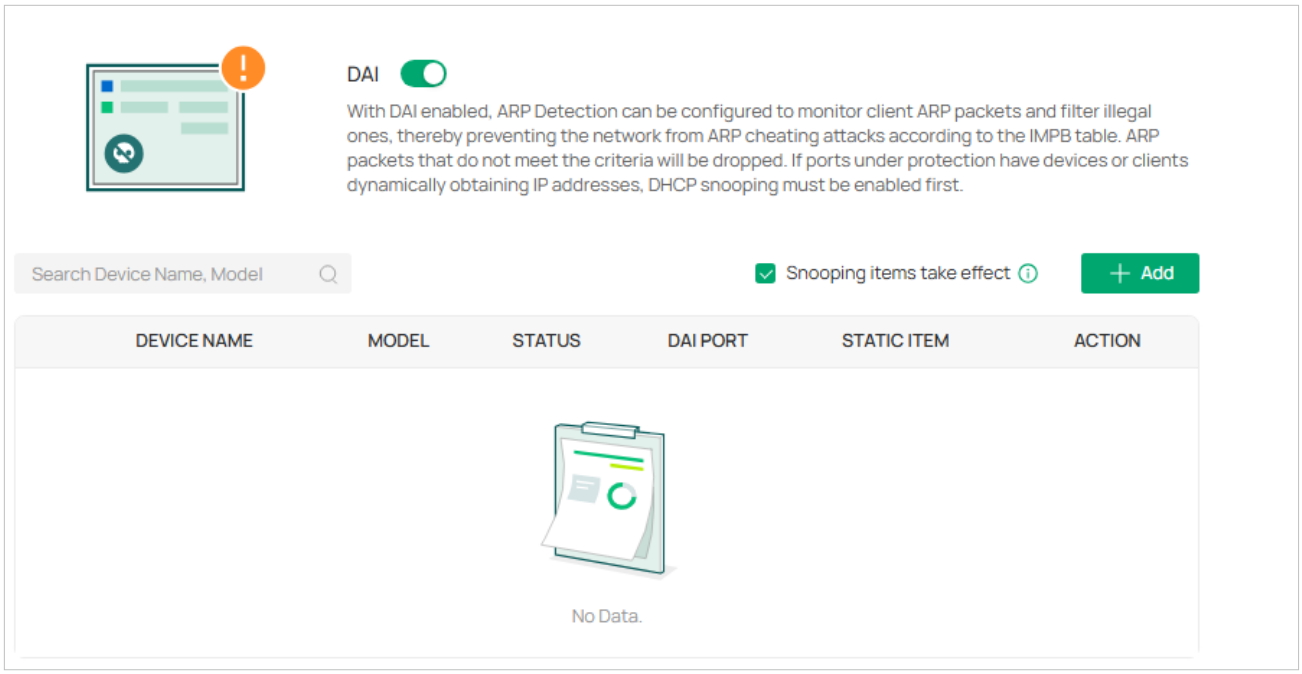
12. 7 Configure DAI

Overview

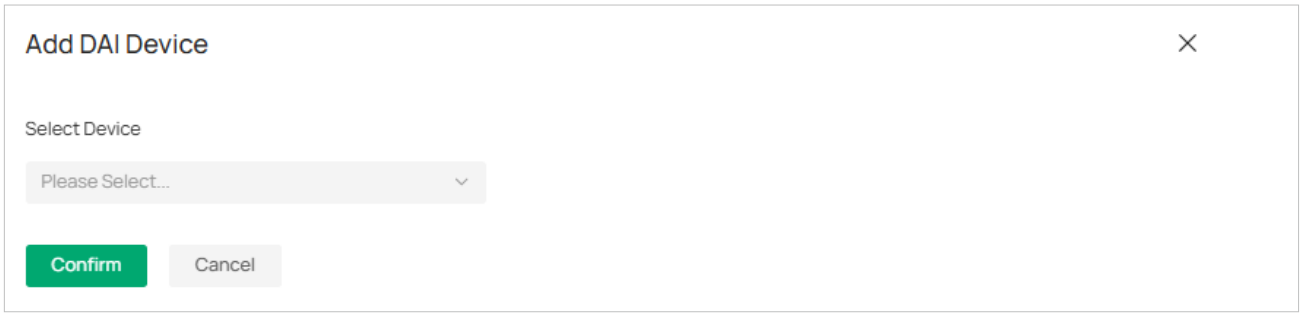
With DAI (Dynamic ARP Inspection) enabled, ARP Detection can be configured to monitor client ARP packets and filter illegal ones, thereby preventing the network from ARP cheating attacks according to the IMPB table. ARP packets that do not meet the criteria will be dropped. If ports under protection have devices or clients dynamically obtaining IP addresses, DHCP snooping must be enabled first.

Configuring DAI

1. Launch the controller and access a site.
2. Go to Network Config > Security > IMPB > DAI.
3. Enable DAI. Click Add to add devices that need to enable the DAI functionality.



4. Select the desired device from the drop-down list.



5. Set the ports on the selected device that require DAI enabled. If you have already enabled DHCP snooping, you can click to choose all ports with DHCP snooping enabled. Click Confirm
6. Click the Edit icon to modify the protection ports. If a static IP client is connected to a port with protection enabled, you must add its Port, IP Address, MAC Address, Client Name, and VLAN

ID to the static entries; otherwise, this client will be unable to access the network normally. This supports manual addition and batch import.

7. Click Add Item to add entries one by one by manually entering entry details.
8. Click Import to import multiple entries via a spreadsheet template.

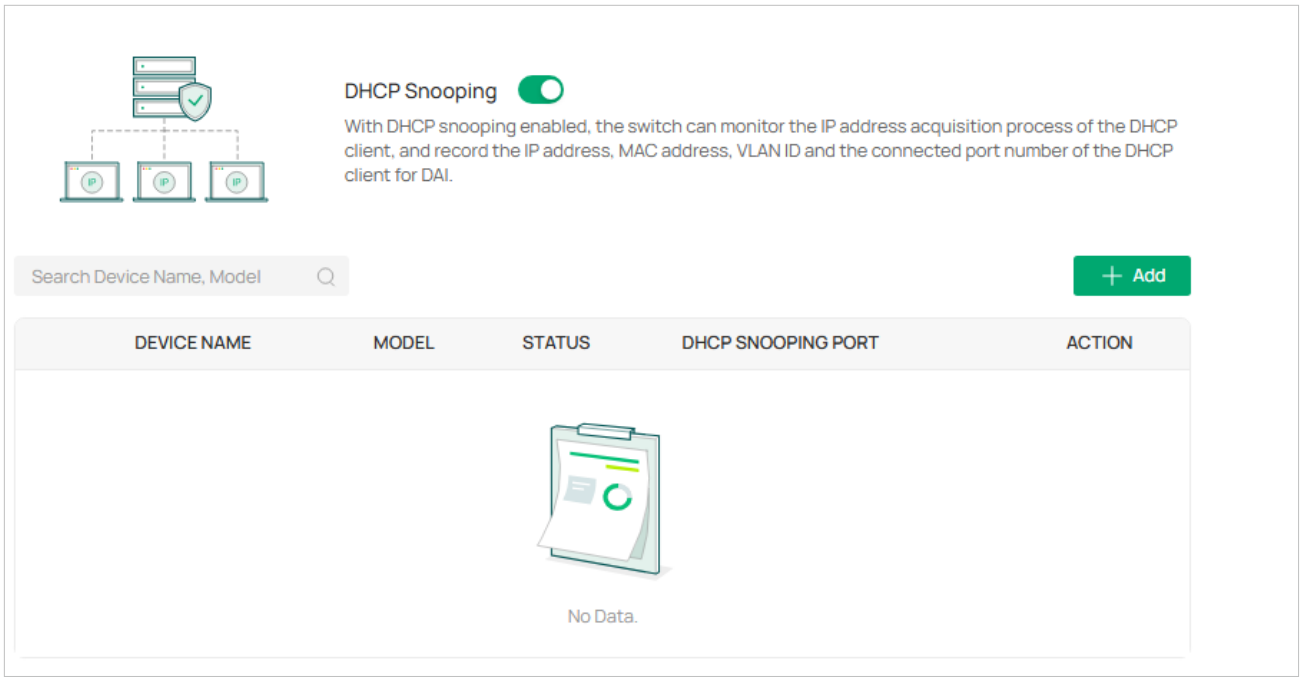
12. 8 Configure DHCP Snooping

Overview

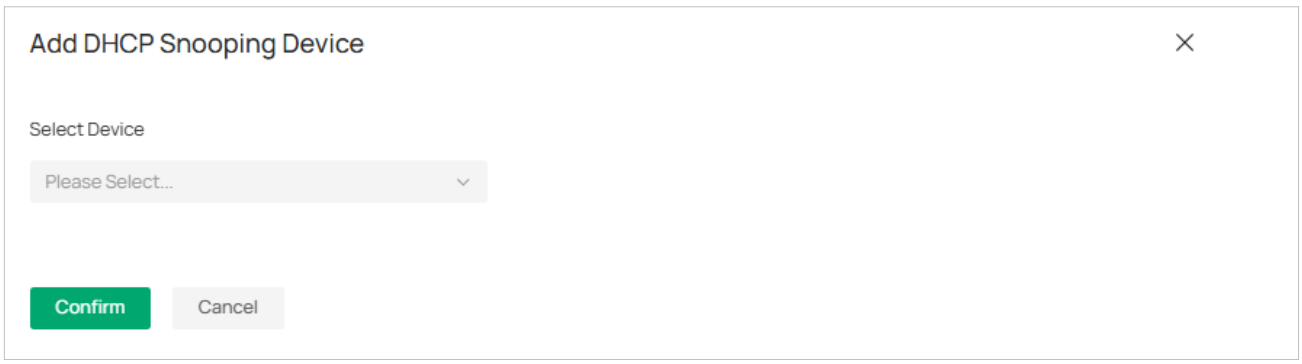
With DHCP snooping enabled, the switch can monitor the IP address acquisition process of the DHCP client, and record the IP address, MAC address, VLAN ID, and the connected port number of the DHCP client for DAI.

Configuring DHCP Snooping

1. Launch the controller and access a site.
2. Go to Network Config > Security > IMPB > DHCP Snooping.
3. Enable DHCP Snooping. Click Add to add devices that need to enable the DHCP snooping functionality.



4. Select the desired device from the dropdown list.



5. Set the ports on the selected device that need to enable snooping. Click Confirm

Chapter 13

Configure General Device Settings

This chapter guides you on how to centrally configure general device settings by device type, improving device performance and stability. The chapter includes the following sections:

- 13. 1 Configure Gateway Settings
- 13. 2 Configure Switch Settings
- 13. 3 Configure AP Settings

13. 1 Configure Gateway Settings

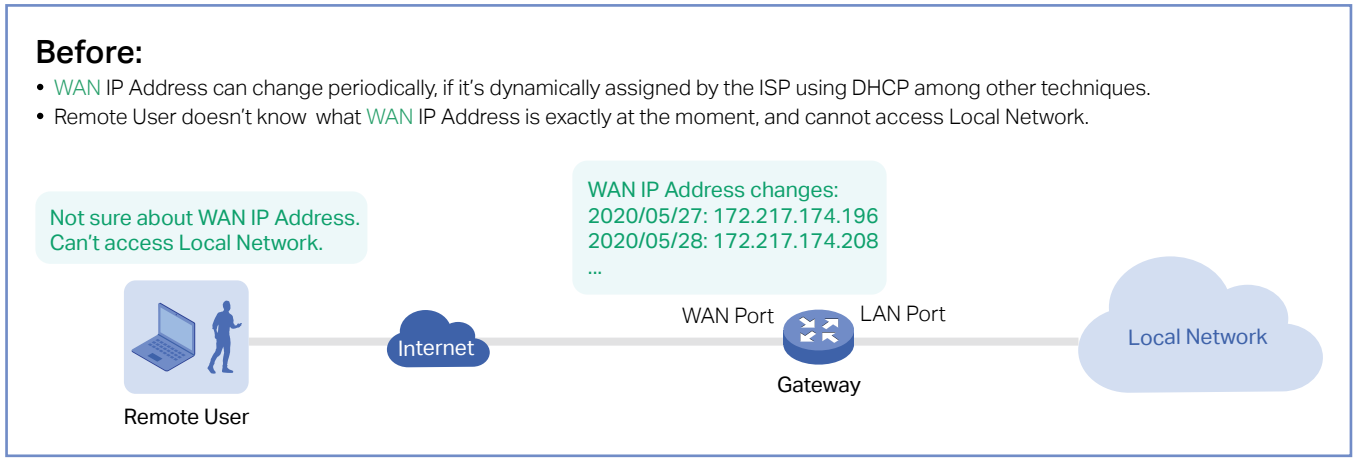
This chapter introduces how to configure general gateway settings. For more instructions about how to manage the gateway, refer to: Manage the Gateway via the Omada Controller

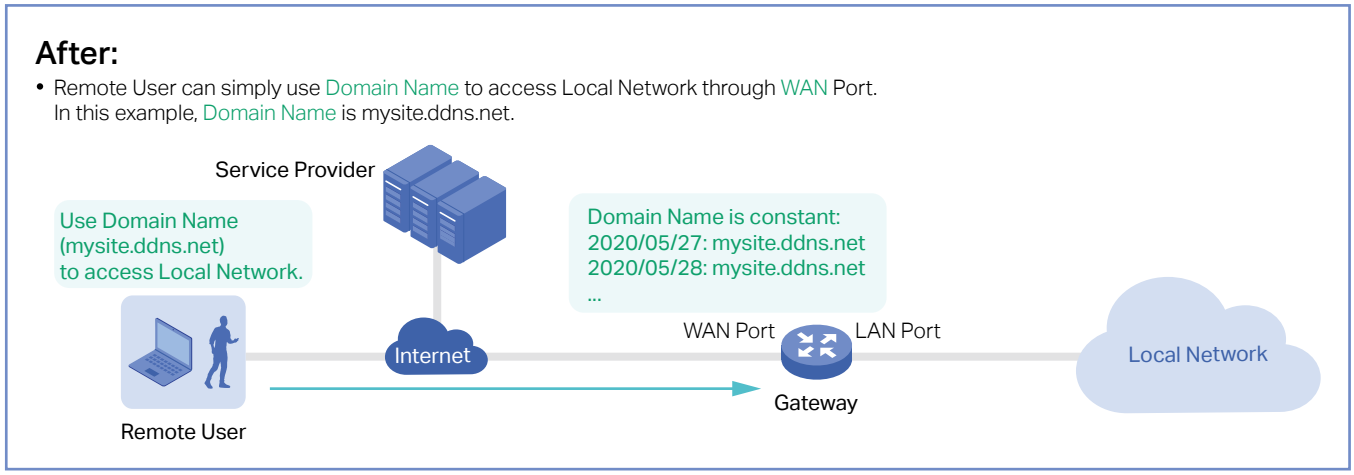
13. 1. 1 Dynamic DNS

Overview

WAN IP Address of your gateway can change periodically because your ISP typically employs DHCP among other techniques. This is where Dynamic DNS comes in. Dynamic DNS assigns a fixed domain name to the WAN port of your gateway, which facilitates remote users to access your local network through WAN Port.

Let's illustrate how Dynamic DNS works with the following figures.



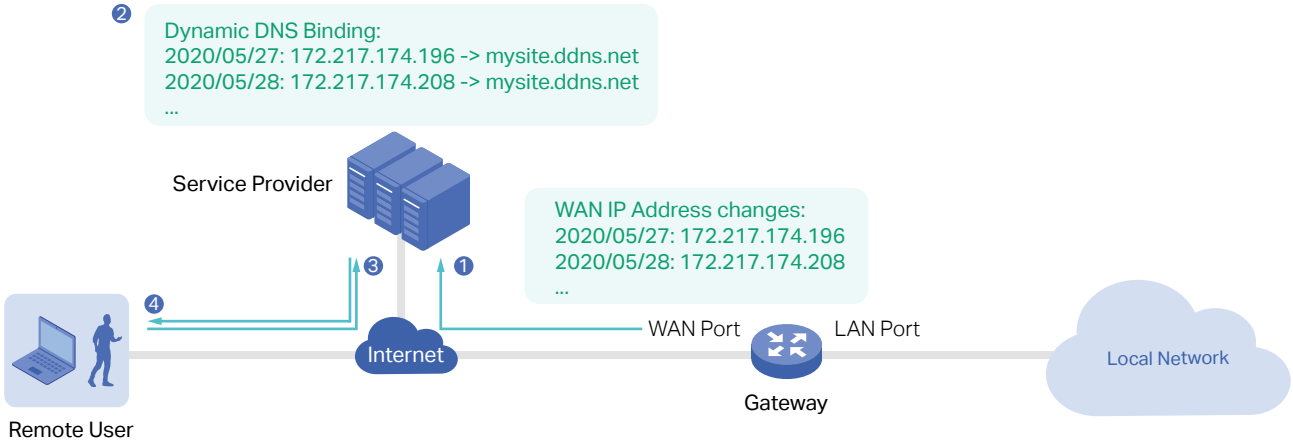


Prerequisite:

- Choose one Service Provider from the four that the controller supports, i.e. DynDNS, No-IP, Peanuthull, Comexe, TP-Link Dynamic DNS.
- Register at your Service Provider, then you get your Username and Password.
- Get your Domain Name from your Service Provider.

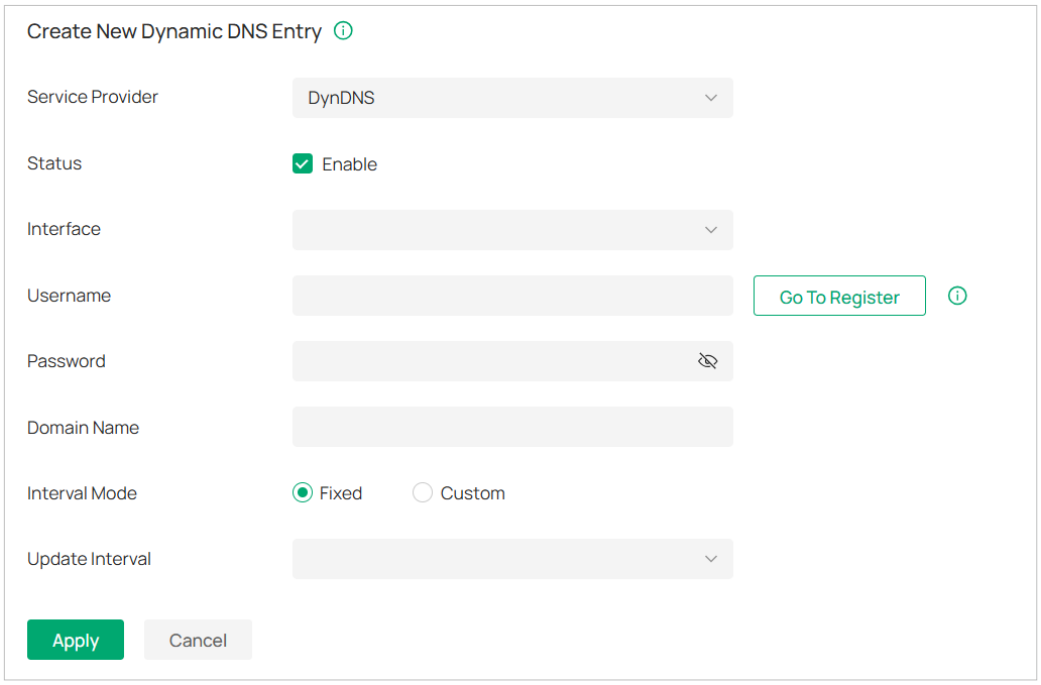
How Dynamic DNS works:

1. Gateway informs Service Provider of WAN IP Address.
2. Service Provider binds WAN IP Address with Domain Name and keeps it updated as WAN IP Address changes.
3. Remote User requests for WAN IP Address by sending Domain Name to Service Provider.
4. Service Provider replies with WAN IP Address, which Remote User actully uses to access Local Network through WAN Port.



Configuration

1. Launch the controller and access a site.
2. Go to Device Config > Gateway > DNS > Dynamic DNS.
3. Click Create New Dynamic DNS Entry, to load the following page. Configure the parameters.



Service Provider	Select your service provider of Dynamic DNS. The Controller supports DynDNS, NO-IP, Peanuthull, Comexe and Custom.
Status	Enable or disable the Dynamic DNS entry.
Interface	Select the WAN Port which the Dynamic DNS entry applies to.
Username	Enter your username for the service provider. If you haven't registered at the service provider, click Go To Register.
Password	Enter your password for the service provider.
Domain Name	Enter the Domain Name which is provided by your service provider. Remote users can use the Domain Name to access your local network through WAN port.
Interval Mode	Choose to use fixed or custom interval.
Update Interval	Specify the update interval to report the changes of the WAN IP address for the DDNS service.
Update URL	Enter the URL provided by your DDNS service provider in format of "http://[USERNAME]:[PASSWORD]@api.cp.easydns.com/dyn/tomato.php?hostname=[DOMAIN]&myip=[IP]". The gateway will automatically update user information to the service provider.

4. Click Create. The new entry will be listed. You can check the Dynamic DNS status in the STATUS column.



13. 1. 2 DNS Proxy

Overview

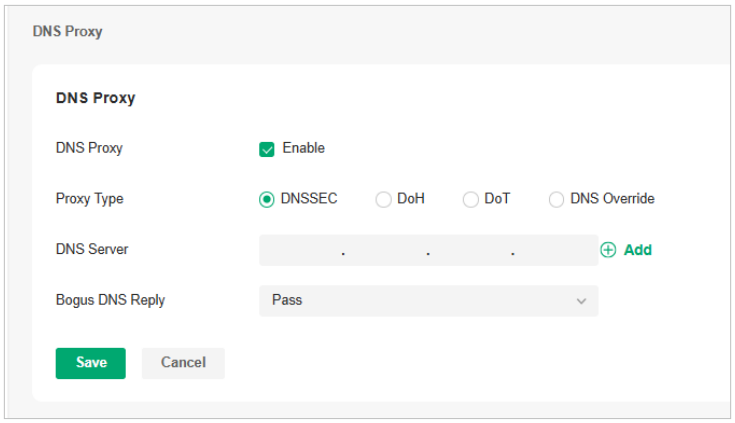
DNS Proxy provides the LAN side clients with the DNS query service. It forwards the DNS request from the LAN side clients to the selected upstream DNS server and forwards the DNS reply accordingly.

DNSSEC (DNS Security Extensions), DoT (DNS over TLS), DoH (DNS over Https), and DNS Override are security options for DNS Proxy. DNSSEC will verify the integrity of DNS records, and DoT / DoH will encrypt the query. DNS Override lets you choose your preferred DNS servers.

All the options need an upstream DNS server that supports them.

Configuration

1. Launch the controller and access a site.
2. Go to Device Config > Gateway > DNS > DNS Proxy.
3. Enable DNS Proxy and configure the parameters, then save the settings.



Proxy Type	Specify a security option to apply.
DNS Server	Specify the upstream DNS server which the DNS requests will be forwarded to. For DoT and DoH, the system provides some known public DNS servers that support these security options. For DoH, the upstream DNS servers are usually websites with https URLs. For DNSSEC and DoT, servers are usually IP address.
Bogus DNS Reply	This is an special option for DNSSEC. Choose to pass/drop the bogus reply if the integrity of DNS records failed to be verified (which means the DNS record may be modified and is not trustable).
Primary DNS Server	Specify the primary upstream DNS server.
Secondary DNS Server	Specify the secondary upstream DNS server.
Apply Network	Specify the effective LAN network to apply DNS Override.

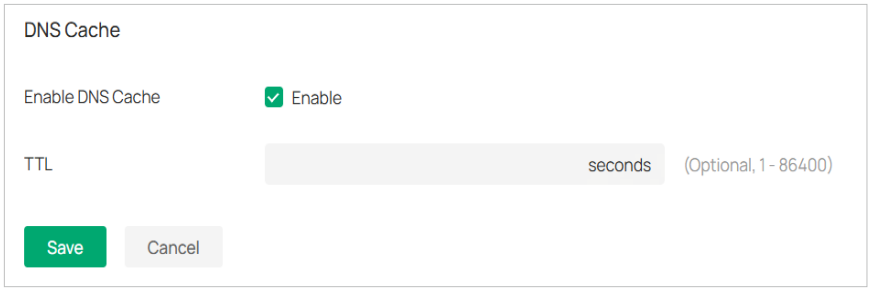
13. 1. 3 DNS Cache

Overview

DNS caching further speeds up domain name translation/resolution by handling it for recently visited addresses before the request is sent to the internet. Even if your network can use a large number of public DNS servers for translation/resolution, it's still faster to have a local copy.

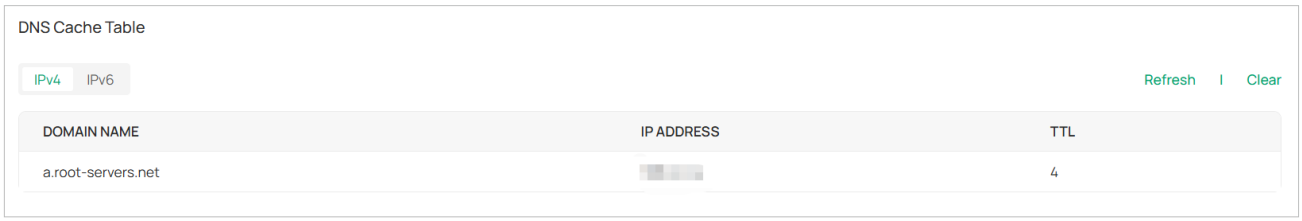
Configuration

1. Launch the controller and access a site.
2. Go to Device Config > Gateway > DNS > DNS Cache.
3. Enable DNS Cache and set a TTL value according to your needs. Then save the settings.



TTL	Specify the time to live (TTL) value in seconds. When the life cycle of the DNS entry exceeds the TTL value, the DNS cache will be automatically cleared. The range is 1-86400. If it's not specified, the system will use the default TTL value of each DNS message.

4. Refresh the DNS Cache Table and check the DNS cache status. You can clear the cache information if necessary.



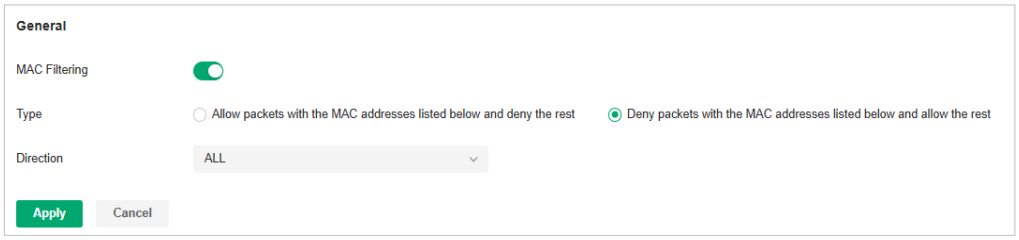
13. 1. 4 MAC Filtering

Overview

MAC Filtering can drop or allow packets from certain devices passing through the gateway based on the MAC address of the devices. After the MAC filtering policy and MAC filtering list are configured, the gateway will apply the filter policy to the packets matching the MAC address, and thus limit network traffic and manage network access behaviors.

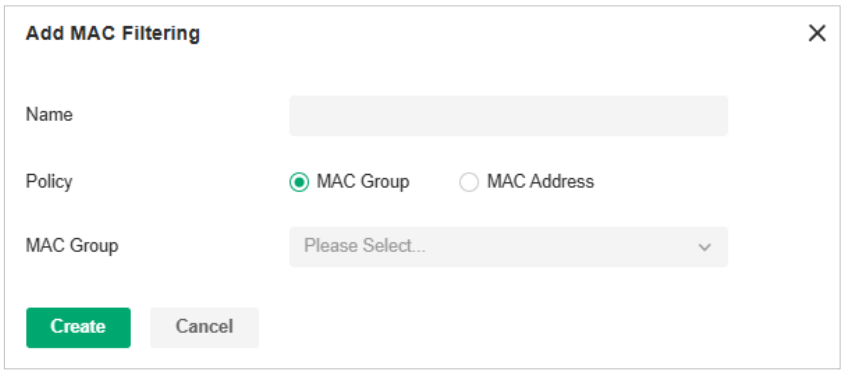
Configuration

1. Launch the controller and access a site.
2. Go to Device Config > Gateway > MAC Filtering.
3. Enable MAC Filtering and configure the parameters.



Type	Select the mode of MAC Filtering. Allow packets with the MAC addresses listed below and deny the rest: Select to allow packets with the listed MAC address to pass through the gateway, and packets with other MAC addresses will be dropped. Deny packets with the MAC addresses listed below and allow the rest: Select to drop packets with the listed MAC address, and packets with other MAC addresses will be allowed to pass through the gateway.
Direction	Select All when you want to apply the policy to traffic both from LAN to LAN and from LAN to WAN. Select LAN -> WAN when you want to apply the policy only to traffic from LAN to WAN.

4. Click Add MAC Filtering to add MAC addresses or groups to the list.



Name	Specify the name for the entry.
Policy	Choose MAC Group and specify the MAC groups of devices, then the MAC filtering policy will be applied to traffic with the MAC groups. Choose MAC Address and specify the MAC addresses of devices, then the MAC filtering policy will be applied to traffic with the MAC addresses.

13. 1. 5 IP-MAC Binding

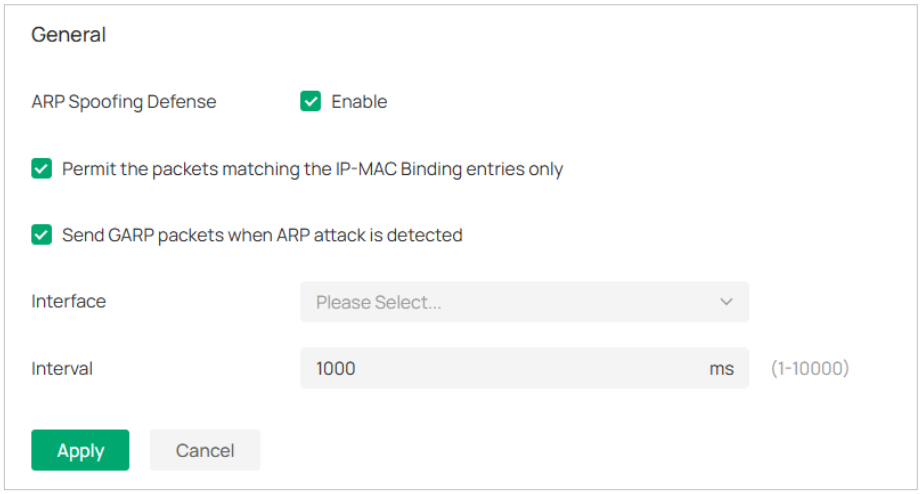
Overview

ARP (Address Resolution Protocol) is used to map IP addresses to the corresponding MAC addresses so that packets can be delivered to their destinations. However, if attackers send ARP spoofing packets with false IP address-to-MAC address mapping entries, the device will update the ARP table based on the false ARP packets and record wrong mapping entries, which results in a breakdown of normal communication.

Anti ARP Spoofing can protect the network from ARP spoofing attacks. It works based on the IP-MAC Binding. These entries record the correct one-to-one relationships between IP addresses and MAC addresses. When receiving an ARP packet, the gateway checks whether it matches any of the IP-MAC Binding entries. If not, the gateway will ignore the ARP packets. In this way, the gateway maintains the correct ARP table.

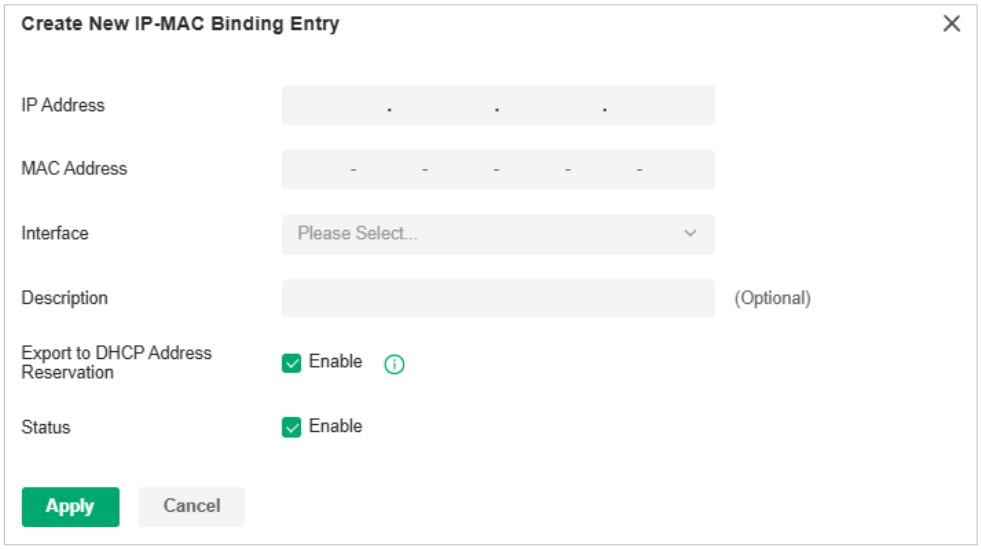
Configuration

1. Launch the controller and access a site.
2. Go to Device Config > Gateway > IP-MAC Binding.
3. Enable ARP Spoofing Defense and configure general settings. Click Apply.



ARP Spoofing Defense	Check the box to globally enable ARP Spoofing Defense.
Permit the packets matching the IP-MAC Binding entries only	With this option enabled, when receiving a packet, the gateway will check whether the IP address, MAC address and receiving interface match any of the IP-MAC Binding entries. Only the matched packets will be forwarded. This feature can be enabled only when ARP Spoofing Defense is enabled.
Send GARP packets when ARP attack is detected	With this option enabled, the gateway will send GARP packets to the hosts if it detects ARP spoofing packets on the network. The GARP packets will inform the hosts of the correct ARP information, which is used to replace the wrong ARP information in the hosts. This feature can be enabled only when ARP Spoofing Defense is enabled.
Interface	Select the interface on which the entries will take effect.
Interval	Specify the time interval for sending GARP packets. The valid values are from 1 to 10000.

4. Click Create New IP-MAC Binding Entry and add an IP-MAC binding entry. Click Apply.



IP Address	Specify the IP address to be bound.
MAC Address	Specify the MAC address to be bound.
Interface	Select the interface on which the entries will take effect.
Description	Enter a description for identification.
Export to DHCP Address Reservation	When enabled, the newly created IP-MAC Binding entry will be synchronized to DHCP Reservation list
Status	Enable the entry. Only when the status is enabled will the entry take effect.

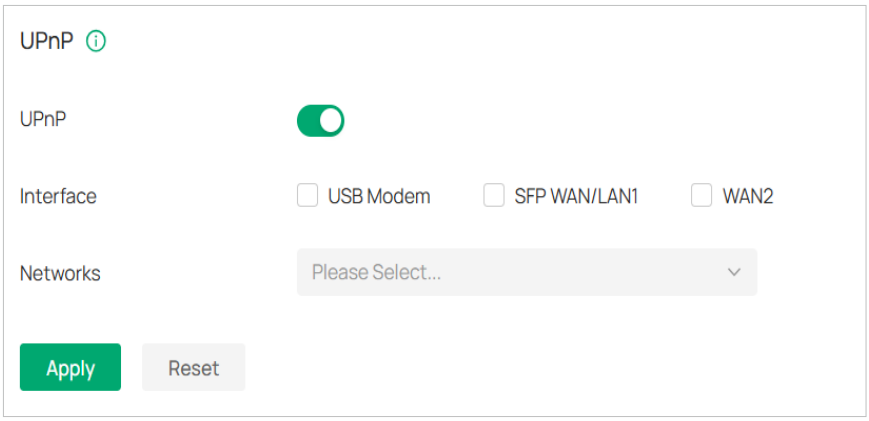
13. 1. 6 UPnP

Overview

UPnP (Universal Plug and Play) is essential for applications including multiplayer gaming, peer-to-peer connections, real-time communication (such as VoIP or telephone conference) and remote assistance, etc. With the help of UPnP, the traffic between the endpoints of these applications can freely pass the gateway, thus realizing seamless connections.

Configuration

1. Launch the controller and access a site.
2. Go to Device Config > Gateway > UPnP.
3. Enable UPnP globally and configure the parameters. Then click Apply.



Interface	Select the WAN port where UPnP takes effect.
Networks	Select the LAN interface where UPnP takes effect.

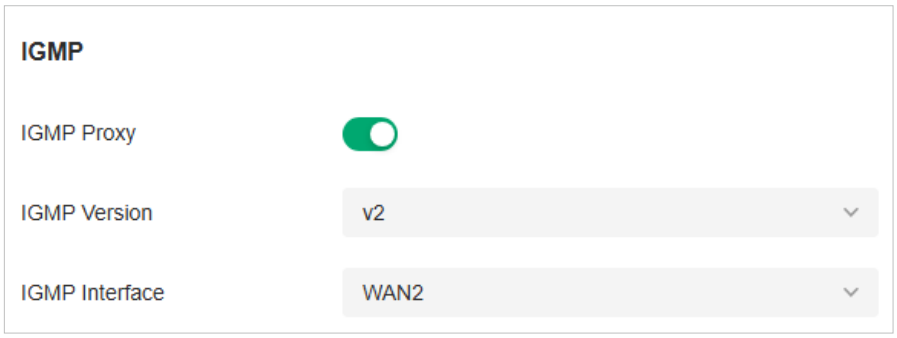
13. 1. 7 IPTV

Overview

IPTV includes two sections: IGMP and IPTV. In IGMP settings, you can enable IGMP proxy to detect multicast group membership information and thus the gateway is able to forward multicast packets based upon the information. IPTV settings allows you to enable Internet/IPTV/Phone service provided by your ISP.

Configuration

1. Launch the controller and access a site.
2. Go to Device Config > Gateway > IPTV.
3. Enable IGMP Proxy and configure the parameters.

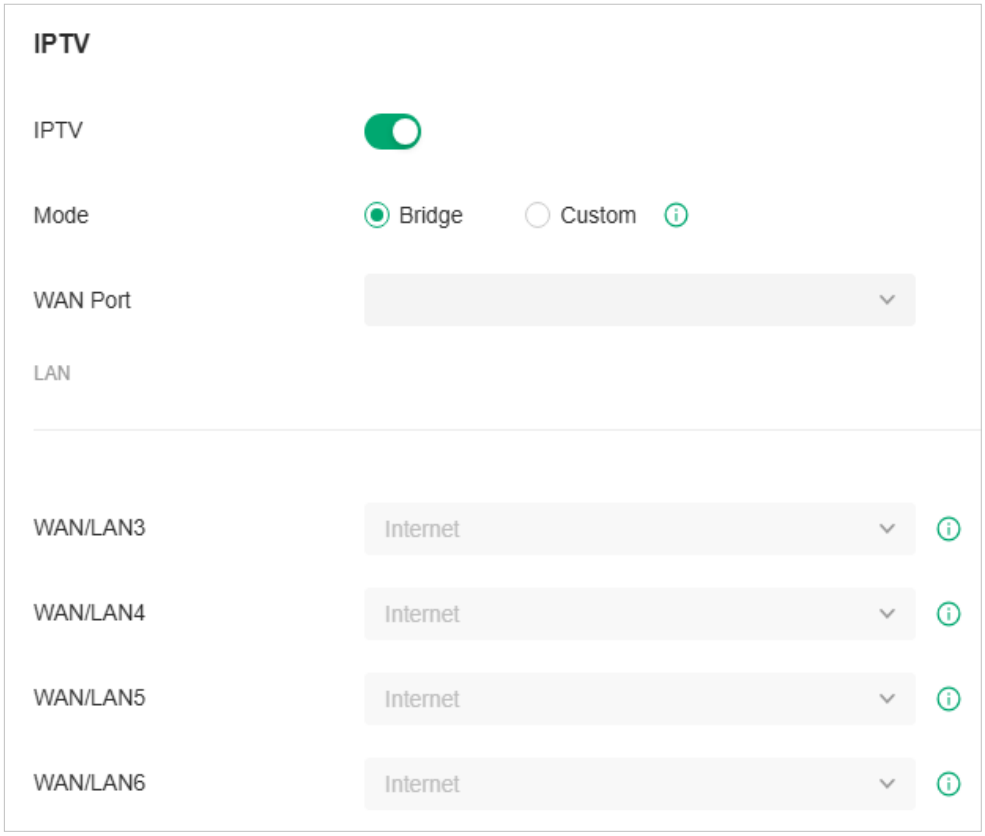


IGMP Proxy	Enable IGMP Proxy. IGMP Proxy sends IGMP querier packets to the LAN ports to detect if there is any multicast member connected to the LAN ports.
IGMP Version	Select the IGMP version as V2 or V3. The default is IGMP V2.

IGMP Interface	Select the WAN port on which the IGMP Proxy takes effect.

4. If you want to configure the IPTV settings, enable IPTV and choose the mode as Bridge or Custom according to your ISP. Then configure the corresponding parameters.

Note: The IPTV section will be hidden if your device is an earlier version that does not support this feature.



IPTV	Enable IPTV feature.
Mode	Select the appropriate Mode according to your ISP. Bridge: Select this mode if your ISP requires no other parameters. Custom: Select this mode if your ISP provides necessary parameters, and configure the parameters according to the requirements of your ISP.
WAN Port	Select the WAN port on which the IPTV settings take effect.
Port Mode	Select the appropriate Port Mode of the LAN ports to determine which port is used to support Internet service, IPTV service, or IP Phone service.

5. Click Save.

13. 2 Configure Switch Settings

This chapter introduces how to configure general switch settings. For more instructions about how to manage switches, refer to: Manage Switches via the Omada Controller

13. 2. 1 Port Profile

Overview

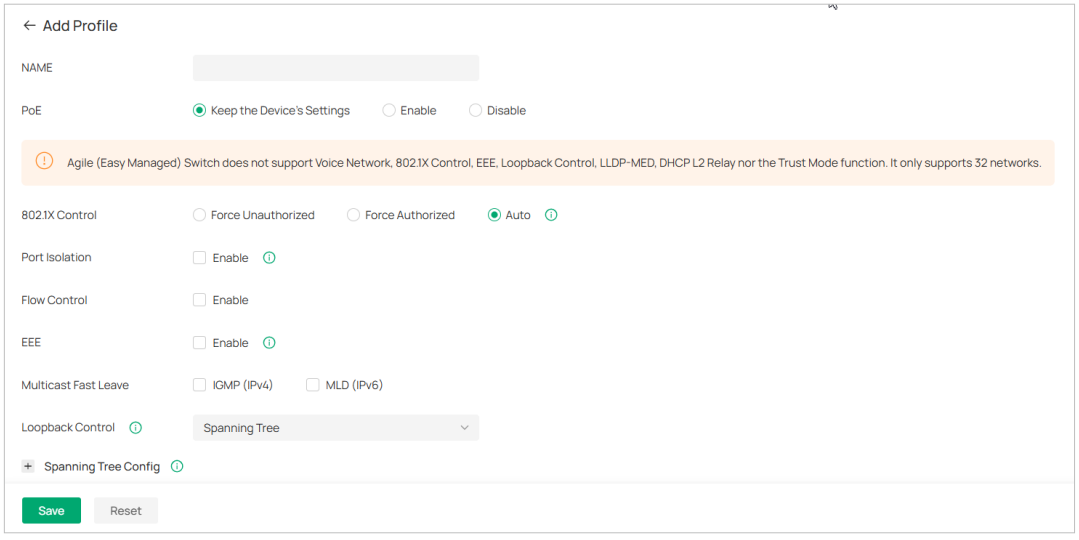
The Switch Port Profile allows you to create port configuration profiles for fast, bulk configuration of switch port parameters.

Note: The port network configurations previously included in the Switch Port Profile have been removed. To configure these settings, please go to Port Settings or switch's Properties Window > Manage Device > Ports.

Configuration

1. Launch the controller and access a site.
2. Go to Device Config > Switch > Switch Ports > Port Profile.

   Three port profiles are preconfigured on the controller: Default, Disable, and All. You can click the view icon to check the Disable profile, or click the edit icon to view and edit the Default or All profile.
3. If you want to create a profile, click Add Profile and configure the parameters.



Name	Enter a name to identify the port profile.
PoE	Select the PoE mode for the ports. Keep the Device's Settings: PoE keep enabled or disabled according to the switches' settings. By default, the switches enable PoE on all PoE ports. Enable: Enable PoE on PoE ports. Disable: Disable PoE on PoE ports.

802.1X Control	Select 802.1X Control mode for the ports. To configure the 802.1X authentication globally, enter the site view and go to **Network Config** > **Authentication** > **802.1X**. Auto: The port is unauthorized until the client is authenticated by the authentication server successfully. Force Authorized: The port remains in the authorized state, sends and receives normal traffic without 802.1X authentication of the client. Force Unauthorized: The port remains in the unauthorized state, ignoring all attempts by the client to authenticate. The switch cannot provide authentication services to the client through the port.
Port Isolation	Click the checkbox to enable Port Isolation. An isolated port cannot communicate directly with any other isolated ports, while the isolated port can send and receive traffic to non-isolated ports.
Flow Control	With this option enabled, when a device gets overloaded it will send a PAUSE frame to notify the peer device to stop sending data for a specified period of time, thus avoiding the packet loss caused by congestion.
EEE	Click the checkbox to enable EEE (Energy Efficient Ethernet) to allow power reduction.
Multicast Fast Leave	After selecting the corresponding protocol, the multicast fast leave feature can be enabled for the port. This allows the switch to immediately stop forwarding multicast traffic to a port when detecting that the last multicast receiver has left the group, improving network bandwidth utilization.
Loopback Control	Loopback refers to the routing of data streams back to their source in the network. You can disable loopback control for the network or choose a method to prevent loopback happening in your network. Off: Disable loopback control on the port. Loopback Detection Port Based: Loopback Detection Port Based helps detect loops that occur on a specific port. When a loop is detected on a port, the port will be blocked. Loopback Detection VLAN Based: Loopback Detection VLAN Based helps detect loops that occur on a specific VLAN. When a loop is detected on a VLAN, the current port will be removed from the VLAN. Spanning Tree: Select STP (Spanning Tree Protocal) to prevent loops in the network. STP helps block specific ports of the switches to build a loop-free topology and detect topology changes and automatically generate a new loop-free topology.

Spanning Tree Config	If you set Loopback Control to Spanning Tree, configure the following parameters: Priority: Set the port priority. A smaller value indicates higher priority, reducing the likelihood of the port being blocked. Path Cost: Enter the value of the external path cost and internal path cost. External Path Cost determines the root port selection (lowest cost path to the root bridge). Internal Path Cost is used in MSTP to select the root port within an IST (Internal Spanning Tree). Edge Port: Select Enable to set the port as an edge port. Edge ports transition directly from blocking to forwarding during topology changes. Configure ports connected to end devices (e.g., PCs) as edge ports. P2P Link: Select the status of the P2P (Point-to-Point) link to which the ports are connected. During the regeneration of the spanning tree, if the port of P2P link is elected as the root port or the designated port, it can transit its state to forwarding directly. By default, it is Auto. • Auto: The switch automatically checks if the port is connected to a P2P link, then sets the status as Open or Closed. • Open(Force): A port is set as the one that is connected to a P2P link. You should check the link first. • Close(Force): A port is set as the one that is not connected to a P2P link. You should check the link first. STP Security: STP Security prevents the loops caused by wrong configurations or BPDU attacks. It contains the following options: • Loop Protect: Ports with Root/Alternate/Backup roles enter error-disabled blocking if no BPDUs are received. Automatically recovers when BPDUs resume. Enable this on Root/Alternate/Backup ports. • Root Protect: Ports enter error-disabled blocking upon receiving superior BPDUs. Automatically recovers when superior BPDUs stop. Enable on Designated ports; avoid enabling on Root/Alternate/Backup ports (may cause device unmanageability). • TC Guard: When enabled, ports do not flush MAC address tables upon receiving TC (Topology Change) notifications. • BPDU Protect: Manually configured edge ports enter error-disabled blocking upon receiving BPDUs. Requires manual recovery. Enable on Edge Ports. • BPDU Filter: When enabled, ports neither send nor process BPDUs, disabling loop prevention. Use only on network-edge ports with no loop risk. Enabling on Root/Alternate/Backup ports risks broadcast storms. • BPDU Forward: BPDU Forward will take effect only when the Spanning Tree is disabled for the entire device.
LLDP-MED	Click the checkbox to enable LLDP-MED (Link Layer Discovery Protocol-Media Endpoint Discovery) for device discovery and auto-configuration of VoIP devices.

Bandwidth Control	Select the type of Bandwidth Control functions to control the traffic rate and traffic threshold on each port to ensure network performance. Off: Disable Bandwidth Control for the port. Rate Limit: Select Rate limit to limit the ingress/egress traffic rate on each port. With this function, the network bandwidth can be reasonably distributed and utilized. Storming Control: With this feature enabled, Omada switches can control the traffic rate or the percentage of total bandwidth used on each port, and set traffic thresholds to ensure network performance (the Kbps value entered must be a multiple of 64).
Ingress Rate Limit	When Rate Limit selected, click the checkbox and specify the upper rate limit for receiving packets on the port.
Egress Rate Limit	When Rate Limit selected, click the checkbox and specify the upper rate limit for sending packets on the port.
Rate Mode	Specifies the rate threshold measurement for storm control. Kbps: Sets an absolute rate threshold in kilobits per second. Ratio: Sets a relative threshold as a percentage of total bandwidth.
Broadcast Threshold	When Storming Control selected, click the checkbox and specify the upper rate limit for receiving broadcast frames. The broadcast traffic exceeding the limit will be processed according to the Action configurations.
Multicast Threshold	When Storming Control selected, click the checkbox and specify the upper rate limit for receiving multicast frames. The multicast traffic exceeding the limit will be processed according to the Action configurations.
Unknown Unicast Threshold	When Storming Control selected, click the checkbox and specify the upper rate limit for receiving unknown unicast frames. The traffic exceeding the limit will be processed according to the Action configurations.
Action	When Storming Control selected, select the action that the switch will take when the traffic exceeds its corresponding limit. Drop: The port will drop the subsequent frames when the traffic exceeds the limit. Shutdown: The port will be shutdown when the traffic exceeds the limit.
Recover Time	With Shutdown selected as the Action, specify the recover time, and the port will be opened after the specified time.
DHCP L2 Relay	Click the checkbox to enable DHCP L2 Relay for the network.
Format	Select the format of option 82 sub-option value field. Normal: The format of sub-option value field is TLV (type-length-value). Private: The format of sub-option value field is just value.

802.1p Priority	Specify the port-to-802.1p priority mapping for the desired port. The ingress packets are first mapped to 802.1p priority, then to TC queues according to the 802.1p queue mappings.
Trust Mode	Select the trusted priority mode for the desired port. The switch will process the ingress packets according to the trusted priority mode. Untrusted: In this mode, the packets will be processed according to the port priority configuration. Trust 802.1p: In this mode, the packets will be processed according to the 802.1p priority configuration. Trust DSCP: In this mode, the packets will be processed according to the DSCP priority configuration.

4. Click Save. The new port profile will be added to the profile list.

13. 2. 2 Port Settings

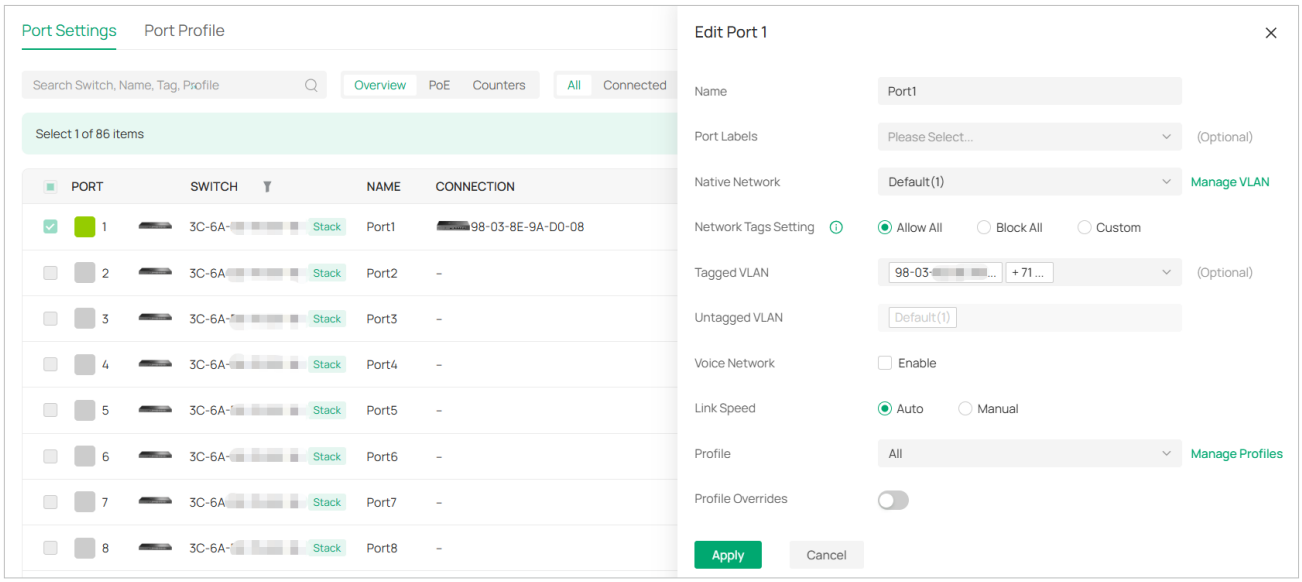
Overview

The Port Settings page allows you to monitor and manage the ports of all adopted switches in the Site.

Configuration

1. Launch the controller and access a site.
2. Go to Device Config > Switch > Switch Ports > Port Settings.
3. Switch between Overview, PoE, and Counters to view the general, PoE-related, and traffic-related information of the ports.
4. To configure a single port, click the edit icon of the port entry. To configure ports in batches, click the checkboxes and then click Edit Selected.

Note: When configuring ports in batches, only common configuration items can be configured and all settings are Keep Existing by default.



Name	Specify the name of the port.
Port Labels	Set a user-defined label for port identify.
Native Network	Select the native network from all networks. The native network determines the Port VLAN Identifier (PVID) for switch ports. When a port receives an untagged frame, the switch inserts a VLAN tag to the frame based on the PVID, and forwards the frame in the native network. Each physical switch port can have multiple networks attached, but only one of them can be native.
Network Tags Setting	Select a network communication mode for the port. Allow All: The port will be automatically tag the configured VLANS.Any tagged traffic with a non existent VLAN ID will be dropped. Block All: The port will be automatically block all VLAN traffic except for the Native Network(PVID).Any tagged traffic with a other VLAN ID will be dropped. Custom: VLAN Management can be customized to either tag specific VLANS only. If you select Custom, set the following parameters: Tagged VLAN: Select the Tagged Networks. Frames sent out of a Tagged Network are kept with VLAN tags. Usually networks that connect the switch to network devices like gateways and other switches, or VoIP devices like IP phones should be configured as Tagged Networks. Untagged VLAN: Select the Untagged Networks. Frames that sent out of an Untagged Network are stripped of VLAN tags. Usually networks that connect the switch to endpoint devices like computers should be configured as Untagged Networks. Note that the native network is untagged.
Voice Network	Enable this option and select a network that connects VoIP devices like IP phones as the Voice Network. The Voice Network feature configures IP Phones via the LLDP-MED protocol to ensure their transmitted packets carry a specific VLAN tag, directing voice traffic through the designated VLAN. Enabling this feature will automatically activate LLDP-MED on the port.

Link Speed	Select the speed mode for the port. Auto: The port negotiates the speed and duplex automatically. Manual: Specify the speed and duplex from the drop-down list manually.
Profile	Set the switch port configuration file to quickly batch configure switch port parameters.
Profile Overrides	Click the checkbox to override the applied profile if needed. The parameters to be configured vary in Operation modes,

5. If you enable Profile Overrides, select an operation mode and configure the parameters.

- **Override the Applied Profile**

If you select Switching for Operation, configure the following parameters and click Apply to override the applied profile. To discard the modifications, click Remove Overrides and all profile configurations will become the same as the applied profile.

PoE Mode	(Only for PoE ports) Select the PoE (Power over Ethernet) mode for the port. Off: Disable PoE function on the PoE port. 802.3bt/at/af: Enable PoE function on the PoE port.
802.1X Control	Select 802.1X Control mode for the ports. To configure the 802.1X authentication globally, go to Network Config > Authentication > 802.1X. Auto: The port is unauthorized until the client is authenticated by the authentication server successfully. Force Authorized: The port remains in the authorized state, sends and receives normal traffic without 802.1X authentication of the client. Force Unauthorized: The port remains in the unauthorized state, and the client connected to the port cannot authenticate with any means. The switch cannot provide authentication services to the client through the port.
Port Isolation	Click the checkbox to enable Port Isolation. An isolated port cannot communicate directly with any other isolated ports, while the isolated port can send and receive traffic to non-isolated ports.
Flow Control	With this option enabled, when a device gets overloaded it will send a PAUSE frame to notify the peer device to stop sending data for a specified period of time, thus avoiding the packet loss caused by congestion.
EEE	Click the checkbox to enable EEE (Energy Efficient Ethernet) to allow power reduction.
Multicast Fast Leave	Select IGMP (IPv4) and/or MLD (IPv6) to allow the port to immediately stop forwarding multicast traffic to a client when it receives an IGMP and/or MLD Leave message, instead of waiting for the next group-specific query. This process improves network efficiency by saving bandwidth and resources, especially in networks with many hosts or frequent group departures.

Loopback Control	Loopback refers to the routing of data streams back to their source in the network. You can disable loopback control for the network or choose a method to prevent loopback happening in your network. Off: Disable loopback control on the port. Loopback Detection Port Based: Loopback Detection Port Based helps detect loops that occur on a specific port. When a loop is detected on a port, the port will be blocked. Loopback Detection VLAN Based: Loopback Detection VLAN Based helps detect loops that occur on a specific VLAN. When a loop is detected on a VLAN, the current port will be removed from the VLAN. Spanning Tree: Select STP (Spanning Tree Protocal) to prevent loops in the network. STP helps block specific ports of the switches to build a loop-free topology and detect topology changes and automatically generate a new loop-free topology. To make sure Spanning Tree takes effect on the port, go to the Config tab and enable Spanning Tree on the switch.

Spanning Tree Config	If you set Loopback Control to Spanning Tree, configure the following parameters: Priority: Set the port priority. A smaller value indicates higher priority, reducing the likelihood of the port being blocked. Path Cost: Enter the value of the external path cost and internal path cost. External Path Cost determines the root port selection (lowest cost path to the root bridge). Internal Path Cost is used in MSTP to select the root port within an IST (Internal Spanning Tree). Edge Port: Select Enable to set the port as an edge port. Edge ports transition directly from blocking to forwarding during topology changes. Configure ports connected to end devices (e.g., PCs) as edge ports. P2P Link: Select the status of the P2P (Point-to-Point) link to which the ports are connected. During the regeneration of the spanning tree, if the port of P2P link is elected as the root port or the designated port, it can transit its state to forwarding directly. By default, it is Auto. • Auto: The switch automatically checks if the port is connected to a P2P link, then sets the status as Open or Closed. • Open(Force): A port is set as the one that is connected to a P2P link. You should check the link first. • Close(Force): A port is set as the one that is not connected to a P2P link. You should check the link first. STP Security: STP Security prevents the loops caused by wrong configurations or BPDU attacks. It contains the following options: • Loop Protect: Ports with Root/Alternate/Backup roles enter error-disabled blocking if no BPDUs are received. Automatically recovers when BPDUs resume. Enable this on Root/Alternate/Backup ports. • Root Protect: Ports enter error-disabled blocking upon receiving superior BPDUs. Automatically recovers when superior BPDUs stop. Enable on Designated ports; avoid enabling on Root/Alternate/Backup ports (may cause device unmanageability). • TC Guard: When enabled, ports do not flush MAC address tables upon receiving TC (Topology Change) notifications. • BPDU Protect: Manually configured edge ports enter error-disabled blocking upon receiving BPDUs. Requires manual recovery. Enable on Edge Ports. • BPDU Filter: When enabled, ports neither send nor process BPDUs, disabling loop prevention. Use only on network-edge ports with no loop risk. Enabling on Root/Alternate/Backup ports risks broadcast storms. • BPDU Forward: BPDU Forward will take effect only when the Spanning Tree is disabled for the entire device.
LLDP-MED	Click the checkbox to enable LLDP-MED (Link Layer Discovery Protocol-Media Endpoint Discovery) for device discovery and auto-configuration of VoIP (Voice over Internet Protocol) devices.

Bandwidth Control	Select the type of Bandwidth Control functions to control the traffic rate and specify traffic threshold on each port to make good use of network bandwidth. Off: Disable Bandwidth Control for the port. Rate Limit: Select Rate limit to limit the ingress/egress traffic rate on each port. With this function, the network bandwidth can be reasonably distributed and utilized. Storming Control: With this feature enabled, Omada switches can control the traffic rate or the percentage of total bandwidth used on each port, and set traffic thresholds to ensure network performance (the Kbps value entered must be a multiple of 64).
Ingress Rate Limit	When Rate Limit selected, click the checkbox and specify the upper rate limit for receiving packets on the port.
Egress Rate Limit	When Rate Limit selected, click the checkbox and specify the upper rate limit for sending packets on the port.
Rate Mode	Specifies the rate threshold measurement for storm control. Kbps: Sets an absolute rate threshold in kilobits per second. Ratio: Sets a relative threshold as a percentage of total bandwidth.
Broadcast Threshold	When Storming Control selected, click the checkbox and specify the upper rate limit for receiving broadcast frames. The broadcast traffic exceeding the limit will be processed according to the Action configurations.
Multicast Threshold	When Storming Control selected, click the checkbox and specify the upper rate limit for receiving multicast frames. The multicast traffic exceeding the limit will be processed according to the Action configurations.
Unknown Unicast Threshold	When Storming Control selected, click the checkbox and specify the upper rate limit for receiving unknown unicast frames. The traffic exceeding the limit will be processed according to the Action configurations.
Action	When Storming Control selected, select the action that the switch will take when the traffic exceeds its corresponding limit. Drop: The port will drop the subsequent frames when the traffic exceeds the limit. Shutdown: The port will be shutdown when the traffic exceeds the limit.
Recover Time	With Shutdown selected as the Action, specify the recover time, and the port will be opened after the specified time.

DHCP L2 Relay	Click the checkbox to enable DHCP L2 Relay for the network, which takes the Layer 2 DHCP communications (Discover, Request, etc.) and forwards them to a specified IP address (your DHCP server). Format: Select the format of option 82 sub-option value field. • Normal: The format of sub-option value field is TLV (type-length-value). • Private: The format of sub-option value field is just value. Circuit ID: Omada switches preset a default Circuit ID in TLV (Type, Length, and Value) format. You can also customize it if needed. Remote ID: Omada switches preset a default Remote ID in TLV (Type, Length, and Value) format. You can also customize them if needed.
802.1p Priority	Specify the port-to-802.1p priority mapping for the desired port. The ingress packets are first mapped to 802.1p priority, then to TC queues according to the 802.1p queue mappings.
Trust Mode	Select the trusted priority mode for the desired port. The switch will process the ingress packets according to the trusted priority mode. Untrusted: In this mode, the packets will be processed according to the port priority configuration. Trust 802.1p: In this mode, the packets will be processed according to the 802.1p priority configuration. Trust DSCP: In this mode, the packets will be processed according to the DSCP priority configuration.

- **Configure a Mirroring Port**

If you select Mirroring as Operation, the edited port can be configured as a mirroring port. Specify other ports as the mirrored port, and the switch sends a copy of traffics passing through the mirrored port to the mirroring port. You can use mirroring to analyze network traffic and troubleshoot network problems.

To configure Mirroring, select the mirrored port or LAG, specify the following parameters, and click Apply. To discard the modifications, click Remove Overrides and all profile configurations become the same as the applied profile.

Note: The mirroring ports and the member ports of LAG cannot be selected as mirrored ports.

PoE Mode	(Only for PoE ports) Select the PoE mode for the port. Off: Disable PoE on the PoE port. 802.3bt/at/af: Enable PoE on the PoE port.
Flow Control	With this option enabled, when a device gets overloaded it will send a PAUSE frame to notify the peer device to stop sending data for a specified period of time, thus avoiding the packet loss caused by congestion.
EEE	Click the checkbox to enable EEE (Energy Efficient Ethernet) to allow power reduction.

Bandwidth Control	Bandwidth control optimizes network performance by limiting the bandwidth of specific sources. Off: Disable bandwidth control on the port. Rate Limit: Enable bandwidth control on the port, and you need to specify the ingress and/or egress rate limit.
Ingress Rate Limit	With Rate Limit selected, click the checkbox and specify the upper rate limit for receiving packets on the port. With this function, the network bandwidth can be reasonably distributed and utilized.
Egress Rate Limit	With Rate Limit selected, click the checkbox and specify the upper rate limit for sending packets on the port. With this function, the network bandwidth can be reasonably distributed and utilized.
802.1p Priority	Specify the port-to-802.1p priority mapping for the desired port. The ingress packets are first mapped to 802.1p priority, then to TC queues according to the 802.1p queue mappings.
Trust Mode	Select the trusted priority mode for the desired port. The switch will process the ingress packets according to the trusted priority mode. Untrusted: In this mode, the packets will be processed according to the port priority configuration. Trust 802.1p: In this mode, the packets will be processed according to the 802.1p priority configuration. Trust DSCP: In this mode, the packets will be processed according to the DSCP priority configuration.

- **Configure a LAG**

  If you select Aggregating as Operation, you can aggregate multiple physical ports into a logical interface, which can increase link bandwidth and enhance the connection reliability.

  Configuration Guidelines:

  - Ensure that both ends of the aggregation link work in the same LAG mode. For example, if the local end works in LACP mode, the peer end should also be set as LACP mode.
  - Ensure that devices on both ends of the aggregation link use the same number of physical ports with the same speed, duplex, jumbo and flow control mode.
  - A port cannot be added to more than one LAG at the same time.
  - LACP does not support half-duplex links.
  - One static LAG supports up to eight member ports. All the member ports share the bandwidth evenly. If an active link fails, the other active links share the bandwidth evenly.
  - One LACP LAG supports multiple member ports, but at most eight of them can work simultaneously, and the other member ports are backups. Using LACP protocol, the switches negotiate parameters and determine the working ports. When a working port fails, the backup port with the highest priority will replace the faulty port and start to forward data.
  - The member port of an LAG follows the configuration of the LAG but not its own. Once removed, the LAG member will be configured as the default All profile and Switching operation.
  - The port enabled with Port Security, Port Mirror, MAC Address Filtering or 802.1X cannot be added to an LAG, and the member port of an LAG cannot be enabled with these functions.

  To configure a new LAG, select other ports to be added to the LAG, specify the LAG ID, and choose a LAG type. Click Apply. To discard the modifications, click Remove Overrides and all profile configurations become the same as the applied profile. For other parameters, configure them under the LAG tab.

LAG ID	Specify the LAG ID of the LAG. Note that the LAG ID should be unique. The valid value of the LAG ID is determined by the maximum number of LAGs supported by your switch. For example, if your switch supports up to 14 LAGs, the valid value ranges from 1 to 14.
Static LAG	In Static LAG mode, the member ports are added to the LAG manually.
Active LACP / Passive LACP	LACP extends the flexibility of the LAG configurations. In LACP, the switch uses LACPDU (Link Aggregation Control Protocol Data Unit) to negotiate the parameters with the peer end. In this way, the two ends select active ports and form the aggregation link. Active LACP: In this mode, the port will take the initiative to send LACPDU. Passive LACP: In this mode, the port will not send LACPDU before receiving the LACPDU from the peer end.

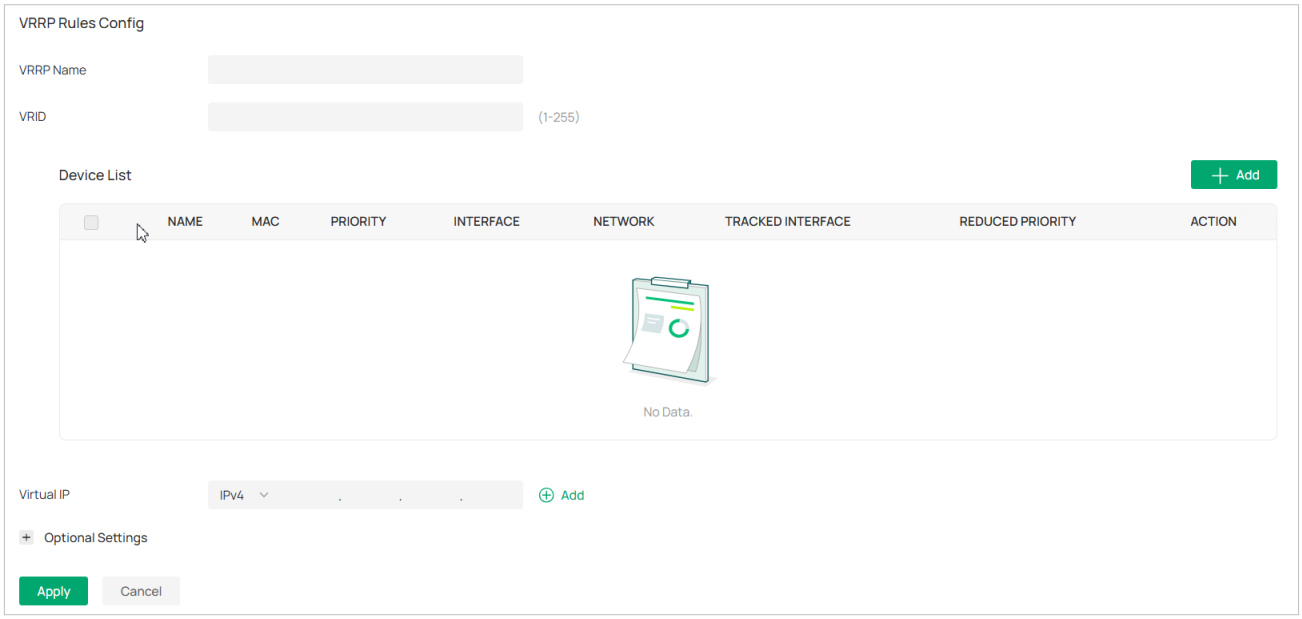
13. 2. 3 VRRP

Overview

VRRP or Virtual Routing Redundancy Protocol is a function on the switch that dynamically assigns responsibility for a virtual router to one of the VRRP routers on a LAN. The VRRP router that controls the IP address associated with a virtual router is called the primary router and will forward packets sent to this IP address. This will allow any Virtual Router IP address on the LAN to be used as the default first hop router by end hosts.

Configuration

1. Launch the controller and access a site.
2. Go to Device Config > Switch > VRRP.
3. Click Create VRRP Rules. Configure the parameters.



VRRP Name	Enter a name to identify the rule.
VRID	Enter the VRID to create a new VRRP. The VRID ranges from 1 to 255.

Device List	Click Add to select a switch and configure device VRRP. The switch you add will display in the Device List. Device Name: Name of the device. MAC: MAC address of the device. Priority: Priority associated with the VRRP. It ranges from 1 to 254. Interface: Interface ID associated with the VRRP. Network: Intersection of device network (IP/mask). Tracked Interface: Interface to be tracked. Reduced Priority: Priority to reduce if the associated interface is down.
Virtual IP	Add virtual IP addresses associated with the VRRP.

4. Expand and configure Optional Settings if needed.

Advertise Timer	Enter the advertise timer associated with the VRRP. It ranges from 1 to 255.
Preempt Mode	Select Enable or disable the preempt Mode from the pull-down list. If you select Enable, a backup router will preempt the primary router if it has a priority greater than the primary virtual router's priority. The Preempt Mode is enabled by default.
Delay Time	Enter the delay time associated with the VRRP. It ranges from 0 to 255.
Authentication	Select the type of Authentication for the Virtual Router from the pull-down list. The default is None. None: No authentication will be performed. Simple: Authentication will be performed using a text password. If you select this mode, enter the Key. MD5: Authentication of MD5 will be performed using a text password. If you select this mode, enter the Key.

5. Apply the settings.

13. 3 Configure AP Settings

This chapter introduces how to configure general AP settings. For more instructions about how to manage APs, refer to: Manage APs via the Omada Controller

13. 3. 1 EoGRE Tunnel

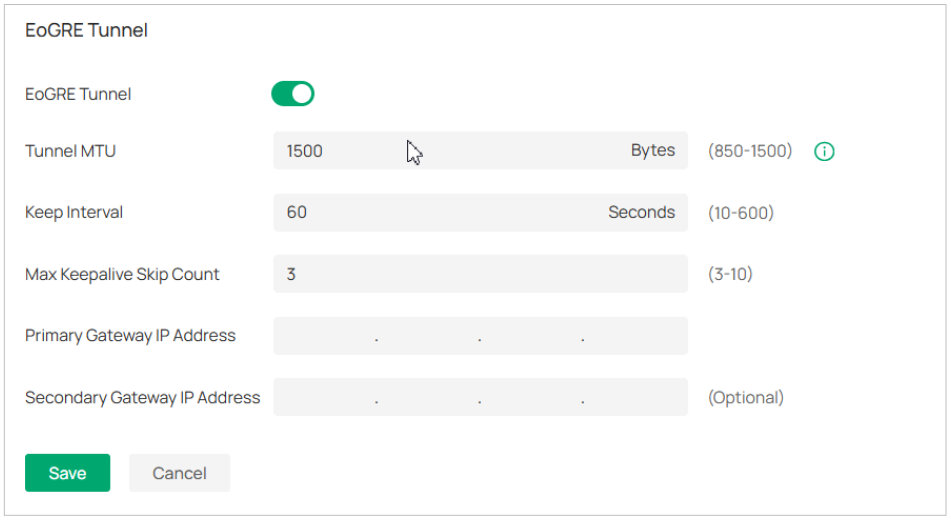
Overview

On this page, you can configure the EoGRE (Ethernet over GRE) Tunnel function of the AP. Set the IP address to the gateway IP of the peer-end EoGRE Server. Ensure that the topology meets the point-to-point structure and that the two points are connected across Layer 3 wired connections. In this configuration, the following two conditions must be met to make the AP tunnel interface up:

- The function is enabled.
- There is a client connection.

Configuration

1. Launch the controller and access a site.
2. Go to Device Config > AP > EoGRE Tunnel.
3. Enable EoGRE Tunnel and configure the parameters.



Tunnel MTU	Specify the MTU (Maximum Transmission Unit) of the tunnel.
Keep Interval	Specify the time interval for the device to send Keepalive packets to confirm the link status.
Max Keepalive Skip Count	Specify the maximum number of times the keepalive message is not replied. If the number of times exceeds this value, the device will consider the peer to be offline.
Primary Gateway IP Address	Specify the Gateway IP address of the peer.

Secondary Gateway IP Address	Specify the secondary Gateway IP address of the peer. This field is optional.

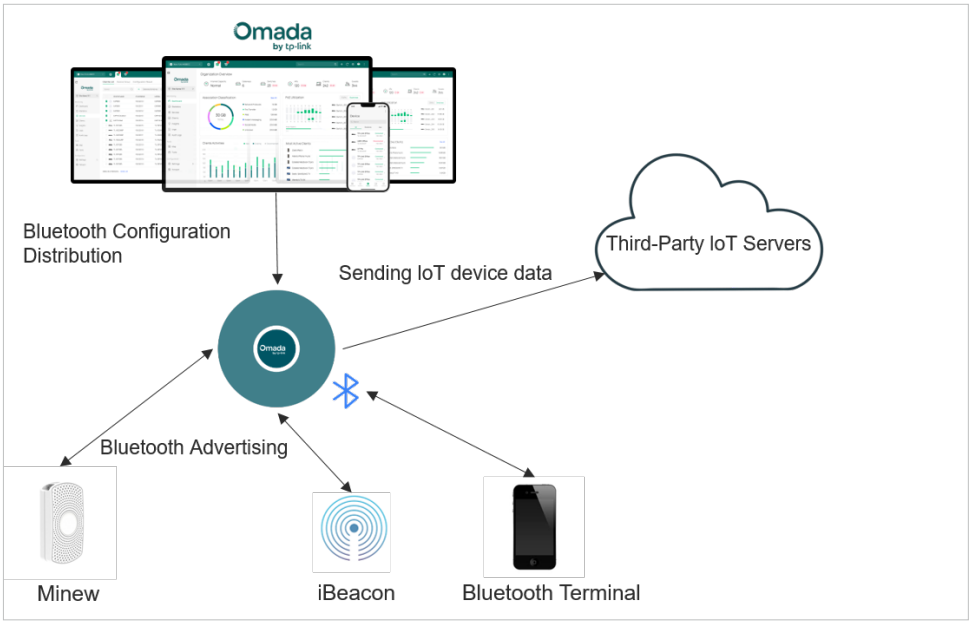
13. 3. 2 Bluetooth Settings

Overview

Omada supports Bluetooth settings to provide IoT (Internet of Things) solutions compatible with the AP for applications in healthcare, nursing homes, and more.

The Bluetooth Advertising with iBeacon technology turns the AP into a Bluetooth beacon, enabling location features for iOS apps using the Apple Core Location API.

Bluetooth IoT utilizes the AP Bluetooth module to easily collect Bluetooth data from third-party beacons and sensors, seamlessly connecting to external IoT servers for improved applications.



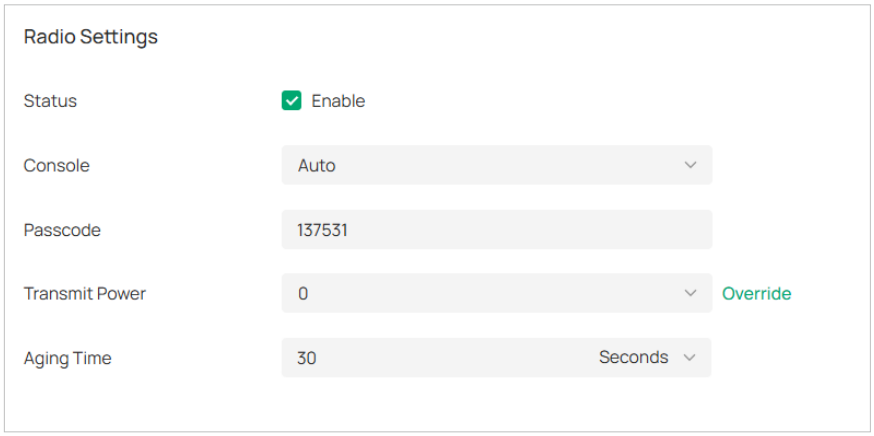
Configure Radio Settings

The Radio Settings module allows you to configure the broadcasting and connection behavior of Bluetooth devices. By adjusting these parameters, you can control the effective transmission power of Bluetooth broadcasts, device aging time, and other Bluetooth-related settings to optimize the network performance and connection stability of Bluetooth devices.

To configure radio settings of Bluetooth devices, follow the steps below:

1. Launch the controller and access a site.
2. Go to Device Config > AP > Bluetooth > Radio Settings.

3. Configure the parameters.



Status	Toggle to enable Bluetooth radio. Configurations on the IoT Transport Streams and Bluetooth Advertising pages are effective only when this option is enabled. When disabled, Bluetooth disables all TX and RX activities.
Console	A Bluetooth Console allows you to communicate with a device over a wireless Bluetooth connection using serial protocols. Set the Bluetooth console mode: Auto: Automatically enables the Bluetooth console if a network error or device disconnection occurs and disables it when the device reconnects normally. On: Always on. Off: Always off.
Passcode	Specify the 6-digit pairing code used to establish a Bluetooth connection.
Transmit Power	Specify the broadcast transmission power (dB).
Aging Time	Set the time in seconds, minutes, or hours to control the aging time of devices. If an AP does not receive the data sent by a device within the aging time, it will delete the device entry and no longer forward it to the IoT application server. If the AP receives the data sent by the device again, it will re-add the device entry and continue to report the Bluetooth data of the device.

Configure IoT Transport Streams

IoT Transport Streams allow Bluetooth-enabled APs to scan BLE Advertising frames in its surrounding environment, collect the required BLE data, and then report the data to the designated third-party IoT server. IoT Transport Streams can be divided into two functions: BLE Periodic Telemetry and BLE Data Forwarding.

BLE Periodic Telemetry: The APs will parse the scanned BLE Advertising frames, extract the valid data, and save the data to their BLE device lists. They will populate BLE device list data into the messages at set intervals and report to the designated third-party IoT server.

BLE Data Forwarding: The APs will automatically forward the scanned BLE Advertising frames of the specified protocol. The forwarded data is the raw data received by the APs, which is forwarded in real time.

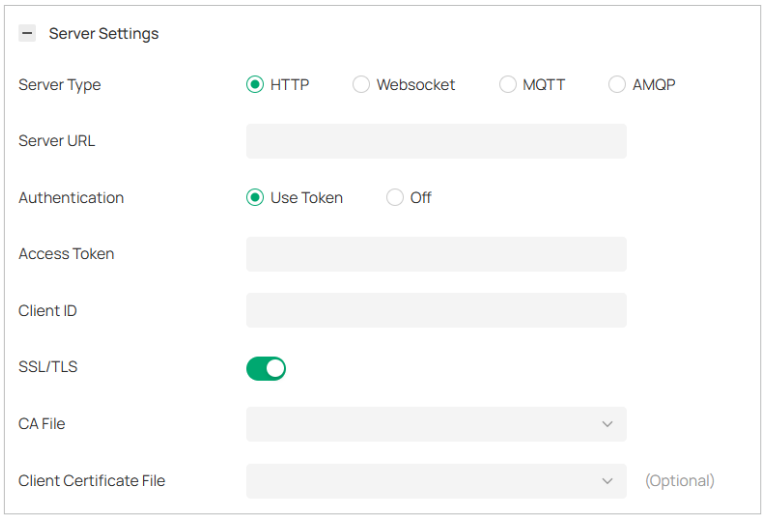
To configure IoT Transport Streams, follow the steps below:

1. Launch the controller and access a site.
2. Go to Device Config > AP > Bluetooth > IoT Transport Streams.
3. Click Create New Entry to create a new IoT Transport Streams profile.
4. Configure basic information.



Name	Enter the name of the profile.
Status	Toggle on to enable this profile on Bluetooth-enabled APs.

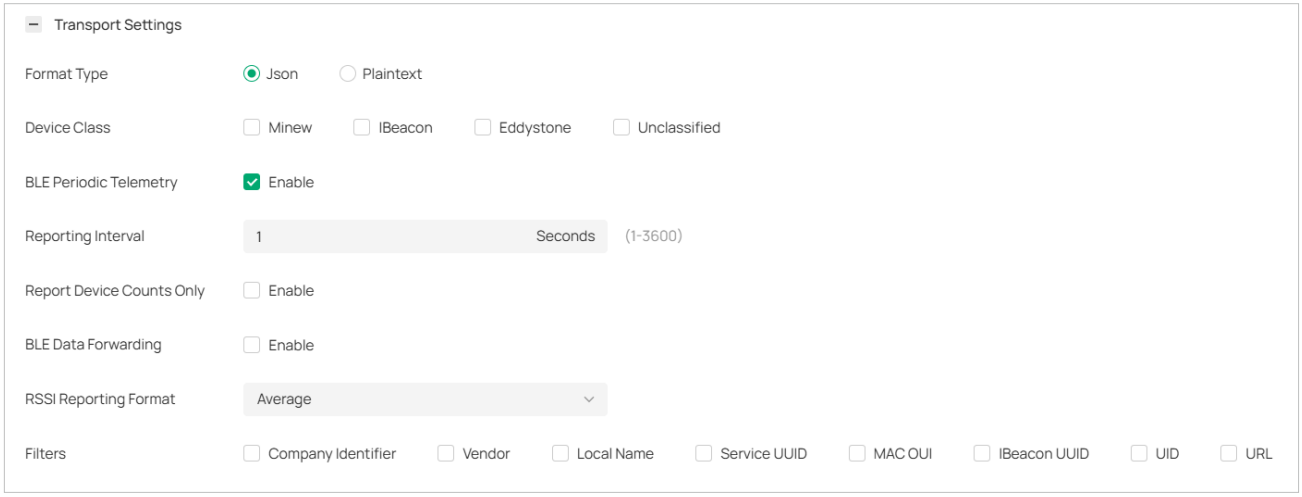
5. Configure server settings.



Server Type	Specify the type of server receiving IoT data. Available options include HTTP, WebSocket, MQTT, and AMQP.
Server URL	Enter the server address for IoT data reporting. Currently, the URL path with http as the prefix is supported.
Authentication	Specify the authentication method. Currently, token authentication is supported.
Access Token	Specify the token used for identity authentication.
Client ID	Specify the ID used for identity authentication.
SSL/TLS	Specify whether to enable SSL/TLS.
CA File	Upload the certificate from a CA authority or a self-signed certificate.

Client Certificate File	Upload the certificate issued by a CA authority or generated locally, which will be sent to the server to authenticate the client's identity.

6. Configure transport settings.



Format Type	Specify the format type of the reported data. Available options are Json, Plaintext.
Device Class	Specify the vendors and protocols. Currently, only iBeacon, Eddystone, and Minew protocols are supported. More protocols will be supported in the future.
BLE Periodic Telemetry	Toggle on if you want to enable the periodic reporting of the AP.
Reporting Interval	Specify the interval period for the AP to report IoT data.
Report Device Counts Only	When enabled, the AP only reports the number of IoT devices.
BLE Data Forwarding	Toggle on if you want to enable the transparent transmission of the AP data.
RSSI Reporting Format	Specify the signal strength reporting format. Currently, Average, Max, Last, Smooth, and Bulk are supported.
Filters	Specify the custom configuration items that control the AP to filter IoT devices. Currently, Company Identifier, Vendor, Local Name, Service UUID, MAC OUI, iBeacon UUID, UID, and URL are supported.

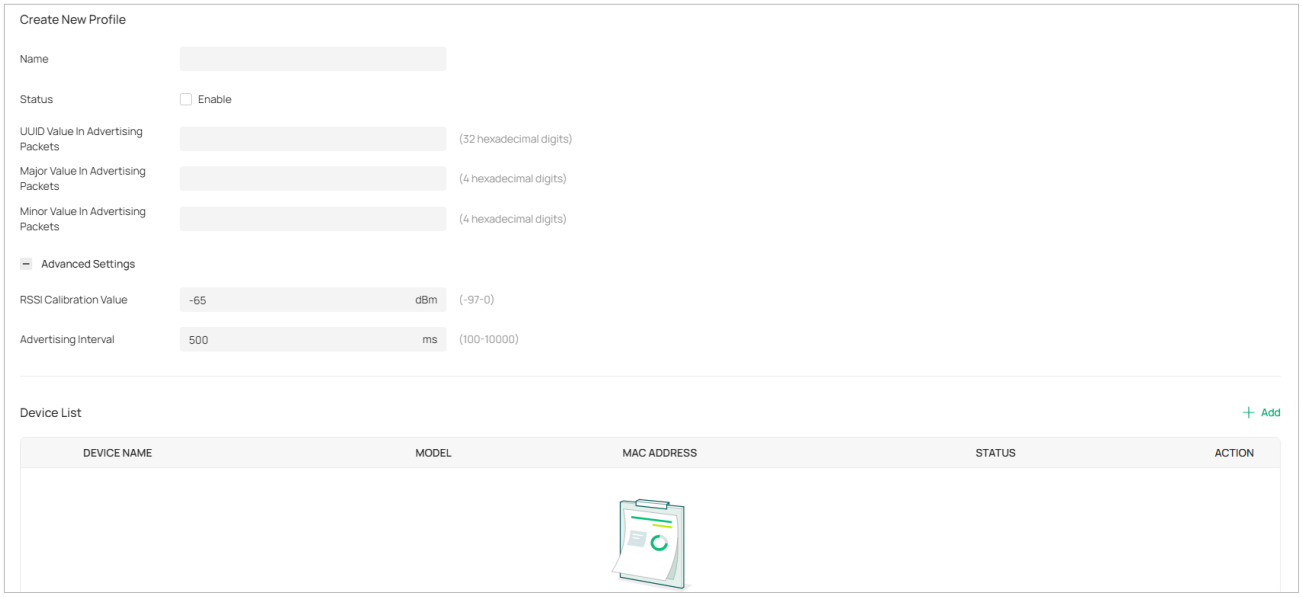
7. Click Apply. The profile will be added and applied to Bluetooth-enabled APs. You can go to Devices > Configuration Result to check whether the configuration is applied to the corresponding APs successfully.

Configure Bluetooth Advertising

The Bluetooth Advertising function allows Bluetooth-enabled APs to send out specific BLE broadcast frames according to the set configuration. Currently, it only supports broadcasting iBeacon frames, and more protocols will be supported in the future. There is a default rule in the initial interface, which can be turned off but cannot be deleted. You can also add Advertising rules and apply them to specific APs.

To configure Bluetooth Advertising, follow the steps below:

1. Launch the controller and access a site.
2. Go to Device Config > AP > Bluetooth > Bluetooth Advertising.
3. Click Create New Profile to create a Bluetooth Advertising profile. Configure the parameters.



Name	Enter the name of the profile.
Status	Toggle on to enable this profile on Bluetooth-enabled APs.
UUID Value In Advertising Packets	Specify the Universally Unique Identifier (UUID) of the broadcast iBeacon device, which is the unique identifier of the universal device.
Major Value In Advertising Packets	Specify the major value of the broadcast iBeacon device, used to mark larger groups.
Minor Value In Advertising Packets	Specify the minor value of the broadcast iBeacon device, used to mark smaller groups.
RSSI Calibration Value	Specify the RSSI calibration value (dB).
Advertising Interval	Specify the interval of advertising frames.

Device List	Click Add and select devices to apply this profile. Only Bluetooth-enabled APs will be listed for selection. Notes: 1. The default site-level entry does not have this configuration item. Only custom entries support the configuration of specific devices. 2. Currently, a single device is supported to configure a Bluetooth Custom configuration entry for advertising.

4. Click Create. The profile will be added and applied to the Bluetooth-enabled APs you selected. You can go to Devices > Configuration Result to check whether the configuration is applied to the corresponding APs successfully.

Chapter 14

Manage Network Devices

This chapter guides you on how to configure and monitor controller-managed devices, including gateways, switches, APs, and OLTs. You can configure the devices individually or in batches to modify device configurations. The chapter includes the following sections:

- 14. 1 Manage the Device List
- 14. 2 Manage a Device
- 14. 3 Create and Manage Stack Groups
- 14. 4 Create and Manage Bridge Groups
- 14. 5 View the Configuration Result

14. 1 Manage the Device List

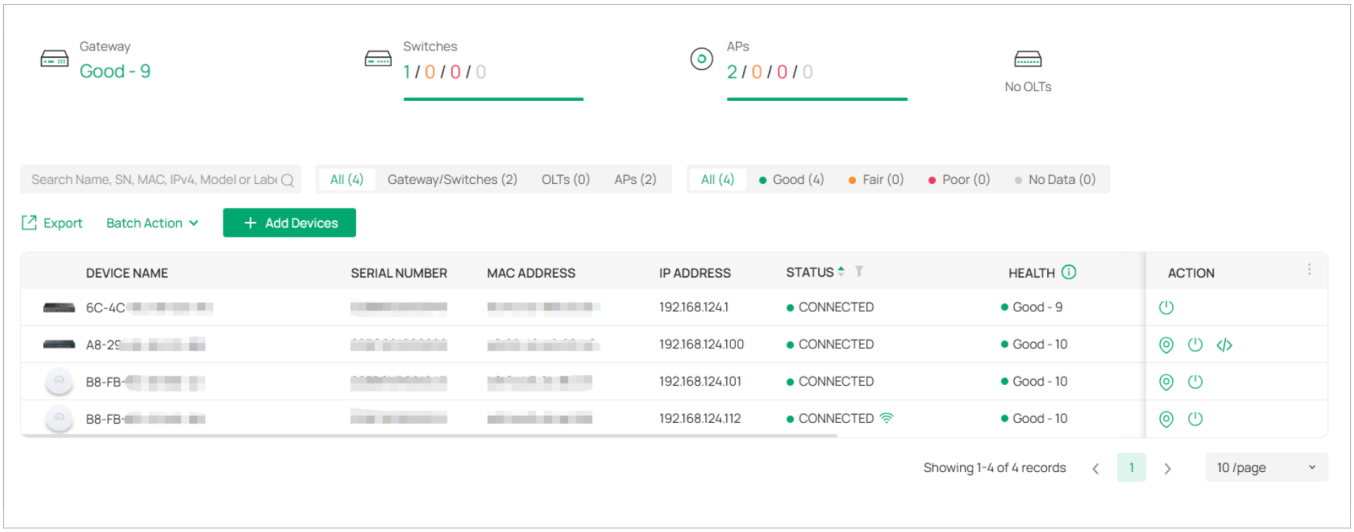
Overview

The Omada Controller provides 100% centralized management of Omada network devices, including gateways, switches, access points, OLTs, and more.

To manage network devices, go to Devices > Device List in Global View or Site View. In Global View, network devices of all sites will be listed; in Site view, network device of the current site will be listed.

You can manage the network devices in the list and manage each device in its Properties window and Device Management window.

For an easy monitoring of the devices, you can customize the column and filter the devices for a better overview of device information. Also, quick operations and Batch Edit are available for configurations.



Device Overview

On the top of the device list, get an overview of the types, quantity, and health scores of managed devices. Hover over a device type to view health statistics.

Monitor Device Health

The Health column displays the health scores of devices, indicating how well they are performing.

Good (8 - 10)	The device is operating at or near its optimal performance.
Fair (4 - 7)	The device is functional.
Poor (1 - 3)	The device may have encountered some issues.
No data	No data has been obtained. **Note:** OLT and devices with outdated firmware do not support health statistics.

Monitor Connection Status

The Status column explains the connection status of devices.

PRECONFIGURED	The device is added via Manual Add or Import but has not been powered on. After the device is powered on, the controller will attempt to adopt the device automatically.
PENDING	The device is in Standalone Mode or with factory settings, and has not been adopted by the controller. To adopt the device, click the Adopt icon in the Action column, and the controller will use the default username and password to adopt it. When adopting, its status will change from Adopting, Provisioning, Configuring, to Connected eventually.
ISOLATED	(For APs in the mesh network) The AP once managed by the controller via a wireless connection now cannot reach the gateway. You can rebuild the mesh network by connecting it to a wireless device in the Connected status, then the isolated AP will turn into a connected one.
CONNECTED	The device has been adopted by the controller and you can manage it centrally. A connected device will turn into a pending one after you forget it.
MANAGED BY OTHERS	The device has already been managed by another controller. You can reset the device or provide the username and password to unbind it from another controller and adopt it in the current controller.
HEARTBEAT MISSED	A transition status between Connected and Disconnected. Once connected to the controller, the device will send inform packets to the controller in a regular interval to maintain the connection. If the controller does not receive its inform packets in 30 seconds, the device will turn into the Heartbeat Missed status. For a heartbeat-missed device, if the controller receives an inform packet from the device in 5 minutes, its status will become Connected again; otherwise, its status will become Disconnected.
DISCONNECTED	The connected device has lost connection with the controller for more than 5 minutes.
ADOPTED FAILED	The device has failed to be adopted.
	(For APs in the mesh network) When this icon appears with a status icon, it indicates the AP with mesh function and no wired connection is detected by the controller. You can connect it to an uplink AP through Mesh.
	When this icon appears with a status icon, it indicates the device in the Connected, Heartbeat Missed, Isolated, or Disconnected status is migrating. For more information, refer to the Migration section of this guide.

Customize the Column

To customize the columns, click the ellipsis icon next to Action and check the boxes of information type.

To change the list order, click the upside-down triangle icon next to the column head, which indicates the ascending or descending order.

Filter the Devices

Use the search box and tab bar above the table to filter the devices.

To search for devices, enter the text in the search box.

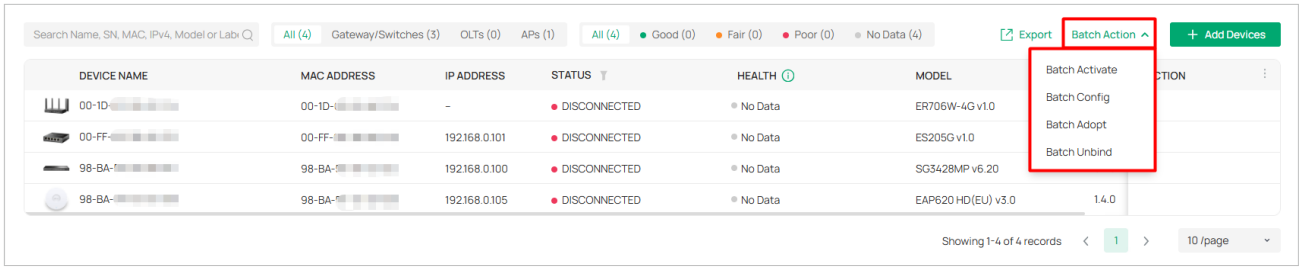
To filter the devices, a tab bar is above the table to filter the devices by device type. You can also filter the devices by their status by clicking the filter icon in the Status column.

Quick Operations

Click the icons in the table header or the Action column to quickly operate the device.

	Click to check if there is new firmware for the managed devices.
	(For pending devices) Click to adopt the device.
	(For connected APs and Switches) Click this icon and the device's LEDs and the peer switch port's LED will flash to indicate the device's location. The LEDs will keep flashing for 10 minutes, or you can click the icon to stop the flashing.
	(For connected devices) Click to reboot the device.
	Click to upgrade the device's firmware version. This icon appears when the device has a new firmware version.
	Displays the current running configuration. Operators or Administrators or local user group members with execution rights for this command.
	(Only for the Main AP) Click to change the AP's role to a Client AP.
	(Only for the Main AP) Click to move the APs in the current bridge group to another site. Note: Bridge APs only support the Move to Site function on the Bridge Group page.

Batch Action



- **Batch Adopt**

  You can adopt devices in batches. Batch Adopt is available only for the devices in the Pending/Managed By Others state.

  To batch adopt devices, click Batch Action > Batch Adopt, select devices, and click Adopt. If the selected devices are all in the Pending state, the controller will adopt them with the default username and password. If not, enter the username and password manually to adopt the devices.

- **Batch Config**

  You can configure the same type of devices in batches. Batch Config is available only for the devices in Preconfigured/Connected/Disconnected/Heartbeat Missed/Isolated state.

  To batch configure devices, click Batch Action > Batch Config, select devices, and click an action. You can batch configure device settings, perform custom upgrade, move them to a site, or forget them.

- **Batch Activate (For Cloud-Based Controller)**

  You can activate devices in batches. Batch Activate is available only for unactivated devices.

  To batch activate devices, click Batch Action > Batch Activate, select unactivated devices, and click Activate. If there are sufficient licenses, the controller will activate them. For more information about licenses, refer to the Omada License Configuration Guide.

- **Batch Unbind (For Cloud-Based Controller)**

  You can unbind licenses from devices in batches. Batch Unbind is available only for activated devices.

  To batch unbind licenses from devices, click Batch Action > Batch Unbind, select activated devices, and click Unbind. The controller will unbind license from them. For more information about licenses, refer to the Omada License Configuration Guide.

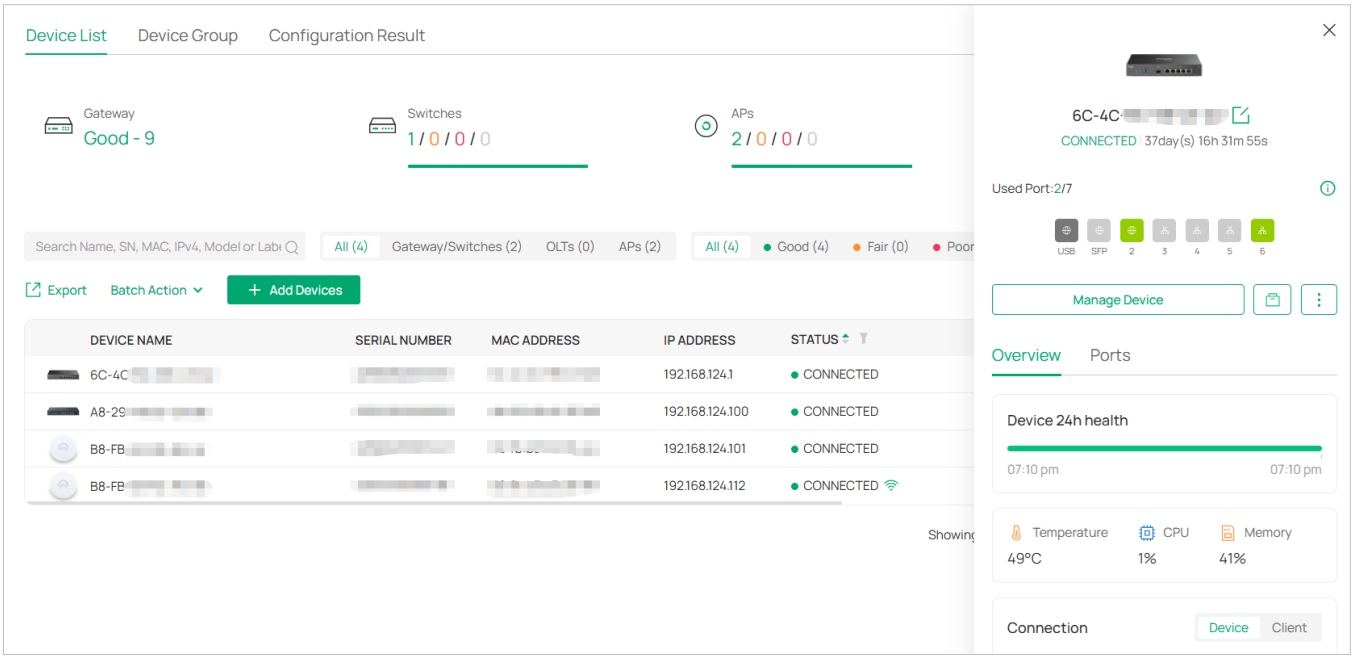
14. 2 Manage a Device

Launch the controller and access a site. Go to Devices > Device List. In the device list, click a device, then you can monitor and manage it in the Properties window and Device Management window.

14. 2. 1 Properties Window

The Properties window displays the device's basic information, port status, health status, connection information, and more.

Note: The available functions in the window may vary by device type, model, and status.



Quick Operations

Click the ⋮ icon and choose an operation to quickly operate the device.

Note: The available functions may vary by device type, model, and status.

Custom Upgrade	Click Browse and choose a file from your computer to upgrade the device. After upgraded, the device will reboot and be readopted by the controller.
Copy Configuration	Select another device at the current site to copy its configurations. **Note:** Only devices of the same model as the current device will be displayed.
Download Device Info	If the device has an abnormality, you can download the device information and provide it to our R&D personnel to analyze the problem. **Note:** Firmware updates are required for earlier devices to obtain complete information.
Move to Site	Select a site which the device will be moved to. After moving to another site, device configurations on the prior site will be replaced by that on the new site, and its traffic history will be cleared.

Force Provision	Click Force Provision to synchronize the configurations of the device with the controller. The device will lose connection temporarily, and be adopted to the controller again to get the configurations from the controller.
Forget This Device	Click Forget and then the device will be removed from the controller. Once forgotten, all configurations and history related to the device will be wiped out.
IntelliRecover	(Only for the AP directly connected to the PoE switch) Click to enable the IntelliRecover function for the device so that it can be added to the IntelliRecover monitoring list. IntelliRecover can help you monitor the status of PoE devices, automatically repairing abnormal devices.
ISP Upgrade	(Only for 4G gateways) Click Browse to select the ISP upgrade file and click Upgrade to upgrade the ISP information. You can download the latest ISP upgrade file from https://support.omadanetworks.com.

Network Tools

Click the icon and choose a network tool to analyze the network.

Note: The available tools may vary by device type, model, and status.

Network Check	Test the device connectivity via ping or traceroute.
Terminal	Open Terminal to execute CLI or Shell commands.
Cable Test	Perform cable test to check cable issues.
Packet Capture	Capture packets for network troubleshooting.
Link Speed Test	(Only for Bridge APs supporting link speed test and already form a bridge group) Click to test the link speed between the Main AP and Client AP.

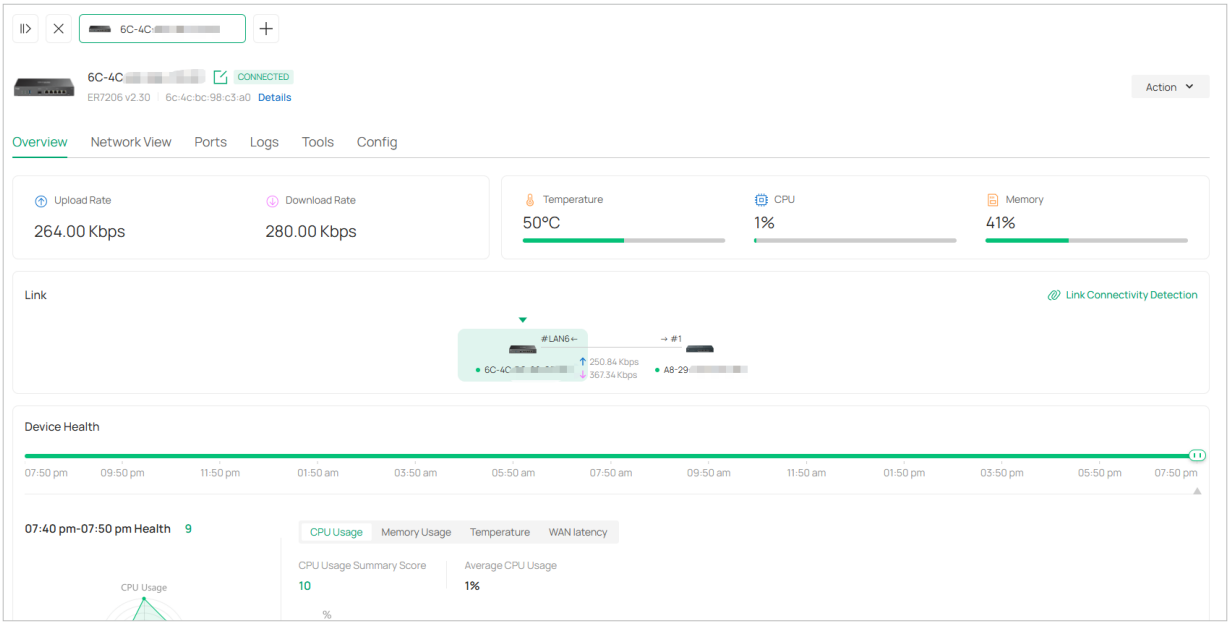
14. 2. 2 Device Management Window

Click Manage Device to open the Device Management window to view more device details and change device settings.

In the management window, you can click + and select one or more devices to open new management windows, click the icon in the top left to minimize the windows to the icon in the right side, and click the icon to reopen the minimized windows.

You can also click each tab to monitor and manage the device.

Note: The available tabs and configurations may vary by device type, model, and status.



For instructions about how to manage each type of devices via the Omada Controller, refer to the relevant user guides:

- Manage the Gateway via the Omada Controller
- Manage Switches via the Omada Controller
- Manage APs via the Omada Controller
- Manage the OLT via the Omada Controller

14. 3 Create and Manage Stack Groups

14. 3. 1 Introduction to Stack

Stack is a device virtualization technology that connects two and above switches supporting stack features via Ethernet cables through their stack ports, which logically virtualize them to one device as a whole to forward data in the network. Through this feature, switches can be stacked to improve reliability, expand port numbers, increase bandwidth, simplify networking, and etc.

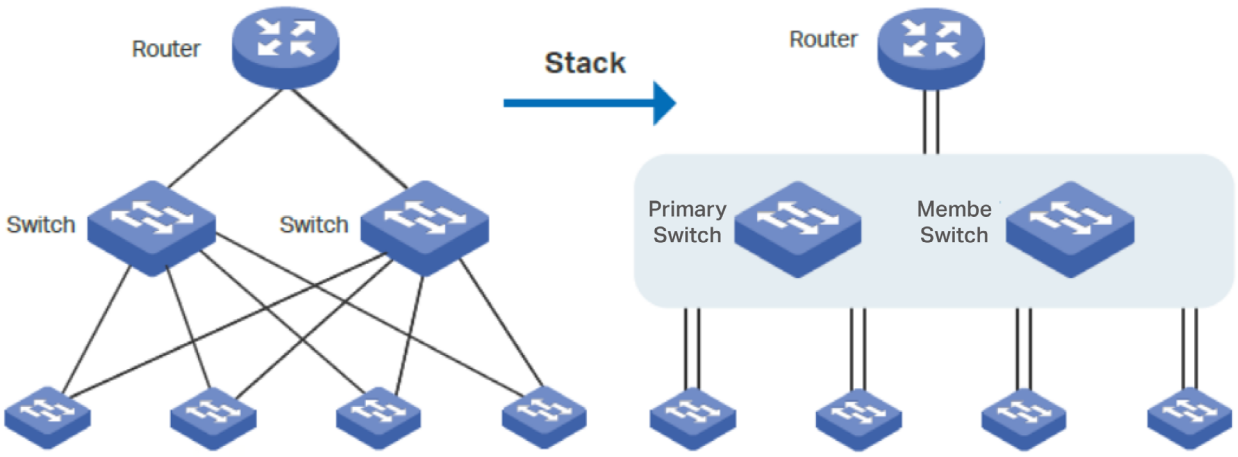
In a stack system, the switches can be categorized mainly into two roles:

- Primary Switch

  A stack system has only one primary switch. It manages and controls devices in the whole stack system.

- Member Switch

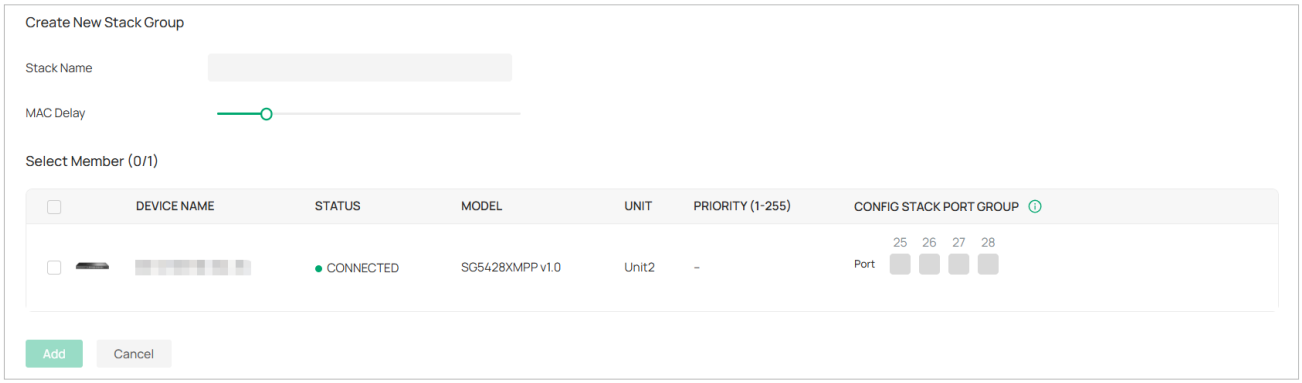
  A stack system may have one or several member switches. They only forward data as standby devices of the primary switch. When the primary switch fails, a member switch will be re-elected as the new primary switch.



14. 3. 2 Create a Stack Group

1. Launch the controller and access a site.
2. Go to Devices > Device Group > Stack Group.

3. Click Create New Stack. Configure the parameters.



Stack Name	Enter a name to identify the stack group.
Select Member	Select the switches to be stacked, and configure the following parameters: Unit: Specify the unit ID of the switch. Each switch in the stack has a unique unit ID for device management. Priority: Specify the stack priority of the switch. The higher the stack priority, the more likely the switch is to be elected as the Primary Switch. A smaller value means a higher priority. Config Stack Port Group: Click the port to be stacked and choose the group ID. A port can join only one group. **Note:** To change the stacking mode of a port, please link down it first. After a port is switched to stacking mode, it can no longer be used as a service port.

4. Apply the settings. Now you can connect the stack ports configured with the same group ID via Ethernet cables to stack the switches.

Note:

- Do not connect a stack port to a non-stack port. Otherwise, device operation may be affected.
- Connect stack ports only when they are set to the same group ID.

14. 3. 3 Configure and Monitor the Stack Group

The stack group logically virtualizes switches to one device as a whole. You can configure and monitor stack groups in a similar way as configuring and monitoring switches. For details, refer to Manage Switches via the Omada Controller.

14. 4 Create and Manage Bridge Groups

14. 4. 1 Introduction to Bridge

Outdoor Bridge easily builds point-to-point and point-to-multi-point long range wireless connections. In practical application, it can help users to conveniently deploy APs over long range.

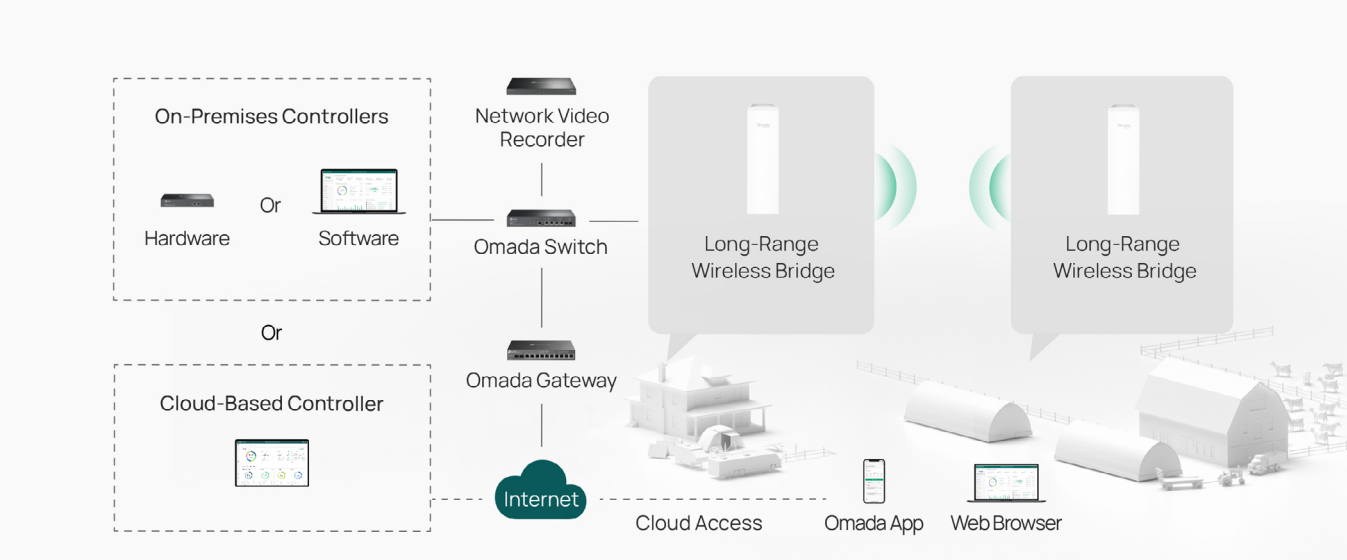
In a bridge system, the APs can be categorized mainly into two roles:

- Main AP

  The Main AP connects to your gateway for network access. A bridge system generally has only one Main AP.

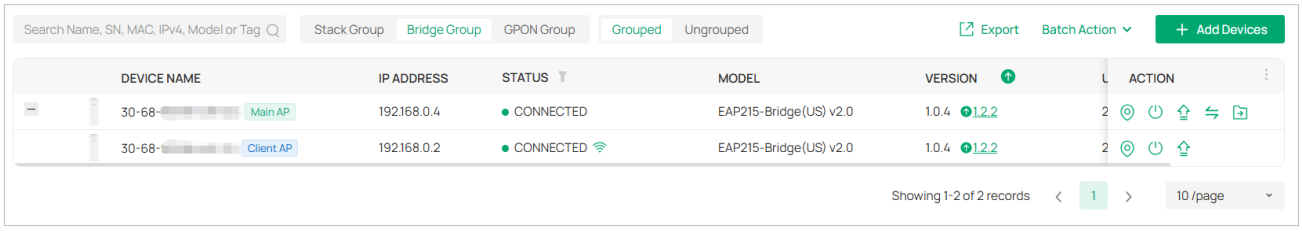
- Client AP

  Client APs connect to the Main AP via wireless bridge. A bridge system may have one or several Client APs.

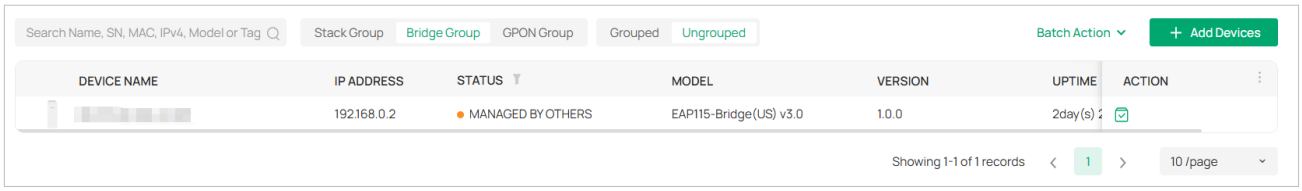


14. 4. 2 Create a Bridge Group

1. Obtain bridge APs and set up a bridge network by referring to the relevant AP Installation Guide.
2. Launch your controller and access a site.
3. Go to Devices > Device Group > Bridge Group. The controller will detect the bridge APs and show them in the Grouped list.

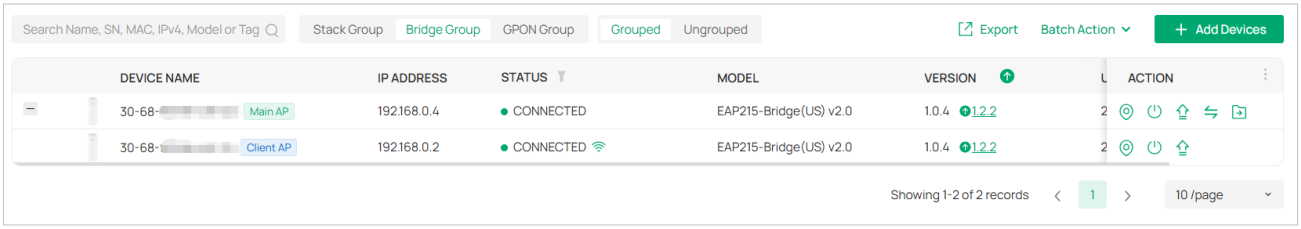


If you have ungrouped bridge APs, locate the AP in the Ungrouped list and click the Adopt icon to adopt it.



14. 4. 3 Configure and Monitor the Bridge Group

In the grouped bridge group list, you can configure and monitor the APs in the group.



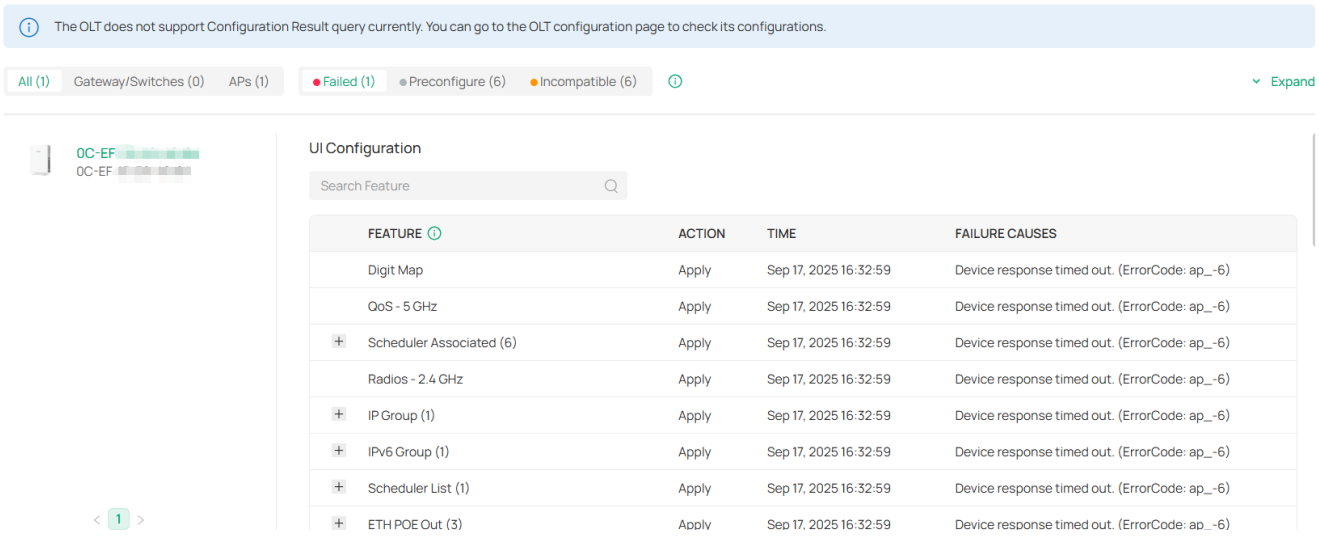
	(For connected APs) Click this icon and the device's LEDs and the peer switch port's LED will flash to indicate the device's location. The LEDs will keep flashing for 10 minutes, or you can click the icon to stop the flashing.
	(For connected devices) Click to reboot the device.
	Click to upgrade the device's firmware version. This icon appears when the device has a new firmware version.
	(Only for the Main AP) Click to change the AP's role to a Client AP.
	(Only for the Main AP) Click to move the APs in the current bridge group to another site. Note: Bridge APs only support the Move to Site function on the Bridge Group page.

Click the AP in the bridge group, then you can configure and monitor it in a similar way as configuring and monitoring a common AP. For details, refer to Manage APs via the Omada Controller.

14. 5 View the Configuration Result

The Configuration Result page displays abnormal configuration results for devices excluding the OLT. If a device's configuration is entirely successful, it will not be displayed.

Launch the controller and access a site, then go to Devices > Configuration Result.



You can switch tabs based on the device type (All Devices, Gateway/Switches, and APs) or configuration result (Failed, Preconfigured, and Incompatible).

- **Failed:** The configuration is not delivered. For the failure cause of device response timeout, force provision the configuration or restart the device. For other failure causes, check the failed configuration, correct and save it, then deliver it to the device. If the problem still exists, contact our technical support.
- **Preconfigured:** The configuration may not be delivered because the device is offline. If your device is in connected state, force provision configuration or restart the device. If the problem still exists, contact our technical support. (This status does not affect the management and use of the device.)
- **Incompatible:** The configuration is not supported by the current device's firmware.

You can click Expand on the right to search by Device Name and MAC Address.

Click on a device in the device list on the left to display its detailed configuration and failure causes.

Chapter 15

Manage Clients

This chapter guides you on how to monitor and manage the clients using the Clients page and the Hotspot system. This chapter includes the following sections:

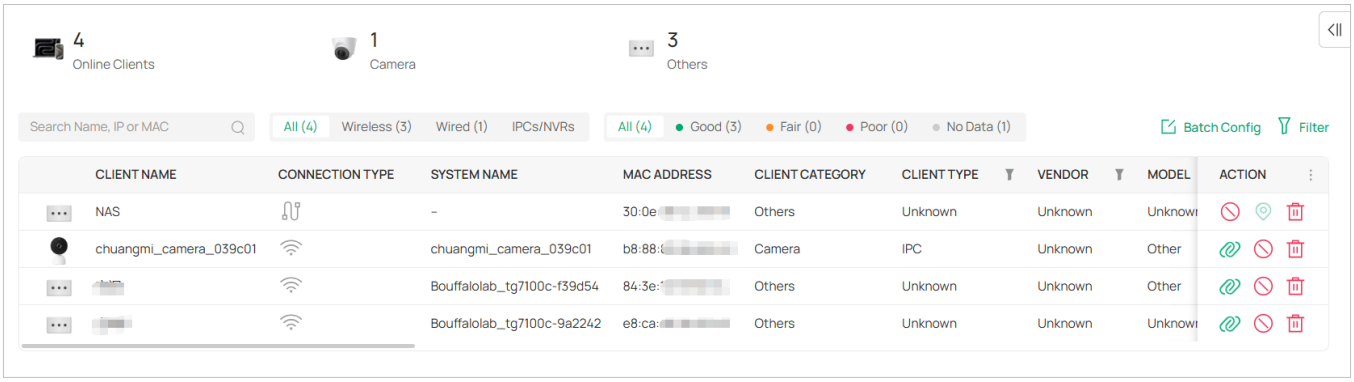
- 15. 1 Manage the Client List
- 15. 2 Manage a Client
- 15. 3 Manage Client Authentication in Hotspot

15. 1 Manage the Client List

The Clients page offers a straight-forward way to manage and monitor clients. It displays wired and wireless clients in the chosen site and their general information.

To manage clients, go to the Clients page in Site View.

You can manage clients in the client list. You can switch pages based on the client status (Online, Offline, Blocked, and All).



Monitor Connection Status

The Status column explains the connection status of clients.

PENDING	The client has not passed the authentication and it is not connected to the internet.
AUTHORIZED	The client has been authorized and is connected to the internet.
CONNECTED	The client is connected to internet via non-portal network.
AUTHENTICATION-FREE	The client does not need to be authorized and it is connected to the internet.
DISCONNECTED BLOCKED	The client is blocked.

Customize the Column

To customize the columns, click the ellipsis icon next to Action and check the boxes of information type.

To change the list order, click the upside-down triangle icon next to the column head, which indicates the ascending or descending order.

When this icon appears in the Wireless Connection column, it indicates the client is in the power-saving mode.

Filter the Clients

Use the search box and tab bar above the table to filter clients.

To search for clients, enter the text in the search box.

To filter clients, a tab bar is above the table to filter the clients by client type. You can also filter clients by their status, connected SSID, network, AP/port by clicking the filter icons in the table header.

Quick Operations

For quick operations on a single client, click the icons in the Action column. The available icons vary according to the client status and connection type.

	Click to block the client in the chosen site.
	Click to forget the client in the chosen site.
	(With portal authentication enabled) Click to manually authorize the client that has not passed the portal authentication.
	(With portal authentication enabled) Click to unauthorize the client that has passed the portal authentication.
	(For wireless clients) Click to reconnect the wireless client to the wireless network.
	(For clients connected to switches) Click this icon and the peer switch port's LED will flash to indicate the client's location. The LED will keep flashing for 10 minutes, or you can click the  icon to stop the flashing.

Batch Config

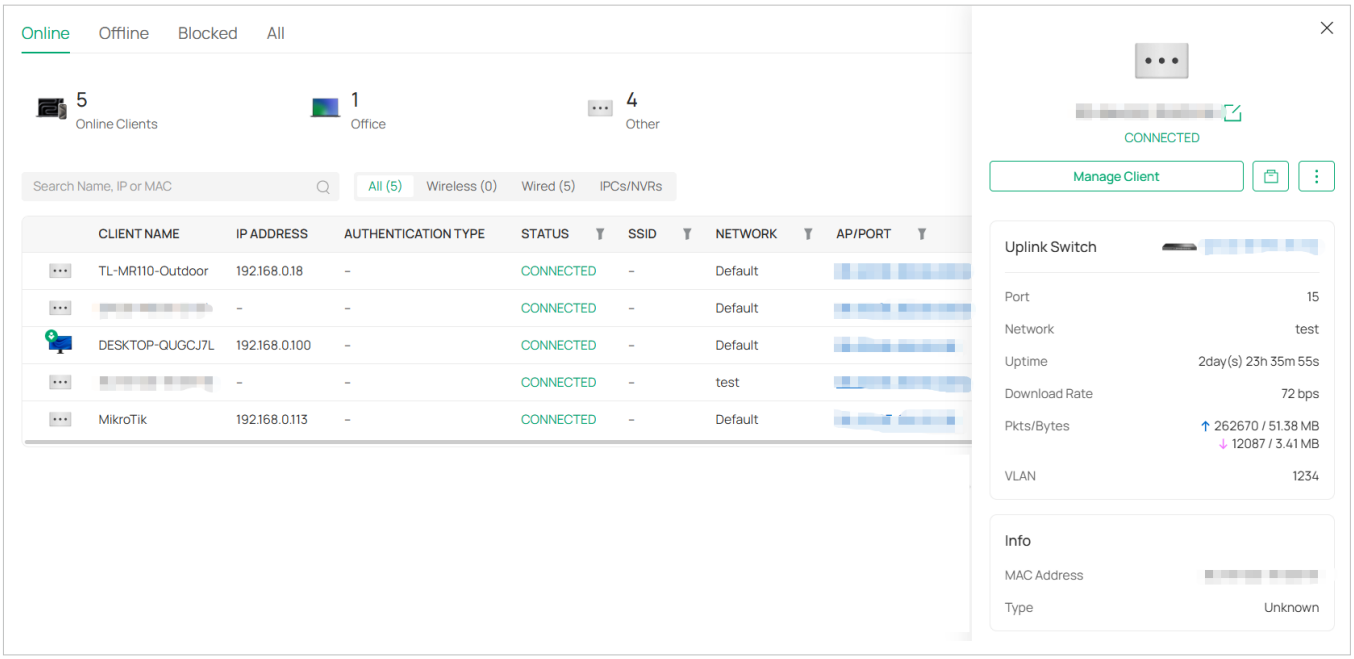
You can configure clients in batches. Click Batch Config, select clients, and click Done. Then you can configure settings for the selected clients in batch.

15. 2 Manage a Client

To manage a client, go to the Clients page in Site View. In the client list, click a client, then you can monitor and manage it in the Properties window and Client Management window.

Properties Window

The Properties window displays the basic information of the client. You can click the edit icon to edit the client name and information.



- **Quick Operations**

  Click the icon and choose an operation to quickly operate the client.

Block	Click to block the client from accessing the site network.
Forget	Click to remove the client from the site network. Once forgotten, client settings will be wiped out.
Reconnect	(For wireless clients) Click to reconnect the wireless client to the wireless network.
Authorize	(With portal authentication enabled) Click to manually authorize the client that has not passed the portal authentication.
IntelliRecover	(Only for the client directly connected to the PoE switch) Click to enable the IntelliRecover function for the client so that it can be added to the IntelliRecover monitoring list. IntelliRecover can help you monitor the status of PoE devices, automatically repairing abnormal devices.

- **Network Tools**

  Click the icon and choose a network tool to analyze the network.

Network Check	Test the network connectivity via ping or traceroute.
Remote Access	(For clients identified as IPCs/NVRs only) Allows easy access to internal network devices from an external network using adopted Omada devices. To ensure privacy and security, connections are time-limited and expire automatically.

Client Management Window

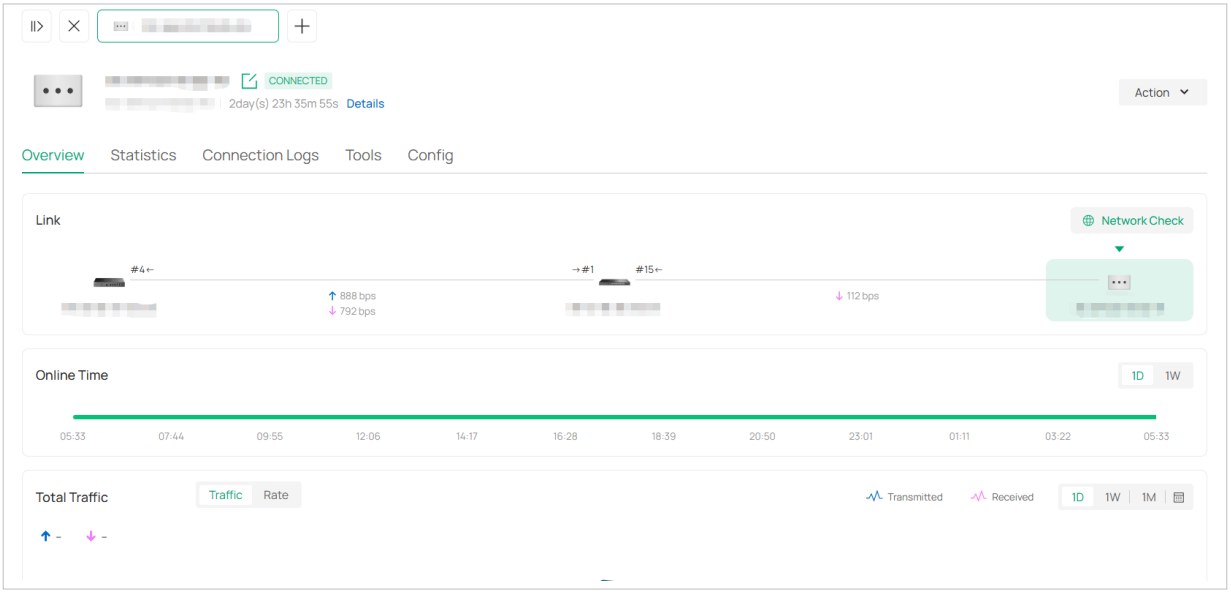
Click Manage Client to open the Client Management window to view more client details and change client settings.

In the management window, you can click + and select one or more clients to open new management windows, click the icon in the top left to minimize the windows to the icon in the right side, and click the icon to reopen the minimized windows.

You can also click each tab to monitor and manage the client.

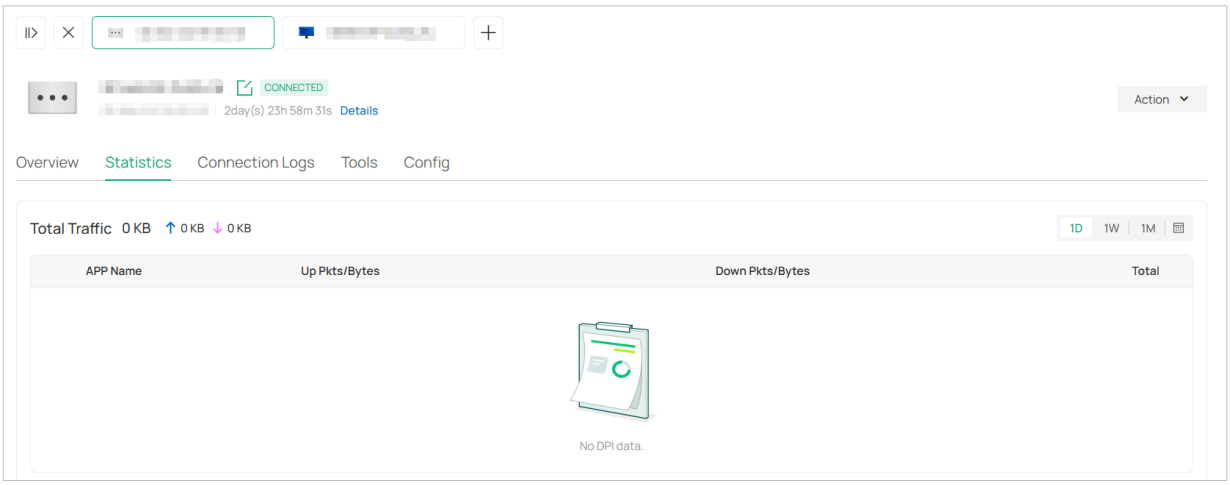
- **Overview**

  In Overview, you can get an overview of the client, such as link status, online time, and more.



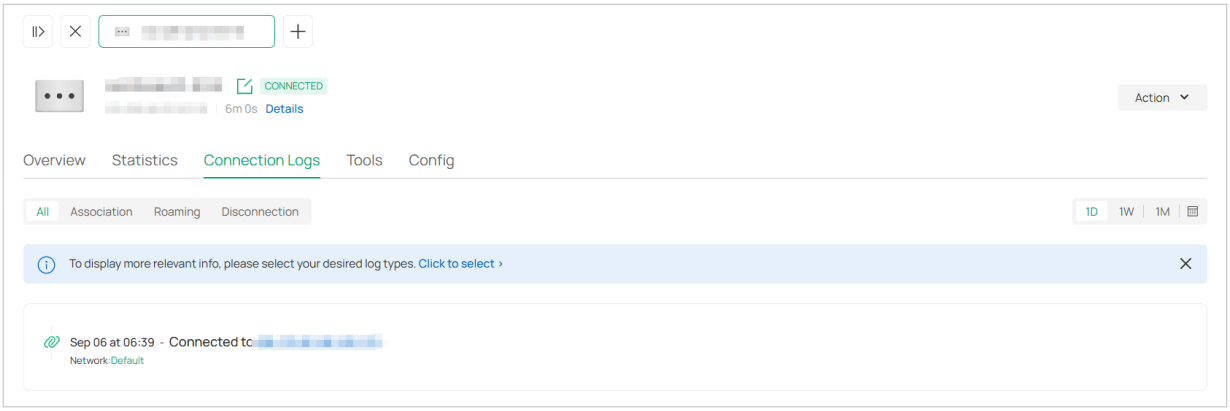
- **Statistics**

  In Statistics, you can check the DPI traffic statistics of the client.



- **Connection Logs**

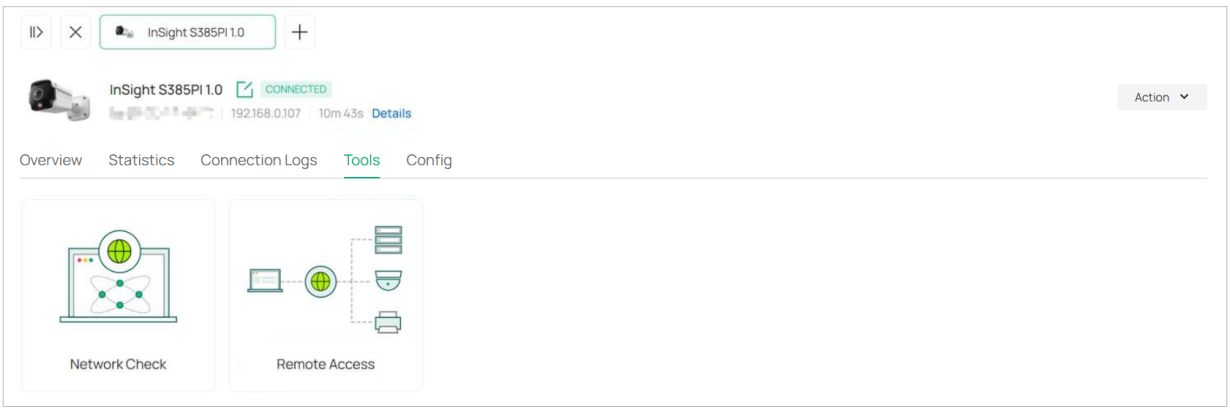
  In Connection Logs, you can check the connection logs of the client, such as association, roaming, disconnection, and more.



- **Tools**

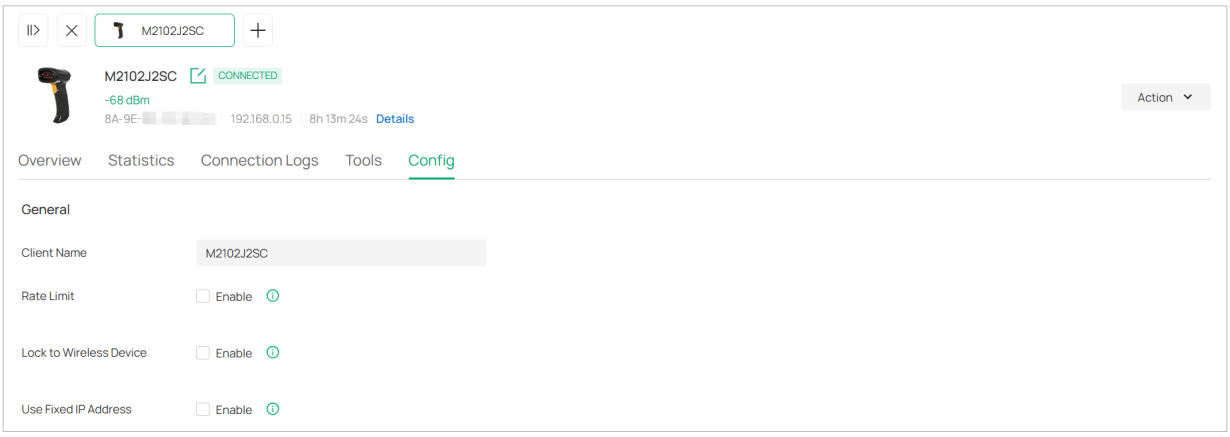
  In Tools, you can use the network tool to test the network connectivity. For clients identified as IPCs/NVRs, you can configure Remote Access so you can easily access them from an external network.

  For detailed instructions, refer to 17. 5 Maintain the Network with Tools.



- **Config**

  In Config, you can edit client settings.



Client Name	Specify the client's name to better identify different clients, and the name is used as the client's username in the table on the Clients page.
Rate Limit	Enable this function if you want to limit the download and upload rate of each client to balance bandwidth usage. When enabled, select an existing rate limit profile, create a new rate limit profile or customize the rate limit. Custom: Specify the Download Limit and Upload Limit based on needs. Note: Rate Limit on this page is only available for the clients connected to the APs. To limit the rate of the clients connected to the gateway or switch, go to the Bandwidth Control page.
Lock to Wireless Device	When enabled, you can lock the device to a specific wireless device for stable connection. To use this function, ensure your device is using the device MAC rather than a random MAC. Otherwise, the function may not take effect. Only 11ac and above products support this function.
Use Fixed IP Address	Click the checkbox to configure a fixed IP address for the client. With this function enabled, select a network and specify an IP address for the client. Note: A gateway is required for this function. Otherwise, you cannot set a fixed IP address for the client.

15. 3 Manage Client Authentication in Hotspot

Hotspot is a portal management system for centrally monitoring and managing the clients authorized by portal authentication. The following tabs are provided in the system for a easy and direct management.

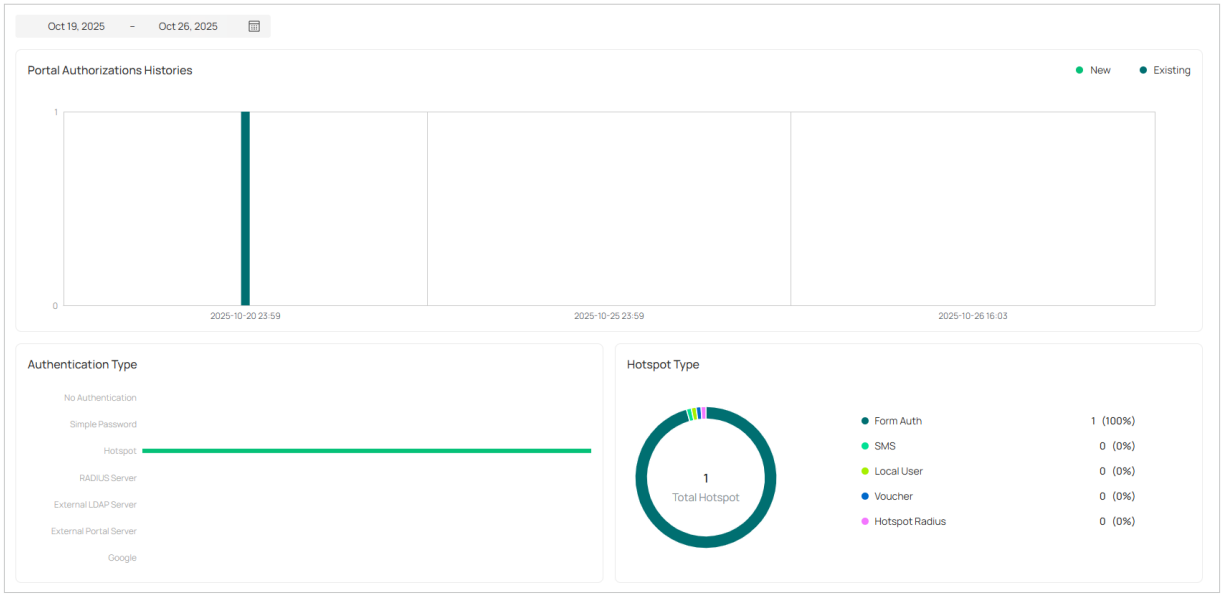
Dashboard	Monitor portal authorizations at a glance through different visualizations.
Authorized Clients	View the records of the connected and expired portal clients.
Vouchers	Create vouchers for Portal authentication, and view and manage the related information.
Local Users	Create local user accounts for Portal authentication, view their information, and manage them.
Form Auth Data	Customize your survey contents and publish it to collect data.
Operators	Create operator accounts for Hotspot management, view their information, and manage them.

To access the system, click Hotspot in the sidebar of the Site interface.

15. 3. 1 Dashboard

In the Dashboard, you can monitor portal authorizations at a glance through different visualizations.

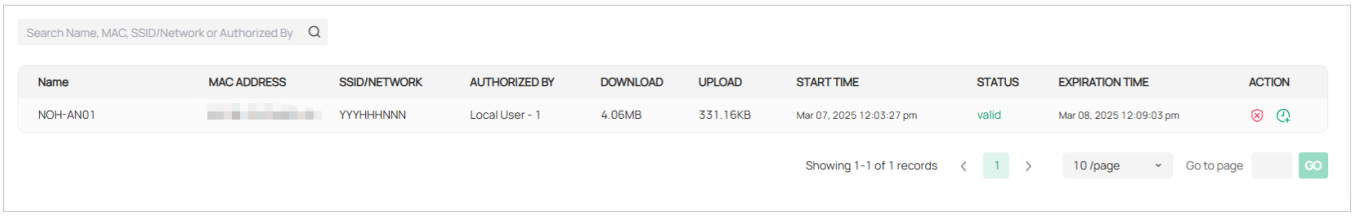
To open the dashboard, launch the controller and access a site, click Hotspot in the sidebar, then click Dashboard. Specify the time period to view portal authorization histories.



15. 3. 2 Authorized Clients

The Authorized Clients tab is used to view and manage the clients authorized by portal system, including the expired clients and the clients within the valid period.

To open the list of Authorized Clients, launch the controller and access a site, click Hotspot in the sidebar, then click Authorized Clients. You can search certain clients using the search box, view their detailed information in the table, and manage them using the action column.



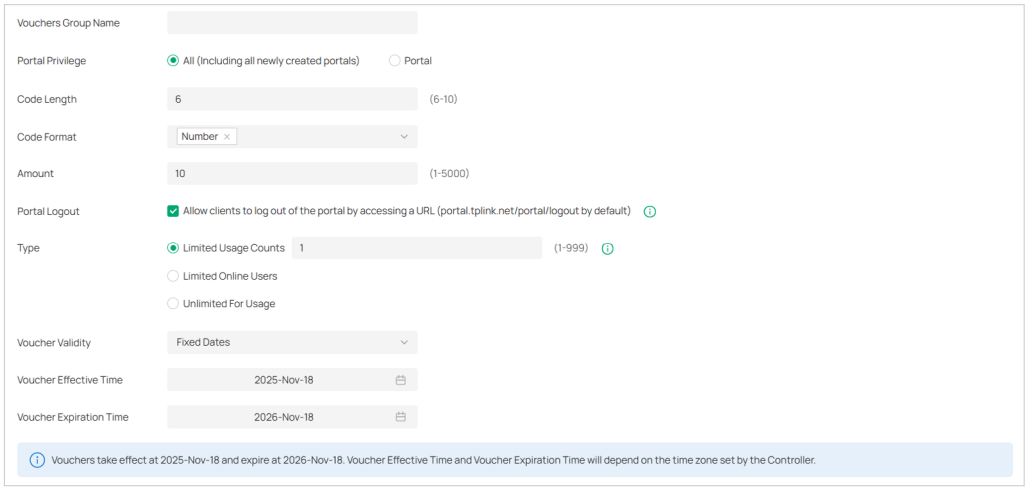
	Click to extend the valid period of the authorized client. You can choose the preset time length or set a customized period based on needs.
	Click to disconnect the authorized client(s). If you disconnect an authorized client, the client needs to be re-authenticated for the next connection.
	Click to delete the expired client from the list.

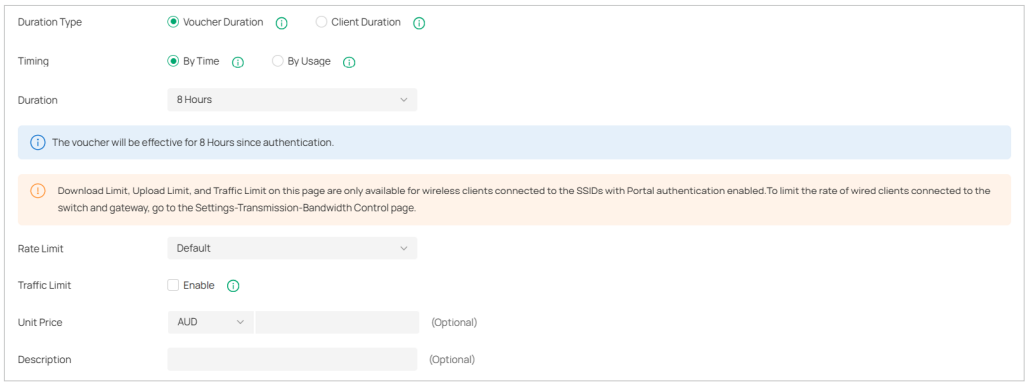
15. 3. 3 Vouchers

The Vouchers tab is used to create vouchers and manage unused voucher codes. With voucher configured and codes created, you can distribute the voucher codes generated by the controller to clients for them to access the network via portal authentication.

Follow the steps below to create vouchers for authentication:

1. Launch the controller and access a site, click Hotspot in the sidebar, then click Vouchers > Voucher Groups.
2. Click Create Vouchers Group on the upper-right.
3. Configure general voucher settings and click Save.

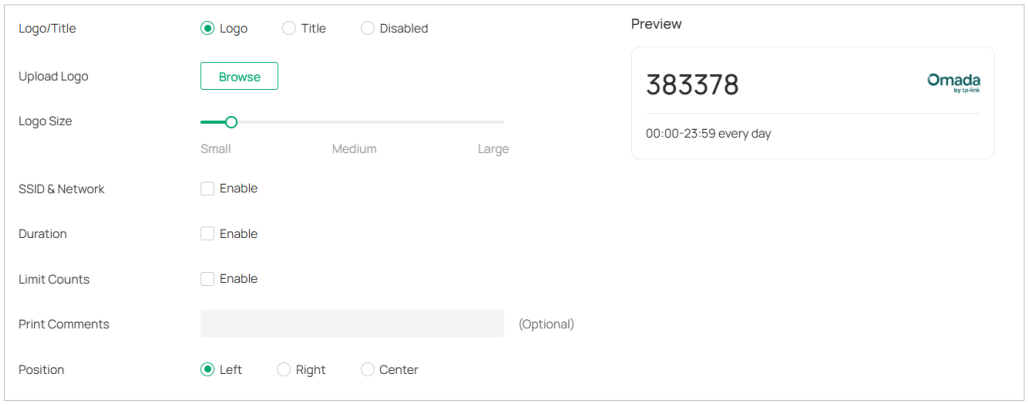




Vouchers Group Name	Enter a name to identify the group.
Portal Privilege	All: The vouchers will take effect for all voucher type portals, including newly created ones. Portal: Select the portal for which the vouchers will take effect.
Code Length	Specify the length of the code(s) from 6 to 10 digits.
Code Format	Choose whether the voucher code is generated by numbers, letters, or a mixture.
Amount	Specify the number of voucher codes you want to create.
Portal Logout	Check the box to allow guests to log out of the portal by accessing a URL (portal.tplink.net/portal/logout by default). You can change the default URL by editing portal.logout.domain in the omada.properties file. **Note:** Some devices may require firmware update to support Portal Logout.
Type	Select a type to limit the usage counts or the number of authorized users of a voucher code. Limited Usage Counts: The voucher code can only be used for a limited number of times within its valid period. Limited Online Users: The voucher code can be used for an unlimited number of times within its valid period, but only a limited number of wireless clients can access the network with this voucher code at the same time. Unlimited For Usage: The voucher code can be used for an unlimited number of times within its valid period.
Voucher Validity	Specify the validity of vouchers in the group: Permanent: Vouchers will be valid permanently. Fixed Dates: Vouchers will be valid during the start and end dates you specify. Scheduled: Vouchers will be valid according to the schedule you set.

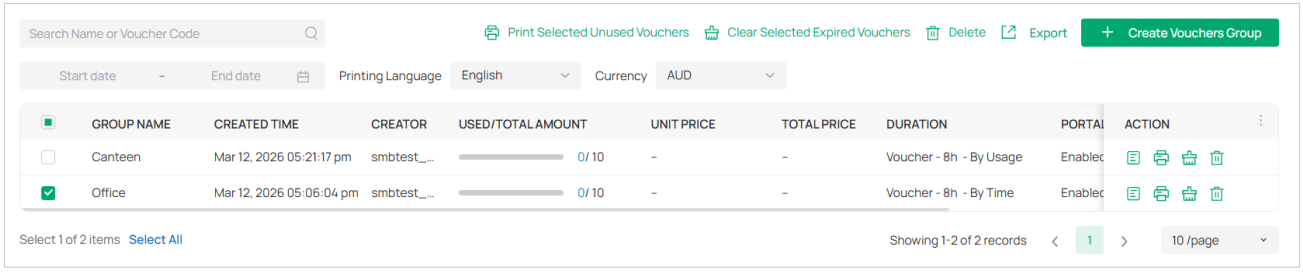
Duration Type	Specify whether to limit the voucher duration or client duration. Voucher Duration: Configure the duration for the voucher. Clients can use the voucher for the specified time duration (e.g., 8 hours after the first use). After reaching the voucher duration, the voucher will expire whether used or not. Client Duration: Configure the duration for the client. The client can use vouchers for the specified time duration (e.g., 8 hours after the first use). After reaching the client duration, the client will expire and cannot use the vouchers to access the network.
Timing	By time: The voucher code takes effect within a fixed period of time after authentication. By Usage: The voucher code takes effect according to the actual time used by the client.
Duration	Select the valid period for the voucher code(s).
Rate Limit	Select an existing rate limit profile, create a new rate limit profile or customize the rate limit for the voucher codes. Custom: Specify the download/upload rate limit based on needs. Download/Upload Limit: Click the checkbox and specify the rate limit for download/upload for wireless clients using the voucher code(s). The value of the download and upload rate can be set in Kbps or Mbps. **Note:** Rate Limit on this page are only available for wireless clients connected to the SSIDs with Portal authentication enabled. To limit the rate of wired clients connected to the switch and gateway, go to Network Config >Transmission > Bandwidth Control.
Traffic Limit	Click the checkbox and specify the daily/weekly/monthly/total traffic limit for the voucher, and the value of the traffic limit can be set in MB or GB. Once the limited is reached, the client(s) can no longer access the network using the voucher. **Note:** Traffic Limit on this page are only available for wireless clients connected to the SSIDs with Portal authentication enabled. To limit the rate of wired clients connected to the switch and gateway, go to Network Config >Transmission > Bandwidth Control.
Unit Price (Optional)	Set the amount and currency type for the voucher (for statistical purposes only).
Description (Optional)	Enter notes for the created voucher code(s), and the input description is displayed in the voucher list under the voucher tab.

4. Configure voucher pattern settings, preview it, then click Save.



Logo/Title	Choose whether to display a logo or title on the vouchers. Logo: Upload a logo and adjust its size to display the logo on the vouchers. Title: Enter a title and adjust its size to display the title on the vouchers. Disabled: No logo or title will be displayed on the vouchers.
SSID & Network	Enable this option and select the SSID or network to display if needed.
Duration	Enable this option to display the voucher validity duration if needed.
Limit Counts	Enable this option to display the voucher limit counts if needed.
Print Comments	Enter print comments if needed and the comments will be printed when you print the created voucher codes.
Position	Choose the position to display the voucher code.

5. The voucher group is generated.

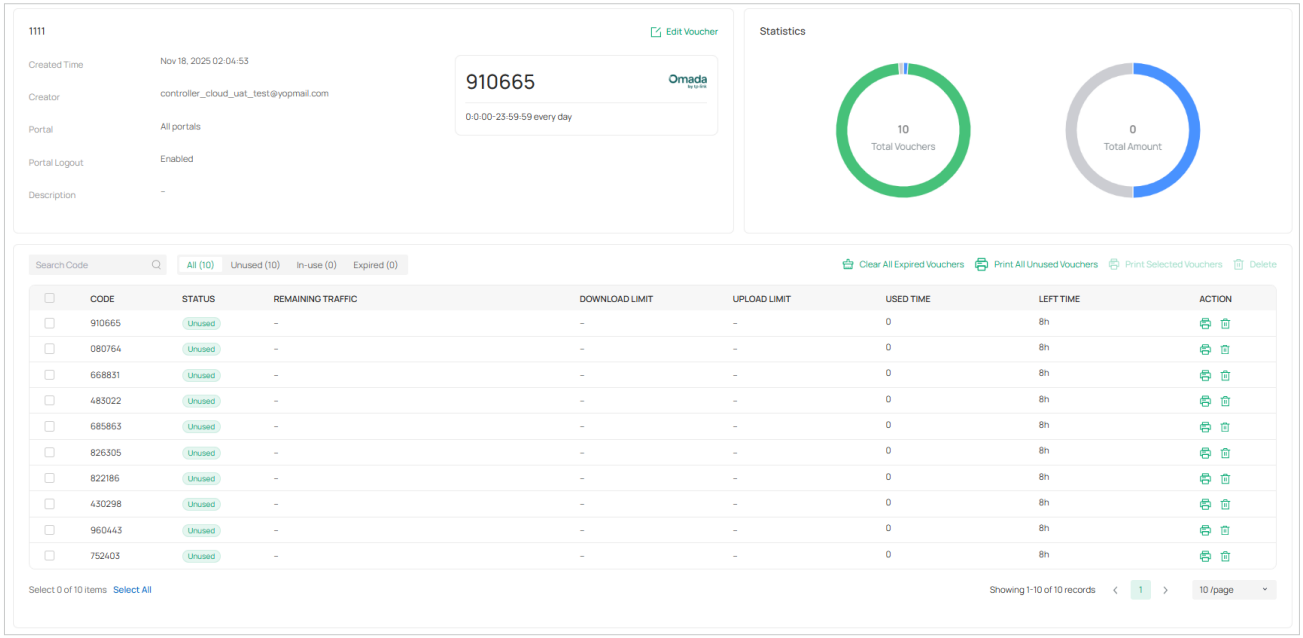


2	The voucher code can be used for an unlimited number of times within its valid period, but only a limited number of wireless clients can access the internet with this voucher code at the same time. The number on the right shows the limited number of users.

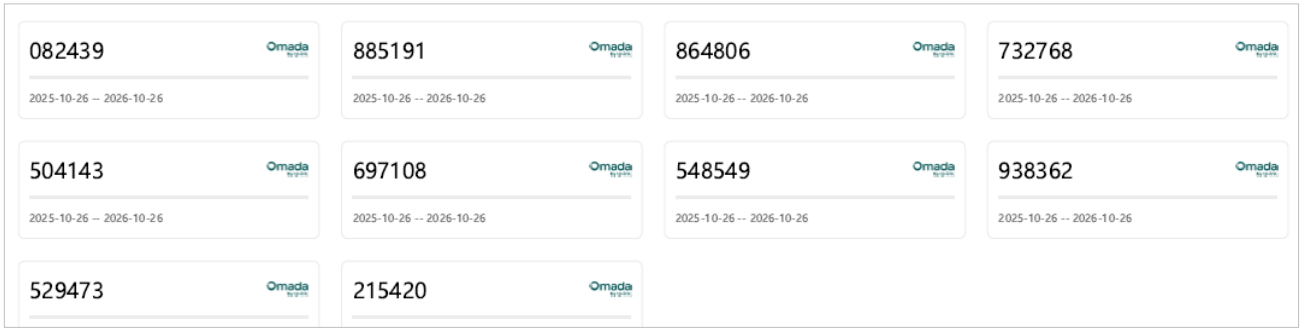
2	The voucher code can only be used for a limited number of times within its valid period. The number on the right shows the limited number of authentication times.

In the voucher group list, you can:

- Click the Details icon in the Action column to view the voucher codes. If you want to change the voucher pattern settings, click Edit Voucher.



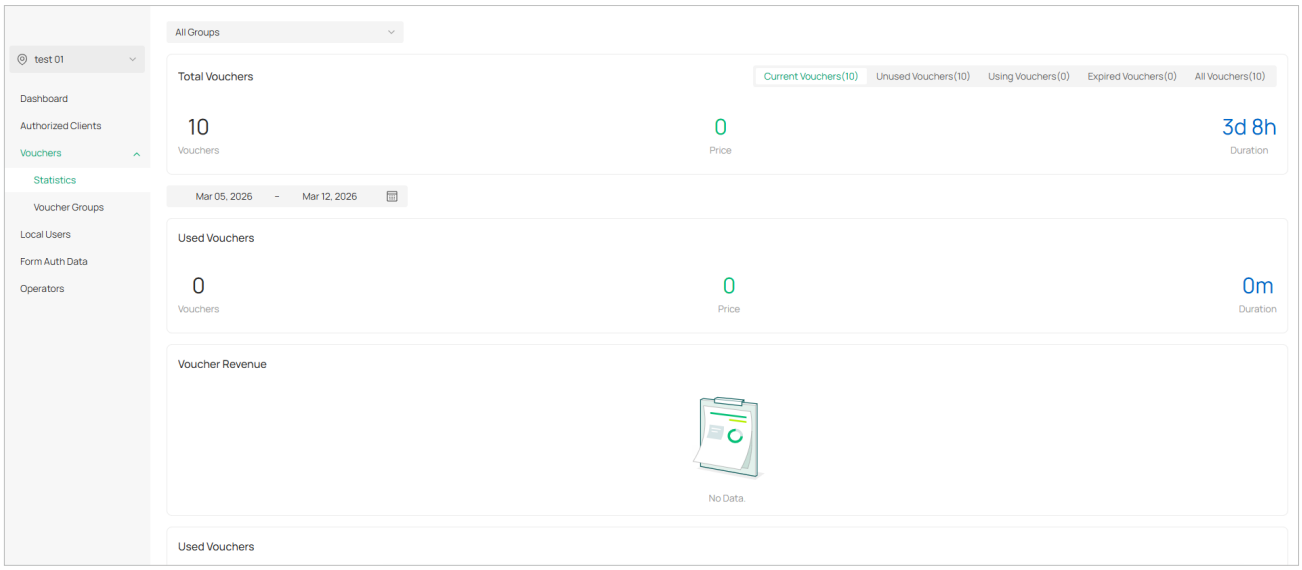
- Click the Print icon to print unused vouchers of a voucher group, or select multiple voucher groups and click Print Selected Unused Vouchers for print them in batches.



- Click the Clear icon to clear expired vouchers of a single group, or select multiple groups and click Clear Selected Expired Vouchers for batch clear.
- Click the Delete icon to delete a single group, or select multiple groups and click Delete for batch delete.
- Select multiple groups and click Export Vouchers to export their vouchers.

6. Distribute the vouchers to clients, and then they can use the codes to pass authentication. If a voucher code expires, it will be automatically removed from the list.

7. Go to the Vouchers > Statistics page. You can select All Groups or a specific group from the drop-down list to view voucher statistics.



15. 3. 4 Local Users

The Local Users tab is used to create user accounts for authentication. With the Local User configured, clients are required to enter the username and password to pass the authentication. You can create multiple accounts and assign them to different users.

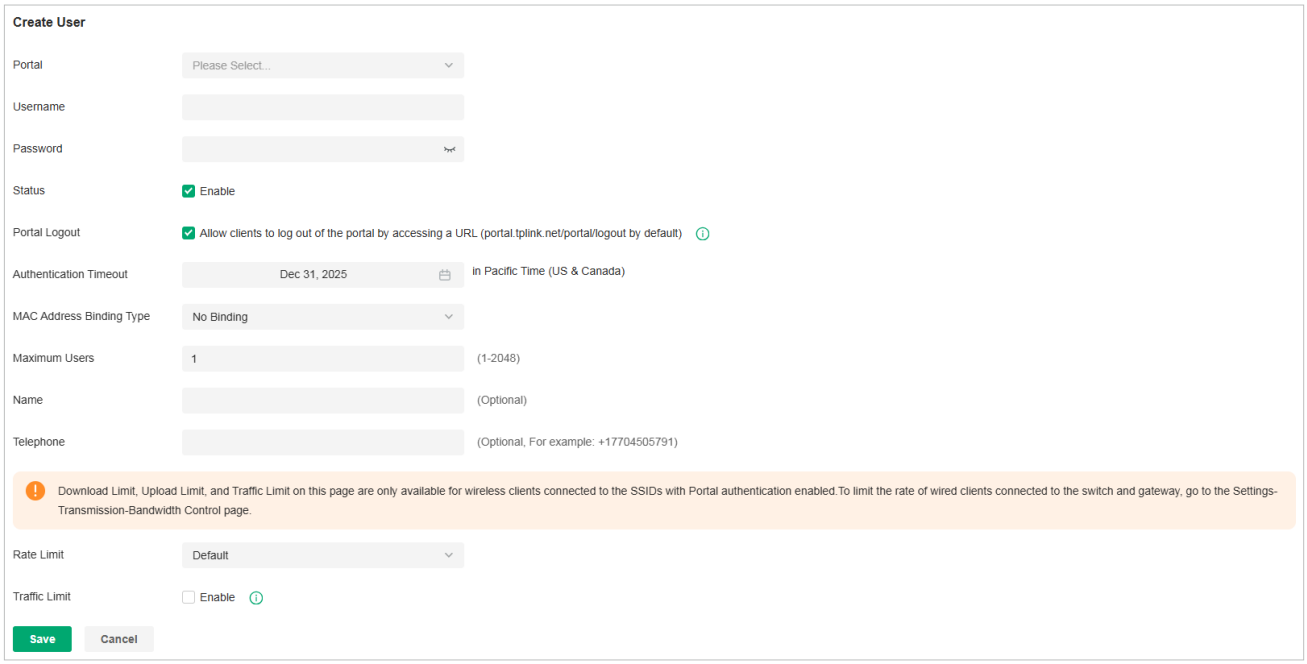
There are two ways to create local user accounts: create accounts on the page and import from a file.

To create local user accounts, follow the steps below.

1. Launch the controller and access a site, click Hotspot in the sidebar, then click Local Users.
2. Create Local User accounts through either of the following ways.

Create Local User accounts

Click Create User on the upper-right, and the following window pops up. Configure the following parameters and click Save.

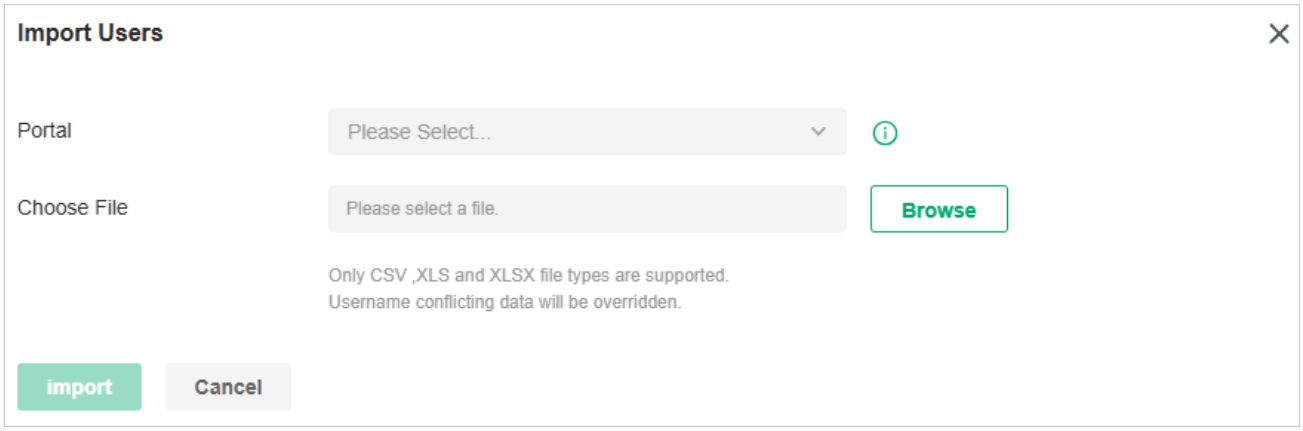


Portal	Select the portal for which the local users will take effect.
Username	Specify the username. The username should be different from the existing ones, and it is not editable once it is created.
Password	Specify the password. Local users are required to enter the username and password to pass authentication and access the network.
Status	When the status is enabled, it means the user account is valid. You can disabled the user account, and enable it later when needed.
Portal Logout	Check the box to allow guests to log out of the portal by accessing a URL (portal.tplink.net/portal/logout by default). You can change the default URL by editing portal.logout.domain in the omada.properties file. **Note:** Some devices may require firmware update to support Portal Logout.
Authentication Timeout	Specify the authentication timeout for local users. After timeout, the users need to log in again on the authentication page to access the network.

MAC Address Binding Type	There are three types of MAC binding: No Binding, Static Binding and Dynamic Binding. No Binding: No MAC address is bound to the local user account. Static Binding: Bind a MAC address to this user account manually. Then only the user with the this MAC address can use the username and password to pass the authentication. Dynamic Binding: The MAC address of the first user that passes the authentication will be bound to this account. Then only this user can use the username and password to pass the authentication.
Maximum Users	Specify the maximum number of users that can use this account to pass the authentication.
Name (optional)	Specify a name for identification.
Telephone (optional)	Specify a telephone number for identification.
Rate Limit	Select an existing rate limit profile, create a new rate limit profile or customize the rate limit for the local users. Custom: Specify the Download Limit and Upload Limit based on needs.
Traffic Limit	Click the checkbox and specify the daily/weekly/monthly/total traffic limit for the local user account, and the value of the traffic limit can be set in MB or GB. Once the limited is reached, the user(s) can no longer access the network using this account. Note: Traffic Limit on this page are only available for wireless clients connected to the SSIDs with Portal authentication enabled. To limit the rate of wired clients connected to the switch and gateway, go to the Network Config > Transmission > Bandwidth Control.

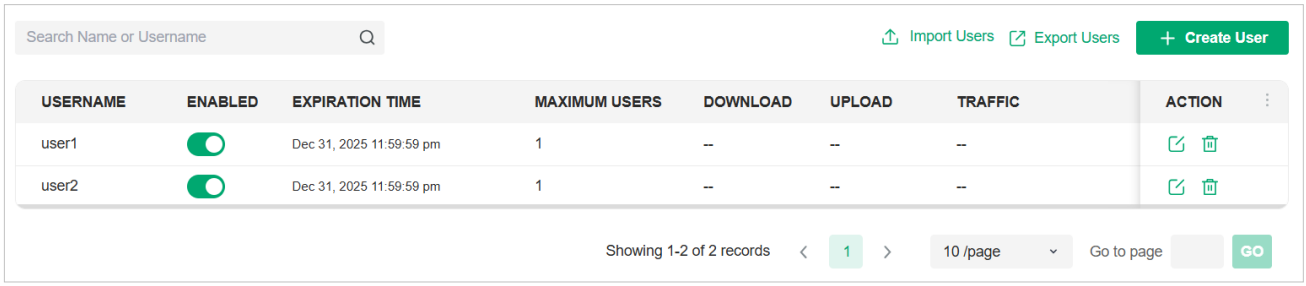
- **Create Local User accounts from files**

  Click Import Users on the upper-right, and the following window pops up. Select a file in the format of CVS or Excel, and click Import. To see required parameters and corresponding explanation, refer to Create Local User accounts. Note that the imported file will override the current user data.



Portal	Select the portal to which the local users will be imported.

3. The local user account(s) will be created and displayed in the module. You can view the information of the created local users, search certain accounts through the name, and use icons for management.



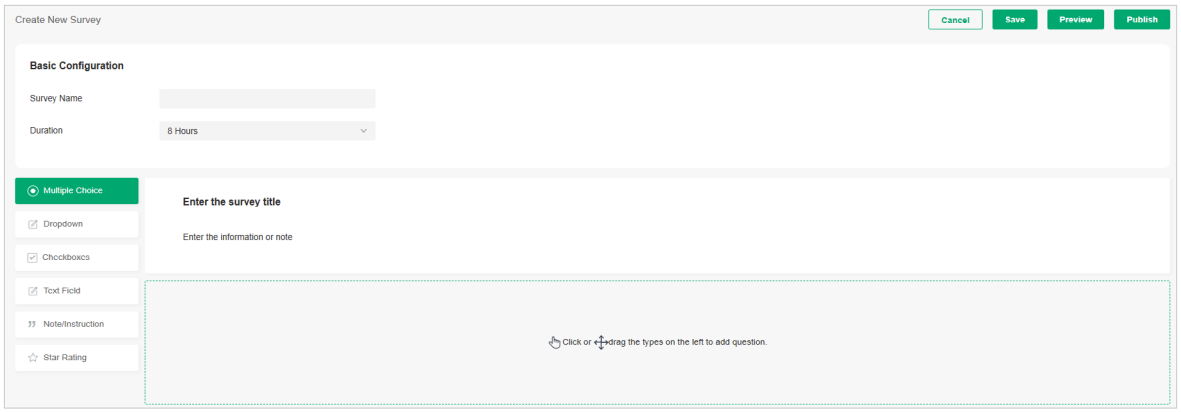
Import Users	Click to add local user(s) from files in the format of CVS or Excel. It is recommended when you need to create local users in batches. Select the portals based on needs, and the local users will be imported to the chosen portal. Note that the imported file will override the current user data.
Export Users	Click to export the local user(s) to files in the format of CVS or Excel. Select the portals based on needs, and the local users of the chosen portal will be exported.
	Click to edit the parameters for the local user.
	Click to delete the local user.

15. 3. 5 Form Auth Data

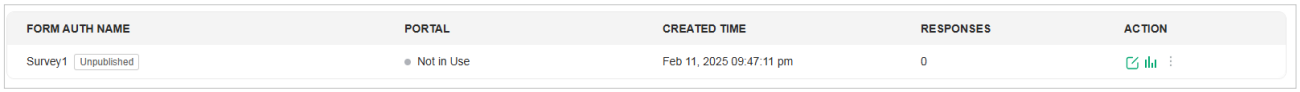
The Form Auth Data tab is used to create and manage surveys. You can customize your survey contents and publish it to collect data.

To create surveys, follow the steps below.

1. Launch the controller and access a site, click Hotspot in the sidebar, then click Form Auth Data.
2. **Click** Create New Survey and the following window pops up.



3. Specify the survey name and duration, then customize the contents.
4. Preview and save the settings or publish the survey.
5. The surveys are created and displayed in the table. You can use icons for management and click the ellipse icon for more management options.



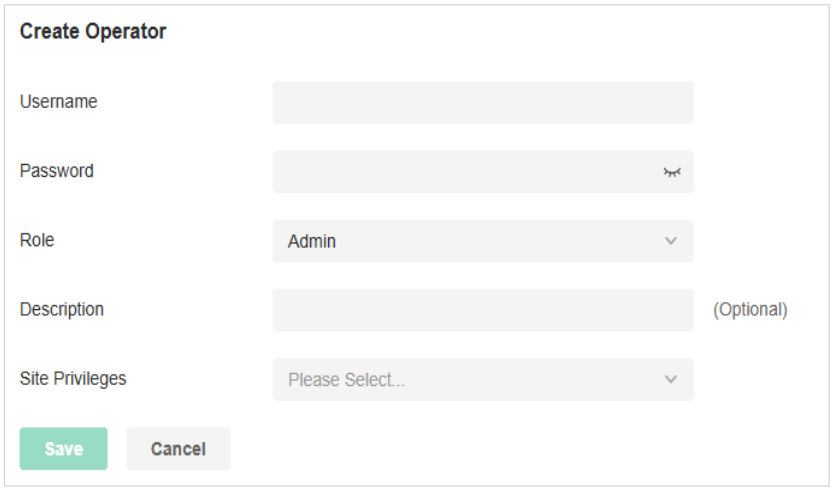
15. 3. 6 Operators

The Operators tab is used to manage and create operator accounts that can only be used to remotely log in to the Hotspot system and manage vouchers and local users for specified sites. The operators have no privileges to create operator accounts, which offers convenience and ensures security for client authentication.

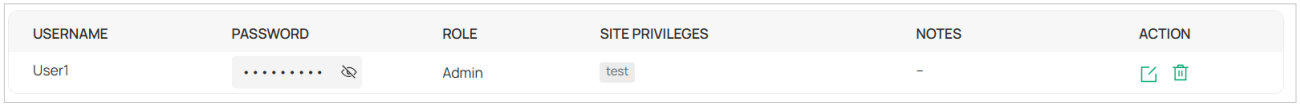
To create operator accounts, follow the steps below.

1. Launch the controller and access a site, click Hotspot in the sidebar, then click Operators.

2. Click Create Operator on the lower-left, and the following window pops up.



3. Specify the username, password, and role for the operator account. Admin role has read and write permissions, while Viewer role has read-only permissions.
4. (Optional) Enter a description for identification.
5. Select sites from the drop-down list of Site Privileges. Click Save.
6. The operator accounts are created and displayed in the table. You can view the information of the create operator accounts on the page, search certain accounts through the name and notes, and use icons for management.



7. Then you can use an operator account to log in to the Hotspot system:

- **For software controller**

  Visit the URL **https://Controller Host's IP Address:8043/ControllerID/login/#hotspot** (for example: **https://192.168.0.174:8043/4d4ede7983bb983545d017c628feaa3d/login/#hotspot**), and use the operator account to enter the Hotspot system.

- **For hardware controller**

  Visit the URL **https://Controller Host's IP Address:443/ControllerID/login/#hotspot** (for example: **https://192.168.0.174:443/4d4ede7983bb983545d017c628feaa3d/login/#hotspot**), and use the operator account to enter the Hotspot system.

- **For cloud-based controller**

  Visit the URL **https://URL of the controller/ControllerID/login/#hotspot**, and use the operator account to enter the Hotspot system.

Chapter 16

Manage Accounts

This chapter gives an introduction to different user levels of controller accounts and guides you on how to create and manage them. It includes the following sections:

- 16. 1 Introduction to User Accounts
- 16. 2 Create and Manage Roles
- 16. 3 Create and Manage Local User Accounts
- 16. 4 Create and Manage Cloud User Accounts
- 16. 5 Manage User Accounts Across Controllers

16. 1 Introduction to User Accounts

The Controller offers multiple levels of access available for users: **Owner**, **Super Admin**, **Admin**, and **Viewer**. You can also create new account roles and customize their permissions to access different features.

Since the controller can be accessed both locally and via cloud access, users can be further grouped into local users and cloud users.

Multi-level administrative account presents a hierarchy of permissions for different levels of access to the controller as required. This approach ensures security and gives convenience for management.

Moreover, in the user accounts list of the Owner/Super Admin, all accounts it created will be displayed. The accounts created by each administrator will be hidden by default, making the interface more systematic and to the point.

- **Owner**

The Owner has access to all features.

The account who first launches the controller will be the Owner (used to be recognized as Main Admin in earlier controller versions). It cannot be changed and deleted.

- **Super Admin**

The Super Admin can manage all the other roles (except Owner) and the privileges of most features.

- **Admin**

Admins have no permission to some modules, mainly including cloud access, migration, auto-backup and global view logs. They have read-only permission to some modules, such as global view license management and custom account roles.

Admins can be created and deleted by the Owner/Super Admin and Admins.

- **Viewer**

Viewers can view the status and settings of the network, and change the settings in Hotspot Manager.

The entrance to Account page is hidden for viewers, and they can be created or deleted by the administrators.

- **Custom roles**

Custom roles can be configured to access different features.

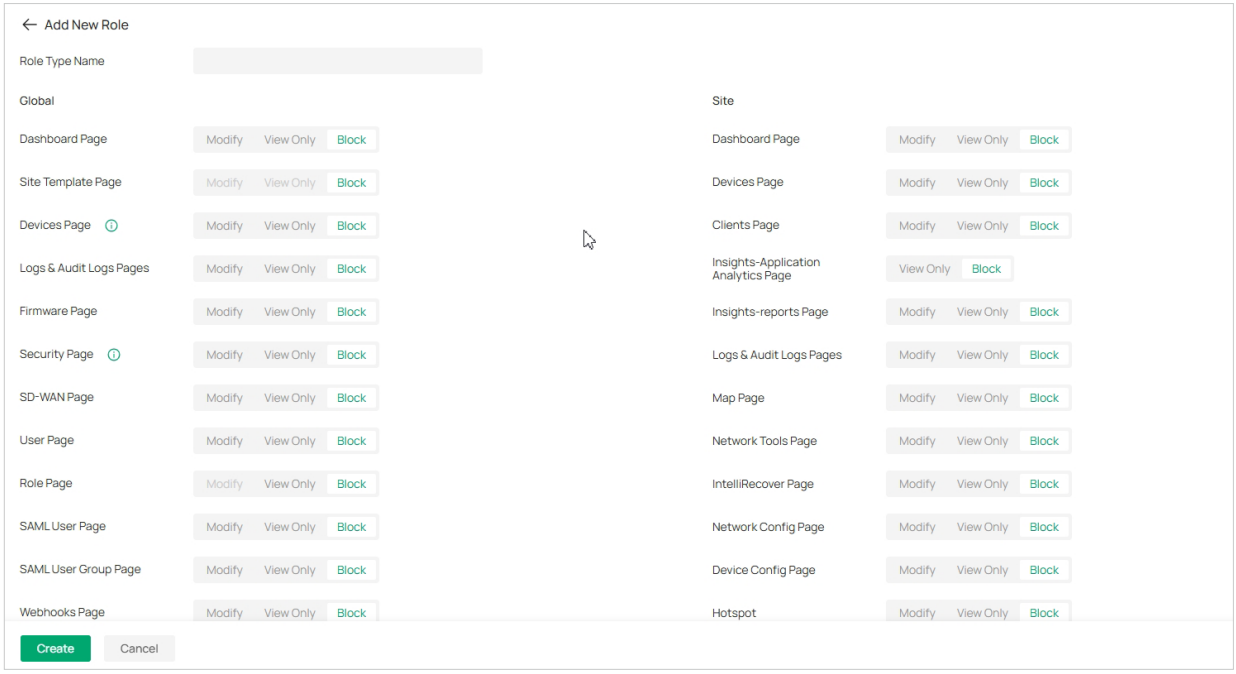
They can be created or deleted only by the Owner/Super Admin.

Note:

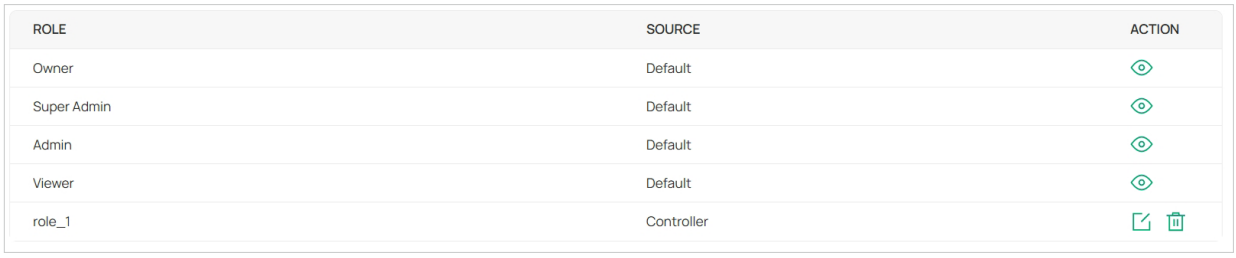
Please upgrade Omada APP to version 4.6 or later, otherwise you may not be able to log in with the accounts bound with customized roles.

16. 2 Create and Manage Roles

1. Launch the controller and access the Global View.
2. Go to Accounts > Role. The Controller offers four levels of default roles: **Owner**, **Super Admin**, **Admin**, and **Viewer**.
3. If you want to create a custom role, click Add New Role.
4. Specify the role type name and customize the permissions for the role. Click Create.



5. The new role will be displayed in the role list.



If you want to edit/delete a custom role, click the Edit/Delete icon in the ACTION column.

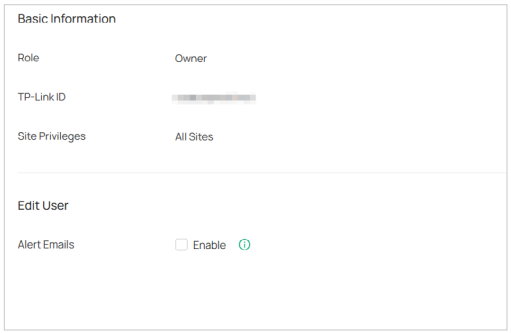
16. 3 Create and Manage Local User Accounts

By default, the Controller automatically sets up a local user with the role called Owner as the primary administrator. The username and password of the Owner are the same as that of the controller account by default. The Owner cannot be deleted, and it can create, edit, and delete other levels of user accounts.

16. 3. 1 Edit the Owner Account

To view basic information and edit the Owner account, follow these steps:

1. Launch the controller and access the Global View.
2. Go to Accounts > User.
3. Click the Edit icon in the ACTION column and enter your current password to view or change your account.
4. Check and edit the account information. Click Save.



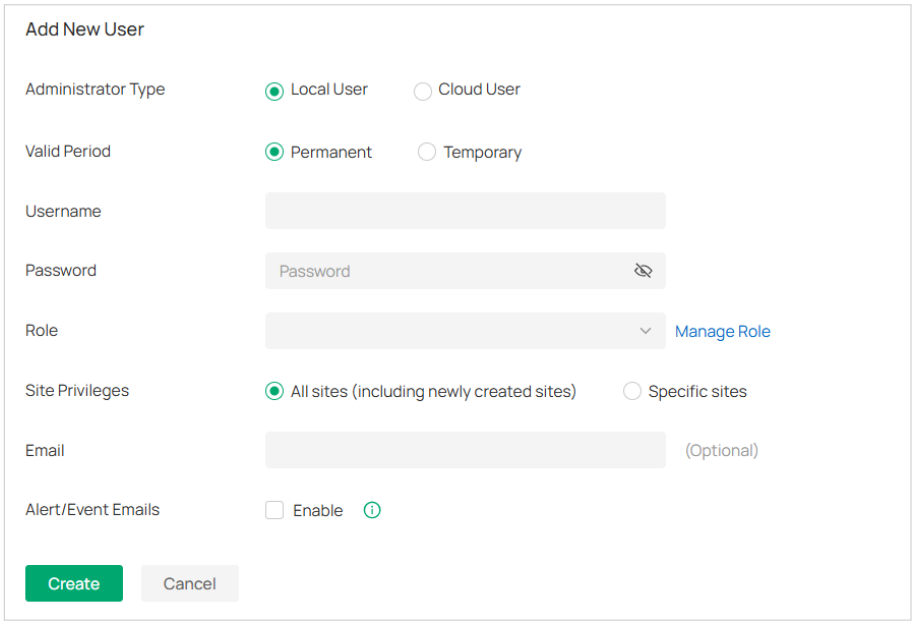
Alert Emails	Check the box if you want the current user to receive emails about alerts of the privileged sites.

16. 3. 2 Create and Manage Other Local Accounts

To create and manage a local user account, follow these steps:

1. Launch the controller and access the Global View.
2. Go to Accounts > User. Click Add New User.

3. Select Local User for the administrator type. Specify the parameters and click Create.



Valid Period	Set the validity period of the user. Permanent: The user account will have permissions permanently unless modified or deleted. Temporary: The user account will have permissions only in the period you set.
Username	Specify the username. The username should be different from the existing ones.
Password	Specify the password.
Role	Select a role for the created user account. Super Admin: This role can manage all the other roles (except Owner) and the privileges of most features. Admin: This role has permissions to adopt and/or manage devices of the sites chosen in the site privileges, edit itself, create/edit/delete viewer accounts in its privileged sites. However, it cannot delete itself or edit/delete Owner/Super Admin. Viewer: This role can view the information of the sites chosen in the site privileges. It can only edit itself. Custom roles: If you have created custom roles, they will be displayed in the list. To create custom roles, refer to 16. 2 Create and Manage Roles.
Site Privileges	Assign the site permissions to the created local user. All sites (including newly created sites): The created user has device permissions in all sites, including all new-created sites. Specific sites: The created user has device permission in the sites that are selected. Select the sites by checking the box before them.
Email (optional)	Enter an email address for receiving alert emails.

Alert/Event Emails	Check the box if you want the created user to receive emails about alerts and events of the privileged sites.

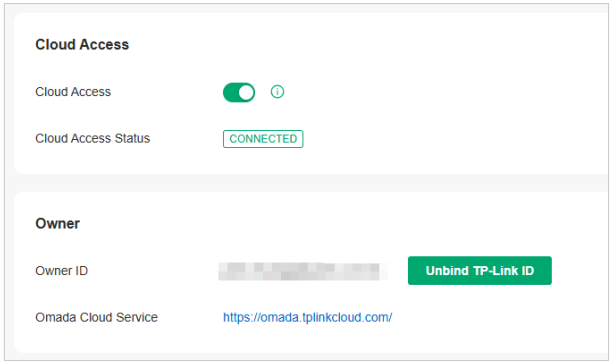
16. 4 Create and Manage Cloud User Accounts

A Cloud-Based Controller enables cloud access by default and automatically sets up the cloud Owner. An on-premise controllers automatically sets up the cloud Owner if you have enabled cloud access and bound the controller account with a TP-Link ID in the quick setup. The username and password is the same as that of the TP-Link ID. The cloud Owner is cannot be deleted, and it can create, edit, and delete other levels of user accounts.

16. 4. 1 Set Up the Cloud Owner Account

For an on-premise controller, if you have not enabled the cloud access and bound the controller with a TP-Link ID in quick setup, you can follow the steps below to set up the cloud Owner:

1. Launch the controller and access the Global View.
2. Go to Settings > Cloud Access to enable Cloud Access and bind your TP-Link ID.



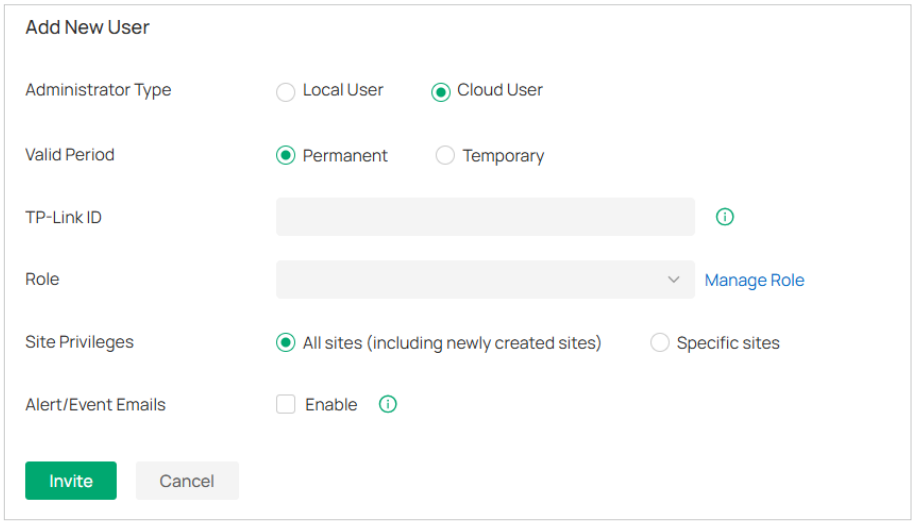
3. Go to Accounts > User. A cloud Owner with the same username as the TP-Link ID will be automatically created. The Cloud Owner cannot be deleted. You can log in with the cloud Owner when the cloud access is enabled.

16. 4. 2 Create and Manage Other Cloud Accounts

To create and manage cloud user account, follow these steps:

1. Launch the controller and access the Global View.
2. Go to Accounts > User. Click Add New User.

3. Select Cloud User for the administrator type. Specify the parameters and click Invite.



Valid Period	Set the validity period of the user. Permanent: The user account will have permissions permanently unless modified or deleted. Temporary: The user account will have permissions only in the period you set.
TP-Link ID	Enter an email address of the created cloud user, and then an invitation email will be sent to the email address. If the email address has already been registered as a TP-Link ID, it will become a valid cloud user after accepting the invitation. If the email address has not been registered, it will receive an invitation email for registration. After finishing registration, it will automatically becomes a valid cloud user.
Role	Select a role for the created cloud user. Super Admin: This role can manage all the other roles (except Owner) and the privileges of most features. Admin: This role has permissions to adopt and/or manage devices of the sites chosen in the site privileges, edit itself, create/edit/delete viewer accounts in its privileged sites. However, it cannot delete itself or edit/delete Owner/Super Admin and other Admin accounts. Viewer: This role can view the information of the sites chosen in the site privileges. It can only edit itself. Custom roles: If you have created custom roles, they will be displayed in the list. To create custom roles, refer to 16. 2 Create and Manage Roles.
Site Privileges	Assign the site permissions to the created local user. All sites (including newly created sites): The created user has device permissions in all sites, including all new-created sites. Specific sites: The created user has device permission in the sites that are selected. Select the sites by checking the box before them.

Alert/Event Emails	Check the box if you want the created user to receive emails about alerts and events of the privileged sites.

16. 5 Manage User Accounts Across Controllers

Overview

If you have multiple controller, Account Manager allows you to centrally manage user accounts across controllers, assign users, enforce permissions, and streamline onboarding through Cloud Portal.

To use Account Manager, ensure your controllers meet the following requirements:

Controller Type: Omada On-Premises Networking Controllers only.

Version Required: v5.15.20 or later.

Status: Controllers must be online.

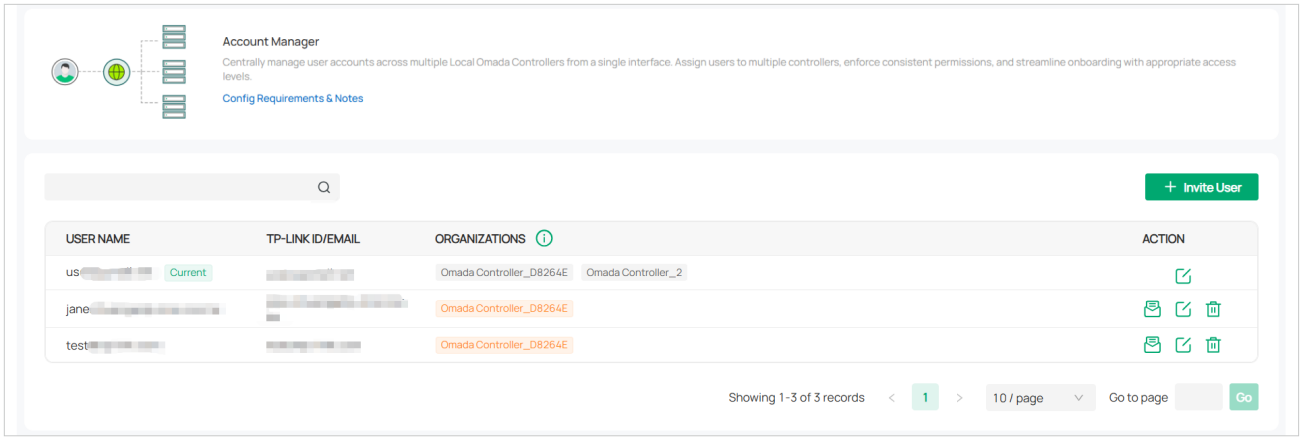
Cloud Access: Must be enabled.

Notes:

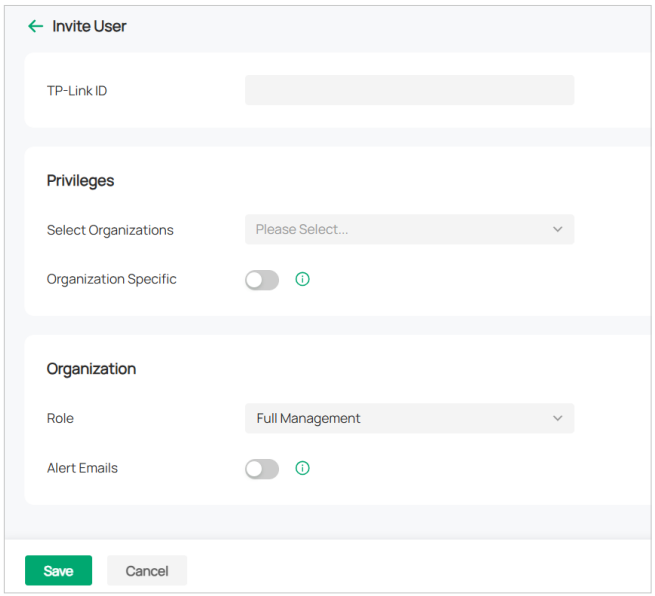
- For MSP Controllers, permissions are applied at the MSP level.
- Account Manager currently supports Full Management (Super Admin) and View Only (Viewer) permissions.

Configuration

1. Launch a web browser and visit https://omada.tplinkcloud.com. Enter your TP-Link ID and password to log in. If you do not have a TP-Link ID, create a TP-Link ID first.
2. Go to Account Manager. The user accounts of all controllers managed by the current TP-Link ID will listed. The organization column displays the status of organization invitation: yellow text indicates that the user has been invited but not yet agreed, and gray text indicates that the user has agreed to join.



3. If you want to invite a user to help manage a controller organization, click Invite User and configure the parameters.



TP-Link ID	Enter the TP-Link ID of the user you want to invite. If the email address has already been registered as a TP-Link ID, it will become a valid cloud user after accepting the invitation. If the email address has not been registered, it will receive an invitation email for registration. After finishing registration, it will automatically becomes a valid cloud user.
Select Organizations	Select one or multiple controller organization that the invited user can manage.
Organization Specific	Enable this option if you selected multiple controller organizations and want to configure the roles and alert settings for them separately.
Role	Set the permissions for the user: Full Management (Super Admin) or Viewer (View Only).
Alert Emails	With Alert Emails enabled, the organization will send the user emails about alerts.

Chapter 17

Monitor and Maintain the Network

This chapter guides you on how to monitor and maintain the network to ensure the stability and security of network operations. This chapter includes the following sections:

- 17. 1 Monitor the Network with Dashboard
- 17. 2 Monitor the Network with Map
- 17. 3 Monitor the Network with Insights
- 17. 4 Monitor the Network with Logs
- 17. 5 Maintain the Network with Tools
- 17. 6 Maintain PoE Devices with IntelliRecover

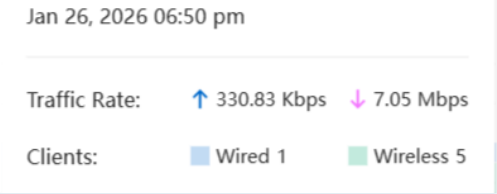
17. 1 Monitor the Network with Dashboard

Dashboard is designed for a quick real-time monitor of the site network. It is divided into four sections: Overview, Topology, Clients, and Traffic

17. 1. 1 Overview

The Overview page provides a high-level summary of network health, client traffic, and hardware status. Use this dashboard to monitor real-time performance and identify potential bottlenecks at a glance.

- **Interactive Elements & Navigation**

Element	Function
	Switch between Overview, Topology, Wi-Fi, Clients, and Traffic views.
	Filter data by 1D (Day), 1W (Week), or 1M (Month).
	Select More > on widgets like Network Overview or Top 5 Clients to view detailed lists.
	Hover over data points in the Activity graph to view specific traffic rates and client counts at a precise timestamp.
	Click the (i) icon (e.g., next to Site Health Score) to view the calculation logic for that metric.

- **Monitoring Site Health**

To assess the current state of your network, follow these steps:

1. Check the Site Health Score: Locate the semicircular gauge on the left. A score of 100 indicates optimal performance across Wi-Fi, Device, WAN, and Client categories.
2. Review the 24h Site Health Trend: Scan the green grid. Each block represents a time interval; look for color shifts (e.g., yellow or red) which indicate historical outages or performance dips.
3. Test WAN Port Speed: Run a speed test on a single WAN port and the results will be available in a few seconds. You can also view historical speed test results.
4. Analyze Traffic Spikes: Observe the Activity chart. Compare the blue shaded area (Internet Activity) against the purple line (Clients) to see if high traffic correlates with specific user surges.
5. Identify High-Bandwidth Users: Consult the Top 5 Clients by Traffic and Top 5 Apps by Traffic cards to see which devices or applications (e.g., BitTorrent, NetEase) are consuming the most resources.
6. Evaluate Radio Environment: Scroll to AP Density and Channel Utilization to ensure your access points are operating on clear channels with minimal interference.

Note:

- You can quickly identify hardware failures in the Network Overview widget. If a device count (e.g., AP or Switch) appears lower than your known inventory, click the icon to jump directly to the device management page for troubleshooting.
- The ISP Activity metrics on the left sidebar show real-time throughput. If the Load Balancing Weight is set to 1:1, the controller is distributing traffic equally across multiple WAN ports.
- The dashboard automatically preserves your workspace preferences, including chart filter selections and table pagination settings. These core configurations persist after you leave the page, ensuring that your previous edits are automatically reloaded upon your next visit to eliminate repetitive setup.



17. 1. 2 Topology

The Topology page provides a real-time map of your network's physical and logical connections. Use this view to visualize device relationships, monitor port speeds, and identify configuration redundancies like MLAG or VRRP.



In the diagram, you can:

- Use the (+) or (-) icons on connection branches to expand or collapse sub-trees.
- Click the icon of the client group to view clients connected to the same device.
- Click any device or client icon to open its Overview window for granular monitoring and configuration.
- Hover your cursor over any device icon to reveal a quick-view summary of its status and hardware information.

In the lower left:

Adjust the size of the topology, change the horizontal/vertical orientation of the topology, and view the legends.

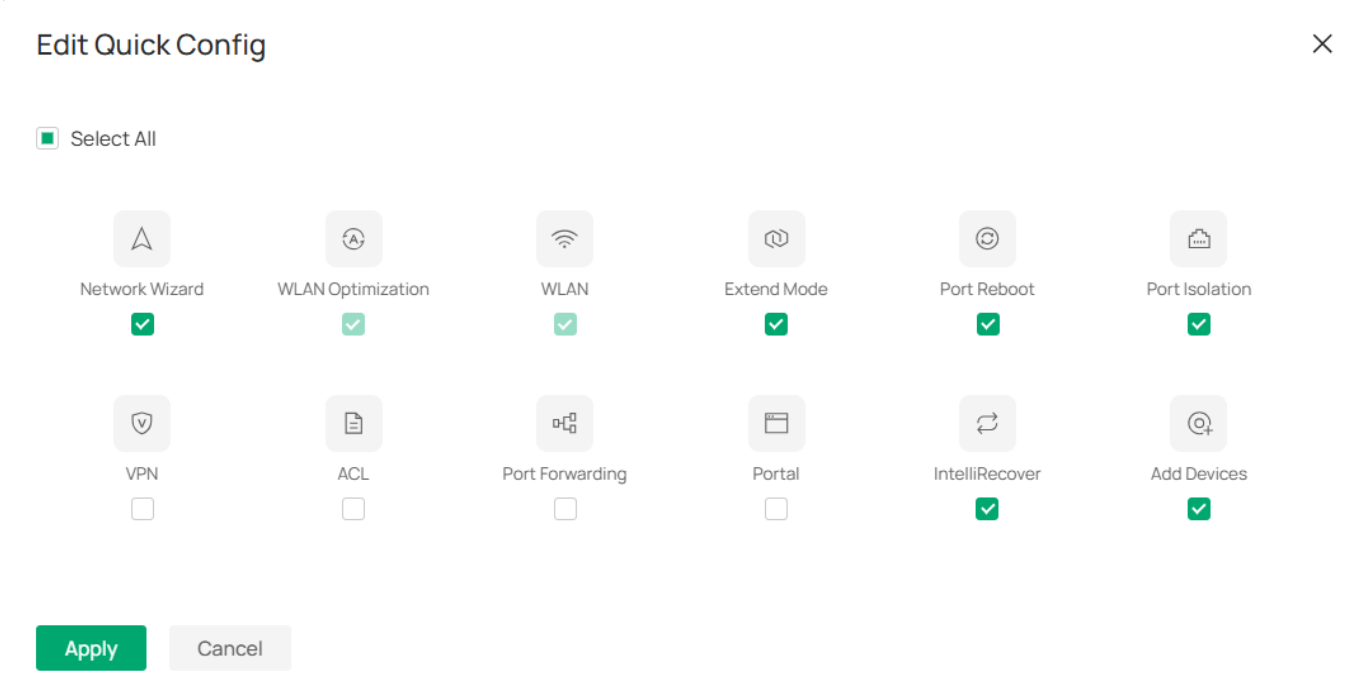
In the upper right:

- When Traffic ( ) is enabled, the map displays the communication rate between devices. If using a third-party gateway, manually select your root node to ensure correct connectivity logic.
- Use the Network Filter ( ) in the left panel to isolate specific LAN or wireless networks (SSIDs) within the visual map.

The left-side panel of the Topology page provides the device statistics chart, Network Filter, and Quick Config.

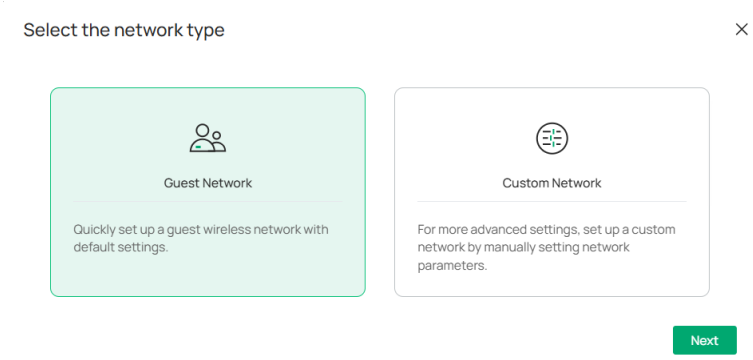
In Network Filter, you can filter the LAN and wireless network to display.

In Quick Config, you can click a configuration icon to quickly configure your network. To customize this section, you can click the edit icon and select the configuration icons to display.



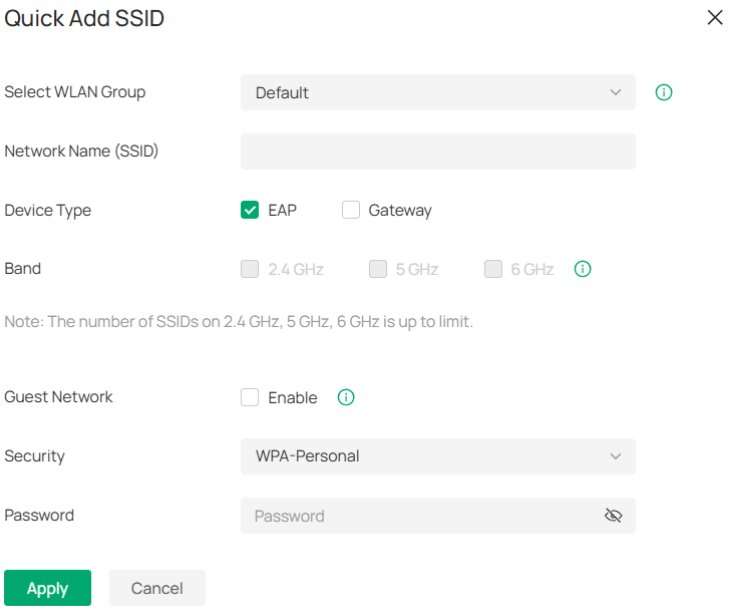
- Network Wizard

In Network Wizard, you can quickly set up a guest wireless network with default settings or a custom network by manually setting network parameters.



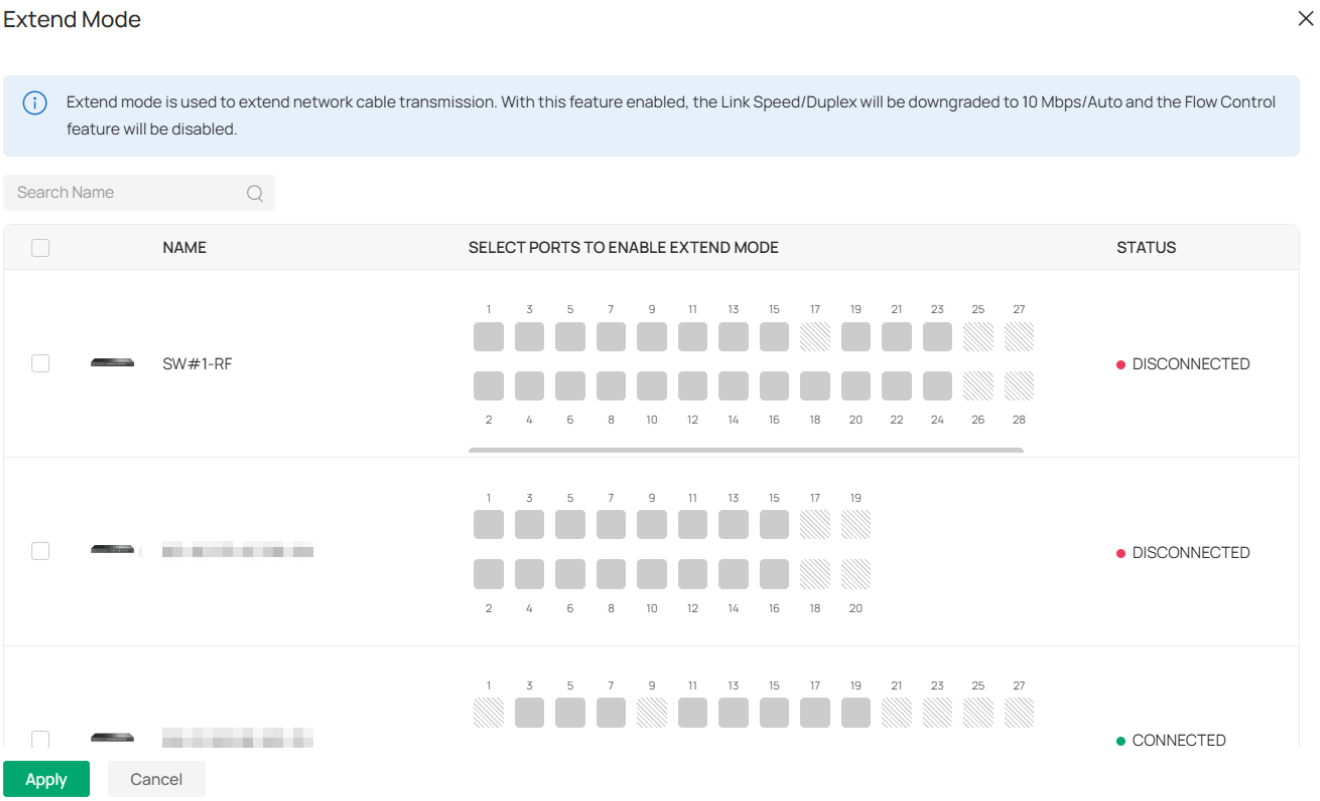
- WLAN

In WLAN, you can quickly create an SSID and set up a basic wireless network.



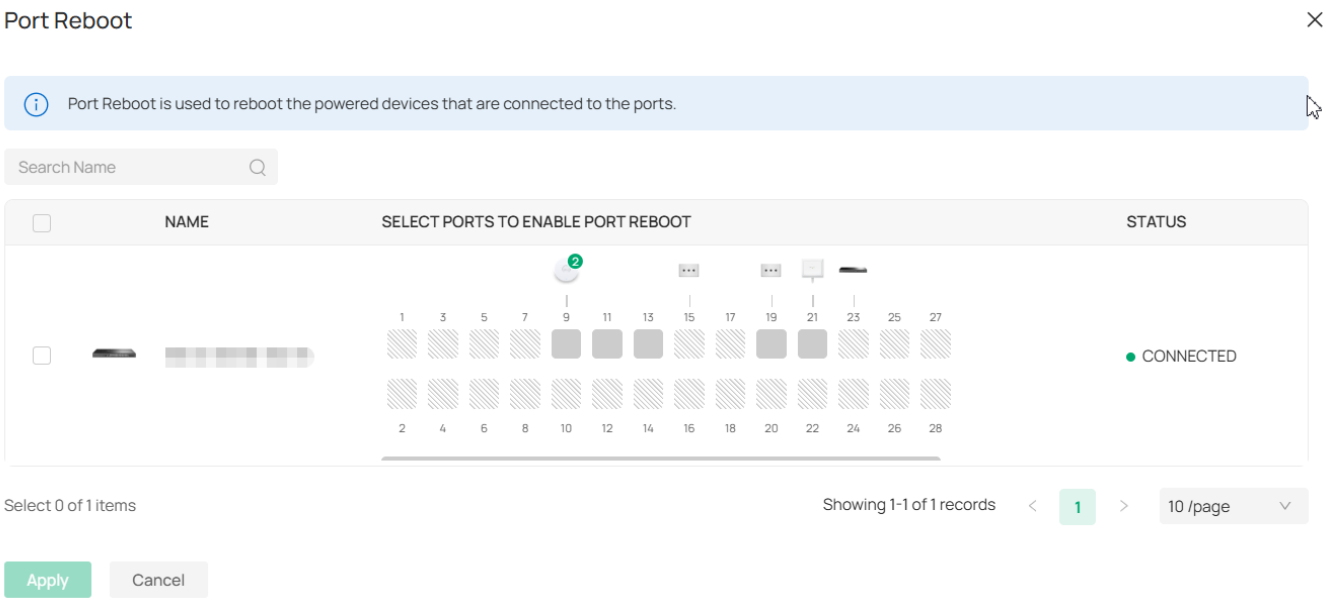
■ Extend Mode

In Extend Mode, you can quickly extend network cable transmission for switch ports. With this feature enabled, the Link Speed/Duplex will be downgraded to 10 Mbps/Auto and the Flow Control feature will be disabled.



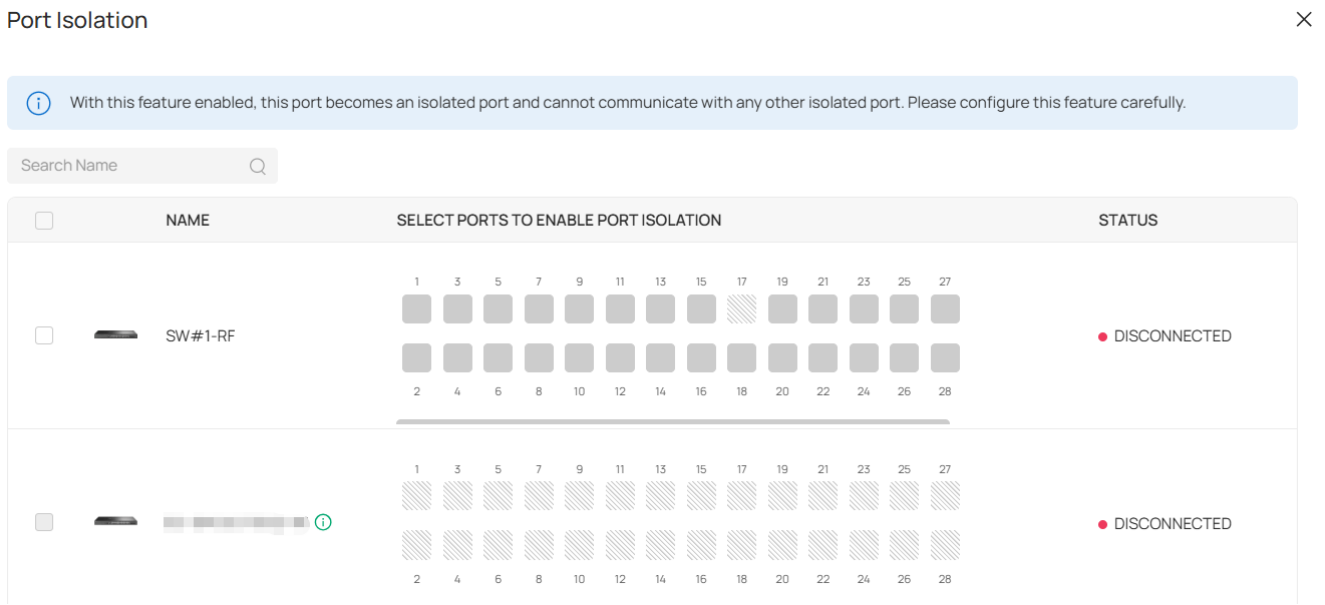
■ Port Reboot

In Port Reboot, you can quickly reboot the powered devices that are connected to the switch ports.



■ Port Isolation

In Port Isolation, you can quickly isolate the selected ports so that the ports cannot communicate with any other isolated port.



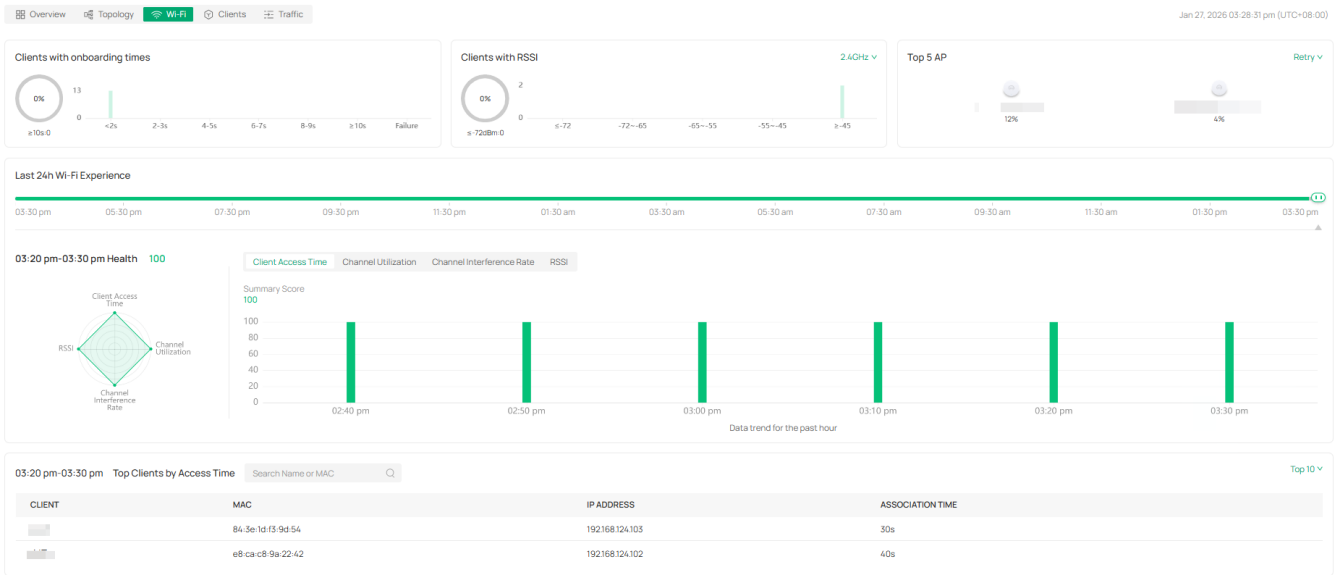
■ Others

Other Quick Config functions, including WLAN Optimization, VPN, ACL, Port Forwarding, Portal, and IntelliRecover, will guide you to the configuration page. Refer to the corresponding chapter in this

manual for detailed guidance.

17. 1. 3 Wi-Fi

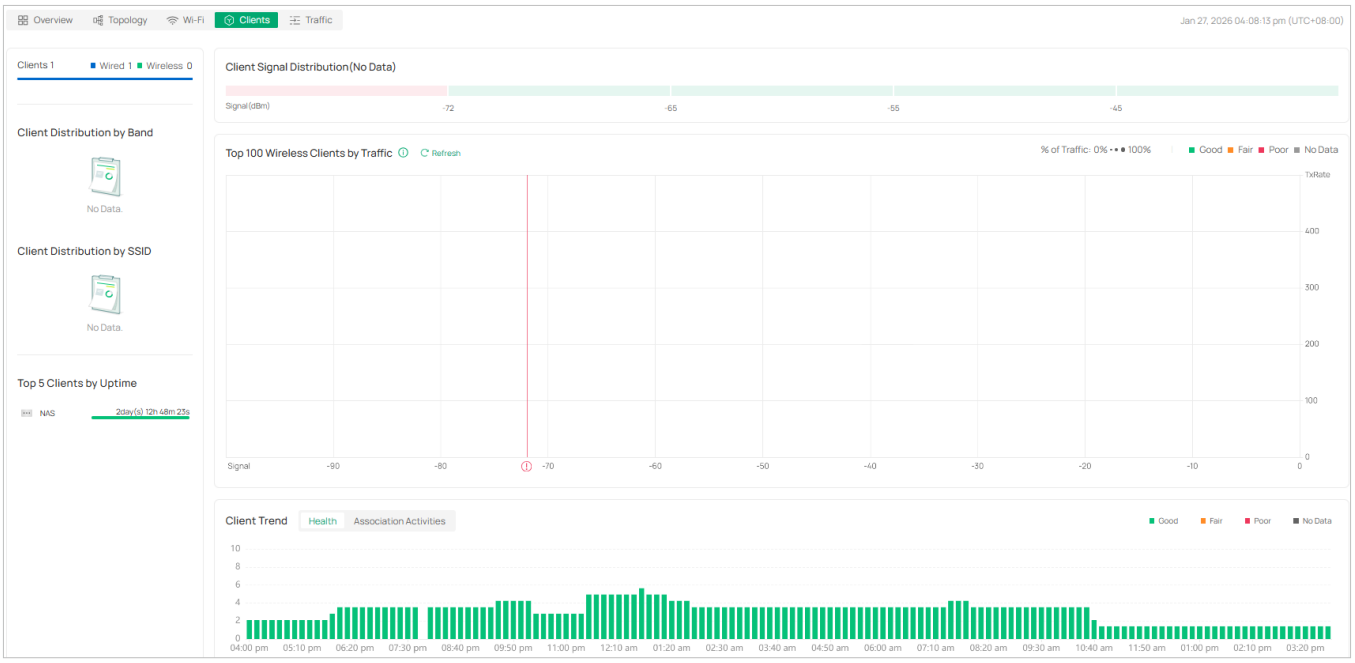
The Wi-Fi page offers a specialized overview of the wireless environment, highlighting connection efficiency, signal strength distribution, and radio resource management.



Widget	Function
Clients with onboarding times	Tracks how long wireless clients take to connect. Metrics are categorized from <2s to ≥10s or Failure.
Clients with RSSI	Displays the distribution of signal strength across the network. Filterable by frequency band (2.4GHz, 5GHz, or 6GHz).
Top 5 AP	Identifies the most active Access Points based on client load or traffic percentage.
Last 24h Wi-Fi Experience	A chronological health timeline. Use the playback/pause controls to review performance at specific time intervals.

17. 1. 4 Clients

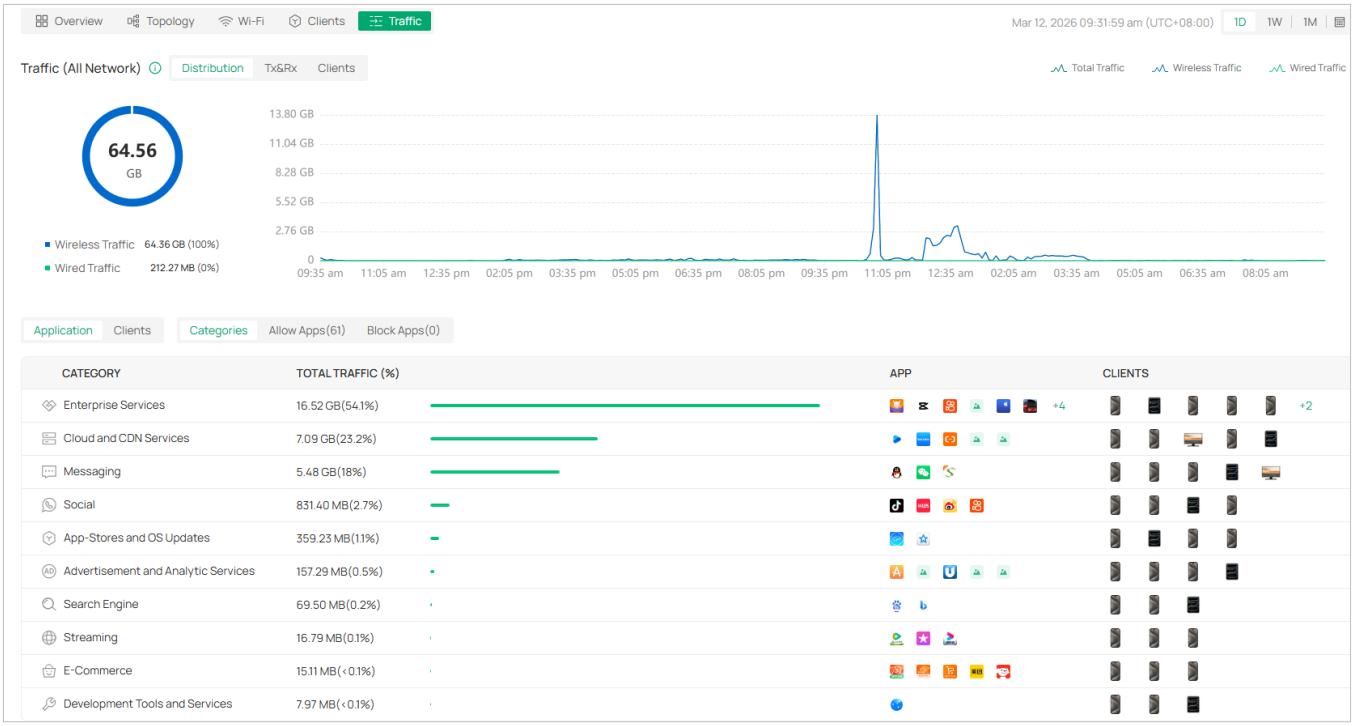
The Clients dashboard provides a comprehensive view of all devices connected to the network. Use this page to monitor client health, track signal distribution, and identify high-bandwidth users across both wired and wireless segments.



Element	Function
Clients Summary	Displays the total number of active clients, with a breakdown of Wired vs. Wireless connections.
Top 5 Clients by Uptime	Lists devices with the longest continuous connection to the network.
Client Trend	Switches the historical view between Health status and Association Activities.
Distribution	View visualizations for Client Distribution by Band and Client Distribution by SSID.

17. 1. 5 Traffic

The Traffic page provides a deep-dive analysis of network usage, categorized by application type, client device, and connection medium. Use this dashboard to identify bandwidth-heavy applications and monitor data distribution between wired and wireless networks.



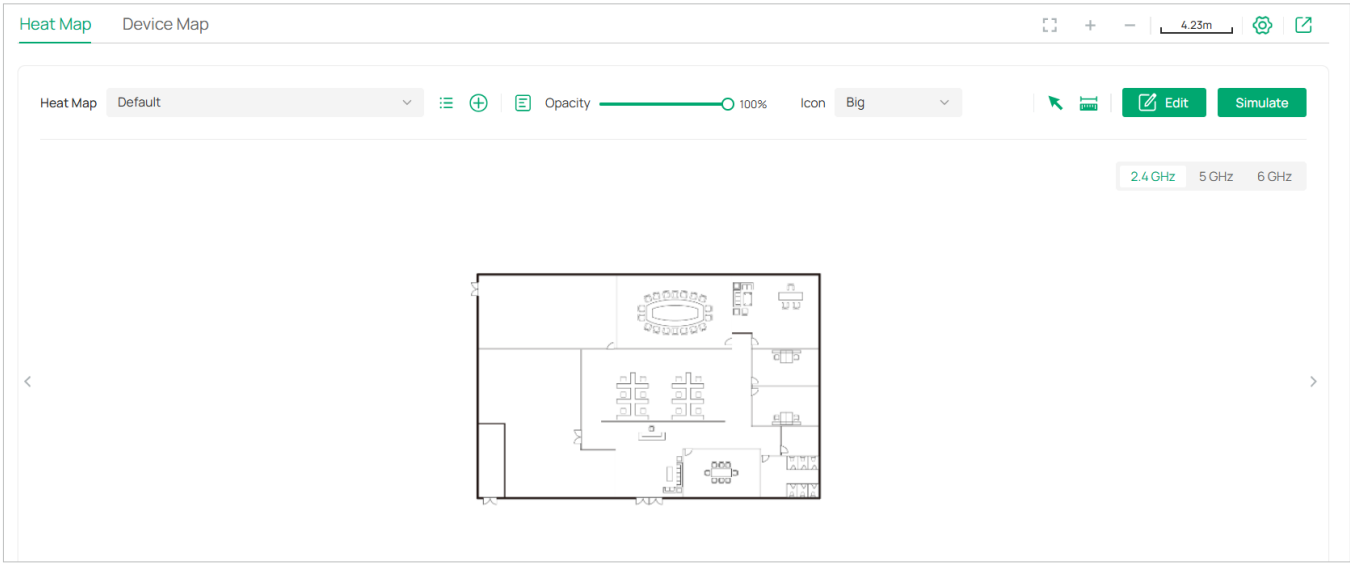
Element	Function
Primary Metric Tabs	Switch between Distribution, Tx&Rx, and Clients views to change the primary graph's data focus.
Category/App Filter	Toggle between Application, Clients, and Categories to view specific traffic breakdowns.
App Control Tabs	Access Allow Apps and Block Apps lists to manage application-specific network permissions.
Pagination Control	Navigate through multiple pages of records or change the rows displayed per page.

17. 2 Monitor the Network with Map

With the Map function, you can customizes a visual representation of your network in Heat Map and visually display the geographic location of each device and site in Device Map and Site Map.

17. 2. 1 Heat Map

Go to Map > Heat Map, and a default map is shown as below. You can upload your local map images and add devices and different types of walls to customize a visual representation of your network.



Click the following icons to add, edit, and select the map. After selecting a map, click and drag in the devices from the Devices list to place it on the map according to the actual locations.

Heat Map Default	Click to select a map from the drop-down list to place the devices.
	Click to edit maps in the pop-up window. Click the edit icon to edit the description and layout of the map. Click the delete icon to delete the map.
	Click to add a map. In the pop-up window, enter the description, select the layout, and upload an image in the .jpg, .jpeg, .gif, .png, .bmp, .tiff format.
Opacity 61%	Adjust the opacity of the map.
Icon Big	Click to select the icon size displayed on the map.
	Click to use the selection tool to select the elements including walls and devices on the map.
	Click to use the measurement tool. Draw a line on the map to measure the actual distance according to the map scale.

	Click to edit the elements including walls and devices on the map.
	Click to simulate the network heat map. Note: It is required to click Simulate to generate a new heat map after editing elements on the map.
	Click to fit the map to the web page.
	Click to zoom in the map.
	Click to zoom out the map.
	Click to set the map scale. Draw a line on the map by clicking and dragging, and then define the distance of the line.
	Click to set the default height of the added devices and the information displayed on the map.
	Click to export the network coverage report.

Configuration

To generate a visual representation and heat map of your network, follow these steps:

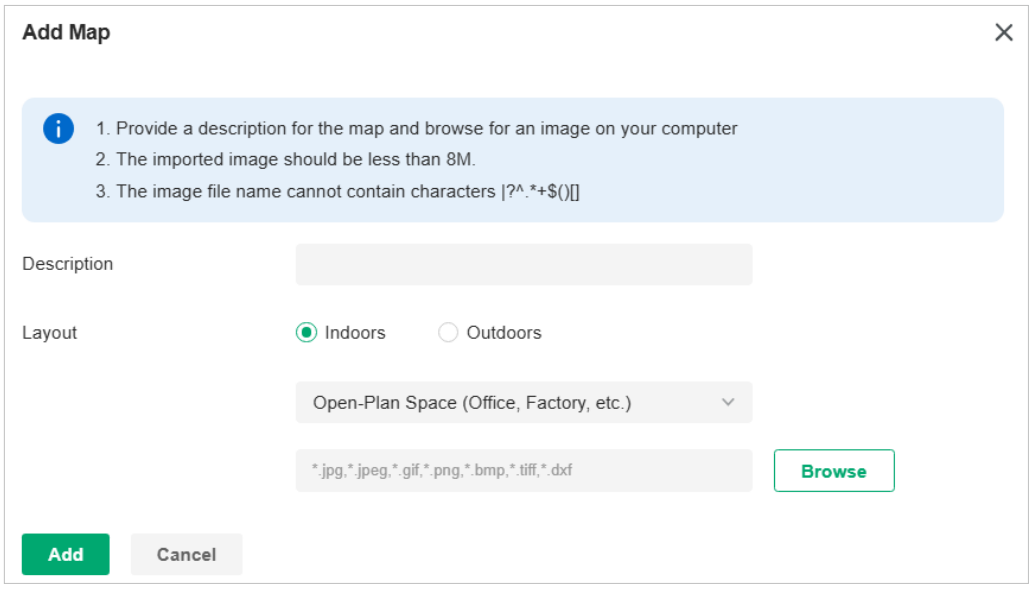
1) Add a map and configure the general parameters for the map.

2) Add devices and walls, and configure the parameters.

3) View simulation results.

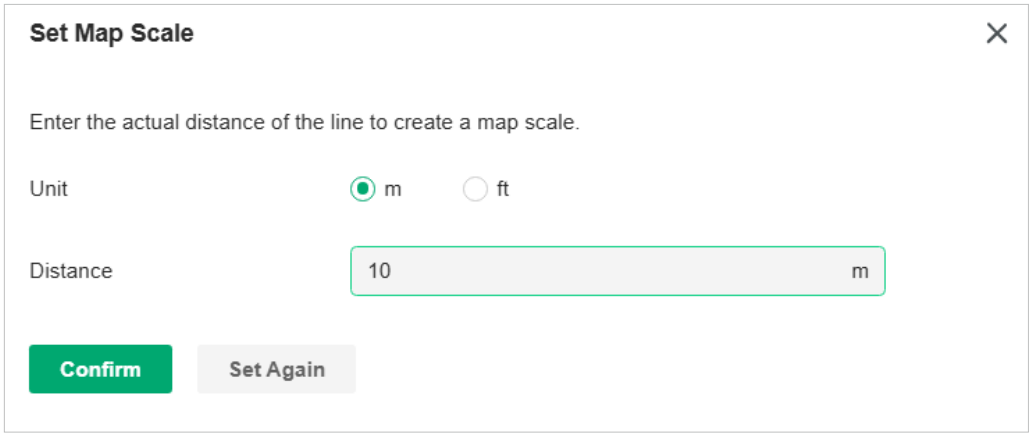
Step 1: Add Map

7. Go to Map > Heat Map and click ⊕ to add a new map. Then click Add.

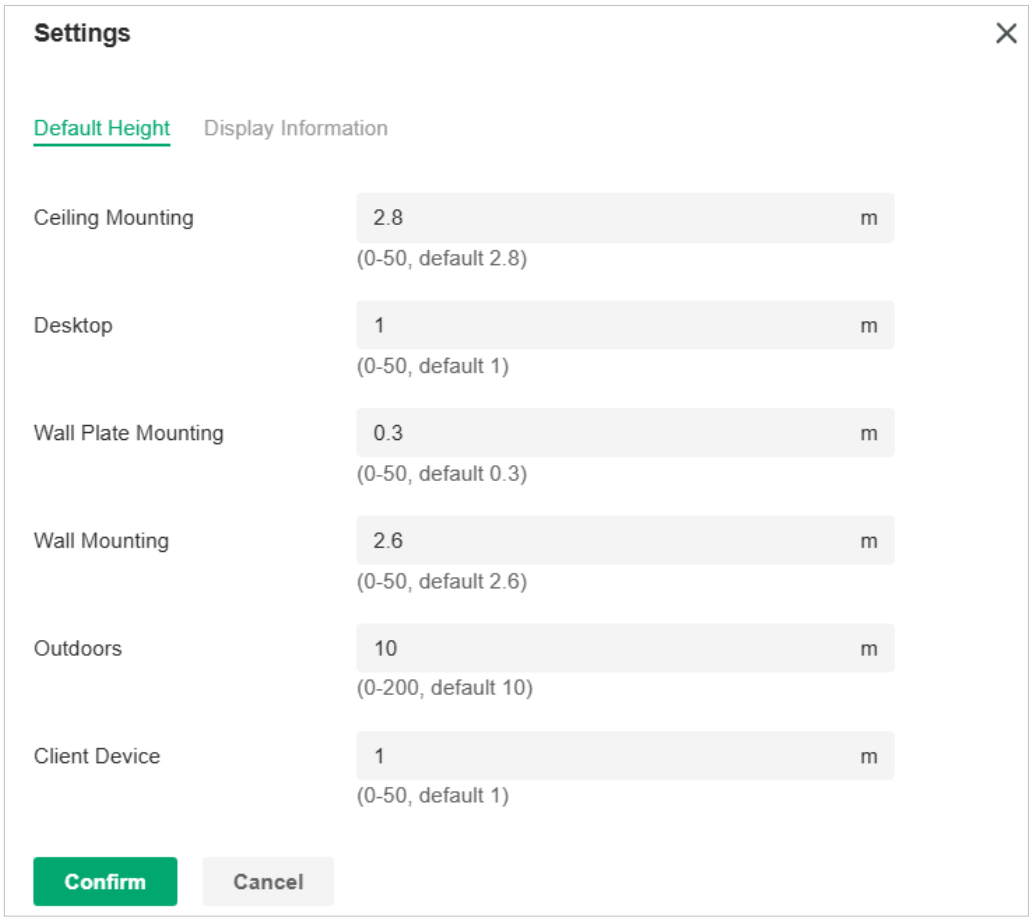


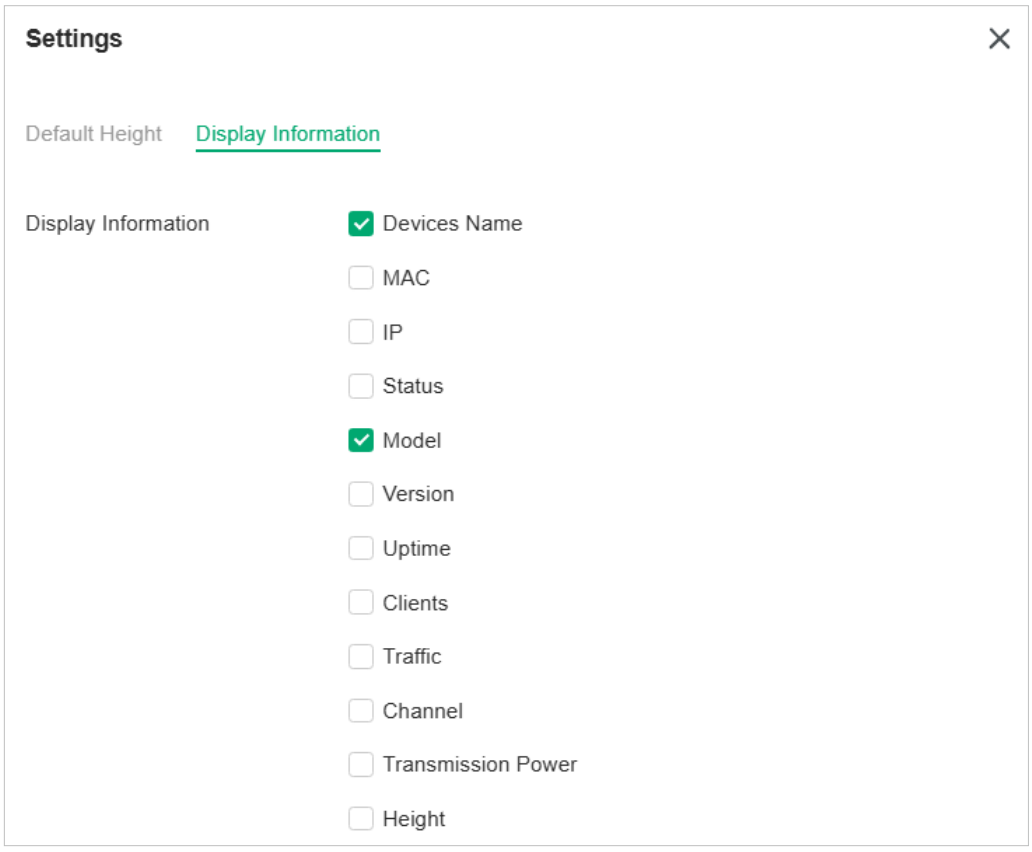
Description	Enter a description for the map.
Layout	Select the general layout of the map, which will make the simulation more accurate and the upload the map in the .jpg, .jpeg, .gif, .png, .bmp, .tiff, .dxf format. **Tip:** You can upload a CAD (.dxf) file, and the controller will automatically identify the walls in the layout.

8. Click the scale icon on the upper right to set a map scale. Draw a line on the map by clicking and dragging, and then define the distance of the line.



9. Click the settings icon to set the default height of the added devices and the information displayed on the map. Then click Confirm.

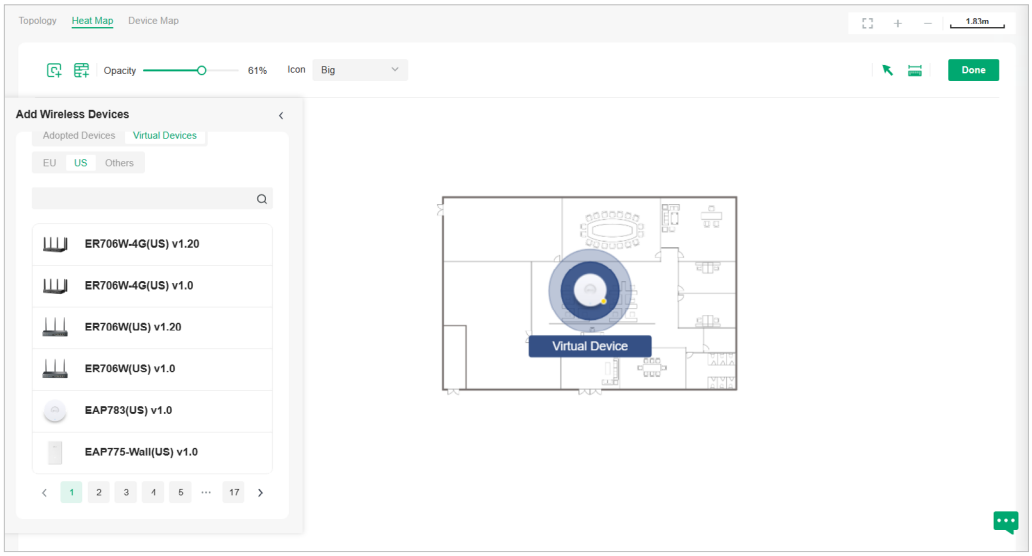

Settings
Default Height
Display Information
Ceiling Mounting
2.8
m
(0-50, default 2.8)
Desktop
1
m
(0-50, default 1)
Wall Plate Mounting
0.3
m
(0-50, default 0.3)
Wall Mounting
2.6
m
(0-50, default 2.6)
Outdoors
10
m
(0-200, default 10)
Client Device
1
m
(0-50, default 1)
Confirm
Cancel


Settings
Default Height
Display Information
Display Information
Devices Name
MAC
IP
Status
Model
Version
Uptime
Clients
Traffic
Channel
Transmission Power
Height

Default Height	Specify the default height for devices. You can change the height for individual device later.
Display Information	Select the information you want to see on the map.

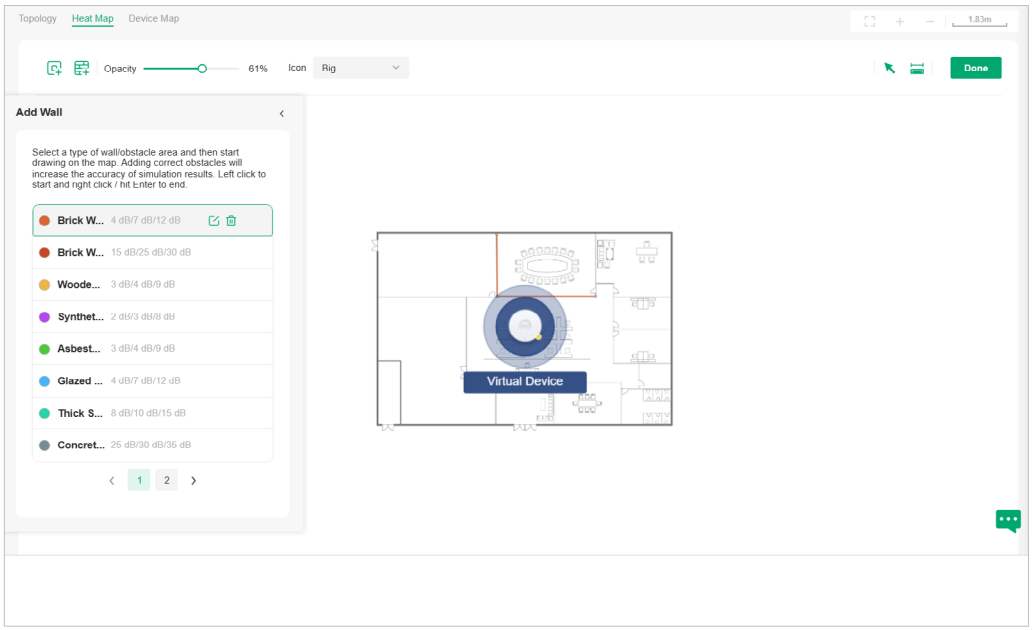
Step 2: Add Devices and Walls

1. Click the Edit icon to enter the editing status of the map.
2. Click the Add Wireless Devices icon on the upper left, and the list of adopted devices and virtual devices will appear. Drag the devices to the desired place on the map.



3. Click the Add Wall icon on the upper left. Select a type of wall/obstacle area and then start drawing on the map. Left click to start and right click / hit Enter to end.

   You can also edit the details parameters of the walls and obstacles, delete, and add walls. Adding correct obstacles will increase the accuracy of simulation results.



4. Click the Done icon to exit the editing status of the map.

Step 3: View and Export Results

It is required to click Simulate to generate a new heat map after editing elements on the map.

1. Click the Simulate icon to generate the heat map. You can adjust the receiver sensitivity, show signal strength, and view the simulation results according to your needs.



Show Signal Strength	Enable the feature, and you can move the cursor to view the signal strength of a specific location.
Show Simulation	Enable or disable the display of simulation results on the map.
2.4 GHz 5 GHz-1 5 GHz-2 6 GHz	Select 2.4GHz or 5GHz to view the simulation results of the band.
	Click and follow the instruction to specify an area to view the signal strength and the corresponding percentage.
Strong Receiver sensitivity -75 dBm Weak	Adjust the receiver sensitivity, and the new settings will take effect after refreshing the simulation.

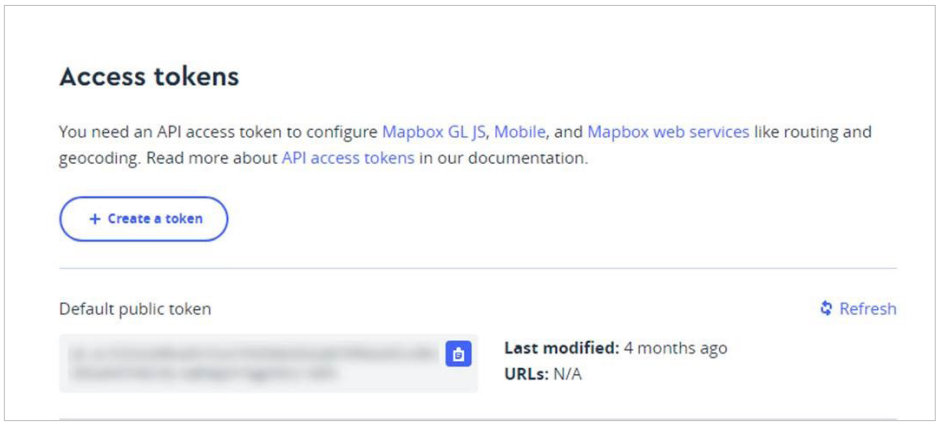
2. (Optional) If you want to export a network coverage report, click the Export icon on the upper right to export a report in .docx format.

17. 2. 2 Device Map

Prerequisite

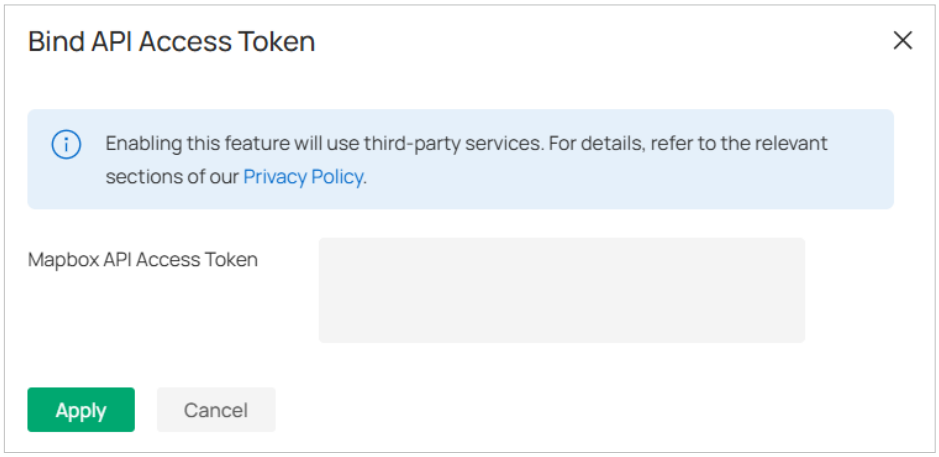
A valid Mapbox API Access Token is required to use the Device Map function.

Visit https://www.mapbox.com, register an account, and obtain the default token on the account page.



Configuration

1. Launch the controller and access a site. Go to Map > Device Map.
2. Click Bind API Access Token, enter the Mapbox API Access Token you obtained, then click Apply.

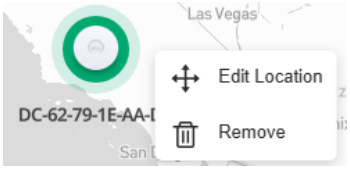


3. Use the map to manage your devices.

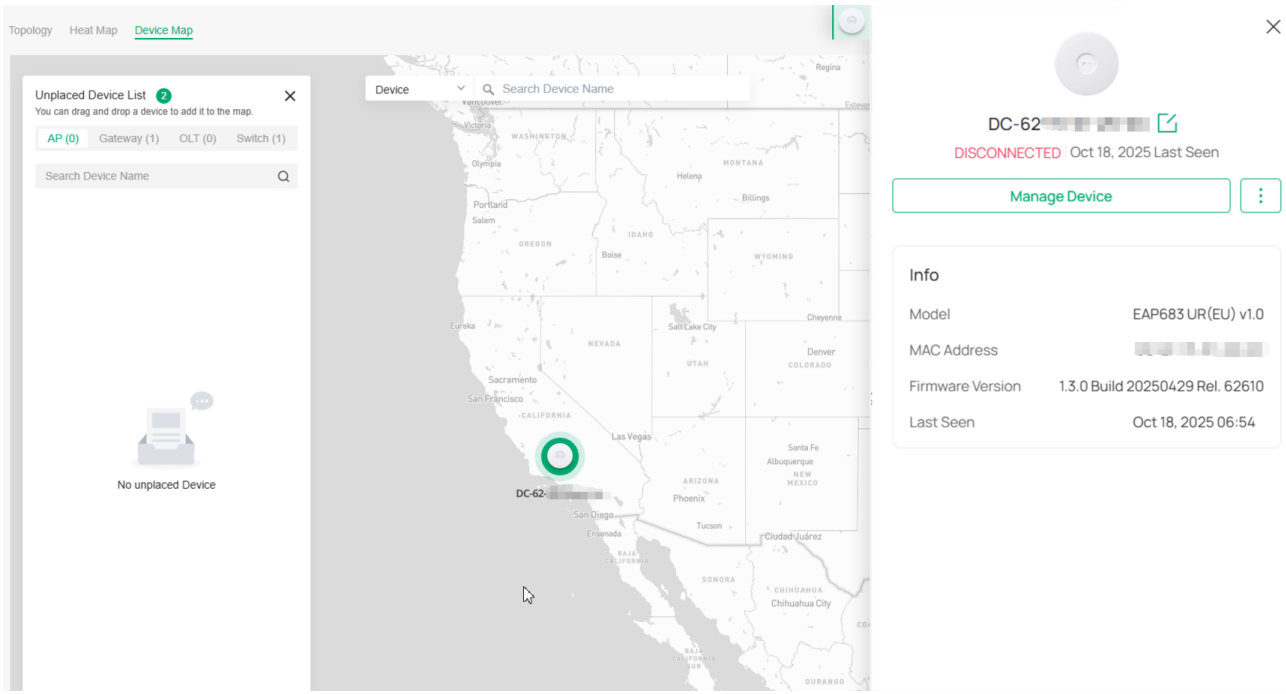


Unplaced Device List	Display a list of sites that are not marked on the map. You can drag and drop a site to add it to the map.
Search bar	Select a catogary and enter the keyword to search for a site or address.
	Click to change or unbind the Mapbox API Access Token.
	Zoom in and zoom out the map.
	Locate to current location.

Right-click a device icon to edit location or remove it from the map.



Click a device icon to view device info and edit settings.

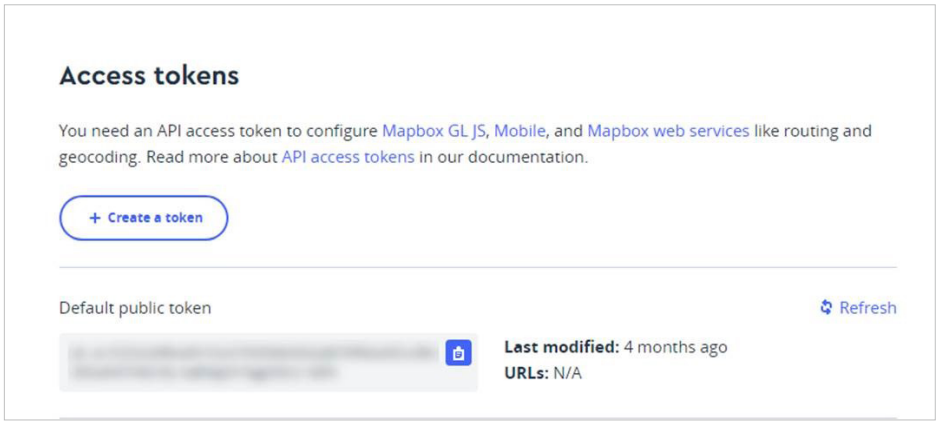


17. 2. 3 Site Map

Prerequisite

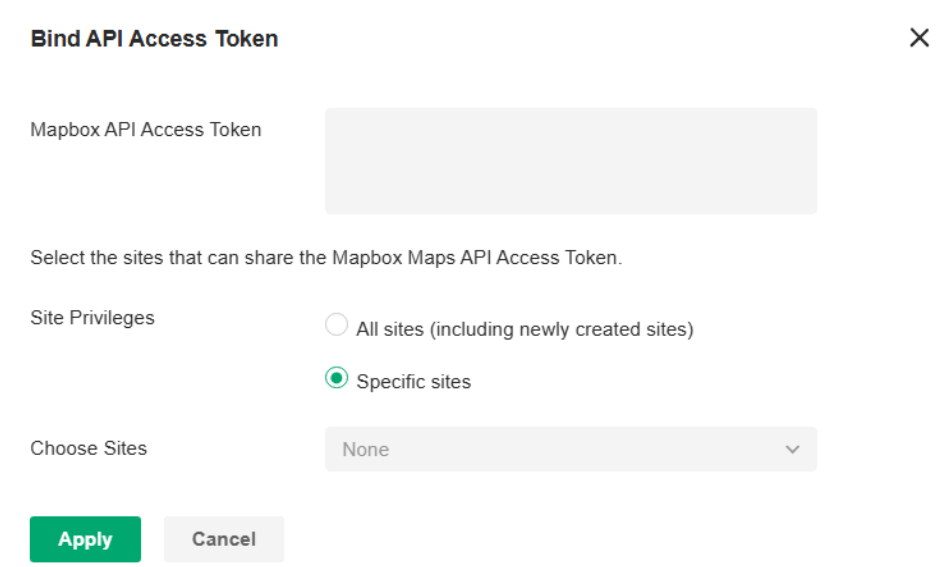
A valid Mapbox API Access Token is required to use the Site Map function.

Visit https://www.mapbox.com, register an account, and obtain the default token on the account page.

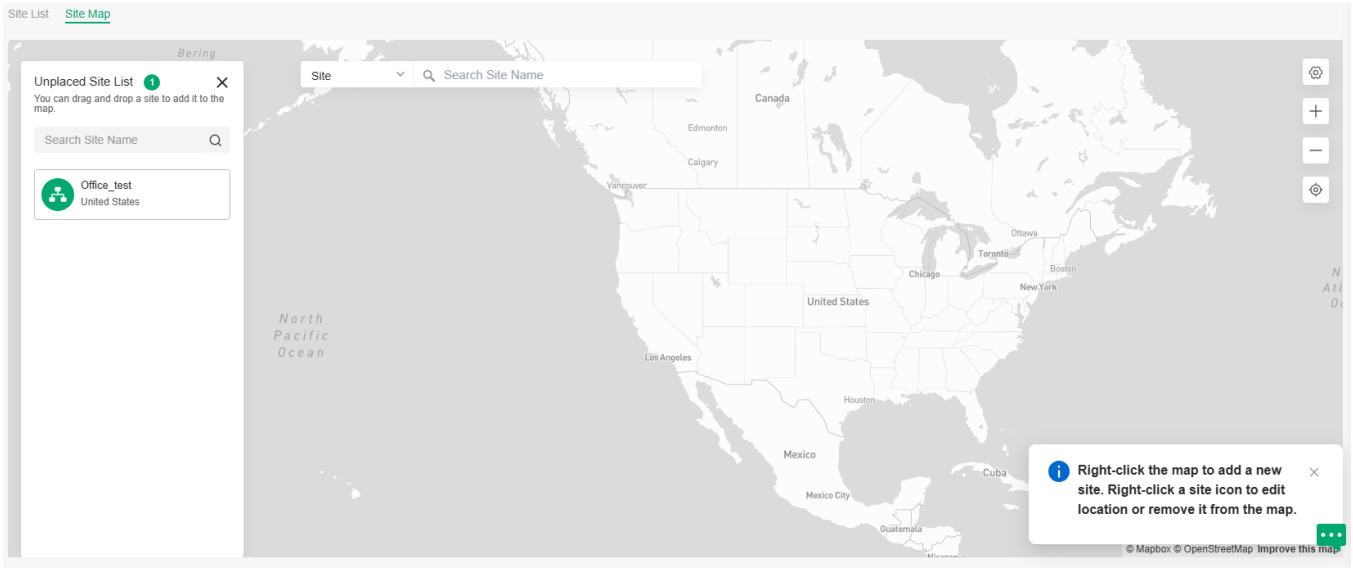


Configuration

1. Launch the controller and access the Global View. Go to Dashboard > Site Map.
2. Click Bind API Access Token, enter the Mapbox API Access Token you obtained, select the sites that can share the token, then click Apply.

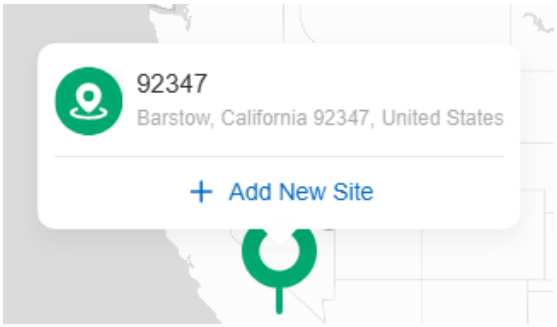


3. Use the map to manage your sites.

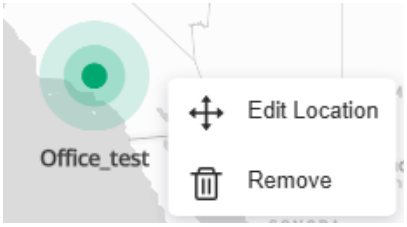


Unplaced Site List	Display a list of sites that are not marked on the map. You can drag and drop a site to add it to the map.
Search bar	Select a catogary and enter the keyword to search for a site or address.
	Click to change or unbind the Mapbox API Access Token.
	Zoom in and zoom out the map.
	Locate to current location.

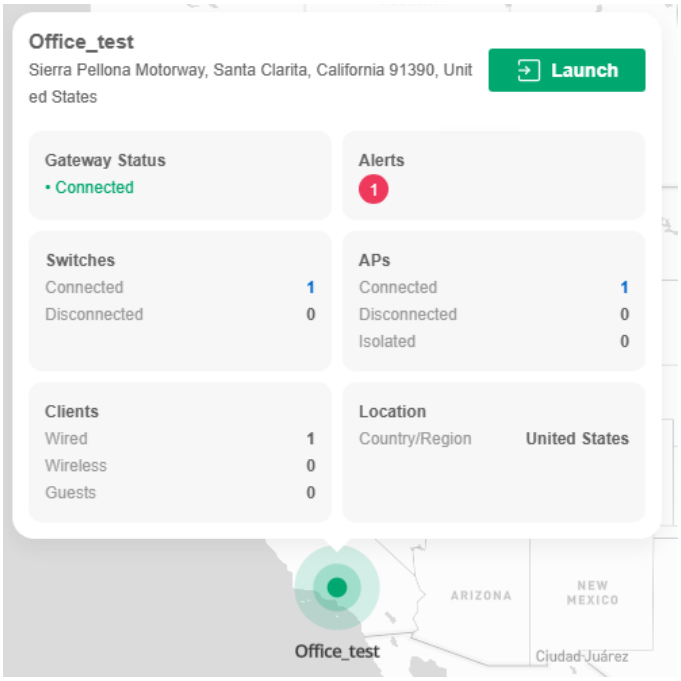
Right-click the map to add a new site.



Right-click a site icon to edit location or remove it from the map.



Click a site to view site info, and click Launch to access the site.

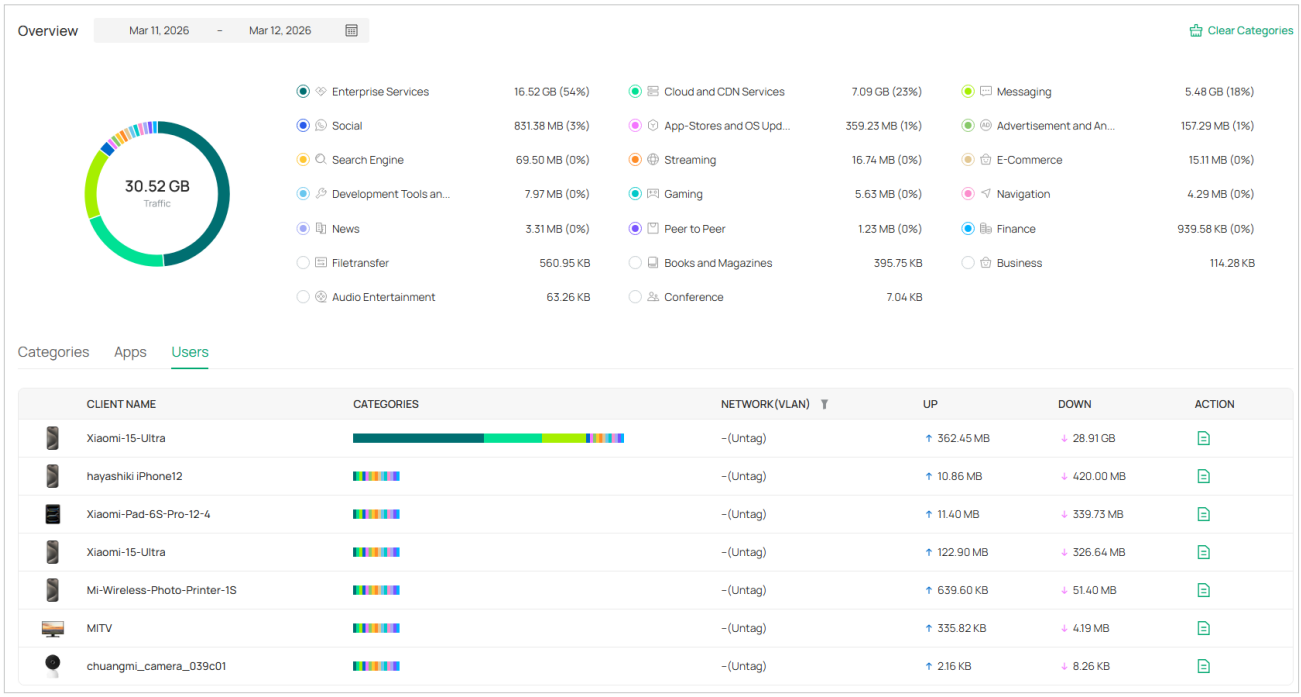


17. 3 Monitor the Network with Insights

17. 3. 1 Application Analytics

You can view detailed traffic information if you have adopted a gateway that supports DPI and enabled DPI in Application Control.

In Site View, go to Insights > Application Analytics, then you can monitor the network traffic at the application layer.



17. 3. 2 Reports

Network Report shows the statistics of various network indicators and their changes over time, helping network administrators to intuitively and comprehensively understand the current and historical operating status of their network. Thus, it facilitates network administrators to decide whether the controller and devices needs to be upgraded and optimized. It also provides network administrators and SI with data support for reporting network conditions.

In Site View, go to Insights > Reports, then you can view the connection data of the devices in the topology and the statistics of various network indicators and their changes over time.



Click the tabs on the top to view the statistics of specific section of the network.

Summary	Includes the Site Health Score (radar chart for Wi-Fi, Client, WAN, and Device), Total Device counts by category, and Client Connection Trends. It also features a Traffic overview showing the ratio of Tx (Transmit) vs. Rx (Receive) traffic across the entire network. You can click the edit icon next to the tab name to customize the statistics to display.
Wired	Tracks Gateway Utilization (CPU/Memory), ISP Load (Throughput vs. Latency), and Switch Health Trends. It monitors hardware status through the Switch Status (Connected/ Disconnected) and Average PoE Utilization widgets. You can click the edit icon next to the tab name to customize the statistics to display.
Wireless	Focuses on Wireless Traffic distribution across 2.4 GHz, 5 GHz, and 6 GHz bands. Key parameters include AP Health Trends, AP Status, and traffic-based rankings for Top 5 APs and Top 5 SSIDs. You can click the edit icon next to the tab name to customize the statistics to display.
Client & Application	Monitors Clients Association Activities (time-stamped logs), Clients with Onboarding Time (connection speed distribution), and a breakdown of Application Categories (e.g., Enterprise Services, Messaging, Peer-to-Peer) by total byte consumption. You can click the edit icon next to the tab name to customize the statistics to display.

Behind the tabs, you can click the + icon to add new tabs and click the setting icon to configure tab settings.

In the upper right, you can click the time control to specify the time period of data to display and click Export to save the network report.

Note: For Linux system, please install Chromium before exporting the network report and make sure you can run Chromium as root.

17. 4 Monitor the Network with Logs

The controller uses logs to record the activities of the system, devices, users and administrators, which provides powerful supports to monitor operations and diagnose anomalies.

All logs can be classified from the following four aspects.

- **Occurred Hierarchies**

  Two categories in occurred hierarchies are Controller and Site, which indicate the log activities happened, respectively, at the controller level and in the certain site. Only Main Administrators can view the logs happened at the controller level.

- **Notifications**

  Two categories in notifications are Event and Alert, and you can classify the logs into them by yourself.

- **Severities**

  Four levels in alert severities are Critical, Error, Warning, and Info, whose influences are ranked from high to low.

- **Contents**

  Four types in contents are Operation, System, Device, and Client, which indicate the log contents relating to.

17. 4. 1 Manage Alerts

Alerts are the logs that need to be noticed and archived specially.

To configure logs as Alerts, click the Setting icon in the upper right and go to Alerts > Notifications Settings. All the logs configured as Alerts are listed under the Alerts tab for you to search, filter, and archive.



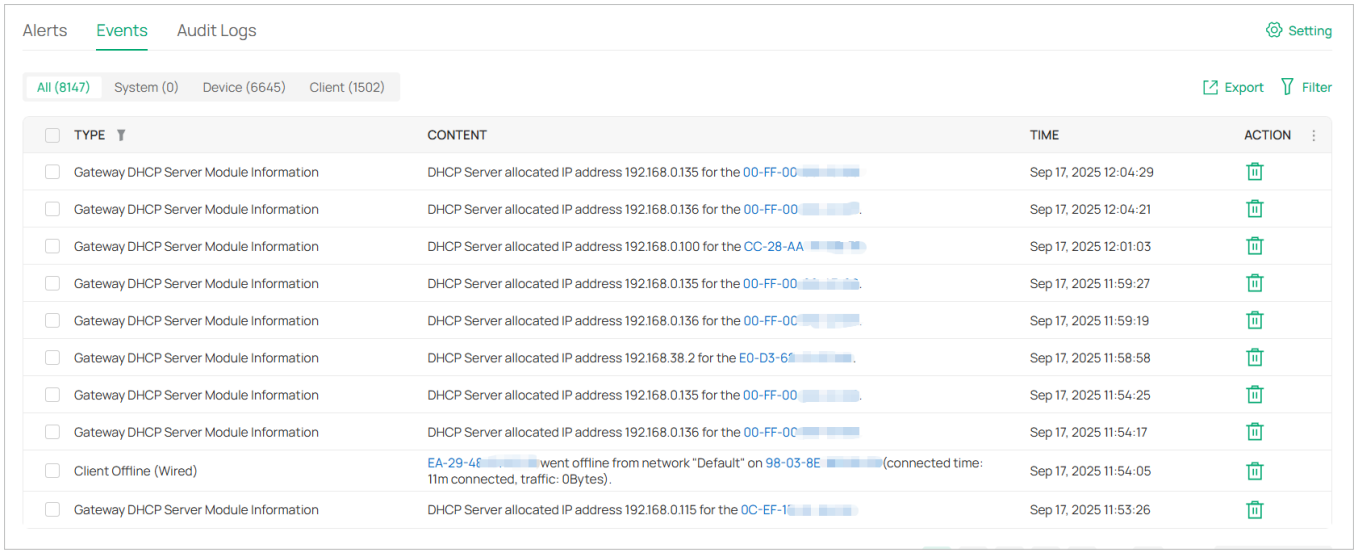
Export	Click to export the logs in .CSV or .XLSX format.
Filter	Click the filter the logs to display.
 	Click to change the view mode for a better overview. : Displays the logs in a table. : Displays the logs in graphs.
	Click the tab to filter the unresolved and resolved logs. You can click the Resolved icon or Batch Resolved to resolve a single log and all, respectively.

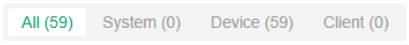
	Click All to display all types of logs. Click System or Deviceto display the corresponding type of logs only.
Batch Resolved	Click to resolve the logs in batches.
Batch Delete	Click to delete the logs in batches.
	Click to resolve the log entry.
	Click to delete the log entry. Once deleted the logs cannot be recovered.

17. 4. 2 Manage Events

Events are the logs of state or activity changes within the system.

To configure logs as Events, click the Setting icon in the upper right and go to Events > Notifications Settings. All the logs configured as Events are listed under the Events tab for you to search and filter.

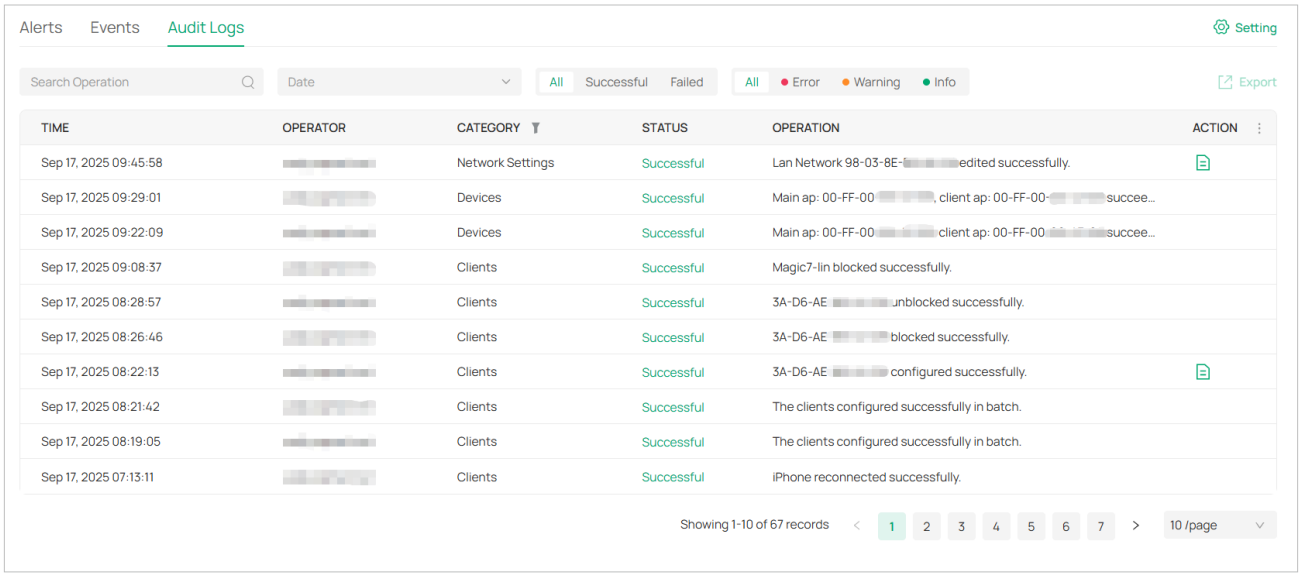


	Filter the logs based on Start Time. Click the selector to open the calendar. Click a specific date twice in the calendar to display the logs on the day. To display the logs during a time range, click the start date and end date in the calendar.
	All/System/Device/Client: Click All to display all types of logs. Click System or Device or Client to display the corresponding type of logs only.
Export	Click to export the logs in .CSV or .XLSX format.
Filter	Click the filter the logs to display.

Batch Delete	Click to delete the logs in batches.
	Click to delete the corresponding event logs.

17. 4. 3 Manage Audit Logs

Audit log records information about which accounts have accessed the system or site, and what operations they have performed during a given period of time.



- **If you want to export audit logs:**

  Check the boxes to select entries, click Export in the upper right corner, and specify the file type to download.

17. 4. 4 Configure Alert/Event Notifications

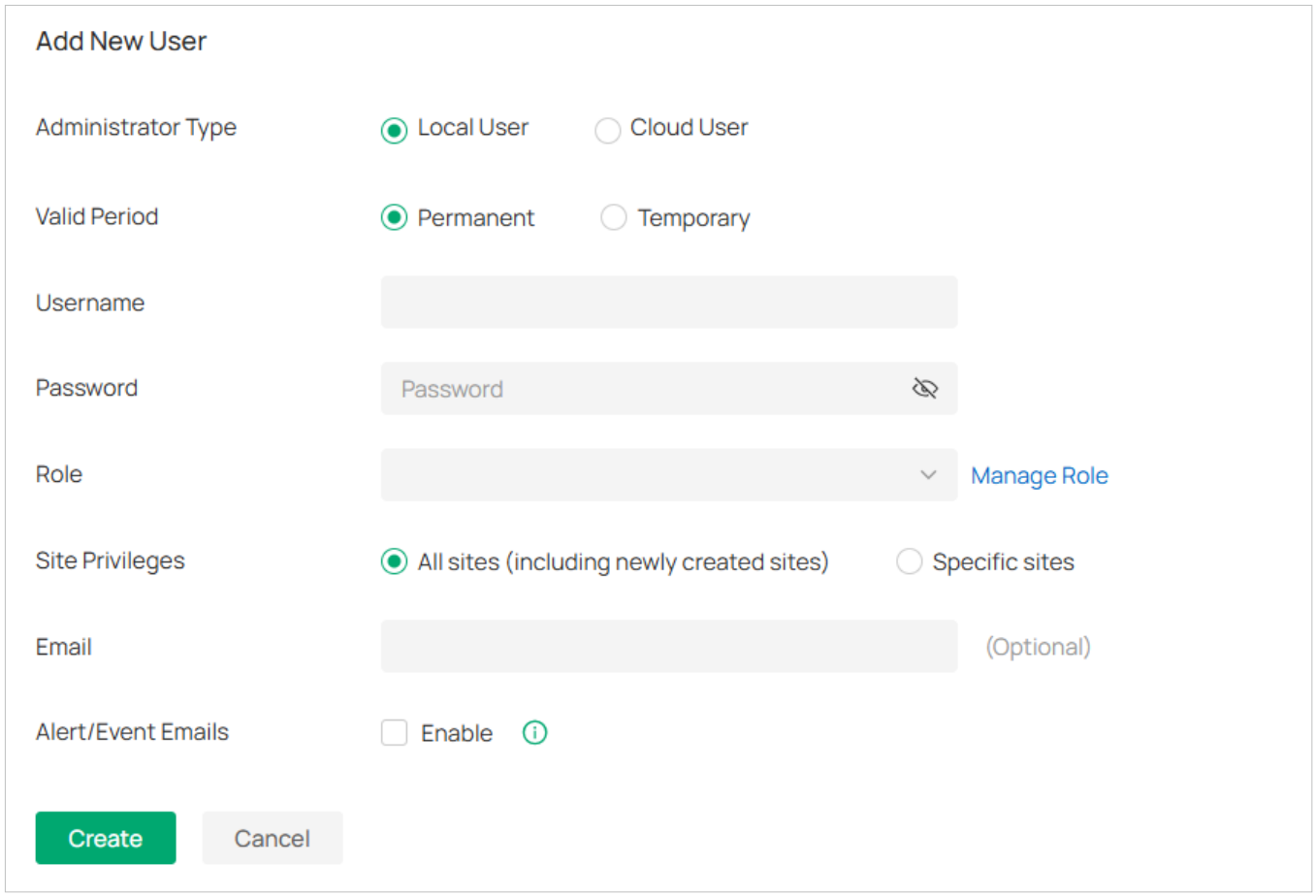
To configure alert/event notifications, follow the steps below:

Step 1: Enable Mail Server

Launch the controller and access the Global View. Go to Settings > Server Settings to enable Mail Server. For detailed configuration, refer to 4. 5. 1 Mail Server.

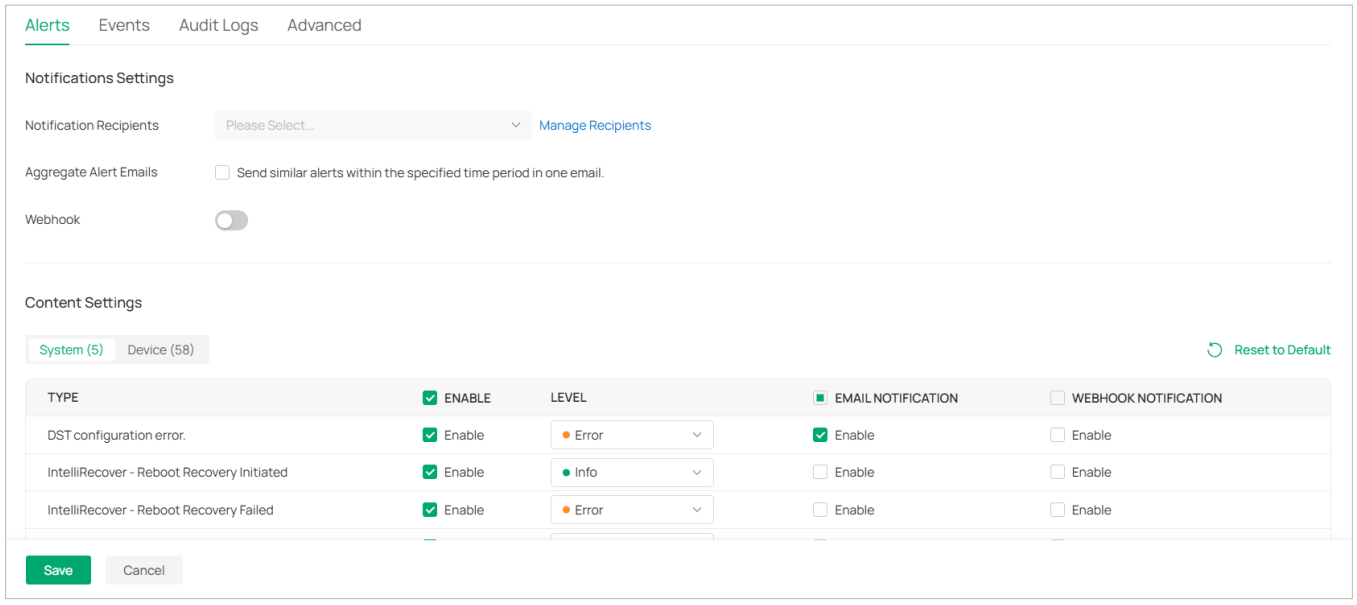
Step 2: Enable Alert/Event Emails in Accounts

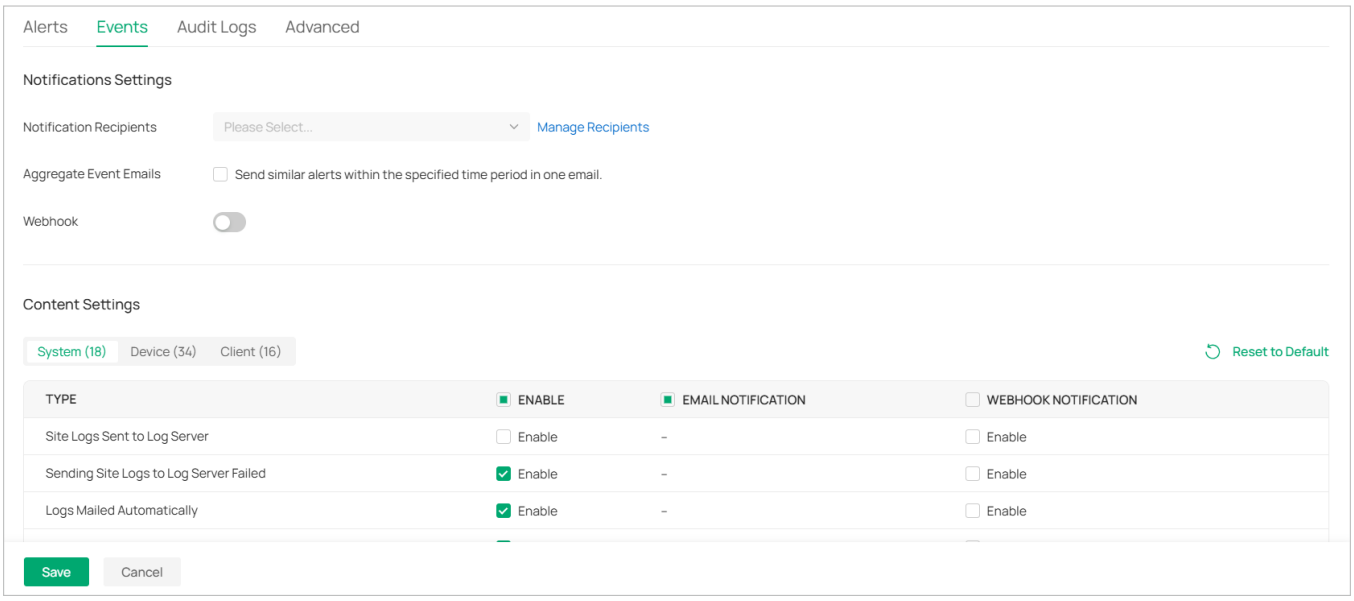
In Global View, go to Accounts > User and configure Alert/Event Emails for the desired user accounts to receive the emails. Click Add New Account to create an account or click the Edit icon to edit an account. Enter the email address in Email and enable Alert/Event Emails. Save the settings.



Step 3: Enable Notification in Site

1. Launch the controller and access a site.
2. Go to Logs, click the Setting icon in the upper right, then go to the Alerts or Events page.
3. Check the activity logs classified by the content and specify their notification categories as Alert or Event for the current site. Enable Email notification and/or Webhook notification for the logs if needed.





Notification Recipients	Specify the recipients to receive alert/event notifications.
Aggregate Alert Emails/ Aggregate Event Emails	Enable this option and specify the time period. Similar alerts within the specified time period will be collected and sent in one email.
Webhook	Enable Webhook and choose a Webhook for the active push function of alerts/events.
Reset to Default	Click to reset all notification configurations in the current site to the default.
 	Click the tabs to display the configurations of corresponding log types.
Enable	Check the box to specify an activity log as alert/event log.
Email Notification	Check the box to enable Email notification. The controller will send emails to notify the administrators and viewers of the site's logs once generated.
Webhook Notification	Check the box to enable Webhook notification. The controller will push alerts/events once generated.

4. Save the settings.

17. 4. 5 Configure Audit Log Notifications

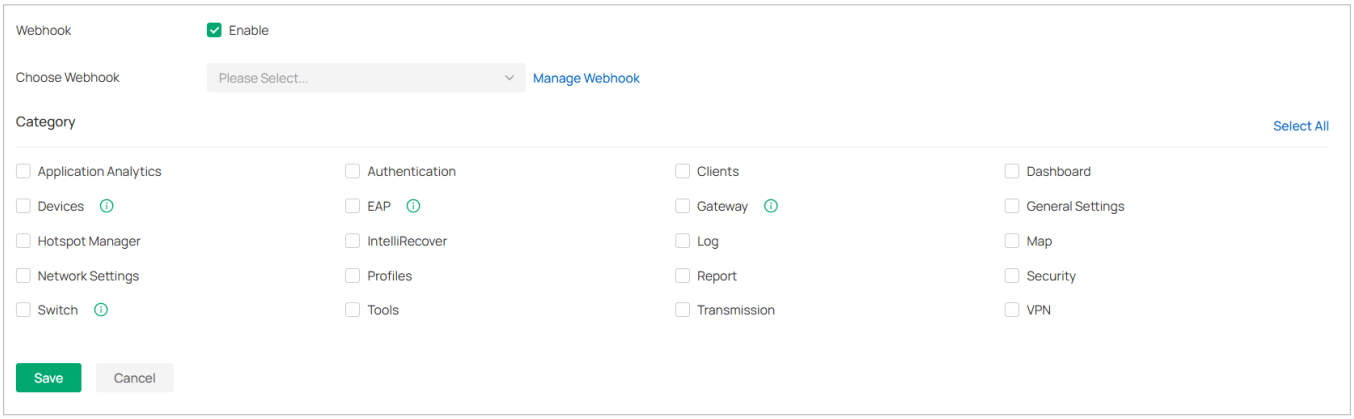
To configure audit log notifications, follow the steps below:

Step 1: Create Webhooks

Launch the controller and access the Global View. Go to Settings > Platform Integration > Webhooks and create webhooks. For detailed configuration, refer to 4. 7. 2 Webhooks.

Step 2: Enable Webhook for Audit Logs

1. Launch the controller and access a site.
2. Go to Logs, click the Setting icon in the upper right, then go to the Audit Logs page.
3. Enable Webhook and choose webhooks.
4. Specify which categories will be sent to the corresponding log server via Webhook.



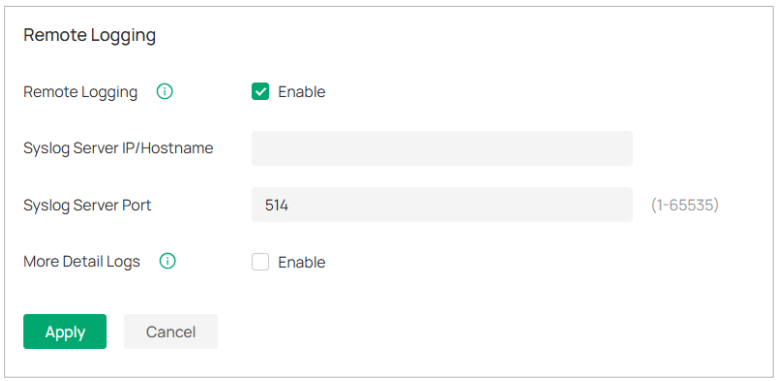
5. Save the settings.

17. 4. 6 Configure Remote Logging

With Remote Logging configured, the Controller will send the system logs to the specified log server once it is generated.

To configure Remote Logging, follow the steps below:

1. Launch the controller and access a site.
2. Go to Logs, click the Setting icon in the upper right, then go to the Advanced page.
3. Enable Remote Logging and configure the parameters.



Syslog Server IP/ Hostname	Enter the IP address or hostname of the log server.

Syslog Server Port	Enter the port of the server.
More Detail Logs	With the feature enabled, the logs of AP clients and switch system will be sent to the Syslog Server.

17. 5 Maintain the Network with Tools

The controller provides many tools for you to analyze your network:

- **Network Check**

  Test the device connectivity via ping, traceroute, or DNSLookup.

- **Packet Capture**

  Capture packets for network troubleshooting.

- **Terminal**

  Open Terminal to execute CLI or Shell commands.

- **Cable Test**

  Perform cable test to check the cable issues.

- **Interference Detection**

  Scan for interference in the environment and obtain channel occupancy information.

- **Remote Access**

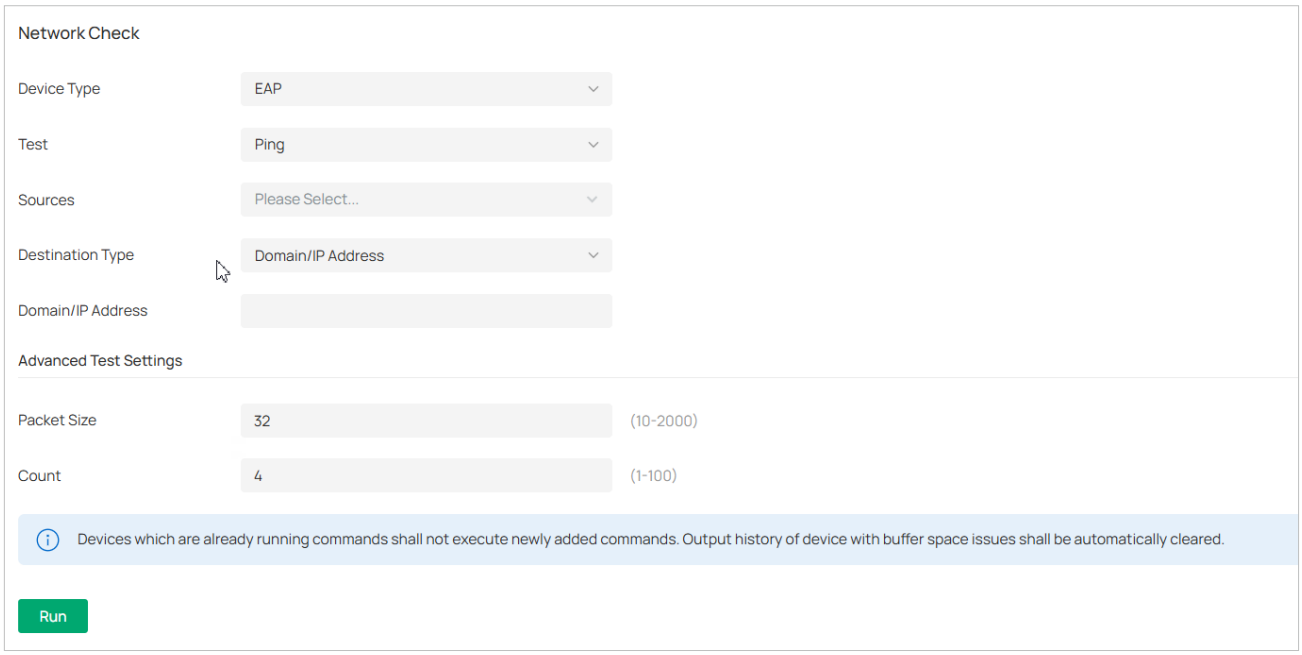
  Allows easy access to internal network devices from an external network using adopted Omada devices.

Note:

Firmware updates are required for earlier devices to support these tools.

17. 5. 1 Network Check

1. Launch the controller and access a site.
2. Go to Network Tools > Network Check.
3. Configure the test parameters.

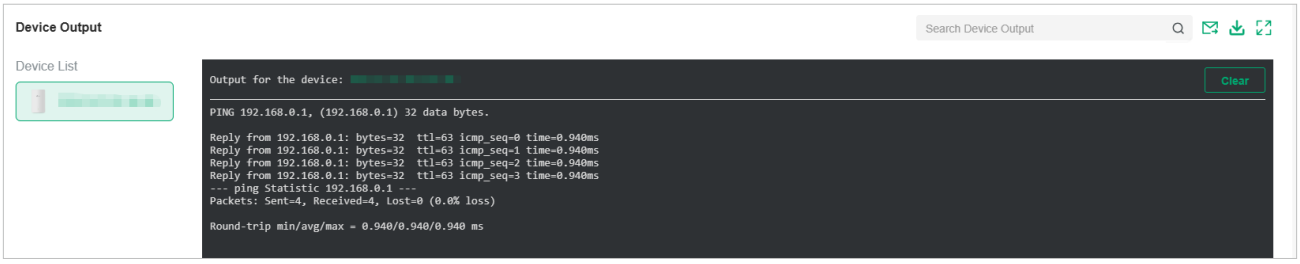


Device Type	Select the device type to perform a test.
Test	Choose a tool to test the device connectivity. Ping: Tests the connectivity between the specified sources and destination, and measures the round-trip time. Traceroute: Displays the route (path) the specified sources have passed to reach the specified destination, and measures transit delays of packets across an Internet Protocol network. DNS Lookup: Helps find DNS records of a domain name. ARP Table: Helps check the ARP table of the device.
Sources	Select one or multiple devices to perform a test.
Destination Type	Select the destination type and specify the destination to test. The options vary with the test type. For the Ping test, you can specify the Domain/IP Address or Client. For the Traceroute test, you can specify the Domain/IP Address. For the DNSLookup test, you can specify the Domain.
Advanced Test Settings	(Only for the Ping test) Packet Size: Specify the size of ping packets. Count: Specify the number of ping packets.

Note:

- Devices which are already running commands shall not execute newly added commands.
- Output history of device with buffer space issues shall be automatically cleared.

4. Click Run to perform the test. You can view the test result in the Device Output section.

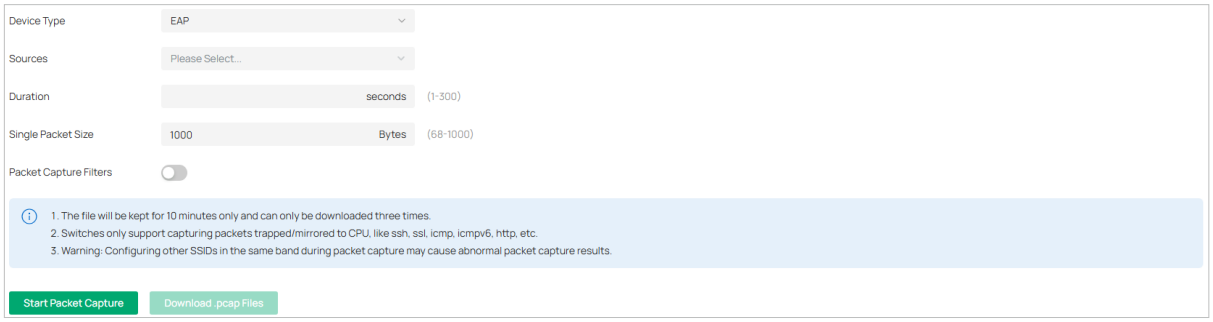


You can click the Email/Download/Zoom icons above the test result field to email the test logs to a mailbox, download the test logs locally, or zoom in/out the display area.

17. 5. 2 Packet Capture

1. Launch the controller and access a site.

2. Go to Network Tools > Packet Capture.
3. Configure the parameters for packet capture.



Device Type	Select the device type to capture packets.
Sources	Select one or multiple devices to capture packets.
Interface Type	Select the interface type to capture packets. Wired: If selected, select the Port to capture packets and select the Capture Mode. Wireless: If selected, select Band and SSID / Interface to capture packets. **Note:** The following configurations will affect packet capturing on a wireless interface : • If a certain band is turned off, packets on the SSIDs of the corresponding band will not be captured. • If a WLAN schedule is configured, packets outside the schedule will not be captured. • If a certain SSID is turned off, packets on the SSID will not be captured.
Capture Mode	Select a mode to capture packets: Local: The device executes the packet capture locally. The captured packets are packaged and stored in the internal directory of the device. You can download the file from the controller web page. Stream: The device does not save the packet capture files to the device's internal storage, thereby avoiding memory consumption. Packets captured by the device can be displayed in real-time using packet capture tools such as Wireshark, enabling real-time viewing and analysis of the captured packets.
Duration	Specify the duration for packet capture.
Single Packet Size	Specify the size of a single captured packet. It cannot exceed 1 MB.

Packet Capture Filters	(Optional) Enter the filters to capture packets. Supported filters include: host, src, dst, tcp port, tcp src port, tcp dst port, udp port, udp src port, udp dst port, ether host, ether src, ether dst Combination of operators “and”, “or”, “(“ and “)” is supported between multiple filter items. For example: (src 192.168.0.1 and tcp port 80) or (src 192.168.0.1 and tcp port 90) (src 192.168.0.1 and tcp src port 80) or (dst 192.168.0.1 and tcp dst port 90) ether src A0:00:00:04:C5:84 and ether dst A0:00:00:04:C5:85 Note: host: host address, src: source, dst: destination, ether: ethernet address (MAC address)

4. Click Start Packet Capture to capture packets. After packets are captured, you can click Download .pcap Files to download them.

Note:

- The file will be kept for 10 minutes only and can only be downloaded three times.
- Switches only support capturing packets trapped/mirrored to CPU, like ssh, ssl, icmp, icmpv6, http, etc.
- Warning: Configuring other SSIDs in the same band during packet capture may cause abnormal packet capture results.

17. 5. 3 Terminal

1. Launch the controller and access a site.
1. Go to Network Tools > Terminal.
2. Configure the parameters.



Device Type	Select the device type to run CLI or Shell commands.
Sources	Select one or multiple devices to test.

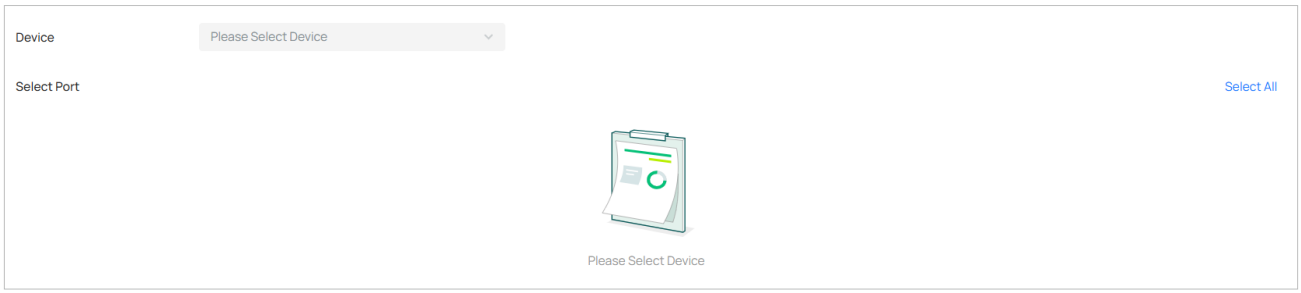
3. Click Open Terminal. Now you can run CLI or Shell commands.



You can click the Email/Download/Zoom icons above the test result field to email the test logs to a mailbox, download the test logs locally, or zoom in/out the display area.

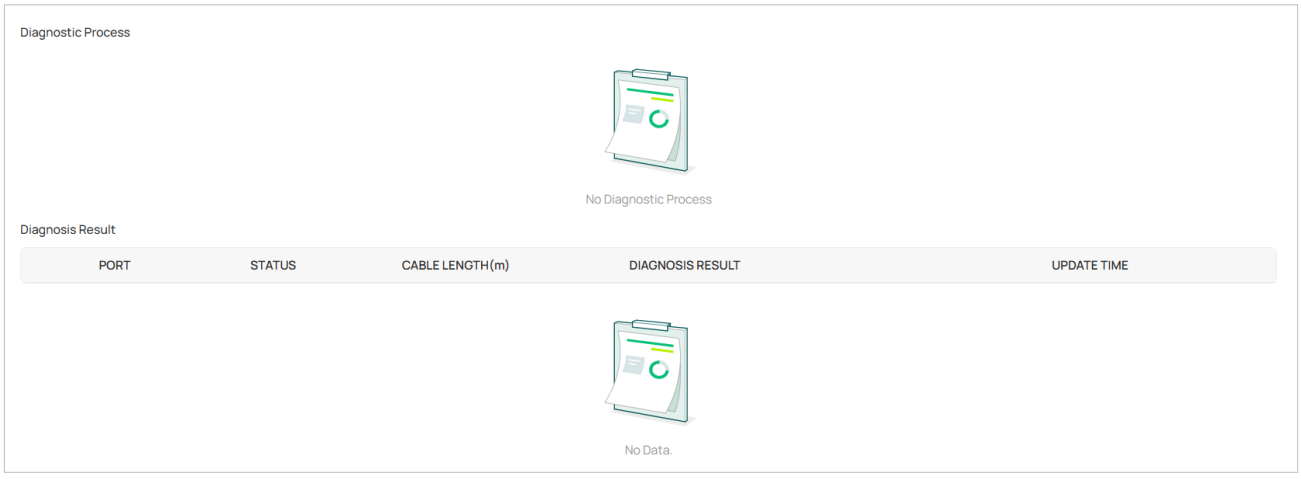
17. 5. 4 Cable Test

1. Launch the controller and access a site.
2. Go to Network Tools > Cable Test.
3. Configure the parameters.



Device	Select the device in the pop-up window to run the cable test.
Select Port	Select the port of the device to run the cable test.

4. After running the cable test, you can check the diagnostic process and results below.



17. 5. 5 Interference Detection

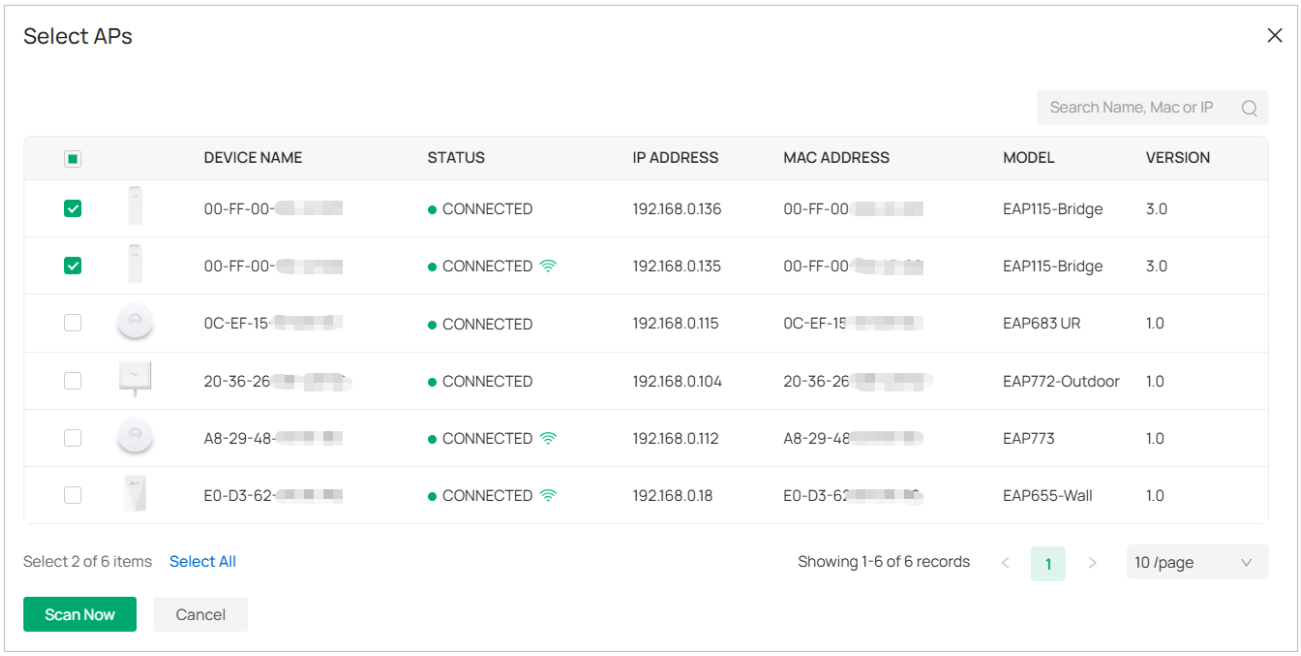
Interference Detection is used to scan for interference in the environment and obtain channel occupancy information. After the scan is complete, it generates scan results that include channel utilization information and Wi-Fi interference source information.

There are two ways to configure the interference detection function: one for a single device and the other for multiple devices.

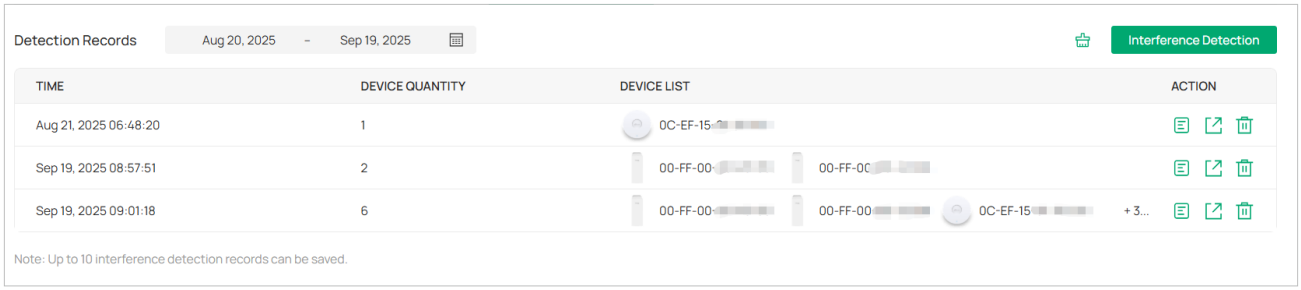
Method 1: Configure Interference Detection for Multiple Devices

Note: After the scan is complete, a scan result entry will be generated and retained as a historical record that can be exported.

1. Launch the controller and access a site.
2. Go to Network Tools > Interference Detection.
3. Click the Interference Detection button.
4. In the pop-up window, select the devices to scan, and click Scan Now to start scanning.



The Interference Detection page will display the detection records. You can click the Export icon of a record to export it if needed.



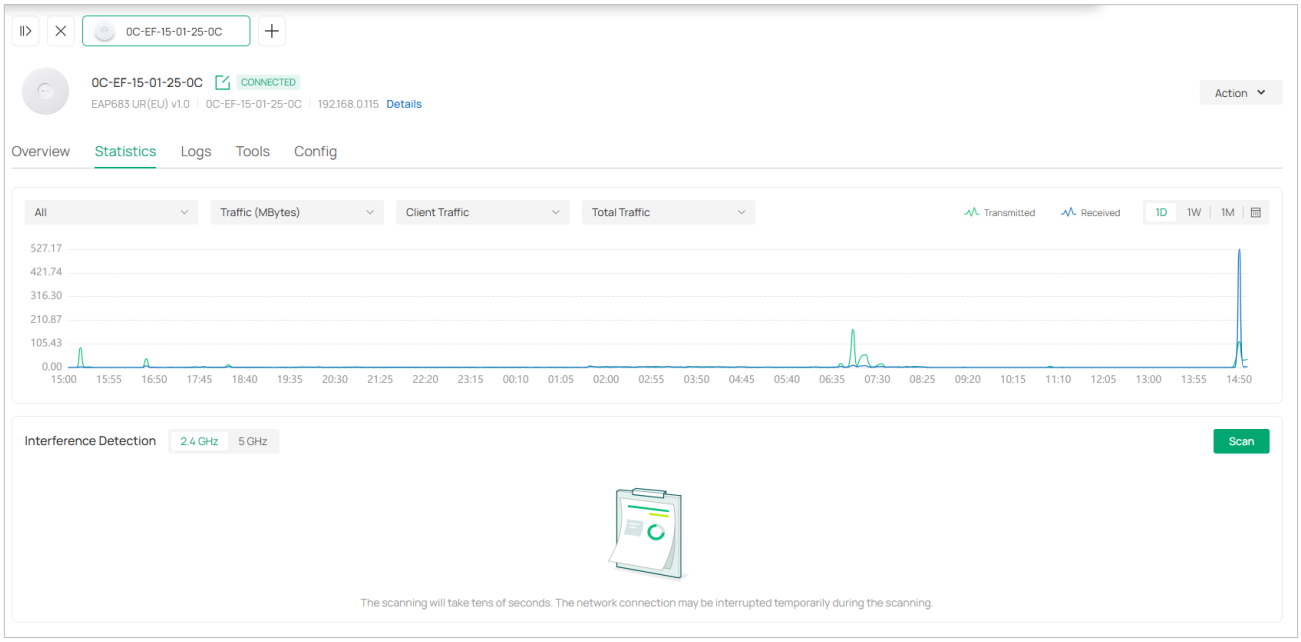
5. Click the Detail icon of a record to view the detailed results.

   You can select All AP to view all device results or select a specific device to view its result. Click the band to view each band's result.

Method 2: Configure Interference Detection for a Single Device

Note: After the scan is complete, a scan result entry will be generated and overwrite the old entry, and the historical scan results will not be retained.

1. Launch the controller and access a site.
2. Go to Devices > Device List, click the target AP, and click Manage Device.
3. Go to Statistics > Interference Detection. Click Scan to start scanning.



4. Wait for the scan to complete and the results will be displayed.

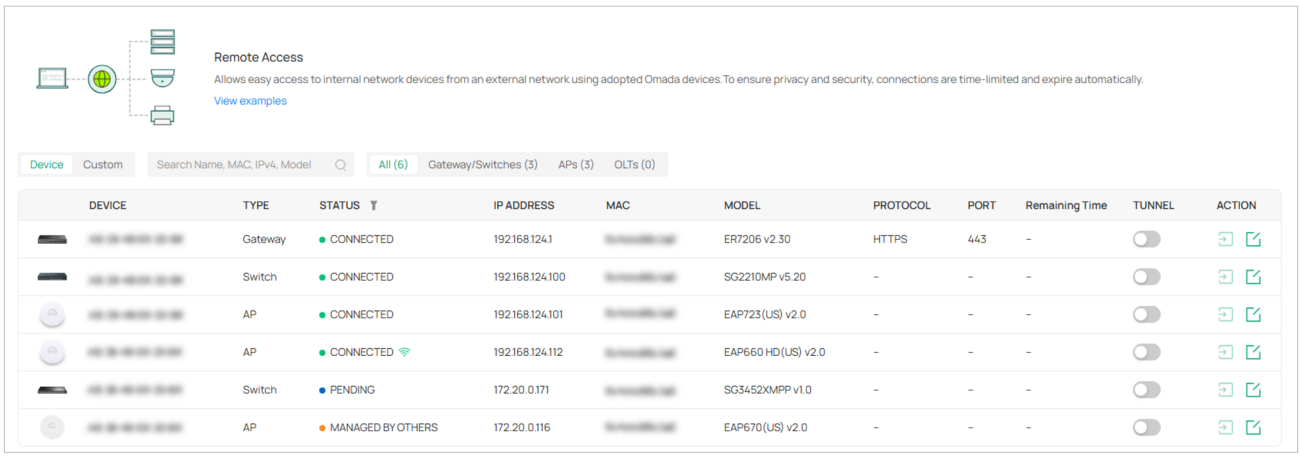
17. 5. 6 Remote Access

Remote Access allows easy access to internal network devices from an external network using adopted Omada devices. To ensure privacy and security, connections are time-limited and expire automatically.

1. Launch the controller and access a site.

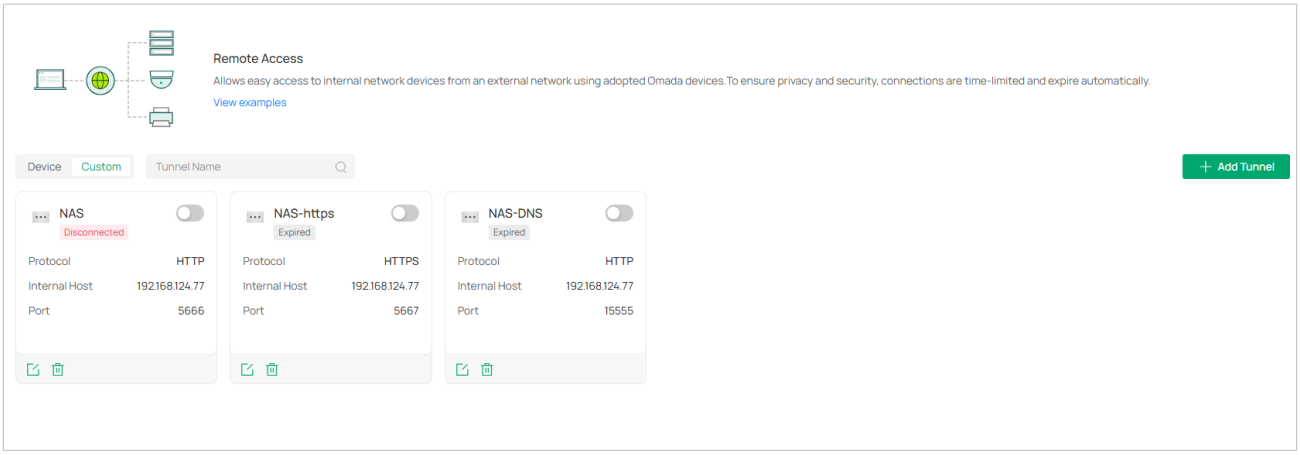
2. Go to Network Tools > Remote Access.

3. In the Device tab, you can click the button in the TUNNEL column or the icon to enable the remote access for a specified device and configure the parameters. After editing and saving the configuration, the tunnel's valid period will be recalculated.



4. In the Custom tab, you can click + Add Tunnel to to create a tunnel manually and configure the parameters. You can also edit or delete an exsiting tunnel. After editing and

saving the configuration, the tunnel's valid period will be recalculated.



Tunnel Name	Specify the name of the Tunnel.
Status	Enable/Disable the Tunnel.
Protocol	For Software Controller/Hardware Controller, the protocol types include HTTP and HTTPS. For Cloud-Based Controller, the protocol types include HTTP, HTTPS, SSH, and Telnet.
Internal Host	You can manually enter an IP address, or use Select Online Clients to automatically enter the IP of the currently online client.
Port	Each protocol has a default port, which will be automatically filled in after selection. If the device uses a non-default port, you can manually modify the port value.
Valid Period	By default, the tunnel is valid for 3 hours. It can be manually set to any duration between 1 and 24 hours.

17. 6 Maintain PoE Devices with IntelliRecover

Overview

IntelliRecover is a self-healing feature designed to automatically recover frozen or unresponsive PDs (Powered Devices), such as PoE switches or APs, by power cycling the specific PoE port they are connected to.

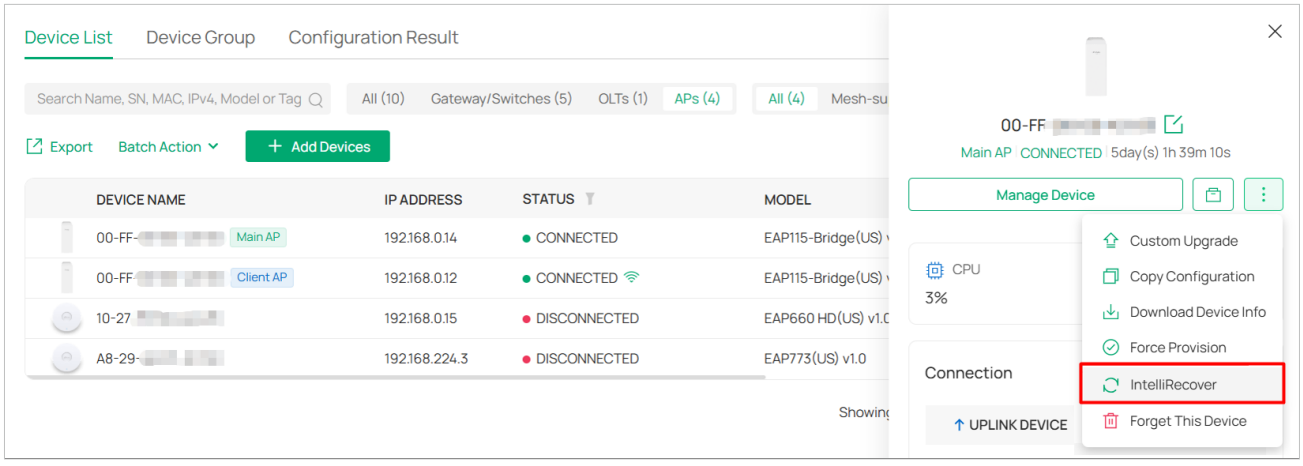
Network Preparation:

- A PoE Switch that can be managed by Omada Controller;
- APs, security devices, or clients powered by the PoE switch.

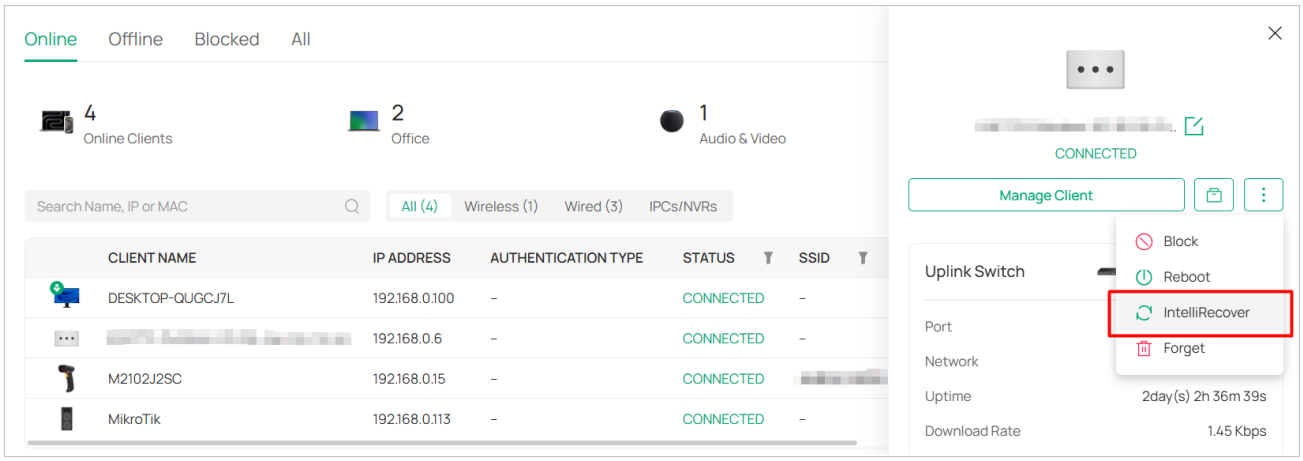
Configuration

To configure IntelliRecover, follow these steps:

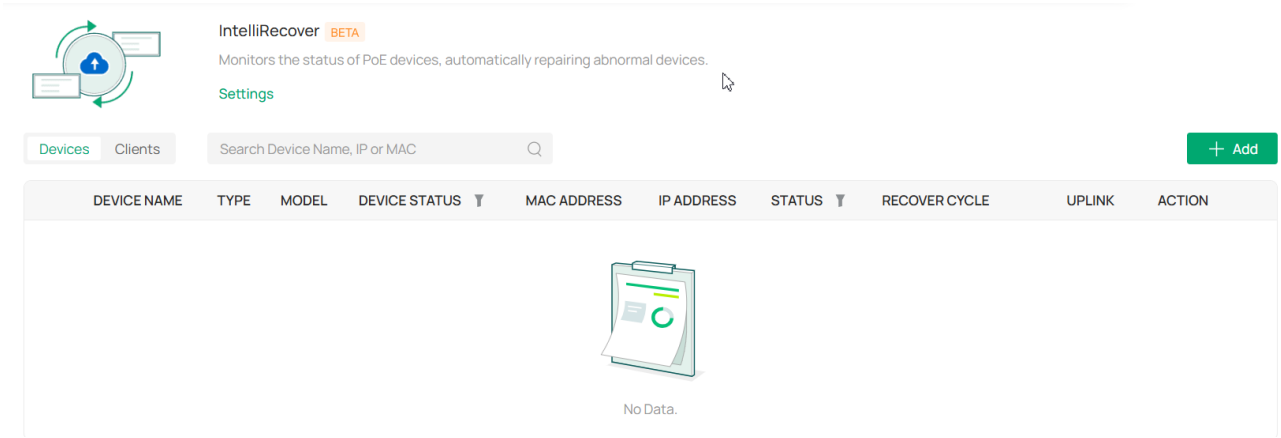
1. Launch the controller and access a site.
2. Go to Devices. After adopting the PoE switch, and the AP or security device directly connected to the PoE switch, click the AP or security device to open its Properties window. Click ⋮ then click IntelliRecover to enable the function for the device so that it can be added to the monitoring list.



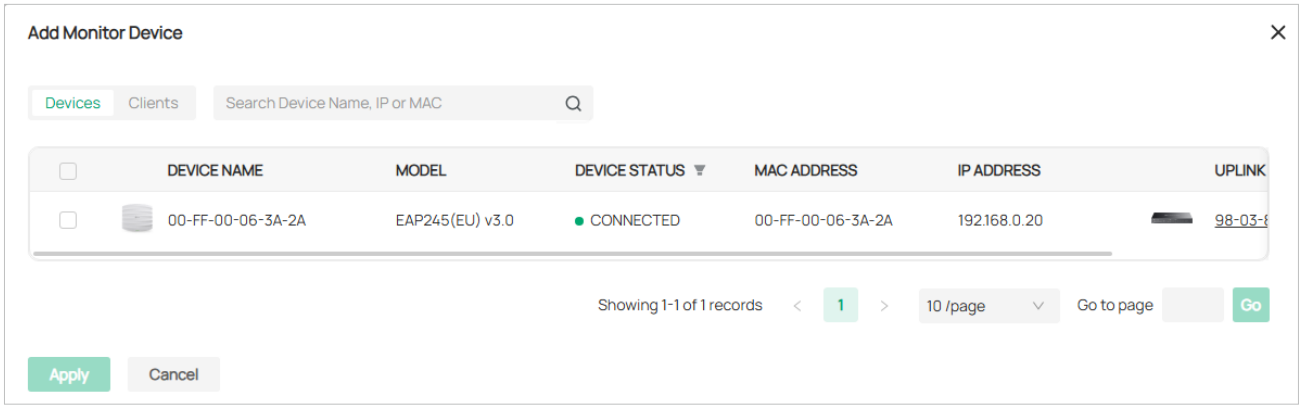
3. Go to Clients. Click the client device to open its Properties window. Click ⋮ then click IntelliRecover to enable the function for the client so that it can be added to the monitoring list.



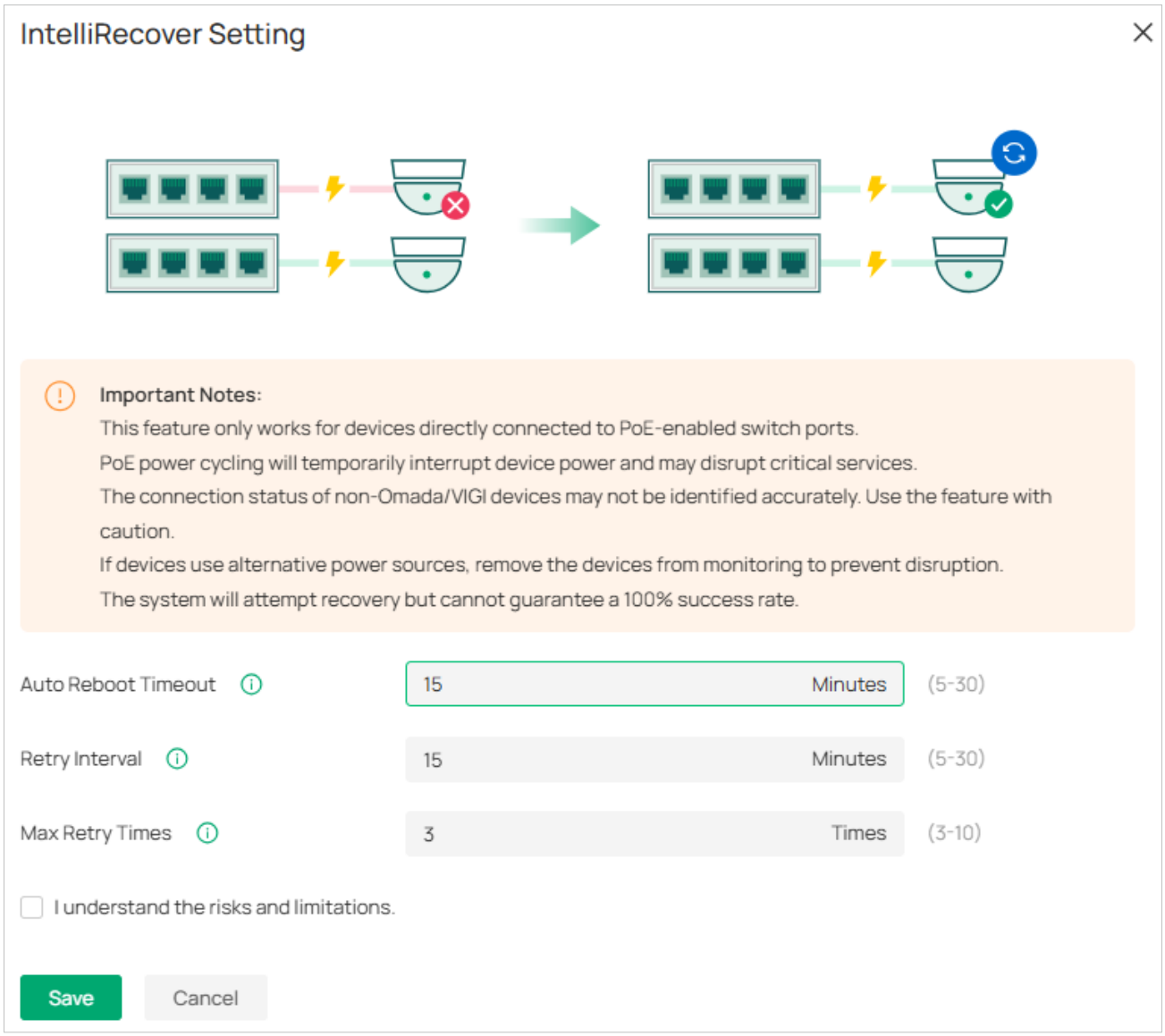
4. Go to the IntelliRecover page. Click Add to add the devices or clients to the monitoring list.



5. Select the devices or clients to be monitored and click Apply.

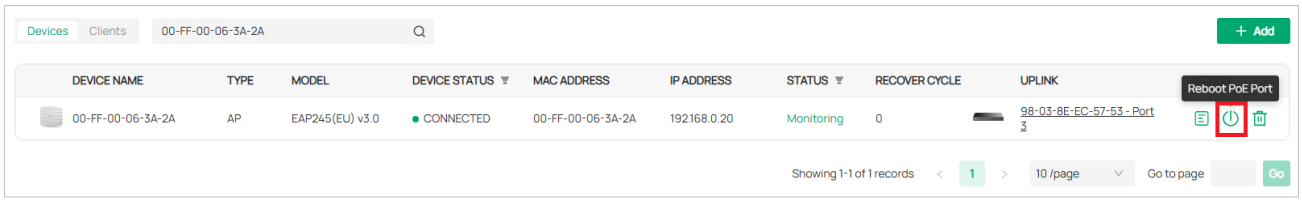


6. Enable IntelliRecover and enter the Settings window.



Auto Reboot Timeout	Defines the duration the system waits after detecting a device failure before initiating an automatic reboot. Enter a value between 5–30 minutes.
Retry Interval	Specifies the waiting period between consecutive reboot attempts if the initial recovery fails. Enter a value between 5–30 minutes.
Max Retry Times	Sets the maximum number of automatic power-cycle attempts the system will perform before ceasing recovery efforts. Enter a value between 3–10 times.

7. After the configuration, when the monitored device goes offline, the switch PoE port connected to the device will be automatically rebooted and a log will be generated. You can also click the Reboot PoE Port icon in the Action column to manually reboot the PoE Port.


Devices
Clients
00-FF-00-06-3A-2A
+ Add
DEVICE NAME
TYPE
MODEL
DEVICE STATUS
MAC ADDRESS
IP ADDRESS
STATUS
RECOVER CYCLE
UPLINK
Reboot PoE Port
00-FF-00-06-3A-2A
AP
EAP245(EU) v3.0
CONNECTED
00-FF-00-06-3A-2A
192.168.0.20
Monitoring
0
98-03-8E-EC-57-53 - Port 3
Showing 1-1 of 1 records
1
10 /page
Go to page
Go

Chapter 18

Upgrade Device Firmware

This chapter introduces how to upgrade device firmware. It includes the following sections:

- 18. 1 Introduction
- 18. 2 Configure Upgrade Settings
- 18. 3 Configure One-Time Upgrade
- 18. 4 Configure Periodic Upgrade
- 18. 5 Upload Firmware for Upgrade
- 18. 6 Roll Back Device Firmware

18. 1 Introduction

The Omada system relies on a tight handshake between the controller and managed devices (gateways, switches, APs, and OLTs). Upgrading device firmware is essential to get new features, optimize performance, patch security vulnerabilities, and fix bugs. It ensures the devices operate efficiently, maintain compatibility with controller updates, and prevents potential system failures, ultimately ensuring network performance and reliability.

Omada offers different firmware updates to meet different needs:

- **Stable Version:**

A fully tested and verified official release version. It is recommended for use in production environments to ensure system reliability and stability.

Available in the Stable channel.

- **Release Candidate:**

A version before the official version is released, which is close to the official released version, but may still have some undiscovered or unresolved issues. It is suitable for users who want to use new features in advance, but not suitable for use in critical business environments.

Available in the Release Candidate channel.

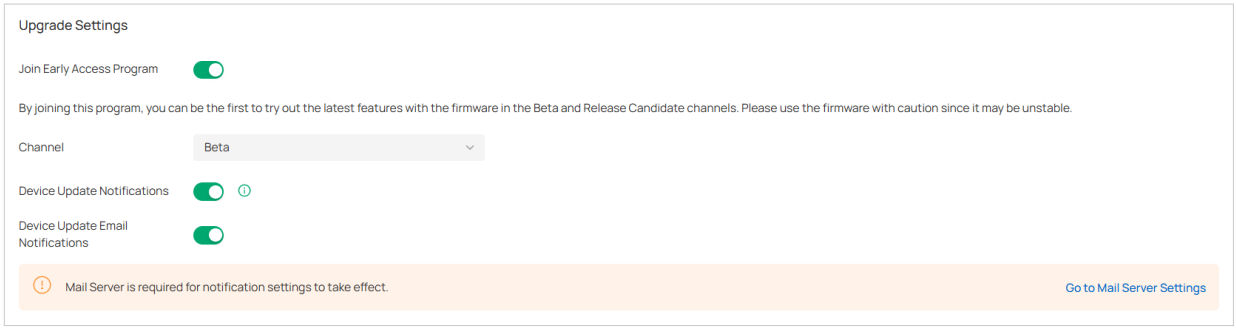
- **Beta Version:**

A preliminary release version, whose functions may not be completely stable yet. It is mainly used for testing and feedback, suitable for users who want to be the first to try out new features and willing to take potential risks. It is not recommended for use in production environments.

Available in the Beta channel.

18. 2 Configure Upgrade Settings

1. Launch the controller and access the Global View.
2. Go to Firmware > Overview.
3. In Upgrade Settings, configure the parameters.

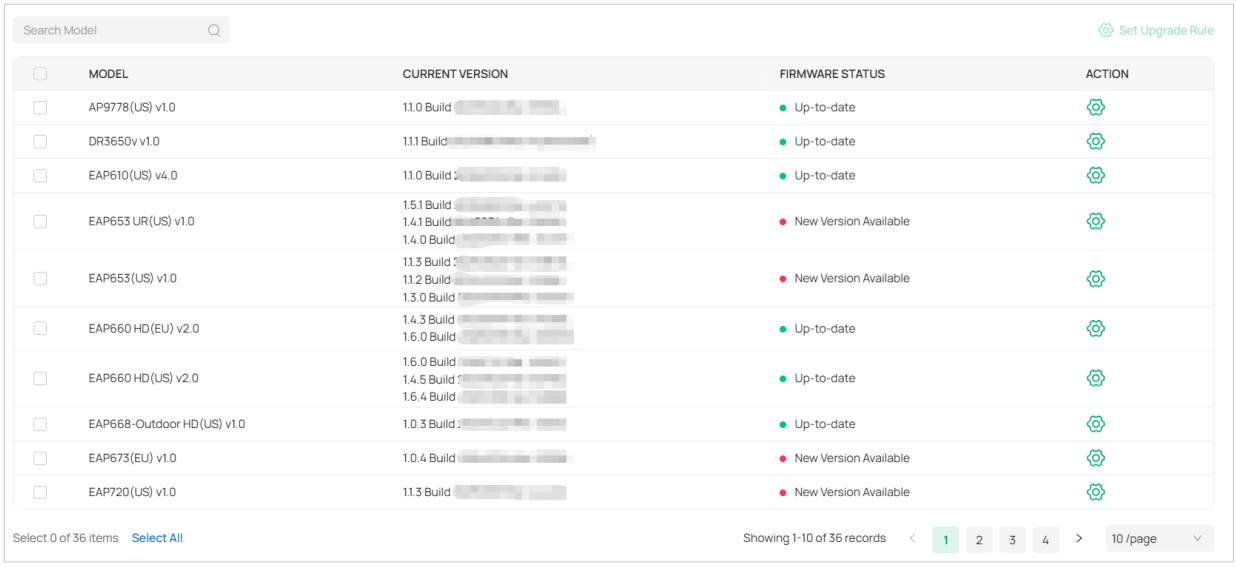


Join Early Access Program	By joining this program, you can be the first to try out the latest features with the firmware in the Beta and Release Candidate channels. Please use the firmware with caution since it may be unstable.
Channel	Select a channel for the early access program: Stable, Beta, or Release Candidate.
Device Update Notifications	With this option enabled, the system will query the cloud for device firmware updates.
Device Update Email Notifications	With this option enabled, the system will send emails to notify the administrators when new device firmware is available in the Stable channel (by default) or the channel selected for the early access program. Mail Server is required for notification settings to take effect. For instructions, refer to 4. 5. 1 Mail Server.

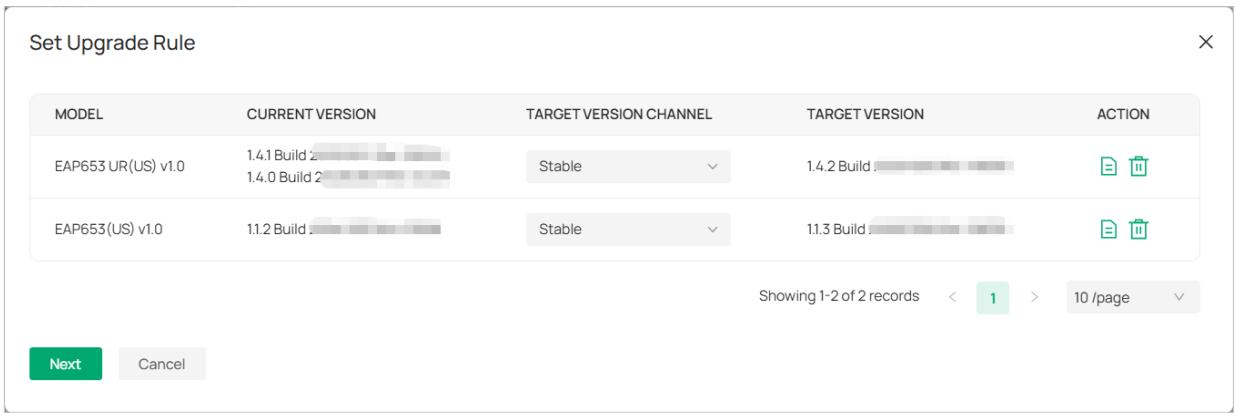
18. 3 Configure One-Time Upgrade

If you want to upgrade device firmware via Omada Cloud for one time only, follow the steps below:

1. Launch the controller and access the Global View.
2. Go to Firmware > One-Time Upgrade.
3. In the device model list, locate a device model whose firmware status is “New Version Available” and click the setting icon in the Action column. For batch upgrade, select multiple models and click Set Upgrade Rule.



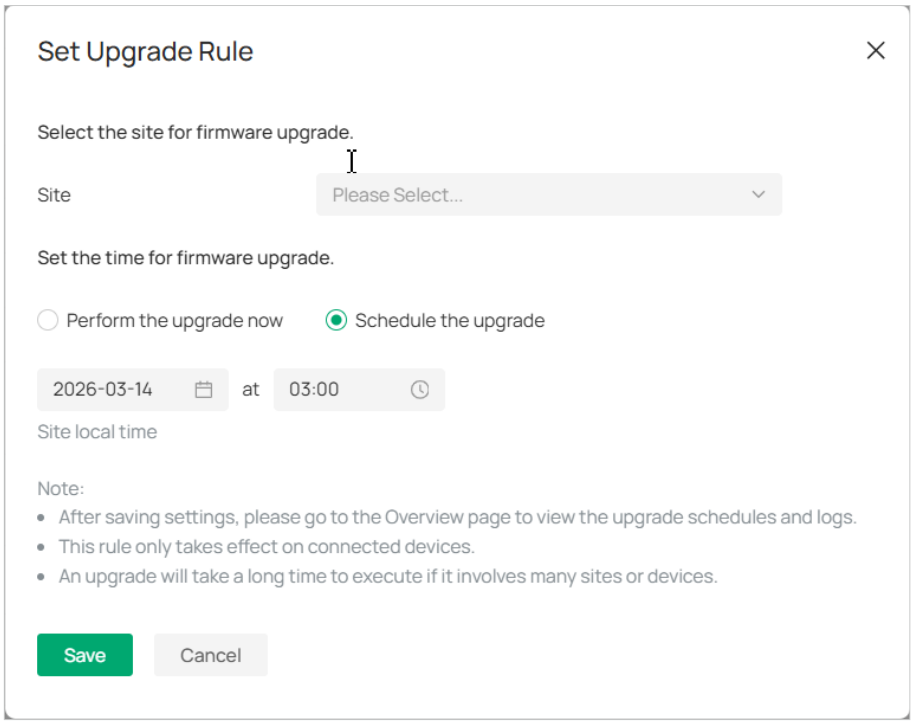
4. Select a channel to get the target version. The Stable channel is recommended for use in production environments. You can click the Release Note icon to view new firmware details. Click Next.



5. Select one or multiple sites for firmware upgrade and set the upgrade time. It is recommended to schedule the upgrade for a time of lowest traffic.

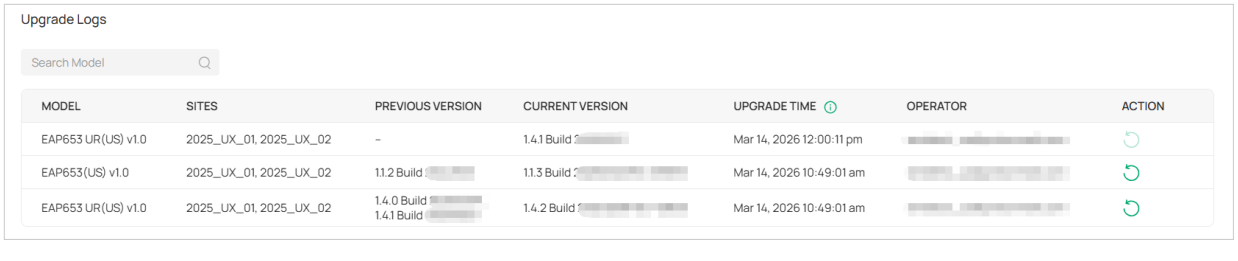
Notes:

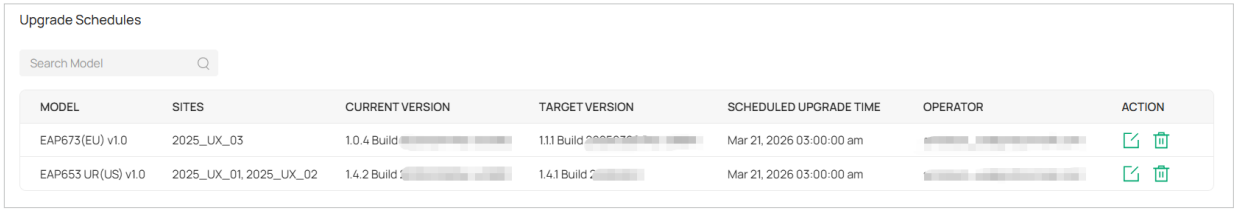
- This rule only takes effect on connected devices.
- An upgrade will take a long time to execute if it involves many sites or devices.



6. Save the settings. The devices of the specified model(s) in the select site(s) will be upgraded at the time you set.

   You can go to the Overview page to view the upgrade/rollback schedules and logs.





18. 4 Configure Periodic Upgrade

If you want to upgrade device firmware via Omada Cloud periodically, follow the steps below:

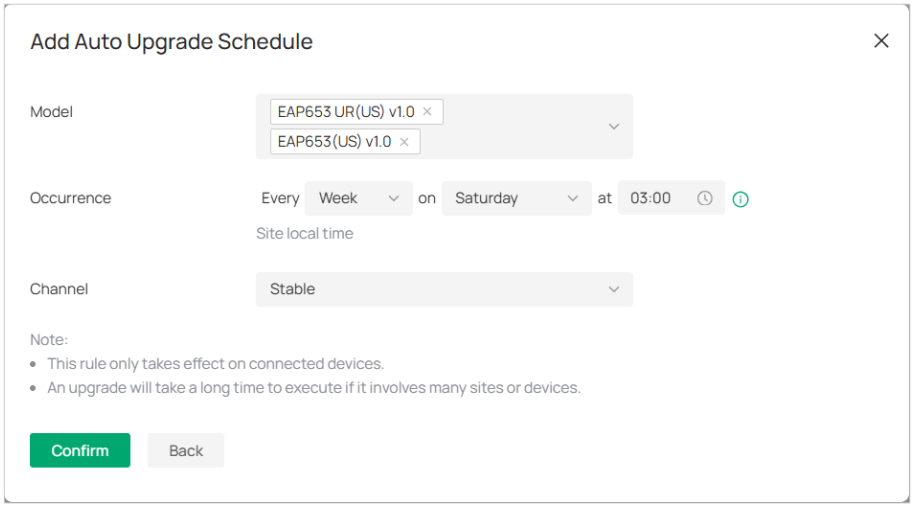
1. Launch the controller and access the Global View.
2. Go to Firmware > Periodic Upgrade. Click Add Auto Upgrade Schedule.
3. Select one or multiple sites for firmware upgrade. Click Next.



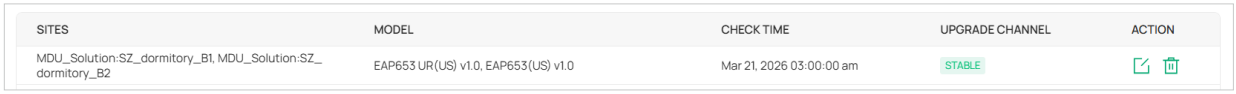
4. Select your desired models and set the upgrade time. It is recommended to schedule the upgrade for a time of lowest traffic. Select a channel to get the target version. The Stable channel is recommended for use in production environments.

Notes:

- This rule only takes effect on connected devices.
- An upgrade will take a long time to execute if it involves many sites or devices.



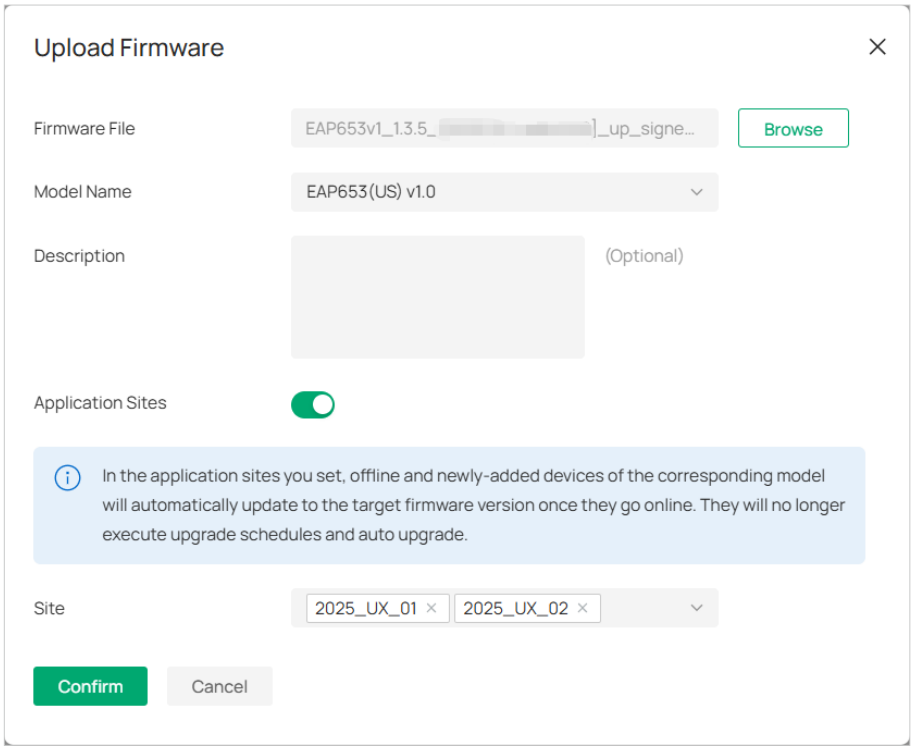
5. Save the settings. The schedule will be added to the list. The devices of the specified model(s) in the select site(s) will be upgraded at the time you set.



18. 5 Upload Firmware for Upgrade

If you want to upload firmware for upgrade, follow the steps below:

1. Go to https://support.omadanetworks.com/download/firmware/ and obtain your desired firmware fire.
2. Launch the controller and access the Global View.
3. Go to Firmware > Upload Firmware for Upgrade. Click Upload Firmware.
4. Upload the firmware file you obtained and select the device model matching the firmware file. Enable Application Sites and select your desired site(s).

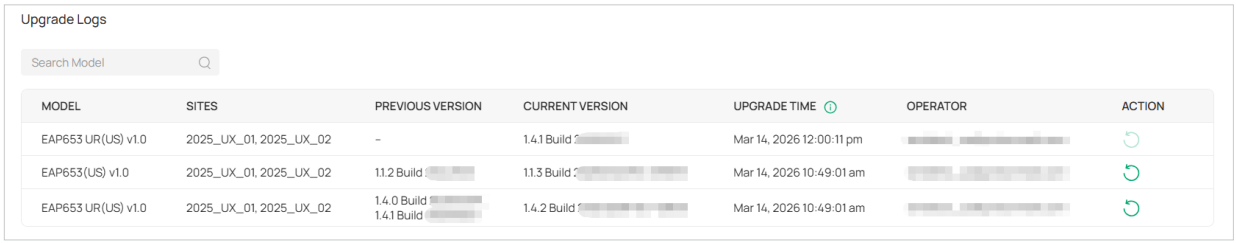


5. Save the settings. The devices of the specified model in the select site(s) will be upgraded to the firmware you uploaded.

Note:

In the application sites you set, offline and newly-added devices of the corresponding model will automatically update to the target firmware version once they go online. They will no longer execute upgrade schedules and auto upgrade.

You can go to the Overview page to view the upgrade/rollback logs.



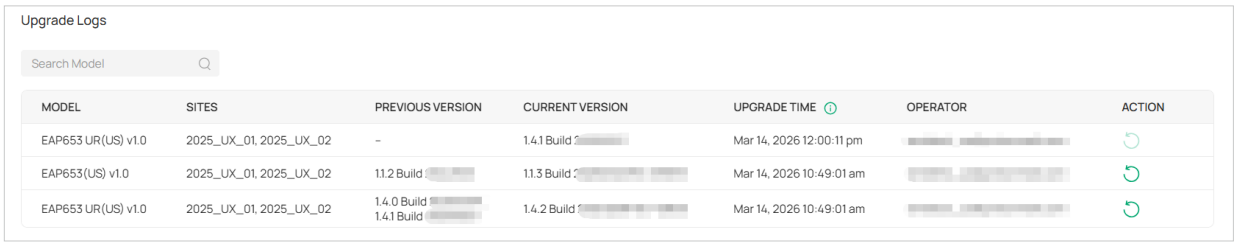
18. 6 Roll Back Device Firmware

In case you want to roll back device firmware after firmware upagrade, follow the steps below:

1. Launch the controller and access the Global View.
2. Go to Firmware > Overview.
3. In Upgrade Logs, locate the device model that you want to roll back device firmware, then click the Roll Back icon in the Action column.

Note:

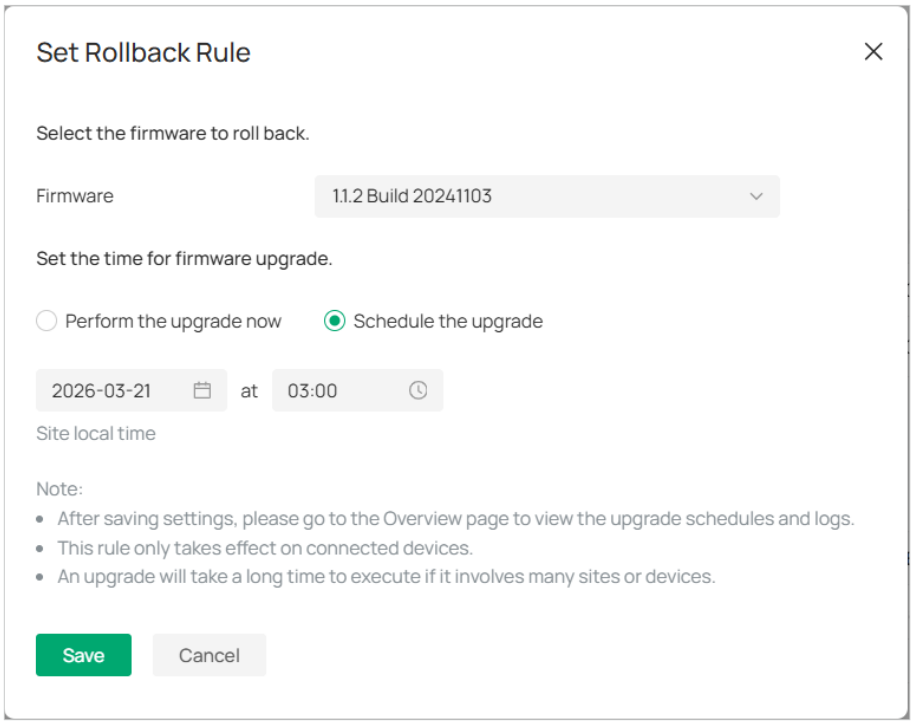
Only the firmware upgraded within 14 days can be rolled back.



5. Select the firmware to roll back and set the rollback time. It is recommended to schedule the rollback for a time of lowest traffic.

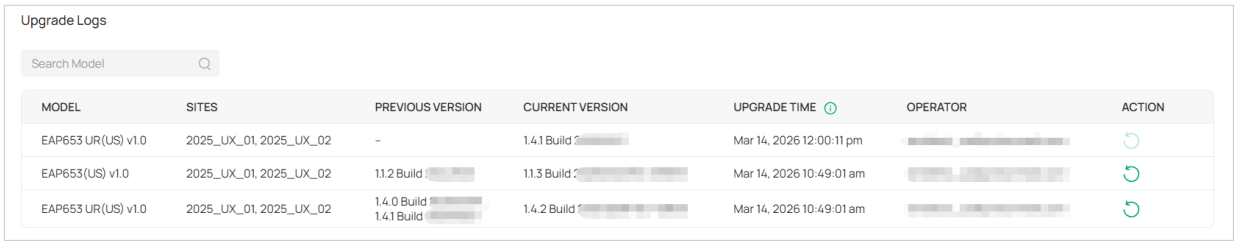
Notes:

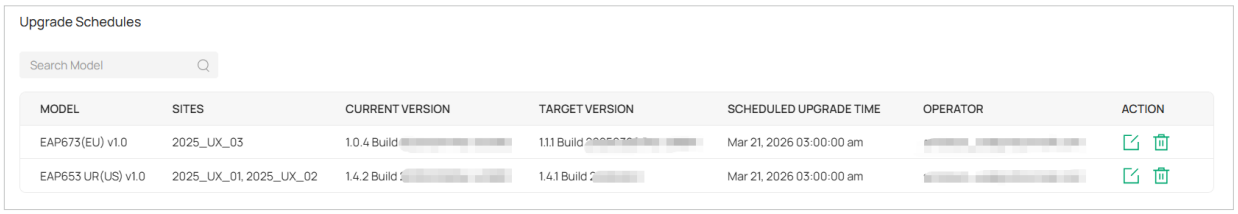
- This rule only takes effect on connected devices.
- An rollback will take a long time to execute if it involves many sites or devices.



6. Save the settings. The devices corresponding to the upgrade log will be rolled back at the time you set.

   You can go to the Overview page to view the upgrade/rollback schedules and logs.





Chapter 19

Configure the SD-WAN

This chapter will introduce how to configure the SD-WAN to easily connect multiple gateways of sites.

It includes the following sections:

- 19. 1 Introduction to SD-WAN
- 19. 2 Configure the SD-WAN

19. 1 Introduction to SD-WAN

SD-WAN, or Software-Defined Wide Area Network, allows you to easily connect multiple gateways together without complicated VPN configuration. It helps reduce wide area network expenses, improve network connection flexibility, and provide secure and reliable interconnection services for enterprise networks and data center networks scattered across a wide geographical range.

Omada Controller implements SD-WAN networking based on the Hub-Spoke mode, which allows you to quickly establish network connections between multiple sites; it also supports setting up direct channels between specified sites to improve communication efficiency.

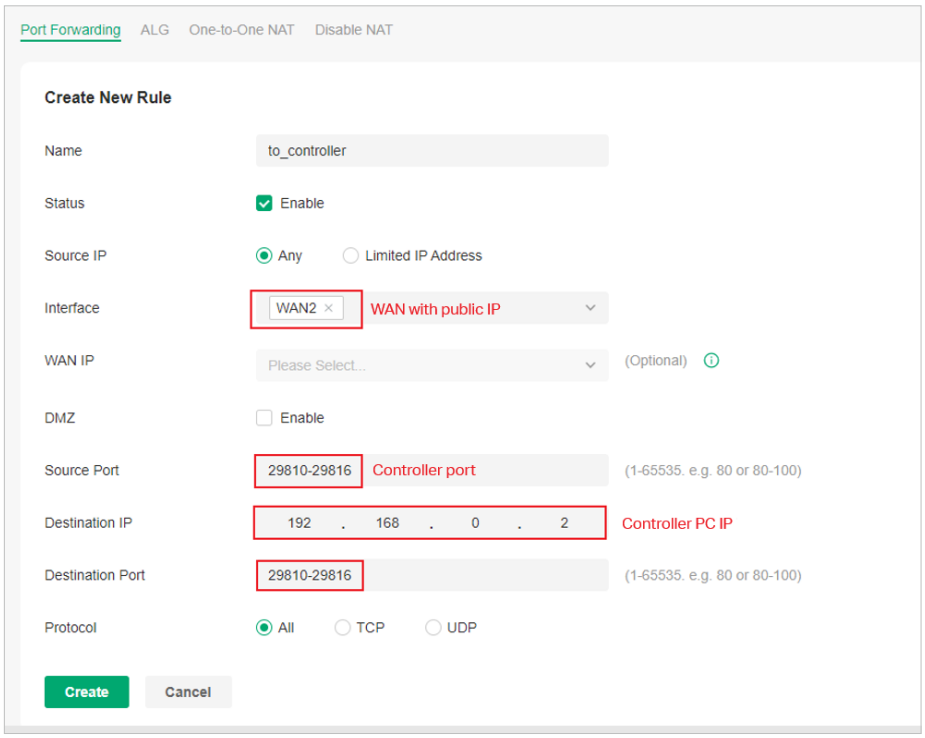
Requirements

To use SD-WAN, ensure the following:

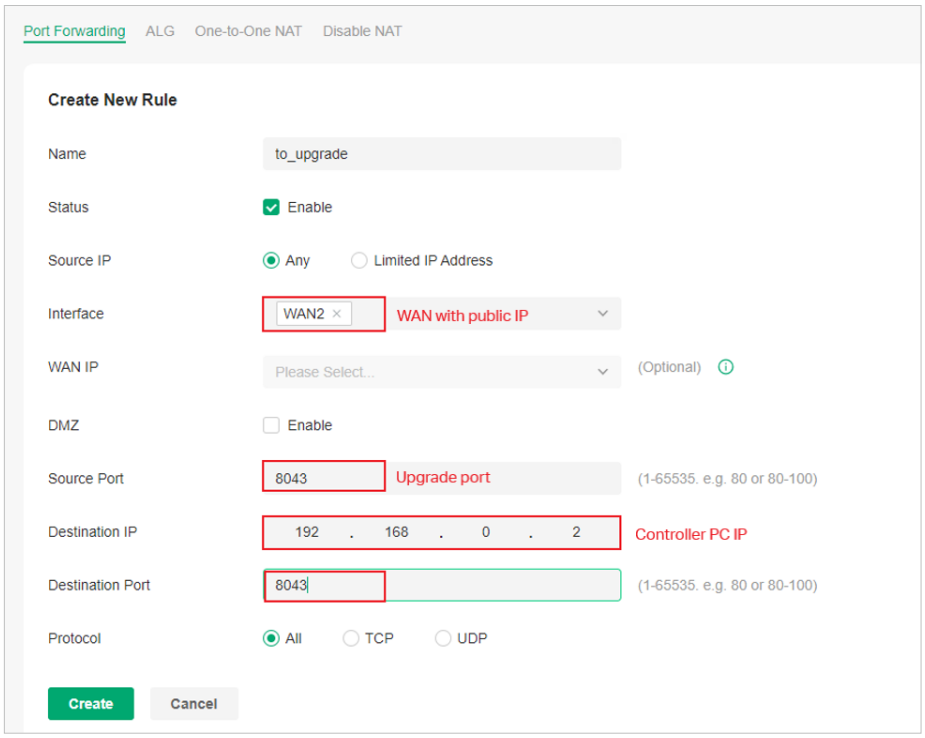
- At least one gateway in your network is configured with a public IP address.
- The WAN networks of the gateways have not enable DMZ.
- The network segments in the network do not conflict with each other or the LAN of other sites.

19. 2 Configure the SD-WAN

1. Adopt the gateway that is configured with a public IP address through the LAN side.
2. Configure port forwarding on the adopted gateway for adoption of other gateways.
   a. Access the site where the gateway is adopted. Go to Network Config > Transmission > NAT > Port.
   b. Add a Port Forwarding rule for the controller port, as shown in the following figure:

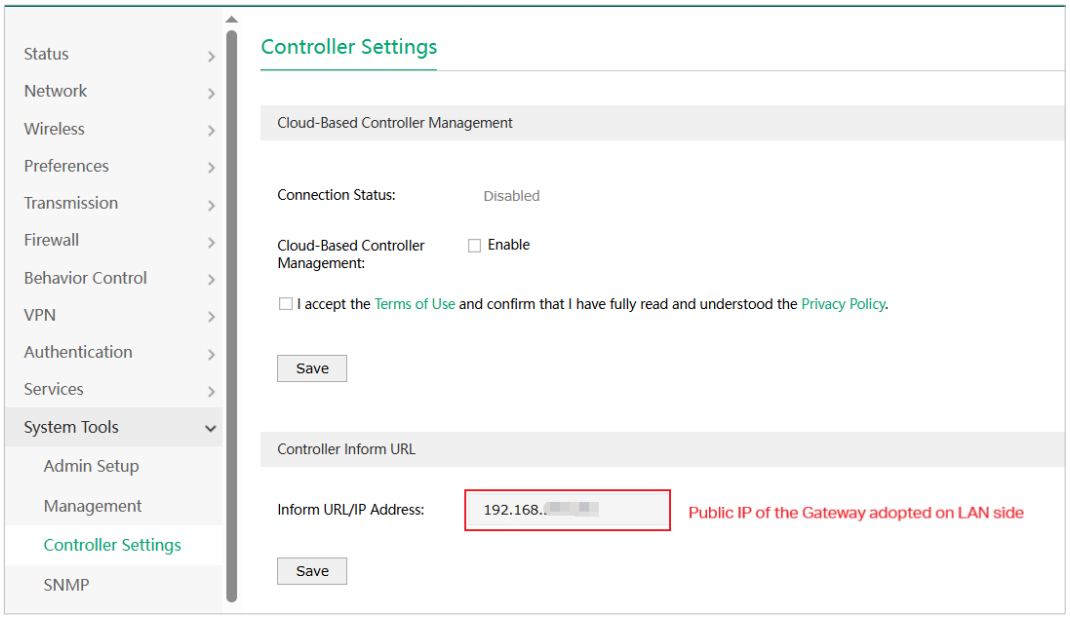


c. If you need to upgrade devices through the controller, add a port forwarding rule for upgrade port 8043, as shown in the following figure:



3. Adopt other gateways through the WAN side.

a. On the standalone page of each gateway, set the Controller Inform URL/IP to the public IP of the gateway adopted on the LAN side, as shown in the following figure:

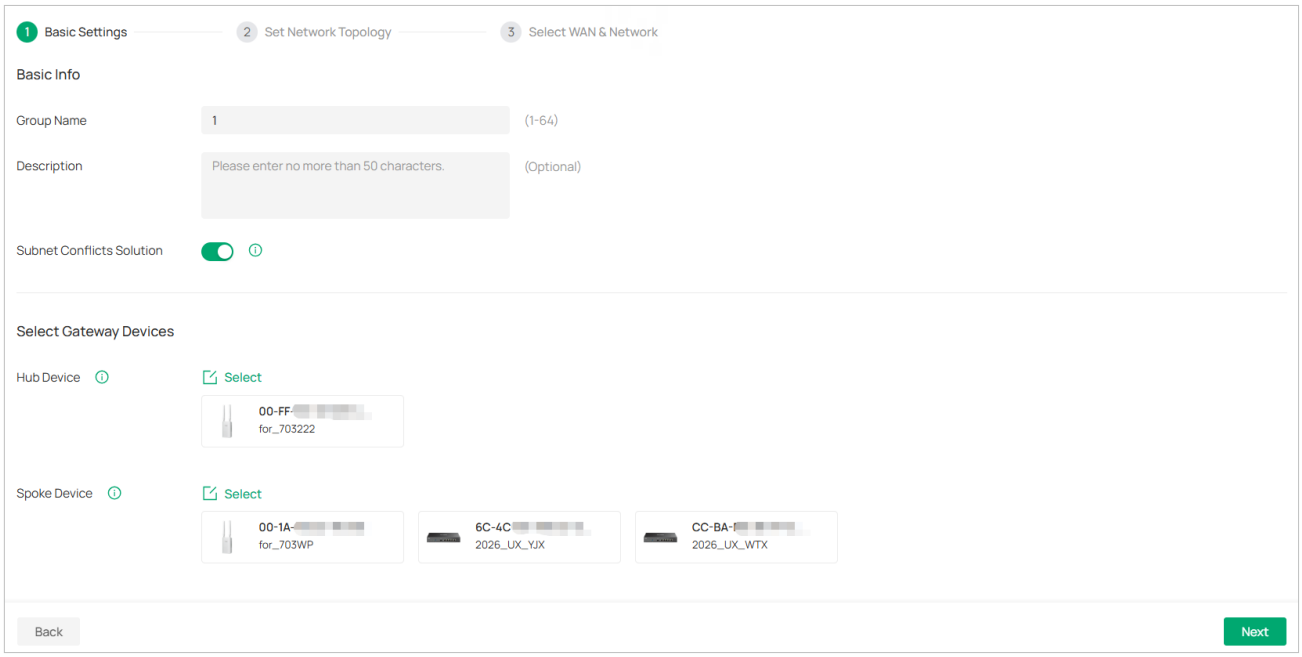


b. On the controller page, create a site for each gateway and adopt them to the sites.

4. Configure SD-WAN.

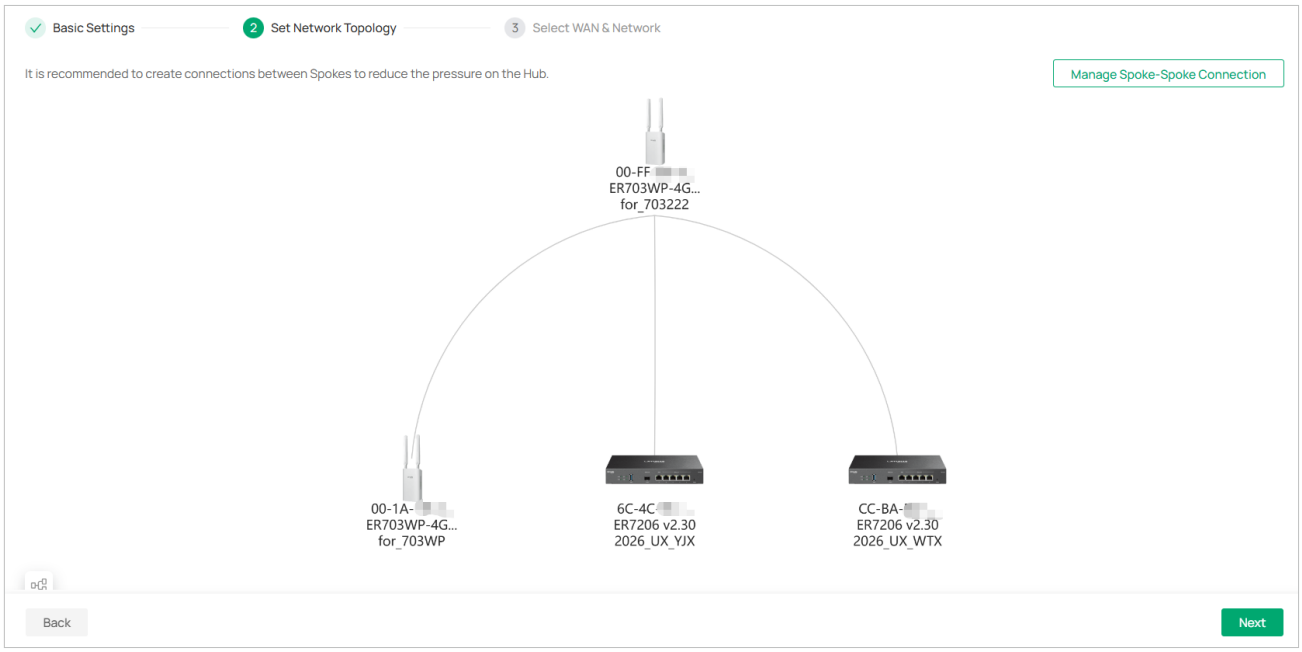
a. In Global View, go to SD-WAN. Add a SD-WAN group.

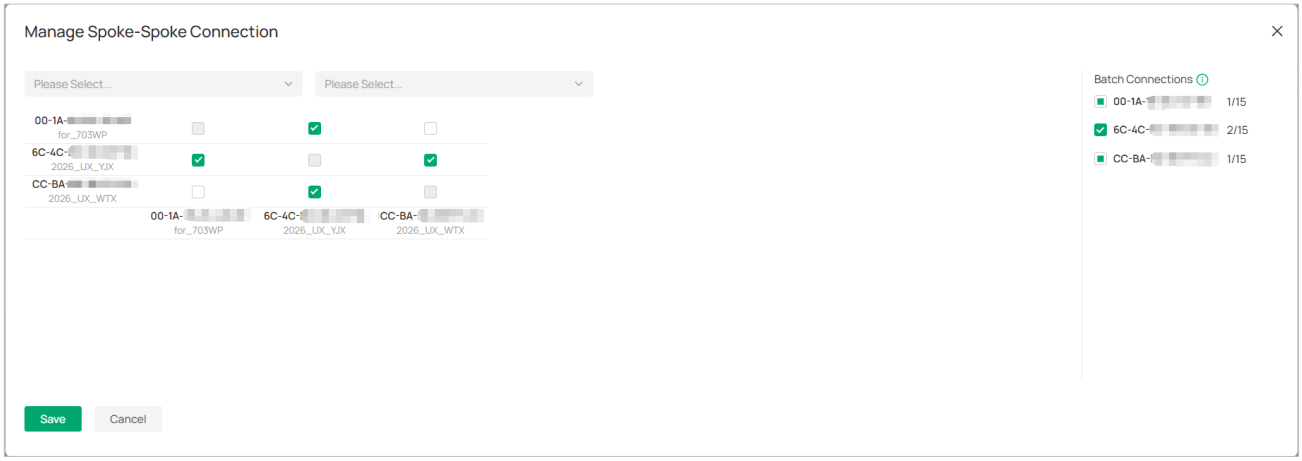
b. Configure basic settings. It is recommended to enable Subnet Conflicts Solution. Click Next.



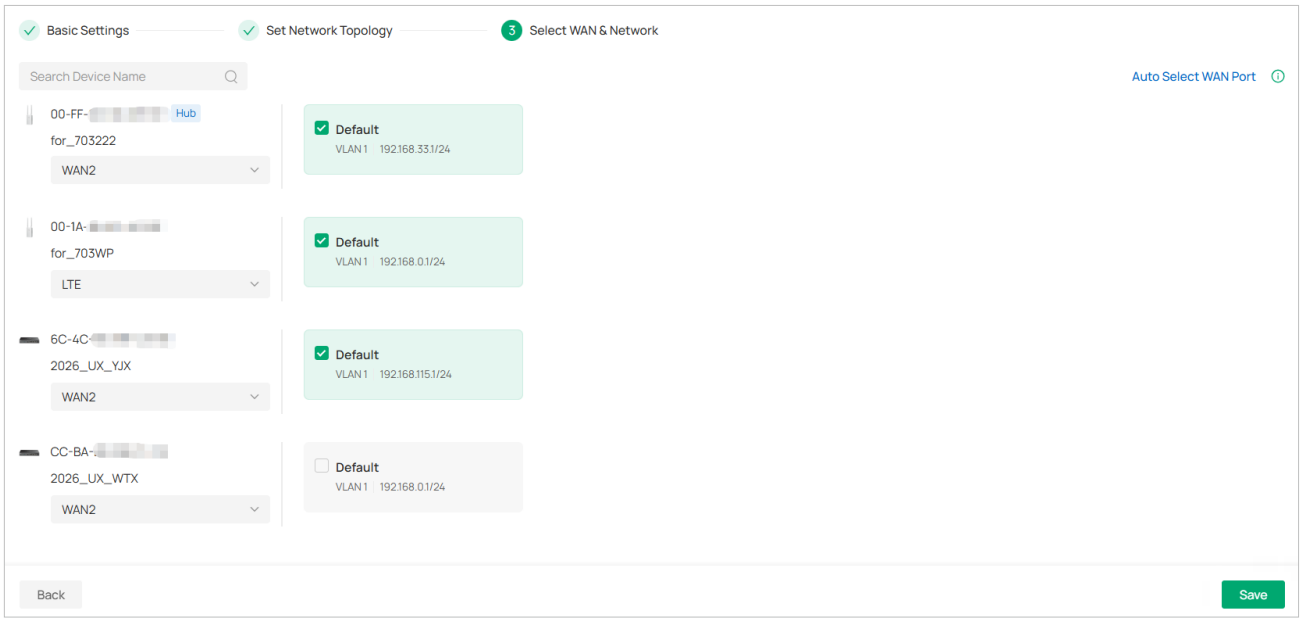
Group Name	Specify the name of the group.
Description	Enter a description for identification.
Subnet Conflicts Solution	With this feature enabled, NAT will be used to solve subnet conflicts.
Hub Device	Click to select a hub device from the listed gateways. Only the gateways with public IP addresses will be listed. This device works in the core site of the SD-WAN network, connecting all spokes and responsible for network control, routing, and traffic forwarding.
Spoke Device	Click to select one or multiple spoke devices from the listed gateways. The devices work in the branch sites of the SD-WAN network, connected to the hub but not directly connected to each other.

c. Set the network topology. If there are two or more spoke devices, it is recommended to click Manage Spoke-Spoke Connection to create connections between spokes to reduce the pressure on the hub and save the settings. Click Next.



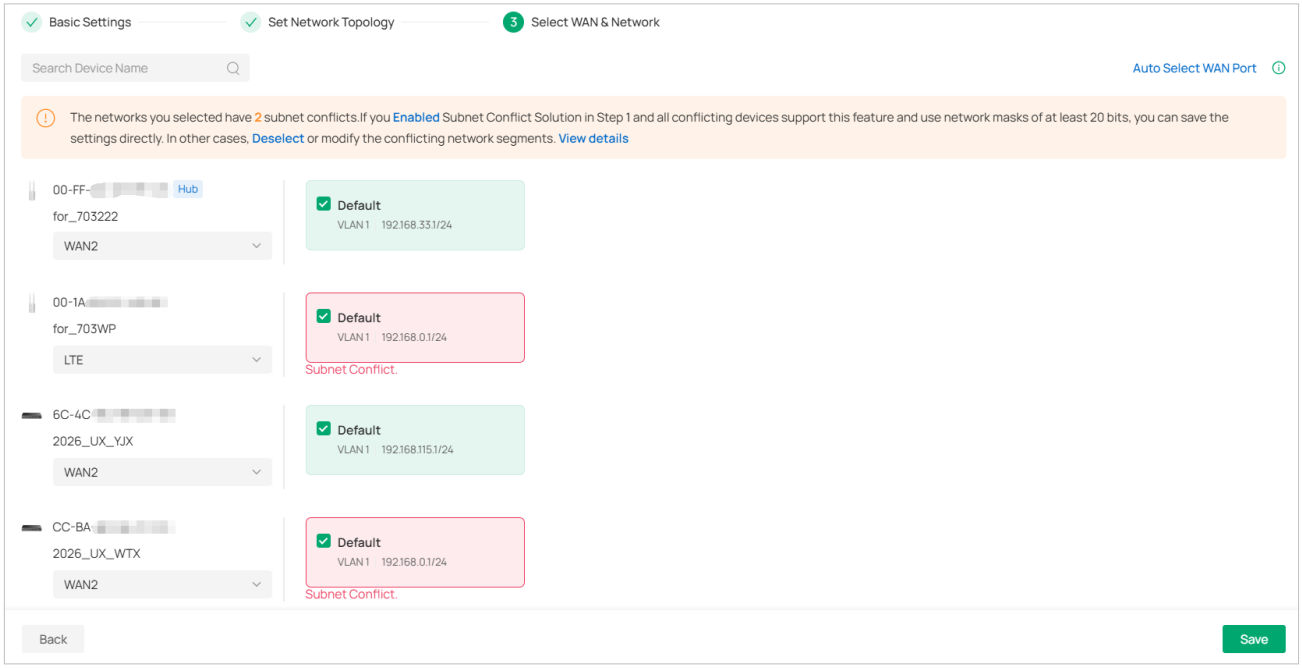


d. Select WAN and network. For interconnected spoke devices, it is recommended to select a WAN port with a public IP for at least one device. You can click Auto Select WAN Port for auto selection. Save the settings.



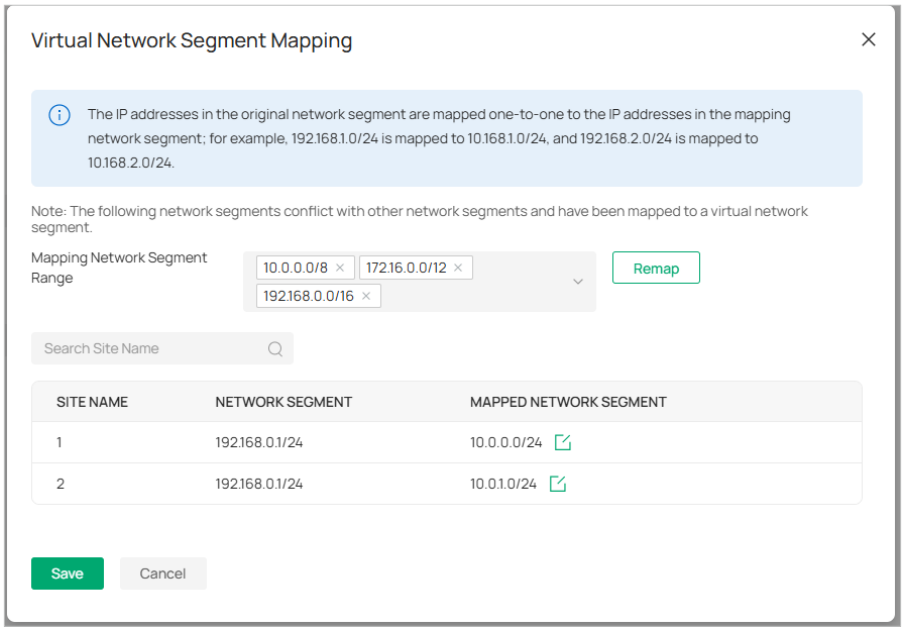
WAN Port	Click Auto Select WAN Port and the controller will automatically select a WAN with a public IP or a WAN with the smallest number of ports and an IP for each gateway. You can also customize the configuration for each gateway.
Network Segment	This controller automatically adds the Default LAN of each gateway to the Network Segment. You can also customize the configuration for each gateway. Ensure all network segments in the network do not conflict with LANs in other sites.

If there are subnet conflicts, deselect or modify the conflicting network segments.



If you have enabled Subnet Conflict Solution in the previous step and all conflicting devices support this feature and use network masks of at least 20 bits, you can save the settings directly. Conflicted

network segments will be mapped to a virtual network segment. Confirm the mapping and save the settings.



e. The SD-WAN group will be added.



You can click Manage to edit or delete the group or click the control icons  in the top right to switch the topology/list/map view.

Chapter 20

Manage Customer Networks in MSP Mode

This chapter will introduce how to enable MSP mode and manage customer networks in MSP view. It includes the following sections:

- 20. 1 Overview
- 20. 2 Quick Start
- 20. 3 Add and Manage MSP Accounts

20. 1 Overview

MSP (Managed Service Provider) mode allows you to know the status of your customers at a glance, and manage customers in the Omada platform.

- **Customer Monitoring**

  Keep you informed of accurate, real-time status of every customer.

- **Customer Management**

  Manage all customers to deploy the whole network.

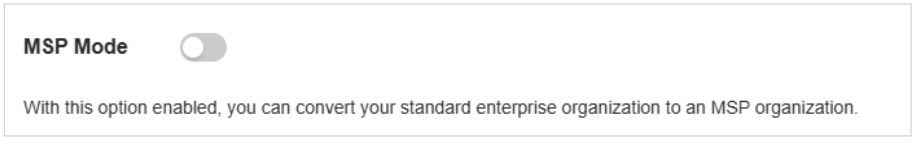
- **Account Settings**

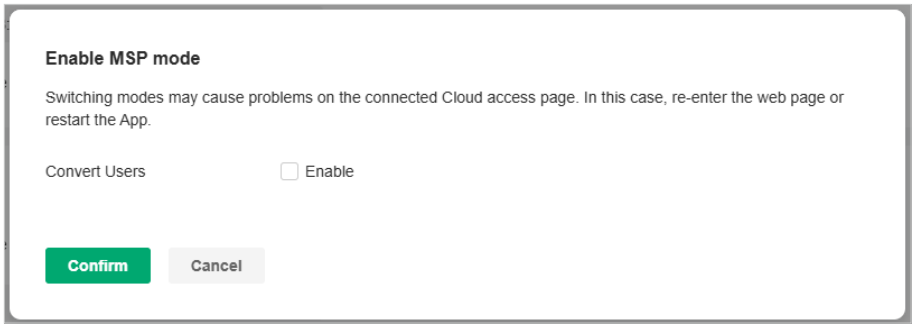
  Manage all administrative accounts.

20. 2 Quick Start

20. 2. 1 Enable the MSP Mode

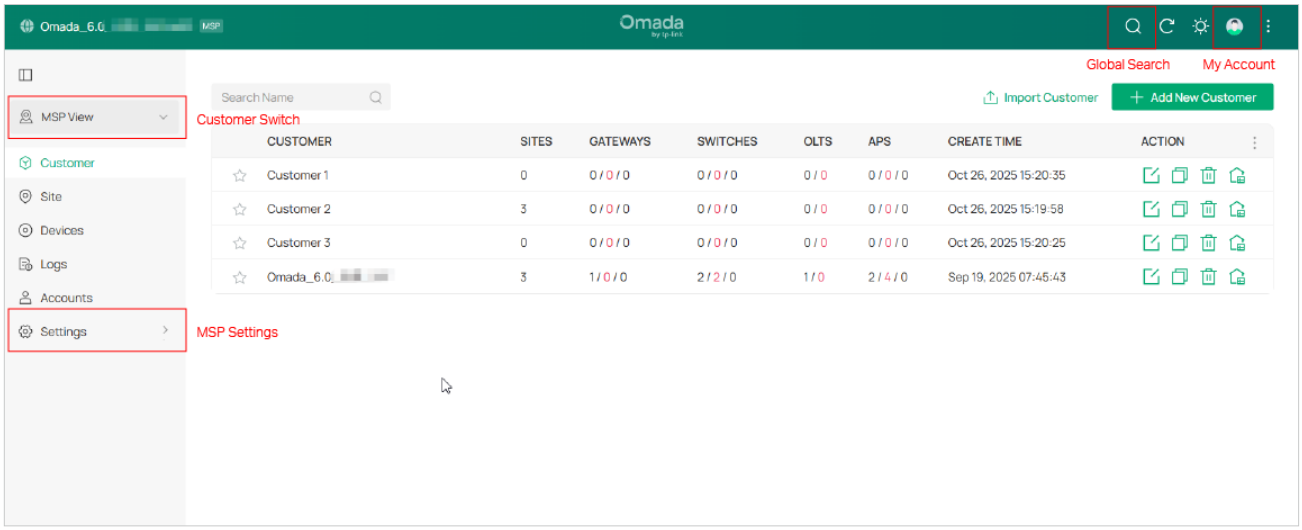
1. Launch the controller and access the Global View.
2. Go to Settings > Controller Settings. Enable MSP Mode and confirm the action to convert your standard controller system to an MSP system.





Note: Enabling or disabling MSP mode may cause problems on the connected Cloud access page. In this case, re-enter the web page.

You will enter the MSP view.

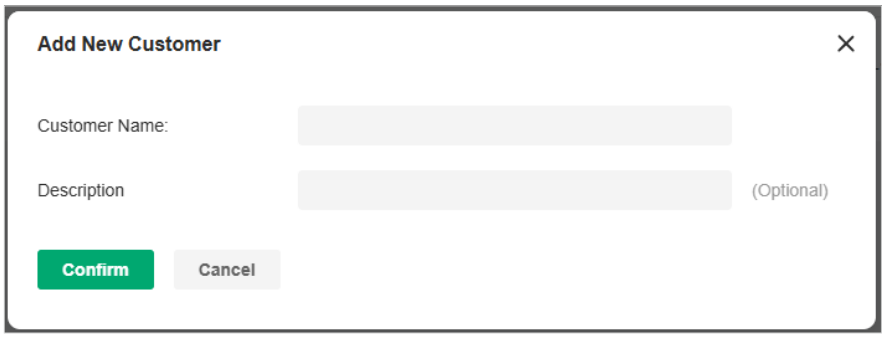


20. 2. 2 Add and Manage Customers

1. In MSP View, go to the Customer page.
2. Add customers by using one of the following methods:

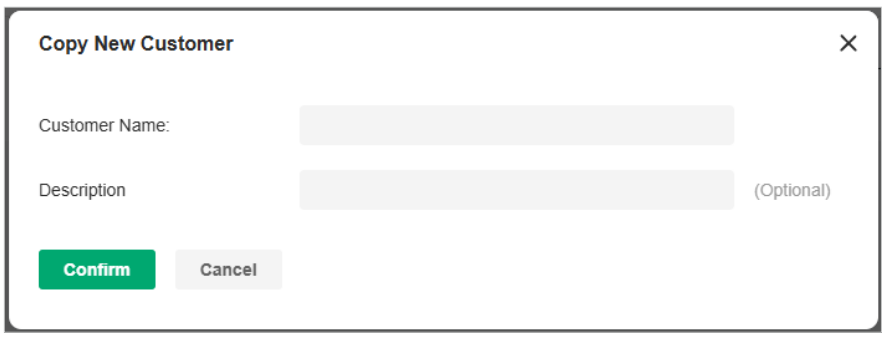
   - **Add a new customer**

     Click Add New Customer above the customer list. Specify the customer name and enter a description. Then save the settings.



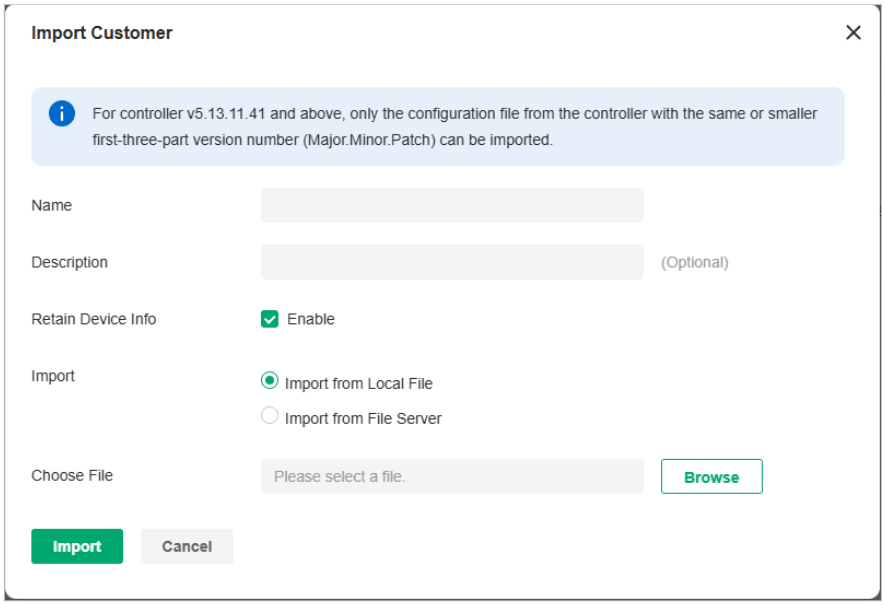
   - **Copy an existing customer**

     Click the Copy icon of a customer entry. Specify the customer name and enter a description. Then save the settings.



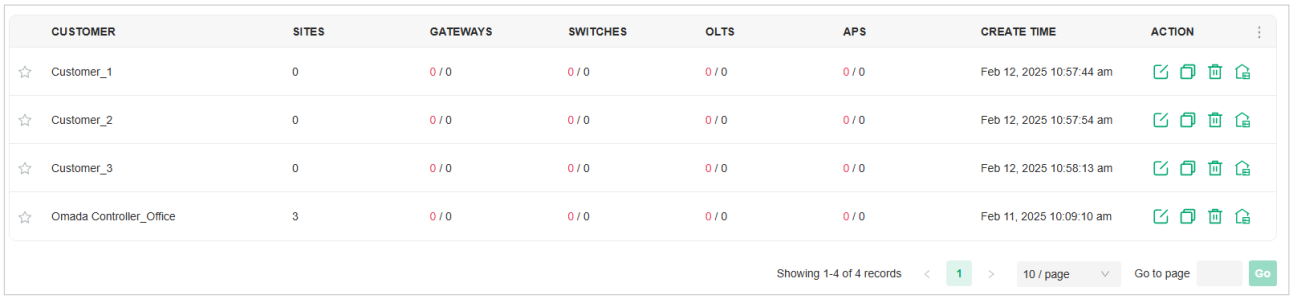
- **Import customers from another controller**

  Click Import Customer above the customer list. Specify the customer name and enter a description. Determine whether to retain device info according to your needs. Then import customer from a local file or from a file server.



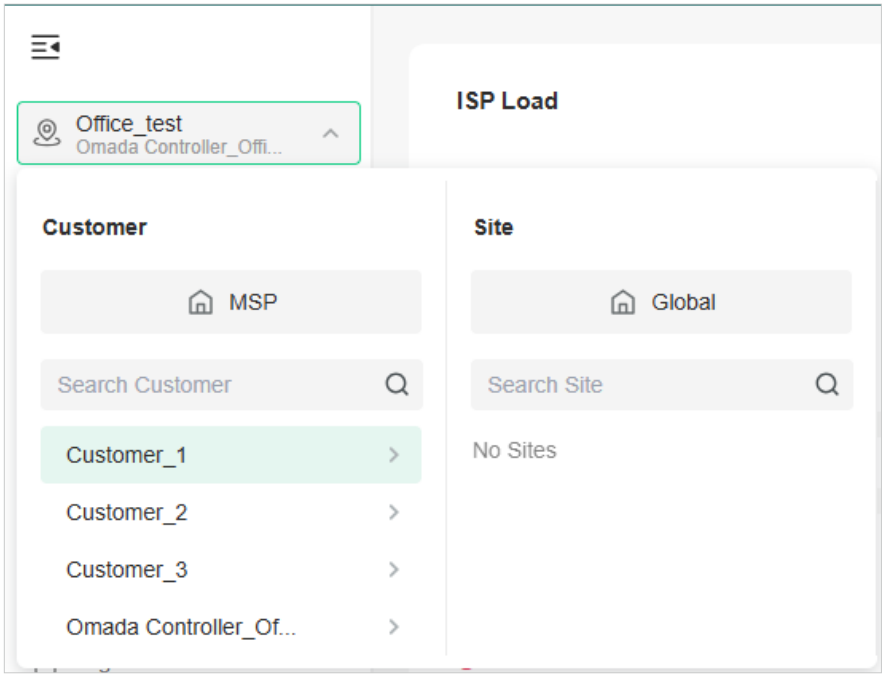
3. The new customers will be added to the customer list and the drop-down list of Customers.

   In the customer list, you can view the customer information, and click the icons in the ACTION column to manage customer entries and launch the controller of each customer.



20. 2. 3 Add Sites and Devices

1. Select a customer then click Global from the Customer drop-down list in the left of the page.



2. Add sites and adopt devices by referring to 3 Get Started with Omada Network.

20. 3 Add and Manage MSP Accounts

Similar as a common controller, the controller in MSP mode offers multiple levels of access available for users: **MSP Owner**, **MSP Super Administrator**, MSP **Administrator**, and MSP **Viewer**. You can also create new account roles and customize their permissions to access different features.

You can use the MSP roles and user accounts on a controller in MSP mode in the same way as using the roles and user accounts on a standard controller. For more information, refer to 16 Manage Accounts.

Chapter 21

Configure Multi-Controller Clusters

This chapter will introduce how to configure multi-controller clusters.

It includes the following sections:

- 21. 1 Introduction to Multi-Controller Clusters
- 21. 2 Configure Hot-Standby Backup Clusters
- 21. 3 Configure Distributed Clusters

21. 1 Introduction to Multi-Controller Clusters

A multi-controller cluster is a group of interconnected controllers that work together as a single system to enable high availability and can be recognized as a Cluster System. Each controller (node) in the cluster works on a part of the task. If one controller fails, others will take over tasks, preventing system interruptions. This reduces the impact of controller failures on authentication and other online services and facilitates centralized management across multiple controllers.

Omada Controller supports two cluster modes:

- **Hot-Standby Backup Mode**

In this mode, there is a primary node and a secondary node. Generally, the primary node is responsible for network management and process running, while the secondary node synchronizes data with the primary node. If the primary node goes down, the secondary node will take over network and clients management. During the failover, the devices will go offline for a short time, then they will reconnect to the new primary node when the devices get connected again, all services will run normally. If the previous primary node recovers from failover, it will continue to run as a secondary node.

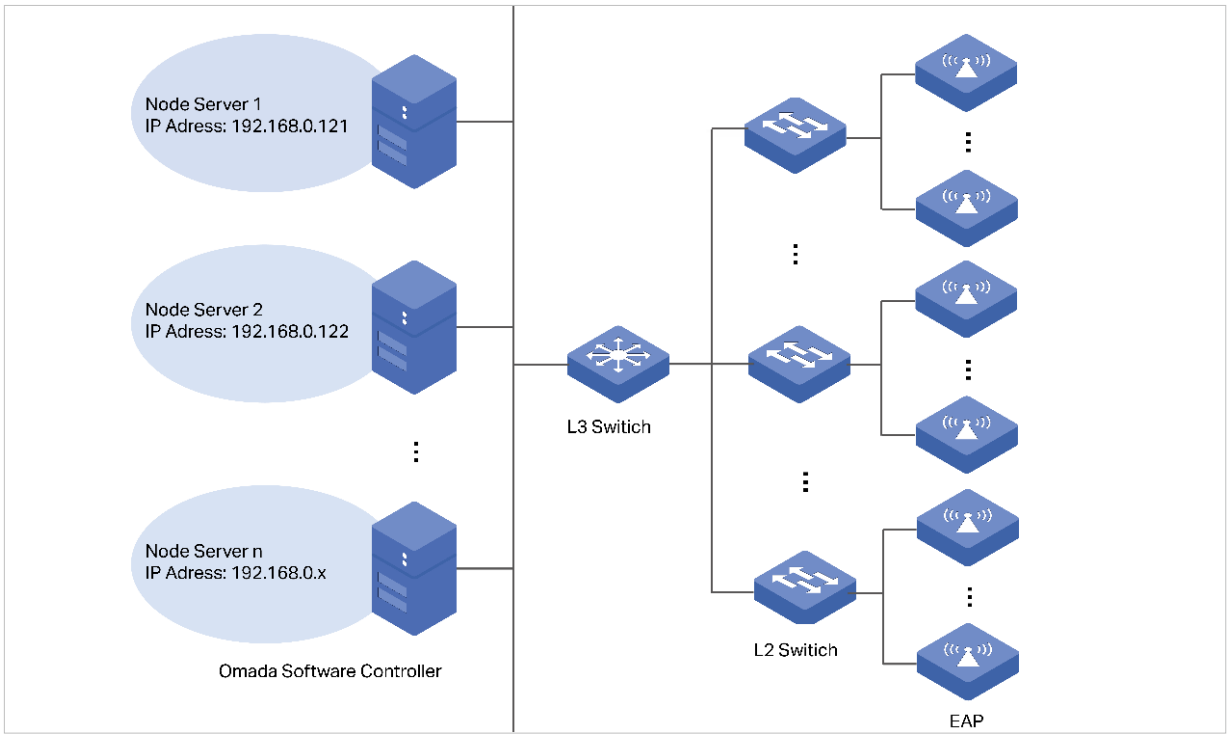
Notes:

- For OC300, the management scale will be reduced to half its original size after enabling Hot-Standby Backup Mode.
- For Linux system, ensure the primary node and secondary node server configurations are the same. The new primary node after switching nodes will remain unchanged until the next switch.

- **Distributed Cluster Mode.**

In this mode, multiple nodes collaborate to manage Omada devices. This collaborative approach not only significantly increases the upper limit of the number of devices that the Controller can manage, but also, through the coordinated operation of multiple nodes, ensures the high - availability of the entire network. If a node failure occurs, automatic load balancing will be triggered, and the services of the failed node will be taken over by other nodes. During the failover period, the devices under the site managed by the original failed node will be briefly offline and then automatically reconnect to other nodes. Once the devices resume the “Connected” state, all services will operate normally.

Below is a typical distributed cluster deployment topology, where multiple nodes (three nodes or more) can jointly manage Omada devices.



21. 2 Configure Hot-Standby Backup Clusters

Requirements

- Omada Software Controller (Linux, v5.15.20 and above) / Omada Hardware Controller (OC300 / OC400, Built-in Controller v5.15.20 and above)
- Linux System (Ubuntu 20.04/22.04)

Prerequisites and Precautions

- Ensure the JDK and MongoDB versions are consistent across all nodes.
- Set static IP addresses for your controllers. For Linux Controller, it is recommended to set static IP before enabling Cluster Mode to avoid abnormalities in the connections between nodes due to dynamic IP changes. For Hardware Controller, it's a mandatory requirement that the IP of nodes should be static under Cluster Mode.
- It is recommended to deploy all nodes within the same network segment.
- The original data of the secondary node will be overwritten by the data of the primary node. The settings will take effect after rebooting. This process involves data synchronization and may take a long time.
- If you are using hardware controller, during startup, the secondary node needs to successfully connect to the primary node before it can continue to startup, and the web page of Hardware

Controller may be unresponsive for a long time.

Configuration

1. (For Linux Controller) Modifying the handle count of the system is a prerequisite for using the Controller Hot-Standby Backup Mode. Edit **/etc/security/limits.conf**, add the following parameters, save the file, log out and log back in to make the changes take effect.

   *** soft nofile 65535**

   *** hard nofile 65535**

   Note: The methods of modifying handle number may vary by Linux version. Please modify the handle number according to Linux version.

2. Set static IP addresses for your controllers, and keep them in the same subnet.

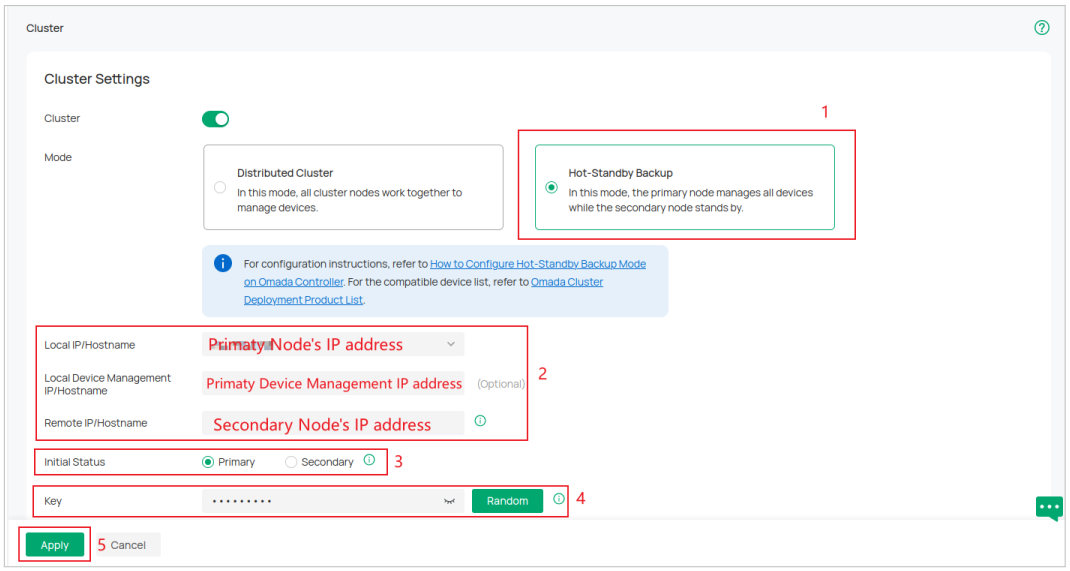
   • For Linux Controller, it is recommended to set static IP before enabling Cluster Mode to avoid abnormalities in the connections between nodes due to dynamic IP changes.

   • For Hardware Controller, it's a mandatory requirement that the IP of nodes should be static under Cluster Mode.

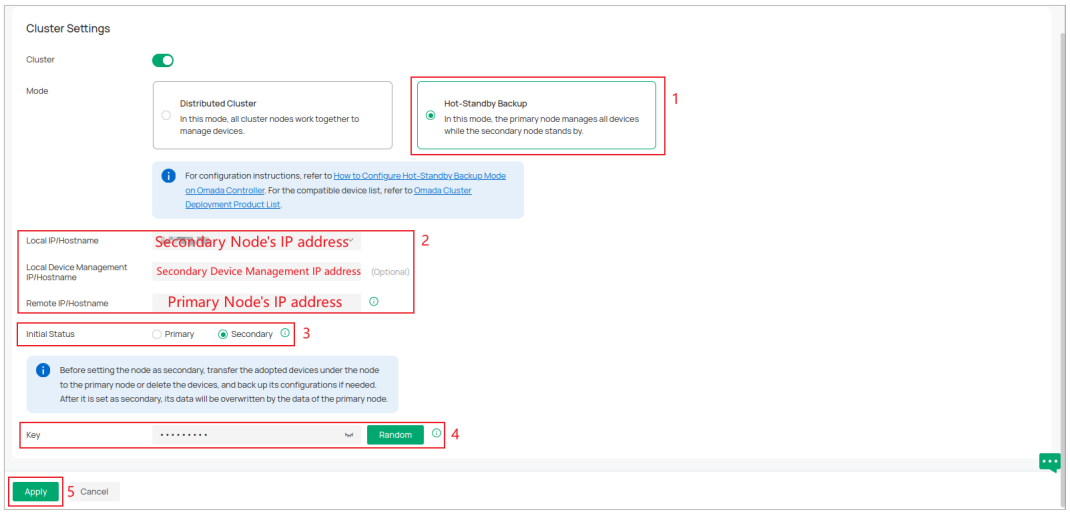
3. Configure cluster settings.

   a. In Global View, go to Settings > Cluster, and enable Cluster.

   b. For the primary node, select the mode as Hot-Standby Backup. Input the IP address of the primary node in the Local IP/Hostname field and the IP address of the secondary node in the Remote IP/Hostname field. Choose Primary as Initial Status. Customize the Key and remember it.



   c. For the secondary node, select the mode as Hot-Standby Backup. Input the IP address of the secondary node in the Local IP/Hostname field and the IP address of the primary node in the Remote IP/Hostname field. Choose Secondary as Initial Status. Input the same Key as the primary node's.



Note: If you are going to set one running controller as the secondary node, migrate all the devices of this controller to the primary node or forget them all. It is recommended to back up your configuration before cluster configuration. After it's set as secondary node, its data will be overwritten by the data of the primary node.

4. Reboot the primary node and the secondary node.
   - For Hardware Controller, just reboot the Controller with the Reboot feature.
   - For Linux Controller, use the **sudo tpeap restart** command on your Linux System:

   The cluster will be established after the nodes reboot.

For more instructions and related FAQs, refer to How to Configure Hot-Standby Backup Mode on Omada Controller.

21. 3 Configure Distributed Clusters

Requirements

- Omada Software Controller (Linux, v5.15.20 and above)
- Ubuntu 22.04
- JAVA17
- Mongodb v7.0

Prerequisites and Precautions

- The Distributed cluster mode requires at least three nodes. Prepare to deploy at least three controllers before setting it up.
- Installing the distributed cluster mode requires Java 17. Use the **sudo apt install openjdk-17-jre-headless** command to install Java 17.
- Modifying the handle count of the system is a prerequisite for using the Controller distributed cluster mode. Edit **/etc/security/limits.conf**, add the following parameters, save the file, log out and

log back in to make the changes take effect.

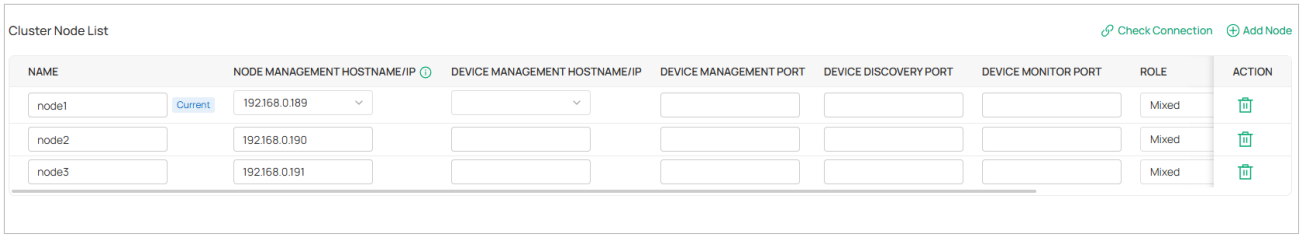
*** soft nofile 65535**

*** hard nofile 65535**

- The methods of modifying handle number may vary by Linux version. Please modify the handle number according to Linux version.
- Ensure the system time of each node is consistent, with a time difference of less than 20 seconds.
- Ensure the JDK and MongoDB versions are consistent across all nodes.
- Node IPs only support static IPs. If you need to modify the IP/port, you will need to re-initialize.
- It is recommended to deploy all nodes within the same network segment.

21. 3. 1 Configure an Existing Controller via Web

1. In Global View, go to Settings > Cluster and enable Cluster. Then select the mode as Distributed Cluster.
2. Click Add Node to add at least three nodes.



Input these nodes' name and node management hostname/IP. Here, hostnames/IPs should correspond to different servers.

Specify the device management hostname/IP of the management device. This IP address will be used to establish a connection and communicate with the device. If it is not specified, the node management hostname/IP will be used by default.

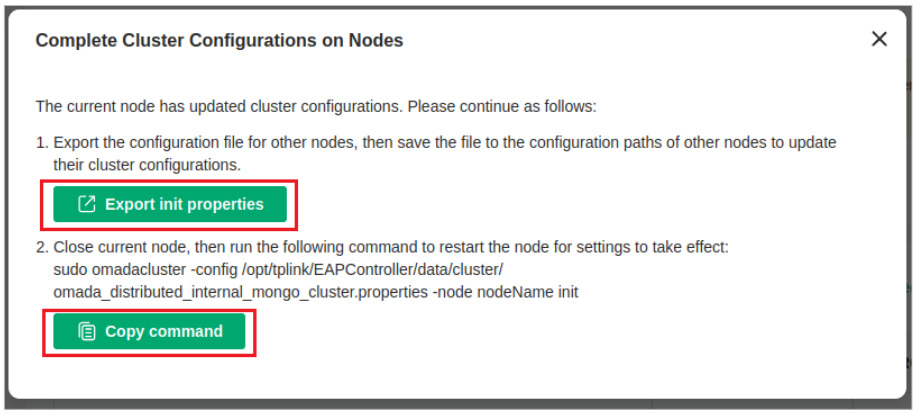
Specify the device management port, device discovery port, and device monitor port. Ensure they don't conflict with ports already used by the PC.

Then click Apply.

After that, Controller will pop up a prompt window and the init properties file. Download the init properties file and reboot the Controller for the settings to take effect.

Notes:

- Please reboot nodes as soon as possible to prevent device disconnection or other problems.
- Nodes added offline will be considered down - state nodes, which will affect the disaster recovery capability. Please initiate them as soon as possible.



3. Replace the properties file you downloaded at each node respectively. The path to the properties file is:

   /opt/tplink/EAPController/data/cluster/omada_distributed_internal_mongo_cluster.properties

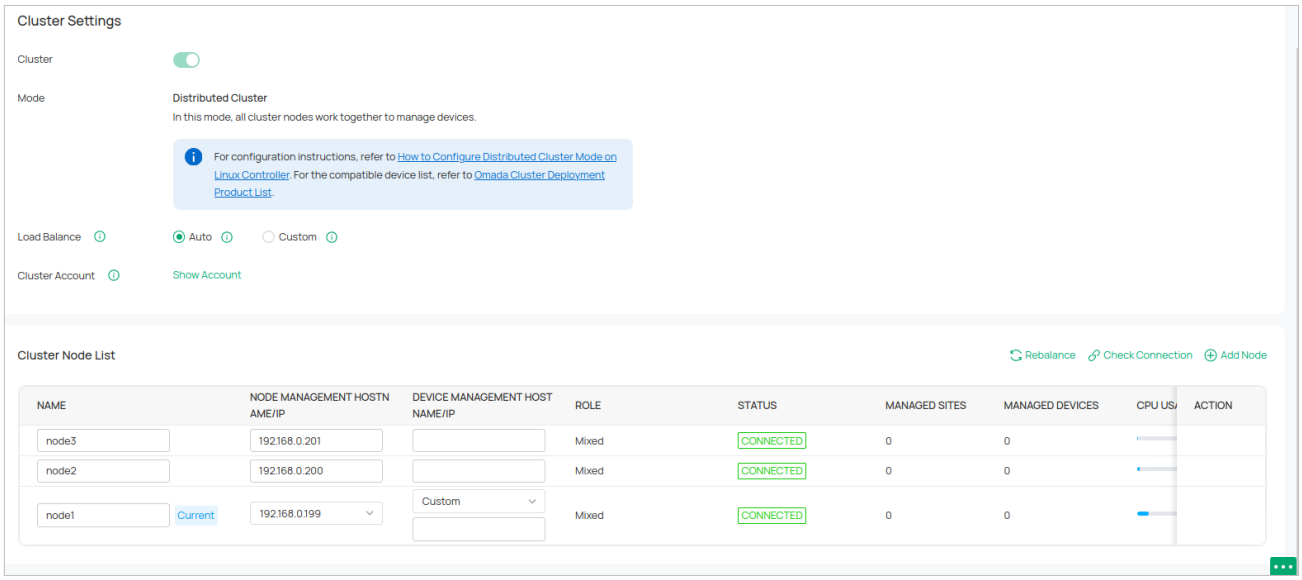
4. Execute the initialization command on each node respectively. When initializing nodes, set the account and password for all nodes. When initializing nodes, first initialize the primary node (the one exporting init properties). Otherwise, initialization may fail.

   sudo omadacluster -config

   /opt/tplink/EAPController/data/cluster/omada_distributed_internal_mongo_cluster.properties -nodeName init

```
tplink@tplink-PC1:~$ sudo omadacluster -config /opt/tplink/EAPController/data/cluster/omada_distributed_inte
rnal_mongo_cluster.properties -node node1 init
check omada
Omada Controller is already running.
Stopping Omada Controller
Stop successfully.
Number of mixed members: 3
Check node ips: 192.168.0.189 192.168.0.190 192.168.0.191
Check node device hosts:
Please set the cluster account, which will be used for authentication between cluster nodes. Please keep it
consistent on all nodes.
Please enter your cluster username: admin
Please enter your cluster password:
Please confirm your cluster username (admin), and enter your cluster password again:
```

5. After the deployment is successful, go to the Cluster page to confirm. And when the distributed cluster mode is running properly, you can access the Controller through any node.



21. 3. 2 Configure a New Controller via Commands

1. Select cluster mode installation (does not automatically start after installation).

   - Install using deb

   echo "omadac omadac/init-cluster-mode boolean true" | sudo debconf-set-selections

   sudo dpkg -i /path/to/controller_installation_package

```
root@node3-VirtualBox:/home/node3# echo "omadac omadac/init-cluster-mode boolean true" | sudo debconf-set-selections
root@node3-VirtualBox:/home/node3# dpkg -i omada_v5.15.20.7_linux_x64_20250113193653.deb
```

   - Install using tar.gz

   After decompression, deploy the cluster mode via the shell installation script. Enter **./install.sh init - cluster – mode**, the system will not start automatically after installation, and relevant prompt information for setting up the cluster will be printed.

```
root@node3-VirtualBox:/home/node3/Omada_SDN_Controller_v5.15.20.7_x64# sudo ./install.sh init-cluster-mode
```

2. Start installing the Controller and edit the properties file as prompted.

```
root@node1-VirtualBox:/home/node1# dpkg -i omada_v5.15.20.10_linux_x64_20250119195257.deb
Selecting previously unselected package omadac.
(Reading database ... 160648 files and directories currently installed.)
Preparing to unpack omada_v5.15.20.10_linux_x64_20250119195257.deb ...
Start controller distributed cluster mode.
Cannot locate Java Home
Unpacking omadac (5.15.20.10) ...
Setting up omadac (5.15.20.10) ...
Start controller distributed cluster mode.
Install Omada Controller succeeded!
=========================
current data is empty
Before enabling the cluster mode, first configure the system environment by referring to the Cluster UG(https://www.omadanetworks.com/en/support/faq/4347/). Th
en please edit the properties file that specifies the cluster mode in directory /opt/tplink/EAPController/data/cluster and use command 'sudo omadacluster -conf
ig <properties_path> -node <node_name> init' to initialize the cluster node.
Controllers that have not completed cluster initialization will still start in normal mode.
Usage: /usr/bin/omadacluster [<option> ...] <command>

Commands:
  help                                          - this screen
  -config <properties_file> -node <node_name> init      - Initialize a specific cluster node using a specified configuration file

Options:
  -config                                       - cluster properties file
  -node                                         - node name

=======================
Processing triggers for systemd (245.4-4ubuntu3.20) ...
```

Modify each node's properties file **/opt/tplink/EAPController/data/cluster/omada_distributed_internal_mongo_cluster.properties**

```
## local cluster config
# Cluster mode, distributed: Distributed Cluster
omada.cluster.mode=distributed
# internal: internal mongodb server
omada.cluster.distributed.mongo.mode=internal

## Distributed Cluster Config
## Please edit:
omada.cluster.distributed.mongo.replset.name=omadaReplSet
# Cluster member names list
omada.cluster.distributed.names=node1,node2,node3

# To preserve the data node, if not configured, it defaults to 'node1'.
# It can only be a node with a mixed node role.
omada.cluster.distributed.primary.data.node=node1
omada.cluster.distributed.node1.host=192.168.0.189
# node1.role:mixed or service. mixed: node that provides service with data(At least 3 mixed nodes); service: node that only provides service without data
omada.cluster.distributed.node1.role=mixed
omada.cluster.distributed.node1.device.host=

omada.cluster.distributed.node2.host=192.168.0.190
omada.cluster.distributed.node2.role=mixed
omada.cluster.distributed.node2.device.host=

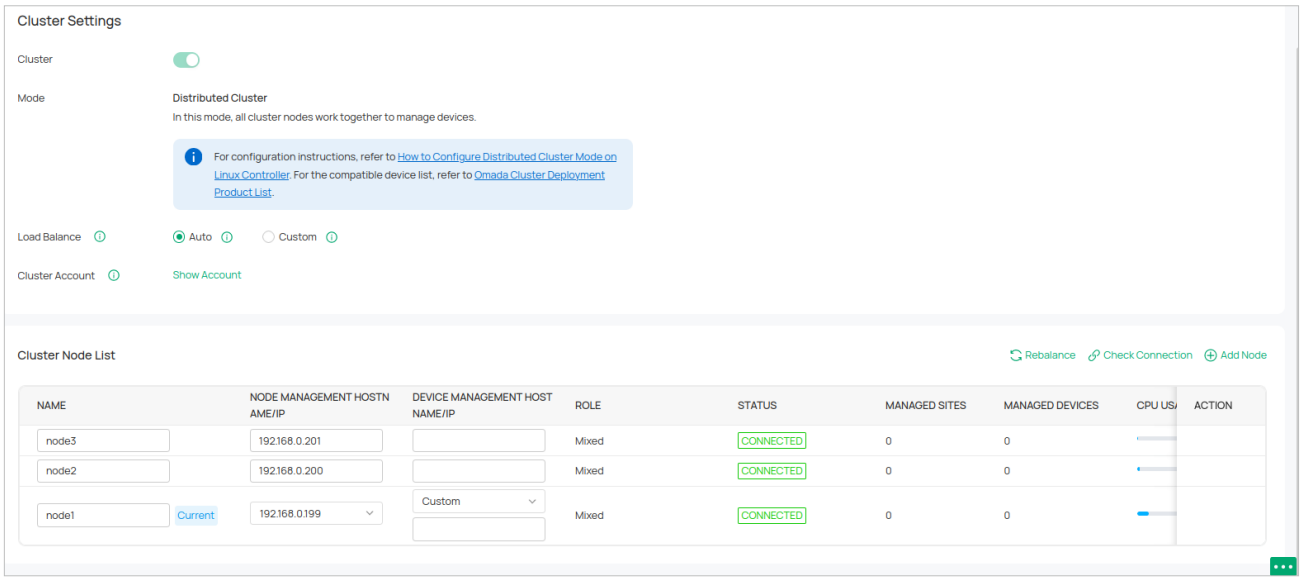
omada.cluster.distributed.node3.host=192.168.0.191
omada.cluster.distributed.node3.role=mixed
omada.cluster.distributed.node3.device.host=
```

3. Execute the initialization command on each node respectively.

   sudo omadacluster -config /opt/tplink/EAPController/data/cluster/omada_distributed_internal_mongo_cluster.properties -node <nodeName> init

4. After the deployment is successful, log in to the Controller and set the username and password, and other nodes will synchronize the username and password.

   Then go to the Cluster page to confirm. And when the distributed cluster mode is running properly, you can access the Controller through any node.



For more instructions and related FAQs, refer to How to Configure Distributed Cluster Mode on Linux Controller.